



6 Bowdoin Square, 9th Floor
Boston, MA 02114

Christopher E Bean
Manager
State Gov't Relations
857-415-5161
Christopher.e.bean@verizon.com

June 24, 2022

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect July 26, 2022, tariff material consisting of:

PUC RI No. 18

Part/Section	Revision of Pages	Original of Pages
F/1	4	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to withdraw the following services from the tariff in wire centers where Verizon continues to migrate its network to all fiber and retire its copper network. The RI PUC previously allowed the withdrawal of these same products in other wire centers where Verizon is migrating to an all fiber network.

- ISDN Basic Service
- ISDN Basic Service with Digital Centrex Service
- Feature Group A (FGA)
- Direct Inward Dialing Service for analog PBX trunks (This does not impact ISDN PRI or Centrex DID subscribers)

Verizon is working with the customers to find alternative services to meet the individual customer's needs. Listed below are some of the alternative services:

- Fiber-based voice services
- FiOS Internet Service
- Switched Ethernet Service
- Private Internet Protocol Service
- DS1 Service
- Machine-to-Machine Services through Verizon or Verizon Partner Program
- LTE

Verizon representatives will continue to work with each of the customers impacted to determine the best solution to meet their needs prior to service withdrawal. Verizon plans to notify the customers ninety days prior to the withdrawal date via direct mail. Copies of the customer notifications are attached.

If you have any questions regarding this filing, please contact me at 857-415-5161.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'Christopher Bean', with a stylized flourish at the end.

Christopher Bean

Attachment

Verizon New England Inc.

1. Services Affected by Network Transformation - Serving Wire Center Information
1.1 General

1.1.2 Serving Wire Center Information		
E. Serving Wire Center Information:		
Exchange Name	Service is no longer available to new customers; moves, adds or changes to existing subscribers' channels are permitted at locations determined by the Company; effective:	Services listed in sections 1.1.1.A through 1.1.1.D will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Services are withdrawn from all customers at the end of the 24 month period.
Ashaway	January 15, 2020	November 30, 2020
Ashton	January 15, 2020	
Broad Street	January 15, 2020	July 26, 2022
Carolina	January 15, 2020	
Centredale	January 15, 2020	
Coventry	January 15, 2020	June 1, 2021
Cranston	January 15, 2020	November 30, 2020
East Greenwich	January 15, 2020	
East Providence	January 15, 2020	July 26, 2022
Glocester	January 15, 2020	July 26, 2022
Hope Valley	January 15, 2020	June 1, 2021
North Kingstown	January 15, 2020	
Pascoag	January 15, 2020	July 26, 2022
Pawtucket	January 15, 2020	June 1, 2021
Warwick	January 15, 2020	June 1, 2021
Weekapaug	January 15, 2020	November 30, 2020
West Warwick	January 15, 2020	June 1, 2021
Westerly	January 15, 2020	
Woonsocket	January 15, 2020	June 1, 2021

(N)

(N)

(N)

(N)



Date

Business Name
Billing Address 1
Billing Address 2
City, State Zip

Re: Services To Be Withdrawn: Switched/Special Access and Intra-LATA DSO Services in Areas of Massachusetts, New York and Rhode Island

Dear Valued Customer,

Account Number: <BTN-Field2>
Vision ID: <Vision_Cust_ID>
Circuit ID: <PWD_CKT_ID>

As previously communicated, Verizon is updating its network to next generation, all-fiber facilities, including wire centers listed on [Attachment 1](#). Verizon will discontinue certain Intra-State Switched and Special Access private line DSO services as well as certain Intra-LATA DSO services in these wire centers on or after **July 26, 2022**, subject to regulatory approval where required. The state-specific names for these services are shown in the tables of [Attachment 2](#).

According to our records, you currently subscribe to at least one of the services referenced above.

Verizon will provide you with subsequent notice at least 90 days in advance of the actual date that your services will be disconnected. You may have received disconnection notifications for segments of this circuit at other locations. If you have a point-to-point service, the segment with the earliest disconnection date will serve as the disconnection date for the entire point-to-point service.

Modifications in service offerings for customers with existing contracts are subject to the terms of their contract, including any tariff or product-guide provisions incorporated into the contract.

