



PROVIDENCE WATER

Tap Water Delivers

DK. _____

PETITION TO RECOVER ELECTRONIC TRANSACTION FEES

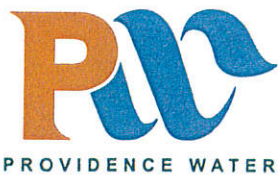
June, 2022

PROVIDENCE WATER
Testimony and Data in Support of General Rate Relief

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TAB 1



June 28, 2022

The Hon. Jorge O. Elorza
Mayor

Ricky Caruolo
General Manager

The Honorable Ronald T. Gerwatowski
Chairperson Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Providence Water Supply Board – Petition to Recover Electronic Transaction Fees

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New England Water Works Assn.
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Providence, RI 02907

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Dear Chairperson Gerwatowski:

In this Miscellaneous Petition, the Providence Water Supply Board seeks to recover, by way of a transfer from its Restricted Revenue Reserve, \$836,565.25 for Electronic Transaction fees incurred on behalf of customers from June 2020 to April 2022 plus any fees incurred thereafter until the date of the Commission's decision in this docket. In addition, Providence Water Supply Board seeks to recover, by way of a surcharge, \$741,241 per year on a going forward basis to cover the payment of these fees on an annual basis. The impact on a retail and private fire service customers of the Providence Water Supply Board will be \$0.78 per month.

Included in this filing is pre-filed testimony of the witnesses to be presented by Providence Water, along with supporting schedules and work papers, as required by the Commission's Rules.

Copies of this filing have been sent to the Commission Clerk. Copies have also been provided to the Rhode Island Water Resources Board and the Rhode Island Attorney General's Office.

A copy of our proposed Notice to be published in the Providence Journal is enclosed. We will coordinate with the Commission Clerk to finalize the document before publication.

Leah Donaldson, Esq., will be representing Providence Water as our legal counsel in this matter. She may be contacted at leah@mcelroylawoffice.com.

Respectfully,
Providence Water Supply Board


Ricky Caruolo
General Manager

TAB 2

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION

IN RE: PROVIDENCE WATER SUPPLY BOARD'S :
MISCELLANEOUS PETITION TO RECOVER : Docket No. _____
ELECTRONIC TRANSACTION FEES :

**PROVIDENCE WATER SUPPLY BOARD'S NOTICE OF
FILING OF MISCELLANEOUS PETITION TO RECOVER
ELECTRONIC TRANSACTION FEES**

The Providence Water Supply Board hereby gives notice that on June 28, 2022, it submitted to the Rhode Island Public Utilities Commission ("Commission") a Miscellaneous Petition to Recover Electronic Transaction Fees in the above captioned docket.

On March 16, 2020, in response to the worldwide COVID-19 pandemic, the Commission opened Docket 5022 and voted to enter an emergency Order related to the COVID-19 pandemic. This Order prohibited utilities from engaging in collection activities such as termination of service, sending past due accounts to collection agencies and sending termination notices. The Order also prevented utilities from charging late fees, interest charges, credit card fees, debit card fees, and ACH fees. Through several subsequent Orders, these various restrictions were relaxed and/or lifted. In particular, at the Commission's November 5, 2021 Open Meeting, it approved an Order allowing utilities to reinstate late fees and interest charges upon thirty days' notice to customers. However, the Commission's November 5, 2021 Order required utilities to continue absorbing electronic transaction fees such as credit card and debit card fees ("Electronic Transaction Fees").

At its November 5, 2021 Open Meeting, the Commission recognized that many utilities, such as Providence Water Supply Board, do not have revenues included in their cost of service to pay Electronic Transaction Fees on behalf of their customers. As such, the Commission allowed any such utility to file for rate recovery of any such fees already incurred, as well as fees it will incur on an ongoing basis, until the utility's next abbreviated or general rate filing.

In this Miscellaneous Petition, the Providence Water Supply Board seeks to recover, by way of a transfer from its Restricted Revenue Reserve, \$836,565.25 for Electronic Transaction Fees incurred on behalf of customers from June 2020 to April 2022 plus any fees incurred thereafter until the date of the Commission's decision in this docket. In addition, Providence Water Supply Board seeks to recover, by way of a surcharge, \$741,241 per year on a going forward basis to cover the payment of these fees on an annual basis. The impact on retail and private fire service customers of the Providence Water Supply Board will be \$0.78 per month. In Providence Water Supply Board's next abbreviated or general rate filing, it will be required to seek approval for any ongoing amount it seeks to pay Electronic Transaction Fees on behalf of its customers, and it will have to demonstrate that the amount it seeks is the "least cost" manner of recovering these fees.

A copy of Providence Water Supply Board's Petition is on file for examination at the Providence Water Supply Board office at 125 Dupont Drive, Providence, RI 02907 and at the offices of the Public Utilities Commission, 89 Jefferson Boulevard, Warwick, RI 02888.

Providence Water Supply Board
125 Dupont Drive
Providence, RI 02907
<http://www.provwater.com>

TAB 3

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION

IN RE: PROVIDENCE WATER SUPPLY BOARD’S :
MISCELLANEOUS PETITION TO RECOVER : Docket No. _____
ELECTRONIC TRANSACTION FEES :

**PROVIDENCE WATER SUPPLY BOARD’S MISCELLANEOUS PETITION FOR
RECOVERY OF ELECTRONIC TRANSACTION FEES**

I. INTRODUCTION

The Providence Water Supply Board (“Providence Water”) requests that the Public Utilities Commission (“Commission”) grant relief allowing Providence Water to recover credit card, debit card, voice transaction, and related fees (“Electronic Transaction Fees”) paid on behalf of its customers pursuant to Orders issued by the Commission in Docket No. 5022.

II. FACTUAL BACKGROUND

As the Commission knows, COVID-19 was first identified at the end of 2019. On January 30, 2020, the World Health Organization (“WHO”) declared a Public Health Emergency of International Concern, and on March 11, 2020, WHO declared an international pandemic. This pandemic resulted in lockdowns in the United States and throughout the world.

