280 Melrose Street Providence, RI 02907 Phone 401-784-7263



June 24, 2022

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Reports – April and May 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy¹ of the Company's Low-Income Monthly Report for April and May 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Andrew S. Marcaccio

Come & m

Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

¹ Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
General Residential													
1 Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	446,541 253,050	447,254 253,111	446,174 252,108	446,361 252,118	445,684 251,296	445,994 251,348	-,, -		446,355 252,869	446,917 249,961	446,577 249,816	446,375 249,193	447,063 249,733
Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts Number of FINAL Residential Accounts. includes discount rate and AMP accounts	443,880 251,704 2,661 1,346	443,555 251,173 3,699 1,938	443,382 250,805 2,792 1,303	443,340 250,551 3.021 1.567	. 443,086 250,126 2.598 1.170	443,153 249,927 2.841 1.421	443,362 250,263 3.075 1.553	443,772 251,323 1.972 928	444,170 251,736 2.185 1.133	444,623 248,682 2,294 1,279	2 444,703 248,812 9 1.874 1.004	444,654 248,286 1.721 907	444,650 248,338 2.413 1.395
2 Total Billed, does not include ESCO	\$46,440,903 \$30,682,408	7,	\$50,653,379 \$12,161,569	\$60,791,732 \$8,809,945		\$65,041,590 \$8,426,544	-/	\$44,699,972 \$17,228,265	\$56,054,156 \$38,020,021	\$62,211,146 \$49,555,113	3 \$62,871,061 \$61,540,800		\$48,474,234 \$36,490,931
3 Average active residential account bill (line 2 / line 1.a)	\$104.62 \$121.90	\$89.28 \$77.51	\$114.24 \$48.49	\$137.12 \$35.16	\$154.14 \$36.22	\$146.77 \$33.72	\$110.57 \$38.20	\$100.73 \$68.55	\$126.20 \$151.03	\$139.92 \$199.27	7 \$141.38 \$247.34	\$122.61 \$194.96	\$109.02 \$146.94
4 Total Receipts	\$25,463,124 \$16,975,416	\$23,512,011 \$11,558,430	\$30,415,818 \$7,603,955	\$34,171,505 \$4,659,751	\$40,497,646 \$5,522,406	\$36,398,326 \$4,963,408		\$26,121,788 \$11,195,052	\$21,200,836 \$14,133,891	\$29,149,956 \$19,433,304	\$32,961,575 \$21,974,383	\$32,471,259 \$28,795,268	\$29,633,915 \$19,755,943
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	6,004 3,708	5,974 3,679	5,970 3,670	5,928 3,641	5,687 3,553	5,704 3,560	5,633 3,529	5,591 3,507	5,562 3,500	5,480 3,449	5,480 3,443	5,500 3,460	5,474 3,433
6 Number of Standard Accounts Protected	3,762 2,310	3,703 2,263	3,278 2,012	3,289 2,002	3,203 1,996	3,228 1,999	3,217 1,995	3,169 1,958	3,194 1,966	3,159 1,934	3,133 1,917	3,088 1,926	3,065 1,897
6.a Elderly	1,153 797	, -	1,085 745	1,075 738	1,004 718	1,005 711	,	. 983 698	985 701	. 978 681	968 677	985 687	969 675
6.b Infant	1 1	0 0	0 0	0 0	0 0	0 0	0 (0 0	0 0	0 0	0 (0 0	0 0
6.c Handicapped	517 299 0 0	383 202 0 0	385 211 0 0	310 174 0 0	323 172	316 170	340 19:	292 153	295 163	260 156	255 150	257 155 0 0	250 146
6.d Welfare	85 52	89 59	82 53	80 52	74 45	74 45	78 4	81 46	83 48	59 37	7 54 35	Δ7 31	44 31
6.e Unemployed 6.f Seriously ill	2,006 1,161		1,726 1,003	1,824 1,038	1,802 1,061	1,833 1,073			1,831 1,054			1,799 1,053	1,802 1,045
7 Number of Low-Income Accounts Protected	2,242 1,398	·	2,692 1,658	2.639 1.639	2,484 1,557	2,476 1,561	<u> </u>	2,422 1,549	<u> </u>			2,412 1,534	2,409 1,536
7.a Elderly	760 482		814 510	782 491	741 457	737 460		710 448		665 428	676 426	695 433	691 434
7.b Infant	0 0	0 0	0 0	0 0	0 0	0 0	0 (0 0	0 0	0 0	0 0	0 0	0 0
7.c Handicapped	412 261	320 180	450 270	377 210	348 257	346 240	368 252	333 214	328 215	292 204	292 209	306 204	296 206
7.d Welfare	0 0	0 0	0 0	0 0	0 0	0 0	0 (0 0	0 0	0 0	0 (0 0	0 0
7.e Unemployed	36 20	37 20	40 25	40 25	37 26	37 25	38 20	35 25	33 23	23 15	27 16	28 15	27 14
7.f Seriously ill	1,034 635	1,159 744	1,388 853	1,440 913	1,358 817	1,356 836	1,289 803	1,344 862	1,326 858	1,341 868	1,352 875	1,383 882	1,395 882
Delinquency (Includes Active and Pending final accounts) Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	27,079 17,156	24,228 13,910	28,234 15,032	32,136 15,565	33,047 14,574	34,723 16,025	34,835 16,604	38,822 21,916	33,800 20,888	34,112 22,466	5 35.188 23.208	33,161 23,605	31,272 19,935
Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill Number of accounts reported above that have an active DPA	562 432		28,234 15,032 566 266	811 208	1.076 169	1 118 174	·		687 340	1.042 852	2 1.119 992	1.135 1.085	900 754
8.b Number of accounts reported above without an active DPA	26.517 16.724		27.668 14.766	31,325 15,357		33.605 15.851			33,113 20,548			, ,	30.372 19.181
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$12,714,669 \$10,061,772	\$10,149,685 \$6,717,194	\$8,939,102 \$4,856,754	\$10,570,932 \$2,957,489	\$12,522,689 \$2,266,709	\$12,885,111 \$2,130,623	,	\$11,796,094 \$2,592,698	\$9,989,223 \$4,563,791	\$12,232,887 \$8,169,279	\$13,384,561 \$10,159,180	\$13,182,252 \$12,411,321	\$11,574,225 \$10,254,175
9.a Dollar Value of accounts reported above that have an active DPA	\$1,526,548 \$895,958	\$1,575,668 \$889,015	\$2,314,437 \$1,145,681	\$3,356,133 \$871,685	\$3,867,253 \$654,795	\$3,904,037 \$597,287		\$3,014,507 \$575,229	\$2,286,641 \$863,390	\$2,803,288 \$1,489,633	\$2,959,407 \$1,800,504	\$3,105,201 \$2,437,260	\$2,887,059 \$2,226,928
9.b Dollar Value of accounts reported above without an active DPA	\$11,188,121 \$9,165,814	\$8,574,017 \$5,828,179	\$6,624,665 \$3,711,072	\$7,214,799 \$2,085,804	\$8,655,435 \$1,611,914	\$8,981,074 \$1,533,336	\$9,067,161 \$1,502,393	\$8,781,587 \$2,017,470	\$7,702,582 \$3,700,401	\$9,429,599 \$6,679,646	\$10,425,154 \$8,358,676	\$10,077,050 \$9,974,061	\$8,687,166 \$8,027,248
Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	12,262 9,719	10,461 8,080	9,067 6,175	9,007 5,644	9,426 5,189	11,039 5,434	13,629 6,234	14,891 6,537	15,113 7,589	10,653 6,111	11,938 7,930	12,102 8,853	12,421 10,468
10.a Number of accounts reported above that have an active DPA	920 785	924 751	991 610	1,005 446	1,281 343	1,714 283	1,848 322	1,832 335	1,362 440	1,289 662	1,649 1,208	1,718 1,543	1,560 1,706
10.b Number of accounts reported above without an active DPA	11,342 8,934	-, ,	8,076 5,565	8,002 5,198	8,145 4,846	9,325 5,151				9,364 5,449	· · · · · · · · · · · · · · · · · · ·		10,861 8,762
Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$9,798,658 \$8,129,223 \$1,417,915 \$874,555	\$8,671,905 \$6,951,239	\$6,927,393 \$4,695,710	\$5,589,913 \$3,163,073 \$2,544,283 \$1,205,359	\$5,802,804 \$1,909,748	\$7,349,763 \$1,528,267 \$3,299,451 \$588,131			7.,0,000 7-,-0,000	\$5,941,483 \$2,451,677 \$1,841.646 \$620,184	1, 1, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2,	\$8,238,337 \$6,319,264	\$8,451,033 \$7,981,073 \$2,866,886 \$2,286,366
11.a Dollar Value of accounts reported above that have an active DPA 11.b Dollar Value of accounts reported above without an active DPA	\$8,380,742 \$7,254,669	\$1,611,568 \$1,071,096 \$7,060,337 \$5,880,143	\$2,345,852 \$1,360,730 \$4,581,541 \$3,334,980	\$3.045.629 \$1,205,359	\$2,618,960 \$753,251 \$3.183.844 \$1.156.497	\$4.050.312 \$940.136	\$4,585,898 \$928,45	\$5,293,368 \$995,740	\$2,414,515 \$485,274 \$4,805,047 \$1,231,049	\$1,841,646 \$620,182	\$5,221,233 \$3,642,965	\$2,640,589 \$1,678,374 \$5,597,749 \$4,640,890	\$5,584,148 \$5,694,707
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	57,164 34,091	56,895 35,489	53,319 35,334,960	49,698 34,397	47,016 33,166	45,174 32,295	5 45,263 31,405	5 35,295,506 3995,740 6 46,593 30,871	49,605 30,492	49,261 29,061	47,274 27,741	46,257 27,817	46,533 29,288
12.a Number of accounts reported above that have an active DPA	7.800 3.536	10.034 5.322	17.133 10.007	21,310 12,872	19.954 12.621	19,642 12,327		17,190 10,327	15,864 8,877	14.112 7.011	13,201 6,325	13,721 6,858	14.857 8.107
12.b Number of accounts reported above without an active DPA	49,364 30,555	46,861 30,167	36,186 25,303	28,388 21,525	27,062 20,545	25,532 19,968	· ·	29,403 20,544	33,741 21,615	35,149 22,050	34,073 21,416	32,536 20,959	31,676 21,181
13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$70,377,931 \$35,266,765			\$71,331,746 \$42,054,806	\$68,748,669 \$41,070,644	\$65,871,130 \$38,979,321		\$64,266,771 \$34,676,122	\$65,914,886 \$32,969,266	\$64,861,756 \$31,065,746		\$63,133,148 \$30,947,252	\$64,192,462 \$33,076,322
13.a Dollar value of accounts reported on above that have an active DPA	\$7,688,784 \$2,657,364	\$10,387,063 \$4,481,567	\$21,072,900 \$10,157,957	\$29,235,659 \$14,776,931	\$26,931,170 \$14,316,348	\$26,296,013 \$13,707,462	\$24,791,529 \$12,885,70	\$21,401,875 \$10,874,687	\$18,778,274 \$8,679,243	\$16,091,374 \$6,415,326	\$14,501,749 \$5,376,880	\$15,294,144 \$6,051,437	\$17,563,568 \$7,577,349
13.b Dollar value of accounts reported above without an active DPA	\$62,689,147 \$32,609,400	\$63,433,888 \$34,835,298	\$52,999,991 \$31,664,372	\$42,096,087 \$27,277,874	\$41,817,499 \$26,754,295	\$39,575,116 \$25,271,859	\$39,621,947 \$23,601,348	\$42,864,895 \$23,801,435	\$47,136,612 \$24,290,023	\$48,770,383 \$24,650,420		\$47,839,004 \$24,895,815	\$46,628,894 \$25,498,972
14 Total Number of delinquent accounts	96,505 60,966	91,584 57,479	90,620 56,517	90,841 55,606	89,489 52,929	90,936 53,754		100,306 59,324	98,518 58,969	94,026 57,638	94,400 58,879	91,520 60,275	90,226 59,691
14.a Number of accounts reported above that have an active DPA	9,282 4,753	11,496 6,414	18,690 10,883	23,126 13,526	22,311 13,133	22,474 12,784		19,851 10,855	17,913 9,657	16,443 8,525	15,969 8,525	16,574 9,486	17,317 10,567
14.b Number of accounts reported above without an active DPA	87,223 56,213 \$92,891,258 \$53,457,760	80,088 51,065 \$92,642,540 \$52,985,298	71,930 45,634 \$89,939,386 \$51,374,792	67,715 42,080 \$87,492,590 \$48,175,367	67,178 39,796 \$87,074,162 \$45,247,101	68,462 40,970 \$86,106,004 \$42,638,210	71,963 42,033 \$85,011,208 \$39,999,333	80,455 48,469 8 \$84,547,932 \$38,745,974	80,605 49,312 \$83,123,671 \$39,249,380	77,583 49,113 \$83,036,126 \$41,686,702	3 78,431 50,354 2 \$84,326,671 \$44,913,015	74,946 50,789 \$84,553,736 \$49,677,836	72,909 49,124 \$84,217,721 \$51,311,570
15. Total Dollar Value of delinquent accounts 15.a Dollar Value of accounts reported above that have an active DPA	\$10.633.248 \$4.427.877	\$13.574.298 \$6.441.678	\$25,733,189 \$12,664,367	\$87,492,590 \$48,175,367	\$87,074,162 \$45,247,101	\$33,499,501 \$14,892,879		\$27.608.082 \$11.931.330	\$83,123,671 \$39,249,380	\$83,036,126 \$41,686,702	\$19.724.872 \$8.300.876	\$84,553,736 \$49,677,836	\$23.317.513 \$12.090.643
15.b Dollar Value of accounts reported above without an active DPA	\$82,258,010 \$49,029,883	\$79,068,242 \$46,543,620	\$64,206,197 \$38,710,425	\$52,356,516 \$31,321,392	\$53,656,778 \$29,522,707	\$52,606,503 \$27,745,331	\$53,275,007 \$26,032,19	\$56,939,850 \$26,814,645	\$59,644,241 \$29,221,473	\$62,299,819 \$33,161,559	\$64,601,799 \$36,612,139	\$63,513,802 \$39,510,765	\$60,900,208 \$39,220,927
16 Total Dollar Value of current accounts	\$32,802,844 \$18,779,898		\$34,898,727 \$8,840,625	\$48,247,396 \$7,921,405	\$46,115,863 \$7,109,018	\$47,477,534 \$7,863,622	\$39,497,506 \$9,221,57	\$33,018,214 \$12,994,233	\$42,935,064 \$28,399,612	\$46,418,105 \$34,721,962	2 \$47,547,098 \$41,487,928	\$40,044,301 \$31,771,782	\$35,411,684 \$23,480,005
17 Total Active and Pending Final A/R	\$125,694,102 \$72,237,658	\$123,220,864 \$66,456,422	\$124,838,113 \$60,215,417	\$135,739,986 \$56,096,773	\$133,190,025 \$52,356,119	\$133,583,538 \$50,501,832			\$126,058,735 \$67,648,992	\$129,454,231 \$76,408,664		\$124,598,038 \$81,449,619	\$119,629,404 \$74,791,575
Collection Agencies													
18 Number of cases referred to collection agencies	1,558 1,009	1,647 1,049	1,583 1,049	1,887 1,128	2,376 1,460	1,834 1,253	1,933 1,170	2,043 1,314	2,115 1,235	1,792 963	1,566 919	1,580 997	1,442 890
Payment Plans	2.445	100/	10.00	= 000	0.005			F 105					
Number of new payments plans, not including AMP	2,410 1,591	4,251 2,816	12,224 7,537	7,930 4,637	6,983 3,856	7,873 3,940		5,135 2,464	4,755 2,656	4,530 2,765		5,957 4,514	5,757 4,431
20 Number of payment plans defaulted	1,797 1,103 8,419 4,486	1,761 990 9,934 5,725	2,916 1,731 16,349 9,733	4,089 2,553 21,850 12,887	7,035 3,871 20,345 12,062	6,657 3,665 20,993 11,976	-, -,	7,031 3,641 17,907 9,952	6,125 3,368 16,834 9,283	6,189 3,930 14,941 7,940	4,667 2,961 14,489 7,918	5,081 3,386 15,502 9,017	4,576 2,968 16,505 10,248
21 Number of active payment agreements 21.a Number of Active Step-plan agreements	8,419 4,486 1,288 734	9,934 5,725 1,680 1,041	16,349 9,733 2,887 2,075	21,850 12,887 3,797 2,767	20,345 12,062	2,954 2,212	19,812 11,269 2 2,565 1,879	2,230 1,489	2,027 1,273	14,941 7,940	1,637 1,054	15,502 9,017	1,692 1,266
21.b Number of Company issued non-Step plans	7,079 3,734		13,416 7,643	17,998 10,097	17,034 9,565	17,975 9,738		15,636 8,445		13,205 6,915	-,	· · · · · · · · · · · · · · · · · · ·	14,782 8,970
21.c Number of regulatory order non-Step plans	34 8	31 6	34 8	44 17	51 15	58 20	51 27	40 15	34 10	30 10	28 8	32 6	30 11
21.d Number of Commission sanctioned "October Rule" payment plans	18 10	18 10	12 7	11 6	9 7	6 6	3 !	1 3	1 3	1 3	1 2	1 1	1 1
22 Number of new budget plans, not including AMP	904 701	695 413	1,583 795	1,116 481	1,017 480	1,063 449	838 428	681 413	672 496	1,041 877	7 1,096 923	1,124 883	778 564
Shut-Offs													
23 Number of Accounts Sent Notice of Disconnection for non-payment	0 0	60,623 40,970	49,536 34,926	38,987 26,630		38,821 21,962			-,	29,643 19,131	, , , , ,	29,872 21,625	44,097 33,389
24 Number of Service Disconnections for non-payment	0 0	0 0	0 0	1,531 757	1,296 388	2,440 709	1,566 54		99 33	0 0	0 (1 21	147 194
24.a Number of Service Disconnections for non-payment on accounts with NO special protection	0 0	0 0	0 0	1,531 757	1,296 388	2,440 709	· ·		99 33	0 0	0 0	1 21	147 194
24.b Number of Service Disconnections for non-payment on accounts WITH a special protection Number of Service Disconnections for non-payment in excess of \$1000	0 0	0 0	0 0	0 0 1,270 621	0 0	0 0 1,743 565	0 0 0	0 0 0	0 0 90 24	0 0	0 0	0 0	0 0 134 147
24.c Number of Service Disconnections for non-payment in excess of \$1000 24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.0% 0.0%		0.0% 0.0%	0.3% 0.3%	891 259 0.3% 0.2%	0.6% 0.3%		32 11 5 0.0% 0.0%		, ,	<u> </u>	0.0% 0.0%	0.0% 0.1%
24.0 Ratio of service disconnections for nonpayment to total residential customers 25 Average balance of Service Disconnections for non-payment	\$0 \$0	\$0 \$0	\$0 \$0	\$2,904 \$2,838		\$2,095 \$2,305		\$2,905 \$2,109		*****	50 \$0	\$2,953 \$2,475	\$3.016 \$2.358
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$2,904 \$2,838				\$2,905 \$2,109			50 \$0	\$2,953 \$2,475	\$3,016 \$2,358
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0
professional and a second a second and a second a second and a second a second and a second a second a second		1.										, -)	1.51

		Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21 Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
	Restorations	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
26	Number of Service Restorations within 7 days of termination	0 0	0 0	0 (1,247 511	. 1,081 277	2,101 470	1,308 404	27 9 84	4 0 0	0 0	1 19	135 158
26.a	Number of Service Restorations within 7 days of termination on accounts with NO special protection	0 0	0 0	0 (1,247 511	. 1,081 277	2,101 470	1,308 404	27 9 84	4 0 0	0 0	1 19	135 158
26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 0	0 0	0 (0 0	0 0	0 0	0 0	0 0 0	0 0	0 0	0 0	0 0
27 27.a	Average balance of of service restorations	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0	\$2,199 \$2,341 \$2,199 \$2,341	\$2,042 \$1,788 \$2,042 \$1,788	\$1,824 \$1,992 \$1,824 \$1,992	\$1,770 \$1,930 \$1,770 \$1,930	\$2,597 \$2,011 \$2,236 \$1,8 \$2,597 \$2,011 \$2,236 \$1,8	\$ \$0 \$0 3 \$0 \$0	\$0 \$0 \$0 \$0	\$1,792 \$2,433 \$1,792 \$2,433	\$2,547 \$2,241 \$2,547 \$2,241
27.a 27.b	Average balance of of service restorations on accounts with NO special protection Average balance of of service restorations on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	50 \$0 \$0	\$2,042 \$1,788	\$1,024 \$1,992	\$1,770 \$1,930	\$0 \$0 \$0	5 50 50 0 \$0 \$0	\$0 \$0	\$1,792 \$2,433	\$0 \$0
28	Average duration of service disconnection for Service Restorations within 7 days of termination	0.0 0.0	0.0 0.0	0.0 0.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0 1.0 1	0.0 0.0	0.0 0.0	1.0 2.0	1.0 3.0
	Write-Offs												
29 29.a	Number of Accounts Classified as Written-Off Number of Residential Accounts Classified as Written-Off	1,366 920 1,228 865	1,280 846 1,171 789	1,534 914 1,421 852	,	1,572 1,078 1,481 1,015	1,472 931 1.369 880	1,720 1,164 1.626 1.124	7-1-1		1,545 850 1.387 808	1,438 793 1,285 734	1,562 909 1.427 852
29.a 29.b	Number of Residential Accounts Classified as Written-Off Number of Commercial and Industrisal Classified as Written-Off	1,228 865	1,1/1 /89	1,421 852	2 1,101 /38	91 63	1,369 880	94 40	1,480 1,017 1,594 9 126 44 129	7 1,844 1,148 7 196 100	1,387 808	1,285 /34	1,427 852
30	Dollar Value of Accounts Classified as Written-Off	\$999,195 \$653,142	\$1,312,923 \$668,504	\$1,490,229 \$852,736		\$1,374,137 \$863,440	\$1,621,611 \$918,587	\$2,809,379 \$1,510,794	\$2,093,209 \$1,315,170 \$1,805,345 \$1,012,0	8 \$2,547,884 \$1,368,034	\$1,685,415 \$861,954	\$1,377,137 \$607,874	\$1,668,539 \$811,114
30.a	Dollar Value of Residential Accounts Classified as Written-Off	\$814,122 \$607,553	\$942,343 \$597,478	\$1,351,050 \$808,673	\$1,067,770 \$761,869	\$1,205,793 \$786,694	\$1,344,246 \$871,484	\$2,653,159 \$1,465,079	\$1,903,453 \$1,242,515 \$1,657,490 \$909,2	4 \$2,167,326 \$1,230,168	\$1,375,178 \$821,368	\$1,063,841 \$549,484	\$1,406,060 \$767,193
30.b	Dollar Value of Commercial and Industrisal Classified as Written-Off	\$185,074 \$45,588	\$370,580 \$71,025	\$139,179 \$44,065		\$168,345 \$76,746	\$277,365 \$47,104	\$156,220 \$45,715	\$189,756 \$72,655 \$147,855 \$102,7	4 \$380,558 \$137,866	\$310,236 \$40,586	\$313,297 \$58,390	\$262,479 \$43,921
31.a	Dollar Value of Residential write-off recoveries	\$461,466 \$361,230 \$439,929 \$345,741	\$463,087 \$333,957 \$364,360 \$306,026	\$585,560 \$366,803 \$544,611 \$339,598	, ,	\$444,861 \$302,290 \$404,411 \$247,548	\$455,500 \$263,822 \$389,403 \$248,523	\$589,624 \$362,625 \$540.628 \$340.904	\$469,222 \$365,114 \$412,387 \$339,9 \$430,170 \$347,579 \$382,349 \$327,0	4 \$515,919 \$302,206 0 \$472,093 \$268,133	\$512,972 \$265,057 \$443,173 \$236,269	\$630,175 \$314,623 \$503,454 \$299,060	\$479,849 \$288,329 \$441,711 \$277,149
31.b	Dollar Value of Commercial and Industrisal write-off recoveries	\$21,537 \$15,490	\$98,727 \$27,931	\$40,949 \$27,205	1 ,	\$40,450 \$54,741	\$66,097 \$15,299	\$48,996 \$21,721	\$39,052 \$17,535 \$30,038 \$12,9	4 \$43,826 \$34,073	\$69,799 \$28,788	\$126,721 \$15,563	\$38,138 \$11,180
32	Dollar value of NET A/R Write-Offs	\$537,730 \$291,911	\$849,835 \$334,546	\$904,670 \$485,933	\$ \$752,322 \$588,183	\$929,276 \$561,151	\$1,166,111 \$654,765	\$2,219,755 \$1,148,168	\$1,623,987 \$950,057 \$1,392,958 \$672,1	4 \$2,031,965 \$1,065,828	\$1,172,443 \$596,897	\$746,962 \$293,251	\$1,188,690 \$522,785
32.a	Dollar Value of Residential NET A/R Write-Offs	\$374,193 \$261,813	\$577,983 \$291,452	\$806,439 \$469,073		\$801,381 \$539,146	\$954,843 \$622,961	\$2,112,531 \$1,124,175	\$1,473,283 \$894,936 \$1,275,141 \$582,2	1 / /	\$932,005 \$585,099	\$560,387 \$250,424	\$964,349 \$490,044
32.b	Dollar Value of Commercial and Industrisal NET A/R Write-Offs Low Income Discount Rate	\$163,536 \$30,099	\$271,852 \$43,094	\$98,230 \$16,860	\$66,897 \$89,069	\$127,895 \$22,005	\$211,268 \$31,804	\$107,224 \$23,993	\$150,704 \$55,120 \$117,817 \$89,8	0 \$336,732 \$103,793	\$240,438 \$11,798	\$186,575 \$42,827	\$224,341 \$32,741
33	Number of Low-Income Accounts	32,174 20,162	32,602 20,733	31,926 20,611	37,749 24,711	36,436 23,652	36,070 23,247	35,283 23,005	36,054 23,393 35,427 23,1	5 35,454 23,279	36,154 23,668	37,886 24,393	37,744 24,417
33.a	Number of Accounts (no rider)	27,171 16,906	27,450 17,389	27,682 17,823		31,395 20,381	31,021 20,009	30,273 19,778	31,037 20,153 30,469 19,9	·	31,141 20,389	32,559 20,921	32,571 21,029
33.b	Number of Accounts (with rider)	5,003 3,256	5,152 3,344	4,244 2,788	· · · · · · · · · · · · · · · · · · ·	5,041 3,271	5,049 3,238	5,010 3,227	5,017 3,240 4,958 3,2		5,013 3,279	5,327 3,472	5,173 3,388
34	Percent of customers on the low-income discount	7.2% 8.0% \$1.532.230 \$966.749		7.2% 8.2% \$1.879.513 \$401.159		0.27. 0.07.	8.1% 9.3%	8.0% 9.2% \$2.184.500 \$703.330	8.1% 9.3% 8.0% 9.2 \$2.444.584 \$895.038 \$1.997.861 \$889.2		8.1% 9.5% \$2.990.432 \$2.607.467	8.5% 9.8% \$3.571.468 \$2.527.410	8.5% 9.8% \$2.916.556 \$2.377.702
36	Total receipts Total receipts paid by LIHEAP	\$1,532,230 \$966,749 \$106.917 \$501.900	\$1,367,568 \$769,988 \$155,096 \$811,873	\$1,879,513 \$401,155	1 // 1 / - /	\$2,372,736 \$598,363	\$2,878,120 \$402,724 \$32,022 \$138,955	\$2,184,500 \$703,330 \$1.388 \$0	\$2,444,584 \$895,038 \$1,997,861 \$889,2 \$709 \$2.410 \$0	5 \$2,975,863 \$2,297,288 0 \$414,960 \$979,117	\$2,990,432 \$2,607,467	\$3,571,468 \$2,527,410 \$120,064 \$563,154	\$2,916,556 \$2,377,702
36.a	Total receipts paid by Regular LIHEAP	\$106,036 \$501,087	\$147,552 \$806,923	\$29,890 \$71,328		\$130,094 \$591,243	\$28,175 \$137,242	\$1,388 \$0	\$709 \$2,410 \$0	0 \$412,345 \$977,251	\$106,674 \$996,456	\$118,179 \$562,244	\$74,961 \$754,759
36.b	Total receipts paid by Crisis LIHEAP	\$881 \$813	\$7,544 \$4,950	\$1,869 \$23	7 \$4,320 \$3,764	\$5,608 \$5,809	\$3,847 \$1,713	\$0 \$0	\$0 \$0 \$0	0 \$2,615 \$1,866	\$8,257 \$14,748	\$1,885 \$910	\$2,323 \$27,641
37	Total number of customers receiving a LIHEAP payment for the month	318 1,326	444 2,114	95 190		469 1,552	83 346	4 0	1 6 0	0 1,335 2,551	348 2,605	321 1,448	218 2,001
38	Total billed	\$2,422,732 \$1,940,726	\$2,013,093 \$1,217,264	\$2,487,143 \$799,373	\$ \$3,308,160 \$667,269	\$3,623,375 \$694,555	\$3,391,194 \$644,116	\$2,745,891 \$725,712	\$2,607,361 \$1,324,044 \$3,163,491 \$2,703,7	9 \$3,486,132 \$3,405,744	\$3,721,816 \$4,390,293	\$3,233,805 \$3,471,234	\$3,066,990 \$2,800,111
39	Delinquency Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,648 1,494	2,286 1,056	2,706 1,174	2.956 1.226	2,284 1,111	2,108 1,149	2,716 1,424	2,505 1,451 2,474 1,7	3 2,934 2,243	3,069 2,152	3,192 2,405	3,239 2,006
39.a	Number of accounts reported above that have an active DPA	138 86	102 62	104 35	179 48	194 26	253 20	223 23	173 29 150	4 204 131	172 143	245 177	193 149
