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April 10, 2023

# Via Electronic Mail and First Class Mail

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, Rhode Island 02888

Re: Petition of Dish Wireless L.L.C.

Dear Ms. Massaro:

On behalf of DISH Wireless L.L.C., enclosed for filing in the above-referenced matter is an original and nine copies of the following:

- Petition of Dish Wireless L.L.C. for Designation as an Eligible Telecommunications Carrier in the State of Rhode Island for the Limited Purpose of Offering Lifeline Service to Qualified Households;
- Exhibits the Petition;
- Statement of Business Operations.

Thank you for your attention to this matter.

Very truly yours,
Robin L. Mai

Robin L. Main

RLM/emh Enclosures

# STATE OF RHODE ISLAND AND PROVIDENCE PLANTATION PUBLIC UTILITIES COMMISSION

# TELECOMMUNICATIONS SERVICE SUPPLIER (CLASS II) REGISTRATION

### **FOR**

# DISH Wireless L.L.C. d/b/a Gen Mobile

# 1. Statement of Business Operations

a. Corporate name, complete address, telephone/fax numbers, e-mail address:

DISH Wireless L.L.C. dba Gen Mobile 1110 Vermont Ave NW Ste. 450 Washington, DC 20005

Telephone: (202) 463-3709 E-mail: Alison.Minea@dish.com

b. Local company name, complete address, telephone/fax numbers, email address:

DISH Wireless L.L.C. dba Gen Mobile P.O. Box 1187 Gardena, CA 90249

Telephone: (800) 378-7127

E-mail: genmobilelegal@dish.com

c. Business locations:

Please see response to 1(b).

d. Service agent, complete address, telephone/fax numbers, e-mail address:

Timothy A. Messner 9601 S. Meridian Blvd. Englewood, CO 80112 Telephone: (800) 378-7127

E-mail: genmobilelegal@dish.com

e. Attorney of record, complete address, telephone/fax numbers, e-mail address:

Robin L. Main Hinckley, Allen & Snyder LLP 100 Westminster Street, Suite 1500 Providence, RI 02903-2319 Telephone: (401) 457-5278

E-mail: rmain@hinckleyallen.com

f. Corporate officers and major stockholders or partners holding a ten percent or greater equity interest:

The following responses apply to DISH Network Corporation, that wholly owns and is the ultimate parent company of DISH Wireless L.L.C. ("DISH Wireless" or the "Company"):

# **Corporate Officers:**

Charlie Ergen
James DeFranco
John Swieringa
Timothy A. Messner
David Mayo
Marc Rouanne

# Shareholders ( $\geq 10\%$ ):

Charlie W. Ergen Cantey M. Ergen Dodge & Cox

g. General description of operations:

DISH Wireless, using its own licensed wireless spectrum assets, is building the nation's first virtualized, cloud-native, Open RAN-based 5G broadband network. To facilitate the buildout, the Company entered into multi-year agreements with over 30 partners. Under the Gen Mobile and other brand names, DISH Wireless utilizes AT&T and T-Mobile wireless facilities to provide mobile broadband service. DISH Wireless is an approved provider in the Federal Communications Commission's Affordable Connectivity Program.

h. Description, in detail, of the customers service organization to be employed in serving carriers and end users:

Customer care for the Gen Mobile brand is managed by Hugo Sanchez and the the call center which may be contacted nationwide for questions, shooting trouble, and complaints via a toll-free number at (833) 528-1380 or 611 from a Gen Mobile-brand phone.

Office hours for customer care is daily from 9:00 AM to 5:30 PM Pacific Standard Time. After hours and on holidays, customers will be automatically forwarded to an answering service.

Customer may pose any inquiries or disputes directly to the Registrant for resolution. Written communication should be directed to the Registrant's Customer Care department. DISH Wireless will investigate an inquiry or dispute and report the findings to the customer. If the customer is not satisfied with the Registrant's resolution, the customer may refer the matter to the Rhode Island Public Utilities Commission for final determination.

i. Customer service contact, complete address, telephone/fax numbers, e-mail address:

Hugo Sanchez P.O. Box 1187 Gardena, CA 90249

Telephone: (800) 378-7127 ext. 714 E-mail: genmobilecare@dish.com

j. Regulatory contact person, complete address, telephone/fax numbers, e-mail address:

Alison Minea
Vice President and Associate General Counsel
DISH Wireless L.L.C.
1110 Vermont Ave., NW, Ste 450
Washington, DC 20005
Telephone:

E-mail: Alison.Minea@dish.com

Robin L. Main Hinckley, Allen & Snyder LLP 100 Westminster Street, Suite 1500 Providence, RI 02903-2319 Telephone: (401) 457-5278

E-mail: rmain@hinckleyallen.com

k. Company web site URL, if applicable:

https://www.genmobile.com

# 2. Registrant's evidence of authorization from the Rhode Island Secretary of State:

Attached as Exhibit 1.

### 3. Registrant's Financial Statement:

Attached as Exhibit 2.

# 4. Registrant's Tariff:

Attached as Exhibit 3.