In response to the pandemic, the Commission opened Docket 5022, and on March 16, 2020, the Commission voted to enter an emergency Order related to the COVID-19 pandemic. This Order prohibited utilities from engaging in collection activities such as termination of service, sending past due accounts to collection agencies and sending termination notices. The Order also prevented utilities from charging late fees, interest charges, credit card fees, debit card fees, and ACH fees.

Through several subsequent Orders, these various restrictions were relaxed and/or lifted. In particular, at the Commission's November 5, 2021 Open Meeting, it approved an Order allowing utilities to reinstate late fees and interest charges upon thirty days' notice to customers. However, the Commission's November 5, 2021 Order required utilities to continue absorbing transaction fees such as credit card and debit card fees.

At its November 5, 2021 Open Meeting, the Commission recognized that many utilities, such as Providence Water, do not have revenues included in their cost of service to pay electronic transaction fees on behalf of their customers. As such, the Commission allowed any such utility to file for rate recovery of any such fees already incurred, as well as fees it will incur on an ongoing basis, until the utility's next abbreviated or general rate filing. Then, in the next abbreviated or general rate filing, any such utility must seek approval of these costs as part of its cost of service in the same manner as any other expense.

III. RELIEF REQUESTED

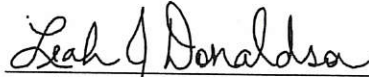
Providence Water seeks to recover \$836,565.25 for Electronic Transaction Fees incurred on behalf of customers from June 2020 to April 2022, plus any fees incurred thereafter until the date of the Commission's decision in this Docket. In addition, Providence Water seeks to recover \$741,241 per year on a going forward basis to cover the payment of these fees on an annual basis. The impact on a retail and private fire service customers of Providence Water will be \$0.78 per month. In support of this request, Providence Water relies on the testimonies of Nancy E. Parrillo and Harold Smith, which are attached hereto and incorporated herein.

IV. CONCLUSION

For the reasons set forth herein, Providence Water requests that the Commission grant the relief sought herein and all other relief it deems appropriate in the circumstances.

Respectfully submitted,
Providence Water Supply Board
By its attorneys

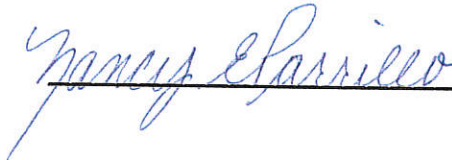
Dated: June 28, 2022



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Michael R. McElroy, Esq. #2627
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T: 401-351-4100
F: 401-421-5696
Leah@McElroyLawOffice.com
Michael@McElroyLawOffice.com

CERTIFICATE OF SERVICE

I hereby certify that on the 28th day of June, 2022, I sent a copy of the foregoing to the attached service list.



TAB 4

Pre-filed Direct Testimony
of
NANCY E. PARRILLO
before the
PUBLIC UTILITIES COMMISSION

for

PROVIDENCE WATER

DOCKET No. _____

JUNE 2022

PROVIDENCE WATER SUPPLY BOARD
TESTIMONY OF NANCY E. PARRILLO

1 **Q. Please state your full name and title?**

2 A. Nancy E. Parrillo, Senior Manager – Finance for the Providence Water Supply Board
3 (Providence Water, PW).

4 **Q. How long have you been employed by Providence Water?**

5 A. I have been employed since April of 2015 or 7 years.

6 **Q. Would you please state your education, background, and professional associations?**

7 A. I have a Master’s Degree in Business Administration with a concentration in Finance from
8 Bryant University. I graduated from Wheaton College in Norton, Massachusetts with a
9 Bachelor of Arts degree with a major in Economics.

10 Prior to joining Providence Water, I was the CFO for the RI Turnpike & Bridge Authority.
11 I have also spent 12 years in the water and wastewater sectors as CFO for the MA Water
12 Pollution Abatement Trust, which is the name of the Massachusetts State Revolving Fund
13 agency, and as CFO for the South Essex Sewerage District, Massachusetts’s second largest
14 wastewater treatment facility.

15 **Q. Have you testified previously before the Commission?**

16 A. I have. I testified in Docket 4571, 4618, as well as the current PW docket – Docket 4994. I
17 have also testified in front of the Division on several occasions related to borrowings that
18 Providence Water was pursuing.

19 **Q. Please explain your duties and responsibilities.**

20 A. I am responsible for the Finance Department which includes Financial Planning,
21 Budgeting, and Regulatory.

22 **Q. What is the purpose of your testimony?**

23 A. My testimony is in support of Providence Water’s Miscellaneous Petition to recover credit
24 card, debit card and voice transaction fees (“Electronic Transaction Fees” or ETF’s) that
25 Providence Water has paid on behalf of its customers in compliance with orders issued by
26 the Public Utilities Commission (PUC) in Docket 5022 – Suspension of Service
27 Terminations and Certain Collection Activities During the COVID-19 Emergency.

PROVIDENCE WATER SUPPLY BOARD
TESTIMONY OF NANCY E. PARRILLO

1 Service Terminations and Certain Collection Activities During the COVID-19
2 Emergency.

3 Providence Water is looking to recover the fees paid by Providence Water for the period
4 of June 2020 through April 2022, plus the fees incurred after April 2022 until the date of
5 the PUC's decision in this docket. The dollar amount of these fees is \$836,565.25 through
6 April 2022.

7 We are also requesting a surcharge to cover these costs going into the future so that all
8 Providence Water customers will be able to avail themselves of these more convenient
9 payment options which in turn improves cash flow to Providence Water.

10 **Q. What is the background for this filing?**

11 A. On January 30, 2020, the World Health Organization (WHO) declared a Public Health
12 Emergency of International Concern related to the outbreak of what was identified as
13 COVID-19. On March 11, 2020, WHO then declared an international pandemic. This
14 declaration resulted in lockdowns throughout the United States and throughout the world.
15 In response, the RI Public Utilities Commission (PUC) voted to enter a emergency order
16 on March 16, 2020 which prohibited utilities from engaging in collection activities
17 including but not limited to termination of service, sending past due accounts into
18 collections, and sending termination notices. The PUC also prohibited the utilities from
19 charging late fees, interest on delinquent accounts, credit card and debit card fees, as well
20 as ACH fees. Over time, through subsequent orders, these restrictions were either relaxed
21 or lifted altogether.