At this time, please review your applications that use these services and determine whether you wish to migrate those applications to an alternative Verizon product or to another provider. We are happy to work with you to find alternative solutions such as fiber-based voice services, FiOS Internet Services, Switched Ethernet Service or Private Internet Protocol Service, DS1 Service or VoIP Services including Business Digital Voice (BDV) or Virtual Communication Express (VCE).

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you. Should you have any questions or would like to discuss alternatives to the service being discontinued, please contact your Verizon Account Manager or call Customer Service at the toll-free number shown on your invoice.

For questions regarding this service withdrawal correspondence, please contact Kevin Organ at [631.206.7106](tel:631.206.7106) or email the program office at VZProductWithdrawal@one.verizon.com.

Sincerely,

Verizon

Attachment 1

State	Wire Center
MA	HAMILTON
MA	NORTH READING
MA	MILTON
MA	NEWBURYPORT
MA	READING
MA	ROCKLAND
MA	ROCHESTER
MA	WALPOLE
MA	WESTBORO
NY	CHAPPAQUA
NY	BABYLON
NY	BUFFALO MAIN
NY	CLIFTON PARK
NY	HERTEL
NY	HICKSVILLE
NY	JORDAN
NY	NEW CITY
NY	PEARL RIVER
NY	PORT JEFFERSON
NY	POUGHKEEPSIE HAMILTON
NY	PURDYS
NY	SCHENECTADY (Clinton Street)
NY	SCHENECTADY (Curry Road)
NY	SETAUKET
NY	SMITHTOWN
NY	SOUTH PARK
NY	SYRACUSE (State Street)
NY	TUCKAHOE
NY	VOORHEESVILLE
RI	EAST PROVIDENCE
RI	GLOUCESTER
RI	PROVIDENCE (Broad Street)
RI	PASCOAG

Attachment 2

PRODUCTS BY STATE TO BE RETIRED/DISCONTINUED IN SELECT OFFICES			
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	MA	NY	RI
Channel Series 1000 (Metallic/Telegraph)	X		X
Channel Series 2000	X		X
Channel Series 3000	X		X
Channel Series 4000			
Channel Series 5000 (Wideband)	X		
Channel Series 6000 (Program Audio/Program Transmission)	X		X
Channel Series 7000			
Channel Series 9000 (Metallic Local Area Data Service)			
Channel Series 10000 (Voice Grade Entrance Facilities for 1000, 2000 or 3000)	X		X
Channel Series 11000 (Metallic Local Area Data)			
DOVPATH® Service	X		X
Data Phone Select-a-Station	X		
Digital Connect Service/Digital Service			
Digital Data Service (DDS)/DIGITAL SERVICE			
DIGIPATH® Digital Service (DDS)	X	X	
DIGIPATH® Digital Service II (DDSII)	X	X	X
Foreign Central Office			X
Foreign Central Office - Residence	X		X
Foreign Central Office - Business	X		X
Foreign Central Office District Service			
Foreign Exchange Service			
Foreign Exchange - Business ^{1,2}	X	X	X
Foreign Exchange - Residence ^{1,2}	X	X	X
Foreign Zone Service			
Foreign Zone Service - Business			X
Foreign Zone Service - Residence			X
Leased Channel Services that include		X	
Facsimile, Group Channel Service		X	
Local Area Data Channels, Loudspeaker Paging, Mobile Radio Telephone		X	
Remote Metering, Indicating and Supervisory Control, Alarm or Miscellaneous Signaling		X	
Teletypewriter or other Printer Communication and Telewriter		X	
Access Channels for Private Line Services 64 Kbps and below		X	
Channels for Data Communication, Data Transmission, or Data 3a/Data 4 Channels		X	
Loudspeaker Paging, and Code Calling Communications, Remote Operations of Mobile Radio Telephone		X	
Voice Channels for use with Subscriber Intercommunicating equipment		X	
Turret Lines		X	
Off Premise PBX Station Lines		X	
Private Line Services between 2 terminals for Voice Communications, Tie Lines		X	
Voice Grade Data, Wire Pair, Control, and Telegraph Grade Facilities			
Metallic Service and/or Telegraph Grade			
Program Audio/Program Transmission and/or Channels for Program Transmission		X	
NYNEX Enterprise Fractional DS1 Service		X	
Secretarial Service/Secretarial Answering Service/Secretarial Lines and Associated Answering Equipment			
Secretarial Concentrator Central Office Concentrator Service	X		
Secretarial Concentrator Identifier Service or Lines/ Concentrator Identifier Equipment	X		X
Select-A-Service/Select-A-Station			
Short Period Talking Service (Superseded)	X		
Short Period Telephone Service			
Superpath Fractional T1 Service	X		
Telemetry Alarm Bridging Service			
Special Services - Voice Grade/Voice Grade Services (including to provide such services as Private Line, Mobile Radio, Remote Metering, Select-a-Station, Off Premise Stations, Tie Lines, Concentrator Identifier Line, Private Line Data)			

