

September 16, 2022

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket No. 4770 – Low-Income Monthly Report – July 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy¹ of the Company's Low-Income Monthly Report for July 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Andrew S. Marcaccio

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Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

¹ Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
General Residential	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	446,361 252,118	8 445,684 251,296	445.994 251.348	446.437 251.824	445,744 252,251	1 446,355 252,869	446.917 249.961	446.577 249.816	446.375 249.193	447,063 249,733	447.687 249.266	446.732 248.536	447,026 248,194
1.a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,340 250,55	1 443,086 250,126	443,153 249,927	443,362 250,267	443,772 251,323	3 444,170 251,736	444,623 248,682	444,703 248,812	444,654 248,286	444,650 248,338	444,249 247,538	443,949 247,070	443,968 246,652
1.b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	3,021 1,56	7 2,598 1,170	2,841 1,421	3,075 1,557	1,972 928	8 2,185 1,133	2,294 1,279	1,874 1,004	1,721 907	2,413 1,395	3,438 1,728	2,783 1,466	3,058 1,542
2 Total Billed, does not include ESCO	\$60,791,732 \$8,809,94			\$49,023,756 \$9,559,363	\$44,699,972 \$17,228,265		\$62,211,146 \$49,555,113		\$54,520,118 \$48,406,442	\$48,474,234 \$36,490,931	\$41,614,051 \$22,423,542	\$44,526,377 \$11,409,975	\$62,845,633 \$10,157,539
3 Average active residential account bill (line 2 / line 1.a)	\$137.12 \$35.10	\$154.14 \$36.22		\$110.57 \$38.20	\$100.73 \$68.55	5 \$126.20 \$151.03	\$139.92 \$199.27		\$122.61 \$194.96	\$109.02 \$146.94	\$93.67 \$90.59	\$100.30 \$46.18	\$141.55 \$41.18
4 Total Receipts 5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	\$34,171,505 \$4,659,755 5.928 3.64	1 \$40,497,646 \$5,522,406 1 5.687 3.553	\$36,398,326 \$4,963,408 5,704 3,560	\$32,970,760 \$4,496,013 5.633 3.529	\$26,121,788 \$11,195,052 5,591 3,507	2 \$21,200,836 \$14,133,891 7 5,562 3,500	\$29,149,956 \$19,433,304 5.480 3.449	1 - /- / 1 /- /- /	\$32,471,259 \$28,795,268 5.500 3.460	\$29,633,915 \$19,755,943 5,474 3,433	\$26,979,715 \$14,527,539 5.555 3.494	\$28,837,755 \$7,209,439 5.689 3.567	\$31,010,454 \$5,472,433 5,664 3,557
6 Number of Standard Accounts Protected 6 Number of Standard Accounts Protected	3,928 3,64.	3,007 3,555	3,704 3,500	3,033 3,329	3,391 3,307	7 3,562 3,500 8 3.194 1.966	3,460 3,449	0,	3,088 1,926	3,474 3,433	3,084 1,920	3.086 1.921	3,087 1,937
6.a Elderly	1,075 738	B 1,004 718	1,005 711	1,001 711	983 698	8 985 701	978 681	968 677	985 687	969 675	994 702	1,012 716	1,008 711
6.b Infant	0 (0 0	0 0	0 0	0 (0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.c Handicapped	310 174	4 323 172	316 170	340 191	292 153	3 295 163	260 156	255 150	257 155	250 146	225 140	214 130	235 138
6.d Welfare	0 (0 0	0 0	0 0	0 (0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.e Unemployed	80 53 1.824 1.038	2 74 45 3 1.802 1.061	74 45 1.833 1.073	78 47 1.798 1.046	81 46 1.813 1.061	6 83 48 1 1.831 1.054	59 37 1.862 1.060	54 35 1.856 1.055	47 31 1,799 1,053	44 31 1.802 1.045	48 31 1.817 1.047	47 31 1.813 1.044	45 31 1,799 1.057
6.f Seriously ill 7 Number of Low-Income Accounts Protected	2,639 1,639	9 2,484 1,557	,	2,416 1,534	2,422 1,549	9 2,368 1,534	2,321 1,515	, , , , , , , , , , , , , , , , , , , ,	1,799 1,053 2,412 1,534	2,409 1,536	2,471 1,574	2,603 1,646	2,577 1,620
7.a Elderly	782 49	1 741 457	737 460	721 453	710 448	8 681 438	665 428		695 433	691 434	716 450	749 462	745 458
7.b Infant	0 (0 0	0 0	0 0	0 (0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.c Handicapped	377 21	348 257	346 240	368 252	333 214	4 328 215	292 204	292 209	306 204	296 206	287 205	300 190	306 186
7.d Welfare	0 (0 0	0 0	0 0	0 (0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.e Unemployed	40 2	37 26	37 25	38 26	35 25	5 33 23	23 15	27 16	28 15	27 14	27 13	27 12	25 11
7.f Seriously ill	1,440 91	3 1,358 817	1,356 836	1,289 803	1,344 862	2 1,326 858	1,341 868	1,352 875	1,383 882	1,395 882	1,441 906	1,527 982	1,501 965
Delinquency (Includes Active and Pending final accounts) 8 Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	32.136 15.56	5 33.047 14.574	34.723 16.025	34.835 16.604	38.822 21.916	6 33.800 20.888	34.112 22.466	35.188 23.208	33.161 23.605	31,272 19,935	32,425 19,102	30.397 16.378	34.351 16.685
8.a Number of accounts with oldest arrears aged 30-59 Days after issuance of a bill Number of accounts reported above that have an active DPA	811 200	33,047 14,574 8 1.076 169	1.118 174	980 143	829 193	3 687 340 3 687 340	1.042 852	1.119 992	1.135 1.085	900 754	825 603	616 287	766 185
8.b Number of accounts reported above without an active DPA	31,325 15,35	7 31,971 14,405	1,110 17 1	33,855 16,461	37,993 21,723	3 33,113 20,548	33,070 21,614	1,113 332	32,026 22,520	30,372 19,181	31,600 18,499	29,781 16,091	33,585 16,500
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$10,570,932 \$2,957,489	\$12,522,689 \$2,266,709	\$12,885,111 \$2,130,623	\$12,617,005 \$2,044,283	\$11,796,094 \$2,592,698	8 \$9,989,223 \$4,563,791	\$12,232,887 \$8,169,279	\$13,384,561 \$10,159,180	\$13,182,252 \$12,411,321	\$11,574,225 \$10,254,175	\$10,842,223 \$8,330,947	\$8,765,670 \$5,039,998	\$9,922,072 \$3,066,397