22 In an Open Meeting on November 5, 2021, the PUC reinstated the ability of the utilities to
23 charge late fees and interest on delinquent accounts with a 30-day notice to customers. In
24 that same Open Meeting, the PUC required utilities to continue to absorb credit and debt
25 card as well as ACH fees related to electronic payments. The PUC did recognize that
26 many utilities, such as Providence Water, do not have these charges built into their current
27 rate structures in order to absorb these electronic payment fees. As a result, the PUC
28 allowed that any utility with this issue would be allowed to file for rate recovery of any
29 fees already expended and incurred on an on-going basis until said utility comes before

PROVIDENCE WATER SUPPLY BOARD
TESTIMONY OF NANCY E. PARRILLO

1 the PUC for its next abbreviated or general rate filing. In that next filing, the utility must
2 seek approval of these costs as part of its cost of service/revenue requirement model in the
3 same manner as any other operating cost.

4 **Q. How is Providence Water proposing to recover these fees?**

5 A. Providence Water is proposing to transfer these fees from the Restricted Revenue Reserve
6 Fund. This fund is earmarked to allow Providence Water to petition the PUC to recover
7 lost water sales revenue as a result of shortfalls in consumption. With the PUC's approval
8 of a one-time exception, Providence Water would transfer the dollars expended on
9 electronic transaction fees during COVID under the PUC's emergency order from the
10 Restricted Revenue Reserve Fund to the Operations Fund.

11 **Q. What impact would this one-time exception have on the Restricted Revenue Fund?**

12 A. As of the end of April 2022, the Restricted Revenue Fund had a balance of \$1,070,216.21
13 and is due 2 months of funding in the amount of \$70,836.04 for a total fund balance of
14 \$1,141,052.25. Therefore, if this request is granted, there will still be funds in the
15 Restricted Revenue Fund once the transfer is made.

16 **Q. How does Providence Water plan to cover these fees in the future?**

17 A. As mentioned above, we are requesting that the cost of these fees be collected through a
18 flat-rate surcharge of \$0.78 per month on our retail and private fire service customers. Mr.
19 Harold Smith of Raftelis Financial has calculated this surcharge in his testimony.

20 **Q. Has Providence Water prepared schedules illustrating the impact on future rates
21 that this fee will have going into the future?**

22 A. Yes, we have. Mr. Smith will include this with his testimony.

23 **Q. Ms. Parrillo, does this conclude your testimony?**

24 A. Yes, it does.

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. _____

ATTESTATION UNDER RULE 5.7
OF THE RULES OF PRACTICE AND PROCEDURE
OF THE PUBLIC UTILITIES COMMISSION

I, Nancy E. Parrillo, in conformance with Rule 5.7 of the Rules of Practice and Procedure of the Public Utilities Commission, hereby attest that the financial data provided to our consultant and used by him in the rate case to present rate base, cost of service and other financial statements, purports to reflect the books of Providence Water and the results of operations and is true and correct to the best of my knowledge, information, and belief. All changes and differences between the books and test year data and any changes in the manner of recording said data during the test year have been expressly noted.



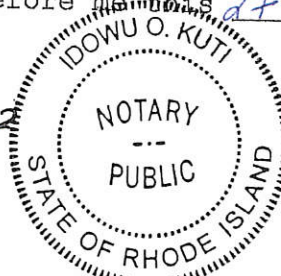
Nancy E. Parrillo

STATE OF RHODE ISLAND
PROVIDENCE COUNTY

Subscribed and sworn to before me this 27 of June 2022.

 6/27/2022

Notary Public



ID# 757869
Exp: 5/8/2023

TAB 5

**PREFILED TESTIMONY OF
HAROLD J. SMITH, VICE PRESIDENT
RAFTELIS FINANCIAL CONSULTANTS, INC.**

for

PROVIDENCE WATER SUPPLY BOARD

DOCKET # _____

June, 2022

1 **I. INTRODUCTION**

2 **Q. Please state your name and business address.**

3 A. My name is Harold J. Smith, and my business address is 5619 DTC Parkway, Suite
4 850, Greenwood Village, Colorado, 80111.

5

6 **Q. By whom are you employed and in what capacity?**

7 A. I am a Vice President of Raftelis Financial Consultants, Inc. (Raftelis), a consulting
8 firm specializing in water and wastewater finance and pricing. Raftelis was established in
9 1993 in Charlotte, North Carolina, by George A. Raftelis to provide environmental and
10 management consulting services to public and private sector clients. Raftelis is a national
11 leader in the development of water and wastewater rates that satisfy local government
12 objectives.

13

14 **Q. Please describe your educational background and work experience.**

15 A. I obtained a Master of Business Administration from Wake Forest University in 1997,
16 and a Bachelor of Science in Natural Resources from the University of the South in 1987.
17 As an employee of Raftelis, I have been involved in numerous projects for public utilities
18 including a number of studies involving transition to new rate structures designed to
19 address specific pricing objectives. I have also served on engagements involving a wide
20 range of technical specialties including:

- 21 • Utility Cost of Service and Rate Structure Studies
- 22 • Privatization Feasibility Studies
- 23 • Privatization Procurements
- 24 • Utility Financial Planning Studies
- 25 • Municipal Financial Planning Studies

26

27 **Q. Have you previously testified before any regulatory agencies or in court on utility
28 rate related matters?**

29 A. Yes. I provided testimony for the Providence Water Supply Board (“Providence
30 Water”) in nine previous rate filings before the Rhode Island Public Utilities
31 Commission (“Commission”) in Dockets 3578, 3675, 3818, 4025, 4128, 4243, 4355,

1 4595 and 4933. I also provided testimony in the Providence Water Supply Board's
2 most recent rate filings (Docket Nos. 3832, 4061, 4070, 4406, 4571, 4618 and 4994).
3 I also testified on behalf of the Consumer Advocate before the Nova Scotia Utility and
4 Review Board (W-HRWC-R-10). I have also provided testimony for the Pittsburgh
5 Water and Sewer Authority's (PWSA) first three water (Docket Nos. R-2018-3002645,
6 R-2020-3017951 and R-2021-3024773) and wastewater conveyance (Docket Nos. R-
7 2018-3002647, R-2020-3017970 and R-2021-3024774) and PWSA's first stormwater
8 (Docket Nos. R-2021-3024779) rate filings before the PAPUC.