39.b	Number of accounts reported above without an active DPA	2,510 1,408	2,184 994	2,602 1,139	2,777 1,178	2,090 1,085	1,855 1,129	2,493 1,401	2,332 1,422 2,324 1,6	9 2,730 2,112	2,897 2,009	2,947 2,228	3,046 1,857
	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	40.000	4		40.00.00		4	4.00.00.			40.00.000	4000 440 4000 000	4000 000
40.a	Dollar value of accounts reported above that have an active DPA	\$213,331 \$187,009 \$25.896 \$11.523	\$147,610 \$70,671 \$14,191 \$6,065	\$187,945 \$89,550 \$14.396 \$3.198	1 -7 17 -	\$198,412 \$41,608 \$22,089 \$1,802	\$149,088 \$36,842 \$20.167 \$914	\$188,864 \$35,408 \$19,475 \$1,852	\$196,289 \$51,796 \$126,286 \$83,2 \$13,161 \$1,375 \$12,249 \$2,8	1 -/- 1 - /	\$243,932 \$224,608 \$19.177 \$15.957	\$262,143 \$287,356 \$32,137 \$28,339	\$232,794 \$198,080 \$26,980 \$22,878
40.a	Dollar value of accounts reported above without an active DPA	\$187,435 \$175,486	\$133,420 \$64,606	\$173,549 \$86,352			\$128,921 \$35,928	\$169,389 \$33,556	1 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	,	\$224,755 \$208,652	\$230,006 \$259,017	\$205,815 \$175,202
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,242 1,113	1,215 956	1,368 864	1,162 711	1,175 654	1,075 610	1,258 687	1,791 861 1,651 9	2 1,323 998	1,725 1,428	1,798 1,469	1,917 1,717
41.a	Number of accounts reported above that have an active DPA	81 100	193 156	207 125	243 104	304 82	343 50	351 34	391 71 273	8 212 124	290 206	294 242	349 302
41.b	Number of accounts reported above without an active DPA	1,161 1,013	1,022 800	1,161 739	919 607	871 572	732 560	907 653	1,400 790 1,378 8	1,111 874	1,435 1,222	1,504 1,227	1,568 1,415
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$174.328 \$118.512	\$211.044 \$188.807	\$242.844 \$146.744	\$206.652 \$105.940	\$245.050 \$86.197	\$198,929 \$42,569	\$230.736 \$51.363	\$360,705 \$77,500 \$242,601 \$87,2	9 \$217.998 \$185.694	\$349.808 \$355.039	\$397.220 \$473.312	\$388.452 \$480.589
42.a	Dollar value of accounts reported above that have an active DPA	\$13,894 \$10,442	\$45,610 \$39,578	\$57,096 \$27,078	\$56,749 \$28,007	\$90,573 \$25,131	\$82,485 \$7,728	\$75,020 \$5,403	\$91,927 \$14,952 \$55,637 \$11,4	2 \$46,809 \$27,459	\$76,835 \$60,135	\$76,002 \$88,757	\$93,038 \$96,255
42.b	Dollar value of accounts reported above without an active DPA	\$160,434 \$108,069	\$165,434 \$149,228	\$185,747 \$119,666		\$154,477 \$61,066	\$116,444 \$34,840	\$155,716 \$45,960	\$268,778 \$62,548 \$186,964 \$75,8		\$272,973 \$294,903	\$321,218 \$384,555	\$295,414 \$384,334
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	10,749 6,006	9,653 5,240 2,901 1,165	12,331 7,836 5,004 2,679	5 11,536 7,676 9 6.136 3.510	10,257 7,076 5,362 3,354	9,485 6,878 5,497 3,430	9,318 6,732 4,844 3,053	9,826 6,900 10,385 7,0 4,128 2,476 3,600 2,0	·	10,626 6,770 2,748 1,224	11,317 7,144	11,322 7,255 3.497 1,769
43.a 43.b	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	2,646 996 8,103 5,010	2,901 1,165 6,752 4,075	5,004 2,679 7,327 5,153		5,362 3,354 4,895 3,722	3,988 3,448	4,844 3,053 4,474 3,679	4,128 2,476 3,600 2,0 5,698 4,424 6,785 5,0	,,	2,748 1,224 7.878 5.546	2,899 1,278 8,418 5,866	7.825 5.486
	·	3,010	.,	,, , 3,13.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	3,722	3,110	, , 3,073	, , , , , , , , , , , , , , , , , , , ,	,	,, , , , , , , , , , ,	2,000	,. 2,.00
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$15,919,855 \$7,503,266	\$16,224,552 \$7,554,140	\$22,699,759 \$12,084,688		\$20,053,329 \$10,540,977	\$18,974,171 \$9,843,040	\$18,541,253 \$9,391,730	\$18,956,989 \$9,230,425 \$18,712,841 \$9,208,2	4 \$18,657,013 \$9,445,965	\$19,058,225 \$9,940,409	\$20,621,910 \$11,307,399	\$20,573,271 \$11,691,286
44.a	Dollar value of accounts reported above that have an active DPA	\$3,476,346 \$1,165,129	\$3,973,469 \$1,426,635	\$7,682,613 \$3,495,218	1 . , , , ,	\$9,117,335 \$4,245,485	\$9,293,856 \$4,315,152	\$8,057,762 \$3,717,799	\$6,327,437 \$2,784,012 \$5,171,765 \$2,136,1	7 \$4,107,010 \$1,580,136	\$3,761,120 \$1,469,391	\$4,078,551 \$1,627,263	\$5,102,402 \$2,299,422
44.b 45	Dollar value of accounts reported above without an active DPA Total Number of low-income delinquent accounts	\$12,443,509 \$6,338,137 14.639 8.613	\$12,251,082 \$6,127,505 13.154 7.252	\$15,017,146 \$8,589,470 16,405 9,874		\$10,935,994 \$6,295,491 13,716 8,841	\$9,680,315 \$5,527,888 12.668 8.637	\$10,483,491 \$5,673,932 13,292 8,843	\$12,629,552 \$6,446,413 \$13,541,076 \$7,072,0 14,122 9,212 14,510 9,7	7 \$14,550,003 \$7,865,829 6 14,851 10,149	\$15,297,105 \$8,471,018 15,420 10,350	\$16,543,358 \$9,680,136 16.307 11.018	\$15,470,869 \$9,391,863 16,478 10,978
45.a	Number of accounts reported above that have an active DPA	2,865 1,182	3,196 1,383	5,315 2,839	.,	5,860 3,462	6,093 3,500	5,418 3,110	4,692 2,576 4,023 2,1	·	3,210 1,573	3,438 1,697	4,039 2,220
45.b	Number of accounts reported above without an active DPA	11,774 7,431	9,958 5,869	11,090 7,035	9,096 5,951	7,856 5,379	6,575 5,137	7,874 5,733	9,430 6,636 10,487 7,6	5 11,499 8,511	12,210 8,777	12,869 9,321	12,439 8,758
46	Total Dollar Value of low-income delinquent accounts	\$16,307,513 \$7,808,787	\$16,583,206 \$7,813,618	\$23,130,548 \$12,320,982			\$19,322,188 \$9,922,451	\$18,960,853 \$9,478,500	\$19,513,983 \$9,359,722 \$19,081,728 \$9,378,7	1 \$19,094,057 \$9,822,967	\$19,651,966 \$10,520,055	\$21,281,272 \$12,068,066	\$21,194,517 \$12,369,954
46.a	Dollar value of accounts reported above that have an active DPA Dollar value of accounts reported above without an active DPA	\$3,516,136 \$1,187,094 \$12,791,377 \$6,621,692	\$4,033,270 \$1,472,278	\$7,754,105 \$3,525,494	\$9,989,917 \$4,612,744 \$\$12,146,806 \$7,289,906	\$9,229,998 \$4,272,418	\$9,396,508 \$4,323,795	\$8,152,257 \$3,725,053	\$6,432,525 \$2,800,338 \$5,239,651 \$2,150,3 \$13,081,458 \$6,559,383 \$13,842,077 \$7,228,3	9 \$4,179,143 \$1,620,603	\$3,857,133 \$1,545,483	\$4,186,690 \$1,744,358	\$5,222,419 \$2,418,555
40.0	Shut-Offs	\$12,731,377 \$0,021,092	,12,343,330 \$0,341,339	,13,5/0,442 \$8,735,488	\$12,140,000 \$7,289,90b	\$11,200,734 \$0,330,353	\$3,323,001 \$3,338,05/	\$5,753,447	\$13,842,U// \$/,228,3	2 \$14,314,314 \$8,202,364	\$13,134,035 \$8,314,512	\$11,U34,302 \$10,323,708	\$2,12,031 \$3,351,399
47	Number of low-income Accounts Sent Notice of Disconnection	0 0	0 0	0 (5,633 4,220	5,292 3,755	4,108 3,217	2,748 1,798	173 84 37	9 104 89	143 137	393 262	7,178 5,991
48	Number of low-income Service Disconnections for Non-Payment	0 0	0 0	0 (58 32	211 46	409 133	160 62	0 0 0	0 0 0	0 0	0 0	0 1
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	6 0.2% 0.1%	0.6% 0.2%	1.1% 0.6%	0.5% 0.3%	0.0% 0.0% 0.0% 0.0	6 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%
	Restorations												
50	Number of low-income Service Restorations for non-payment	0 0	0 0	0 (49 20	152 14	354 80	148 44	0 0 0	0 0	0 0	0 0	0 0
51	Average duration of low-income service disconnection for restored accounts Write-Off	0 0	0 0	0 (2 3	1 3	1 3	1 3	0 0 0	0 0	0 0	0 0	0 0
52	Number of low-income accounts Classified as Written-Off	102 73	113 72	138 77	7 105 60	113 87	95 61	138 109	154 122 150 1	2 223 156	143 106	104 51	179 129
53	Dollar Value of low income accounts classified as written-off	\$116,030 \$68,333	\$121,556 \$76,146	\$212,085 \$86,823			\$160,062 \$71,587					\$156,287 \$69,451	\$297,208 \$176,747
54	Dollar Value of low-income write-off recoveries	\$85,327 \$70,501	\$90,050 \$42,084			\$75,504 \$37,724	\$64,511 \$35,048	\$71,306 \$56,982			\$75,512 \$35,060	\$125,073 \$42,031	\$105,695 \$39,124
55	Dollar value of NET low-income A/R Write-Offs	\$30,704 -\$2,169	\$31,506 \$34,062	\$98,528 \$15,712	\$70,679 \$36,449	\$45,478 \$66,535	\$95,551 \$36,539	\$203,241 \$78,890	\$257,310 \$106,445 \$155,103 \$136,0	9 \$303,887 \$221,750	\$193,563 \$117,511	\$31,214 \$27,420	\$191,513 \$137,623