9.a Dollar Value of accounts reported above that have an active DPA	\$3,356,133 \$871,685	\$3,867,253 \$654,795	\$3,904,037 \$597,287	\$3,549,843 \$541,890	\$3,014,507 \$575,229	9 \$2,286,641 \$863,390	\$2,803,288 \$1,489,633	\$2,959,407 \$1,800,504	\$3,105,201 \$2,437,260	\$2,887,059 \$2,226,928	\$2,995,257 \$2,141,009	\$2,309,019 \$1,264,656	\$2,594,269 \$819,447
9.b Dollar Value of accounts reported above without an active DPA	\$7,214,799 \$2,085,804	\$8,655,435 \$1,611,914		\$9,067,161 \$1,502,393	\$8,781,587 \$2,017,470	0 \$7,702,582 \$3,700,401	\$9,429,599 \$6,679,646		\$10,077,050 \$9,974,061	\$8,687,166 \$8,027,248	\$7,846,965 \$6,189,938	\$6,456,651 \$3,775,342	\$7,327,803 \$2,246,950
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	9,007 5,644	9,426 5,189	11,039 5,434	13,629 6,234	14,891 6,537	7 15,113 7,589	10,653 6,111	11,938 7,930	12,102 8,853	12,421 10,468	12,130 9,118	12,607 8,571	11,489 6,904
10.a Number of accounts reported above that have an active DPA 10.b Number of accounts reported above without an active DPA	1,005 444 8.002 5.198	5 1,281 343 8 8.145 4.846	1,714 283 9.325 5.151	1,848 322 11.781 5.912	1,832 335 13.059 6.202	5 1,362 440 2 13.751 7.149	1,289 662 9,364 5,449	1,649 1,208 10,289 6,722	1,718 1,543 10.384 7.310	1,560 1,706 10.861 8.762	1,433 1,337 10.697 7.781	1,337 960 11.270 7.611	1,197 597 10,292 6,307
Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$5,589,913 \$3,163,073	8 8,145 4,846 3 \$5,802,804 \$1,909,748	9,325 5,151 \$7,349,763 \$1,528,267	11,781 5,912 \$7,980,727 \$1,467,994	\$8,485,067 \$1,477,154	4 \$7,219,562 \$1,716,323	\$5,941,483 \$2,451,677	-,,	\$8,238,337 \$6,319,264	\$8,451,033 \$7,981,073	\$7,312,936 \$6,725,776	\$6,654,343 \$5,458,849	\$5,593,520 \$3,677,379
11. Dollar Value of definiquent accounts with oldest arrears aged 60-89 days after issuance of a bill 11.a Dollar Value of accounts reported above that have an active DPA	\$2,544,283 \$1,205,359	9 \$2,618,960 \$753,251	\$3,299,451 \$588,131	\$3,394,829 \$539,540	\$3.191.699 \$481.414	4 \$2,414,515 \$485,274	\$1,841,646 \$620,184		\$2,640,589 \$1,678,374	\$2,866,886 \$2,286,366	\$2,775.172 \$2,276.811	\$2,505,955 \$1,817,527	\$2,193,095 \$1,348,992
11.b Dollar Value of accounts reported above without an active DPA	\$3,045,629 \$1,957,714	4 \$3,183,844 \$1,156,497		\$4,585,898 \$928,453	\$5,293,368 \$995,740	0 \$4,805,047 \$1,231,049	\$4,099,837 \$1,831,493		\$5,597,749 \$4,640,890	\$5,584,148 \$5,694,707	\$4,537,764 \$4,448,965	\$4,148,388 \$3,641,322	\$3,400,425 \$2,328,387
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	49,698 34,39	7 47,016 33,166	45,174 32,295	45,263 31,405	46,593 30,871	1 49,605 30,492	49,261 29,061	47,274 27,741	46,257 27,817	46,533 29,288	46,926 31,683	47,196 33,473	46,725 33,826
12.a Number of accounts reported above that have an active DPA	21,310 12,87	19,954 12,621	19,642 12,327	18,936 11,746	17,190 10,327	7 15,864 8,877	14,112 7,011	13,201 6,325	13,721 6,858	14,857 8,107	16,900 10,534	16,998 11,093	17,404 11,991
12.b Number of accounts reported above without an active DPA	28,388 21,52	27,062 20,545	25,532 19,968	26,327 19,659	29,403 20,544	4 33,741 21,615	35,149 22,050	34,073 21,416	32,536 20,959	31,676 21,181	30,026 21,149	30,198 22,380	29,321 21,835
Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$71,331,746 \$42,054,800	+ + + + + + + + + + + + + + + + + + + +	+/ +/	\$64,413,477 \$36,487,055	\$64,266,771 \$34,676,122	2 \$65,914,886 \$32,969,266	\$64,861,756 \$31,065,746	\$63,457,160 \$29,987,378	\$63,133,148 \$30,947,252	\$64,192,462 \$33,076,322	\$65,389,612 \$36,362,098	+	\$64,817,176 \$39,169,613
 13.a Dollar value of accounts reported on above that have an active DPA 13.b Dollar value of accounts reported above without an active DPA 	\$29,235,659 \$14,776,93	1 \$26,931,170 \$14,316,348 4 \$41.817.499 \$26,754.295	1 .,,	\$24,791,529 \$12,885,707 \$39,621,947 \$23,601,348	\$21,401,875 \$10,874,687 \$42,864,895 \$23,801,435	7 \$18,778,274 \$8,679,243 5 \$47,136,612 \$24,290,023	\$16,091,374 \$6,415,326 \$48,770,383 \$24,650,420	\$14,501,749 \$5,376,880 \$48,955,412 \$24,610,498	\$15,294,144 \$6,051,437 \$47,839,004 \$24,895,815	\$17,563,568 \$7,577,349 \$46.628.894 \$25.498.972	\$20,322,108 \$10,113,749 \$45,067,504 \$26,248,350	1 .,, . , .,, .	\$20,959,850 \$11,923,635 \$43,857,327 \$27,245,978
14 Total Number of delinquent accounts	90,841 55,600	5 89.489 52.929	90,936 53,754	93,727 54,243	100,306 59,324	4 98.518 58.969	94,026 57,638	T .0,000, T,000,	91,520 60,275	90,226 59,691	91,481 59,903	90,200 58,422	92,565 57,415
14.a Number of accounts reported above that have an active DPA	23,126 13,520			21,764 12,211	19,851 10,855	5 17,913 9,657	16,443 8,525		16,574 9,486	17,317 10,567	19,158 12,474	18,951 12,340	19,367 12,773
14.b Number of accounts reported above without an active DPA	67,715 42,080	67,178 39,796	68,462 40,970	71,963 42,032	80,455 48,469	9 80,605 49,312	77,583 49,113	78,431 50,354	74,946 50,789	72,909 49,124	72,323 47,429	71,249 46,082	73,198 44,642
15 Total Dollar Value of delinquent accounts	\$87,492,590 \$48,175,36		\$86,106,004 \$42,638,210	\$85,011,208 \$39,999,332	\$84,547,932 \$38,745,974				\$84,553,736 \$49,677,836	\$84,217,721 \$51,311,570	\$83,544,771 \$51,418,821		\$80,332,769 \$45,913,389