9

10 **Q. Do you belong to any professional organizations or committees?**

11 A. Yes. I am a member of the American Water Works Association where I am the past
12 chairman of the Strategic Management Practices Committee

13

14 **Q. What is the purpose of your testimony?**

15 A. As detailed in the testimony of Providence Water witness Nancy Parrillo, Providence
16 Water is seeking to recover debit card, credit card and automated clearing house (ACH)
17 payment fees ("Electronic Transaction Fees") paid on behalf of its customers in
18 conformance with Orders issued by the Rhode Island Public Utilities Commission
19 ("Commission") in Docket 5022 – In Re: Suspension Of Service Terminations And Certain
20 Collection Activities During The COVID-19 Emergency. My testimony overviews a
21 request to transfer past fees via a transfer from Providence Water's restricted revenue
22 reserve and proposes a surcharge to recover these fees until Providence Water's next
23 abbreviated or general rate case.

24

25 **II. PROVIDENCE WATER'S MISCELLANEOUS PETITION TO RECOVER**
26 **ELECTRONIC TRANSACTION FEES**

27 **Q. Can you explain how Providence Water's request to recover Electronic**
28 **Transaction Fees will affect rates?**

29 A. Yes. Providence Water's petition contains two requests. First, Providence Water seeks
30 reimbursement of Electronic Transaction Fees it covered on behalf of its customers from
31 June 1, 2020 up to and including the time of the Commission's decision on this

1 miscellaneous petition. The amount as of April 2022 is \$836,565.25. Providence seeks to
2 withdraw the amount incurred from its restricted Revenue Reserve Fund. As indicated in
3 the testimony of Providence Water witness Nancy Parrillo, the current balance of this fund
4 (including the remaining two months of funding due) is \$1,141,052.25, or which is more
5 than the amount Providence Water is seeking to transfer. Accordingly, this component of
6 Providence Water's Miscellaneous Petition will not affect rates. Second, Providence Water
7 seeks approval for a surcharge to recover \$741,241 per year to cover Electronic Transaction
8 Fees on a going forward basis.

9

10 **Q. Have you calculated the amount of the surcharge needed to cover Electronic**
11 **Transaction Fees on a going forward basis?**

12 A. Yes, I have. The surcharge amount was calculated by dividing the anticipated annual
13 expense for electronic payments by the annual number of retail customer bills (residential,
14 commercial, industrial and private fire service lines) to arrive at a monthly surcharge
15 amount of \$0.78 per bill. To determine the projected annual expense, I calculated the
16 compounded average monthly growth rate from June 2020 to April 2022. On average, this
17 expense has grown 3.53% per month over that time. The growth in the expense is
18 attributable to an increase in the use of the electronic payment methods by Providence
19 Water customers.

20

21 I applied the calculated average growth rate (3.53%) over the next 12 months (May – April)
22 to determine an annualized amount (\$741,241). Dividing this number by the number of
23 retail bills (954,996 in Docket 4994), yields a monthly surcharge of \$0.78. Schedule HJS-
24 1 and Schedule HJS-2 show the calculation of the average growth rate, the annualized cost
25 and surcharge calculation.

26

27 **Q. Why has Providence Water chosen to recover these costs through a surcharge**
28 **instead of including these costs in a cost of service analysis and increasing rates to**
29 **recover these costs?**

30 A. A surcharge is the most effective way of ensuring that the electronic payment expense
31 will be recovered in an appropriate manner. The other option would be to include the

1 electronic payment expense in Providence Water’s revenue requirements and use the cost
2 of service model to calculate the rates needed to recover these expenses through rates.
3 However, given the nature of this expense, it would be recovered through the monthly
4 service charge which was set by the Commission at a level that is below the indicated cost
5 of service with the balance of these costs being recovered through the retail volume
6 charge.¹

7

8 Under the current service charge rate design approach (where the charge is limited, shifting
9 cost recovery to the retail volume charge) allocation of these costs using the cost of service
10 model would result in some of these costs being recovered on a volumetric basis. However,
11 the electronic payment fees themselves are fixed and are not based on customer volumes,
12 or the size of a customer’s bill. Accordingly, in my opinion, a flat surcharge per month is
13 the most appropriate way to recover these costs. By contrast, incorporating these costs into
14 the cost of service model would imply an increase in the service charge, which—as noted
15 above—is already set below cost of service. I believe such a modification would be best
16 addressed along with all of the other components of Providence Water’s cost of service in
17 the context of an abbreviated or general rate filing.

18

19 **Q. How will Providence Water ensure that the proposed surcharge does not over or**
20 **under recover the costs associated with electronic payments?**

21 A. Providence Water is proposing to perform an annual “true-up” that will involve transfers
22 to and from the restricted Revenue Reserve Fund. In the event the revenue generated by
23 the surcharge exceeds the electronic payment expense an amount equal to the difference
24 between the revenue and expense will be deposited in the Revenue Reserve account. If the
25 annual expense related to electronic payments is greater than the revenue generated by the
26 surcharge, Providence Water would withdraw the amount of the difference from the
27 Revenue Reserve account.

¹ During Docket 4994, the Division proposed, and Providence Water accepted, a cap of 1.75x the overall revenue increase for the monthly service charge. This was formalized in the amended settlement agreement dated August 25, 2020. The Commission approved this agreement in Order No. 23928 and the service charges have been set below cost of service since that time.

Providence Water Supply Board
Harold J. Smith Testimony

- 1 **Q. Does this conclude your testimony?**
- 2 A. Yes it does.

