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June 24, 2022

**VIA ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid  
for Approval of a Change in Electric and Gas Base Distribution Rates  
Low-Income Monthly Reports – April and May 2022**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy<sup>1</sup> of the Company’s Low-Income Monthly Report for April and May 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List  
Linda George, Division  
John Bell, Division  
Al Mancini, Division  
Christy Hetherington, Esq.  
Leo Wold, Esq.

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<sup>1</sup> Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

Monthly Utility Credit and Collections  
 April 2022  
 RIPUC Docket No. 4770  
 Page 1 of 3

	Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22				
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
<b>General Residential</b>																													
1 Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	446,541	253,050	447,254	253,111	446,174	252,108	446,361	252,118	445,684	251,296	445,994	251,348	446,437	251,824	445,744	252,251	446,355	252,869	446,917	249,961	446,577	249,816	446,375	249,193	447,063	249,733	447,063	249,733	
1.a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,880	251,704	443,555	251,173	443,382	250,805	443,340	250,551	443,086	250,126	443,153	249,927	443,362	250,267	443,772	251,323	444,170	251,736	444,623	248,682	444,703	248,812	444,654	248,286	444,650	248,338	444,650	248,338	
1.b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	2,661	1,346	3,699	1,938	2,792	1,303	3,021	1,567	2,598	1,170	2,841	1,421	3,075	1,557	1,972	928	2,185	1,133	2,294	1,279	1,874	1,004	1,721	907	2,413	1,395	2,413	1,395	
2 Total Billed, does not include ESCO	\$46,440,903	\$30,682,408	\$39,599,983	\$19,467,226	\$50,653,379	\$12,161,569	\$60,791,732	\$8,809,945	\$68,297,080	\$9,059,658	\$65,041,590	\$8,426,544	\$49,023,756	\$9,559,363	\$44,699,972	\$17,228,265	\$56,054,156	\$38,020,021	\$62,211,146	\$49,555,113	\$62,871,061	\$61,540,800	\$54,520,118	\$48,406,442	\$48,474,234	\$36,490,931	\$48,474,234	\$36,490,931	
3 Average active residential account bill (line 2 / line 1.a)	\$104.62	\$121.90	\$89.28	\$77.51	\$114.24	\$48.49	\$137.12	\$35.16	\$154.14	\$36.22	\$146.77	\$33.72	\$110.57	\$38.20	\$100.73	\$68.55	\$126.20	\$151.03	\$139.92	\$199.27	\$141.38	\$247.34	\$122.61	\$194.96	\$109.02	\$146.94	\$109.02	\$146.94	
4 Total Receipts	\$25,463,124	\$16,975,416	\$23,512,011	\$11,558,430	\$30,415,818	\$7,603,955	\$34,171,505	\$4,659,751	\$40,497,646	\$5,522,406	\$36,398,326	\$4,963,408	\$32,970,760	\$4,496,013	\$26,121,788	\$11,195,052	\$21,200,836	\$14,133,891	\$29,149,956	\$19,433,304	\$32,961,575	\$21,974,383	\$32,471,259	\$28,795,268	\$29,633,915	\$19,755,943	\$29,633,915	\$19,755,943	
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	6,004	3,708	5,974	3,679	5,970	3,670	5,928	3,641	5,687	3,553	5,704	3,560	5,633	3,529	5,591	3,507	5,562	3,500	5,480	3,449	5,480	3,443	5,500	3,460	5,474	3,433	5,474	3,433	
6 Number of Standard Accounts Protected	3,762	2,310	3,703	2,263	3,278	2,012	3,289	2,002	3,203	1,996	3,228	1,999	3,217	1,995	3,169	1,958	3,194	1,966	3,159	1,934	3,133	1,917	3,088	1,926	3,065	1,897	3,065	1,897	
6.a Elderly	1,153	797	1,132	781	1,085	745	1,075	738	1,004	718	1,005	711	1,001	711	983	698	985	701	978	681	968	677	985	687	969	675	969	675	
6.b Infant	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
6.c Handicapped	517	299	383	202	385	211	310	174	323	172	316	170	340	191	292	153	295	163	260	156	255	150	257	155	250	146	250	146	
6.d Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
6.e Unemployed	85	52	89	59	82	53	80	52	74	45	74	45	78	47	81	46	83	48	59	37	54	35	47	31	44	31	44	31	
6.f Seriously ill	2,006	1,161	2,099	1,221	1,726	1,003	1,824	1,038	1,802	1,061	1,833	1,073	1,798	1,046	1,813	1,061	1,831	1,054	1,862	1,060	1,856	1,055	1,799	1,053	1,802	1,045	1,802	1,045	
7 Number of Low-Income Accounts Protected	2,242	1,398	2,271	1,416	2,692	1,658	2,639	1,639	2,484	1,557	2,476	1,561	2,416	1,534	2,422	1,549	2,368	1,534	2,321	1,515	2,347	1,526	2,412	1,534	2,409	1,536	2,409	1,536	
7.a Elderly	760	482	755	472	814	510	782	491	741	457	737	460	721	453	710	448	681	438	665	428	676	426	695	433	691	434	691	434	
7.b Infant	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
7.c Handicapped	412	261	320	180	450	270	377	210	348	257	346	240	368	252	333	214	328	215	292	204	292	209	306	204	296	206	296	206	