15.a Dollar Value of accounts reported above that have an active DPA	\$35,136,075 \$16,853,976	5 \$33,417,384 \$15,724,395	\$33,499,501 \$14,892,879	\$31,736,201 \$13,967,137	\$27,608,082 \$11,931,330	0 \$23,479,430 \$10,027,907	\$20,736,307 \$8,525,142		\$21,039,934 \$10,167,071	\$23,317,513 \$12,090,643	\$26,092,537 \$14,531,569		\$25,747,214 \$14,092,074
15.b Dollar Value of accounts reported above without an active DPA	\$52,356,516 \$31,321,393	2 \$53,656,778 \$29,522,707	\$52,606,503 \$27,745,331	\$53,275,007 \$26,032,195	\$56,939,850 \$26,814,645		\$62,299,819 \$33,161,559	\$64,601,799 \$36,612,139	\$63,513,802 \$39,510,765	\$60,900,208 \$39,220,927	\$57,452,233 \$36,887,252	+ 0 0 / 0 1 / 0 1	\$54,585,555 \$31,821,315
16 Total Dollar Value of current accounts 17 Total Active and Pending Final A/R	\$48,247,396 \$7,921,405 \$135,739,986 \$56,096,773	5 \$46,115,863 \$7,109,018 3 \$133,190,025 \$52,356,119	\$47,477,534 \$7,863,622 \$133,583,538 \$50,501,832	\$39,497,506 \$9,221,571 \$124,508,714 \$49,220,903	\$33,018,214 \$12,994,233 \$117,566,146 \$51,740,207	3 \$42,935,064 \$28,399,612 7 \$126,058,735 \$67,648,992	\$46,418,105 \$34,721,962 \$129,454,231 \$76,408,664		\$40,044,301 \$31,771,782 \$124,598,038 \$81,449,619	\$35,411,684 \$23,480,005 \$119,629,404 \$74,791,575	\$32,362,556 \$15,855,089 \$115,907,326 \$67,273,910		\$48,788,906 \$8,538,554 129,121,674 \$54,451,942
Collection Agencies	713,735,735,735,775	7133,130,023 \$32,336,119	\$20,001,832	7124,JUO,/14	7117,300,140 331,740,207	7120,030,733 307,048,992	7123,434,231 3/0,4U8,004	\$131,073,703 \$00,400,943	7124,330,030 301,443,019	7113,023,404 \$74,731,575	\$113,507,520 \$07,275,91U	\$121,330,300 \$33,143,328 \$	123,121,074 \$34,431,342
18 Number of cases referred to collection agencies	1,887 1,128	3 2,376 1,460	1,834 1,253	1,933 1,176	2,043 1,314	4 2,115 1,235	1,792 963	1,566 919	1,580 997	1,442 890	1,413 985	1,466 1,086	1,783 1,263
Payment Plans	<u> </u>												
19 Number of new payments plans, not including AMP	7,930 4,63	7 6,983 3,856	7,873 3,940	6,183 3,129	5,135 2,464	4 4,755 2,656	4,530 2,765		5,957 4,514	5,757 4,431	6,873 5,282	5,843 4,021	6,214 4,266
20 Number of payment plans defaulted	4,089 2,553	7,035 3,871	6,657 3,665	6,127 3,141	7,031 3,641		6,189 3,930	4,667 2,961	5,081 3,386	4,576 2,968	5,444 3,519	5,310 3,597	5,356 3,315
21 Number of active payment agreements	21,850 12,88 3,797 2,76		20,993 11,976 2,954 2,212	19,812 11,269 2,565 1,879	17,907 9,952 2,230 1,489	2 16,834 9,283 9 2,027 1,273	14,941 7,940 1,705 1,012	14,489 7,918 1,637 1,054	15,502 9,017 1,604 1,127	16,505 10,248 1,692 1,266	17,165 11,300 2,860 2,354	17,670 11,586 3,327 2,772	18,295 12,160 3,386 2,766
21.a Number of Active Step-plan agreements 21.b Number of Company issued non-Step plans	3,797 2,76 17,998 10,09	7 3,251 2,475 7 17,034 9,565	2,954 2,212 17,975 9,738	2,565 1,879 17,193 9,363	2,230 1,489 15,636 8,445		1,705 1,012 13,205 6,915		1,604 1,127 13,865 7,883	1,692 1,266 14,782 8,970	2,860 2,354 14,271 8,924	3,327 2,772 14,319 8,795	3,386 2,766 14,873 9,377
21.c Number of regulatory order non-Step plans 21.c Number of regulatory order non-Step plans	17,998 10,09	7 17,034 9,363 7 51 15	58 20	51 27	40 15	5 34 10	30 10	28 8	32 6	30 11	33 21	23 18	35 16
21.d Number of Commission sanctioned "October Rule" payment plans	11	5 9 7	6 6	3 5	1 3	3 1 3	1 3	1 2	1 1	1 1	1 1	1 1	1 1
22 Number of new budget plans, not including AMP	1,116 48	1 1,017 480	1,063 449	838 428	681 413	3 672 496	1,041 877	1,096 923	1,124 883	778 564	1,082 769	922 559	1,173 562
Shut-Offs Shut-Offs													
23 Number of Accounts Sent Notice of Disconnection for non-payment	38,987 26,630	41,412 24,777	38,821 21,962	35,661 17,460	22,098 9,644	4 28,239 15,406	29,643 19,131	24,271 17,207	29,872 21,625	44,097 33,389	46,991 34,969	46,640 34,056	42,404 27,492
24 Number of Service Disconnections for non-payment	1,531 75	7 1,296 388 7 1,296 388		1,566 547 1,566 547	34 13	3 99 33	0 0	0 0	1 21	147 194 147 194	343 429 343 429	418 431 418 431	851 1,036
24.a Number of Service Disconnections for non-payment on accounts with NO special protection 24.b Number of Service Disconnections for non-payment on accounts WITH a special protection	1,531 75	7 1,296 388 n 0 0	2,440 /09	0 00,1	0 0	3 99 33 0 0 0	0 0	0 0	0 0	14/ 194	343 429 0 0	418 431 0 0	851 1,036 0 0
Number of Service Disconnections for non-payment on accounts WITH a special protection Number of Service Disconnections for non-payment in excess of \$1000	1,270 62	1 891 259	1.743 565	1,072 399	32 11	1 90 24	0 0	0 0	1 21	134 147	293 366	326 374	630 767
24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.3% 0.39	6 0.3% 0.2%	0.6% 0.3%	0.4% 0.2%	0.0% 0.0%	6 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.1%	0.1% 0.2%	0.1% 0.2%	0.2% 0.4%
25 Average balance of Service Disconnections for non-payment	\$2,904 \$2,838			\$1,978 \$2,107	\$2,905 \$2,109	9 \$2,712 \$1,844	\$0 \$0	\$0 \$0	\$2,953 \$2,475	\$3,016 \$2,358	\$3,329 \$2,954	\$2,793 \$2,580	\$2,318 \$2,008
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$2,904 \$2,838		7-/	\$1,978 \$2,107	\$2,905 \$2,109	9 \$2,712 \$1,844		\$0 \$0	\$2,953 \$2,475	\$3,016 \$2,358	\$3,329 \$2,954	\$2,793 \$2,580	\$2,318 \$2,008
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0

