280 Melrose Street Providence, RI 02907 Phone 401-784-7263



October 24, 2022

## VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Report – September 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy<sup>1</sup> of the Company's Low-Income Monthly Report for September 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Andrew S. Marcaccio

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Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

<sup>&</sup>lt;sup>1</sup> Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
General Residential	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	445,994 251,348	446.437 251.824	445,744 252,251	446.355 252.869	446.917 249.961	446.577 249.816	446.375 249.193	447,063 249,733	447.687 249.266	446,732 248,530	5 447,026 248,194	446,465 247,647	446,053 247,268
1.a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,153 249,92	443,362 250,267	443,772 251,323	444,170 251,736	444,623 248,682	444,703 248,812	444,654 248,286	444,650 248,338	444,249 247,538	443,949 247,070	443,968 246,652	443,973 246,422	443,783 246,189
1.b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	2,841 1,42	3,075 1,557	1,972 928	2,185 1,133	2,294 1,279	1,874 1,004	1,721 907	2,413 1,395	3,438 1,728	2,783 1,46	3,058 1,542	2,492 1,225	2,270 1,079
2 Total Billed, does not include ESCO	\$65,041,590 \$8,426,544			\$56,054,156 \$38,020,021	\$62,211,146 \$49,555,113	\$62,871,061 \$61,540,800	\$54,520,118 \$48,406,442		\$41,614,051 \$22,423,542	\$44,526,377 \$11,409,97		\$77,663,732 \$8,909,717	\$66,130,635 \$9,404,292
3 Average active residential account bill (line 2 / line 1.a)	\$146.77 \$33.77	\$110.57 \$38.20		\$126.20 \$151.03	\$139.92 \$199.27	\$141.38 \$247.34	\$122.61 \$194.96	\$109.02 \$146.94	\$93.67 \$90.59	\$100.30 \$46.1		\$174.93 \$36.16	\$149.02 \$38.20
4 Total Receipts 5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	\$36,398,326 \$4,963,408 5,704 3,560	3 \$32,970,760 \$4,496,013 5.633 3.529	3 \$26,121,788 \$11,195,052 5.591 3.507	\$21,200,836 \$14,133,891 5.562 3.500	\$29,149,956 \$19,433,304 5,480 3,449	\$32,961,575 \$21,974,383 5.480 3.443	\$32,471,259 \$28,795,268 5.500 3.460	\$29,633,915 \$19,755,943 5,474 3,433	\$26,979,715 \$14,527,539 5.555 3.494	\$28,837,755 \$7,209,439 5,689 3,56	9 \$31,010,454 \$5,472,433 7 5.664 3.557	\$40,549,084 \$4,505,454 5.693 3.577	\$41,614,524 \$5,674,708 5,777 3,629
6 Number of Standard Accounts Protected	3,704 3,560	3,033 3,329	3,391 3,507	3,362 3,300	3,460 3,445	3,480 3,443	3,088 1,926	3,474 3,433	3,084 1,920	3,086 1,92	1 3.087 1.937	3,128 1,967	3,173 1,991
6.a Elderly	1,005 71:	1,001 711	983 698	985 701	978 681	968 677	985 687	969 675	994 702	1,012 71	5 1,008 711	1,007 710	1,047 737
6.b Infant	0	0 0	0 0	0 0	0 (	0 0	0 0	0 0	0 0	0 (	0 0	0 0	0 0
6.c Handicapped	316 170	340 191	292 153	295 163	260 156	255 150	257 155	250 146	225 140	214 130	235 138	224 132	256 155
6.d Welfare	0 ( 74 4	0 0	0 0	0 0	0 ( 59 37	0 0	0 0 47 31	0 0 44 31	0 0 48 31	0 ( 47 3:	0 0 0	0 0	0 0 46 32
6.e Unemployed 6.f Seriously ill	1.833 1.073	3 1.798 1.046	7 81 46 5 1.813 1.061	83 48 1.831 1.054	1.862 1.060	54 35 1.856 1.055	1,799 1,053	1.802 1.045	1.817 1.047	1.813 1.04		46 31 1.851 1.094	1,824 1,067
7 Number of Low-Income Accounts Protected	2,476 1,56:	2,416 1,534	-/	2,368 1,534	2,321 1,515	2.347 1.526	2,412 1,534	2,409 1,536	2,471 1,574	2,603 1,64	-,,	2,565 1,610	2,604 1,638
7.a Elderly	737 460	721 453		681 438	665 428	676 426	695 433	691 434	716 450	749 46	2 745 458	744 466	753 477
7.b Infant	0 (	0 0	0 0	0 0	0 (	0 0	0 0	0 0	0 0	0 (	0 0	0 0	0 0
7.c Handicapped	346 24	368 252	333 214	328 215	292 204	292 209	306 204	296 206	287 205	300 190	306 186	295 194	337 225
7.d Welfare	0 (	0 0	0 0	0 0	0 ( 23 15	0 0	0 0 28 15	0 0 27 14	0 0 27 13	0 ( 27 1:	0 0 0	0 0	0 0
7.e Unemployed 7.f Seriously ill	1,356 830	38 26 5 1,289 803	35 25 3 1,344 862	33 23 1,326 858	1,341 868	2/ 16 3 1,352 875	28 15 1,383 882	2/ 14 1,395 882	2/ 13 1,441 906	1,527 98	2 25 11 2 1,501 965	26 12 1,500 938	2/ 12 1,487 924
Delinquency (Includes Active and Pending final accounts)	1,550 85	1,203 803	1,544 802	1,520 830	1,541 800	1,552 675	1,303 882	1,555 662	1,771 300	1,527 38.	1,501 905	1,500 938	1,407 324