Schedule HJS-1: Calculation of Transfer and Monthly Growth Rate

Providence Water Supply Board

Miscellaneous Petition

Month	Electronic Transaction Fees	% Change over Prior Month	Compounded Average Growth Rate
Jun-20	\$ 22,810.55		
Jul-20	\$ 24,034.20	5.36%	5.36%
Aug-20	\$ 25,259.40	5.10%	5.23%
Sep-20	\$ 27,384.45	8.41%	6.28%
Oct-20	\$ 27,845.30	1.68%	5.11%
Nov-20	\$ 27,189.30	-2.36%	3.57%
Dec-20	\$ 30,766.60	13.16%	5.11%
Jan-21	\$ 35,019.10	13.82%	6.32%
Feb-21	\$ 31,207.45	-10.88%	4.00%
Mar-21	\$ 39,405.35	26.27%	6.26%
Apr-21	\$ 36,035.10	-8.55%	4.68%
May-21	\$ 36,548.40	1.42%	4.38%
Jun-21	\$ 36,234.40	-0.86%	3.93%
Jul-21	\$ 34,141.30	-5.78%	3.15%
Aug-21	\$ 41,196.85	20.67%	4.31%
Sep-21	\$ 39,757.60	-3.49%	3.77%
Oct-21	\$ 42,722.95	7.46%	4.00%
Nov-21	\$ 43,006.15	0.66%	3.80%
Dec-21	\$ 44,117.60	2.58%	3.73%
Jan-22	\$ 47,342.85	7.31%	3.92%
Feb-22	\$ 45,021.85	-4.90%	3.46%
Mar-22	\$ 50,574.05	12.33%	3.86%
Apr-22	\$ 48,944.45	-3.22%	3.53%
Total Through April	\$ 836,565.25		

Schedule HJS-2: Surcharge Calculation

Providence Water Supply Board

Miscellaneous Petition

Month	Electronic Transaction Fees	% Change over Prior Month
Apr-22	\$ 48,944	
May-22	\$ 50,673	3.53%
Jun-22	52,462	3.53%
Jul-22	54,315	3.53%
Aug-22	56,233	3.53%
Sep-22	58,218	3.53%
Oct-22	60,274	3.53%
Nov-22	62,403	3.53%
Dec-22	64,606	3.53%
Jan-23	66,887	3.53%
Feb-23	69,249	3.53%
Mar-23	71,695	3.53%
Apr-23	74,226	3.53%
Total Annual	\$ 741,241	
Bills ⁽¹⁾	960,780	
Cost per Bill	\$ 0.78	

(1) Retail, Private Fire and Lead Service Line Loan Bills

TAB 6

Current

PROVIDENCE WATER SUPPLY BOARD TARIFF

Effective: July 1, 2021

RI Public Utilities Commission Docket No. **4994**

TARIFF SCHEDULES

Schedule

- | | |
|---|---|
| A | Service Charges – Retail |
| B | Metered Sales – Retail |
| C | Bulk Sales to Public Authorities for Resale |
| D | Public Fire Protection |
| E | Private Fire Service |
| F | Miscellaneous Charges |

SCHEDULE A

Providence Water Supply Board Service Charges Retail

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all metered customers for industrial, commercial, and residential use, exclusive of fire service connection, in the Providence Water Supply Board service area.

Rates

For each service connected to the Providence Water Supply Board mains, the following customer service charges shall apply:

<u>Size of Meter</u>	<u>Monthly</u>
5/8"	\$10.35
3/4	11.03
1	13.01
1 1/2	15.65
2	22.94
3	76.67
4	96.57
6	142.99
8	196.04
10	244.12
12	292.20

However, for each Providence Water service connected in the City of Providence the following additional Fire Protection service charge shall apply to Providence ratepayers:

<u>Size of Meter</u>	<u>Monthly</u>
5/8"	\$1.90
3/4	2.84
1	7.06
1 1/2	18.81
2	45.12
3	122.17
4	206.74
6	422.88
8	639.01
10	977.32
12	1,616.32

Terms of Payment All customer service charges are billed monthly and are due and payable when rendered. Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE B

Providence Water Supply Board Metered Sales Retail

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all general metered water service in the Providence Water Supply Board service area.

Rates

For all quantities used, except for bulk sales to public authorities for resale, the following rates per HCF shall apply:

Monthly Accounts

Residential	\$3.830
Commercial	\$4.014
Industrial	\$3.650

East Smithfield Water District

Applicable to the former customers of the East Smithfield Water District, the following Debt Service Surcharge will apply:

East Smithfield Surcharge \$0.35 per HCF

Town of Johnston Water System

Applicable to the former customers of the Town of Johnston Water System, the following Annexation fee will apply:

Johnston Water System Annexation fee \$0.34 per HCF

Terms of Payment

All metered sales bills are rendered in arrears monthly and are due and payable in full when rendered

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE C

Providence Water Supply Board Bulk Sales to Public Authorities for Resale

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all public authorities in the Providence Water Supply Board service area purchasing water for resale.

Rates-Volume Charge

Bristol County Water Authority

\$2,163.53 per million gallons, or
\$1.618318 per HCF

East Providence

\$2,211.80 per million gallons, or
\$1.654429 per HCF

Greenville

\$2,270.70 per million gallons, or
\$1.698487 per HCF

Kent County

\$2,160.30 per million gallons, or
\$1.615908 per HCF

Lincoln

\$2,232.03 per million gallons, or
\$1.669560 per HCF

Smithfield

\$2,280.82 per million gallons, or
\$1.706054 per HCF

Warwick

\$2,320.88 per million gallons, or
\$1.736015 per HCF

Terms of Payment

All bills for bulk sales are rendered monthly in arrears and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE D

Providence Water Supply Board Public Fire Protection

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all service to public fire hydrants in the Providence Water Supply Board service area.

Rates

For each hydrant Annual Amount: \$621.41
For each hydrant billed Quarterly: \$155.35

For each hydrant in Providence, as allowed by statute: \$0

Terms of Payment

All bills for public fire service are rendered quarterly and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE E

Providence Water Supply Board Private Fire Service

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable for service to private fire protection appliances owned and maintained by the customer in the Providence Water Supply service area.

