DIRECT TESTIMONY OF JULIA FORGUE, P.E. ON BEHALF OF THE CITY OF NEWPORT, UTILITIES DEPARTMENT, WATER DIVISION

In re: City of Newport Utilities Department, Water Division

Docket No.

April 2011

1 INTRODUCTION

2 Q. Please provide your full name, title and business address for the record.

- 3 A. Julia A. Forgue, P.E. I am employed by the City of Newport where I serve as Director of
- 4 Utilities. My business address is 70 Halsey Street, Newport, RI.
- 5

6 **Q. How long have you held this position?**

- 7 A. I began my employment with the City of Newport on March 12, 2001 as Director of Public
- 8 Works. While Director of Public Works, I also served as the General Manager of the Water
- 9 Division. A reorganization of City Departments was finalized in December 2007 and I am now
- 10 the Director of Utilities.
- 11

12 Q. What are your responsibilities as Director of Utilities?

- 13 A. I serve as general manager of the water and water pollution control divisions. I plan,
- 14 organize and direct the Water Division's activities. I direct and oversee the work of supervisors
- 15 on administrative and technical issues conforming to a policy framework established by the City
- 16 as well as State and Federal agencies.

17

18 Q. Can you provide a brief description of your work experience?

19 A. Prior to working for the City of Newport, I was employed by the City of East Providence for

20 14 years. In the last 11 years I managed the water division as Director of Public Works. The City

- of East Providence purchases water wholesale from Providence Water and operates and
- 22 maintains its own transmission and distribution system with approximately 15,000 services.
- 23 Before working for the City of East Providence, I was a project engineer at consulting firms in
- 24 Colorado and New Hampshire.

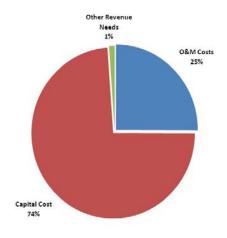
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Q. What is your educational background? 1 A. I received a B.S. in Civil Engineering from Northeastern University in 1981, and a M.S. in Civil 2 Engineering from the University of Colorado at Boulder in 1982. I am a registered Professional 3 Engineer in Rhode Island and New Hampshire. 4 5 Q. Do you have any professional affiliations? 6 7 A. Yes, I am a member of the American Water Works Association, New England Waterworks Association and the Rhode Island Waterworks Association. I served as President of the RIWWA 8 from December 2001 to December 2003. I am also a member of the Water Environment 9 Association. 10 11 Q. What is the purpose of this testimony? 12 A. To support the request of the City of Newport, Utilities Department, Water Division 13 (hereinafter "Newport Water" or "Newport") to increase its rates. In Docket 4025, Newport 14 was authorized to collect revenue for a total cost of service of \$11,528,666 effective for usage 15 on and after July 1, 2009. For the proposed rate year, Newport requests a total cost of service 16 of \$15,038,048, which is a total revenue increase of \$3,509,382 over the amount granted in 17 Docket 4025. 18 19 20 Q. What are the rate year and test year Newport Water in this filing? A. The test year is Fiscal Year 2010 (July 1, 2009 to June 30, 2010). The rate year is Fiscal Year 21 2012 (July 1, 2011 to June 30, 2012). 22 23 SUMMARY OF REVENUE REQUIREMENTS 24

- 25 **Q:** Can you summarize the revenue increase Newport is requesting?
- A: Yes. Newport Water's request for increased revenues is driven primarily by an extensive
- 27 capital improvement plan over the next five years, which includes:

 The construction of a new water treatment plant at Lawton Valley and an additional treatment unit at the Station One Treatment Plant (hereinafter collectively "Treatment Plant Projects"); and
 Water system improvements including water main improvements, repairs to dams and spillways at the various reservoirs, and improvements to existing pump stations.

- 8 As a result, expenses associated with capital improvements comprise approximately 74% of
- 9 Newport Water's requested revenue increase.



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Q. Does Newport's rate application include a multi-year increase as provided for in R.I.G.L.

12 **§39-15.1-4?**

13 A. Yes. Newport Water anticipates it will have to borrow more than eighty seven million dollars

over the next five years for the Treatment Plant Projects alone. Thus, Newport Water seeks to

utilize the multi-year rate plan mechanism set forth in R.I.G.L. §39-15.1-4. This allows us to