Monthly Utility Credit and Collections April 2022 RIPUC Docket No. 4770 Page 3 of 3

		Apr-2	1	May-2	1	Jun-2	. 1	Jul-21	. T	Aug-2:		Sep-2		Oct-21		Nov-2	21	Dec-2	1	Jan-2	12	Feb-2	,	Mar-2	22	Apr-2	22
		Electric	.ı Gas	Electric	Gas	Electric	Gas	Flectric	Gas	Electric	635	Electric	Gas	Electric	Gas	Electric	Gas Ca	Flectric	625	Electric	.z Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program	Licetiie	Gus	Licetre	Gus	Licetric	Gus	Licetiie	Gus	Liceure	Gus	Licetife	Gus	Licetric	dus	Licetiie	Gus	Licetric	Gus	Licetiic	Gus	Licetiie	Gus	Licetife	Gus	Licetiic	Gus
56	Number of Accounts (total enrollees in the program)	1,043	359	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555
57	Percent of low-income customers enrolled on the AMP	3.2%	1.8%	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%
58	Total receipts paid by enrollees	\$120,460	\$29,354	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068
59	Total receipts paid by LIHEAP	\$10,682	\$29,259	\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225
60	Total billed to program participants, includes both arrears payment and current bill	\$509,446	\$121,550	\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218
61	Number of newly enrolled customers	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118
61.a	Number of newly enrolled customers: not associated with service restoration	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	105	38	105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59
62.a	Number of customers exited the program by default	70	27	62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37
62.b	Number of customers exited the program by cancellation	35	11	43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22
63	Number of customers successfully completing a 12-month program	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13
63.a	Number of customers successfully completing a 12-month program with remaining arrears	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,048	355	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$1,924,781	\$621,940	\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249
66	Number of AMP program participants receiving LIHEAP	15	40	16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55
67	Percent of AMP customers receiving LIHEAP payments	1.4%	11.1%	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%

