280 Melrose Street Providence, RI 02907 Phone 401-784-7263



July 25, 2022

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Report – June 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy¹ of the Company's Low-Income Monthly Report for June 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Andrew S. Marcaccio

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Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

¹ Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
General Residential Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	446,174 252,108	446,361 252,118	3 445,684 251,296	445,994 251,348	446,437 251,824	4 445,744 252,251	446,355 252,869	446,917 249,961	446,577 249,816	446,375 249,193	447,063 249,733	447,687 249,266	446,732 248,536
Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,382 250,805	443,340 250,551	443,086 250,126	443,153 249,927	443,362 250,26		444,170 251,736	, =,	444,703 248,812	444,654 248,286	444,650 248,338	444,249 247,538	443,949 247,070
1.b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	2,792 1,303	3,021 1,567		2,841 1,421	3,075 1,55		2,185 1,133		1,874 1,004	1,721 907	2,413 1,395	3,438 1,728	2,783 1,466
2 Total Billed, does not include ESCO	\$50,653,379 \$12,161,569	\$60,791,732 \$8,809,945	\$68,297,080 \$9,059,658	\$65,041,590 \$8,426,544	\$49,023,756 \$9,559,36	3 \$44,699,972 \$17,228,265	\$56,054,156 \$38,020,021	\$62,211,146 \$49,555,113	\$62,871,061 \$61,540,800	\$54,520,118 \$48,406,442	\$48,474,234 \$36,490,931	\$41,614,051 \$22,423,542	\$44,526,377 \$11,409,975
3 Average active residential account bill (line 2 / line 1.a)	\$114.24 \$48.49	\$137.12 \$35.16	\$154.14 \$36.22	\$146.77 \$33.72	\$110.57 \$38.20		\$126.20 \$151.03		\$141.38 \$247.34	\$122.61 \$194.96	\$109.02 \$146.94	\$93.67 \$90.59	\$100.30 \$46.18
4 Total Receipts	\$30,415,818 \$7,603,955	\$34,171,505 \$4,659,751	\$40,497,646 \$5,522,406	\$36,398,326 \$4,963,408	+, + .,	· +//···· +//	\$21,200,836 \$14,133,891	\$29,149,956 \$19,433,304	\$32,961,575 \$21,974,383	\$32,471,259 \$28,795,268	\$29,633,915 \$19,755,943	\$26,979,715 \$14,527,539	\$28,837,755 \$7,209,439
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	5,970 3,670	5,928 3,641		5,704 3,560	5,633 3,529	9 5,591 3,507	5,562 3,500	-,	5,480 3,443	5,500 3,460	5,474 3,433	5,555 3,494	5,689 3,567
6 Number of Standard Accounts Protected	3,278 2,012	2 3,289 2,002 1,075 738	2 3,203 1,996 3 1.004 718	3,228 1,999 1.005 711	3,217 1,999	5 3,169 1,958 1 983 698	3,194 1,966 985 701	3,159 1,934 978 681	3,133 1,917 968 677	3,088 1,926 985 687	3,065 1,897 969 675	3,084 1,920 994 702	3,086 1,921 1,012 716
6.a Elderly 6.b Infant	1,085 745	0 1,075 750	1,004 /10	1,005 /11	1,001 71	0 0 0	0 0	0 001	0 0	985 687 0 0	0 0	0 0	0 0
6.c Handicapped	385 211	310 174	323 172	316 170	340 19	1 292 153	295 163	260 156	255 150	257 155	250 146	225 140	214 130
6.d Welfare	0 0	0 0	0 0	0 0	0	0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.e Unemployed	82 53	80 52	74 45	74 45	78 4	7 81 46	83 48	59 37	54 35	47 31	44 31	48 31	47 31
6.f Seriously ill	1,726 1,003	1,824 1,038	1,802 1,061	1,833 1,073	1,798 1,04	6 1,813 1,061	1,831 1,054	1,862 1,060	1,856 1,055	1,799 1,053	1,802 1,045	1,817 1,047	1,813 1,044
7 Number of Low-Income Accounts Protected	2,692 1,658	2,639 1,639		2,476 1,561	2,416 1,534	4 2,422 1,549	2,368 1,534		2,347 1,526	2,412 1,534	2,409 1,536	2,471 1,574	2,603 1,646
7.a Elderly	814 510	782 491	741 457	737 460	721 45	3 710 448	681 438	665 428	676 426	695 433	691 434	716 450	749 462
7.b Infant	0 0	0 0	0 0	0 0	0 0	0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.c Handicapped 7.d Welfare	450 270	377 210	348 257	346 240	368 25	2 333 214	328 215	292 204	292 209	306 204	296 206	287 205	300 190
7.e Unemployed	40 25	5 40 25	37 76	37 25	38 2	0 0 0 6 35 25	32 72	23 15	0 0 27 16	0 0 28 15	0 0 27 14	0 U	27 12
7.f Seriously ill	1.388 853	1.440 913	3 1.358 817	1.356 836	1.289 80	3 1.344 862	1.326 858	. 25 15	1.352 875	1.383 882	1.395 882	1.441 906	1.527 982
Delinquency (Includes Active and Pending final accounts)	_,		_,	_, 030			_, 050	_, 000	_, 0/3	_,	_, 002	_, 500	2,32. 302
8 Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	28,234 15,032	32,136 15,565	33,047 14,574	34,723 16,025	34,835 16,604	4 38,822 21,916	33,800 20,888	34,112 22,466	35,188 23,208	33,161 23,605	31,272 19,935	32,425 19,102	30,397 16,378
8.a Number of accounts reported above that have an active DPA	566 266	811 208	1,070 103	1,118 174	980 14	3 829 193	687 340		1,119 992	1,135 1,085	900 754	825 603	616 287
8.b Number of accounts reported above without an active DPA	27,668 14,766	31,325 15,357	51,571 11,105	33,605 15,851	33,855 16,46	1 37,993 21,723	33,113 20,548		34,069 22,216	32,026 22,520	30,372 19,181	31,600 18,499	29,781 16,091
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$8,939,102 \$4,856,754			\$12,885,111 \$2,130,623	\$12,617,005 \$2,044,283				\$13,384,561 \$10,159,180	\$13,182,252 \$12,411,321	\$11,574,225 \$10,254,175	\$10,842,223 \$8,330,947	\$8,765,670 \$5,039,998
