

September 5, 2008

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 3975 - Billing and Terminations
Responses to Commission Data Requests – Set 2

Dear Ms. Massaro:

Enclosed please find ten (10) copies of National Grid's responses to the Commission's second set of data requests issued on August 29, 2008 in the above-referenced proceeding.

Thank you for your attention to this transmittal. If you have any questions, please do not hesitate to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 3975 Service List

Certificate of Service

I certify that a copy of the cover letter and materials accompanying this certificate were mailed or hand-delivered to the individuals listed below.



Date: September 5, 2008

Joanne M. Scanlon
National Grid

**Docket No. 3975 – George Wiley Ctr. - Petition to amend termination rules to allow consumers the ability to make a 10% down payment to restore and/or avoid termination of utility service.
Service List as of 8/18/08**

| Name/Address | E-mail Distribution | Phone/FAX |
|----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|------------------------------|
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Commission Data Request 2-1

Request:

For the 12 months ended June 30, 2008, with regard to electricity, please provide the following information if it is available:

- a. Amount of LIHEAP funds used to offset the bills of residential customers.
- b. The number of customers receiving LIHEAP assistance.
- c. Amount of Good Neighbor Energy Fund Money used to offset the bills of residential customers.
- d. The total amount of the subsidy to customers under the Discounted A-60 rate.
- e. The amount of funds from the \$2,000,000 dedicated to low income customers from the CTC settlement used to offset the bills of low income customers.
- f. The amount of funds utilized to aid low income customers through the company's Demand Side Management Programs.
- g. The amount of total net writeoffs.
- h. If available, the amount of total net writeoffs for the residential class broken down by A-60 vs non A-60 residential customers.
- i. The amounts of any other programs, discounts, assistance that were utilized to aid low income customers.

Note: If the company is unable to provide information for the 12 month period ended June 2008, the company may provide data from the most recent 12 month period available.

Response:

The information provided is for the period July 2007 through June 2008 unless otherwise indicated and relates to service provided to electric service customers:

- a. The amount of LIHEAP funds used to offset the bills of residential customers for the period was \$908,328.
- b. The number of customers receiving LIHEAP assistance was 2,857.
- c. The total dollars provided by the Good Neighbor Energy Fund for calendar year 2007 to offset the bills of residential customers was \$13,977.

Commission Data Request 2-1 (continued)

- d. The total amount of the subsidy provided to customers under discounted Low Income Rate A-60 was approximately \$5.5 million. This includes the amount associated with the CTC settlement credit.
- e. The amount of funds from the \$2,000,000 dedicated annually to low income customers from the CTC settlement used to offset the bills of low income customers was \$1,805,070.
- f. National Grid tracks spending for its Demand Side Management Programs on a calendar year basis. For Calendar Year 2007, National Grid provided overall information on its programs in the "Docket No. 3779- 2007 National Grid Demand-Side Management Program, Electric Operations, 2007 Year End Report", filed with the Commission on April 30, 2008. In that filing, it is noted that the Single Family Low Income Program served 1,192 customers for a total of \$1,993,900. Additionally, several other residential programs serve low income customers. The EnergyWise Program in 2007 served 968 low income customers with \$695,395 and the ENERGY STAR Homes program served 155 low income customers with \$304,299. The total electric funds utilized to aid low income customers through the company's Demand Side Management Program in 2007 were \$2,993,594.
- g. The Company's total net write-offs were approximately \$12.1 million.
- h. Net write-offs for Rate Class A-16 (Regular Residential) were approximately \$8.0 million and for Rate class A-60 (Low Income) were approximately \$2.0 million.
- i. No other programs are currently available to low income customers.

Commission Data Request 2-2

Request:

For the 12 months ended June 30, 2008, with regard to natural gas, please provide the following information if it is available:

- a. Amount of LIHEAP funds used to offset the bills of residential customers.
- b. The number of customers receiving LIHEAP assistance.
- c. Amount of Good Neighbor Energy Fund Money used to offset the bills of residential customers.
- d. The amount of total net write-offs.
- e. If available, the amount of total net write-offs for the residential class broken down by low income/protected vs non-low income/non-protected residential customers.
- f. The amounts spent for energy efficiency measures to aid low income customers.
- g. The amounts of any other programs, discounts, assistance that were utilized to aid low income customers.

Note: If the company is unable to provide information for the 12 month period ended June 2008, the company may provide data from the most recent 12 month period available.

Response:

The following responses are based on the 12-month period ended June 30, 2008.

- a. LIHEAP funds used to offset the bills of residential customers during the 12 months ended June 30, 2008 totaled \$5,641,770.50.
- b. There were 17,234 LIHEAP grants applied to customer accounts during the 12 months ended June 30, 2008.
- c. Good Neighbor Energy Fund Money totaling \$319,439.52 was used to offset the bills of residential customers for the 12 month period ended June 30, 2008.
- d. The amount of total net write-offs during the 12 month period ended June 30, 2008 for all rate classes totaled \$9,867,085.

Commission Data Request 2-2 (continued)

- e. The Company's current Customer Information System does not accommodate the tracking of write-offs by rate class or protection status.
- f. National Grid Rhode Island Gas programs started in the summer of 2007. Since July 2007 through June 2008 EnergyWise GAS Multifamily served 234 low income customers for a total of \$141,645. A total of \$841,998 of gas Demand Side Management funds have been used to aid low income customers.
- g. Additional funds utilized to aid low income customers during the 2 month period ended June 30, 2008 included \$1,636,460.91 of LIHEAP matching funds from the Company's Low Income Assistance program and \$1,510,808.97 from various community social agencies. Examples include St. Vincent De Paul, Inter Faith, Providence Heat Assistance Program, Blackstone Valley Community Action and RI Dept of Elderly Affairs.