- 16 phase in revenue increases over time rather than requesting a single large increase
- 17 immediately. In addition, Newport can request increased revenues to meet its debt service
- 18 requirements over multiple years in a single rate case, rather than filing multiple costly rate
- 19 applications.
- 20
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Q. Will the revenues from current rates be sufficient to cover expenses in the rate year? 1 A. No. The revenues generated from the existing rates will not be sufficient to recover the 2 expenses for the rate year (FY12). However, the proposed rates should recover sufficient 3 revenues for the rate year expenses. 4 5 **CAPITAL IMPROVEMENT PLAN** 6 7 <u>Debt Service – Treatment Plant Projects</u> Q. As referenced in your testimony above, Newport's requested rate increase is primarily 8 driven by its Capital Improvement Plan. Can you please discuss the status of the Treatment 9 **Plant Projects?** 10 A. Yes. As the Commission knows from my testimony in Docket 4025, Newport has been 11 planning improvements to its two water treatment plants – Lawton Valley and Station One – for 12 quite some time. In prior rate proceedings, we did not request funds for construction of these 13 improvements. Nevertheless, we kept the Commission updated on the status of these projects 14 as they would clearly impact future rates. In this filing, Newport is now seeking rates to fund 15 construction. 16 17 Q. Can you please review the history of the Lawton Valley and Station One Projects? 18 A. In 2004, the City of Newport conducted a comprehensive evaluation of its two water 19 20 treatment plants – Lawton Valley and Station One. The purpose of the evaluation was to assess current and future regulatory compliance as well as the physical condition of the two plants. 21 The most significant challenge for Newport Water is compliance with the Stage 1 and 2 22 Disinfectants/Disinfection Byproduct Rule (D/DBR), particularly compliance with Total 23 Trihalomethanes (TTHMs). The Stage 2 Rules create a situation where the current treatment 24 processes at the two plants will not comply with the TTHM. 25

Due to previous violations of the TTHM Standard, the Rhode Island Department of Health 1 ("RIDOH") issued a Notice of Violation. Thereafter, the City of Newport entered into a consent 2 agreement to make certain physical improvements to the treatment plants to assure 3 compliance with the Stage 1 and 2 Rules. The City also entered into a Consent Agreement with 4 the Rhode Island Department of Environmental Management ("RIDEM") whereby discharge 5 from the Lawton Valley Plant to the Lawton Brook will cease. 6 7 Long term recommendations were made for each facility based on these evaluations. The long 8 term recommendation for Lawton Valley was to replace, rather than rehabilitate, the 1943 9 facility. This recommendation was made primarily for two reasons. First, significant work would 10 be needed to achieve treatment reliability and to maintain regulatory compliance. Second, 11 significant structural, mechanical, and electrical improvements would be required to comply 12

with current building codes and to ensure that adequate health and safety provisions are in 13 place.

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Station One's long term goal is to provide the maximum day design capacity of nine million 16 gallons per day ("MGD") with one treatment unit off-line. Currently, Station One can handle 17 nine MGD hydraulically, but in terms of providing consistently reliable treatment, it is limited to 18 a maximum daily flow of six MGD with all units in service. To achieve the reliable treatment and 19 20 capacity goal, an additional pretreatment/clarification unit is needed.

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However, before Newport Water made any decisions about these projects, it needed to 22 conduct a preliminary analysis of several issues. Thus, in March 2008, Newport Water engaged 23 the services of Camp, Dresser & McKee ("CDM") as a consulting engineer to act as the City's 24 advisor throughout the bidding and construction process for the Treatment Plant Projects.¹ 25 CDM's scope of work consists of five separate phases: 26

¹ CDM is not eligible to bid on the project itself.

Phase 1- (A) Utility Ownership/Governance;
(B) Project Delivery Strategy;
Phase 2- Utility Financing;
Phase 3- Engineering Studies and Preliminary Design;
Phase 4- Procurement Documents and Process; and
Phase 5- Monitoring of Awarded Contract.
Q. Are any of these phases complete?
A. Yes. CDM completed Phase 1 and continues working on various tasks in Phases 2, 3 and 4. In
the course of completing Phase 1A, CDM examined all possible strategic options for the
ownership, financing and governance of the water system. CDM concluded that the City of
Newport's continued ownership, operation and governance of the system, with rate payer
financing, is in the best long-term interest of the rate payers, and the City Council concurred.
As part of Phase 1B, CDM developed, evaluated, and recommended project delivery options for
the Treatment Plant Projects. CDM recommended a single Design/Build ("DB") Contract as the
most cost effective project delivery method for the Treatment Plant Projects. Thus, a single
company will be responsible for both the design and construction of the facilities.
Q. What is the timeline for selecting a DB vendor?
A. The competitive proposal process for the Treatment Plant Projects began with the issuance
of a Request for Qualifications (RFQ) for Design/Build Services on April 14, 2009. Newport
Water received five responses to the RFQs on June 30, 2009. An Evaluation Committee
comprised of the City Solicitor, City Manager, Director of Finance, Director of Utilities, and the
Deputy Director of Utilities evaluated these submittals from July through November 2009. CDM

26 provided technical support to the Evaluation Committee.