9.a Dollar Value of accounts reported above that have an active DPA	\$2,314,437 \$1,145,681	\$3,356,133 \$871,685	\$3,867,253 \$654,795	\$3,904,037 \$597,287	\$3,549,843 \$541,890	0 \$3,014,507 \$575,229	\$2,286,641 \$863,390	\$2,803,288 \$1,489,633	\$2,959,407 \$1,800,504	\$3,105,201 \$2,437,260	\$2,887,059 \$2,226,928	\$2,995,257 \$2,141,009	\$2,309,019 \$1,264,656
Dollar Value of accounts reported above without an active DPA Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$6,624,665 \$3,711,072 9,067 6,175	\$7,214,799 \$2,085,804 9,007 5,644	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	\$8,981,074 \$1,533,336 11,039 5,434	\$9,067,161 \$1,502,393 13.629 6.23	3 \$8,781,587 \$2,017,470 4 14,891 6,537	\$7,702,582 \$3,700,401 15.113 7.589	\$9,429,599 \$6,679,646 10,653 6,111	\$10,425,154 \$8,358,676 11,938 7,930	\$10,077,050 \$9,974,061 12,102 8,853	\$8,687,166 \$8,027,248 12,421 10,468	\$7,846,965 \$6,189,938 12,130 9,118	\$6,456,651 \$3,775,342 12,607 8,571
10.a Number of accounts reported above that have an active DPA	991 610	1.005 446		11,039 3,434	1.848 32	2 1.832 335	1.362 440	,	1,649 1,208	1,718 1,543	1.560 1.706	1,433 1,337	1,337 960
10.b Number of accounts reported above without an active DPA	8.076 5.565	8.002 5.198	8.145 4.846	9,325 5,151	11.781 5.91	2 13,059 6,202	13.751 7.149	9,364 5,449	10.289 6.722	10.384 7.310	10,861 8,762	10.697 7.781	11,270 7,611
Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$6,927,393 \$4,695,710	\$5,589,913 \$3,163,073	\$5,802,804 \$1,909,748	\$7,349,763 \$1,528,267	\$7,980,727 \$1,467,99		\$7,219,562 \$1,716,323	\$ \$5,941,483 \$2,451,677	\$7,484,950 \$4,766,457	\$8,238,337 \$6,319,264	\$8,451,033 \$7,981,073	\$7,312,936 \$6,725,776	\$6,654,343 \$5,458,849
11.a Dollar Value of accounts reported above that have an active DPA	\$2,345,852 \$1,360,730	\$2,544,283 \$1,205,359	\$2,618,960 \$753,251	\$3,299,451 \$588,131	\$3,394,829 \$539,54	0 \$3,191,699 \$481,414	\$2,414,515 \$485,274	\$1,841,646 \$620,184	\$2,263,717 \$1,123,492	\$2,640,589 \$1,678,374	\$2,866,886 \$2,286,366	\$2,775,172 \$2,276,811	\$2,505,955 \$1,817,527
11.b Dollar Value of accounts reported above without an active DPA	\$4,581,541 \$3,334,980	\$3,045,629 \$1,957,714	\$3,183,844 \$1,156,497	\$4,050,312 \$940,136	\$4,585,898 \$928,45	3 \$5,293,368 \$995,740	\$4,805,047 \$1,231,049	\$4,099,837 \$1,831,493	\$5,221,233 \$3,642,965	\$5,597,749 \$4,640,890	\$5,584,148 \$5,694,707	\$4,537,764 \$4,448,965	\$4,148,388 \$3,641,322
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	53,319 35,310	49,698 34,397	47,016 33,166	45,174 32,295	45,263 31,40	5 46,593 30,871	49,605 30,492	49,261 29,061	47,274 27,741	46,257 27,817	46,533 29,288	46,926 31,683	47,196 33,473
12.a Number of accounts reported above that have an active DPA	17,133 10,007	21,310 12,872	19,954 12,621	19,642 12,327	18,936 11,74	6 17,190 10,327	15,864 8,877	14,112 7,011	13,201 6,325	13,721 6,858	14,857 8,107	16,900 10,534	16,998 11,093
12.b Number of accounts reported above without an active DPA	36,186 25,303 \$74,072,891 \$41,822,329	28,388 21,525 \$71,331,746 \$42,054,806	5 27,062 20,545 5 \$68.748.669 \$41.070.644	25,532 19,968 \$65.871.130 \$38.979.321	26,327 19,659 \$64,413,477 \$36,487,059	9 29,403 20,544 5 \$64,266,771 \$34,676,122	33,741 21,615 \$65.914.886 \$32.969.266	35,149 22,050 5 \$64,861,756 \$31,065,746	34,073 21,416 \$63.457.160 \$29.987.378	32,536 20,959 \$63,133,148 \$30,947,252	31,676 21,181 \$64.192.462 \$33.076.322	30,026 21,149 \$65.389.612 \$36.362.098	30,198 22,380 \$65,606,296 \$38,701,458
 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA 	\$21.072.900 \$10.157.957	\$29,235,659 \$14,776,931	700): 10)000 7 12)010)	\$26,296,013 \$13,707,462	\$24,791,529 \$12,885,70	7 \$21.401.875 \$10.874.687	\$18,778,274 \$8,679,243	\$ \$16.091.374 \$6.415.326	\$14.501.749 \$5.376.880	\$15,294,144 \$6,051,437	\$17.563.568 \$7.577.349	\$20,322,108 \$10,113,749	\$20.503.423 \$10.796.229
13.b Dollar value of accounts reported above without an active DPA	\$52,999,991 \$31,664,372	\$42,096,087 \$27,277,874	1 -7 7 - 1 77	\$39,575,116 \$25,271,859	\$39,621,947 \$23,601,34	1 7 7 7 7 1 7 7 7 7 7	\$47.136.612 \$24.290.023	\$48.770.383 \$24.650.420	\$48,955,412 \$24,610,498	\$47.839.004 \$24.895.815	\$46,628,894 \$25,498,972	\$45.067.504 \$26.248.350	\$45,102,873 \$27,905,230
14 Total Number of delinquent accounts	90,620 56,517	90,841 55,606		90,936 53,754	93,727 54,24		98,518 58,969	94,026 57,638	94,400 58,879	91,520 60,275	90,226 59,691	91,481 59,903	90,200 58,422
14.a Number of accounts reported above that have an active DPA	18,690 10,883	23,126 13,526	22,311 13,133	22,474 12,784	21,764 12,21	1 19,851 10,855	17,913 9,657	16,443 8,525	15,969 8,525	16,574 9,486	17,317 10,567	19,158 12,474	18,951 12,340
14.b Number of accounts reported above without an active DPA	71,930 45,634		,,	68,462 40,970	71,963 42,033		80,605 49,312	77,583 49,113	78,431 50,354	74,946 50,789	72,909 49,124	72,323 47,429	71,249 46,082