	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22
	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
General Residential	LIECUIC Gas	Liectric Gas	Liettit das	Liectric Gas	Liectric Gas	Liectric Gas	Liettit Gas	Liettric Gas	Liettit Gas	Liettit Gas	Liettit Gas	Liectric Gas	Liettit das
Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	447.254 253.111	446.174 252.108	446.361 252.118	445.684 251.296	445.994 251.348	446.437 251.824	445.744 252.251	446.355 252.869	446.917 249.961	446.577 249.816	446.375 249.193	447.063 249.733	447.687 249.266
1.a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,555 251,173	443,382 250,805	443.340 250.551	443,086 250,126	443,153 249,927	443.362 250.267		3 444.170 251.736	444.623 248.682	444,703 248,812	2 444.654 248.286	444.650 248.338	444,249 247,538
Number of FINAL Residential Accounts, includes discount rate and AMP accounts Number of FINAL Residential Accounts, includes discount rate and AMP accounts	3.699 1.938	2.792 1.303	3.021 1.567	2.598 1.170	2,841 1,421	3.075 1.557	1.972 928	3 2.185 1.133	2.294 1.279	1.874 1.004	,	2.413 1.395	3,438 1,728
2 Total Billed, does not include ESCO	\$39,599,983 \$19,467,226	\$50.653.379 \$12.161.569	\$60.791.732 \$8.809.945	\$68.297.080 \$9.059.658	\$65.041.590 \$8.426.544	\$49.023.756 \$9.559.363	,-	\$ \$56.054.156 \$38.020.021	\$62.211.146 \$49.555.113	\$62.871.061 \$61.540.800		\$48.474.234 \$36.490.931	\$41.614.051 \$22.423.542
	\$89.28 \$77.51	\$114.24 \$48.49	\$137.12 \$35.16	\$154.14 \$36.22	\$146.77 \$33.72	\$110.57 \$38.20	\$100.73 \$68.55	\$ \$126.20 \$151.03	\$139.92 \$199.27	\$141.38 \$247.34	\$122.61 \$194.96	\$109.02 \$146.94	\$93.67 \$90.59
3 Average active residential account bill (line 2 / line 1.a)			\$34.171.505 \$4.659.751		\$36.398.326 \$4.963.408			\$126.20 \$151.03 \$2 \$21.200.836 \$14.133.891	\$139.92 \$199.27			\$ \$109.02 \$146.94	
4 Total Receipts	\$23,512,011 \$11,558,430	1 , , , ,	1 . , , , , , .	\$40,497,646 \$5,522,406	,	1 - // 1 //-	, , , , , , , ,	. , , , , , ,	1 -7 -7 1 -77	+// +/ ·//	70-,,-00 7-0,.00,-00		
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	5,974 3,679	5,970 3,670	5,928 3,641	5,687 3,553	5,704 3,560	5,633 3,529	-,	5,562 3,500	5,480 3,449	5,480 3,443	-,	5,474 3,433	5,555 3,494
6 Number of Standard Accounts Protected	3,703 2,263	3,278 2,012	3,289 2,002	3,203 1,996	3,228 1,999	3,217 1,995	3,169 1,958	· · · · · · · · · · · · · · · · · · ·	3,159 1,934	., ,.	.,	3,065 1,897	3,084 1,920
6.a Elderly	1,132 781	1,085 745	1,075 738	1,004 718	1,005 711	1,001 711		7 303 701	978 681	968 677		969 675	994 702
6.b Infant	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.c Handicapped	383 202	385 211	310 174	323 172	316 170	340 191	. 292 153	295 163	260 156	255 150	257 155	250 146	225 140
6.d Welfare	0 C	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.e Unemployed	89 59	82 53	80 52	74 45	74 45	78 47	81 46	83 48	59 37	54 35	47 31	. 44 31	48 31
6.f Seriously ill	2,099 1,221	1,726 1,003	1,824 1,038	1,802 1,061	1,833 1,073	1,798 1,046	1,813 1,061	1,831 1,054	1,862 1,060	1,856 1,055	1,799 1,053	1,802 1,045	1,817 1,047
7 Number of Low-Income Accounts Protected	2,271 1,416	2,692 1,658	2,639 1,639	2,484 1,557	2,476 1,561	2,416 1,534	2,422 1,549	2,368 1,534	2,321 1,515	2,347 1,526	2,412 1,534	2,409 1,536	2,471 1,574
7.a Elderly	755 472	814 510	782 491	741 457	737 460	721 453	710 448	681 438	665 428	676 426	695 433	691 434	716 450
7.b Infant	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.c Handicapped	320 180	450 270	377 210	348 257	346 240	368 252	333 214	328 215	292 204	292 209	306 204	296 206	287 205
7.d Welfare	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.e Unemployed	37 20	40 25	40 25	37 26	37 25	38 26	35 25	33 23	23 15	27 16	28 15	27 14	27 13
7.f Seriously ill	1,159 744		1.440 913	1,358 817	1,356 836	1,289 803	1.344 862	1.326 858	1,341 868	1,352 875	1.383 882	1,395 882	1,441 906
Delinquency (Includes Active and Pending final accounts)	-,	_, 033	_,5 515	2,223 017	_, 030	_,3 003	_,	_,	_, 000	_, 0/3	_,=====================================	_,	_, 500
Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	24,228 13,910	28.234 15.032	32,136 15,565	33,047 14,574	34,723 16,025	34.835 16.604	38,822 21,916	33.800 20.888	34,112 22,466	35,188 23,208	33.161 23.605	31,272 19,935	32,425 19,102
8.a Number of accounts reported above that have an active DPA	538 341	566 266	811 208	1.076 169	1.118 174	980 143		687 340	1.042 852	1.119 992	2 1.135 1.085	900 754	825 603
8.b Number of accounts reported above that have an active DPA 8.b Number of accounts reported above without an active DPA	23.690 13.569	27,668 14,766	31,325 15,357	31,971 14,405	33,605 15,851	33,855 16,461		3 33.113 20.548	33,070 21,614	34,069 22,216	32,026 22,520	30,372 19,181	31,600 18,499
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$10.149.685 \$6.717.194	,	\$10.570.932 \$2.957.489	\$12.522.689 \$2.266.709	\$12.885.111 \$2.130.623	\$12.617.005 \$2.044.283	· · · · · · · · · · · · · · · · · · ·	3 \$9,989,223 \$4,563,791	\$12.232.887 \$8.169.279	\$13.384.561 \$10.159.180	\$13,182,252 \$12,411,321	\$11,574,225 \$10,254,175	\$10.842.223 \$8.330.947
9.a Dollar Value of accounts with oldest arrears aged 30-59 days after issuance of a bill 9.a Dollar Value of accounts reported above that have an active DPA	1 -, -, 1-, ,-	1 - 1 - 1 - 1 - 1	1 .//	. , , , , , , , , , , , , , , , , , , ,	1 , , , ,	. , , , , , , ,			\$2,803,288 \$1,489,633	1 -7 7 1 -77			1 .,. , . , ,,,.
	\$1,575,668 \$889,015	\$2,314,437 \$1,145,681	\$3,356,133 \$871,685	\$3,867,253 \$654,795	\$3,904,037 \$597,287	\$3,549,843 \$541,890	1 - 7 - 7 - 1 7	\$2,286,641 \$863,390	7-/000/000	\$2,959,407 \$1,800,504	1 - 7 7 - 7 - 7 - 7	\$2,887,059 \$2,226,928	\$2,995,257 \$2,141,009
9.b Dollar Value of accounts reported above without an active DPA	\$8,574,017 \$5,828,179	\$6,624,665 \$3,711,072	\$7,214,799 \$2,085,804	\$8,655,435 \$1,611,914	\$8,981,074 \$1,533,336	\$9,067,161 \$1,502,393	\$8,781,587 \$2,017,470	\$7,702,582 \$3,700,401	\$9,429,599 \$6,679,646	\$10,425,154 \$8,358,676	\$10,077,050 \$9,974,061	\$8,687,166 \$8,027,248	\$7,846,965 \$6,189,938
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	10,461 8,080	9,067 6,175	9,007 5,644	9,426 5,189	11,039 5,434	13,629 6,234	· · · · · · · · · · · · · · · · · · ·	7 15,113 7,589	10,653 6,111	11,938 7,930	12,102 8,853	12,421 10,468	12,130 9,118
10.a Number of accounts reported above that have an active DPA	924 751	991 610	1,005 446	1,281 343	1,714 283	1,848 322	1,832 335	1,362 440	1,289 662	1,649 1,208	1,718 1,543		1,433 1,337
10.b Number of accounts reported above without an active DPA	9,537 7,329	0,0.0	8,002 5,198	8,145 4,846	9,325 5,151	11,781 5,912	-,	13,751 7,149	9,364 5,449	10,289 6,722	-,,	.,	10,697 7,781
Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$8,671,905 \$6,951,239	\$6,927,393 \$4,695,710	\$5,589,913 \$3,163,073	\$5,802,804 \$1,909,748	\$7,349,763 \$1,528,267	\$7,980,727 \$1,467,994	\$8,485,067 \$1,477,154	\$7,219,562 \$1,716,323	\$5,941,483 \$2,451,677	\$7,484,950 \$4,766,457	\$8,238,337 \$6,319,264	\$8,451,033 \$7,981,073	\$7,312,936 \$6,725,776
11.a Dollar Value of accounts reported above that have an active DPA	\$1,611,568 \$1,071,096	\$2,345,852 \$1,360,730	\$2,544,283 \$1,205,359	\$2,618,960 \$753,251	\$3,299,451 \$588,131	\$3,394,829 \$539,540	\$3,191,699 \$481,414	\$2,414,515 \$485,274	\$1,841,646 \$620,184	\$2,263,717 \$1,123,492	\$2,640,589 \$1,678,374	\$2,866,886 \$2,286,366	\$2,775,172 \$2,276,811
11.b Dollar Value of accounts reported above without an active DPA	\$7,060,337 \$5,880,143	\$4,581,541 \$3,334,980	\$3,045,629 \$1,957,714	\$3,183,844 \$1,156,497	\$4,050,312 \$940,136	\$4,585,898 \$928,453	\$5,293,368 \$995,740	\$4,805,047 \$1,231,049	\$4,099,837 \$1,831,493	\$5,221,233 \$3,642,965	\$5,597,749 \$4,640,890	\$5,584,148 \$5,694,707	\$4,537,764 \$4,448,965
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	56,895 35,489	53,319 35,310	49,698 34,397	47,016 33,166	45,174 32,295	45,263 31,405	46,593 30,871	49,605 30,492	49,261 29,061	47,274 27,741	46,257 27,817	46,533 29,288	46,926 31,683
12.a Number of accounts reported above that have an active DPA	10,034 5,322	17,133 10,007	21,310 12,872	19,954 12,621	19,642 12,327	18,936 11,746	17,190 10,327	15,864 8,877	14,112 7,011	13,201 6,325	13,721 6,858	14,857 8,107	16,900 10,534
12.b Number of accounts reported above without an active DPA	46,861 30,167	36,186 25,303	28,388 21,525	27,062 20,545	25,532 19,968	26,327 19,659	29,403 20,544	33,741 21,615	35,149 22,050	34,073 21,416	32,536 20,959	31,676 21,181	30,026 21,149
13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$73,820,951 \$39,316,865	\$74,072,891 \$41,822,329	\$71,331,746 \$42,054,806	\$68,748,669 \$41,070,644	\$65,871,130 \$38,979,321	\$64,413,477 \$36,487,055	\$64,266,771 \$34,676,122	\$65,914,886 \$32,969,266	\$64,861,756 \$31,065,746	\$63,457,160 \$29,987,378	\$ \$63,133,148 \$30,947,252	\$64,192,462 \$33,076,322	\$65,389,612 \$36,362,098
13.a Dollar value of accounts reported on above that have an active DPA	\$10.387.063 \$4.481.567	\$21.072.900 \$10.157.957	\$29,235,659 \$14,776,931	\$26.931.170 \$14.316.348	\$26,296,013 \$13,707,462	\$24,791,529 \$12,885,707	\$21,401,875 \$10,874,687	518,778,274 \$8,679,243	\$16.091.374 \$6.415.326	\$14,501,749 \$5,376,880	\$15,294,144 \$6,051,437	\$17.563.568 \$7.577.349	\$20.322.108 \$10.113.749
13.b Dollar value of accounts reported above without an active DPA	\$63.433.888 \$34.835.298	\$52,999,991 \$31,664,372	\$42.096.087 \$27.277.874	\$41.817.499 \$26.754.295	\$39.575.116 \$25.271.859	\$39.621.947 \$23.601.348	. , , . , , . , ,	\$47.136.612 \$24.290.023	\$48.770.383 \$24.650.420	\$48.955.412 \$24.610.498	1 -7 - 7 1 -7 - 7 -	\$46.628.894 \$25.498.972	\$45.067.504 \$26.248.350
14 Total Number of delinquent accounts	91,584 57,479	1 - 7 7 - 7 - 7 -	1 / , . , , , ,	89,489 52,929	90.936 53.754	93,727 54,243	1 / / / -/ /	1 , , , ,	94.026 57.638	94,400 58,879	1 ,, 1 ,,.	90.226 59.691	91.481 59.903
14.a Number of accounts reported above that have an active DPA	11.496 6.414	,	,.	22,311 13,133	22,474 12,784	21,764 12,211		17.913 9.657	16.443 8.525	15.969 8.525		,	19.158 12.474
14.b Number of accounts reported above without an active DPA	80.088 51.065	71.930 45.634	-,,,,,,	67.178 39.796	68.462 40.970	71.963 42.032		80.605 49.312	77.583 49.113	78.431 50.354		, , , , , , , , , , , , , , , , , , , ,	72.323 47.429
15 Total Dollar Value of delinquent accounts	\$92.642.540 \$52.985.298	\$89.939.386 \$51.374.792	\$87.492.590 \$48.175.367	\$87.074.162 \$45.247.101	\$86.106.004 \$42.638.210	\$85.011.208 \$39.999.332	\$84.547.932 \$38.745.974	,	\$83.036.126 \$41.686.702	\$84.326.671 \$44.913.015	\$ \$84.553.736 \$49.677.836	\$84.217.721 \$51.311.570	\$83.544.771 \$51.418.821
15.a Dollar Value of accounts reported above that have an active DPA	\$13.574.298 \$6.441.678	1 / / - / - / - / -	1 - 7 - 7 - 7 - 7 - 7	\$33.417.384 \$15.724.395	\$33,499,501 \$14,892,879	\$31,736,201 \$13,967,137	1 - /- / /-	1227 272 1227 27222	\$20,736,307 \$8,525,142	\$19.724.872 \$8.300.876	1 - / / - / - / - / - / - /	\$23.317.513 \$12.090.643	122/2 / 12 / 2/2
	1 -7- 7 1-7	1 .,, , ,	1 / / / / /	1 / / / / /	1 7 7 - 7 - 7	1 - 77 - 1 -7 - 7 -	1 / / / /	1 -7 -7 1 -7- 7	1 -77 - 1 -77	1 -7 /- 1-77-	1 / / . / . / . / .	, ,	1 1/11 /11 /11
15.b Dollar Value of accounts reported above without an active DPA	\$79,068,242 \$46,543,620	\$64,206,197 \$38,710,425	\$52,356,516 \$31,321,392	\$53,656,778 \$29,522,707	\$52,606,503 \$27,745,331 \$47,477,534 \$7,863,622	\$53,275,007 \$26,032,195	\$56,939,850 \$26,814,645	\$59,644,241 \$29,221,473	\$62,299,819 \$33,161,559	\$64,601,799 \$36,612,139	9 \$63,513,802 \$39,510,765 8 \$40.044.301 \$31.771.782	\$60,900,208 \$39,220,927	\$57,452,233 \$36,887,252
16 Total Dollar Value of current accounts	\$30,578,323 \$13,471,124	\$34,898,727 \$8,840,625	\$48,247,396 \$7,921,405	\$46,115,863 \$7,109,018	. , , ,	\$39,497,506 \$9,221,571	\$33,018,214 \$12,994,233	\$ \$42,935,064 \$28,399,612	\$46,418,105 \$34,721,962	\$47,547,098 \$41,487,928		\$35,411,684 \$23,480,005	\$32,362,556 \$15,855,089
17 Total Active and Pending Final A/R	\$123,220,864 \$66,456,422	\$124,838,113 \$60,215,417	\$135,739,986 \$56,096,773	\$133,190,025 \$52,356,119	\$133,583,538 \$50,501,832	\$124,508,714 \$49,220,903	\$117,566,146 \$51,740,207	\$126,058,735 \$67,648,992	\$129,454,231 \$76,408,664	\$131,873,769 \$86,400,943	\$ \$124,598,038 \$81,449,619	\$119,629,404 \$74,791,575	\$115,907,326 \$67,273,910
Collection Agencies	4.645	4 800	4.005	0.000	4.00	1.005	221		1 =00	4.860	1		
18 Number of cases referred to collection agencies	1,647 1,049	1,583 1,049	1,887 1,128	2,376 1,460	1,834 1,253	1,933 1,176	2,043 1,314	2,115 1,235	1,792 963	1,566 919	1,580 997	1,442 890	1,413 985
Payment Plans													
19 Number of new payments plans, not including AMP	4,251 2,816	, , , , , , , , , , , , , , , , , , , ,	,	6,983 3,856	7,873 3,940	6,183 3,129			4,530 2,765	4,582 3,161			6,873 5,282
20 Number of payment plans defaulted	1,761 990	2,916 1,731		7,035 3,871	6,657 3,665	6,127 3,141		6,125 3,368	6,189 3,930	4,667 2,961	5,081 3,386	, , , ,	5,444 3,519
21 Number of active payment agreements	9,934 5,725	16,349 9,733	21,850 12,887	20,345 12,062	20,993 11,976	19,812 11,269	17,907 9,952	16,834 9,283	14,941 7,940	14,489 7,918	-,	16,505 10,248	17,165 11,300
21.a Number of Active Step-plan agreements	1,680 1,041	2,887 2,075	3,797 2,767	3,251 2,475	2,954 2,212	2,565 1,879	2,230 1,489	2,027 1,273	1,705 1,012	1,637 1,054	1,604 1,127	1,692 1,266	2,860 2,354
21.b Number of Company issued non-Step plans	8,205 4,668	13,416 7,643	17,998 10,097	17,034 9,565	17,975 9,738	17,193 9,363	15,636 8,445	14,772 7,997	13,205 6,915	12,823 6,854	13,865 7,883	14,782 8,970	14,271 8,924
21.c Number of regulatory order non-Step plans	31 6	34 8	44 17	51 15	58 20	51 22	40 15	34 10	30 10	28 8	32 6	30 11	33 21
21.d Number of Commission sanctioned "October Rule" payment plans	18 10	12 7	11 6	9 7	6 6	3 5	1 3	1 3	1 3	1 2	1 1	. 1 1	1 1
22 Number of new budget plans, not including AMP	695 413		1,116 481	1,017 480	1,063 449	838 428	681 413	672 496	1,041 877	1,096 923	1,124 883	778 564	1,082 769
Shut-Offs											i i		
23 Number of Accounts Sent Notice of Disconnection for non-payment	60,623 40,970	49,536 34,926	38,987 26,630	41,412 24,777	38,821 21,962	35,661 17,460	22,098 9,644	28,239 15,406	29,643 19,131	24,271 17,207	7 29,872 21,625	44,097 33,389	46,991 34,969
24 Number of Service Disconnections for non-payment	00,023 40,970	0 0	1,531 757	1,296 388	2,440 709	1,566 547		99 33	0 0	ρ ο	1 21,023	147 194	343 429
24.a Number of Service Disconnections for non-payment 24.a Number of Service Disconnections for non-payment on accounts with NO special protection	0 0	0 0	1,531 /5/	1,296 388	2,440 709	1,566 547		3 99 33 3 99 33	0 0	0 0	1 2	147 194	343 429
24.b Number of Service Disconnections for non-payment on accounts with NO special protection 24.b Number of Service Disconnections for non-payment on accounts WITH a special protection	0 0	0 0	1,531 /5/	1,290 388	2,440 /09	1,500 547	0 0	99 33	0 0	0 0	0 0 0	147 194	0 0
					1740	0 0	, ,	0 0		0 0	0 (, , ,	· ·
24.c Number of Service Disconnections for non-payment in excess of \$1000	0 0	0 0	1,270 621	891 259	1,743 565	1,072 399		90 24	0 0	0 0	1 21	134 147	
24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.0% 0.0%			0.3% 0.2%		0.4% 0.2%			0.0% 0.0%	0.0% 0.0%			
25 Average balance of Service Disconnections for non-payment	\$0 \$0	\$0 \$0	\$2,904 \$2,838	\$2,332 \$2,120	\$2,095 \$2,305	\$1,978 \$2,107		\$2,712 \$1,844	\$0 \$0	\$0 \$0	\$2,953 \$2,475		\$3,329 \$2,954
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$0 \$0	\$0 \$0	\$2,904 \$2,838	\$2,332 \$2,120	\$2,095 \$2,305				\$0 \$0	\$0 \$0	\$2,953 \$2,475		
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0

