

April 22, 2022

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid  
for Approval of a Change in Electric and Gas Base Distribution Rates  
Low-Income Monthly Reports – March 2022**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed an electronic copy<sup>2</sup> of the Company's Low-Income Monthly Report for March 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4770 Service List  
Linda George, Division  
John Bell, Division  
Al Mancini, Division  
Christy Hetherington, Esq.  
Leo Wold, Esq.

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<sup>2</sup> Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
1	General Residential																											
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 2 / line 1.a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6.a	Elderly																											
6.b	Infant																											
6.c	Handicapped																											
6.d	Welfare																											
6.e	Unemployed																											
6.f	Seriously ill																											
7	Number of Low-Income Accounts Protected																											
7.a	Elderly																											
7.b	Infant																											
7.c	Handicapped																											
7.d	Welfare																											
7.e	Unemployed																											
7.f	Seriously ill																											
	Delinquency (Includes Active and Pending final accounts)																											
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8.a	Number of accounts reported above that have an active DPA																											
8.b	Number of accounts reported above without an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9.a	Dollar Value of accounts reported above that have an active DPA																											
9.b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10.a	Number of accounts reported above that have an active DPA																											
10.b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11.a	Dollar Value of accounts reported above that have an active DPA																											
11.b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12.a	Number of accounts reported above that have an active DPA																											
12.b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13.a	Dollar Value of accounts reported above that have an active DPA																											
13.b	Dollar Value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
14.a	Number of accounts reported above that have an active DPA																											
14.b	Number of accounts reported above without an active DPA																											
15	Total Dollar Value of delinquent accounts																											
15.a	Dollar Value of accounts reported above that have an active DPA																											
15.b	Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
	Collection Agencies																											
18	Number of cases referred to collection agencies																											
19	Number of new payments plans, not including AMP																											
20	Number of payment plans defaulted																											
21	Number of active payment agreements																											
21.a	Number of Active Step-plan agreements																											
21.b	Number of Company issued non-Step plans																											
21.c	Number of regulatory order non-Step plans																											
21.d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
	Shut-Offs																											
23	Number of Accounts Sent Notice of Disconnection for non-payment																											
24	Number of Service Disconnections for non-payment																											
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection																											
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
24.c	Number of Service Disconnections for non-payment in excess of \$1000																											
24.d	Ratio of service disconnections for nonpayment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											



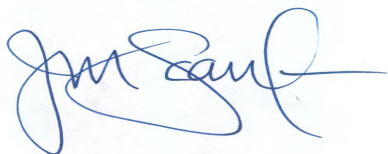
Monthly Utility Credit and Collections  
 March 2022  
 RIPUC Docket No. 4770  
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	Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
<b>Arrearage Management Program</b>																												
56	Number of Accounts (total enrollees in the program)		1,047	350	1,043	359	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485
57	Percent of low-income customers enrolled on the AMP		3.3%	1.8%	3.2%	1.8%	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%
58	Total receipts paid by enrollees		\$131,439	\$28,206	\$120,460	\$29,354	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310
59	Total receipts paid by LIHEAP		\$17,719	\$18,296	\$10,682	\$29,259	\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926
60	Total billed to program participants, includes both arrears payment and current bill		\$521,426	\$102,983	\$509,446	\$121,550	\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376
61	Number of newly enrolled customers		172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38
61.a	Number of newly enrolled customers: not associated with service restoration		172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38
61.b	Number of newly enrolled customers: associated with service restoration		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program		157	64	105	38	105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51
62.a	Number of customers exited the program by default		96	34	70	27	62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35
62.b	Number of customers exited the program by cancellation		61	30	35	11	43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16
63	Number of customers successfully completing a 12-month program		53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27
63.a	Number of customers successfully completing a 12-month program with remaining arrears		53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill		937	289	1,048	355	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days		\$1,761,972	\$529,811	\$1,924,781	\$621,940	\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179
66	Number of AMP program participants receiving LIHEAP		20	24	15	40	16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24
67	Percent of AMP customers receiving LIHEAP payments		1.9%	6.9%	1.4%	11.1%	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



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Joanne M. Scanlon

April 22, 2022

Date

**National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)  
Combined Service list updated 11/29/2021**

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