15 Total Dollar Value of delinquent accounts	\$89,939,386 \$51,374,792			\$86,106,004 \$42,638,210	\$85,011,208 \$39,999,333		\$83,123,671 \$39,249,380		\$84,326,671 \$44,913,015	\$84,553,736 \$49,677,836	\$84,217,721 \$51,311,570		\$81,026,309 \$49,200,305
15.a Dollar Value of accounts reported above that have an active DPA	\$25,733,189 \$12,664,367	\$35,136,075 \$16,853,976	\$33,417,384 \$15,724,395	\$33,499,501 \$14,892,879	\$31,736,201 \$13,967,13	7 \$27,608,082 \$11,931,330	\$23,479,430 \$10,027,907	\$20,736,307 \$8,525,142	\$19,724,872 \$8,300,876	\$21,039,934 \$10,167,071	\$23,317,513 \$12,090,643	\$26,092,537 \$14,531,569	\$25,318,397 \$13,878,412
15.b Dollar Value of accounts reported above without an active DPA	\$64,206,197 \$38,710,425 \$34,898,727 \$8,840,625	\$52,356,516 \$31,321,392 \$48,247,396 \$7,921,405	2 \$53,656,778 \$29,522,707 5 \$46,115,863 \$7,109,018	\$52,606,503 \$27,745,331 \$47,477,534 \$7,863,622	\$53,275,007 \$26,032,199 \$39,497,506 \$9,221,579	5 \$56,939,850 \$26,814,645 1 \$33,018,214 \$12,994,233	\$59,644,241 \$29,221,473 \$42,935,064 \$28,399,612	\$62,299,819 \$33,161,559	\$64,601,799 \$36,612,139 \$47,547,098 \$41,487,928	\$63,513,802 \$39,510,765	\$60,900,208 \$39,220,927 \$35,411,684 \$23,480,005	\$57,452,233 \$36,887,252 \$32,362,556 \$15,855,089	\$55,707,912 \$35,321,894 \$40,330,677 \$9,949,023
16 Total Dollar Value of current accounts 17 Total Active and Pending Final A/R	\$34,898,727 \$8,840,625	\$48,247,396 \$7,921,405 \$135,739,986 \$56,096,773		\$47,477,534 \$7,863,622						\$40,044,301 \$31,771,782 \$124,598,038 \$81,449,619	\$35,411,684 \$23,480,005		\$40,330,677 \$9,949,023
Collection Agencies	ÇIL 1,030,113 Ç00,213,417	\$255,755,560 \$50,050,775	, 9200,100,020 902,000,110	\$100,000,000 \$30,001,83Z	Q12.,500,714 Q45,220,50.	5 911,500,140 951,740,207	\$120,030,733 \$07,048,332	VILD, TDT, ZDI V/0, 408,004	\$151,675,765 \$60,400,545	Ç12.,550,050 Ç01,445,015	7113,023,707 717,131,313	\$115,501,520 \$01,213,510	φ121,030,300 φ33,143,328
18 Number of cases referred to collection agencies	1,583 1,049	1,887 1,128	2,376 1,460	1,834 1,253	1,933 1,170	6 2,043 1,314	2,115 1,235	1,792 963	1,566 919	1,580 997	1,442 890	1,413 985	1,466 1,086
Payment Plans			,										
19 Number of new payments plans, not including AMP	12,224 7,537	7,930 4,637		7,873 3,940		9 5,135 2,464		4,530 2,765	4,582 3,161	5,957 4,514	5,757 4,431	6,873 5,282	5,843 4,021
20 Number of payment plans defaulted	2,916 1,731	4,089 2,553	7,035 3,871	6,657 3,665	6,127 3,14				4,667 2,961	5,081 3,386	4,576 2,968	5,444 3,519	5,310 3,597
21 Number of active payment agreements	16,349 9,733	21,850 12,887		20,993 11,976	19,812 11,269		16,834 9,283		14,489 7,918	15,502 9,017	16,505 10,248	17,165 11,300	17,670 11,586
21.a Number of Active Step-plan agreements 21.b Number of Company issued non-Step plans	2,887 2,075 13,416 7,643	3,797 2,767 17,998 10,097	7 3,251 2,475 7 17.034 9.565	2,954 2,212 17,975 9,738	2,565 1,879 17,193 9,369	9 2,230 1,489 3 15,636 8,445	2,027 1,273 14,772 7,997		1,637 1,054 12,823 6,854	1,604 1,127 13,865 7,883	1,692 1,266 14,782 8,970	2,860 2,354 14,271 8,924	3,327 2,772 14,319 8,795
21.0 Number of Company Issued non-step plans 21.c Number of regulatory order non-Step plans	34 8	3 17,998 10,097 3 44 17	7 51 15	58 20	51 2	2 40 15	34 10	30 10	28 8	32 6	30 11	33 21	23 18
21.d Number of Commission sanctioned "October Rule" payment plans	12	7 11 6	9 7	6 6	3	5 1 3	1 3	1 3	1 2	1 1	1 1	1 1	1 1
22 Number of new budget plans, not including AMP	1,583 795	1,116 481	1,017 480	1,063 449	838 42	8 681 413	672 496	1,041 877	1,096 923	1,124 883	778 564	1,082 769	922 559
Shut-Offs Shut-Offs													
23 Number of Accounts Sent Notice of Disconnection for non-payment	49,536 34,926	38,987 26,630	41,412 24,777	38,821 21,962	35,661 17,46	0 22,098 9,644	28,239 15,406	29,643 19,131	24,271 17,207	29,872 21,625	44,097 33,389	46,991 34,969	46,640 34,056
24 Number of Service Disconnections for non-payment	0 (1,531 757	1,250 500	2,440 709	1,566 54	7 34 13	99 33	0 0	0 0	1 21	147 194	343 429	418 431
24.a Number of Service Disconnections for non-payment on accounts with NO special protection	0 0	1,531 757	-,	2,440 709	1,566 54	7 34 13	99 33	0 0	0 0	1 21	147 194	343 429	418 431
24.b Number of Service Disconnections for non-payment on accounts WITH a special protection 24.c Number of Service Disconnections for non-payment in excess of \$1000	0 0	0 0 0	0 0 0	0 0 1,743 565	1,072 39	0 0 0 9 32 11	90 24	0 0	0 0	0 0	0 0 134 147	0 0 293 366	0 0 326 374
24.c Number of Service Disconnections for non-payment in excess of \$1000 24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.0% 0.0%	0.3% 0.3%		1,743 565 0.6% 0.3%		9 32 11 % 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.1%	0.1% 0.2%	0.1% 0.2%
25. Average balance of Service Disconnections for non-payment to total Residential Customers	\$0 \$0	\$2.904 \$2.838		\$2,095 \$2,305	*****	7 \$2,905 \$2,109	\$2.712 \$1.844		\$0 \$0	\$2,953 \$2,475	\$3,016 \$2,358	\$3,329 \$2,954	\$2,793 \$2,580
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$0 \$0	\$2,904 \$2,838		\$2,095 \$2,305				- '	\$0 \$0	\$2,953 \$2,475	\$3,016 \$2,358	\$3,329 \$2,954	\$2,793 \$2,580