	Jul-21	Aug 21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22 Jul-22
	Electric Gas	Aug-21 Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas		Electric Gas	·	Electric Gas	Electric Gas	Electric Gas Electric Gas
Restorations												
26 Number of Service Restorations within 7 days of termination	1,247 511	1,081 277	2,101 470	1,308 404	27 9	84 24	4 0 0	0 0	1 19	135 158	274 240	373 300 740 80
26.a Number of Service Restorations within 7 days of termination on accounts with NO special protection	1,247 511	1,081 277	2,101 470	1,308 404	27 9	84 24	4 0 0	0 0	1 19	135 158	274 240	373 300 740 80
26.b Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0 0
27 Average balance of of service restorations	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992	\$1,770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853	\$ \$0 \$0	\$0 \$0	\$1,792 \$2,433	\$2,547 \$2,241	\$2,762 \$2,490	\$2,469 \$2,251 \$1,964 \$1,76
27.a Average balance of of service restorations on accounts with NO special protection 27 h Average balance of of service restorations on accounts WITH a special protection	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992 \$0 \$0	\$1,770 \$1,930 \$0 \$0	\$2,597 \$2,011 \$0 \$0	1 \$2,236 \$1,853	3 \$0 \$0 0 \$0 \$0	\$0 \$0 \$0 \$0	\$1,792 \$2,433 \$0 \$0	\$2,547 \$2,241	\$2,762 \$2,490 \$0 \$0	\$2,469 \$2,251 \$1,964 \$1,76
Average balance of of service restorations on accounts WITH a special protection Average duration of service disconnection for Service Restorations within 7 days of termination	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	0.0 0.0	0.0 0.0	1.0 2.0	1.0 3.0	1.0 3.0	1.0 3.0 1.0 3.
20 Average unation of service disconnection for Service restorations within 7 days of termination Write-Offs	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	0.0 0.0	0.0 0.0	1.0 2.0	1.0 5.0	1.0 3.0	1.0 3.0 1.0 3.
29 Number of Accounts Classified as Written-Off	1.208 791	1.572 1.078	1.472 931	1,720 1,164	1,606 1,061	1.723 1.074	4 2.040 1.248	1,545 850	1,438 793	1,562 909	1.451 789	1,373 867 1,640 1,23
29.a Number of Residential Accounts Classified as Written-Off	1,101 738	1,481 1,015		1,626 1,124	1,480 1,017	/ / /	7 1,844 1,148	1,387 808	1,285 734	1,427 852	1,328 756	1,212 784 1,518 1,15
29.b Number of Commercial and Industrial Classified as Written-Off	107 53	91 63	103 51	94 40	126 44	1 129 77	7 196 100	158 42	153 59	135 57	123 33	161 83 122 8
30 Dollar Value of Accounts Classified as Written-Off	\$1,243,056 \$870,339	\$1,374,137 \$863,440	\$1,621,611 \$918,587	\$2,809,379 \$1,510,794	\$2,093,209 \$1,315,170	\$1,805,345 \$1,012,048	\$ \$2,547,884 \$1,368,034	\$1,685,415 \$861,954	\$1,377,137 \$607,874	\$1,668,539 \$811,114	\$1,379,220 \$665,036	\$1,800,658 \$1,022,731 \$1,663,670 \$1,240,68
30.a Dollar Value of Residential Accounts Classified as Written-Off	\$1,067,770 \$761,869	\$1,205,793 \$786,694	\$1,344,246 \$871,484	\$2,653,159 \$1,465,079	\$1,903,453 \$1,242,515	\$1,657,490 \$909,284	4 \$2,167,326 \$1,230,168	\$1,375,178 \$821,368	\$1,063,841 \$549,484	\$1,406,060 \$767,193	\$1,077,756 \$637,922	\$1,447,823 \$849,071 \$1,444,137 \$1,106,36
30.b Dollar Value of Commercial and Industrial Classified as Written-Off	\$175,286 \$108,470	\$168,345 \$76,746	T-11/000 T11/-01	\$156,220 \$45,715	\$189,756 \$72,655	\$147,855 \$102,764	4 \$380,558 \$137,866	\$310,236 \$40,586	\$313,297 \$58,390	\$262,479 \$43,921	\$301,463 \$27,114	\$352,835 \$173,660 \$219,532 \$134,31
31 Dollar Value of write-off recoveries	\$490,734 \$282,156	\$444,861 \$302,290	1,	\$589,624 \$362,625	\$469,222 \$365,114	\$412,387 \$339,914	4 \$515,919 \$302,206	\$512,972 \$265,057	\$630,175 \$314,623	\$479,849 \$288,329	\$556,136 \$314,077	\$403,292 \$260,420 \$392,215 \$271,98
31.a Dollar Value of Residential write-off recoveries	\$382,345 \$262,755	\$404,411 \$247,548		\$540,628 \$340,904	\$430,170 \$347,579	\$382,349 \$327,010	\$472,093 \$268,133	\$443,173 \$236,269	\$503,454 \$299,060	\$441,711 \$277,149	\$455,742 \$298,545	\$381,127 \$253,182 \$373,333 \$261,09
31.b Dollar Value of Commercial and Industrial write-off recoveries 32 Dollar value of NFT A/R Write-Offs	\$108,388 \$19,401 \$752,322 \$588,183	\$40,450 \$54,741 \$929,276 \$561,151		\$48,996 \$21,721 \$2,219,755 \$1,148,168	\$39,052 \$17,535 \$1,623,987 \$950,057	5 \$30,038 \$12,904 7 \$1,392,958 \$672,134	4 \$43,826 \$34,073 4 \$2,031,965 \$1,065,828	\$69,799 \$28,788 \$1,172,443 \$596,897	\$126,721 \$15,563 \$746,962 \$293,251	\$38,138 \$11,180 \$1,188,690 \$522,785	\$100,394 \$15,532 \$823,083 \$350,959	\$22,166 \$7,238 \$18,882 \$10,88 \$1,397,365 \$762,311 \$1,271,455 \$968,69
32.a Dollar Value of Residential NET A/R Write-Offs	\$685,425 \$499,115	\$801.381 \$539.146		\$2,219,755 \$1,148,168	\$1,623,987 \$950,057	\$1,392,958 \$672,132 5 \$1.275.141 \$582.274	\$2,031,965 \$1,065,828 \$ \$1.695,233 \$962,035	\$1,172,443 \$596,897	\$560.387 \$250.424	\$1,188,690 \$522,785 \$964.349 \$490.044	\$622,014 \$339,378	\$1,397,365 \$762,311 \$1,271,455 \$968,69 \$1.066,696 \$595,888 \$1.070,805 \$845,27
32.b Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$66,897 \$89,069	\$127,895 \$22,005		\$107,224 \$23,993	\$1,473,283 \$894,936	\$117,817 \$89,860		\$240,438 \$11,798	\$186,575 \$42,827	\$224,341 \$32,741	\$201,069 \$11,582	\$330,669 \$166,422 \$200,650 \$123,42
Low Income Discount Rate	, ,	, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , 	,, ,	, ,, , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,	,	T	. ,	, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,