7.d Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
7.e Unemployed	36	20	37	20	40	25	40	25	37	26	37	25	38	26	35	25	33	23	23	15	27	16	28	15	27	14	27	14	
7.f Seriously ill	1,034	635	1,159	744	1,388	853	1,440	913	1,358	817	1,356	836	1,289	803	1,344	862	1,326	858	1,341	868	1,352	875	1,383	882	1,395	882	1,395	882	
<b>Delinquency (Includes Active and Pending final accounts)</b>																													
8 Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	27,079	17,156	24,228	13,910	28,234	15,032	32,136	15,565	33,047	14,574	34,723	16,025	34,835	16,604	38,822	21,916	33,800	20,888	34,112	22,466	35,188	23,208	33,161	23,605	31,272	19,935	31,272	19,935	
8.a Number of accounts reported above that have an active DPA	562	432	538	341	566	266	811	208	1,076	169	1,118	174	980	143	829	193	687	340	1,042	852	1,119	992	1,135	1,085	900	754	900	754	
8.b Number of accounts reported above without an active DPA	26,517	16,724	23,690	13,569	27,668	14,766	31,325	15,357	31,971	14,405	33,605	15,851	33,855	16,461	37,993	21,723	33,113	20,548	33,070	21,614	34,069	22,216	32,026	22,520	30,372	19,181	30,372	19,181	
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$12,714,669	\$10,061,772	\$10,149,685	\$6,717,194	\$8,939,102	\$4,856,754	\$10,570,932	\$2,957,489	\$12,522,689	\$2,266,709	\$12,885,111	\$2,130,623	\$12,617,005	\$2,044,283	\$11,796,094	\$2,592,698	\$9,989,223	\$4,563,791	\$12,232,887	\$8,169,279	\$13,384,561	\$10,159,180	\$13,182,252	\$12,411,321	\$11,574,225	\$10,254,175	\$11,574,225	\$10,254,175	
9.a Dollar Value of accounts reported above that have an active DPA	\$1,526,548	\$895,958	\$1,575,668	\$889,015	\$2,314,437	\$1,145,681	\$3,356,133	\$871,685	\$3,867,253	\$654,795	\$3,904,037	\$597,287	\$3,549,843	\$541,890	\$3,014,507	\$575,229	\$2,286,641	\$863,390	\$2,803,288	\$1,489,633	\$2,959,407	\$1,800,504	\$3,105,201	\$2,437,260	\$2,887,059	\$2,226,928	\$2,887,059	\$2,226,928	
9.b Dollar Value of accounts reported above without an active DPA	\$11,188,121	\$9,165,814	\$8,574,017	\$5,828,179	\$6,624,665	\$3,711,072	\$7,214,799	\$2,085,804	\$8,655,435	\$1,611,914	\$9,067,161	\$1,533,336	\$9,067,161	\$1,502,393	\$8,781,587	\$2,017,470	\$7,702,582	\$3,700,401	\$9,429,599	\$6,679,646	\$10,425,154	\$8,358,676	\$10,077,050	\$9,974,061	\$8,687,166	\$8,027,248	\$8,687,166	\$8,027,248	
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	12,262	9,719	10,461	8,080	9,067	6,175	9,007	5,644	9,426	5,189	11,039	5,434	13,629	6,234	14,891	6,537	15,113	7,589	10,653	6,111	11,938	7,930	12,102	8,853	12,421	10,468	12,421	10,468	
10.a Number of accounts reported above that have an active DPA	920	785	924	751	991	610	1,005	446	1,281	343	1,714	283	1,848	322	1,832	335	1,362	440	1,289	662	1,649	1,208	1,718	1,543	1,560	1,706	1,560	1,706	
10.b Number of accounts reported above without an active DPA	11,342	8,934	9,537	7,329	8,076	5,565	8,002	5,198	8,145	4,846	9,325	5,151	11,781	5,912	13,059	6,202	13,751	7,149	9,364	5,449	10,289	6,722	10,384	7,310	10,861	8,762	10,861	8,762	
11 Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$9,798,658	\$8,129,223	\$8,671,905	\$6,951,239	\$6,927,393	\$4,695,710	\$5,589,913	\$3,163,073	\$5,802,804	\$1,909,748	\$7,349,763	\$1,528,267	\$7,980,727	\$1,467,994	\$8,485,067	\$1,477,154	\$7,219,562	\$1,716,323	\$5,941,483	\$2,451,677	\$7,484,950	\$4,766,457	\$8,238,337	\$6,319,264	\$8,451,033	\$7,981,073	\$8,451,033	\$7,981,073	
11.a Dollar Value of accounts reported above that have an active DPA	\$1,417,915	\$874,555	\$1,611,568	\$1,071,096	\$2,345,852	\$1,360,730	\$2,544,283	\$1,205,359	\$2,618,960	\$753,251	\$3,299,451	\$588,131	\$3,394,829	\$539,540	\$3,191,699	\$481,414	\$2,414,515	\$485,274	\$1,841,646	\$620,184	\$2,263,717	\$1,123,492	\$2,640,589	\$1,678,374	\$2,866,886	\$2,286,366	\$2,866,886	\$2,286,366	
11.b Dollar Value of accounts reported above without an active DPA	\$8,380,742	\$7,254,669	\$7,060,337	\$5,880,143	\$4,581,541	\$3,334,980	\$3,045,629	\$1,957,714	\$3,183,844	\$1,156,497	\$4,050,312	\$940,136	\$4,585,898	\$928,453	\$5,293,368	\$995,740	\$4,805,047	\$1,231,049	\$4,099,837	\$1,831,493	\$5,221,233	\$3,642,965	\$5,597,749	\$4,640,890	\$5,584,148	\$5,694,707	\$5,584,148	\$5,694,707	
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	57,164	34,091	56,895	35,489	53,319	35,310	49,698	34,397	47,016	33,166	45,174	32,295	45,263	31,405	46,593	30,871	49,605	30,492	49,261	29,061	47,274	27,741	46,257	27,817	46,533	29,288	46,533	29,288	