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1	Following this review, a "short list" of companies was created in November 2009. The short
2	listed firms received a Request for Proposals (RFP) for Design/Build Services on November 30,
3	2010. The proposals submitted in response to the RFP will be evaluated and the preferred
4	proposal selected to negotiate the final D/B Contract. The proposals are currently due to be
5	submitted in May 2011. The Evaluation Committee will evaluate the proposals with assistance
6	from CDM, Special Legal Counsel and the City's Financial Advisor, First Southwest. Once an
7	acceptable contract has been negotiated, it will be presented to the City Council for approval.
8	It is anticipated that this will be done by January 2012, and a contract awarded in February
9	2012. It is also anticipated that the Water Treatment Plant Projects will be completed, with
10	both plants operational, by December 31, 2014.
11	
12	Q. How much are the Treatment Plant Projects expected to cost?
13	A. The new Lawton Valley Treatment Plant and the improvements to Station One are expected
14	to cost approximately seventy six million dollars (\$76,000,000).
15	
16	Q. Have the cost of these projects increased since Newport last reviewed these projects with
17	the Commission in Docket 4025?
18	A. Yes. In Docket 4025, I testified:
19	"As set forth in Mr. Smith's schedules, Newport anticipates an estimated \$11.45 million
20	Rhode Island Drinking Water State Revolving Fund ("DWSRF") loan in FY11 ("2011 SRF
21	A") to fund the design build contract for the Station 1 improvements. In FY 12, Newport
22	anticipates a \$41.1 million DWSRF loan (2012 SRF A) for the design and construction of
23	the new Lawton Valley plant.
24	
25	However, since that time, CDM completed pilot testing which resulted in changes to the
26	projects and increased costs.
27	

1 Q. Can you please explain?

A. Yes. At a City Council workshop on April 5, 2010, CDM summarized the results of its pilot 2 testing and the treatment alternatives for the control and/or reduction of disinfection 3 byproducts. The alternatives included changing to the use of chloramines as a disinfectant or 4 the use of advanced treatment technologies. Although the inclusion of advanced treatment 5 technologies into the design for the Treatment Plant Projects may cost more, it offered a more 6 permanent long-term solution, more reliability, more certainty, and a greater ability to address 7 future regulations without additional upgrades. Thus, the City of Newport directed the inclusion 8 of advanced water treatment alternatives in the Design/Build procurement documents. 9

10

Q. How does Newport plan to fund the Treatment Plant Projects?

A. Newport Water plans to finance the Treatment Plant Projects through subsidized loans from 12 the Drinking Water State Revolving Fund ("DWSRF") administered by the Rhode Island Clean 13 Water Finance Agency ("RICWFA"). As the Commission knows, the State of Rhode Island 14 created the DWSRF to provide financial assistance to water suppliers. This fund uses federal 15 capitalization grants and state matching funds to provide subsidized (25% below market-rate) 16 loans to water suppliers for qualifying projects listed on RIDOH's Project Priority List. The 17 RICWFA sells bonds in the public market and loans the proceeds to its drinking water 18 borrowers. The Treatment Plant Projects are listed on RIDOH's Project Priority List. Therefore, 19 20 the Projects are eligible for subsidized DWSRF loans through RICWFA. 21 Q. When does Newport plan to borrow the funds needed for the Water Treatment Plant 22 **Projects?** 23

A. Newport plans to make four borrowings through the RICWFA as identified in the schedules attached to Harold Smith's testimony (RFC Schedules 4, 5 and C).

26

Q. Is Newport planning to fund any other capital projects through debt? 1 A. The Easton Pond Dam Improvement Project is the only other project in Newport's current 2 Capital Improvement Plan funded through debt. The revenues necessary to fund this debt have 3 already been approved by the Commission. Thus, no new revenues are needed for this 4 particular project. 5 6 7 IFR – Water Main Improvement Projects Q. Are the remainder of Newport's capital projects funded through IFR? 8 A. Yes, as identified in Schedule RFC 4, Newport Water has several other capital improvement 9 projects in addition to the Water Treatment Plant Projects. These projects will be funded 10 through IFR. The largest projects are two system-wide water main improvement projects. The 11 first is the Gardner Pond to Paradise Pond raw water main project. This project will rehabilitate 12 the existing 30" reinforced concrete main from the Maidford River intake structure to the 13 Gardner Reservoir via the Paradise pump station, including rehabilitation of the Maidford River 14 intake structure and valve station at the Gardner Pond reservoir. The second project includes 15 ongoing improvements of the water distribution system as developed in the 2010 16 Infrastructure Replacement Plan. This project will upgrade approximately three (3) miles of 17 predominately undersized and antiquated water mains throughout the distribution system in 18 Newport and Middletown. The remainder of the IFR funded capital projects are identified in 19 20 Schedule RFC 4.