8 Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	34,723 16,025	34,835 16,604	38,822 21,916	33,800 20,888	34,112 22,466	35,188 23,208	33,161 23,605	31,272 19,935	32,425 19,102	30,397 16,378	34,351 16,685	34,996 15,288	39,908 16,494
8.a Number of accounts reported above that have an active DPA	1,118 17-	980 143	023 133	687 340	1,042 852	1,119 992	1,135 1,085	900 754	825 603	616 28	7 766 185	1,119 222	1,351 203
8.b Number of accounts reported above without an active DPA	33,605 15,85	33,855 16,461	57,555 E1,7E5	33,113 20,548	33,070 21,614	34,069 22,216	32,026 22,520	30,372 19,181	31,600 18,499	29,781 16,09	1 33,585 16,500	33,877 15,066	38,557 16,291
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$12,885,111 \$2,130,623	\$ \$12,617,005 \$2,044,283	1 , , , ,	\$9,989,223 \$4,563,791	\$12,232,887 \$8,169,279	\$13,384,561 \$10,159,180		\$11,574,225 \$10,254,175	\$10,842,223 \$8,330,947	\$8,765,670 \$5,039,998			\$15,455,109 \$2,349,992
Dollar Value of accounts reported above that have an active DPA      Dollar Value of accounts reported above without an active DPA	\$3,904,037 \$597,283 \$8,981,074 \$1,533,330	\$3,549,843 \$541,890 \$9,067,161 \$1,502,393	\$3,014,507 \$575,229 \$8,781,587 \$2,017,470	\$2,286,641 \$863,390 \$7,702,582 \$3,700,401	\$2,803,288 \$1,489,633 \$9,429,599 \$6,679,646	\$2,959,407 \$1,800,504 \$10,425,154 \$8,358,676	\$3,105,201 \$2,437,260 \$10,077,050 \$9,974,061	\$2,887,059 \$2,226,928 \$8,687,166 \$8,027,248	\$2,995,257 \$2,141,009 \$7,846,965 \$6,189,938	\$2,309,019 \$1,264,650 \$6,456,651 \$3,775,343	5 \$2,594,269 \$819,447 2 \$7,327,803 \$2,246,950	\$3,339,886 \$743,044 \$8,821,515 \$1,811,767	\$4,066,325 \$663,257 \$11,388,784 \$1,686,735
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	11,039 5,434	13.629 6.234	14,891 6,537	15.113 7.589	10.653 6.111	11.938 7.930	12,102 8,853	12,421 10,468	12.130 9.118	12,607 8,57	1 11.489 6.904	11.144 6.108	13,456 6,252
10.a Number of accounts reported above that have an active DPA	1,714 283	1,848 322	1,832 335	1,362 440	1,289 662	1,649 1,208	1,718 1,543	1,560 1,706	1,433 1,337	1,337 960	1,197 597	1,265 339	1,894 363
10.b Number of accounts reported above without an active DPA	9,325 5,15	11,781 5,912	13,059 6,202	13,751 7,149	9,364 5,449	10,289 6,722	10,384 7,310	10,861 8,762	10,697 7,781	11,270 7,61	1 10,292 6,307	9,879 5,769	11,562 5,889
11 Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$7,349,763 \$1,528,26	\$7,980,727 \$1,467,994		\$7,219,562 \$1,716,323	\$5,941,483 \$2,451,677		\$8,238,337 \$6,319,264	\$8,451,033 \$7,981,073	\$7,312,936 \$6,725,776	\$6,654,343 \$5,458,849	9 \$5,593,520 \$3,677,379	\$5,252,572 \$1,993,654	\$7,288,351 \$1,727,864
11.a Dollar Value of accounts reported above that have an active DPA	\$3,299,451 \$588,13	\$3,394,829 \$539,540		\$2,414,515 \$485,274	\$1,841,646 \$620,184	\$2,263,717 \$1,123,492	\$2,640,589 \$1,678,374	\$2,866,886 \$2,286,366	\$2,775,172 \$2,276,811	\$2,505,955 \$1,817,52	7 \$2,193,095 \$1,348,992	\$2,152,576 \$760,143	\$2,979,694 \$668,066
11.b Dollar Value of accounts reported above without an active DPA	\$4,050,312 \$940,130 45.174 32.29	5 \$4,585,898 \$928,453 6 45.263 31.405	3 \$5,293,368 \$995,740 6 46.593 30.871	\$4,805,047 \$1,231,049 49,605 30,492	\$4,099,837 \$1,831,493 49,261 29,061	\$ \$5,221,233 \$3,642,965 47,274 27,741	\$5,597,749 \$4,640,890 46,257 27.817	\$5,584,148 \$5,694,707 46.533 29.288	\$4,537,764 \$4,448,965 46.926 31.683	\$4,148,388 \$3,641,323 47,196 33,473	2 \$3,400,425 \$2,328,387 3 46,725 33,826	\$3,099,995 \$1,233,511 45.181 33.221	\$4,308,657 \$1,059,797 43,395 31,727
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill 12.a Number of accounts reported above that have an active DPA	19.642 12.32	18.936 11.746	,	15.864 8.877	14.112 7.011	13.201 6.325	13.721 6.858	14.857 8.107	16.900 10.534	16.998 11.09	3 17.404 11.991	17.953 12.628	17,134 12,280
12.b Number of accounts reported above without an active DPA	25,532 19,968	26,327 19,659	29,403 20,544	33,741 21,615	35,149 22,050	34,073 21,416	32,536 20,959	31,676 21,181	30,026 21,149	30,198 22,380	29,321 21,835	27,228 20,593	26,261 19,447
13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$65,871,130 \$38,979,32	\$64,413,477 \$36,487,055	\$64,266,771 \$34,676,122	\$65,914,886 \$32,969,266	\$64,861,756 \$31,065,746	\$63,457,160 \$29,987,378	\$63,133,148 \$30,947,252	\$64,192,462 \$33,076,322	\$65,389,612 \$36,362,098	\$65,606,296 \$38,701,458	\$64,817,176 \$39,169,613	\$62,732,824 \$37,852,956	\$59,810,143 \$35,195,296