Rates

For each fire service connection to the Providence Water Supply Board mains, the following charges shall apply:

<u>Size of Meter</u>	<u>Monthly</u>
$\frac{3}{4}$	\$11.83
1	13.98
1 $\frac{1}{2}$	17.22
2	25.52
4	109.05
6	177.78
8	269.26
10	375.10
12	503.18
16	785.75

Terms of Payment

All bills for private fire services are rendered monthly and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

**SCHEDULE F
PROVIDENCE WATER
TERMS & CONDITIONS
SERVICE FEE SCHEDULE
(effective July 1, 2021)
page 1 of 2**

NOTE: All applicants must complete financial arrangements prior to services being rendered. Applicants are responsible for obtaining and paying for all permits and any additional fees.

SERVICE	FEE
PHOTOCOPYING	
Distribution Sheet	\$ 3.00/copy
Letter or Legal Size Document	\$.15/copy
LIEN CERTIFICATE	\$ 6.00
RETURNED CHECK FEE	\$ 20.00
PLAN CHECKING/WATER AVAILABILITY REVIEW	\$ 57.00/hour
EASEMENT/ABANDONMENT REQUEST	\$ 50.00/hour
FIRE HYDRANT FLOW TEST	\$ 118.00
NEW WATER SERVICE INSTALLATION - BASIC	
1" Water Service	\$1,673.00
1 ½" Water Service	2,596.00
2" Water Service	2,931.00
4" Water Service	3,700.00
6" Water Service	3,998.00

NEW WATER SERVICE INSTALLATION - SPECIAL CIRCUMSTANCES

All services greater than 6" will be installed and charged on a time and materials basis, consistent with the methodology used in computing the above service charges. **Notwithstanding the above schedule**, any sites where special circumstances may be encountered (ie. ledge, special fittings, routing around other utilities) will also be charged on a time and materials basis. The average time rate for all manpower and equipment (including overhead) averages approximately \$400/hr.

PAVEMENT/SIDEWALK RESTORATION CHARGES

Applicants are responsible for all *actual* road and/or sidewalk restoration charges, as the charge varies with the size of the excavation and the pavement thickness. For illustrative purposes, on average, the charge is approximately \$300 for pavement restoration and \$75 for sidewalk restoration.

SCHEDULE F
PROVIDENCE WATER
TERMS & CONDITIONS
SERVICE FEE SCHEDULE
 (effective July 1, 2021)
 page 1 of 2

SERVICE	FEE
POLICE DETAILS	
<p>If the work being performed presents a safety hazard and it is necessary to employ police details for traffic control, the applicant will be responsible for such costs at the then-current rate of the respective Town or City.</p>	
NEW WATER METER INSTALLATION - INCLUDING ERT	
5/8" Meter	\$ 184.00
3/4" Meter	230.00
1" Meter	266.00
1 1/2" Meter	457.00
2" Meter	545.00
All meters greater than 2" will be charged on an actual time and materials basis.	
NEW ERT - ALL METER SIZES	\$ 70.00
<p>(Applies only to existing ERT's that are lost, stolen, or damaged by customers. There is no charge to retro-fit an existing meter to AMR technology.)</p>	
SERVICE SHUTOFF FEE	\$ 64.00
SERVICE RESTORATION FEE	\$ 43.00
SPECIAL REQUESTS FOR SERVICES NOT LISTED ABOVE THAT DO NOT BENEFIT ALL CUSTOMERS	Billed at actual Cost plus overhead Rates in effect

Redline

PROVIDENCE WATER SUPPLY BOARD TARIFF

Replaces Tariff
July 1, 2021

Effective: July 1, 2021

RI Public Utilities Commission Docket No.
4994

TARIFF SCHEDULES

Schedule

- | | |
|---|---|
| A | Service Charges – Retail |
| B | Metered Sales – Retail |
| C | Bulk Sales to Public Authorities for Resale |
| D | Public Fire Protection |
| E | Private Fire Service |
| F | Miscellaneous Charges |

SCHEDULE A

Providence Water Supply Board Service Charges Retail

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all metered customers for industrial, commercial, and residential use, exclusive of fire service connection, in the Providence Water Supply Board service area.

Rates

For each service connected to the Providence Water Supply Board mains, the following customer service charges shall apply:

<u>Size of Meter</u>	<u>Monthly</u>
5/8"	\$10.35
3/4	11.03
1	13.01
1 1/2	15.65
2	22.94
3	76.67
4	96.57
6	142.99
8	196.04
10	244.12
12	292.20

Temporary electronic transaction fee surcharge \$0.78/month

However, for each Providence Water service connected in the City of Providence the following additional Fire Protection service charge shall apply to Providence ratepayers:

<u>Size of Meter</u>	<u>Monthly</u>
5/8"	\$1.90
3/4	2.84
1	7.06
1 1/2	18.81
2	45.12
3	122.17
4	206.74
6	422.88
8	639.01
10	977.32
12	1,616.32

Terms of Payment All customer service charges are billed monthly and are due and payable when rendered. Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE B

Providence Water Supply Board Metered Sales Retail

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all general metered water service in the Providence Water Supply Board service area.

Rates

For all quantities used, except for bulk sales to public authorities for resale, the following rates per HCF shall apply:

Monthly Accounts

Residential	\$3.830
Commercial	\$4.014
Industrial	\$3.650

East Smithfield Water District

Applicable to the former customers of the East Smithfield Water District, the following Debt Service Surcharge will apply:

East Smithfield Surcharge \$0.35 per HCF

Town of Johnston Water System

Applicable to the former customers of the Town of Johnston Water System, the following Annexation fee will apply:

Johnston Water System Annexation fee \$0.34 per HCF

Terms of Payment

All metered sales bills are rendered in arrears monthly and are due and payable in full when rendered

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE C

Providence Water Supply Board Bulk Sales to Public Authorities for Resale

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all public authorities in the Providence Water Supply Board service area purchasing water for resale.