# LIST OF EXHIBITS

Exhibit 1 – Secretary of State Authorization

**Exhibit 2 – Financial Statement** 

Exhibit 3 – Proposed Tariff

# **EXHIBIT 1: SECRETARY OF STATE AUTHORIZATION**

(See attached.)

RI SOS Filing Number: 201985161920 Date: 1/25/2019 12:21:00 PM



State of Rhode Island and Providence Plantations

Department of State - Business Services Division

SECRETARY OF SECRE

# **Application for Registration**

FOREIGN Limited Liability Company

→ Filing Fee: \$150.00

Pursuant to the provisions of RIGL <u>7-16-49</u>, the undersigned foreign limited liability company hereby applies for a Certificate of Registration to transact business in the state of Rhode Island, and for that purpose submits the following statement:

ourpose submits the following statement:	·		
1. The name of the limited liability company is:			
Kings Peak Wireless L.L.C.			
Is this company organized in its state or country of formation	ation as a low-profit limited liabil	ity company? Yes No	
The name, if different, under which it proposes to register a			
2. The LLC is organized under the laws of:			
3. The date of its organization is: 10/27/2016			
And the period of its duration is: CHECK ONLY ONE BOX			
Perpetual (on-going)			
Date certain for dissolution		<del></del>	
4. The name and address of the resident agent/office in Rho	ode Island is:		
Agent Name Corporation Service Company			
Street Address (NOT a P.O. Box) 222 Jefferson Boulevard, Suite 200			
City/Town Warwick	State RHODE ISLAND	Zip Code 02888	
5. The Department of State is appointed the agent of the for time there is no resident agent or if the resident agent canni diligence.	ot be found or served following t	the exercise of reasonable	
6. The address of any office required to be maintained in the liability company is organized is:	e state or other jurisdiction unde	er the laws of which the limited	
9601 S. Meridian Blvd., Englewood, CO 80112			

MAIL TO:

Otvision of Business Services 148 W. River Street, Providence, Rhode Island 02904-2615

Phone: (401) 222-3040 Website: www.sos.ri.gov FILEC

FORM 450 - Revised: 08/2016

7. The mailing address for the limited liability company is: PO Box 6655  Fortigued CO 86455				
Englewood, CO 80155				
8. Management of the Limited Liability Co.	mpany:			
The limited liability company is managed:				
By its members (If you have checked	this box, go to Section 9. (DO NOT fill out the cha	nrt below.)		
By one (1) or more managers (List managers)	anagers below)			
MANAGER	ADDRESS			
	ertificate of Good Standing/Letter of Status issued is formed that is dated within 60 days of the filing			
10. Date when this application for Certificate of Registration will be effective: CHECK ONLY ONE BOX				
✓ Date received (Upon filing)  Later effective date (Date must be no	more than 30 days from the day of filing)			
	irm that I have examined this Application for Registelements contained herein are true and correct.	stration, including any		
Type or Print Name of LLC		Date		
Kings Peak Wireless L.L.C.		1/21/2019		
Signature of Authorized Person  SQ 22				

# OFFICE OF THE SECRETARY OF STATE OF THE STATE OF COLORADO

# CERTIFICATE OF FACT OF GOOD STANDING

I, Jena Griswold, as the Secretary of State of the State of Colorado, hereby certify that, according to the records of this office.

Kings Peak Wireless L.L.C.

is a

# Limited Liability Company

formed or registered on 10/27/2016 under the law of Colorado, has complied with all applicable requirements of this office, and is in good standing with this office. This entity has been assigned entity identification number 20161734553.

This certificate reflects facts established or disclosed by documents delivered to this office on paper through 01/22/2019 that have been posted, and by documents delivered to this office electronically through 01/24/2019 @ 07:19:23 ×

I have affixed hereto the Great Seal of the State of Colorado and duly generated, executed, and issued this official certificate at Denver, Colorado on 01/24/2019 @ 07:19:23 in accordance with applicable law. This certificate is assigned Confirmation Number 11348052



Secretary of State of the State of Colorado

\*\*\*\*\*\*\*\*\*\*\*\*End of Certificate\*\*\*\*\*\*

Notice A certificate issued electronically from the Colorado Secretary of State's Web site is fully and immediately valid and effective However, as an option, the issuance and validity of a certificate obtained electronically may be established by visiting the Validate a Certificate page of the Secretary of State's Web site, http://www.sos.state.co.us/biz/CertificateSearchCriteria do entering the certificate's confirmation number displayed on the certificate, and following the instructions displayed Confirming the issuance of a certificate is merely optional and is not necessary to the valid and effective issuance of a certificate. For more information, visit our Web site, http://www.sos.state.co.us/click/Businesses.trademarks.trade.names" and select "Frequently Asked Questions".

RI SOS Filing Number: 201985161920 Date: 1/25/2019 12:21:00 PM



I, NELLIE M. GORBEA, Secretary of State of the State of Rhode Island and Providence Plantations, hereby certify that this document, duly executed in accordance with the provisions of Title 7 of the General Laws of Rhode Island, as amended, has been filed in this office on this day:

January 25, 2019 12:21 PM

Nellie M. Gorbea
Secretary of State

Tullin U. Soler



# **EXHIBIT 2: FINANCIAL STATEMENT**

Form 10-K of DISH Network Corporation, DISH Wireless' parent company, <a href="https://ir.dish.com/node/34501/html">https://ir.dish.com/node/34501/html</a>.