21

22 Multi-Year Rate Plan

Q. Is Newport's request for a multi-year rate increase related to its Capital Improvement Program?

25 A. Yes. As set forth in RFC Schedule 4, Newport's proposed Capital Improvement Program

26 expenses increase dramatically from the test year of FY10 through FY15:

- 1 FY10 \$6,252,252²
- 2 FY11 \$3,255,252
- 3 FY12 \$17,815,810
- 4 FY13 \$39,354,634 5 FY14 \$29,785,900
- 6 FY15 \$8,842,400
- 7

Thus, we have requested a multi-year rate plan with successive increases to support debt service. As the Commission knows, R.I.G.L. §39-15.1-4 allows water suppliers in the State of Rhode Island to file a rate plan with the PUC for a period not to exceed six (6) years. Newport seeks this multi-year rate plan so that future expenses for the Capital Improvement Plan can be phased in over time rather than requesting a single large increase. In addition, revenues required over multiple years can be requested in the present rate case, rather than filing multiple rate applications each time an increase is needed over the next five years.

15

16 Q. What if the cost of Newport's Capital Improvement Plan is less than anticipated?

A. It is my understanding that the law requires subsequent notice to the Commission before
each successive increase goes into effect. After receiving the notices, the Commission reviews
each increase to ensure they are consistent with the multi-year plan previously approved. After
reviewing each successive notice, the Commission can approve, or reasonably amend, the
proposed rate increase.

- 23 NORMALIZED TEST YEAR
- 24 Q. Has Newport Water presented a Normalized test year in this filing?
- A. Yes we have.
- 26

² Figures include debt funded projects and pay-as-you-go IFR funded projects

1	Q. Would you please explain how Newport arrived at its normalized test year for its operating
2	and maintenance expenses?
3	A. Yes. A review of RFC Schedules 2 and 3 shows a number of normalization adjustments made
4	to the test year. In addition, there are some differences between the expenses allowed in
5	Docket 4025, actual test year costs and rate year requests.
6	
7	Herein below, I identified and provided an explanation to the normalization and rate year
8	adjustments and the differences in expenses granted in Docket 4025. I limited my explanations
9	to those that exceed \$10,000. RFC Schedules 2 and 3 set forth the test year, and the
10	normalization and rate year adjustment requirements for each of Newport Water's budget
11	accounts and individual budget line items. I will address each of the adjustments in order as
12	they appear on RFC Schedules 2.
13	
14	Q. Could you please explain the increase in Salaries & Wages?
15	A. Yes. The overall increase in Salaries and Wages are attributable to the following:
16	
17	Administration – The test year normalization adjustment is attributable to the increased
18	salary for the new Deputy Director of Utilities (Finance). The rate year increase is for
19	step increases, a 3% cost of living adjustment (COLA) in 2012.
20	
21	Customer Service - The decrease in this line item is primarily due to the transfer of one
22	position from the Customer Service Section to Source of Supply Island and the
23	retirement and replacement of the principal water account clerk. Due to a contractual
24	reclassification, the new principal water account clerk will have a lower salary in the rate
25	year.

1	Source of Supply (Island) – The increase in the test year and the rate year is primarily
2	due to the transfer of one position from the Customer Service Section to Source of
3	Supply Island. Other increases result from step increases, longevity pay and a 3% cost of
4	living adjustment (COLA) in 2012.
5	
6	Treatment Plant Newport (Station One) – The decrease in the test year expense, and the
7	subsequent normalizing adjustment, is because the assistant supervisor position was
8	vacant in 2010. The rate year adjustment is attributable to step increases, longevity pay
9	and a 3% cost of living adjustment (COLA) in 2012.
10	
11	Treatment Plant Lawton Valley - The decrease in the test year expense, and the
12	subsequent normalizing adjustment, is because the assistant supervisor and foreman
13	positions were vacant in 2010. These positions were left vacant until negotiations were
14	completed with the AFSCME union regarding the reorganization of management
15	positions. The negotiations are nearing completion and the vacancies will be filled. The
16	rate year increase is attributable to step increases, longevity pay and a 3% cost of living
17	adjustment (COLA) in 2012.
18	
19	Laboratory – The decrease in the test year expense, and the subsequent normalizing
20	adjustment, was due to vacancies in the Section caused by retirement, promotion and
21	replacement of personnel in the Section. Due to contractual reclassifications, both
22	laboratory positions have lower pay rates than used in Docket 4025. The rate year
23	increases are attributable to longevity and a 3% COLA in 2012.
24	
25	Transmission & Distribution Maintenance - The increase in the rate year for this Section
26	is attributable to filling a vacant position, step increases, longevity pay and a 3% cost of
27	living adjustment (COLA) in 2012 and personnel changes.