Rates-Volume Charge

Bristol County Water Authority
\$2,163.53 per million gallons, or
\$1.618318 per HCF

East Providence
\$2,211.80 per million gallons, or
\$1.654429 per HCF

Greenville
\$2,270.70 per million gallons, or
\$1.698487 per HCF

Kent County
\$2,160.30 per million gallons, or
\$1.615908 per HCF

Lincoln
\$2,232.03 per million gallons, or
\$1.669560 per HCF

Smithfield
\$2,280.82 per million gallons, or
\$1.706054 per HCF

Warwick
\$2,320.88 per million gallons, or
\$1.736015 per HCF

Terms of Payment

All bills for bulk sales are rendered monthly in arrears and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE D

Providence Water Supply Board Public Fire Protection

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all service to public fire hydrants in the Providence Water Supply Board service area.

Rates

For each hydrant Annual Amount: \$621.41
For each hydrant billed Quarterly: \$155.35

For each hydrant in Providence, as allowed by statute: \$0

Terms of Payment

All bills for public fire service are rendered quarterly and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE E

Providence Water Supply Board Private Fire Service

Rhode Island Public Utilities Commission Docket No.
4994

Effective: July 1, 2021

Applicability

Applicable for service to private fire protection appliances owned and maintained by the customer in the Providence Water Supply service area.

Rates

For each fire service connection to the Providence Water Supply Board mains, the following charges shall apply:

<u>Size of Meter</u>	<u>Monthly</u>
¾	\$11.83
1	13.98
1 ½	17.22
2	25.52
4	109.05
6	177.78
8	269.26
10	375.10
12	503.18
16	785.75

Temporary electronic transaction fee surcharge \$0.78/month

Terms of Payment

All bills for private fire services are rendered monthly and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

**SCHEDULE F
PROVIDENCE WATER
TERMS & CONDITIONS
SERVICE FEE SCHEDULE
(effective July 1, 2021)
page 1 of 2**

NOTE: All applicants must complete financial arrangements prior to services being rendered. Applicants are responsible for obtaining and paying for all permits and any additional fees.

SERVICE	FEE
PHOTOCOPYING	
Distribution Sheet	\$ 3.00/copy
Letter or Legal Size Document	\$.15/copy
LIEN CERTIFICATE	\$ 6.00
RETURNED CHECK FEE	\$ 20.00
PLAN CHECKING/WATER AVAILABILITY REVIEW	\$ 57.00/hour
EASEMENT/ABANDONMENT REQUEST	\$ 50.00/hour
FIRE HYDRANT FLOW TEST	\$ 118.00
NEW WATER SERVICE INSTALLATION - BASIC	
1" Water Service	\$1,673.00
1 ½" Water Service	2,596.00
2" Water Service	2,931.00
4" Water Service	3,700.00
6" Water Service	3,998.00

NEW WATER SERVICE INSTALLATION - SPECIAL CIRCUMSTANCES

All services greater than 6" will be installed and charged on a time and materials basis, consistent with the methodology used in computing the above service charges. **Notwithstanding the above schedule**, any sites where special circumstances may be encountered (ie. ledge, special fittings, routing around other utilities) will also be charged on a time and materials basis. The average time rate for all manpower and equipment (including overhead) averages approximately \$400/hr.

PAVEMENT/SIDEWALK RESTORATION CHARGES

Applicants are responsible for all *actual* road and/or sidewalk restoration charges, as the charge varies with the size of the excavation and the pavement thickness. For illustrative purposes, on average, the charge is approximately \$300 for pavement restoration and \$75 for sidewalk restoration.

SCHEDULE F
PROVIDENCE WATER
TERMS & CONDITIONS
SERVICE FEE SCHEDULE
 (effective July 1, 2021)
 page 1 of 2

SERVICE	FEE
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POLICE DETAILS

If the work being performed presents a safety hazard and it is necessary to employ police details for traffic control, the applicant will be responsible for such costs at the then-current rate of the respective Town or City.

NEW WATER METER INSTALLATION - INCLUDING ERT

5/8" Meter	\$ 184.00
3/4" Meter	230.00
1" Meter	266.00
1 1/2" Meter	457.00
2" Meter	545.00

All meters greater than 2" will be charged on an actual time and materials basis.

NEW ERT - ALL METER SIZES	\$ 70.00
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(Applies only to existing ERT's that are lost, stolen, or damaged by customers. There is no charge to retro-fit an existing meter to AMR technology.)

SERVICE SHUTOFF FEE	\$ 64.00
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SERVICE RESTORATION FEE	\$ 43.00
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SPECIAL REQUESTS FOR SERVICES NOT LISTED ABOVE THAT DO NOT BENEFIT ALL CUSTOMERS	Billed at actual Cost plus overhead Rates in effect
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Proposed

PROVIDENCE WATER SUPPLY BOARD TARIFF

Replaces Tariff
July 1, 2021

Effective:

RI Public Utilities Commission Docket No. _____

TARIFF SCHEDULES

Schedule

- | | |
|---|---|
| A | Service Charges – Retail |
| B | Metered Sales – Retail |
| C | Bulk Sales to Public Authorities for Resale |
| D | Public Fire Protection |
| E | Private Fire Service |
| F | Miscellaneous Charges |

SCHEDULE A

**Providence Water Supply Board
Service Charges
Retail**

Rhode Island Public Utilities Commission Docket No. _____

Effective:

Applicability

Applicable to all metered customers for industrial, commercial, and residential use, exclusive of fire service connection, in the Providence Water Supply Board service area.

Rates

For each service connected to the Providence Water Supply Board mains, the following customer service charges shall apply:

<u>Size of Meter</u>	<u>Monthly</u>
5/8"	\$10.35
3/4	11.03
1	13.01
1 1/2	15.65
2	22.94
3	76.67
4	96.57
6	142.99
8	196.04
10	244.12
12	292.20

Temporary electronic transaction fee surcharge \$0.78/month

However, for each Providence Water service connected in the City of Providence the following additional Fire Protection service charge shall apply to Providence ratepayers:

<u>Size of Meter</u>	<u>Monthly</u>
5/8"	\$1.90
3/4	2.84
1	7.06
1 1/2	18.81
2	45.12
3	122.17
4	206.74
6	422.88
8	639.01
10	977.32
12	1,616.32

Terms of Payment All customer service charges are billed monthly and are due and payable when rendered. Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE B

Providence Water Supply Board Metered Sales Retail

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all general metered water service in the Providence Water Supply Board service area.