12.a Number of accounts reported above that have an active DPA	7,800	3,536	10,034	5,322	17,133	10,007	21,310	12,872	19,954	12,621	19,642	12,327	18,936	11,746	17,190	10,327	15,864	8,877	14,112	7,011	13,201	6,325	13,721	6,858	14,857	8,107	14,857	8,107	
12.b Number of accounts reported above without an active DPA	49,364	30,555	46,861	30,167	36,186	25,303	28,388	21,525	27,062	20,545	25,532	19,968	26,327	19,659	29,403	20,544													

		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
26	Restorations																										
26	Number of Service Restorations within 7 days of termination	0	0	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	84	24	0	0	0	0	1	19	135	158
26.a	Number of Service Restorations within 7 days of termination on accounts with NO special protection	0	0	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	84	24	0	0	0	0	1	19	135	158
26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27	Average balance of of service restorations	\$0	\$0	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011	\$2,236	\$1,853	\$0	\$0	\$0	\$0	\$1,792	\$2,433	\$2,547	\$2,241
27.a	Average balance of of service restorations on accounts with NO special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011	\$2,236	\$1,853	\$0	\$0	\$0	\$0	\$1,792	\$2,433	\$2,547	\$2,241
27.b	Average balance of of service restorations on accounts WITH a special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
28	Average duration of service disconnection for Service Restorations within 7 days of termination	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	3.0
<b>Write-Offs</b>																											
29	Number of Accounts Classified as Written-Off	1,366	920	1,280	846	1,534	914	1,208	791	1,572	1,078	1,472	931	1,720	1,164	1,606	1,061	1,723	1,074	2,040	1,248	1,545	850	1,438	793	1,562	909
29.a	Number of Residential Accounts Classified as Written-Off	1,228	865	1,171	789	1,421	852	1,101	738	1,481	1,015	1,369	880	1,626	1,124	1,480	1,017	1,594	997	1,844	1,148	1,387	808	1,285	734	1,427	852
29.b	Number of Commercial and Industrial Classified as Written-Off	138	55	109	57	113	62	107	53	91	63	103	51	94	40	126	44	129	77	196	100	158	42	153	59	135	57
30	Dollar Value of Accounts Classified as Written-Off	\$999,195	\$653,142	\$1,312,923	\$668,504	\$1,490,229	\$852,736	\$1,243,056	\$870,339	\$1,374,137	\$863,440	\$1,621,611	\$918,587	\$2,809,379	\$1,510,794	\$2,093,209	\$1,315,170	\$1,805,345	\$1,012,048	\$2,547,884	\$1,368,034	\$1,685,415	\$861,954	\$1,377,137	\$607,874	\$1,668,539	\$811,114
30.a	Dollar Value of Residential Accounts Classified as Written-Off	\$814,122	\$607,553	\$942,343	\$597,478	\$1,351,050	\$808,671	\$1,067,770	\$761,869	\$1,205,793	\$786,694	\$1,344,246	\$871,484	\$2,653,159	\$1,465,079	\$1,903,453	\$1,242,515	\$1,657,490	\$909,284	\$2,167,326	\$1,230,168	\$1,375,178	\$821,368	\$1,063,841	\$549,484	\$1,406,060	\$767,193
30.b	Dollar Value of Commercial and Industrial Classified as Written-Off	\$185,074	\$45,588	\$370,580	\$71,025	\$139,179	\$44,065	\$175,286	\$108,470	\$168,345	\$76,746	\$277,365	\$47,104	\$156,220	\$45,715	\$189,756	\$72,655	\$147,855	\$102,764	\$380,558	\$137,866	\$310,236	\$40,586	\$313,297	\$58,390	\$262,479	\$43,921
31	Dollar Value of write-off recoveries	\$461,466	\$361,230	\$463,087	\$333,957	\$585,560	\$366,803	\$490,734	\$282,156	\$444,861	\$302,290	\$455,500	\$263,822	\$589,624	\$362,625	\$469,222	\$365,114	\$412,387	\$339,914	\$515,919	\$302,206	\$512,972	\$265,057	\$630,175	\$314,623	\$479,849	\$288,329
31.a	Dollar Value of Residential write-off recoveries	\$439,929	\$345,741	\$364,360	\$306,026	\$544,611	\$339,598	\$382,345	\$262,755	\$404,411	\$247,548	\$389,403	\$248,523	\$540,628	\$340,904	\$430,170	\$347,579	\$382,349	\$327,010	\$472,093	\$268,133	\$443,173	\$236,269	\$503,454	\$299,060	\$441,711	\$277,149
31.b	Dollar Value of Commercial and Industrial write-off recoveries	\$21,537	\$15,490	\$98,727	\$27,931	\$40,949	\$27,205	\$108,388	\$19,401	\$40,450	\$54,741	\$66,097	\$15,299	\$48,996	\$21,721	\$39,052	\$17,535	\$30,038	\$12,904	\$43,826	\$34,073	\$69,799	\$28,788	\$126,721	\$15,563	\$38,138	\$11,180
32	Dollar value of NET A/R Write-Offs	\$537,730	\$291,911	\$849,835	\$334,546	\$904,670	\$485,933	\$752,322	\$588,183	\$929,276	\$561,151	\$1,166,111	\$654,765	\$2,219,755	\$1,148,168	\$1,623,987	\$950,057	\$1,392,958	\$672,134	\$2,031,965	\$1,065,828	\$1,172,443	\$596,897	\$746,962	\$293,251	\$1,188,690	\$522,785