Q. Could you please explain the decrease in Overtime Salaries & Wages? 1 A. Yes, the overall decrease in overtime expense is attributable to a combination of increases 2 and decreases in various Sections. The decrease in Customer Service is due to the projected 3 completion of the radio read conversion project. Overtime at Station One's was higher than 4 normal in the test year, but will decrease once vacancies are filled. The decrease at Lawton 5 Valley is caused by the average hourly rate used in calculating overtime for new employees who 6 7 will be replacing retired employees at a lower pay rate in the rate year. These decreases were offset by increases attributable to a 3% COLA increase in 2012 in all sections. 8 9 Q. Please explain the change in Temporary Salaries expenses. 10

A. The decrease of expenses in the test year and the subsequent normalizing adjustment is due to the wet summer in 2009, which reduced the operations of the Sakonnet and Paradise pump stations. The usage of this pump station is expected to return normal in the rate year. The downward rate year adjustment is due to the projected completion of the radio read conversion project. Also, the Customer Service Section had one temporary employee work a total of 38 weeks in FY 2010 and FY 2011. This temporary employee is scheduled to work 19 weeks in FY 2012.

18

19 Q. Why have Employee Benefits increased?

20 A. The decrease of expenses in the test year and the subsequent normalizing adjustment is due to vacancies and the lack of expected pay raises in the test year. A number of factors 21 contribute to the rate year increase in this expense. FICA, which is 7.65% of pay, increased due 22 to an increase in salaries caused by the 3% COLA in 2012 and filing the vacant positions. The 23 City's contribution to the State of Rhode Island Pension Fund (MERS), which is calculated as a 24 percentage of base pay, increased due to the increase in salaries and also due to the State of 25 Rhode Island increasing the required employer's MERS contribution. The percentage used in 26 Docket 4025 was 14.58%. The actual required percentage for FY2012 is 17.08% and is used in 27

1	this filing for calculating the required contribution. Medical insurance rates are also expected to
2	increase by 21.4% over the actual 2010 rates. Dental insurance remain the same and life
3	insurance costs decreased slightly.
4	
5	Q. Please explain the increase to Retiree Insurance Coverage.
6	A. The rate year increase is due to a 15.6% increase in health insurance costs in 2011, a
7	projected 5% increase in 2012 and two mid-year retirees in 2011. Furthermore, four additional
8	employees are eligible for retirement in FY 2012.
9	
10	Q. Please explain the decrease in Worker's Compensation Insurance.
11	A. This test year expenses reflect the actual rates charged in the test year. The premium paid
12	was less than forecasted as there were vacancies in 2010 and there were no pay increases in
13	2010. The rate year adjustment is based on an expected premium increase of 3% on the actual
14	FY 2010 premium of \$67,174.
15	
16	Q. Can you explain the normalization adjustment to Conferences and Training?
17	A. Expenses for Conferences and Training were curtailed due to reduced spending. Newport
18	Water made an effort to reduce spending due to a decrease in water sales in the test year. The
19	test year adjustment was made because funding is required for continuing education credits to
20	maintain RIDOH certifications.
21	
22	Q. Please explain the increase in Consultant Fees.
23	A. This expense includes Legal Fees and Financial Consultant fees for the PUC and the Division
24	of Public Utilities and Carriers filings including those for future capital projects. Other fees
25	include our Bond advisors, the Code Red project and other consultants including the Division's
26	consultants.
27	

- Q. Can you please explain the increase to Contract Services? 1 A. During the test year, water storage tank Inspections were not required, but will be required 2 in FY 2012. In addition, the Opal Maintenance contract budgeted for the Water Division was 3 inadvertently paid by the City of Newport MIS Department in FY 2010, but will be charged in 4 the future to the Water Division in accordance with the City Cost Allocation Manual. There 5 were no charges to the billing consultant in FY 2010 but are anticipated in the future to support 6 the merging and setup of the Radio Read Meter Reading system. A further expense moving 7 forward will be the service contract for the Badger/Orion radio read meter system. 8 9 Q. Can you explain decrease in Fire & Liability Insurance? 10 A. The decrease in the test year is due to lower than anticipated expenses and the slight 11 increase in the rate year is based on information received from the Rhode Island Interlocal 12 Trust. 13 14 Q. Can you explain the increase in Water and Sewer expense? 15 A. The test year adjustment was made because water and sewer volumes decreased in 2010. 16 The volumes for Station One were normalized to Docket 4025 levels. The Lawton Valley 17 volumes were not adjusted. Thus, the test year normalizing adjustment is a combination of the 18 volume adjustment at Station One and an increase in sewer rates. The rate used in Docket 4025 19 was \$0.0065/gallon. The sewer rate for FY 2010 increased to \$0.0068/gallon, and increased to 20 \$0.01019/gallon in FY2011. The Water Division estimates a 15% increase to \$0.01175/gallon 21 for FY 2012. 22 23 Q. Please explain the increase in electricity expenses. 24 A. The explanations for the increases vary among Sections, and are summarized as follows: 25
- 26

- <u>Administration</u> The decrease is primarily due to lower than previously forecast annual
 KWH usages.
- <u>Source of Supply Island</u> The FY10 expenses for the Paradise and St. Mary's pumping
 stations were unusually low due to a wet summer in 2009, which reduced the run time
 of the pump station. Usage is expected to return to normal levels. In the rate year, the
 base electric rate is not expected to increase as it is fixed through the City's contract
 with the RI League of Cities and Towns, which expires in 2014. However, the delivery
 charge, fixed charge, and cost of supply charge have increased over the Docket 4025
 rates and are included in the rate year.
- 11

3

Source of Supply Mainland - The FY10 expenses for the Sakonnet pumping station was
 significantly low due to the wet summer in 2009, which reduced the run time of the
 pump station. Usage is expected to return to normal levels. In the rate year, the base
 electric rate is not expected to increase as it is fixed through the City's contract with the
 RI League of Cities and Towns, which expires in 2014. However, the delivery charge,
 fixed charge, and cost of supply charge have increased over the Docket 4025 rates and
 are included in the rate year.