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$1	0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0

Restorations	Jun-21				Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
Restorations	Electric Gas	Jul-21 Electric Gas	Aug-21 Electric Gas	Sep-21 Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
26 Number of Service Restorations within 7 days of termination	0 0	1,247 511	1,081 277	2,101 470	1,308 404	4 27 9	84 24	0 0	0 0	1 19	135 158	274 240	373 300
26.a Number of Service Restorations within 7 days of termination on accounts with NO special protection	0 0	1,247 511	1,081 277	2,101 470	1,308 404	4 27 9	84 24	0 0	0 0	1 19	135 158	274 240	373 300
26.b Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 0 \$0 \$0	0 0 \$2,199 \$2,341	0 0 \$2,042 \$1,788	0 0 \$1,824 \$1,992	0 (\$1,770 \$1,930	0 0 0 0 \$2,597 \$2,011	0 0 \$2,236 \$1,853	0 0 \$0 \$0	0 0 \$0 \$0	0 0 \$1,792 \$2,433	0 0 \$2,547 \$2,241	0 0 \$2,762 \$2,490	0 0 \$2,469 \$2,251
27 Average balance of of service restorations 27.a Average balance of of service restorations on accounts with NO special protection	\$0 \$0	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992	\$1,770 \$1,930	0 \$2,597 \$2,011	\$2,236 \$1,853	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0	\$1,792 \$2,433	\$2,547 \$2,241	\$2,762 \$2,490	\$2,469 \$2,251
27.b Average balance of of service restorations on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	0 \$2,557 \$2,611 0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0
28 Average duration of service disconnection for Service Restorations within 7 days of termination	0.0 0.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	0 1.0 1.0	1.0 1.0	0.0 0.0	0.0 0.0	1.0 2.0	1.0 3.0	1.0 3.0	1.0 3.0
Write-Offs													
29 Number of Accounts Classified as Written-Off	1,534 914	1,208 791	1,572 1,078	1,472 931	1,720 1,164	4 1,606 1,061	1,723 1,074	2,040 1,248	1,545 850	1,438 793	1,562 909	1,451 789	1,373 867
29.a Number of Residential Accounts Classified as Written-Off	1,421 852	1,101 738	1,481 1,015	1,369 880	1,626 1,124	4 1,480 1,017	1,594 997	1,844 1,148	1,387 808	1,285 734	1,427 852	1,328 756	1,212 784
29.b Number of Commercial and Industrisal Classified as Written-Off 30 Dollar Value of Accounts Classified as Written-Off	113 62 \$1,490,229 \$852,736	107 53 \$1,243,056 \$870,339	91 63 \$1,374,137 \$863,440	103 51 \$1,621,611 \$918,587	94 40 \$2,809,379 \$1,510,794	0 126 44 4 \$2,093,209 \$1,315,170	129 77 \$1,805,345 \$1,012,048	196 100 \$2,547,884 \$1,368,034	158 42 \$1,685,415 \$861,954	153 59 \$1,377,137 \$607,874	135 57 \$1,668,539 \$811,114	123 33 \$1,379,220 \$665,036	161 83 \$1,800,658 \$1,022,731
30.a Dollar Value of Residential Accounts Classified as Written-Off	\$1,490,229 \$832,736	\$1,243,036 \$870,339	\$1,374,137 \$805,440	\$1,821,811 \$918,387	\$2,609,379 \$1,310,792	9 \$1.903.453 \$1.242.515	\$1,605,345 \$1,012,048	\$2,347,884 \$1,388,034	\$1,375,178 \$821,368	\$1,377,137 \$607,874		\$1,077,756 \$637,922	\$1,447.823 \$849.071
30.b Dollar Value of Commercial and Industrisal Classified as Written-Off	\$139,179 \$44,065	\$175,286 \$108,470	\$168,345 \$76,746	\$277,365 \$47,104	\$156,220 \$45,715	5 \$189,756 \$72,655	\$147,855 \$102,764	\$380,558 \$137,866	\$310,236 \$40,586	\$313,297 \$58,390	\$262,479 \$43,921	\$301,463 \$27,114	\$352,835 \$173,660
31 Dollar Value of write-off recoveries	\$585,560 \$366,803	\$490,734 \$282,156	\$444,861 \$302,290	\$455,500 \$263,822	\$589,624 \$362,625	5 \$469,222 \$365,114	\$412,387 \$339,914	\$515,919 \$302,206	\$512,972 \$265,057	\$630,175 \$314,623	\$479,849 \$288,329	\$556,136 \$314,077	\$403,292 \$260,420
31.a Dollar Value of Residential write-off recoveries	\$544,611 \$339,598	\$382,345 \$262,755	\$404,411 \$247,548	\$389,403 \$248,523	\$540,628 \$340,904	1 7 - 1 - 7	\$382,349 \$327,010	\$472,093 \$268,133	\$443,173 \$236,269	\$503,454 \$299,060	\$441,711 \$277,149	\$455,742 \$298,545	\$381,127 \$253,182
31.b Dollar Value of Commercial and Industrisal write-off recoveries	\$40,949 \$27,205	\$108,388 \$19,401	\$40,450 \$54,741	\$66,097 \$15,299	\$48,996 \$21,721	1 \$39,052 \$17,535	\$30,038 \$12,904	\$43,826 \$34,073	\$69,799 \$28,788	\$126,721 \$15,563	\$38,138 \$11,180	\$100,394 \$15,532	\$22,166 \$7,238
32 Dollar value of NET A/R Write-Offs 33 Dollar Value of Peridontial NET A/D Write Offe	\$904,670 \$485,933	\$752,322 \$588,183	\$929,276 \$561,151	\$1,166,111 \$654,765	\$2,219,755 \$1,148,168	8 \$1,623,987 \$950,057	\$1,392,958 \$672,134	\$2,031,965 \$1,065,828	\$1,172,443 \$596,897	\$746,962 \$293,251	\$1,188,690 \$522,785	\$823,083 \$350,959	\$1,397,365 \$762,311
32.a Dollar Value of Residential NET A/R Write-Offs 32.b Dollar Value of Commercial and Industrisal NET A/R Write-Offs	\$806,439 \$469,073 \$98,230 \$16,860	\$685,425 \$499,115 \$66,897 \$89,069	\$801,381 \$539,146 \$127,895 \$22,005	\$954,843 \$622,961 \$211,268 \$31,804	\$2,112,531 \$1,124,175 \$107,224 \$23,993	5 \$1,473,283 \$894,936 3 \$150,704 \$55,120	\$1,275,141 \$582,274 \$117,817 \$89,860	\$1,695,233 \$962,035 \$336,732 \$103,793	\$932,005 \$585,099 \$240,438 \$11,798	\$560,387 \$250,424 \$186,575 \$42,827	\$964,349 \$490,044 \$224,341 \$32,741	\$622,014 \$339,378 \$201,069 \$11,582	\$1,066,696 \$595,888 \$330,669 \$166,422