32.a	Dollar Value of Residential NET A/R Write-Offs	\$374,193	\$261,813	\$577,983	\$291,452	\$806,439	\$469,073	\$685,425	\$499,115	\$801,381	\$539,146	\$954,843	\$622,961	\$2,112,531	\$1,124,175	\$1,473,283	\$894,936	\$1,275,141	\$582,274	\$1,695,233	\$962,035	\$932,005	\$585,099	\$560,387	\$250,424	\$964,349	\$490,044
32.b	Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$163,536	\$30,099	\$271,852	\$43,094	\$98,230	\$16,860	\$66,897	\$89,069	\$127,895	\$22,005	\$211,268	\$31,804	\$107,224	\$23,993	\$150,704	\$55,120	\$117,817	\$89,860	\$336,732	\$103,793	\$240,438	\$11,798	\$186,575	\$42,827	\$224,341	\$32,741
<b>Low Income Discount Rate</b>																											
33	Number of Low-Income Accounts	32,174	20,162	32,602	20,733	31,926	20,611	37,749	24,711	36,436	23,652	36,070	23,247	35,283	23,005	36,054	23,393	35,427	23,165	35,454	23,279	36,154	23,668	37,886	24,393	37,744	24,417
33.a	Number of Accounts (no rider)	27,171	16,906	27,450	17,389	27,682	17,823	32,440	21,234	31,895	20,381	31,021	20,009	30,273	19,778	31,037	20,153	30,469	19,940	30,528	20,044	31,141	20,389	32,559	20,921	32,571	21,029
33.b	Number of Accounts (with rider)	5,003	3,256	5,152	3,344	4,244	2,788	5,309	3,477	4,541	3,271	5,049	3,238	5,010	3,227	5,017	3,240	4,958	3,225	4,926	3,235	5,013	3,279	5,327	3,472	5,173	3,388
34	Percent of customers on the low-income discount	7.2%	8.0%	7.4%	8.3%	7.2%	8.2%	8.5%	9.9%	8.2%	9.5%	8.1%	9.3%	8.0%	9.2%	8.1%	9.3%	8.0%	9.2%	8.0%	9.4%	8.1%	9.5%	8.5%	9.8%	8.5%	9.8%
35	Total receipts	\$1,532,230	\$966,749	\$1,367,568	\$769,988	\$1,879,513	\$401,159	\$4,256,619	\$1,102,849	\$2,372,736	\$598,363	\$2,878,120	\$402,724	\$2,184,500	\$703,330	\$2,444,584	\$895,038	\$1,997,861	\$889,216	\$2,975,863	\$2,297,288	\$2,990,432	\$2,607,467	\$3,571,468	\$2,527,410	\$2,916,556	\$2,377,702
36	Total receipts paid by LIHEAP	\$106,917	\$501,900	\$155,096	\$811,873	\$31,759	\$71,565	\$47,007	\$272,309	\$135,702	\$597,052	\$32,022	\$138,955	\$1,388	\$0	\$709	\$2,410	\$0	\$0	\$414,960	\$979,117	\$114,931	\$1,011,204	\$120,064	\$563,154	\$77,284	\$782,400
36.a	Total receipts paid by Regular LIHEAP	\$106,036	\$501,087	\$147,552	\$806,923	\$29,890	\$71,328	\$42,687	\$268,545	\$130,094	\$591,243	\$28,175	\$137,242	\$1,388	\$0	\$709	\$2,410	\$0	\$0	\$412,345	\$977,251	\$106,674	\$996,456	\$118,179	\$562,244	\$74,961	\$754,759
36.b	Total receipts paid by Crisis LIHEAP	\$881	\$813	\$7,544	\$4,950	\$1,869	\$237	\$4,320	\$3,764	\$5,608	\$5,809	\$3,847	\$1,713	\$0	\$0	\$0	\$0	\$0	\$0	\$2,615	\$1,866	\$8,257	\$14,748	\$1,885	\$910	\$2,323	\$27,641
37	Total number of customers receiving a LIHEAP payment for the month	318	1,326	444	2,114	95	190	135	689	469	1,552	83	346	8	0	1	6	0	0	1,335	2,551	348	2,605	321	1,448	218	2,001
38	Total billed	\$2,422,732	\$1,940,726	\$2,013,093	\$1,217,264	\$2,487,143	\$799,373	\$3,308,160	\$667,269	\$3,623,375	\$694,555	\$3,391,194	\$644,116	\$2,745,891	\$725,712	\$2,607,361	\$1,324,044	\$3,163,491	\$2,703,779	\$3,486,132	\$3,405,744	\$3,721,816	\$4,390,293	\$3,233,805	\$3,471,234	\$3,066,990	\$2,800,111
<b>Delinquency</b>																											
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,648	1,494	2,286	1,056	2,706	1,174	2,956	1,226	2,284	1,111	2,108	1,149	2,716	1,424	2,505	1,451	2,474	1,753	2,934	2,243	3,069	2,152	3,192	2,405	3,239	2,006
39.a	Number of accounts reported above that have an active DPA	138	86	102	62	104	35	179	48	194	26	253	20	223	23	173	29	150	54	204	131	172	143	245	177	193	149
39.b	Number of accounts reported above without an active DPA	2,510	1,408	2,184	994	2,602	1,139	2,777	1,178	2,090	1,085	1,855	1,129	2,493	1,401	2,332	1,422	2,324	1,699	2,730	2,112	2,897	2,009	2,947	2,228	3,046	1,857
40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$213,331	\$187,009	\$147,610	\$70,671	\$187,945	\$89,550	\$248,711	\$89,467	\$198,412	\$41,608	\$149,088	\$36,842	\$188,864	\$35,408	\$196,289	\$51,796	\$126,286	\$83,267	\$219,046	\$191,308	\$243,932	\$224,608	\$262,143	\$287,356	\$232,794	\$198,080
40.a	Dollar value of accounts reported above that have an active DPA	\$25,896	\$11,523	\$14,191	\$6,065	\$14,396	\$3,198	\$24,542	\$22,829	\$14,396	\$3,198	\$22,089	\$1,802	\$19,475	\$1,852	\$13,161	\$1,375	\$12,249	\$2,850	\$25,325	\$13,008	\$19,177	\$15,957	\$32,137	\$28,339	\$26,980	\$22,878