33 Number of Low-Income Accounts	37,749 24,711	36,436 23,652	36,070 23,247	35,283 23,005	36,054 23,393	35,427 23,165	5 35,454 23,279	36,154 23,668	37,886 24,393	37,744 24,417	37,820 24,318	39,556 25,314 38,699 24,68
33.a Number of Accounts (no rider)	32,440 21,234	31,395 20,381	31,021 20,009	30,273 19,778	31,037 20,153	30,469 19,940	30,528 20,044	31,141 20,389	32,559 20,921	32,571 21,029	32,975 21,146	34,297 21,881 33,483 21,31
33.b Number of Accounts (with rider)	5,309 3,477	5,041 3,271	5,049 3,238	5,010 3,227	5,017 3,240	4,958 3,225	4,926 3,235	5,013 3,279	5,327 3,472	5,173 3,388	4,845 3,172	5,259 3,433 5,216 3,36
34 Percent of customers on the low-income discount	8.5% 9.9%	8.2% 9.5%	8.1% 9.3%	8.0% 9.2%	8.1% 9.3%	8.0% 9.2%	6 8.0% 9.4%	8.1% 9.5%	8.5% 9.8%	8.5% 9.8%	8.5% 9.8%	8.9% 10.2% 8.7% 10.0
35 Total receipts	\$4,256,619 \$1,102,849	\$2,372,736 \$598,363		\$2,184,500 \$703,330	\$2,444,584 \$895,038	\$1,997,861 \$889,216		\$2,990,432 \$2,607,467		\$2,916,556 \$2,377,702	\$2,361,795 \$1,096,586	\$3,156,145 \$1,636,933 \$3,172,378 \$615,18
36 Total receipts paid by LIHEAP	\$47,007 \$272,309 \$42,687 \$268,545	\$135,702 \$597,052 \$130,094 \$591,243	\$32,022 \$138,955 \$28,175 \$137,242	\$1,388 \$0 \$1,388 \$0	\$709 \$2,410 \$709 \$2.410	\$0 \$0	\$414,960 \$979,117 \$412,345 \$977,251	\$114,931 \$1,011,204 \$106.674 \$996.456	\$120,064 \$563,154 \$118,179 \$562,244	\$77,284 \$782,400 \$74,961 \$754,759	\$209,340 \$408,495 \$191,371 \$406,290	\$63,626 \$285,792 \$85,360 \$540,27 \$63,569 \$285,277 \$77,300 \$534,03
36.a Total receipts paid by Regular LIHEAP 36.b Total receipts paid by Crisis LIHEAP	\$42,687 \$268,545 \$4,320 \$3,764	\$130,094 \$591,243 \$5.608 \$5.809	Q20,175 Q157,212	\$1,388 \$0 \$0 \$0	\$709 \$2,410 \$0 \$0	\$0 \$0 \$0 \$0	3 \$412,345 \$977,251 3 \$2.615 \$1.866	\$106,674 \$996,456	\$118,179 \$562,244	\$74,961 \$754,759	\$191,371 \$406,290 \$17,969 \$2,205	\$63,569 \$285,277 \$77,300 \$534,03 \$57 \$515 \$8,060 \$6,24
Total receipts paid by Crisis LIHEAP Total number of customers receiving a LIHEAP payment for the month	135 689	33,008 33,803 469 1 552	\$3,647 \$1,713 83 346	4 0	30 3C	5 0 50	1 335 2 551	348 2.605	321 1.448	218 2,001	668 1.012	159 699 288 1,35
38 Total billed	\$3,308,160 \$667,269	\$3,623,375 \$694,555	\$3.391.194 \$644.116	\$2,745,891 \$725,712	\$2,607,361 \$1,324,044	\$3,163,491 \$2,703,779	9 \$3,486,132 \$3,405,744	\$3,721,816 \$4,390,293	-,	\$3,066,990 \$2,800,111	\$2,542,450 \$1,749,831	\$2,697,589 \$910,755 \$3,705,585 \$817,57
Delinquency	1.,,	1 - 7 -	1.7	1,7 - 2,7 - 2,7 - 2,7	1 /2 2 /2	1,7, 1,7, 1,7, 1,7		, , , , , , , , , , , , , , , , , , , ,	1.,,	1 //		, , , , , , , , , , , , , , , , , , , ,
39 Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,956 1,226	2,284 1,111	2,108 1,149	2,716 1,424	2,505 1,451	1 2,474 1,753	3 2,934 2,243	3,069 2,152	3,192 2,405	3,239 2,006	3,173 1,761	3,289 1,627 3,890 1,48
39.a Number of accounts reported above that have an active DPA	179 48	194 26	253 20	223 23	173 29	150 54	4 204 131	172 143	245 177	193 149	162 85	147 57 176 3
39.b Number of accounts reported above without an active DPA	2,777 1,178	2,090 1,085	1,855 1,129	2,493 1,401	2,332 1,422	2 2,324 1,699	2,730 2,112	2,897 2,009	2,947 2,228	3,046 1,857	3,011 1,676	3,142 1,570 3,714 1,44
Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$248,711 \$89,467	\$198,412 \$41,608		\$188,864 \$35,408	\$196,289 \$51,796	\$126,286 \$83,267		\$243,932 \$224,608	\$262,143 \$287,356	\$232,794 \$198,080	\$213,694 \$138,851	\$211,295 \$108,925 \$229,009 \$53,87
40.a Dollar value of accounts reported above that have an active DPA	\$24,542 \$22,829 \$224,169 \$66.639	\$22,089 \$1,802 \$176,323 \$39,806	920,207 9321	\$19,475 \$1,852 \$169,389 \$33,556	\$13,161 \$1,375 \$183,128 \$50,422	\$12,249 \$2,850		\$19,177 \$15,957 \$224,755 \$208.652	\$32,137 \$28,339 \$230,006 \$259,017	\$26,980 \$22,878 \$205,815 \$175,202	\$26,851 \$9,879 \$186,844 \$128,972	\$15,261 \$6,695 \$17,719 \$5,73 \$196,034 \$102,230 \$211,290 \$48,13
40.b Dollar value of accounts reported above without an active DPA	\$224,169 \$66,639 1 162 711	\$176,323 \$39,806 1.175 654	\$128,921 \$35,928 1,075 610	\$169,389 \$33,556 1.258 687	\$183,128 \$50,422 1.791 861	2 \$114,037 \$80,417 1 1.651 932	7 \$193,721 \$178,300	1,725 \$208,652	1.798 1.469	\$205,815 \$175,202 1.917 1.717	\$186,844 \$128,972 1.847 1.465	\$196,034 \$102,230 \$211,290 \$48,13 1,819 1,245 1,623 94
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill 41.a Number of accounts reported above that have an active DPA	243 104	304 82	343 50	351 34	391 71	1 273 78	3 212 124	290 206	294 242	349 302	332 308	309 223 267 13
41.b Number of accounts reported above without an active DPA	919 607	871 572	732 560	907 653	1.400 790	1.378 854	1.111 874	1,435 1,222	1,504 1,227	1,568 1,415	1,515 1,157	1,510 1,022 1,356 80
42 Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$206,652 \$105,940	\$245,050 \$86,197	\$198,929 \$42,569	\$230,736 \$51,363	\$360,705 \$77,500	\$242,601 \$87,269	\$217,998 \$185,694	\$349,808 \$355,039	\$397,220 \$473,312	\$388,452 \$480,589	\$339,390 \$328,792	\$309,975 \$197,866 \$229,268 \$105,26
42.a Dollar value of accounts reported above that have an active DPA	\$56,749 \$28,007	\$90,573 \$25,131	\$82,485 \$7,728	\$75,020 \$5,403	\$91,927 \$14,952	\$55,637 \$11,402	2 \$46,809 \$27,459	\$76,835 \$60,135	\$76,002 \$88,757	\$93,038 \$96,255	\$100,559 \$88,814	\$84,163 \$43,082 \$60,475 \$29,36
42.b Dollar value of accounts reported above without an active DPA	\$149,902 \$77,932	\$154,477 \$61,066	\$116,444 \$34,840	\$155,716 \$45,960	\$268,778 \$62,548	\$186,964 \$75,867	7 \$171,189 \$158,236	\$272,973 \$294,903	\$321,218 \$384,555	\$295,414 \$384,334	\$238,831 \$239,978	\$225,812 \$154,784 \$168,794 \$75,90