Low Income Discount Rate	Ç30,230 Ç10,800	200,037 383,003	\$127,000 \$22,000	ÇZ11,200 Ç31,804	Ç107,224 Ş23,333	\$150,704 \$33,120	Ç117,017 Ç85,800	\$550,752 \$105,755	Ç270,730 Ç11,730	Ç100,373 Ş42,827	Ç227,571 Ş32,741	\$201,003 \$11,382	Ç330,003 Ç100,422
33 Number of Low-Income Accounts	31,926 20,611	37,749 24,711	36,436 23,652	36,070 23,247	35,283 23,005	5 36,054 23,393	35,427 23,165	35,454 23,279	36,154 23,668	37,886 24,393	37,744 24,417	37,820 24,318	39,556 25,314
33.a Number of Accounts (no rider)	27,682 17,823	32,440 21,234	31,395 20,381	31,021 20,009	30,273 19,778	8 31,037 20,153	30,469 19,940	30,528 20,044	31,141 20,389	32,559 20,921	32,571 21,029	32,975 21,146	34,297 21,881
33.b Number of Accounts (with rider)	4,244 2,788	5,309 3,477	5,041 3,271	5,049 3,238	5,010 3,227	7 5,017 3,240	4,958 3,225	4,926 3,235	5,013 3,279	5,327 3,472	-,,	4,845 3,172	5,259 3,433
34 Percent of customers on the low-income discount	7.2% 8.2%	8.5% 9.9%	8.2% 9.5%	8.1% 9.3%	8.0% 9.2%	8.1% 9.3%	8.0% 9.2%	8.0% 9.4%	8.1% 9.5%	8.5% 9.8%		8.5% 9.8%	8.9% 10.2%
35 Total receipts 36 Total receipts paid by LIHEAP	\$1,879,513 \$401,159 \$31,759 \$71,565	\$4,256,619 \$1,102,849 \$47.007 \$272.309	\$2,372,736 \$598,363 \$135,702 \$597,052	\$2,878,120 \$402,724 \$32,022 \$138,955	\$2,184,500 \$703,330 \$1,388 \$0	0 \$2,444,584 \$895,038 0 \$709 \$2.410	\$1,997,861 \$889,216 \$0 \$0	\$2,975,863 \$2,297,288 \$414,960 \$979,117	\$2,990,432 \$2,607,467 \$114,931 \$1,011,204	\$3,571,468 \$2,527,410 \$120,064 \$563,154	\$2,916,556 \$2,377,702 \$77,284 \$782,400	\$2,361,795 \$1,096,586 \$209,340 \$408,495	\$3,156,145 \$1,636,933 \$63,626 \$285,792
36.a Total receipts paid by Ericar 36.a Total receipts paid by Regular LIHEAP	\$29.890 \$71.328	\$42,687 \$268,545	\$130,094 \$591,243	\$28,175 \$137,242	\$1,388 \$0	0 \$709 \$2,410	\$0 \$0	\$412,345 \$977,251	\$106.674 \$996.456	\$120,064 \$363,134	\$74,961 \$754,759	\$191,371 \$406,290	\$63,569 \$285,277
36.b Total receipts paid by Regular ERIEAP	\$1.869 \$237	\$4,320 \$3,764	\$5,608 \$5,809	\$3,847 \$1,713	\$0 \$0	0 \$0 \$0	\$0 \$0	\$2,615 \$1,866	\$8,257 \$14,748	\$1,885 \$910	\$2,323 \$27,641	\$17,969 \$2,205	\$57 \$515
37 Total number of customers receiving a LIHEAP payment for the month	95 190	135 689	469 1,552	83 346	4 (0 1 6	0 0	1,335 2,551	348 2,605	321 1,448		668 1,012	159 699
38 Total billed	\$2,487,143 \$799,373	\$3,308,160 \$667,269	\$3,623,375 \$694,555	\$3,391,194 \$644,116	\$2,745,891 \$725,712	2 \$2,607,361 \$1,324,044	\$3,163,491 \$2,703,779	\$3,486,132 \$3,405,744	\$3,721,816 \$4,390,293	\$3,233,805 \$3,471,234	\$3,066,990 \$2,800,111	\$2,542,450 \$1,749,831	\$2,697,589 \$910,755
Delinquency													
Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,706 1,174 104 35	2,956 1,226 179 48	2,284 1,111	2,108 1,149	2,716 1,424		2,474 1,753	2,934 2,243	3,069 2,152 172 143	3,192 2,405 245 177	3,239 2,006 193 149	3,173 1,761	3,289 1,627
39.a Number of accounts reported above that have an active DPA 39.b Number of accounts reported above without an active DPA	2,602 1,139	179 48 2.777 1.178	194 26 2,090 1,085	253 20 1.855 1.129	223 23 2.493 1.401	3 173 29 1 2.332 1.422	150 54	204 131 2,730 2,112	172 143 2.897 2.009	245 177 2.947 2.228	100 110	162 85 3,011 1,676	147 57 3,142 1,570
The state of the s	2,002 1,139	2,777 1,178	2,030 1,083	1,833 1,123	2,453 1,403	2,332 1,422	2,324 1,033	2,730 2,112	2,837 2,003	2,347 2,220	3,040 1,837	3,011 1,070	3,142 1,370
Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$187,945 \$89,550	\$248,711 \$89,467	\$198,412 \$41,608	\$149,088 \$36,842	\$188,864 \$35,408	8 \$196,289 \$51,796	\$126,286 \$83,267	\$219,046 \$191,308	\$243,932 \$224,608	\$262,143 \$287,356	\$232,794 \$198,080	\$213,694 \$138,851	\$211,295 \$108,925
40.a Dollar value of accounts reported above that have an active DPA	\$14,396 \$3,198	\$24,542 \$22,829	\$22,089 \$1,802	\$20,167 \$914	\$19,475 \$1,852	2 \$13,161 \$1,375	\$12,249 \$2,850	\$25,325 \$13,008	\$19,177 \$15,957	\$32,137 \$28,339	\$26,980 \$22,878	\$26,851 \$9,879	\$15,261 \$6,695
40.b Dollar value of accounts reported above without an active DPA	\$173,549 \$86,352	\$224,169 \$66,639	\$176,323 \$39,806	\$128,921 \$35,928	\$169,389 \$33,556		1 / 1/	\$193,721 \$178,300	\$224,755 \$208,652	\$230,006 \$259,017	\$205,815 \$175,202	\$186,844 \$128,972	\$196,034 \$102,230
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,368 864	1,162 711	1,175 654	1,075 610	1,258 687	7 1,791 861	1,651 932	1,323 998	1,725 1,428	1,798 1,469	1,917 1,717	1,847 1,465	1,819 1,245
41.a Number of accounts reported above that have an active DPA 41.b Number of accounts reported above without an active DPA	207 125 1.161 739	243 104 919 607	304 82 871 572	343 50 732 560	351 34 907 653	4 391 71 3 1.400 790	273 78 1.378 854	212 124 1,111 874	290 206 1.435 1.222	294 242 1.504 1.227	349 302 1.568 1.415	332 308 1.515 1.157	309 223 1,510 1,022