40.b	Dollar value of accounts reported above without an active DPA	\$187,435	\$175,486	\$133,420	\$64,606	\$173,549	\$86,352	\$224,169	\$66,639	\$176,323	\$39,806	\$128,921	\$35,928	\$169,389	\$33,556	\$183,128	\$50,422	\$114,037	\$80,417	\$193,721	\$178,300	\$224,755	\$208,652	\$230,006	\$259,017	\$205,815	\$175,202
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,242	1,113	1,215	956	1,368	864	1,162	711	1,175	654	1,075	610	1,258	687	1,791	861	1,651	932	1,323	998	1,725	1,428	1,798	1,469	1,917	1,717
41.a	Number of accounts reported above that have an active DPA	81	100	193	156	207	125	243	104	304	82	343	50	351	34	391	71	273	78	212	124	290	206	294	242	349	302
41.b	Number of accounts reported above without an active DPA	1,161	1,013	1,022	800	1,161	739	919	607	871	572	732	560	907	653	1,400	790	1,378	854	1,111	874	1,435	1,222	1,504	1,227	1,568	1,415
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$174,328	\$118,512	\$211,044	\$188,807	\$242,844	\$146,744	\$206,652	\$105,940	\$245,505	\$86,197	\$198,929	\$42,569	\$230,736													

	Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
<b>Arrearage Management Program</b>																											
56 Number of Accounts (total enrollees in the program)	1,043	359	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	
57 Percent of low-income customers enrolled on the AMP	3.2%	1.8%	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	
58 Total receipts paid by enrollees	\$120,460	\$29,354	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	
59 Total receipts paid by LIHEAP	\$10,682	\$29,259	\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	
60 Total billed to program participants, includes both arrears payment and current bill	\$509,446	\$121,550	\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	
61 Number of newly enrolled customers	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	
61.a Number of newly enrolled customers: not associated with service restoration	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	
61.b Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
62 Number of customers exited the program	105	38	105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	
62.a Number of customers exited the program by default	70	27	62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	
62.b Number of customers exited the program by cancellation	35	11	43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	
63 Number of customers successfully completing a 12-month program	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	
63.a Number of customers successfully completing a 12-month program with remaining arrears	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	
63.b Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
64 Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,048	355	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	
65 Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$1,924,781	\$621,940	\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	
66 Number of AMP program participants receiving LIHEAP	15	40	16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	
67 Percent of AMP customers receiving LIHEAP payments	1.4%	11.1%	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	

Monthly Utility Credit and Collections  
 May 2022  
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	May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22		May-22			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
<b>1</b>	<b>General Residential</b>																											
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill ( line 2 / line 1.a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6.a	Elderly																											
6.b	Infant																											
6.c	Handicapped																											
6.d	Welfare																											
6.e	Unemployed																											
6.f	Seriously ill																											
7	Number of Low-Income Accounts Protected																											
7.a	Elderly																											
7.b	Infant																											
7.c	Handicapped																											
7.d	Welfare																											
7.e	Unemployed																											
7.f	Seriously ill																											
8	Delinquency (Includes Active and Pending final accounts)																											
8.a	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8.b	Number of accounts reported above that have an active DPA																											