A3 Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	11,536 7,676	10,257 7,076		9,318 6,732	9,826 6,900	10,385 7,071	1 10,594 6,908	10,626 6,770	11,317 7,144	11,322 7,255	11,339 7,699	12,056 8,437 11,776 8,20
43.a Number of accounts reported above that have an active DPA	6,136 3,510	5,362 3,354	.,	4,844 3,053	4,128 2,476	3,600 2,009	-,	2,748 1,224	2,899 1,278	3,497 1,769	4,770 2,908	5,161 3,258 5,042 3,21
43.b Number of accounts reported above without an active DPA	5,400 4,166	4,895 3,722	3,988 3,448	4,474 3,679	5,698 4,424	6,785 5,062	7,658 5,525	7,878 5,546	8,418 5,866	7,825 5,486	6,569 4,791	6,895 5,179 6,734 4,99
Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill 44.a Dollar value of accounts reported above that have an active DPA	\$21,681,361 \$11,707,243	\$20,053,329 \$10,540,977 \$9,117,335 \$4,245,485		\$18,541,253 \$9,391,730 \$8,057,762 \$3,717,799	\$18,956,989 \$9,230,425 \$6,327,437 \$2,784,012	\$ \$18,712,841 \$9,208,204 \$ \$5,171,765 \$2,136,127		19,058,225 \$9,940,409 \$3,761,120 \$1,469,391		20,573,271 \$11,691,286 \$5,102,402 \$2,299,422	\$20,396,494 \$11,781,025 \$6,827,187 \$3,600,682	\$21,130,919 \$12,239,406 \$20,293,177 \$11,274,66 \$7,214,004 \$3,738,925 \$6,930,605 \$3,416,62
44.b Dollar value of accounts reported above without an active DPA 44.b Dollar value of accounts reported above without an active DPA	\$11.772.735 \$7.145.335	\$10.935.994 \$6.295.491	\$9,680,315 \$5,527,888	\$10.483.491 \$5.673.932	\$12.629.552 \$6.446.413	\$3,171,765 \$2,136,127 \$13,541.076 \$7.072.077	+ ·/=-/	35,761,120 \$1,469,391 15.297.105 \$8.471.018		15.470.869 \$9.391.863	\$13.569.307 \$8.180.342	\$13.916.915 \$8.500.482 \$13.362.572 \$7.858.03
45 Total Number of low-income delinquent accounts	15.654 9.613	13.716 8.841	12.668 8.637	13.292 8.843	14.122 9.212	2 14.510 9.756	5 14.851 10.149	15,420 10,350	16.307 11.018	16.478 10.978	16.359 10.925	17.164 11.309 17.289 10.63
45.a Number of accounts reported above that have an active DPA	6,558 3,662	5,860 3,462	6,093 3,500	5,418 3,110	4,692 2,576	4,023 2,141	1 3,352 1,638	3,210 1,573	3,438 1,697	4,039 2,220	5,264 3,301	5,617 3,538 5,485 3,38
45.b Number of accounts reported above without an active DPA	9,096 5,951	7,856 5,379	6,575 5,137	7,874 5,733	9,430 6,636	10,487 7,615	5 11,499 8,511	12,210 8,777	12,869 9,321	12,439 8,758	11,095 7,624	11,547 7,771 11,804 7,25
46 Total Dollar Value of low-income delinquent accounts	\$22,136,723 \$11,902,650	\$20,496,791 \$10,668,781	\$19,322,188 \$9,922,451	\$18,960,853 \$9,478,500	\$19,513,983 \$9,359,722	2 \$19,081,728 \$9,378,741	1 \$19,094,057 \$9,822,967 \$	19,651,966 \$10,520,055	\$21,281,272 \$12,068,066 \$	21,194,517 \$12,369,954	\$20,949,578 \$12,248,668	\$21,652,190 \$12,546,197 \$20,751,455 \$11,433,80
46.a Dollar value of accounts reported above that have an active DPA	\$9,989,917 \$4,612,744	\$9,229,998 \$4,272,418		\$8,152,257 \$3,725,053	\$6,432,525 \$2,800,338	\$5,239,651 \$2,150,379		\$3,857,133 \$1,545,483		\$5,222,419 \$2,418,555	\$6,954,597 \$3,699,376	\$7,313,428 \$3,788,702 \$7,008,799 \$3,451,72
46.b Dollar value of accounts reported above without an active DPA	\$12,146,806 \$7,289,906	\$11,266,794 \$6,396,363	\$9,925,681 \$5,598,657	\$10,808,596 \$5,753,447	\$13,081,458 \$6,559,383	\$ \$13,842,077 \$7,228,362	2 \$14,914,914 \$8,202,364 \$	15,794,833 \$8,974,572	\$17,094,582 \$10,323,708 \$	15,972,097 \$9,951,399	\$13,994,982 \$8,549,292	\$14,338,762 \$8,757,496 \$13,742,656 \$7,982,07
Shut-Offs												
47 Number of low-income Accounts Sent Notice of Disconnection 48 Number of low-income Service Disconnections for Non-Payment	5,633 4,220 58 32	5,292 3,755 211 46	4,108 3,217 409 133	2,748 1,798 160 62	173 84	37 19	0 0 0	143 137	393 262 0 0	7,178 5,991 0 1	7,384 6,024 69 49	5,817 7,352 7,214 5,10 2 4 12
48 Number of low-income service disconnections for Non-Payment 49 Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.2% 0.1%	0.6% 0.2%	409 133 1.1% 0.6%	0.5% 0.3%	0.0% 0.0%	6 0.0% 0.0%	6 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.2% 0.2%	0.0% 0.0% 0.0% 0.00 0.0% 0.0% 0.0% 0.0%
Restorations Restorations	0.2/0 0.1%	0.076 0.2%	1.1/0 0.6%	0.5/6 0.3%	0.076 0.0%	0.0% 0.0%	0.076 0.0%	0.076 0.0%	0.076 0.076	0.070 0.0%	U.2/0 U.2%	J.U/6 U.U/6 U.U/6 U.U
50 Number of low-income Service Restorations for non-payment	49 20	152 14	354 80	148 44	0 0	0 0	0 0	0 0	0 0	0 0	60 41	2 4 10
51 Average duration of low-income service disconnection for restored accounts	2 3	1 3	1 3	1 3	0 0	0 0	0 0	0 0	0 0	0 0	1 3	0 2 1
Write-Off												
52 Number of low-income accounts Classified as Written-Off	105 60	113 87	95 61	138 109	154 122	150 112	2 223 156	143 106	104 51	179 129	152 89	170 113 202 17
53 Dollar Value of low income accounts classified as written-off	\$143,811 \$62,415	\$120,982 \$104,259	\$160,062 \$71,587	\$274,547 \$135,873	\$320,844 \$160,613	\$216,134 \$173,725	\$374,660 \$250,648	\$269,075 \$152,571	\$156,287 \$69,451	\$297,208 \$176,747	\$219,534 \$104,649	\$317,080 \$176,028 \$319,657 \$198,00
54 Dollar Value of low-income write-off recoveries	\$73,132 \$25,966	\$75,504 \$37,724	\$01,511 \$55,010	\$71,306 \$56,982	\$63,535 \$54,168	\$61,031 \$37,656	,	\$75,512 \$35,060	\$125,073 \$42,031	\$105,695 \$39,124	\$111,291 \$59,259	\$88,798 \$73,833 \$81,095 \$52,64
55 Dollar value of NET low-income A/R Write-Offs	\$70,679 \$36,449	\$45,478 \$66,535	\$95,551 \$36,539	\$203,241 \$78,890	\$257,310 \$106,445	\$155,103 \$136,069	\$303,887 \$221,750	\$193,563 \$117,511	\$31,214 \$27,420	\$191,513 \$137,623	\$108,243 \$45,390	\$228,282 \$102,196 \$238,561 \$145,36