	1,101 735	919 007	8/1 3/2	732 300	307 033	3 1,400 730	1,378 834	1,111 874	1,433 1,222	1,304 1,227	1,308 1,413	1,313 1,137	1,510 1,022
Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$242,844 \$146,744	\$206,652 \$105,940	\$245,050 \$86,197	\$198,929 \$42,569	\$230,736 \$51,363	3 \$360,705 \$77,500	\$242,601 \$87,269	\$217,998 \$185,694	\$349,808 \$355,039	\$397,220 \$473,312	\$388,452 \$480,589	\$339,390 \$328,792	\$309,975 \$197,866
42.a Dollar value of accounts reported above that have an active DPA	\$57,096 \$27,078	\$56,749 \$28,007	\$90,573 \$25,131	\$82,485 \$7,728	\$75,020 \$5,403	3 \$91,927 \$14,952	\$55,637 \$11,402	\$46,809 \$27,459	\$76,835 \$60,135	\$76,002 \$88,757	\$93,038 \$96,255	\$100,559 \$88,814	\$84,163 \$43,082
42.b Dollar value of accounts reported above without an active DPA	\$185,747 \$119,666	\$149,902 \$77,932	\$154,477 \$61,066	\$116,444 \$34,840	\$155,716 \$45,960		1	\$171,189 \$158,236	\$272,973 \$294,903	\$321,218 \$384,555	\$295,414 \$384,334	\$238,831 \$239,978	\$225,812 \$154,784
43 Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	12,331 7,836	11,536 7,676	10,257 7,076	9,485 6,878	9,318 6,732	2 9,826 6,900	10,385 7,071	10,594 6,908	10,626 6,770	11,317 7,144	11,322 7,255	11,339 7,699	12,056 8,437
43.a Number of accounts reported above that have an active DPA 43.b Number of accounts reported above without an active DPA	5,004 2,679 7.327 5.157	6,136 3,510 5.400 4.166	5,362 3,354 4.895 3.722	5,497 3,430 3,988 3,448	4,844 3,053 4,474 3,679	3 4,128 2,476 9 5.698 4.424	3,600 2,009 6,785 5,062	2,936 1,383 7.658 5.525	2,748 1,224 7.878 5.546	2,899 1,278 8.418 5.866	3,497 1,769 7.825 5.486	4,770 2,908 6,569 4,791	5,161 3,258 6.895 5.179
	1,321 5,157	3,400 4,100	4,033 3,722	3,448	4,474 3,675	3,030 4,424	0,765 5,062	7,000 5,525	7,070 5,540	0,410 5,800	7,023 5,486	0,505 4,791	5,179
Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$22,699,759 \$12,084,688	\$21,681,361 \$11,707,243	\$20,053,329 \$10,540,977	\$18,974,171 \$9,843,040	\$18,541,253 \$9,391,730	0 \$18,956,989 \$9,230,425	\$18,712,841 \$9,208,204	\$18,657,013 \$9,445,965	\$19,058,225 \$9,940,409	\$20,621,910 \$11,307,399	\$20,573,271 \$11,691,286	\$20,396,494 \$11,781,025	\$21,130,919 \$12,239,406
	\$7,682,613 \$3,495,218	\$9,908,626 \$4,561,908		\$9,293,856 \$4,315,152	\$8,057,762 \$3,717,799			\$4,107,010 \$1,580,136	\$3,761,120 \$1,469,391	\$4,078,551 \$1,627,263		\$6,827,187 \$3,600,682	\$7,214,004 \$3,738,925
	\$15,017,146 \$8,589,470	\$11,772,735 \$7,145,335	\$10,935,994 \$6,295,491	\$9,680,315 \$5,527,888	\$10,483,491 \$5,673,932	2 \$12,629,552 \$6,446,413	\$13,541,076 \$7,072,077	\$14,550,003 \$7,865,829	\$15,297,105 \$8,471,018	\$16,543,358 \$9,680,136	\$15,470,869 \$9,391,863	\$13,569,307 \$8,180,342	\$13,916,915 \$8,500,482
45 Total Number of low-income delinquent accounts	16,405 9,874	15,654 9,613	13,716 8,841	12,668 8,637	13,292 8,843	3 14,122 9,212	14,510 9,756	14,851 10,149	15,420 10,350	16,307 11,018	16,478 10,978	16,359 10,925	17,164 11,309
45.a Number of accounts reported above that have an active DPA 45.b Number of accounts reported above without an active DPA	5,315 2,839 11.090 7.035	6,558 3,662 9,096 5,951	5,860 3,462 7.856 5.379	6,093 3,500 6,575 5,137	5,418 3,110 7.874 5.733	0 4,692 2,576 3 9,430 6,636	4,023 2,141 10.487 7.615	3,352 1,638 11,499 8,511	3,210 1,573 12,210 8,777	3,438 1,697 12.869 9.321	4,039 2,220 12.439 8.758	5,264 3,301 11,095 7,624	5,617 3,538 11.547 7.771
	11,090 /,035 \$23,130,548 \$12,320,982	9,096 5,951 \$22,136,723 \$11,902,650	7,856 5,379 \$20,496,791 \$10,668,781	\$19,322,188 \$9,922,451	7,874 5,733 \$18,960,853 \$9,478,500	-, -,	10,48/ /,615 \$19,081,728 \$9,378,741	11,499 8,511 \$19,094,057 \$9,822,967	12,210 8,777 \$19,651,966 \$10,520,055	12,869 9,321 \$21,281,272 \$12,068,066	,,	\$20,949,578 \$12,248,668	11,547 /,7/1 \$21,652,190 \$12,546,197
15 Total Solial Value of for income delinquent decounts	\$7,754,105 \$3,525,494	\$9,989,917 \$4,612,744	\$9,229,998 \$4,272,418	\$9,396,508 \$4,323,795	\$8,152,257 \$3,725,053	3 \$6,432,525 \$2,800,338	\$5,239,651 \$2,150,379	\$4,179,143 \$1,620,603	\$3,857,133 \$1,545,483	\$4,186,690 \$1,744,358	\$5,222,419 \$2,418,555	\$6,954,597 \$3,699,376	\$7,313,428 \$3,788,702
	\$15,376,442 \$8,795,488	\$12,146,806 \$7,289,906	\$11,266,794 \$6,396,363	\$9,925,681 \$5,598,657	\$10,808,596 \$5,753,447	7 \$13,081,458 \$6,559,383	\$13,842,077 \$7,228,362	\$14,914,914 \$8,202,364	\$15,794,833 \$8,974,572	\$17,094,582 \$10,323,708	\$15,972,097 \$9,951,399	\$13,994,982 \$8,549,292	\$14,338,762 \$8,757,496
Shut-Offs Shut-Offs		_			_								<u> </u>
47 Number of low-income Accounts Sent Notice of Disconnection	0 0	5,633 4,220	5,292 3,755	4,108 3,217	2,748 1,798	8 173 84	37 19	104 89	143 137	393 262	7,178 5,991	7,384 6,024	5,817 7,352
48 Number of low-income Service Disconnections for Non-Payment	0 0	58 32	211 46	409 133	160 62	2 0 0	0 0	0 0	0 0	0 0	0 1	69 49	2 4
Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0% 0.0%	0.2% 0.1%	0.6% 0.2%	1.1% 0.6%	0.5% 0.3%	% 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.2% 0.2%	0.0% 0.0%
	0 0	49 20	152 14	354 80	148 44	4 0 0	0 0	0 0	0 0	0 0	0 0	60 41	2 4
Restorations Number of low income Sensice Restorations for non-navement	0 0	2 3	152 14	354 80 1 3	148 44	3 0 0	0 0	0 0	0 0	0 0	0 0	1 3	0 2
50 Number of low-income Service Restorations for non-payment	0 0					- 0	J 0	Ü 0	5 0	, ,			- Z
	0 0	2 3											
50 Number of low-income Service Restorations for non-payment 51 Average duration of low-income service disconnection for restored accounts	138 77	105 60	113 87	95 61	138 109	9 154 122	150 112	223 156	143 106	104 51	179 129	152 89	170 113
50 Number of low-income Service Restorations for non-payment 51 Average duration of low-income service disconnection for restored accounts Write-Off 52 Number of low-income accounts Classified as Written-Off 53 Dollar Value of low income accounts classified as written-off	138 77 \$212,085 \$86,823	105 60 \$143,811 \$62,415	\$120,982 \$104,259	\$160,062 \$71,587	\$274,547 \$135,873	3 \$320,844 \$160,613	\$216,134 \$173,725	\$374,660 \$250,648	\$269,075 \$152,571	\$156,287 \$69,451	\$297,208 \$176,747	\$219,534 \$104,649	\$317,080 \$176,028
50 Number of low-income Service Restorations for non-payment 51 Average duration of low-income service disconnection for restored accounts Write-Off 52 Number of low-income accounts Classified as Written-Off	138 77	105 60	\$120,982 \$104,259 \$75,504 \$37,724		\$274,547 \$135,873 \$71,306 \$56,982	3 \$320,844 \$160,613 2 \$63,535 \$54,168	\$216,134 \$173,725 \$61,031 \$37,656	\$374,660 \$250,648 \$70,773 \$28,898		\$156,287 \$69,451	\$297,208 \$176,747 \$105,695 \$39,124		

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		Jun-2	1	Jul-2	1	Aug-2	1	Sep-2:		Oct-21		Nov-2	1	Dec-2	1	Jan-22	2	Feb-2	2	Mar-2	2	Apr-2	2	Mav-2	2	Jun-22	2
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	1,372	700	1,365	756
57	Percent of low-income customers enrolled on the AMP	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	3.6%	2.9%	3.5%	3.0%
58	Total receipts paid by enrollees	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	\$155,060	\$66,337	\$164,514	\$80,462
59	Total receipts paid by LIHEAP	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	\$31,375	\$24,286	\$7,382	\$22,737
60	Total billed to program participants, includes both arrears payment and current bill	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	\$912,684	\$270,030	\$1,143,735	\$316,789
61	Number of newly enrolled customers	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161
61.a	Number of newly enrolled customers: not associated with service restoration	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	16:
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
62	Number of customers exited the program	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	121	71	95	60
62.a	Number of customers exited the program by default	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	48	32	64	43
62.b	Number of customers exited the program by cancellation	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	73	39	31	17
63	Number of customers successfully completing a 12-month program	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65
63.a	Number of customers successfully completing a 12-month program with remaining arrears	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	1,070	567	1,148	649
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	\$2,377,864	\$995,651	\$2,630,435	\$1,095,748
66	Number of AMP program participants receiving LIHEAP	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	40	35	10	3
67	Percent of AMP customers receiving LIHEAP payments	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	2.9%	5.0%	0.7%	4.4%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon Date

The Narragansett Electric Company Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)

Combined Service list updated 6/24/2022

Docket No. 4770 Name/Address	E-mail Distribution List	Phone
The Narragansett Electric Company	COBrien@pplweb.com;	401-578-2700
d/b/a Rhode Island Energy	JHutchinson@pplweb.com	401-784-7288
Celia B. O'Brien, Esq.	AMarcaccio@pplweb.com	401-784-4263
Jennifer Hutchinson, Esq.	JScanlon@pplweb.com;	
	SBriggs@pplweb.com;	
Andrew S. Marcaccio, Esq.		
280 Melrose St.	JOliveira@pplweb.com;	
Providence, RI 02907		
Electric Transportation :		
Jack Habib, Esq.		617-951-1400
Keegan Werlin LLP		
99 High Street, 29 th Floor		
Boston, MA 02110		
Adam Ramos, Esq.	aramos@hinckleyallen.com;	401-457-5164
Hinckley Allen		
100 Westminster Street, Suite 1500		
Providence, RI 02903-2319		
National Grid	Theresa.burns@nationalgrid.com;	
Theresa Burns	Scott.mccabe@nationalgrid.com;	
Scott McCabe	Jason.small@nationalgrid.com;	
Jason Small		
Did an in vini	T W 1101	401 500 0140
Division of Public Utilities (Division)	Leo.Wold@dpuc.ri.gov;	401-780-2140
Leo Wold, Esq.		

Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov;	
Division of Public Utilities and	Margaret.L.Hogan@dpuc.ri.gov;	
Carriers	John.bell@dpuc.ri.gov;	
89 Jefferson Blvd. Warwick, RI 02888	Linda.George@dpuc.ri.gov;	
Walwick, Ki 02000	Al.mancini@dpuc.ri.gov;	
	Thomas.kogut@dpuc.ri.gov;	
Tim Woolf	twoolf@synapse-energy.com;	617-661-3248
Jennifer Kallay		
Synapse Energy Economics	jkallay@synapse-energy.com;	
22 Pearl Street	mwhited@synapse-energy.com;	
Cambridge, MA 02139		602.064.672.6
David Effron	Djeffron@aol.com;	603-964-6526
Berkshire Consulting		
12 Pond Path		
North Hampton, NH 03862-2243	1 1 0 1	010 441 6440
Gregory L. Booth, PLLC	gboothpe@gmail.com;	919-441-6440
14460 Falls of Neuse Rd.		
Suite 149-110		
Raleigh, N. C. 27614		
Linda Kushner		
		919-810-1616
L. Kushner Consulting, LLC 514 Daniels St. #254		919-010-1010
Raleigh, NC 27605	Albert.Vitali@doa.ri.gov;	401-222-8880
Office of Energy Resources (OER) Albert Vitali, Esq.	Albert. Vitali(W)doa.ri.gov;	401-222-8880
Dept. of Administration	nancy.russolino@doa.ri.gov;	
Division of Legal Services		
One Capitol Hill, 4 th Floor	Christopher.Kearns@energy.ri.gov;	
Providence, RI 02908	Nicholas.Ucci@energy.ri.gov;	
	Carrie.Gill@energy.ri.gov;	
Conservation Law Foundation	mgreene@clf.org;	401-228-1904
(CLF)		101 220 170 1
Max Greene, Esq.		
Conservation Law Foundation		
235 Promenade Street		
Suite 560, Mailbox 28		
Providence, RI 02908		

Dept. of Navy (DON)	kelsey.a.harrer@navy.mil;	757-322-4119
Kelsey A. Harrer, Esq.		
Office of Counsel		
NAVFAC Atlantic, Department of the		
Navy		
6506 Hampton Blvd.		
Norfolk, VA 23508-1278		
Kay Davoodi, Director	khojasteh.davoodi@navy.mil;	
Larry R. Allen, Public Utilities		
Specialist		
Utilities Rates and Studies Office	lamy nation@navy mile	-
NAVFAC HQ, Department of the	larry.r.allen@navy.mil;	
Navy		
1322 Patterson Avenue SE		
Suite 1000		
Washington Navy Yard, D.C. 20374		
Ali Al-Jabir	aaljabir@consultbai.com;	
Maurice Brubaker		
Brubaker and Associates		
New Energy Rhode Island (NERI)	seth@handylawllc.com;	401-626-4839
Seth H. Handy, Esq.		
Handy Law, LLC	helen@handylawllc.com;	
42 Weybosset St.		
Providence, RI 02903		
	jday@rileague.org;	401 272-3434
The RI League of Cities and Towns	<u></u> ,	
c/o Jordan Day and Jennifer Slatterly		
PRISM & WCRPC	jslattery@rileague.org;	
c/o Jeff Broadhead, Executive		
Director	jb@wcrpc.org;	401-792-9900
N		
Newport Solar		101 707 7600
c/o Doug Sabetti	doug@newportsolarri.com;	401.787.5682
Graan Davalanment IIC		
Green Development, LLC c/o Hannah Morini	hm@green-ri.com;	
C/O Haiman Morini	mn@green-11.com,	
Clean Economy Development, LLC		
c/o Julian Dash	jdash@cleaneconomydevelopment.com;	
	janon (worten continue veropinent conti,	
ISM Solar Development, LLC		404 405 = 222
c/o Michael Lucini	mlucini@ismgroup.com;	401.435.7900

Heartwood Group, Inc. c/o Fred Unger	unger@hrtwd.com;	401.861.1650
Energy Consumers Alliance of NE James Rhodes Rhodes Consulting 860 West Shore Rd. Warwick, RI 02889	jamie.rhodes@gmail.com;	401-225-3441
Larry Chretien, PPL	larry@massenergy.org;	
Acadia Center Amy Boyd, Esq. Acadia Center 31 Milk St., Suite 501 Boston MA 02109-5128	aboyd@acadiacenter.org;	
Hank Webster Policy Advocate & Staff Attorney Acadia Center 144 Westminster Street, Suite 203 Providence, RI 02903-2216	hwebster@acadiacenter.org;	
Northeast Clean Energy Council Jeremy McDiarmid, NECEC Dan Bosley, NECEC Sean Burke	jmcdiarmid@necec.org;	401-724-3600
	dbosley@necec.org; sburke@necec.org;	
The George Wiley Center Jennifer Wood Rhode Island Center for Justice 1 Empire Plaza, Suite 410 Providence, RI 02903 Camilo Viveiros, Wiley Center	jwood@centerforjustice.org; georgewileycenterri@gmail.com; Camiloviveiros@gmail.com; chloechassaing@hotmail.com;	401-491-1101
Wal-Mart Stores East & Sam's East, Inc. Melissa M. Horne, Esq. Higgins, Cavanagh & Cooney, LLC	mhorne@hcc-law.com;	401-272-3500

Greg.tillman@walmart.com;	479-204-1594
CWatts@mdmc-law.com;	401-519-3848
PDwyer@mdmc-law.com;	
BWeishaar@mcneeslaw.com;	
KStark@mcneeslaw.com;	
T 1	401 700 0107
	401-780-2107
<u>Todd.bianco@puc.ri.gov</u> ;	
John.harrington@puc.ri.gov;	
EPare@brownrudnick.com;	617-856-8338
Anne.Smart@chargepoint.com;	
Kevin.Miller@chargepoint.com;	
	517 512 5000
<u>cwaksler@eckertseamans.com;</u>	617-342-6800
11 6 110 1	412 642 2555
	413-642-3575
Marc.hanks@directenergy.com;	
marisa@desautelesa.com:	401-477-0023
guerard@optenergy.com;	
	PDwyer@mdmc-law.com; BWeishaar@mcneeslaw.com; KStark@mcneeslaw.com; Luly.massaro@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Emma.rodvien@puc.ri.gov; John.harrington@puc.ri.gov; EPare@brownrudnick.com; Anne.Smart@chargepoint.com;

Hank Webster	hwebster@acadiacenter.org;
Policy Advocate & Staff Attorney	
Acadia Center	
144 Westminster Street, Suite 203	
Providence, RI 02903-2216	
Frank Epps, EDP	Frank@edp-energy.com;
Matt Davey	mdavey@ssni.com;
Nathan Phelps	nathan@votesolar.org;
Radina Valova, Pace Energy &	rvalova@law.pace.edu;
Climate Ctr.	
Lisa Fontanella	Lisa.Fontanella@spglobal.com;
Janet Gail Besser, SEPA (Smart	jbesser@sepapower.org;
Electric Power Alliance)	
Frank Lacey, EAC Power	frank@eacpower.com;