19

20Treatment-Newport Plant (Station One) – The cost in Docket 4025 was based on an21estimated usage of 1,870,000 KWH whereas the actual usage increased to 2,008,00022KWH. This increased usage is due to maximizing production at the Station One plant by23boosting additional finished water to the Lawton Valley treatment plant distribution24system to minimize operations at the Lawton Valley Plant in accordance with the RIDEM25consent agreement. In the rate year, the base electric rate is not expected to increase as26it is fixed through the City's contract with the RI League of Cities and Towns, which

- expires in 2014. However, the delivery charge, fixed charge, and cost of supply charge 1 have increased over the Docket 4025 rates and are included in the rate year. 2 3 Lawton Valley – The decrease is due to lower than previously forecast annual KWH 4 usages due to maximizing production at the Station One plant by boosting additional 5 finished water to the Lawton Valley Plant distribution system to minimize operations at 6 the Lawton Valley treatment plant in accordance with the RIDEM consent agreement. 7 The base electric rate has been fixed through the contract which the City has with the 8 REAP program of the RI League of Cities and Towns, which expires in 2014. The delivery 9 charge, fixed charge, and cost of supply charge increased over the Docket 4025 rates 10 and are included in the rate year. 11 12 Transmission & Distribution Maintenance – The slight decrease in the test year is 13 primarily due to lower usage. The base rate has been fixed through the contract which 14 the City has with the REAP program of the RI League of Cities and Towns, which expires 15 in 2014. The electricity is for use at the Forest Avenue pump station, and Reservoir 16 Road and the Goulart Lane storage tanks. The delivery charge, fixed charge, and cost of 17 supply charges increased over the Docket 4025 rates and are included in the rate year. 18 19 20 Q. Please explain the decrease in property tax expenses. 21 A. The rate year amount is based upon actual FY 2011 tax bills and includes a three percent
- increase for FY 2012.
- 23
- 24 Q. Why have legal and administrative expenses increased?
- A. These are expenses for various support services provided by the City to the Water Division.
- 26 The expenses are allocated in accordance with the Commission's Order in Docket 4025. The
- 27 increases are due to corresponding increases in the City of Newport budget. It should be noted

1 that the allocations for City Manager, City Solicitor, Finance Administration and MIS (other

- 2 costs) increased from 13.21% in Docket 4025 which used the City's approved 2009 budget to
- 3 19.07% for this filing using the City's approved 2011 budget.
- 4

5 Q. Why did data processing costs increase?

6 A. Telephone and communications costs are allocated based on the percentage (7.9%)

7 established in Docket 4025. The balance of MIS costs is allocated on the basis of the Water

8 Fund's budget to the total city budget less 80 % of school appropriations, 96% of library

9 appropriations and 100% of civic support. The allocation percentage increased from 13.21% in

10 docket 4025 which used the City's approved 2009 budget to 19.07% for this filing using the

- 11 City's approved 2011 budget.
- 12

13 Q. Please explain the increase to Gas and Vehicle Maintenance costs.

14 A. This expense is broken down into two components: (1) fuel, and (2) parts and labor. The fuel

15 cost for FY 2012 was developed from the actual fuel usage consumed in FY 2010 priced at the

16 current cost per gallon incurred in FY 2011. The parts and labor portion of the charge is

allocated monthly from the City of Newport Equipment Operations Division on a per vehicle

18 basis.

19

20 **Q.** Please explain the changes to Repair and Maintenance expenses.

A. The test year normalizing adjustment is attributable to staffing issues that delayed some of
the planned maintenance activities for FY 2010. The supervisor for Distribution/Source of
Supply was vacant and the Deputy Utilities Director-Engineering was out on an extended illness
leave. As a result, hydrant purchases and other miscellaneous maintenance programs were
delayed.