	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22
	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
Restorations													
26 Number of Service Restorations within 7 days of termination	0 0	0 0	1,247 511	1,081 277	2,101 470	1,308 404		84 24	0 0	0 0	1 19	135 158	274 240
26.a Number of Service Restorations within 7 days of termination on accounts with NO special protection 26.b Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 0	0 0	1,247 511 0 0	1,081 277	2,101 470	1,308 404	27 9	84 24	0 0	0 0	0 0 0	135 158	274 240
27 Average balance of of service restorations	\$0 \$0	\$0 \$0	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992	\$1,770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853	\$0 \$0	\$0 \$0	\$1,792 \$2,433	\$2,547 \$2,241	\$2.762 \$2.490
27.a Average balance of of service restorations on accounts with NO special protection	\$0 \$0	\$0 \$0	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992	\$1,770 \$1,930		\$2,236 \$1,853	\$0 \$0	\$0 \$0	\$1,792 \$2,433	\$2,547 \$2,241	\$2,762 \$2,490
27.b Average balance of of service restorations on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0
28 Average duration of service disconnection for Service Restorations within 7 days of termination	0.0 0.0	0.0 0.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	0.0 0.0	0.0 0.0	1.0 2.0	1.0 3.0	1.0 3.0
Write-Offs													
29 Number of Accounts Classified as Written-Off 20 2 Number of Residential Accounts Classified as Written-Off	1,280 846 1,171 789	1,534 914 1,421 852	1,208 791 1.101 738	1,572 1,078 1,481 1.015	1,472 931 1,369 880	1,720 1,164 1,626 1,124	1,000 1,001	1,723 1,074 1,594 997	2,040 1,248 1,844 1,148	1,545 850 1,387 808	1,438 793 1,285 734	1,562 909 1,427 852	1,451 789 1,328 756
29.a Number of Residential Accounts Classified as Written-Off 29.b Number of Commercial and Industrisal Classified as Written-Off	1,171 /89	113 62	1,101 /38	91 63	1,309 880	94 40	1,480 1,017	1,394 997	196 100	158 42	1,283 /32	1,427 832	1,328 730
30 Dollar Value of Accounts Classified as Written-Off	\$1,312,923 \$668,504	\$1,490,229 \$852,736	\$1,243,056 \$870,339	\$1,374,137 \$863,440	\$1,621,611 \$918,587	\$2,809,379 \$1,510,794		\$1,805,345 \$1,012,048		\$1,685,415 \$861,954	\$1,377,137 \$607,874	\$1,668,539 \$811,114	\$1,379,220 \$665,036
30.a Dollar Value of Residential Accounts Classified as Written-Off	\$942,343 \$597,478	\$1,351,050 \$808,671	\$1,067,770 \$761,869	\$1,205,793 \$786,694	\$1,344,246 \$871,484	\$2,653,159 \$1,465,079	\$1,903,453 \$1,242,515	\$1,657,490 \$909,284	\$2,167,326 \$1,230,168	\$1,375,178 \$821,368	\$1,063,841 \$549,484	\$1,406,060 \$767,193	\$1,077,756 \$637,922
30.b Dollar Value of Commercial and Industrisal Classified as Written-Off	\$370,580 \$71,025	\$139,179 \$44,065	\$175,286 \$108,470	\$168,345 \$76,746	\$277,365 \$47,104	\$156,220 \$45,715		\$147,855 \$102,764	\$380,558 \$137,866	\$310,236 \$40,586	\$313,297 \$58,390	\$262,479 \$43,921	\$301,463 \$27,114
31 Dollar Value of write-off recoveries	\$463,087 \$333,957	\$585,560 \$366,803	\$490,734 \$282,156	\$444,861 \$302,290	\$455,500 \$263,822	\$589,624 \$362,625	\$469,222 \$365,114	\$412,387 \$339,914	\$515,919 \$302,206	\$512,972 \$265,057	\$630,175 \$314,623	\$479,849 \$288,329	\$556,136 \$314,077
31.a Dollar Value of Residential write-off recoveries 31.b Dollar Value of Commercial and Industrisal write-off recoveries	\$364,360 \$306,026 \$98,727 \$27,931	\$544,611 \$339,598 \$40,949 \$27,205	\$382,345 \$262,755 \$108,388 \$19,401	\$404,411 \$247,548 \$40,450 \$54,741	\$389,403 \$248,523 \$66,097 \$15,299	\$540,628 \$340,904 \$48,996 \$21,721	\$430,170 \$347,579 \$39,052 \$17,535	\$382,349 \$327,010 \$30,038 \$12,904	\$472,093 \$268,133 \$43,826 \$34,073	\$443,173 \$236,269 \$69,799 \$28,788	\$503,454 \$299,060 \$\$\$126,721 \$15,563	\$441,711 \$277,149 \$38,138 \$11,180	\$455,742 \$298,545 \$100,394 \$15,532
32 Dollar value of NET A/R Write-Offs	\$849.835 \$334.546	\$904,670 \$485,933	\$752,322 \$588,183	\$929,276 \$561,151	\$1,166,111 \$654,765	\$2,219,755 \$1,148,168		\$1,392,958 \$672,134	\$2,031,965 \$1,065,828	\$1,172,443 \$596,897	\$746,962 \$293,251	\$1,188,690 \$522,785	\$823.083 \$350.959
32.a Dollar Value of Residential NET A/R Write-Offs	\$577,983 \$291,452	\$806,439 \$469,073	\$685,425 \$499,115	\$801,381 \$539,146	\$954,843 \$622,961	\$2,112,531 \$1,124,175	\$1,473,283 \$894,936	\$1,275,141 \$582,274	\$1,695,233 \$962,035	\$932,005 \$585,099	\$560,387 \$250,424	\$964,349 \$490,044	\$622,014 \$339,378
32.b Dollar Value of Commercial and Industrisal NET A/R Write-Offs	\$271,852 \$43,094	\$98,230 \$16,860	\$66,897 \$89,069	\$127,895 \$22,005		\$107,224 \$23,993			\$336,732 \$103,793	\$240,438 \$11,798	\$ \$186,575 \$42,827	\$224,341 \$32,741	\$201,069 \$11,582
Low Income Discount Rate													
Number of Low-Income Accounts	32,602 20,733	31,926 20,611	37,749 24,711	36,436 23,652	36,070 23,247	35,283 23,005	36,054 23,393	35,427 23,165	35,454 23,279	36,154 23,668	37,886 24,393	37,744 24,417	37,820 24,318
33.a Number of Accounts (no rider) 33.b Number of Accounts (with rider)	27,450 17,389 5,152 3,344	27,682 17,823 4,244 2,788	32,440 21,234 5,309 3,477	31,395 20,381 5,041 3,271	. 31,021 20,009 5,049 3,238	30,273 19,778 5,010 3,227		30,469 19,940 4,958 3,225	30,528 20,044 4,926 3,235	31,141 20,389 5,013 3,279	32,559 20,921 5,327 3,472	32,571 21,029 5,173 3,388	32,975 21,146 4,845 3,172
33.0 Number of Accounts (with rider) 34 Percent of customers on the low-income discount	5,152 3,344 7.4% 8.3%	4,244 2,788 7.2% 8.2%	5,309 3,477 8.5% 9.9%	5,041 3,271 8.2% 9.5%	8.1% 9.3%	8.0% 9.2%		4,958 3,225 8.0% 9.2%			5,327 3,472 5 8.5% 9.8%		4,845 3,172 8.5% 9.8%
35 Total receipts	\$1,367,568 \$769,988	\$1,879,513 \$401,159	\$4,256,619 \$1,102,849	\$2,372,736 \$598,363	\$2,878,120 \$402,724	\$2,184,500 \$703,330		\$ \$1,997,861 \$889,216	\$2,975,863 \$2,297,288	\$2,990,432 \$2,607,467	\$3,571,468 \$2,527,410	\$2,916,556 \$2,377,702	\$2,361,795 \$1,096,586
36 Total receipts paid by LIHEAP	\$155,096 \$811,873	\$31,759 \$71,565	\$47,007 \$272,309	\$135,702 \$597,052	\$32,022 \$138,955	\$1,388 \$0	\$709 \$2,410	\$0 \$0	\$414,960 \$979,117	\$114,931 \$1,011,204	\$120,064 \$563,154	\$77,284 \$782,400	\$209,340 \$408,495
36.a Total receipts paid by Regular LIHEAP	\$147,552 \$806,923	\$29,890 \$71,328	\$42,687 \$268,545	\$130,094 \$591,243	\$28,175 \$137,242	\$1,388 \$0	\$709 \$2,410	- '	\$412,345 \$977,251	\$106,674 \$996,456	\$118,179 \$562,244	. , , , ,	\$191,371 \$406,290
36.b Total receipts paid by Crisis LIHEAP	\$7,544 \$4,950	\$1,869 \$237	\$4,320 \$3,764	\$5,608 \$5,809	\$3,847 \$1,713	\$0 \$0	\$0 \$0	\$0 \$0	\$2,615 \$1,866	\$8,257 \$14,748	\$1,885 \$910	\$2,323 \$27,641	\$17,969 \$2,205
37 Total number of customers receiving a LIHEAP payment for the month 38 Total billed	\$2,013,093 \$1,217,264	95 190 \$2,487,143 \$799,373	135 689 \$3,308,160 \$667,269	469 1,552 \$3,623,375 \$694,555	83 346 \$3,391,194 \$644,116	4 0 \$2,745,891 \$725,712	\$2,607,361 \$1,324,044	0 0 \$3,163,491 \$2,703,779	1,335 2,551 \$3,486,132 \$3,405,744	348 2,605 \$3,721,816 \$4,390,293	321 1,448 3 \$3,233,805 \$3,471,234		668 1,012 \$2,542,450 \$1,749,831
Delinquency	\$2,013,093 \$1,217,204	\$2,467,143 \$755,575	\$3,308,100 \$007,203	33,023,373 3034,333	33,331,134 3044,110	\$2,743,631 \$723,712	\$2,007,301 \$1,324,044	33,103,431 \$2,703,773	\$3,460,132 \$3,403,744	33,721,810 34,390,293	73,233,803 73,471,235	33,000,330 32,800,111	32,342,430 31,743,831
39 Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,286 1,056	2,706 1,174	2,956 1,226	2,284 1,111	2,108 1,149	2,716 1,424	2,505 1,451	2,474 1,753	2,934 2,243	3,069 2,152	3,192 2,405	3,239 2,006	3,173 1,761
39.a Number of accounts reported above that have an active DPA	102 62	104 35	179 48	194 26	253 20	223 23	173 29	150 54	204 131	172 143	245 177	193 149	162 85