Attachment 2 – Continued

ATTACHMENT 2 - Continued	MA	NY	RI
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	MA	NY	RI
ISDN Basic Rate Interface Service/ISDN Basic Exchange Service	X ⁵	X ⁵	X ⁵
Residential IntelliLinQ® BRI/Individual Line Business IntelliLinQ® BRI Service			
ISDN Basic with Digital Centrex Service	X	X	X
Centrex IntelliLinQ® - Basic Rate Interface (BRI)			
ISDN BRI/ISDN Single Line			
CENTRANET®/DIGITAL (ISDN) CENTRANET® SERVICE			
Digital Electronic Telephone Set (DETS) with Basic ISDN Service includes P-Phones		X	
Intellipath Digital Centrex/Digital Centrex Plus Service Proprietary Telephone Set Programmable Features	X		X
Digital Centrex with Business Set Programmable Features/ Enhanced Station Line			
CENTREX Intelliling - BASIC RATE INTERFACE (BRI) SERVICE with Business Set			
Electronic Telephone Set with Centrex Digital Features includes P-Phones			
Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic/Deluxe/3000 Deluxe Package options			
CentraNet® with Business Proprietary Set; Electronic Key Telephone System (EKTS) Voice Feature of ISDN - Single Line			
WATS-Inward WATS Terminations (ESS Optional Services)			
Toll Free Service access line/Dedicated Inward WATS Toll Free Service Access Line			
Wide Area Telecommunications (WATS)/WATS Access Lines		X ⁵	
WATS Service			
Outward WATS/Outward WATS Access Line			
Switched 56 Kb service or Switched Data Service Sw 56 in PA and VA			
Switchway /Switchway Service	X	X	X
Direct Inward Dialing (DID) Service (on analog trunks) ⁶			
Direct Inward Dialing (DID) Service for Private Branch Exchange Systems (on analog trunks) ⁶	X		X
Direct Inward Dialing (DID) Service for use with PBX Equipment (on analog trunks) ⁶		X	
P.B.X. Trunk Services with Direct Inward Dialing (DID) (on analog trunks) ⁶			
Digital Direct Inward Dial (on analog trunks) ⁶			
PUC IntraState Special Access	MA	NY	RI
DIGIPATH® Digital Service II (DDSII)	X		
Digital Data Service Special Access	X		
Fractional T1 Special Access	X		
Switched Access Feature Group A (FGA)	X	X	X
Lineside Basic Service Arrangement (BSA)			
Voice Grade Service	X		
Voice Grade Special Access		X	
Voice Grade Special Access Secure III + IV	X		
Voice Grade Special Access (Secure Communications) I, II, III, IV		X	
WATS Access Line (WAL)	X		X
Wideband Digital Service or Wideband Digital Access Secure Communications I, II, III/ Wideband Digital Special Access Service	X	X	
¹ MD Customers - Series 2006A Foreign Exchange (FX) Channel Contiguous Flat Rate-Local (1LHBN) is exempt from this discontinuation			
² VA Customers - Series 2006A Foreign Exchange (FX) Contiguous NORVA Flat Rate (1LHU9) is exempt from this discontinuation			
³ DE Residential ISDN BRI withdrawn July 20, 2013			
⁴ Service already discontinued in Vz North and VZ South			
⁵ Service already retired VZ-wide			
⁶ Only impacts Direct Inward Dialing Service on analog trunks (i.e. Primary Rate ISDN and Flexpath are not impacted)			