13.a Dollar value of accounts reported on above that have an active DPA	\$26,296,013 \$13,707,462	\$24,791,529 \$12,885,707	\$21,401,875 \$10,874,687	\$18,778,274 \$8,679,243	\$16,091,374 \$6,415,326	\$14,501,749 \$5,376,880	\$15,294,144 \$6,051,437	\$17,563,568 \$7,577,349	\$20,322,108 \$10,113,749	\$20,503,423 \$10,796,229	9 \$20,959,850 \$11,923,635	\$21,681,436 \$12,563,050	\$20,506,313 \$12,066,946
13.b Dollar value of accounts reported above without an active DPA	\$39,575,116 \$25,271,859	\$39,621,947 \$23,601,348	7 :-/00 :/000 7-0/000/	\$47,136,612 \$24,290,023	\$48,770,383 \$24,650,420	\$48,955,412 \$24,610,498	\$47,839,004 \$24,895,815	\$46,628,894 \$25,498,972	\$45,067,504 \$26,248,350	\$45,102,873 \$27,905,230	\$43,857,327 \$27,245,978	+ ·-/	\$39,303,830 \$23,128,351
14 Total Number of delinquent accounts 14.a Number of accounts reported above that have an active DPA	90,936 53,754 22,474 12,784	93,727 54,243 21.764 12.211		98,518 58,969 17.913 9.657	94,026 57,638 16,443 8,525	94,400 58,879 15,969 8,525	91,520 60,275 16,574 9,486	90,226 59,691 17,317 10,567	91,481 59,903 19.158 12.474	90,200 58,42 18,951 12,34	92,565 57,415 0 19,367 12,773	91,321 54,617 20.337 13.189	96,759 54,473 20,379 12,846
14.b Number of accounts reported above without an active DPA	68.462 40.970	71.963 42.032	80.455 48.469	80.605 49.312	77.583 49.113	78.431 50.354	74.946 50.789	72.909 49.124	72.323 47.429	71.249 46.08		70.984 41.428	76.380 41.627
15 Total Dollar Value of delinquent accounts	\$86,106,004 \$42,638,210	\$85,011,208 \$39,999,332	\$84,547,932 \$38,745,974	\$83,123,671 \$39,249,380	\$83,036,126 \$41,686,702	\$84,326,671 \$44,913,015	,	/	\$83,544,771 \$51,418,821	\$81,026,309 \$49,200,30	,		\$82,553,603 \$39,273,152
15.a Dollar Value of accounts reported above that have an active DPA	\$33,499,501 \$14,892,879	\$31,736,201 \$13,967,137	\$27,608,082 \$11,931,330	\$23,479,430 \$10,027,907	\$20,736,307 \$8,525,142	\$19,724,872 \$8,300,876		\$23,317,513 \$12,090,643	\$26,092,537 \$14,531,569	\$25,318,397 \$13,878,413	2 \$25,747,214 \$14,092,074	T-1/-10/000 T-1/000/-00	\$27,552,332 \$13,398,269
15.b Dollar Value of accounts reported above without an active DPA	\$52,606,503 \$27,745,33	\$53,275,007 \$26,032,195	\$56,939,850 \$26,814,645	\$59,644,241 \$29,221,473	\$62,299,819 \$33,161,559	+ - · / / · /		\$60,900,208 \$39,220,927	\$57,452,233 \$36,887,252	\$55,707,912 \$35,321,894		7 - J - J - J - J - J - J - J - J - J -	\$55,001,271 \$25,874,883
16 Total Dollar Value of current accounts	\$47,477,534 \$7,863,623 \$133,583,538 \$50,501,833	\$39,497,506 \$9,221,571 \$124,508,714 \$49,220,903	\$33,018,214 \$12,994,233 \$\$\$117,566,146 \$51,740,207	\$42,935,064 \$28,399,612	\$46,418,105 \$34,721,962 \$129,454,231 \$76,408,664	\$47,547,098 \$41,487,928 \$131,873,769 \$86,400,943	\$40,044,301 \$31,771,782	\$35,411,684 \$23,480,005	\$32,362,556 \$15,855,089	\$40,330,677 \$9,949,023	3 \$48,788,906 \$8,538,554 8 \$129,121,674 \$54,451,942		\$49,180,250 \$9,189,257 \$131,733,853 \$48,462,409
17 Total Active and Pending Final A/R Collection Agencies	\$133,583,538 \$50,501,833	\$124,508,714 \$49,220,903	\$117,500,140 \$51,740,207	\$126,058,735 \$67,648,992	\$129,454,231 \$76,408,66 <sup>2</sup>	\$131,873,769 \$86,400,943	\$124,598,038 \$81,449,619	\$119,629,404 \$74,791,575	\$115,907,326 \$67,273,910	\$121,356,986 \$59,149,328	\$129,121,074 \$54,451,942	\$158,232,975 \$50,345,979	5151,/33,853 \$48,462,409
18 Number of cases referred to collection agencies	1,834 1,253	1,933 1,176	2,043 1,314	2,115 1,235	1,792 963	1,566 919	1,580 997	1,442 890	1,413 985	1,466 1,08	5 1,783 1,263	2,398 1,612	1,859 1,299
Payment Plans	,	,,,,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, , 1,255	, , = 30.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, 030	, , , , , , , , , , , , , , , , , , , ,	,		,,,,,	
19 Number of new payments plans, not including AMP	7,873 3,940	6,183 3,129	5,135 2,464	4,755 2,656	4,530 2,765	4,582 3,161	5,957 4,514	5,757 4,431	6,873 5,282	5,843 4,02	1 6,214 4,266	7,195 4,015	6,797 3,397
20 Number of payment plans defaulted	6,657 3,669	6,127 3,141	,	6,125 3,368	6,189 3,930	4,667 2,961	5,081 3,386	4,576 2,968	5,444 3,519	5,310 3,59	.,	6,060 3,398	6,305 3,327