8.b	Number of accounts reported above without an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9.a	Dollar Value of accounts reported above that have an active DPA																											
9.b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10.a	Number of accounts reported above that have an active DPA																											
10.b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11.a	Dollar Value of accounts reported above that have an active DPA																											
11.b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12.a	Number of accounts reported above that have an active DPA																											
12.b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13.a	Dollar value of accounts reported on above that have an active DPA																											
13.b	Dollar value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
14.a	Number of accounts reported above that have an active DPA																											
14.b	Number of accounts reported above without an active DPA																											
15	Total Dollar Value of delinquent accounts																											
15.a	Dollar Value of accounts reported above that have an active DPA																											
15.b	Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
	<b>Collection Agencies</b>																											
18	Number of cases referred to collection agencies																											
19	Payment Plans																											
19	Number of new payments plans, not including AMP																											
20	Number of payment plans defaulted																											
21	Number of active payment agreements																											
21.a	Number of Active Step-plan agreements																											
21.b	Number of Company issued non-Step plans																											
21.c	Number of regulatory order non-Step plans																											
21.d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
	<b>Shut-Offs</b>																											
23	Number of Accounts Sent Notice of Disconnection for non-payment																											
24	Number of Service Disconnections for non-payment																											
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection																											
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
24.c	Number of Service Disconnections for non-payment in excess of \$1000																											
24.d	Ratio of service disconnections for nonpayment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											

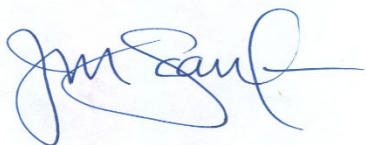
	May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22		May-22		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric
Restorations																											
26	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	84	24	0	0	0	0	1	19	135	158	274	240	
26.a	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	84	24	0	0	0	0	1	19	135	158	274	240	
26.b	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
27	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011	\$2,236	\$1,853	\$0	\$0	\$0	\$0	\$1,792	\$2,433	\$2,547	\$2,241	\$2,762	\$2,490	
27.a	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011	\$2,236	\$1,853	\$0	\$0	\$0	\$0	\$1,792	\$2,433	\$2,547	\$2,241	\$2,762	\$2,490	
27.b	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
28	0.0	0.0	0.0	0.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	0.0	0.0	0.0	0.0	1.0	2.0	1.0	3.0	1.0	3.0	
Write-Offs																											
29	1,280	846	1,534	914	1,208	791	1,572	1,078	1,472	931	1,720	1,164	1,606	1,061	1,723	1,074	2,040	1,248	1,545	850	1,438	793	1,562	909	1,451	789	
29.a	1,171	789	1,421	852	1,101	738	1,481	1,015	1,369	880	1,626	1,124	1,480	1,017	1,594	997	1,844	1,148	1,387	808	1,285	734	1,427	852	1,328	756	
29.b	109	57	113	62	107	53	91	63	103	51	94	40	126	44	129	77	196	100	158	42	153	59	135	57	123	33	
30	\$1,312,923	\$668,504	\$1,490,229	\$852,736	\$1,243,056	\$870,339	\$1,374,137	\$863,440	\$1,621,611	\$918,587	\$2,809,379	\$1,510,794	\$2,093,209	\$1,315,170	\$1,805,345	\$1,012,048	\$2,547,884	\$1,368,034	\$1,685,415	\$861,954	\$1,377,137	\$607,874	\$1,668,539	\$811,114	\$1,379,220	\$665,036	
30.a	\$942,343	\$597,478	\$1,351,050	\$808,671	\$1,067,770	\$761,869	\$1,205,793	\$786,694	\$1,344,246	\$871,484	\$2,653,159	\$1,465,079	\$1,903,453	\$1,242,515	\$1,657,490	\$909,284	\$2,167,326	\$1,230,168	\$1,375,178	\$821,368	\$1,063,841	\$549,484	\$1,406,060	\$767,193	\$1,077,756	\$637,922	