1	The decrease in Rate Year expenses from the Docket 4025 funding level is due to a number of
2	factors, including, but not limited to:
3	• A decrease in meter purchases due to the completion of the radio read project.
4	• The completion of repairs at both pump stations.
5	Curtailing building maintenance at Station One and Lawton Valley due to the pending
6	construction of the Water Treatment Plant Projects. Repairs and maintenance are now
7	only performed to equipment as needed to ensure compliance with drinking water
8	regulations.
9	• The completion of the rehabilitation of the roof at the 70 Halsey Street garage/office in
10	FY 2011
11	
12	Q. Please explain the decrease in reservoir maintenance expenses.
13	A. Dam inspections initially budgeted for FY 2010 were postponed until FY 2011 and FY 2012.
14	These inspections will be completed on a yearly basis going forward. Raw material purchases
15	for dam maintenance were also curtailed during FY 2010 due to reduced revenues.
16	
17	Q. Please explain the decrease to repairs and main maintenance expenses.
18	A. This account is used for the purchase of gravel, stone, asphalt, and pipe and fittings to
19	perform repairs and maintenance to the water mains. It also includes funds to perform leak
20	detection services for the water system mains. The proposed rate year is based upon the
21	normalized test year as expenditures can increase or decrease dramatically in any given year
22	due to the quantity and severity of main repairs required.
23	
24	Q. Please explain the normalizing adjustment to the Operating Supplies expense.
25	A. Spending for operating supplies in FY 10 were cut back in an attempt to save money as
26	revenues were less than forecasted in Docket 4025.
27	

1	Q. Please explain the increase in Chemical expenses.
2	A. The rate year chemical expense is based on the test year expense.
3	
4	Q. Please explain the changes to the Customer Service Supplies expense.
5	A. Prior to FY10, Newport purchased conservation kits to be distributed to its customers. The
6	forecasted FY10 expense was to replenish the supply of the conservation kits. However,
7	Newport did not have to replace conservation kits in FY10 as there was very little demand for
8	them. Newport has increased efforts in FY11 to promote the availability of these kits, including
9	notification on the City web site and a notice in the local newspaper. Additional notifications
10	will be made in the future in the quarterly water bills and also a notice of availability will be
11	included in the annual Consumer Confidence Report, which will assist in the distribution of the
12	kits. Thus, it is expected that kits will have to be purchased in the rate year, but not at the level
13	set in Docket 4025.
14	
15	OPERATING REVENUE ALLOWANCE
16	Q. In Docket 4025, the Commission provided for an Operating Revenue Allowance equal to
17	three percent of operation and maintenance expenses, a portion of which was restricted. Can
18	you update the Commission on this restricted account?
19	A. Yes, an Operating Revenue Allowance of \$243,813 was allowed by the Commission. Half of
20	this allowance was unrestricted for use in meeting expense overruns and revenue shortfalls of
21	up to five percent of total rate revenue. The remaining half was restricted and could only be
22	used to cover shortfalls in total allowed rate revenue when the shortfall exceeds five percent of
23	such revenue. We restricted \$121,907 for FY2010.
24	
25	The Docket 4025 Order also stated that if Newport's revenue shortfall exceeds five percent of
26	total rate revenue we could seek recovery of the full shortfall. Newport had a gross revenue

- 1 shortfall of \$971,178 in FY10. As such, Newport has requested recovery of the full balance of
- 2 the restricted Operating Revenue Allowance account.
- 3

4 COST OF SERVICE STUDY

5 Q. What is the status of Newport's Cost of Service Study?

A. Newport Water filed a Cost of Service Study in Docket 4128. Unfortunately, that Docket did
not result in the implementation of rates based on the Study. During the litigation of Docket
4128, the parties disagreed over several issues related to the Cost of Service Study prepared by
Newport. Eventually a Settlement Agreement was reached among the parties. This resulted in
the preparation of a Cost of Service model to allocate rates among Newport's customer classes.
In addition, Newport agreed to continue its ongoing demand study. Newport agreed to gather

daily water consumption data from a sample of customers during the months of June through 13 September 15, 2010 and June 2011 through September 2011. Newport provided the data 14 collected from June through September 15, 2010 to the Division of Public Utilities and Carriers, 15 the United States Department of the Navy and the Portsmouth Water and Fire District. 16 Pursuant to the Settlement Agreement, the parties could unanimously waive the collection and 17 analysis of additional data collected from June through September 2011. However, all the 18 parties did not agree to waive this requirement, and Newport will collect addition data from 19 20 June through September 2011.

21

The Settlement Agreement in Docket 4128 did not preclude Newport Water from filing for an overall revenue increase with no change in the rate structure if the demand study was not completed. And, because of the deadlines involved with Treatment Plant Projects, Newport could not wait until the demand study is complete to file this case. Thus, Newport seeks an across the board increase in this Docket. It is anticipated that Newport Water will file a cost of service study in late fall or early winter of 2011.