21 Number of active payment agreements 21 Number of Active Step plan agreements	20,993 11,976 2,954 2,213	19,812 11,269 2 2,565 1,879		16,834 9,283 2,027 1,273	14,941 7,940 1,705 1,012	14,489 7,918 1,637 1,054	15,502 9,017 1,604 1,127	16,505 10,248 1,692 1,266	17,165 11,300 2,860 2,354	17,670 11,580 3,327 2,777	5 18,295 12,160 2 3,386 2,766	19,100 12,385 3,502 2,747	17,757 11,331 3,156 2,325
21.a Number of Active Step-plan agreements 21.b Number of Company issued non-Step plans	2,954 2,21. 17,975 9,738	2,565 1,879 3 17,193 9,363		2,027 1,273 14,772 7,997	13,205 6,915	1,637 1,054 12,823 6,854	1,604 1,127 13,865 7,883	1,692 1,266 14,782 8,970	2,860 2,354 14,271 8,924	3,327 2,773 14,319 8,799		3,502 2,747 15,553 9,618	3,156 2,325 14,553 8,987
21.c Number of regulatory order non-Step plans	58 20	51 22	2 40 15	34 10	30 10	28 8	32 6	30 11	33 21	23 1	35 16	44 19	47 18
21.d Number of Commission sanctioned "October Rule" payment plans	6	3 5	1 3	1 3	1 3	3 1 2	1 1	1 1	1 1	1	1 1 1	1 1	1 1
22 Number of new budget plans, not including AMP	1,063 449	838 428	681 413	672 496	1,041 877	1,096 923	1,124 883	778 564	1,082 769	922 559	9 1,173 562	1,445 532	1,367 551
Shut-Offs	20.00:	25.65	22.005	20.225	20.545	24.274	20.072	44.007	40.004	10.010	42.404	46.507	45.007
23 Number of Accounts Sent Notice of Disconnection for non-payment	38,821 21,963 2,440 709	35,661 17,460 1.566 547	22,098 9,644	28,239 15,406 99 33	29,643 19,131	24,271 17,207	29,872 21,625	44,097 33,389 147 194	46,991 34,969 343 429	46,640 34,050 418 43	5 42,404 27,492 1 851 1.036	46,527 27,579 2.336 1.328	45,397 23,463 2,046 947
24. Number of Service Disconnections for non-payment  24.a Number of Service Disconnections for non-payment on accounts with NO special protection	2,440 70	1,566 547	<u> </u>	99 33	0 0	0 0	1 21	147 194 147 194	343 429 343 429	418 43	-,,,,,	2,336 1,328 2,336 1,328	2,046 947
24.b Number of Service Disconnections for non-payment on accounts WiTH a special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 (	0 0 0	0 0	0 0
24.c Number of Service Disconnections for non-payment in excess of \$1000	1,743 56	1,072 399	32 11	90 24	0 (	0 0	1 21	134 147	293 366	326 374	4 630 767	1,373 700	1,102 496
24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.6% 0.3%	0.4% 0.2%	6 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.1%	0.1% 0.2%	0.1% 0.2%	6 0.2% 0.4%	0.5% 0.5%	0.5% 0.4%
25 Average balance of Service Disconnections for non-payment	\$2,095 \$2,30	\$1,978 \$2,107	1 /	\$2,712 \$1,844	\$0 \$0	\$0 \$0	\$2,953 \$2,475	\$3,016 \$2,358	\$3,329 \$2,954	\$2,793 \$2,58		\$1,875 \$1,513	\$1,840 \$1,517
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$2,095 \$2,305		7-/000 7-/-00	\$2,712 \$1,844	\$0 \$0 \$0 \$0	\$0 \$0	\$2,953 \$2,475	\$3,016 \$2,358	\$3,329 \$2,954	\$2,793 \$2,58	7-,0-0 7-,000	\$1,875 \$1,513	\$1,840 \$1,517
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$1	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$C	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	0 \$0 \$0	\$0 \$0	\$U \$0

	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
le	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
Restorations 26 Number of Service Restorations within 7 days of termination	2,101 47	0 1.308 404	37 0	84 24	0 /	0 0	1 1	9 135 158	274 240	373 30	740 802	2.024 1.000	1,810 762
26.a Number of Service Restorations within 7 days of termination  26.a Number of Service Restorations within 7 days of termination on accounts with NO special protection	2,101 47	0 1,308 404		84 24	0 (	0 0	1 1	9 135 158	274 240	373 30	740 802	2,024 1,000	1,810 762
26.b Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0	0 0 0	0 0	0 0	0 (	0 0	0 0	0 0 0	0 0	0 0	0 0 0	0 0	0 0
27 Average balance of of service restorations	\$1,824 \$1,99	2 \$1,770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853	\$0 \$0	0 \$0 \$0	\$1,792 \$2,43	3 \$2,547 \$2,241	\$2,762 \$2,490	\$2,469 \$2,25	1 \$1,964 \$1,769	\$1,610 \$1,321	\$1,596 \$1,335
27.a Average balance of of service restorations on accounts with NO special protection	\$1,824 \$1,99	2 \$1,770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853	\$0 \$0	\$0 \$0	\$1,792 \$2,43	3 \$2,547 \$2,241	\$2,762 \$2,490	\$2,469 \$2,25	1 \$1,964 \$1,769	\$1,610 \$1,321	\$1,596 \$1,335
27.b Average balance of of service restorations on accounts WITH a special protection	\$0 \$	0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$	0 \$0 \$0	\$0 \$0	\$0 \$	\$0 \$0	\$0 \$0	\$0 \$0
28 Average duration of service disconnection for Service Restorations within 7 days of termination	1.0 1.	0 1.0 1.0	1.0 1.0	1.0 1.0	0.0 0.0	0.0 0.0	1.0 2.	0 1.0 3.0	1.0 3.0	1.0 3.	1.0 3.0	1.0 3.0	1.0 3.0
Write-Offs													
29 Number of Accounts Classified as Written-Off	1,472 93	1 1,720 1,164	1,606 1,061	1,723 1,074	2,040 1,248	8 1,545 850	1,438 79	3 1,562 909	1,451 789	1,373 86	7 1,640 1,236	1,939 1,447	1,613 1,084
29.a Number of Residential Accounts Classified as Written-Off	1,369 88 103 5	0 1,626 1,124 1 94 40	1,480 1,017 126 44	1,594 997 129 77	1,844 1,148 196 100	B 1,387 808	3 1,285 73 153 5	4 1,427 852 9 135 57	1,328 756 123 33	5 1,212 78 3 161 8	4 1,518 1,155 3 122 81	1,792 1,352 147 95	1,477 964 136 120
29.b Number of Commercial and Industrial Classified as Written-Off  30 Dollar Value of Accounts Classified as Written-Off	\$1.621.611 \$918.58	7 \$2.809.379 \$1.510.794		\$1.805.345 \$1.012.048	\$2.547.884 \$1.368.034				\$1.379.220 \$665.036		1 \$1.663.670 \$1.240.682	\$2.053.947 \$1.802.165	\$1.731.984 \$1.293.727
30.a Dollar Value of Residential Accounts Classified as Written-Off	\$1,344,246 \$871,48	4 \$2.653.159 \$1.465.079	\$1,903,209 \$1,313,170	\$1,657,490 \$909,284	\$2,547,664 \$1,566,054	8 \$1,375,178 \$821,368	\$1,377,137 \$607,87 \$1,063,841 \$549,48	1 / / /	\$1,379,220 \$603,036	\$1,000,036 \$1,022,73	1 \$1,003,070 \$1,240,082	\$1,722,349 \$1,602,103	\$1,424,134 \$1,081,600
30.b Dollar Value of Commercial and Industrial Classified as Written-Off	\$277,365 \$47,10	4 \$156,220 \$45,715	\$189.756 \$72.655	\$147.855 \$102.764	\$380.558 \$137.866	5 \$310,236 \$40,586	\$313,297 \$58,39		\$301,463 \$27,114	\$352,835 \$173,66	\$219,532 \$134,313	\$331.598 \$107.112	\$307,850 \$212,127
31 Dollar Value of write-off recoveries	\$455,500 \$263,82	2 \$589,624 \$362,625	7-00/-00 7:-/000	\$412,387 \$339,914	\$515,919 \$302,206	5 \$512,972 \$265,057	7 \$630,175 \$314,62		\$556,136 \$314,077	7 \$403,292 \$260,42	\$392,215 \$271,983	\$393.125 \$270.767	\$439,569 \$285,697
31.a Dollar Value of Residential write-off recoveries	\$389,403 \$248,52	3 \$540,628 \$340,904		\$382,349 \$327,010	\$472,093 \$268,133	\$443,173 \$236,269	\$503,454 \$299,06		\$455,742 \$298,545	\$381,127 \$253,18	2 \$373,333 \$261,098	\$374,310 \$235,025	\$409,924 \$273,551
31.b Dollar Value of Commercial and Industrial write-off recoveries	\$66,097 \$15,29		\$39,052 \$17,535	\$30,038 \$12,904	\$43,826 \$34,073	\$69,799 \$28,788	\$126,721 \$15,56		\$100,394 \$15,532	\$22,166 \$7,23	\$18,882 \$10,885	\$18,815 \$35,742	\$29,645 \$12,146
32 Dollar value of NET A/R Write-Offs	\$1,166,111 \$654,76	\$2,219,755 \$1,148,168	\$1,623,987 \$950,057	\$1,392,958 \$672,134	\$2,031,965 \$1,065,828	8 \$1,172,443 \$596,897	7 \$746,962 \$293,25		\$823,083 \$350,959	\$1,397,365 \$762,31	1 \$1,271,455 \$968,699	\$1,660,822 \$1,531,398	\$1,292,415 \$1,008,030
32.a Dollar Value of Residential NET A/R Write-Offs	\$954,843 \$622,96	1 \$2,112,531 \$1,124,175	\$1,473,283 \$894,936	\$1,275,141 \$582,274	\$1,695,233 \$962,035	\$932,005 \$585,099	\$560,387 \$250,42		\$622,014 \$339,378	\$1,066,696 \$595,88	\$1,070,805 \$845,271	\$1,348,039 \$1,460,029	\$1,014,210 \$808,049
32.b Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$211,268 \$31,80	4 \$107,224 \$23,993	\$150,704 \$55,120	\$117,817 \$89,860	\$336,732 \$103,793	3 \$240,438 \$11,798	\$ \$186,575 \$42,82	7 \$224,341 \$32,741	\$201,069 \$11,582	\$330,669 \$166,42	2 \$200,650 \$123,428	\$312,783 \$71,369	\$278,205 \$199,982
Low Income Discount Rate	25.072	25.000	2005	25.425	25.45	20.45	27.052	27.74	27.026	20.552	20.000	20.005	20.554
33 Number of Low-Income Accounts  33 Number of Accounts (no sides)	36,070 23,24	7 35,283 23,005	36,054 23,393	35,427 23,165	35,454 23,279	36,154 23,668	37,886 24,39		37,820 24,318	39,556 25,31	4 38,699 24,685	38,905 24,358	38,651 24,526
33.a Number of Accounts (no rider)  33.b Number of Accounts (with rider)	31,021 20,00 5,049 3,23	9 30,273 19,778 8 5,010 3,227		30,469 19,940 4,958 3,225	30,528 20,044 4,926 3,235	4 31,141 20,389 5 5,013 3,279			32,975 21,146 4.845 3.172	· · · · · · · · · · · · · · · · · · ·		33,737 21,037 5,168 3,321	33,317 21,096 5,334 3,430
33.0 Number of Accounts (with rider)  34 Percent of customers on the low-income discount	8.1% 9.39			4,958 3,225 8.0% 9.2%	8.0% 9.4%				4,845 3,172 8.5% 9.8%			5,168 3,321 8.8% 9.9%	8.7% 10.0%
35 Total receipts	\$2.878.120 \$402.72			\$1.997.861 \$889.216	\$2.975.863 \$2.297.288		0.011	0.071	\$2.361.795 \$1.096.586			\$4.102.523 \$487.527	\$2,266,009 \$358,757
36 Total receipts paid by LIHEAP	\$32.022 \$138.95	5 \$1.388 \$0	\$709 \$2,4410	\$0 \$0	\$414.960 \$979.117	7 \$114,931 \$1,011,204	1 - / - / / - /	1 /2 1/2 1 /2 / 1	\$209.340 \$408.495	\$63,626 \$285,79	2 \$85,360 \$540,279	\$3.135 \$44.916	\$0 \$2,413
36.a Total receipts paid by Regular LIHEAP	\$28,175 \$137,24	2 \$1,388 \$0	\$709 \$2,410	\$0 \$0	\$412,345 \$977,25	1 \$106,674 \$996,456			\$191,371 \$406,290	\$63,569 \$285,27	7 \$77,300 \$534,035	\$3,135 \$44,916	\$0 \$2,413
36.b Total receipts paid by Crisis LIHEAP	\$3,847 \$1,71	3 \$0 \$0	\$0 \$0	\$0 \$0	\$2,615 \$1,866	\$8,257 \$14,748	\$1,885 \$91	0 \$2,323 \$27,641	\$17,969 \$2,205	\$57 \$51	\$8,060 \$6,244	\$0 \$0	\$0 \$0
37 Total number of customers receiving a LIHEAP payment for the month	83 34	6 4 C	1 6	0 0	1,335 2,553	1 348 2,605	321 1,44	8 218 2,001	668 1,012	2 159 69	288 1,359	6 120	0 6
38 Total billed	\$3,391,194 \$644,11	6 \$2,745,891 \$725,712	\$2,607,361 \$1,324,044	\$3,163,491 \$2,703,779	\$3,486,132 \$3,405,744	4 \$3,721,816 \$4,390,293	\$3,233,805 \$3,471,23	4 \$3,066,990 \$2,800,111	\$2,542,450 \$1,749,831	\$2,697,589 \$910,75	\$3,705,585 \$817,577	\$4,436,197 \$706,421	\$3,700,092 \$745,830
Delinquency													
39 Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,108 1,14	9 2,716 1,424		2,474 1,753	2,934 2,243	3 3,069 2,152	3,192 2,40	., .,	3,173 1,761	3,289 1,62	7 3,890 1,481	3,879 1,296	4,366 1,550
39.a Number of accounts reported above that have an active DPA  39.b Number of accounts reported above without an active DPA	253 2 1.855 1.12	0 223 23 9 2.493 1.401	173 29 2.332 1.422	150 54 2 324 1 699	204 13:	1 172 143	3 245 17 9 2.947 2.22	, 133 113	162 85 3.011 1.676	5 147 5 5 3 142 1 57	7 176 32 0 3.714 1.449	234 38 3.645 1.258	244 24 4.122 1.526
<ul> <li>39.b Number of accounts reported above without an active DPA</li> <li>Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill</li> </ul>	\$149.088 \$36.84	2,133 1,101		\$126,286 \$83,267	\$219,046 \$191,308	8 \$243,932 \$224,608	2,517 2,22	5,010 1,057	\$213.694 \$138.851	\$ 3,142 1,57	5 \$229.009 \$53.876	\$339.105 \$50.529	\$404,244 \$56,795
40.a Dollar value of accounts reported above that have an active DPA	\$20,167 \$91	1, 1,	1 ,	\$12,249 \$2,850	\$25,325 \$13,008	8 \$19.177 \$15.957	7 \$32,137 \$28,33	,	\$26.851 \$9.879	\$15,261 \$6,69	1 -7	\$33,349 \$8,231	\$30,136 \$1,315
40.b Dollar value of accounts reported above without an active DPA	\$128,921 \$35,92	7-070 7-700-	1 -7 - 1 /	\$114,037 \$80,417					\$186,844 \$128,972		1 7 - 1-7	\$305,755 \$42,298	\$374.108 \$55.480
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,075 61	0 1,258 687		1,651 932	1,323 998	8 1,725 1,428	1,798 1,46		1,847 1,465	1,819 1,24	1,623 945	1,791 794	2,016 781
41.a Number of accounts reported above that have an active DPA	343 5	0 351 34	391 71	273 78	212 124	4 290 206	5 294 24	2 349 302	332 308	309 22	3 267 137	341 68	343 54
41.b Number of accounts reported above without an active DPA	732 56	907 653	1,400 790	1,378 854	1,111 874	4 1,435 1,222	2 1,504 1,22	7 1,500 1,115	1,515 1,157	7 1,510 1,02	1,356 808	1,450 726	1,673 727
42 Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$198,929 \$42,56	9 \$230,736 \$51,363	7000).00 7,000	\$242,601 \$87,269	\$217,998 \$185,694	4 \$349,808 \$355,039	\$397,220 \$473,31		\$339,390 \$328,792	\$309,975 \$197,86	\$229,268 \$105,266	\$304,047 \$63,067	\$421,609 \$67,243
42.a Dollar value of accounts reported above that have an active DPA	\$82,485 \$7,72	8 \$75,020 \$5,403	,	\$55,637 \$11,402	\$46,809 \$27,459	9 \$76,835 \$60,135	\$76,002 \$88,75	1 ,	\$100,559 \$88,814	\$84,163 \$43,08	2 \$60,475 \$29,364	\$79,083 \$13,490	\$106,624 \$18,790
42.b Dollar value of accounts reported above without an active DPA	\$116,444 \$34,84			\$186,964 \$75,867	\$171,189 \$158,236	5 \$272,973 \$294,903			\$238,831 \$239,978		1 1	\$224,963 \$49,577	\$314,985 \$48,453
43 Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill 43.a Number of accounts reported above that have an active DPA	9,485 6,87 5,497 3,43		9,826 6,900 4,128 2,476	10,385 7,071 3,600 2,009	10,594 6,908 2,936 1,383	B 10,626 6,770 B 2,748 1,224	11,317 7,14 1 2,899 1,27		11,339 7,699 4,770 2,908	9 12,056 8,43 3 5,161 3,25	7 11,776 8,206 8 5,042 3,212	11,505 8,118 4,872 3,225	11,103 8,087 3,808 2,663
43.a Number of accounts reported above that have an active DPA 43.b Number of accounts reported above without an active DPA	3,497 3,43 3,988 3,44		4,128 2,476 5,698 4,424	3,600 2,009 6,785 5,062	2,936 1,385 7,658 5,525	3 2,748 1,224 5 7,878 5,546			4,770 2,908 6,569 4,791	5,161 3,25 6,895 5,17	8 5,042 3,212 9 6,734 4,994	4,872 3,225 6,633 4,893	7,295 5,424
44. Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$18,974,171 \$9,843,04		\$18,956,989 \$9,230,425	\$18,712,841 \$9,208,204	\$18,657,013 \$9,445,965	· · · · · · · · · · · · · · · · · · ·			\$20,396,494 \$11,781,025	5 \$21,130,919 \$12,239,40		\$20,152,984 \$10,692,565	\$19,937,639 \$10,411,099
44.a Dollar value of accounts reported above that have an active DPA	\$9,293,856 \$4,315,15	2 \$8,057,762 \$3,717,799	\$6,327,437 \$2,784,012	\$5,171,765 \$2,136,127	\$4,107,010 \$1,580,136	5 \$3,761,120 \$1,469,391	\$4,078,551 \$1,627,26	3 \$5,102,402 \$2,299,422	\$6,827,187 \$3,600,682	2 \$7,214,004 \$3,738,92	5 \$6,930,605 \$3,416,622	\$6,761,555 \$3,257,316	\$5,485,169 \$2,581,437
44.b Dollar value of accounts reported above without an active DPA	\$9,680,315 \$5,527,88	8 \$10,483,491 \$5,673,932	\$12,629,552 \$6,446,413	\$13,541,076 \$7,072,077	\$14,550,003 \$7,865,829	9 \$15,297,105 \$8,471,018	\$ \$16,543,358 \$9,680,13	6 \$15,470,869 \$9,391,863	\$13,569,307 \$8,180,342	\$13,916,915 \$8,500,48	2 \$13,362,572 \$7,858,039	\$13,391,429 \$7,435,249	\$14,452,470 \$7,829,661
45 Total Number of low-income delinquent accounts	12,668 8,63	7 13,292 8,843	14,122 9,212	14,510 9,756	14,851 10,149	9 15,420 10,350	16,307 11,01	8 16,478 10,978	16,359 10,925	17,164 11,30	9 17,289 10,632	17,175 10,208	17,485 10,418
45.a Number of accounts reported above that have an active DPA	6,093 3,50	5,418 3,110	.,,	4,023 2,141	3,352 1,638	3,210 1,573	3,438 1,69	, 1,000 E)EE0	5,264 3,301	5,617 3,53	5,485 3,381	5,447 3,331	4,395 2,741
45.b Number of accounts reported above without an active DPA	6,575 5,13		0,.00	10,487 7,615	11,499 8,511	1 12,210 8,777			11,095 7,624	11,547 7,77	1 11,804 7,251	11,728 6,877	13,090 7,677
46 Total Dollar Value of low-income delinquent accounts	\$19,322,188 \$9,922,45			\$19,081,728 \$9,378,741	\$19,094,057 \$9,822,967				\$20,949,578 \$12,248,668			\$20,796,135 \$10,806,161	\$20,763,492 \$10,535,137
46.a Dollar value of accounts reported above that have an active DPA  46.b Dollar value of accounts reported above without an active DPA	\$9,396,508 \$4,323,79 \$9,925,681 \$5,598,65	5 \$8,152,257 \$3,725,053	\$ \$6,432,525 \$2,800,338 7 \$13,081,458 \$6,559,383	\$5,239,651 \$2,150,379 \$13,842,077 \$7,228,362	\$4,179,143 \$1,620,603 \$14,914,914 \$8,202,364	3 \$3,857,133 \$1,545,483	3 \$4,186,690 \$1,744,35 2 \$17,094,582 \$10,323,70	T T T T T T T T T T T T T T T T T T T	\$6,954,597 \$3,699,376 \$13,994,982 \$8,549,292	5 \$7,313,428 \$3,788,70 2 \$14,338,762 \$8,757,49	2 \$7,008,799 \$3,451,724 5 \$13,742,656 \$7,982,079	\$6,873,988 \$3,279,038 \$13,922,148 \$7,527,123	\$5,621,929 \$2,601,543 \$15,141,563 \$7,933,594
46.b Dollar value of accounts reported above without an active DPA  Shut-Offs	\$9,925,081 \$5,598,65	/ \$10,808,396 \$5,753,447	\$13,U81,458 \$6,559,383	\$13,842,U// \$7,228,362	\$14,914,914 \$8,202,364	+ \$15,794,833 \$8,974,572	2 317,094,582 \$10,323,70	0 \$15,972,097 \$9,951,399	\$13,994,982 \$8,549,292	2 314,338,702 \$8,757,49	313,742,050 \$7,982,079	\$15,922,148 \$7,527,123	\$15,141,503 \$7,933,594
47 Number of low-income Accounts Sent Notice of Disconnection	4 108 3 21	7 2.748 1.798	173 84	37 19	104 89	9 143 137	7 393 26	2 7 178 5 991	7 384 6 024	1 5.817 7.35	7 214 5 105	7 648 4 697	7.924 4.556
48 Number of low-income Accounts Sent Notice of Disconnection  48 Number of low-income Service Disconnections for Non-Payment	4,106 5,21	3 160 62	0 0	0 0	0 0	0 0 0	0 0	0 0 1	69 49	) 2	7,214 5,105 4 12 5	37 7	30 11
49 Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	1.1% 0.69		5 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	6 0.0% 0.0%	6 0.0% 0.0	% 0.0% 0.0%	0.2% 0.2%	6 0.0% 0.09	6 0.0% 0.0%	0.1% 0.0%	0.1% 0.0%
Restorations		1.0							, , , , , , , , , , , , , , , , , , , ,				
50 Number of low-income Service Restorations for non-payment	354 8	0 148 44	0 0	0 0	0 (	0 0	0	0 0 0	60 41	2	4 10 3	36 2	27 10
51 Average duration of low-income service disconnection for restored accounts	1	3 1 3	0 0	0 0	0 (	0 0	0	0 0 0	1 3	0	2 1 2	1 1	1 3
Write-Off													
52 Number of low-income accounts Classified as Written-Off	95 6	1 138 109	154 122	150 112	223 156	6 143 106	5 104 5	1 179 129	152 89	170 11	3 202 177	239 199	166 124
53 Dollar Value of low income accounts classified as written-off	\$160,062 \$71,58	7 \$274,547 \$135,873	\$320,844 \$160,613	\$216,134 \$173,725	\$374,660 \$250,648	8 \$269,075 \$152,571	\$156,287 \$69,45	- +, +,· ··	\$219,534 \$104,649	\$317,080 \$176,02	8 \$319,657 \$198,008	\$374,754 \$390,477	\$255,851 \$147,803
54 Dollar Value of low-income write-off recoveries	\$64,511 \$35,04	8 \$71,306 \$56,982	\$63,535 \$54,168	\$61,031 \$37,656	\$70,773 \$28,898	\$75,512 \$35,060	\$125,073 \$42,03	1 \$105,695 \$39,124	\$111,291 \$59,259	\$88,798 \$73,83	\$81,095 \$52,642	\$79,839 \$58,037	\$79,711 \$49,251
55 Dollar value of NET low-income A/R Write-Offs	\$95,551 \$36,53	9 \$203,241 \$78,890	\$257,310 \$106,445	\$155,103 \$136,069	\$303,887 \$221,750	\$193,563 \$117,511	\$31,214 \$27,42	0 \$191,513 \$137,623	\$108,243 \$45,390	\$228,282 \$102,19	\$238,561 \$145,366	\$294,915 \$332,440	\$176,140 \$98,552

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		Sep-2:		Oct-2	1	Nov-2		Dec-2:		Jan-2:		Feb-2	<u>'</u>	Mar-2	.2	Apr-22	2	May-2		Jun-2		Jul-22	· _	Aug-22	2	Sep-22	
	_	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	1,372	700	1,365	756	1,414	778	1,406	761	1,407	737
57	Percent of low-income customers enrolled on the AMP	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	3.6%	2.9%	3.5%	3.0%	3.7%	3.2%	3.6%	3.1%	3.6%	3.0%
58	Total receipts paid by enrollees	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	\$155,060	\$66,337	\$164,514	\$80,462	\$165,989	\$62,977	\$194,038	\$85,393	\$352,906	\$76,902
59	Total receipts paid by LIHEAP	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	\$31,375	\$24,286	\$7,382	\$22,737	\$13,607	\$46,389	\$0	\$3,050	\$0	\$0
60	Total billed to program participants, includes both arrears payment and current bill	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	\$912,684	\$270,030	\$1,143,735	\$316,789	\$1,271,849	\$379,519	\$1,322,019	\$379,101	\$1,251,933	\$334,308
61	Number of newly enrolled customers	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161	235	108	224	105	165	71
61.a	Number of newly enrolled customers: not associated with service restoration	136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161	235	108	224	105	165	71
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	121	71	95	60	86	48	152	81	144	80
62.a	Number of customers exited the program by default	57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	48	32	64	43	42	31	88	62	82	60
62.b	Number of customers exited the program by cancellation	59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	73	39	31	17	44	17	64	19	62	20
63	Number of customers successfully completing a 12-month program	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65	126	44	119	43	49	22
63.a	Number of customers successfully completing a 12-month program with remaining arrears	30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65	126	44	119	43	49	22
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	1,070	567	1,148	649	1,247	684	1,269	666	1,242	633
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	\$2,377,864	\$995,651	\$2,630,435	\$1,095,748	\$2,867,238	\$1,116,767	\$2,974,686	\$1,071,782	\$2,826,132	\$982,003
66	Number of AMP program participants receiving LIHEAP	8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	40	35	10	33	19	68	0	5	0	0
67	Percent of AMP customers receiving LIHEAP payments	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	2.9%	5.0%	0.7%	4.4%	1.3%	8.7%	0.0%	0.7%	0.0%	0.0%

## Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

October 24, 2022

Date

Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)

Combined Service list updated 8/31/2022

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