30.b	\$370,580	\$71,025	\$139,179	\$44,065	\$175,286	\$108,470	\$168,345	\$76,746	\$277,365	\$47,104	\$156,220	\$45,715	\$189,756	\$72,655	\$147,855	\$102,764	\$380,558	\$137,866	\$310,236	\$40,586	\$313,297	\$58,390	\$262,479	\$43,921	\$301,463	\$27,114	
31	\$463,087	\$333,957	\$585,560	\$366,803	\$490,734	\$282,156	\$444,861	\$302,290	\$455,500	\$263,822	\$589,624	\$362,625	\$469,222	\$365,114	\$412,387	\$339,914	\$515,919	\$302,206	\$512,972	\$265,057	\$630,175	\$314,623	\$479,849	\$288,329	\$556,136	\$314,077	
31.a	\$364,360	\$306,026	\$544,611	\$339,598	\$382,345	\$262,755	\$404,411	\$247,548	\$389,403	\$248,523	\$540,628	\$340,904	\$430,170	\$347,579	\$382,349	\$327,010	\$472,093	\$268,133	\$443,173	\$236,269	\$503,454	\$299,060	\$441,711	\$277,149	\$455,742	\$298,545	
31.b	\$98,727	\$27,931	\$40,949	\$27,205	\$108,388	\$19,401	\$40,450	\$54,741	\$66,097	\$15,299	\$48,996	\$21,721	\$39,052	\$17,535	\$30,038	\$12,904	\$43,826	\$34,073	\$69,799	\$28,788	\$126,721	\$15,563	\$38,138	\$11,180	\$100,394	\$15,532	
32	\$849,835	\$334,546	\$904,670	\$485,933	\$752,322	\$588,183	\$929,276	\$561,151	\$1,166,111	\$654,765	\$2,219,755	\$1,148,168	\$1,623,987	\$950,057	\$1,392,958	\$672,134	\$2,031,965	\$1,065,828	\$1,172,443	\$596,897	\$746,962	\$293,251	\$1,188,690	\$522,785	\$823,083	\$350,959	
32.a	\$577,983	\$291,452	\$806,439	\$469,073	\$685,425	\$499,115	\$801,381	\$539,146	\$954,843	\$622,961	\$2,112,531	\$1,124,175	\$1,473,283	\$894,936	\$1,275,141	\$582,274	\$1,695,233	\$962,035	\$932,005	\$585,099	\$560,387	\$250,424	\$964,349	\$490,044	\$622,014	\$339,378	
32.b	\$271,852	\$43,094	\$98,230	\$16,860	\$66,897	\$89,069	\$127,895	\$22,005	\$211,268	\$31,804	\$107,224	\$23,993	\$150,704	\$55,120	\$117,817	\$89,860	\$336,732	\$103,793	\$240,438	\$11,798	\$186,575	\$42,827	\$224,341	\$32,741	\$201,069	\$11,582	
Low Income Discount Rate																											
33	32,602	20,733	31,926	20,611	37,749	24,711	36,436	23,652	36,070	23,247	35,283	23,005	36,054	23,393	35,427	23,165	35,454	23,279	36,154	23,668	37,886	24,393	37,744	24,417	37,820	24,318	
33.a	27,450	17,389	27,682	17,823	32,440	21,234	31,395	20,381	31,021	20,009	30,273	19,778	31,037	20,153	30,469	19,940	30,528	20,044	31,141	20,389	32,559	20,921	32,571	21,029	32,975	21,146	
33.b	5,152	3,344	4,244	2,788	5,309	3,477	5,041	3,271	5,049	3,238	5,010	3,227	5,017	3,240	4,958	3,225	4,926	3,235	5,013	3,279	5,327	3,472	5,173	3,388	4,845	3,172	
34	7.4%	8.3%	7.2%	8.2%	8.5%	9.9%	8.2%	9.5%	8.1%	9.3%	8.0%	9.2%	8.1%	9.3%	8.0%	9.2%	8.0%	9.4%	8.1%	9.5%	8.5%	9.8%	8.5%	9.8%	8.5%	9.8%	
35	\$1,367,568	\$769,988	\$1,879,513	\$401,159	\$4,256,619	\$1,102,849	\$2,372,736	\$598,363	\$2,878,120	\$402,724	\$2,184,500	\$703,320	\$2,444,584	\$895,038	\$1,997,861	\$889,216	\$2,975,863	\$2,297,288	\$2,990,432	\$2,607,467	\$3,571,468	\$2,527,410	\$2,916,556	\$2,377,702	\$2,361,795	\$1,096,586	
36	\$155,096	\$811,873	\$31,759	\$71,565	\$47,007	\$272,309	\$135,702	\$597,052	\$32,022	\$138,955	\$1,388	\$0	\$709	\$2,410	\$0	\$0	\$414,960	\$979,117	\$114,931	\$1,011,204	\$120,064	\$563,154	\$77,284	\$782,400	\$209,340	\$408,495	
36.a	\$147,552	\$806,923	\$29,890	\$71,328	\$42,687	\$268,545	\$130,094	\$591,243	\$28,175	\$137,242	\$1,388	\$0	\$709	\$2,410	\$0	\$0	\$412,345	\$977,251	\$106,674	\$996,456	\$118,179	\$562,244	\$74,961	\$754,759	\$191,371	\$406,290	
36.b	\$7,544	\$4,950	\$1,869	\$237	\$4,320	\$3,764	\$5,608	\$5,809	\$3,847	\$1,713	\$0	\$0	\$0	\$0	\$0	\$0	\$2,615	\$1,866	\$8,257	\$14,748	\$1,885	\$910	\$2,323	\$27,641	\$17,969	\$2,205	
37	444	2,114	95	190	135	689	469	1,552	83	346	4	0	1	6	0	0	1,335	2,551	348	2,603	321	1,448	218	2,001	668	1,012	
38	\$2,013,093	\$1,217,264	\$2,487,143	\$799,373	\$3,308,160	\$667,269	\$3,623,375	\$694,555	\$3,391,194	\$644,116	\$2,745,891	\$725,712	\$2,607,361	\$1,324,044	\$3,163,491	\$2,703,779	\$3,486,132	\$3,405,744	\$3,721,816	\$4,390,295	\$3,233,805	\$3,471,234	\$3,066,990	\$2,800,111	\$2,542,450	\$1,749,831	
Delinquency																											
39	2,286	1,056	2,706	1,174	2,956	1,226	2,284	1,111	2,108	1,149	2,716	1,424	2,505	1,451	2,474	1,753	2,934	2,243	3,069	2,152	3,192	2,405	3,239	2,006	3,173	1,761	
39.a	102	62	104	35	179	48	194	26	253	20	223	23	173	29	150	54	204	131	172	143	245	177	193	149	162	85	
39.b	2,184	994	2,602	1,139	2,777	1,178	2,090	1,085	1,855	1,129	2,493	1,401	2,332	1,422	2,324	1,699	2,730	2,112	2,897	2,009	2,947	2,228	3,046	1,857	3,011	1,676	