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		Jul-21	1	Aug-2	!1	Sep-2		Oct-21		Nov-21		Dec-2	1	Jan-22	2	Feb-22		Mar-2		Apr-2		May-2	2	Jun-22		Jul-22	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	1,372	700	1,365	756	1,414	778
57	Percent of low-income customers enrolled on the AMP	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	3.6%	2.9%	3.5%	3.0%	3.7%	3.2%
58	Total receipts paid by enrollees	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	\$155,060	\$66,337	\$164,514	\$80,462	\$165,989	\$62,977
59	Total receipts paid by LIHEAP	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	\$31,375	\$24,286	\$7,382	\$22,737	\$13,607	\$46,389
60	Total billed to program participants, includes both arrears payment and current bill	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	\$912,684	\$270,030	\$1,143,735	\$316,789	\$1,271,849	\$379,519
61	Number of newly enrolled customers	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161	235	108
61.a	Number of newly enrolled customers: not associated with service restoration	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161	235	108
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	121	71	95	60	86	48
62.a	Number of customers exited the program by default	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	48	32	64	43	42	31
62.b	Number of customers exited the program by cancellation	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	73	39	31	17	44	17
63	Number of customers successfully completing a 12-month program	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65	126	44
63.a	Number of customers successfully completing a 12-month program with remaining arrears	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65	126	44
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	1,070	567	1,148	649	1,247	684
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	\$2,377,864	\$995,651	\$2,630,435	\$1,095,748	\$2,867,238	\$1,116,767
66	Number of AMP program participants receiving LIHEAP	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	40	35	10	33	19	68
67	Percent of AMP customers receiving LIHEAP payments	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	2.9%	5.0%	0.7%	4.4%	1.3%	8.7%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