39.b Number of accounts reported above without an active DPA	2,184 994	2,602 1,139	2,777 1,178	2,090 1,085	1,855 1,129	2,493 1,401	2,332 1,422	2,324 1,699	2,730 2,112	2,897 2,009	2,947 2,228	3,046 1,857	3,011 1,676
Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	¢147.610	Ć107.04F	6240.711	¢100.413 ¢41.000	Ć140.000 Ć26.042	¢100.004 ¢25.400	¢100 300 ¢51 700	. ¢126.206 ¢02.267	¢240.046	6242 022 6224 C00	\$262.442 \$207.256		¢242.004
40.a Dollar value of accounts reported above that have an active DPA	\$147,610 \$70,671 \$14,191 \$6,065	\$187,945 \$89,550 \$14,396 \$3,198	\$248,711 \$89,467 \$24,542 \$22,829	\$198,412 \$41,608 \$22,089 \$1.802	\$ \$149,088 \$36,842 \$20,167 \$914	\$188,864 \$35,408 \$19,475 \$1,852	\$196,289 \$51,796 \$13,161 \$1,375	\$\ \\$126,286 \\$83,267 \$\ \\$12,249 \\$2,850	\$219,046 \$191,308 \$25,325 \$13,008	\$243,932 \$224,608 \$19,177 \$15,957	\$ \$262,143 \$287,356 \$32,137 \$28,339	\$ \$232,794 \$198,080 \$26,980 \$22,878	\$213,694 \$138,851 \$26,851 \$9,879
40.b Dollar value of accounts reported above without an active DPA	\$133,420 \$64,606	\$173,549 \$86,352	\$224,169 \$66,639	\$176,323 \$39,806	\$128,921 \$35,928	\$169,389 \$33,556	\$183,128 \$50,422	\$114,037 \$80,417	\$193,721 \$178,300	\$224,755 \$208,652	\$230,006 \$259,017	\$205,815 \$175,202	\$186,844 \$128,972
Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,215 956	1,368 864	1,162 711	1,175 654	1,075 610	1,258 687	1,791 861	1,651 932	1,323 998	1,725 1,428	1,798 1,469	1,917 1,717	1,847 1,465
41.a Number of accounts reported above that have an active DPA	193 156	207 125	243 104	304 82	343 50	351 34	391 71	. 273 78	212 124	290 206	5 294 242	349 302	332 308
41.b Number of accounts reported above without an active DPA	1,022 800	1,161 739	919 607	871 572	732 560	907 653	1,400 790	1,378 854	1,111 874	1,435 1,222	1,504 1,227	1,568 1,415	1,515 1,157
Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$211.044 \$188.807	6242 044 6146 744	\$206.652 \$105.940	\$245.050 \$86.197	\$198.929 \$42.569	\$230.736 \$51.363	\$360.705 \$77.500	\$242.601 \$87.269	¢247.000 ¢405.004	\$349.808 \$355.039	\$397.220 \$473.312	\$388.452 \$480.589	\$339.390 \$328.792
42.a Dollar value of accounts reported above that have an active DPA	\$45.610 \$39.578	\$242,844 \$146,744 \$57.096 \$27.078	\$206,652 \$105,940 \$56.749 \$28.007	\$245,050 \$86,197 \$90,573 \$25,131	\$198,929 \$42,569	\$75.020 \$5.403	1 , ,	\$55.637 \$11.402	\$217,998 \$185,694 \$46,809 \$27,459	\$76.835 \$60.135	\$397,220 \$473,312 \$76.002 \$88.757	\$388,432 \$480,589	\$339,390 \$328,792
42.b Dollar value of accounts reported above without an active DPA	\$165,434 \$149,228	\$185,747 \$119,666	\$149,902 \$77,932	\$154,477 \$61,066	\$116,444 \$34,840	\$155,716 \$45,960	1. /	1,	\$171,189 \$158,236	\$272,973 \$294,903	\$321,218 \$384,555	\$295,414 \$384,334	\$238,831 \$239,978
43 Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	9,653 5,240	12,331 7,836	11,536 7,676	10,257 7,076	9,485 6,878	9,318 6,732	9,826 6,900	10,385 7,071	10,594 6,908	10,626 6,770	11,317 7,144	11,322 7,255	11,339 7,699
43.a Number of accounts reported above that have an active DPA	2,901 1,165	5,004 2,679	6,136 3,510	5,362 3,354	5,497 3,430	4,844 3,053	4,128 2,476	3,600 2,009	2,936 1,383	2,748 1,224	2,899 1,278	3,497 1,769	4,770 2,908
43.b Number of accounts reported above without an active DPA	6,752 4,075	7,327 5,157	5,400 4,166	4,895 3,722	3,988 3,448	4,474 3,679	5,698 4,424	6,785 5,062	7,658 5,525	7,878 5,546	8,418 5,866	7,825 5,486	6,569 4,791
Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$16,224,552 \$7,554,140	\$22,699,759 \$12,084,688	\$21,681,361 \$11,707,243	\$20,053,329 \$10,540,977	\$18,974,171 \$9,843,040	\$18,541,253 \$9,391,730	\$18,956,989 \$9,230,425	\$18,712,841 \$9,208,204	\$18,657,013 \$9,445,965	\$19,058,225 \$9,940,409	\$20,621,910 \$11,307,399	\$20,573,271 \$11,691,286	\$20,396,494 \$11,781,025
44.a Dollar value of accounts reported above that have an active DPA	\$3,973,469 \$1,426,635	\$7,682,613 \$3,495,218	\$9,908,626 \$4,561,908	\$9,117,335 \$4,245,485		\$8,057,762 \$3,717,799		\$ \$18,712,841 \$9,208,204	\$4,107,010 \$1,580,136	\$3,761,120 \$1,469,391	\$4,078,551 \$1,627,263	\$5,102,402 \$2,299,422	\$6,827,187 \$3,600,682
44.b Dollar value of accounts reported above without an active DPA	\$12,251,082 \$6,127,505	\$15,017,146 \$8,589,470	\$11,772,735 \$7,145,335	\$10,935,994 \$6,295,491	\$9,680,315 \$5,527,888	\$10,483,491 \$5,673,932	1.7. 7. 17.7.		\$14,550,003 \$7,865,829	\$15,297,105 \$8,471,018	\$ \$16,543,358 \$9,680,136	\$15,470,869 \$9,391,863	\$13,569,307 \$8,180,342
45 Total Number of low-income delinquent accounts	13,154 7,252	16,405 9,874	15,654 9,613	13,716 8,841	12,668 8,637	13,292 8,843	14,122 9,212	14,510 9,756	14,851 10,149	15,420 10,350	16,307 11,018	16,478 10,978	16,359 10,925
45.a Number of accounts reported above that have an active DPA	3,196 1,383	5,315 2,839	6,558 3,662	5,860 3,462	6,093 3,500	5,418 3,110	,	4,023 2,141	3,352 1,638	3,210 1,573	3,438 1,697	4,039 2,220	5,264 3,301
45.b Number of accounts reported above without an active DPA Total Dollar Value of low-income delinquent accounts	9,958 5,869 \$16.583.206 \$7.813.618	11,090 7,035 \$23,130,548 \$12,320,982	9,096 5,951 \$22,136,723 \$11,902,650	7,856 5,379 \$20,496,791 \$10,668,781	6,575 5,137 \$19,322,188 \$9,922,451	7,874 5,733 \$18.960.853 \$9.478.500	9,430 6,636 \$19.513.983 \$9.359.722	10,487 7,615 1 \$19,081,728 \$9,378,741	11,499 8,511 \$19,094,057 \$9,822,967	12,210 8,777 \$19,651,966 \$10,520,055	12,869 9,321 5 \$21,281,272 \$12,068,066	12,439 8,758 \$ \$21.194.517 \$12.369.954	11,095 7,624 \$20,949,578 \$12,248,668
46.a Dollar value of accounts reported above that have an active DPA	\$4.033.270 \$1,813,618	\$23,130,548 \$12,320,982	\$9,989,917 \$4,612,744	\$9,229,998 \$4,272,418	\$9,396,508 \$4,323,795	\$8,152,257 \$3,725,053	\$6,432,525 \$2,800 338	\$19,081,728 \$9,378,741	\$19,094,057 \$9,822,967	\$3,857,133 \$1,545,483	\$4.186.690 \$1.744.359	\$ \$5,222,419 \$2,418,555	\$6,954,597 \$3,699,376
46.b Dollar value of accounts reported above without an active DPA	\$12,549,936 \$6,341,339				\$9,925,681 \$5,598,657		\$13,081,458 \$6,559,383	\$ \$13,842,077 \$7,228,362			\$17,094,582 \$10,323,708	\$ \$15,972,097 \$9,951,399	
Shut-Offs													
47 Number of low-income Accounts Sent Notice of Disconnection	0 0	0 0	5,633 4,220			2,748 1,798		37 19	104 89	143 137	393 262	,	7,384 6,024
48 Number of low-income Service Disconnections for Non-Payment	0 0	0 0	58 32	211 46	409 133	160 62	0 0	0 0	0 0	0 0	0 0	0 1	69 49
Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0% 0.0%	0.0% 0.0%	0.29/ 0.40/	0.6% 0.3%	1 19/ 0 50/	0.5%	0.0% 0.0%	0.0%	0.0% 0.0%	0.0%	0.0%	0.0% 0.0%	0.2% 0.2%
Restorations	0.0% 0.0%	0.0% 0.0%	0.2% 0.1%	0.6% 0.2%	1.1% 0.6%	0.5% 0.3%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.2% 0.2%
50 Number of low-income Service Restorations for non-payment	0 0	0 0	49 20	152 14	354 80	148 44	0 0	0 0	0 0	0 0	0 0	0 0	60 41
51 Average duration of low-income service disconnection for restored accounts	0 0	0 0	2 3	1 3	1 3	1 3	0 0	0 0	0 0	0 0	0 0	0 0	1 3
Write-Off													
52 Number of low-income accounts Classified as Written-Off	113 72	138 77	105 60	113 87	95 61	138 109			223 156	143 106	104 51	179 129	
Dollar Value of low income accounts classified as written-off	\$121,556 \$76,146			,		\$274,547 \$135,873	1	,	,	1	\$156,287 \$69,451	,	,
54 Dollar Value of low-income write-off recoveries 55 Dollar value of NET low-income A/R Write-Offs	\$90,050 \$42,084 \$31,506 \$34,062			\$75,504 \$37,724 \$45,478 \$66,535	\$64,511 \$35,048 \$95,551 \$36,539	\$71,306 \$56,982 \$203,241 \$78,890				\$75,512 \$35,060 \$193,563 \$117,511	\$125,073 \$42,031 \$31,214 \$27,420		1 , ,
Donar value of the From Marketons	\$34,U02 \$34,U02	,50,520 \$15,/11	\$10,013 \$30,449	0,555 مربور	100,539	⊋∠∪3,∠ 4 1 ⊋76,890	, 9237,310 3100,44°	, 5133,103 \$130,009	<i>\$303,007</i> \$221,750	2117,511	. 931,414 347,420	, , , , , , , , , , , , , , , , , , , ,	\$±00,2 4 3 \$43,390

Monthly Utility Credit and Collections May 2022 RIPUC Docket No. 4770 Page 3 of 3

				r																							
		May-	21	Jun-2	1	Jul-2:	1	Aug-2	21	Sep-2	1	Oct-2	1	Nov-21	1	Dec-2	1	Jan-22	2	Feb-2	2	Mar-2	2	Apr-2	22	May-2	.2
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	1,372	700
57	Percent of low-income customers enrolled on the AMP	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	3.6%	2.9%
58	Total receipts paid by enrollees	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	\$155,060	\$66,337
59	Total receipts paid by LIHEAP	\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	\$31,375	\$24,286
60	Total billed to program participants, includes both arrears payment and current bill	\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	\$912,684	\$270,030
61	Number of newly enrolled customers	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219
61.a	Number of newly enrolled customers: not associated with service restoration	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	121	71
62.a	Number of customers exited the program by default	62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	48	32
62.b	Number of customers exited the program by cancellation	43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	73	39
63	Number of customers successfully completing a 12-month program	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22
63.a	Number of customers successfully completing a 12-month program with remaining arrears	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	1,070	567
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	\$2,377,864	\$995,651
66	Number of AMP program participants receiving LIHEAP	16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	40	35
67	Percent of AMP customers receiving LIHEAP payments	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	2.9%	5.0%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

June 24, 2022 Date

The Narragansett Electric Company Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)

Combined Service list updated 6/24/2022

Docket No. 4770 Name/Address	E-mail Distribution List	Phone
The Narragansett Electric Company	COBrien@pplweb.com;	401-578-2700
d/b/a Rhode Island Energy	JHutchinson@pplweb.com	401-784-7288
Celia B. O'Brien, Esq.	AMarcaccio@pplweb.com	401-784-4263
Jennifer Hutchinson, Esq.	JScanlon@pplweb.com;	
	SBriggs@pplweb.com;	
Andrew S. Marcaccio, Esq.		
280 Melrose St.	JOliveira@pplweb.com;	
Providence, RI 02907		
Electric Transportation :		
Jack Habib, Esq.		617-951-1400
Keegan Werlin LLP		
99 High Street, 29 th Floor		
Boston, MA 02110		
Adam Ramos, Esq.	aramos@hinckleyallen.com;	401-457-5164
Hinckley Allen		
100 Westminster Street, Suite 1500		
Providence, RI 02903-2319		
National Grid	Theresa.burns@nationalgrid.com;	
Theresa Burns	Scott.mccabe@nationalgrid.com;	
Scott McCabe	Jason.small@nationalgrid.com;	
Jason Small		
Did an in vini	T W 1101	401 500 0140
Division of Public Utilities (Division)	Leo.Wold@dpuc.ri.gov;	401-780-2140
Leo Wold, Esq.		

Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov;	
Division of Public Utilities and	Margaret.L.Hogan@dpuc.ri.gov;	
Carriers	John.bell@dpuc.ri.gov;	
89 Jefferson Blvd. Warwick, RI 02888	Linda.George@dpuc.ri.gov;	
Walwick, Ki 02888	Al.mancini@dpuc.ri.gov;	
	Thomas.kogut@dpuc.ri.gov;	
Tim Woolf	twoolf@synapse-energy.com;	617-661-3248
Jennifer Kallay		
Synapse Energy Economics	jkallay@synapse-energy.com;	
22 Pearl Street	mwhited@synapse-energy.com;	
Cambridge, MA 02139	7:00	600.064.670.6
David Effron	Djeffron@aol.com;	603-964-6526
Berkshire Consulting		
12 Pond Path		
North Hampton, NH 03862-2243	-1	010 441 (440
Gregory L. Booth, PLLC	gboothpe@gmail.com;	919-441-6440
14460 Falls of Neuse Rd. Suite 149-110		
Raleigh, N. C. 27614		
Linda Kushner		
L. Kushner Consulting, LLC		919-810-1616
514 Daniels St. #254		717-010-1010
Raleigh, NC 27605		
Office of Energy Resources (OER)	Albert.Vitali@doa.ri.gov;	401-222-8880
Albert Vitali, Esq.		
Dept. of Administration	nancy.russolino@doa.ri.gov;	
Division of Legal Services	Christopher.Kearns@energy.ri.gov;	
One Capitol Hill, 4 th Floor		
Providence, RI 02908	Nicholas.Ucci@energy.ri.gov;	
	Carrie.Gill@energy.ri.gov;	
Conservation Law Foundation	mgreene@clf.org;	401-228-1904
(CLF)		
Max Greene, Esq.		
Conservation Law Foundation		
235 Promenade Street		
Suite 560, Mailbox 28		
Providence, RI 02908		

Dept. of Navy (DON)	kelsey.a.harrer@navy.mil;	757-322-4119
Kelsey A. Harrer, Esq.		
Office of Counsel		
NAVFAC Atlantic, Department of the		
Navy		
6506 Hampton Blvd.		
Norfolk, VA 23508-1278		
Kay Davoodi, Director	khojasteh.davoodi@navy.mil;	
Larry R. Allen, Public Utilities		
Specialist		
Utilities Rates and Studies Office	lamy nation@navy mile	-
NAVFAC HQ, Department of the	larry.r.allen@navy.mil;	
Navy		
1322 Patterson Avenue SE		
Suite 1000		
Washington Navy Yard, D.C. 20374		
Ali Al-Jabir	aaljabir@consultbai.com;	
Maurice Brubaker		
Brubaker and Associates		
New Energy Rhode Island (NERI)	seth@handylawllc.com;	401-626-4839
Seth H. Handy, Esq.		
Handy Law, LLC	helen@handylawllc.com;	
42 Weybosset St.		
Providence, RI 02903		
	jday@rileague.org;	401 272-3434
The RI League of Cities and Towns	<u></u> ,	
c/o Jordan Day and Jennifer Slatterly		
PRISM & WCRPC	jslattery@rileague.org;	
c/o Jeff Broadhead, Executive		
Director	jb@wcrpc.org;	401-792-9900
N		
Newport Solar		101 707 7600
c/o Doug Sabetti	doug@newportsolarri.com;	401.787.5682
Graan Davalanment IIC		
Green Development, LLC c/o Hannah Morini	hm@green-ri.com;	
C/O Haiman Morini	mn@green-11.com,	
Clean Economy Development, LLC		
c/o Julian Dash	jdash@cleaneconomydevelopment.com;	
	janon (worten continue veropinent conti,	
ISM Solar Development, LLC		404 405 = 222
c/o Michael Lucini	mlucini@ismgroup.com;	401.435.7900

Heartwood Group, Inc. c/o Fred Unger	unger@hrtwd.com;	401.861.1650
Energy Consumers Alliance of NE James Rhodes Rhodes Consulting 860 West Shore Rd. Warwick, RI 02889	jamie.rhodes@gmail.com;	401-225-3441
Larry Chretien, PPL	larry@massenergy.org;	
Acadia Center Amy Boyd, Esq. Acadia Center 31 Milk St., Suite 501 Boston MA 02109-5128	aboyd@acadiacenter.org;	
Hank Webster Policy Advocate & Staff Attorney Acadia Center 144 Westminster Street, Suite 203 Providence, RI 02903-2216	hwebster@acadiacenter.org;	
Northeast Clean Energy Council Jeremy McDiarmid, NECEC Dan Bosley, NECEC Sean Burke	jmcdiarmid@necec.org;	401-724-3600
	dbosley@necec.org; sburke@necec.org;	
The George Wiley Center Jennifer Wood Rhode Island Center for Justice 1 Empire Plaza, Suite 410 Providence, RI 02903 Camilo Viveiros, Wiley Center	jwood@centerforjustice.org; georgewileycenterri@gmail.com; Camiloviveiros@gmail.com; chloechassaing@hotmail.com;	401-491-1101
Wal-Mart Stores East & Sam's East, Inc. Melissa M. Horne, Esq. Higgins, Cavanagh & Cooney, LLC	mhorne@hcc-law.com;	401-272-3500

10 Dorrance St., Suite 400 Providence, RI 20903	Greg.tillman@walmart.com;	479-204-1594
Gregory W. Tillman, Sr. Mgr./ERA Walmart		
AMTRAK	CWatts@mdmc-law.com;	401-519-3848
Clint D. Watts, Esq.		
Paul E. Dwyer, Esq.	PDwyer@mdmc-law.com;	
McElroy, Deutsch, Mulvaney &		
Carpenter	BWeishaar@mcneeslaw.com;	
10 Dorrance St., Suite 700		
Providence, RI 02903	KStark@mcneeslaw.com;	
Robert A. Weishaar, Jr., Esq.		
Kenneth R. Stark, Esq.		401 700 2107
Original & 9 copies file w/:	Luly.massaro@puc.ri.gov;	401-780-2107
Luly E. Massaro, Commission Clerk	Cynthia.WilsonFrias@puc.ri.gov;	
Public Utilities Commission	Alan.nault@puc.ri.gov;	
89 Jefferson Blvd. Warwick, RI 02888	Todd.bianco@puc.ri.gov;	
Walwick, Ki U2000		
	Emma.rodvien@puc.ri.gov;	
DOCKET NO 4700	John.harrington@puc.ri.gov;	
DOCKET NO. 4780		
ChargePoint, Inc.	EPare@brownrudnick.com;	617-856-8338
Edward D. Pare, Jr., Esq.		
Brown Rudnick LLP	Anne.Smart@chargepoint.com;	
One Financial Center		
Boston, MA 02111		
	Kevin.Miller@chargepoint.com;	
Anne Smart, Charge Point, Inc.		(17.212.6000
Direct Energy	<u>cwaksler@eckertseamans.com;</u>	617-342-6800
Craig R. Waksler, Esq.	11 6 110 1	412 (42 2575
Eckert Seamans Cherin & Mellott,	dclearfield@eckertseamans.com;	413-642-3575
LLC Two International Place 16th Floor	Marc.hanks@directenergy.com;	
Two International Place, 16 th Floor Boston, MA 02110		
DOSIOII, IVIA UZTIU		
Marc Hanks, Sr. Mgr./GRA		
Direct Energy Services,		
INTERESTED PERSONS		
	marisa@desautelesa.com:	401-477-0023
EERMC Marisa Desautel, Esq	marisa@desautelesq.com; guerard@optenergy.com;	401-477-0023

Hank Webster	hwebster@acadiacenter.org;
Policy Advocate & Staff Attorney	
Acadia Center	
144 Westminster Street, Suite 203	
Providence, RI 02903-2216	
Frank Epps, EDP	Frank@edp-energy.com;
Matt Davey	mdavey@ssni.com;
Nathan Phelps	nathan@votesolar.org;
Radina Valova, Pace Energy &	rvalova@law.pace.edu;
Climate Ctr.	
Lisa Fontanella	<u>Lisa.Fontanella@spglobal.com</u> ;
Janet Gail Besser, SEPA (Smart	jbesser@sepapower.org;
Electric Power Alliance)	
Frank Lacey, EAC Power	frank@eacpower.com;