40	\$147,610	\$70,671	\$187,945	\$89,550	\$248,711	\$89,467	\$198,412	\$41,608	\$149,088	\$36,842	\$188,864	\$35,408	\$196,289	\$51,796	\$126,286	\$83,267	\$219,046	\$191,308	\$243,932	\$224,608	\$262,143	\$287,356	\$232,794	\$198,080	\$213,694	\$138,851	
40.a	\$14,191	\$6,065	\$14,396	\$3,198	\$24,542	\$22,829	\$22,089	\$1,802	\$20,167	\$914	\$19,475	\$1,852	\$13,161	\$1,375	\$12,249	\$2,850	\$25,325	\$13,008	\$19,177	\$15,957	\$32,137	\$28,339	\$26,980	\$22,878	\$26,851	\$9,879	
40.b	\$133,420	\$64,606	\$173,549	\$86,352	\$224,169	\$66,639	\$176,323	\$39,806	\$128,921	\$35,928	\$169,389	\$33,556	\$183,128	\$50,422	\$114,037	\$80,417	\$193,721	\$178,300	\$224,755	\$208,652	\$230,006	\$259,017	\$205,815	\$175,202	\$186,844	\$128,972	
41	1,215	956	1,368	864	1,162	711	1,175	654	1,075	610	1,258	687	1,791	861	1,651	932	1,323	998	1,725	1,428	1,798	1,469	1,917	1,717	1,847	1,465	
41.a	193	156	207	125	243	104	304	82	343	50	351	34	391	71	273	78	212	124	290	206	294	242	349	302	332	308	
41.b	1,022	800	1,161	739	919	607	871	572	732	560	907	653	1,400	790	1,378	854	1,111	1,222	1,435	1,222	1,504	1,227	1,568	1,415	1,515	1,157	
42	\$211,044	\$188,807	\$242,844	\$146,744	\$206,652	\$105,940	\$245,050	\$86,197	\$198,929	\$42,569	\$230,736	\$51,363	\$360,705	\$77,500	\$242,601	\$87,269	\$217,998	\$185,694	\$349,808	\$355,039	\$397,220	\$473,312	\$388,452	\$480,589	\$339,390	\$328,792	
42.a	\$45,610	\$39,578	\$57,096	\$27,078	\$56,749	\$28,007	\$90,573	\$25,131	\$82,485	\$7,728	\$75,020	\$5,403	\$91,927	\$14,952	\$55,637	\$11,402	\$46,808	\$27,459	\$76,835	\$60,135	\$76,002	\$88,757	\$93,038	\$96,255	\$100,559	\$88,814	
42.b	\$165,434	\$149,228	\$185,747	\$119,666	\$149,902	\$77,932	\$154,477	\$61,066	\$116,444	\$34,840	\$155,716	\$45,960	\$268,778	\$62,548	\$186,964	\$											

	May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22		May-22			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
<b>Arrearage Management Program</b>																												
56	Number of Accounts (total enrollees in the program)		1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	1,372	700
57	Percent of low-income customers enrolled on the AMP		3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	3.6%	2.9%
58	Total receipts paid by enrollees		\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	\$155,060	\$66,337
59	Total receipts paid by LIHEAP		\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	\$31,375	\$24,286
60	Total billed to program participants, includes both arrears payment and current bill		\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	\$912,684	\$270,030
61	Number of newly enrolled customers		232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219
61.a	Number of newly enrolled customers: not associated with service restoration		232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219
61.b	Number of newly enrolled customers: associated with service restoration		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program		105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	121	71
62.a	Number of customers exited the program by default		62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	48	32
62.b	Number of customers exited the program by cancellation		43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	73	39
63	Number of customers successfully completing a 12-month program		34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22
63.a	Number of customers successfully completing a 12-month program with remaining arrears		34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill		1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	1,070	567
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days		\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	\$2,377,864	\$995,651
66	Number of AMP program participants receiving LIHEAP		16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	40	35
67	Percent of AMP customers receiving LIHEAP payments		1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	2.9%	5.0%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



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Joanne M. Scanlon

June 24, 2022

Date

**The Narragansett Electric Company Docket No. 4770 (Rate Application) &  
Docket No. 4780 (PST)  
Combined Service list updated 6/24/2022**

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