Rates

For all quantities used, except for bulk sales to public authorities for resale, the following rates per HCF shall apply:

Monthly Accounts

Residential	\$3.830
Commercial	\$4.014
Industrial	\$3.650

East Smithfield Water District

Applicable to the former customers of the East Smithfield Water District, the following Debt Service Surcharge will apply:

East Smithfield Surcharge \$0.35 per HCF

Town of Johnston Water System

Applicable to the former customers of the Town of Johnston Water System, the following Annexation fee will apply:

Johnston Water System Annexation fee \$0.34 per HCF

Terms of Payment

All metered sales bills are rendered in arrears monthly and are due and payable in full when rendered

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE C

Providence Water Supply Board Bulk Sales to Public Authorities for Resale

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all public authorities in the Providence Water Supply Board service area purchasing water for resale.

Rates-Volume Charge

Bristol County Water Authority

\$2,163.53 per million gallons, or
\$1.618318 per HCF

East Providence

\$2,211.80 per million gallons, or
\$1.654429 per HCF

Greenville

\$2,270.70 per million gallons, or
\$1.698487 per HCF

Kent County

\$2,160.30 per million gallons, or
\$1.615908 per HCF

Lincoln

\$2,232.03 per million gallons, or
\$1.669560 per HCF

Smithfield

\$2,280.82 per million gallons, or
\$1.706054 per HCF

Warwick

\$2,320.88 per million gallons, or
\$1.736015 per HCF

Terms of Payment

All bills for bulk sales are rendered monthly in arrears and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE D

Providence Water Supply Board Public Fire Protection

Rhode Island Public Utilities Commission Docket No. 4994

Effective: July 1, 2021

Applicability

Applicable to all service to public fire hydrants in the Providence Water Supply Board service area.

Rates

For each hydrant Annual Amount: \$621.41
For each hydrant billed Quarterly: \$155.35

For each hydrant in Providence, as allowed by statute: \$0

Terms of Payment

All bills for public fire service are rendered quarterly and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

SCHEDULE E

Providence Water Supply Board Private Fire Service

Rhode Island Public Utilities Commission Docket No. _____

Effective:

Applicability

Applicable for service to private fire protection appliances owned and maintained by the customer in the Providence Water Supply service area.

Rates

For each fire service connection to the Providence Water Supply Board mains, the following charges shall apply:

<u>Size of Meter</u>	<u>Monthly</u>
¾	\$11.83
1	13.98
1 ½	17.22
2	25.52
4	109.05
6	177.78
8	269.26
10	375.10
12	503.18
16	785.75

Temporary electronic transaction fee surcharge \$0.78/month

Terms of Payment

All bills for private fire services are rendered monthly and are due and payable in full when rendered.

Interest at a rate of 1% per month will be charged on unpaid account balances over 30 days from the due date.

**SCHEDULE F
PROVIDENCE WATER
TERMS & CONDITIONS
SERVICE FEE SCHEDULE
(effective July 1, 2021)
page 1 of 2**

NOTE: All applicants must complete financial arrangements prior to services being rendered. Applicants are responsible for obtaining and paying for all permits and any additional fees.

SERVICE	FEE
PHOTOCOPYING	
Distribution Sheet	\$ 3.00/copy
Letter or Legal Size Document	\$.15/copy
LIEN CERTIFICATE	\$ 6.00
RETURNED CHECK FEE	\$ 20.00
PLAN CHECKING/WATER AVAILABILITY REVIEW	\$ 57.00/hour
EASEMENT/ABANDONMENT REQUEST	\$ 50.00/hour
FIRE HYDRANT FLOW TEST	\$ 118.00
NEW WATER SERVICE INSTALLATION - BASIC	
1" Water Service	\$1,673.00
1 ½" Water Service	2,596.00
2" Water Service	2,931.00
4" Water Service	3,700.00
6" Water Service	3,998.00

NEW WATER SERVICE INSTALLATION - SPECIAL CIRCUMSTANCES

All services greater than 6" will be installed and charged on a time and materials basis, consistent with the methodology used in computing the above service charges. **Notwithstanding the above schedule**, any sites where special circumstances may be encountered (ie. ledge, special fittings, routing around other utilities) will also be charged on a time and materials basis. The average time rate for all manpower and equipment (including overhead) averages approximately \$400/hr.

PAVEMENT/SIDEWALK RESTORATION CHARGES

Applicants are responsible for all *actual* road and/or sidewalk restoration charges, as the charge varies with the size of the excavation and the pavement thickness. For illustrative purposes, on average, the charge is approximately \$300 for pavement restoration and \$75 for sidewalk restoration.

SCHEDULE F
PROVIDENCE WATER
TERMS & CONDITIONS
SERVICE FEE SCHEDULE
 (effective July 1, 2021)
 page 1 of 2

SERVICE	FEE
POLICE DETAILS	
<p>If the work being performed presents a safety hazard and it is necessary to employ police details for traffic control, the applicant will be responsible for such costs at the then-current rate of the respective Town or City.</p>	
NEW WATER METER INSTALLATION - INCLUDING ERT	
5/8" Meter	\$ 184.00
3/4" Meter	230.00
1" Meter	266.00
1 1/2" Meter	457.00
2" Meter	545.00
All meters greater than 2" will be charged on an actual time and materials basis.	
NEW ERT - ALL METER SIZES	\$ 70.00
<p>(Applies only to existing ERT's that are lost, stolen, or damaged by customers. There is no charge to retro-fit an existing meter to AMR technology.)</p>	
SERVICE SHUTOFF FEE	\$ 64.00
SERVICE RESTORATION FEE	\$ 43.00
SPECIAL REQUESTS FOR SERVICES NOT LISTED ABOVE THAT DO NOT BENEFIT ALL CUSTOMERS	Billed at actual Cost plus overhead Rates in effect