1	REPORTING REQUIREMENTS	
2	Q. The Commission's Order in Docket 3578, and in subsequent Dockets, set forth a number of	
3	reporting requirements. Has Newport complied with these requirements?	
4	A. Yes. Newport currently files the following the following monthly and quarterly reports:	
5	<u>Monthly</u>	
6	1. Cash Flow Statement and Narrative	
7	2. Trial Balance	
8	<u>Quarterly</u>	
9	1. Statement of Net Assets – Comparative;	
10	2. Statement of Revenues, Expenses, and Changes in Fund Net Assets Year-to-Date;	
11	3. Statement of Revenues, Expenses, and Changes in Fund Net Assets – Comparative for	
12	the Quarter;	
13	4. Statement of Cash Flows for Year-to-Date;	
14	5. Restricted Account Analysis;	
15	6. Expenses for Conferences & Training;	
16	7. Report on Progress of IFR Program;	
17		
18	Newport also submits an annual report as required by the Commission's Rules.	
19		
20	Q. Is Newport Water requesting relief from the reporting requirements?	
21	A. Yes. The reporting requirements were imposed by the Commission in Docket 3578, which	
22	was filed on November 28, 2003 and decided on June 22, 2004. That particular rate filing was	
23	litigated against a backdrop of severe financial problems that had plagued the City of Newport	
24	and Newport:	
25	• Newport Water's filing in Docket 3578 was its first in four years and only its fourth filing	
26	in thirteen years;	

1	• Ne	ewport Water's filing in the Docket (2985) preceding Docket 3578 was initially rejected
2	as	it contained a number of deficiencies that almost caused the filing to be withdrawn
3	al	together;
4	• Tł	ne City officials who were employed when Docket 2985 was decided did not
5	in	plement the Commission's Order in that Docket, which included a failure to establish
6	re	stricted accounts;
7	• Ne	ewport Water had not filed the required annual reports with the Commission because
8	th	e City had not completed its audits as required by law;
9	• In	December 2001, the City of Newport's Finance Director resigned, which began a nine
10	m	onth period where Newport did not have a permanent Finance Director;
11	● In	January 2002, the Newport City Manager resigned, which began an eleven month
12	pe	eriod where Newport did not have a permanent Manager;
13	• Ne	ewport Water's billing software made it difficult to locate and extract reliable data;
14	• Ne	ewport Water did not have its own checking account separate from the City's general
15	fu	nd; and
16	• Ne	ewport Water was requesting to re-pay a \$2.5 million dollar loan to the City of
17	Ne	ewport.
18		
19	The Dock	et 3578 Order allowed Newport Water to repay the loan from the City. However, the
20	Commissi	ion established a number of reporting requirements. Newport Water had to show
21	complian	ce with these requirements before making yearly re-payments to the City. In its
22	Order, th	e Commission noted that a number of Data Requests had to be exchanged in Docket
23	3578 to o	btain basic information regarding Newport's finances. Thus, the Commission believed
24	that the i	nformation in the reports would be of use to all the parties when Newport filed its
25	next rate	case.

The Commission's Docket 3578 Order states: "Newport Water is at a crossroad. Its new 1 management has expressed the desire to prove to the Commission that it is serious about 2 following through and maintaining a financially sound utility." Newport Water believes it lived 3 up to its commitment. Since the conclusion of Docket 3578, Newport stabilized its finances and 4 management. Newport Water has filed four rate cases before the Commission and the persons 5 primarily responsible for filings before the Commission has remained unchanged since Docket 6 3578. We are in the process of undertaking a substantial capital improvement program, which 7 would have been impossible in past years. In addition, Newport received an A+ rating from 8 Standard & Poor's in 2008, which was based on a number of factors including consistent 9 financial operations. 10 11 Eliminating these reporting requirements will allow Newport Water to use staff time in other 12 areas. Each monthly cash report takes approximately 12 to 14 hours a month to prepare and 13 review. The Quarterly reports take approximately 20 to 25 hours to prepare and review. This 14 totals to approximately 225 to 275 hours per year. As Newport is undertaking an extensive 15 Capital Improvement Plan, staff time can be better served attending to these projects. 16 17 **CONCLUSION** 18 Q. Is Newport Water suggesting any other changes to fees in the tariff? 19 20 A. No.

- 21
- 22 Q. Does this conclude your direct testimony?
- A. Yes it does.
- 24

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF NEWPORT, UTILITIES DEPARTMENT, WATER DIVISION

DOCKET NO:

ATTESTATION OF FINANCIAL DATA PURSUANT TO RULE 2.7 OF THE RULES OF PRACTICE AND PROCEDURE OF THE PUBLIC UTILITIES COMMISSION

I, Julia A. Forgue, P.E., Director of Utilities for the City of Newport, Utilities Department, Water Division, in conformance with Rule 2.7 of the Rhode Island Public Utilities Commission's Rules of Practice and Procedure, hereby attest to the accuracy of the test year financial data presented in the rate base, cost of service and other financial statements; that such data purports to reflect the books of the Newport Water, and the results of operations; and that all differences between the books and the test year data, and any changes in the manner or recording an item on the company's books during the test year, have been expressly noted.

Julia A. Forgue

STATE OF RHODE ISLAND

Subscribed and sworn to me this // day of April, 2011.

an Guren Notary Public: My Commission Expires: