

Andrew S. Marcaccio, Counsel  
PPL Services Corporation  
AMarcaccio@pplweb.com

280 Melrose Street  
Providence, RI 02907  
Phone 401-784-7263



October 24, 2022

**VIA ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy  
for Approval of a Change in Electric and Gas Base Distribution Rates  
Low-Income Monthly Report – September 2022**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy<sup>1</sup> of the Company’s Low-Income Monthly Report for September 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List  
Linda George, Division  
John Bell, Division  
Al Mancini, Division  
Christy Hetherington, Esq.  
Leo Wold, Esq.

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<sup>1</sup> Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22		May-22		Jun-22		Jul-22		Aug-22		Sep-22			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
1	<b>General Residential</b>																											
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 2 / line 1.a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6.a	Elderly																											
6.b	Infant																											
6.c	Handicapped																											
6.d	Welfare																											
6.e	Unemployed																											
6.f	Seriously ill																											
7	Number of Low-Income Accounts Protected																											
7.a	Elderly																											
7.b	Infant																											
7.c	Handicapped																											
7.d	Welfare																											
7.e	Unemployed																											
7.f	Seriously ill																											
8	<b>Delinquency (Includes Active and Pending final accounts)</b>																											
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8.a	Number of accounts reported above that have an active DPA																											
8.b	Number of accounts reported above without an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9.a	Dollar Value of accounts reported above that have an active DPA																											
9.b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10.a	Number of accounts reported above that have an active DPA																											
10.b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11.a	Dollar Value of accounts reported above that have an active DPA																											
11.b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12.a	Number of accounts reported above that have an active DPA																											
12.b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13.a	Dollar value of accounts reported on above that have an active DPA																											
13.b	Dollar value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
14.a	Number of accounts reported above that have an active DPA																											
14.b	Number of accounts reported above without an active DPA																											
15	Total Dollar Value of delinquent accounts																											
15.a	Dollar Value of accounts reported above that have an active DPA																											
15.b	Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
18	<b>Collection Agencies</b>																											
18	Number of cases referred to collection agencies																											
19	<b>Payment Plans</b>																											
19	Number of new payments plans, not including AMP																											
20	Number of payment plans defaulted																											
21	Number of active payment agreements																											
21.a	Number of Active Step-plan agreements																											
21.b	Number of Company issued non-Step plans																											
21.c	Number of regulatory order non-Step plans																											
21.d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
23	<b>Shut-Offs</b>																											
23	Number of Accounts Sent Notice of Disconnection for non-payment																											
24	Number of Service Disconnections for non-payment																											
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection																											
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
24.c	Number of Service Disconnections for non-payment in excess of \$1000																											
24.d	Ratio of service disconnections for nonpayment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											

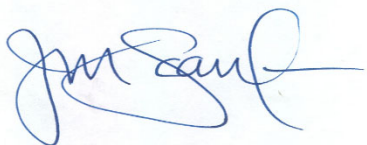


	Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22		Apr-22		May-22		Jun-22		Jul-22		Aug-22		Sep-22			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
<b>Arrearage Management Program</b>																												
56	Number of Accounts (total enrollees in the program)		1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522	1,182	485	1,220	555	1,372	700	1,365	756	1,414	778	1,406	761	1,407	737
57	Percent of low-income customers enrolled on the AMP		4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%	3.1%	2.0%	3.2%	2.3%	3.6%	2.9%	3.5%	3.0%	3.7%	3.2%	3.6%	3.1%	3.6%	3.0%
58	Total receipts paid by enrollees		\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140	\$153,250	\$49,310	\$108,108	\$34,068	\$155,060	\$66,337	\$164,514	\$80,462	\$165,989	\$62,977	\$194,038	\$85,393	\$352,906	\$76,902
59	Total receipts paid by LIHEAP		\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138	\$3,826	\$15,926	\$4,187	\$39,225	\$31,375	\$24,286	\$7,382	\$22,737	\$13,607	\$46,389	\$0	\$3,050	\$0	\$0
60	Total billed to program participants, includes both arrears payment and current bill		\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368	\$555,155	\$108,376	\$663,798	\$173,218	\$912,684	\$270,030	\$1,143,735	\$316,789	\$1,271,849	\$379,519	\$1,322,019	\$379,101	\$1,251,933	\$334,308
61	Number of newly enrolled customers		136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161	235	108	224	105	165	71
61.a	Number of newly enrolled customers: not associated with service restoration		136	84	78	52	62	29	77	21	49	24	57	44	86	38	158	118	334	219	288	161	235	108	224	105	165	71
61.b	Number of newly enrolled customers: associated with service restoration		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program		116	56	106	96	118	109	111	76	127	100	107	55	121	51	117	59	121	71	95	60	86	48	152	81	144	80
62.a	Number of customers exited the program by default		57	44	62	84	62	91	77	67	99	89	79	41	77	35	65	37	48	32	64	43	42	31	88	62	82	60
62.b	Number of customers exited the program by cancellation		59	12	44	12	56	18	34	9	28	11	28	14	44	16	52	22	73	39	31	17	44	17	64	19	62	20
63	Number of customers successfully completing a 12-month program		30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65	126	44	119	43	49	22
63.a	Number of customers successfully completing a 12-month program with remaining arrears		30	9	35	10	35	10	51	5	54	11	56	7	86	27	72	13	86	22	234	65	126	44	119	43	49	22
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill		1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359	892	346	925	426	1,070	567	1,148	649	1,247	684	1,269	666	1,242	633
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days		\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140	\$1,834,604	\$653,179	\$1,955,450	\$797,249	\$2,377,864	\$995,651	\$2,630,435	\$1,095,748	\$2,867,238	\$1,116,767	\$2,974,686	\$1,071,782	\$2,826,132	\$982,003
66	Number of AMP program participants receiving LIHEAP		8	24	0	0	1	1	0	0	36	42	9	31	7	24	7	55	40	35	10	33	19	68	0	5	0	0
67	Percent of AMP customers receiving LIHEAP payments		0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%	0.6%	4.9%	0.6%	9.9%	2.9%	5.0%	0.7%	4.4%	1.3%	8.7%	0.0%	0.7%	0.0%	0.0%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



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Joanne M. Scanlon

October 24, 2022

Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)**  
**Combined Service list updated 8/31/2022**

<b>Docket No. 4770 Name/Address</b>	<b>E-mail Distribution List</b>	<b>Phone</b>	
<b>The Narragansett Electric Company d/b/a Rhode Island Energy</b> Celia B. O'Brien, Esq. Jennifer Hutchinson, Esq. 280 Melrose Street Providence, RI 02907	<a href="mailto:COBrien@pplweb.com">COBrien@pplweb.com</a> ;	401-578-2700	
	<a href="mailto:JHutchinson@pplweb.com">JHutchinson@pplweb.com</a>	401-784-7288	
	<a href="mailto:AMarcaccio@pplweb.com">AMarcaccio@pplweb.com</a>	401-784-4263	
	<a href="mailto:JScanlon@pplweb.com">JScanlon@pplweb.com</a> ;		
	<a href="mailto:SBriggs@pplweb.com">SBriggs@pplweb.com</a> ;		
	<a href="mailto:JOliveira@pplweb.com">JOliveira@pplweb.com</a> ;		
Adam Ramos, Esq. Hinckley Allen 100 Westminster Street, Suite 1500 Providence, RI 02903-2319	<a href="mailto:aramos@hinckleyallen.com">aramos@hinckleyallen.com</a> ;	401-457-5164	
<b>Electric Transportation:</b> John Habib, Esq. Keegan Werlin LLP 99 High Street, Suite 2900 Boston, MA 02110  <b>National Grid</b> Theresa Burns	<a href="mailto:jhabib@keeganwerlin.com">jhabib@keeganwerlin.com</a> ;	617-951-1400	
	<a href="mailto:Theresa.burns@nationalgrid.com">Theresa.burns@nationalgrid.com</a> ;		
	<a href="mailto:Scott.mccabe@nationalgrid.com">Scott.mccabe@nationalgrid.com</a> ;		

Scott McCabe Jason Small	<a href="mailto:Jason.small@nationalgrid.com">Jason.small@nationalgrid.com</a> ;	
<b>Division of Public Utilities (Division)</b> Leo Wold, Esq. Christy Hetherington, Esq. Division of Public Utilities and Carriers 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Leo.Wold@dpuc.ri.gov">Leo.Wold@dpuc.ri.gov</a> ;	401-780-2140
	<a href="mailto:Christy.Hetherington@dpuc.ri.gov">Christy.Hetherington@dpuc.ri.gov</a> ;	
	<a href="mailto:Margaret.L.Hogan@dpuc.ri.gov">Margaret.L.Hogan@dpuc.ri.gov</a> ;	
	<a href="mailto:John.bell@dpuc.ri.gov">John.bell@dpuc.ri.gov</a> ;	
	<a href="mailto:Linda.George@dpuc.ri.gov">Linda.George@dpuc.ri.gov</a> ;	
	<a href="mailto:Machaela.Seaton@dpuc.ri.gov">Machaela.Seaton@dpuc.ri.gov</a> ;	
	<a href="mailto:Al.mancini@dpuc.ri.gov">Al.mancini@dpuc.ri.gov</a> ;	
	<a href="mailto:Paul.Roberti@dpuc.ri.gov">Paul.Roberti@dpuc.ri.gov</a> ;	
	<a href="mailto:Thomas.kogut@dpuc.ri.gov">Thomas.kogut@dpuc.ri.gov</a> ;	
David Effron Berkshire Consulting 12 Pond Path North Hampton, NH 03862-2243	<a href="mailto:Djeffron@aol.com">Djeffron@aol.com</a> ;	603-964-6526
Gregory L. Booth, PLLC 14460 Falls of Neuse Rd. Suite 149-110 Raleigh, N. C. 27614	<a href="mailto:gboothpe@gmail.com">gboothpe@gmail.com</a> ;	919-441-6440
Linda Kushner L. Kushner Consulting, LLC 514 Daniels St. #254 Raleigh, NC 27605		
	<a href="mailto:lkushner33@gmail.com">lkushner33@gmail.com</a> ;	919-810-1616
<b>Office of Energy Resources (OER)</b> Albert Vitali, Esq. Dept. of Administration Division of Legal Services One Capitol Hill, 4 <sup>th</sup> Floor Providence, RI 02908	<a href="mailto:Albert.Vitali@doa.ri.gov">Albert.Vitali@doa.ri.gov</a> ;	401-222-8880
	<a href="mailto:nancy.russolino@doa.ri.gov">nancy.russolino@doa.ri.gov</a> ;	
	<a href="mailto:Christopher.Kearns@energy.ri.gov">Christopher.Kearns@energy.ri.gov</a> ;	
	<a href="mailto:Shauna.Beland@energy.ri.gov">Shauna.Beland@energy.ri.gov</a> ;	
	<a href="mailto:Matthew.Moretta.CTR@energy.ri.gov">Matthew.Moretta.CTR@energy.ri.gov</a> ;	
<b>Conservation Law Foundation (CLF)</b> James Crowley, Esq. Conservation Law Foundation 235 Promenade Street Suite 560, Mailbox 28 Providence, RI 02908	<a href="mailto:jcrowley@clf.org">jcrowley@clf.org</a> ;	401-228-1904
	<a href="mailto:mcurran@clf.org">mcurran@clf.org</a> ;	

<b>Dept. of Navy (DON)</b> Kelsey A. Harrer, Esq. Office of Counsel NAVFAC Atlantic, Department of the Navy 6506 Hampton Blvd. Norfolk, VA 23508-1278	<a href="mailto:kelsey.a.harrer@navy.mil">kelsey.a.harrer@navy.mil</a> ;	757-322-4119
Kay Davoodi, Director Larry R. Allen, Public Utilities Specialist Utilities Rates and Studies Office NAVFAC HQ, Department of the Navy 1322 Patterson Avenue SE Suite 1000 Washington Navy Yard, D.C. 20374	<a href="mailto:khojasteh.davoodi@navy.mil">khojasteh.davoodi@navy.mil</a> ;	
	<a href="mailto:larry.r.allen@navy.mil">larry.r.allen@navy.mil</a> ;	
Ali Al-Jabir Maurice Brubaker Brubaker and Associates	<a href="mailto:aaljagir@consultbai.com">aaljabir@consultbai.com</a> ;	
<b>New Energy Rhode Island (NERI)</b> Seth H. Handy, Esq. Handy Law, LLC 42 Weybosset St. Providence, RI 02903	<a href="mailto:seth@handylawllc.com">seth@handylawllc.com</a> ;	401-626-4839
	<a href="mailto:helen@handylawllc.com">helen@handylawllc.com</a> ;	
The RI League of Cities and Towns c/o Jordan Day and Jennifer Slatterly	<a href="mailto:jday@rileague.org">jday@rileague.org</a> ;	401 272-3434
	<a href="mailto:jslattery@rileague.org">jslattery@rileague.org</a> ;	
PRISM & WCRPC c/o Jeff Broadhead, Executive Director	<a href="mailto:jb@wcrpc.org">jb@wcrpc.org</a> ;	401-792-9900
Newport Solar c/o Doug Sabetti	<a href="mailto:doug@newportsolarri.com">doug@newportsolarri.com</a> ;	401.787.5682
Green Development, LLC c/o Hannah Morini	<a href="mailto:hm@green-ri.com">hm@green-ri.com</a> ;	
Clean Economy Development, LLC c/o Julian Dash	<a href="mailto:jdash@cleaneconomydevelopment.com">jdash@cleaneconomydevelopment.com</a> ;	
ISM Solar Development, LLC c/o Michael Lucini	<a href="mailto:mlucini@ismgroup.com">mlucini@ismgroup.com</a> ;	401.435.7900
Heartwood Group, Inc. c/o Fred Unger	<a href="mailto:unger@hrtwd.com">unger@hrtwd.com</a> ;	401.861.1650

<p><b>Energy Consumers Alliance of NE</b> James Rhodes Rhodes Consulting 860 West Shore Rd. Warwick, RI 02889</p> <p>Larry Chretien, PPL</p>	<p><a href="mailto:jamie.rhodes@gmail.com">jamie.rhodes@gmail.com</a>;</p> <p><a href="mailto:larry@massenergy.org">larry@massenergy.org</a>;</p>	<p>401-225-3441</p>
<p><b>Acadia Center</b> Amy Boyd, Esq. Acadia Center 31 Milk St., Suite 501 Boston MA 02109-5128</p>	<p><a href="mailto:aboyd@acadiacenter.org">aboyd@acadiacenter.org</a>;</p>	
<p>Hank Webster Policy Advocate &amp; Staff Attorney Acadia Center 144 Westminster Street, Suite 203 Providence, RI 02903-2216</p>	<p><a href="mailto:hwebster@acadiacenter.org">hwebster@acadiacenter.org</a>;</p>	
<p><b>Northeast Clean Energy Council</b> Jeremy McDiarmid, NECEC Dan Bosley, NECEC Sean Burke</p>	<p><a href="mailto:jmcdiarmid@necec.org">jmcdiarmid@necec.org</a>;</p> <p><a href="mailto:dbosley@necec.org">dbosley@necec.org</a>;</p>	<p>401-724-3600</p>
<p><b>The George Wiley Center</b> Jennifer Wood Rhode Island Center for Justice 1 Empire Plaza, Suite 410 Providence, RI 02903</p> <p>Camilo Viveiros, Wiley Center</p>	<p><a href="mailto:jwood@centerforjustice.org">jwood@centerforjustice.org</a>;</p> <p><a href="mailto:georgewileycenterri@gmail.com">georgewileycenterri@gmail.com</a>;</p> <p><a href="mailto:Camiloviveiros@gmail.com">Camiloviveiros@gmail.com</a>;</p>	<p>401-491-1101</p>
<p><b>Wal-Mart Stores East &amp; Sam's East, Inc.</b> Melissa M. Horne, Esq. Higgins, Cavanagh &amp; Cooney, LLC 10 Dorrance St., Suite 400 Providence, RI 20903</p> <p>Gregory W. Tillman, Sr. Mgr./ERA Walmart</p>	<p><a href="mailto:mhorne@hcc-law.com">mhorne@hcc-law.com</a>;</p> <p><a href="mailto:Greg.tillman@walmart.com">Greg.tillman@walmart.com</a>;</p>	<p>401-272-3500</p> <p>479-204-1594</p>
<p><b>AMTRAK</b> Clint D. Watts, Esq.</p>	<p><a href="mailto:CWatts@mdmc-law.com">CWatts@mdmc-law.com</a>;</p>	<p>401-519-3848</p>



Paul E. Dwyer, Esq. McElroy, Deutsch, Mulvaney & Carpenter 10 Dorrance St., Suite 700 Providence, RI 02903	<a href="mailto:PDwyer@mdmc-law.com">PDwyer@mdmc-law.com</a> ;	
	<a href="mailto:BWeishaar@mcneeslaw.com">BWeishaar@mcneeslaw.com</a> ;	
	<a href="mailto:KStark@mcneeslaw.com">KStark@mcneeslaw.com</a> ;	
Robert A. Weishaar, Jr., Esq. Kenneth R. Stark, Esq.		
<b>Original &amp; 9 copies file w/:</b> Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Luly.massaro@puc.ri.gov">Luly.massaro@puc.ri.gov</a> ;	401-780-2107
	<a href="mailto:Cynthia.WilsonFrias@puc.ri.gov">Cynthia.WilsonFrias@puc.ri.gov</a> ;	401-780-2147
	<a href="mailto:Alan.nault@puc.ri.gov">Alan.nault@puc.ri.gov</a> ;	
	<a href="mailto:Todd.bianco@puc.ri.gov">Todd.bianco@puc.ri.gov</a> ;	
	<a href="mailto:Emma.rodvien@puc.ri.gov">Emma.rodvien@puc.ri.gov</a> ;	
	<a href="mailto:John.harrington@puc.ri.gov">John.harrington@puc.ri.gov</a> ;	
<b>DOCKET NO. 4780</b>		
<b>ChargePoint, Inc.</b> Edward D. Pare, Jr., Esq. Brown Rudnick LLP One Financial Center Boston, MA 02111  Anne Smart, Charge Point, Inc.	<a href="mailto:EPare@brownrudnick.com">EPare@brownrudnick.com</a> ;	617-856-8338
	<a href="mailto:Anne.Smart@chargepoint.com">Anne.Smart@chargepoint.com</a> ;	
	<a href="mailto:Kevin.Miller@chargepoint.com">Kevin.Miller@chargepoint.com</a> ;	
<b>Direct Energy</b> Craig R. Waksler, Esq. Eckert Seamans Cherin & Mellott, LLC Two International Place, 16 <sup>th</sup> Floor Boston, MA 02110  Marc Hanks, Sr. Mgr./GRA Direct Energy Services,	<a href="mailto:cwaksler@eckertseamans.com">cwaksler@eckertseamans.com</a> ;	617-342-6800
	<a href="mailto:dclearfield@eckertseamans.com">dclearfield@eckertseamans.com</a> ;	413-642-3575
	<a href="mailto:Marc.hanks@directenergy.com">Marc.hanks@directenergy.com</a> ;	
<b>INTERESTED PERSONS</b>		
EERMC Marisa Desautel, Esq	<a href="mailto:marisa@desautelesq.com">marisa@desautelesq.com</a> ;	401-477-0023
	<a href="mailto:guerard@optenergy.com">guerard@optenergy.com</a> ;	
Frank Epps, EDP	<a href="mailto:Frank@edp-energy.com">Frank@edp-energy.com</a> ;	
Matt Davey	<a href="mailto:mdavey@ssni.com">mdavey@ssni.com</a> ;	
Nathan Phelps	<a href="mailto:nathan@votesolar.org">nathan@votesolar.org</a> ;	
Radina Valova, Pace Energy & Climate Ctr.	<a href="mailto:rvalova@law.pace.edu">rvalova@law.pace.edu</a> ;	
Lisa Fontanella	<a href="mailto:Lisa.Fontanella@spglobal.com">Lisa.Fontanella@spglobal.com</a> ;	
Frank Lacey, EAC Power	<a href="mailto:frank@eacpower.com">frank@eacpower.com</a> ;	
PPL Electric Utilities Ronald Reybitz	<a href="mailto:rjreybitz@pplweb.com">rjreybitz@pplweb.com</a> ;	

Stephen Breininger	<a href="mailto:skbreininger@pplweb.com">skbreininger@pplweb.com;</a>	
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