September 16, 2022

Date

Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)

Combined Service list updated 8/31/2022

Docket No. 4770 Name/Address	E-mail Distribution List	Phone
The Narragansett Electric Company	COBrien@pplweb.com;	401-578-2700
d/b/a Rhode Island Energy		401-784-7288
Celia B. O'Brien, Esq.	JHutchinson@pplweb.com	401-784-4263
Jennifer Hutchinson, Esq.		
280 Melrose Street	AMarcaccio@pplweb.com	
Providence, RI 02907		
	JScanlon@pplweb.com;	
	SBriggs@pplweb.com;	
	JOliveira@pplweb.com;	
Adam Ramos, Esq.	aramos@hinckleyallen.com;	401-457-5164
Hinckley Allen		
100 Westminster Street, Suite 1500		
Providence, RI 02903-2319		
Electric Transportation:	jhabib@keeganwerlin.com;	617-951-1400
John Habib, Esq.		
Keegan Werlin LLP		
99 High Street, Suite 2900	Theresa.burns@nationalgrid.com;	
Boston, MA 02110		
N. C. LC.	Scott.mccabe@nationalgrid.com;	7
National Grid	,	
Theresa Burns		

Scott McCabe	Jason.small@nationalgrid.com;	
Jason Small		
Division of Public Utilities (Division) Leo Wold, Esq. Christy Hetherington, Esq. Division of Public Utilities and Carriers 89 Jefferson Blvd. Warwick, RI 02888	Leo.Wold@dpuc.ri.gov; Christy.Hetherington@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Linda.George@dpuc.ri.gov; Machaela.Seaton@dpuc.ri.gov; Al.mancini@dpuc.ri.gov; Paul.Roberti@dpuc.ri.gov; Thomas.kogut@dpuc.ri.gov;	401-780-2140
David Effron Berkshire Consulting 12 Pond Path North Hampton, NH 03862-2243	Djeffron@aol.com;	603-964-6526
Gregory L. Booth, PLLC 14460 Falls of Neuse Rd. Suite 149-110 Raleigh, N. C. 27614 Linda Kushner	gboothpe@gmail.com;	919-441-6440
L. Kushner Consulting, LLC 514 Daniels St. #254 Raleigh, NC 27605		
-	lkushner33@gmail.com;	919-810-1616
Office of Energy Resources (OER) Albert Vitali, Esq. Dept. of Administration Division of Legal Services One Capitol Hill, 4 th Floor Providence, RI 02908	Albert.Vitali@doa.ri.gov; nancy.russolino@doa.ri.gov; Christopher.Kearns@energy.ri.gov; Shauna.Beland@energy.ri.gov; Matthew.Moretta.CTR@energy.ri.gov;	401-222-8880
Conservation Law Foundation (CLF) James Crowley, Esq. Conservation Law Foundation 235 Promenade Street Suite 560, Mailbox 28 Providence, RI 02908	jcrowley@clf.org; mcurran@clf.org;	401-228-1904

Dept. of Navy (DON) Kelsey A. Harrer, Esq. Office of Counsel NAVFAC Atlantic, Department of the Navy	kelsey.a.harrer@navy.mil;	757-322-4119
6506 Hampton Blvd. Norfolk, VA 23508-1278 Kay Davoodi, Director	khojasteh.davoodi@navy.mil;	
Larry R. Allen, Public Utilities Specialist Utilities Rates and Studies Office NAVFAC HQ, Department of the Navy		
1322 Patterson Avenue SE Suite 1000 Washington Navy Yard, D.C. 20374	larry.r.allen@navy.mil;	
Ali Al-Jabir Maurice Brubaker Brubaker and Associates	aaljabir@consultbai.com;	
New Energy Rhode Island (NERI) Seth H. Handy, Esq. Handy Law, LLC	seth@handylawllc.com; helen@handylawllc.com;	401-626-4839
42 Weybosset St. Providence, RI 02903	interior in the state of the st	
The RI League of Cities and Towns c/o Jordan Day and Jennifer Slatterly	jday@rileague.org;	401 272-3434
PRISM & WCRPC c/o Jeff Broadhead, Executive Director	jslattery@rileague.org;	
Newport Solar c/o Doug Sabetti	jb@wcrpc.org;	401-792-9900
Green Development, LLC c/o Hannah Morini	doug@newportsolarri.com;	401.787.5682
Clean Economy Development, LLC c/o Julian Dash	hm@green-ri.com;	
ISM Solar Development, LLC c/o Michael Lucini	jdash@cleaneconomydevelopment.com;	
Heartwood Group, Inc.	mlucini@ismgroup.com;	401.435.7900
c/o Fred Unger	unger@hrtwd.com;	401.861.1650

Energy Consumers Alliance of NE James Rhodes Rhodes Consulting 860 West Shore Rd. Warwick, RI 02889	jamie.rhodes@gmail.com;	401-225-3441
Larry Chretien, PPL	larry@massenergy.org;	
Acadia Center Amy Boyd, Esq. Acadia Center 31 Milk St., Suite 501 Boston MA 02109-5128	aboyd@acadiacenter.org;	
Hank Webster Policy Advocate & Staff Attorney Acadia Center 144 Westminster Street, Suite 203 Providence, RI 02903-2216	hwebster@acadiacenter.org;	
Northeast Clean Energy Council Jeremy McDiarmid, NECEC Dan Bosley, NECEC Sean Burke	jmcdiarmid@necec.org; dbosley@necec.org;	401-724-3600
The George Wiley Center Jennifer Wood Rhode Island Center for Justice 1 Empire Plaza, Suite 410 Providence, RI 02903 Camilo Viveiros, Wiley Center	jwood@centerforjustice.org; georgewileycenterri@gmail.com; Camiloviveiros@gmail.com;	401-491-1101
Wal-Mart Stores East & Sam's East, Inc. Melissa M. Horne, Esq. Higgins, Cavanagh & Cooney, LLC 10 Dorrance St., Suite 400 Providence, RI 20903	mhorne@hcc-law.com; Greg.tillman@walmart.com;	401-272-3500
Gregory W. Tillman, Sr. Mgr./ERA Walmart		
AMTRAK Clint D. Watts, Esq.	CWatts@mdmc-law.com;	401-519-3848

Paul E. Dwyer, Esq.	PDwyer@mdmc-law.com;	
McElroy, Deutsch, Mulvaney & Carpenter 10 Dorrance St., Suite 700	BWeishaar@mcneeslaw.com;	
Providence, RI 02903	KStark@mcneeslaw.com;	
Robert A. Weishaar, Jr., Esq. Kenneth R. Stark, Esq.		
Original & 9 copies file w/:	Luly.massaro@puc.ri.gov;	401-780-2107
Luly E. Massaro, Commission Clerk	Cynthia. WilsonFrias@puc.ri.gov;	401-780-2147
Public Utilities Commission	Alan.nault@puc.ri.gov;	
89 Jefferson Blvd.	Todd.bianco@puc.ri.gov;	
Warwick, RI 02888		
	Emma.rodvien@puc.ri.gov;	
	John.harrington@puc.ri.gov;	
DOCKET NO. 4780		
ChargePoint, Inc. Edward D. Pare, Jr., Esq.	EPare@brownrudnick.com;	617-856-8338
Brown Rudnick LLP	Anne.Smart@chargepoint.com;	
One Financial Center	Anne.smart@enargepoint.com,	
Boston, MA 02111		
Boston, WIA 02111	Kevin.Miller@chargepoint.com;	
Anne Smart, Charge Point, Inc.	Kevin.ivimer@chargepoint.com,	
Direct Energy	cwaksler@eckertseamans.com;	617-342-6800
Craig R. Waksler, Esq.	11. 6110.1	440 640 0.555
Eckert Seamans Cherin & Mellott, LLC	dclearfield@eckertseamans.com;	413-642-3575
Two International Place, 16 th Floor	M 1 1 0 F	
Boston, MA 02110	Marc.hanks@directenergy.com;	
Marc Hanks, Sr. Mgr./GRA		
Direct Energy Services,		
Direct Energy Services,		
INTERESTED PERSONS		
EERMC	marisa@desautelesq.com;	401-477-0023
Marisa Desautel, Esq	guerard@optenergy.com;	101 177 0025
2.2	guerara (a) optenoigy room,	
Frank Epps, EDP	Frank@edp-energy.com;	
Matt Davey	mdavey@ssni.com;	
Nathan Phelps	nathan@votesolar.org;	
Radina Valova, Pace Energy & Climate	rvalova@law.pace.edu;	
Ctr.		
Lisa Fontanella	<u>Lisa.Fontanella@spglobal.com;</u>	
Frank Lacey, EAC Power	frank@eacpower.com;	
PPL Electric Utilities		
	rjreybitz@pplweb.com;	

Stephen Breininger	skbreininger@pplweb.com;	