#### **EXHIBIT 3: PROPOSED INFORMATIONAL TARIFF**

This tariff contains a general description of and the rates applicable to the furnishing of Lifeline service by DISH Wireless L.L.C. dba Gen Mobile ("Gen Mobile") within the State of Rhode Island. Gen Mobile's provision of service within the State of Rhode Island will be subject to the Terms of Service agreement including the general and Lifeline terms and conditions by and between the customer and Gen Mobile.

### I. Lifeline Service

### a. General

- 1. The Lifeline Program ("Lifeline") is a government assistance program that provides discounted telephone services to eligible households funded by the Federal Universal Service Fund. A household means adults and children who are living together at the same address as one economic unit.
- 2. Only one discount per eligible household is permitted and is nontransferable to another person. The discount is limited to a single, primary residential address. Consumer cannot have this discount from multiple carriers at the same time.
- 3. Gen Mobile provides toll limitation at no charge to all qualifying lowincome consumers at the time such consumers subscribe to Lifeline service.
- 4. Service connection charges to not apply to change existing service to or from Lifeline service. For new service, Gen Mobile may charge an activation fee.

# b. Eligibility Requirements

- 1. Lifeline service is restricted to qualified low-income consumers who reside within those areas in which Gen Mobile has been designated as an Eligible Telecommunications Carrier ("ETC"). Lifeline is limited to a single residential telephone line per household to a single primary residential address.
- 2. The applicants must certify that their annual gross income is at or less than 135% of the Federal Poverty Guidelines, that they are an eligible resident of Tribal lands, if applicable, or participate in, or have an individual or someone in the applicant's household to be enrolled in one of the following public assistance programs:
  - Medicaid
  - Supplemental Nutrition Assistance Program (SNAP)
  - Supplemental Security Income (SSI)

- Federal Public Housing Assistance (FPHA)
- Veteran's Pension and Survivors Benefit
- 3. Eligible residents of rural Tribal lands qualify for an additional federal Lifeline service support of \$25.00 per month applied to the monthly service rate, and may qualify for such support under the eligibility criteria set forth above, or under one of the following assistance programs:
  - Bureau of Indian Affairs General Assistance
  - Head Start (only households meeting the income qualifying standard)
  - Tribal Temporary Assistance for Needy Families (Tribal TANF)
  - Food Distribution Program on Indian Reservations
- 4. The applicant must show proof of participation in the program(s) or income.
- 5. Consumers may apply for Lifeline by following the instructions available at <a href="https://ripuc.ri.gov/utility-information/telecommunications/federal-rules">https://ripuc.ri.gov/utility-information/telecommunications/federal-rules</a>.
- 6. Consumers within Gen Mobile's service area may apply for Lifeline with Gen Mobile. Gen Mobile will confirm eligibility by accessing available databases, or applicants will be required to submit documentation of eligibility to Gen Mobile.
- 7. To continue to receive the Lifeline discount, subscriber must use their Lifeline service once every thirty (30) days and re-certify annually to USAC that subscriber is qualified to continue participation in Lifeline. Noncompliance of the foregoing, subscriber will lose the Lifeline discount and may be subject to regular retail rates.

# c. Lifeline Service Plans

- 1. All Lifeline plans will have at least 1,000 voice minutes and text messages and 4.5 GB of data. No termination fee will be assessed if the subscriber discontinues Lifeline services. If the subscriber no longer qualifies for Lifeline or are receiving more than one (1) discount, subscriber must contact Gen Mobile Customer Care or Rhode Island Public Utilities Commission (the "Commission") within thirty (30) days of such event. Failure to notify Gen Mobile or the Commission will results in penalties.
- 2. Lifeline Wireless Service Plans

Gen Mobile Lifeline Wireless Service Plans	Lifeline (Basic)	Lifeline (Tribal)
Minutes Included	1,000	Unlimited
Texts Included	1,000	Unlimited
Data Included	4.5 GB	11 GB
Cost of excess minutes	\$5 for 500 minutes	N/A as plan is unlimited
Cost of excess data	\$10 for 1 GB	\$10 for 1 GB

# Other features applicable to the plans:

Fee for calling 411	No added charges.
Fee for calling directory	No added charges.
assistance	
Restocking Fee	None
Deposit	None
Early Termination Fee	None
Nationwide Domestic	No added charge.
Long Distance	
Caller ID	No added charge.
Call Waiting	No added charge.
Call Forwarding	No added charge.
Voicemail	No added charge.
3-Way Calling	No added charge.
Rollover Unused	N/A
Minutes/Text Option	
Contract Needed <sup>1</sup>	No minimum term.
Credit Check Needed	No
Fee for calling 911	None
Fee for calling 611	None
(customer care)	
Fee for calling N11	None
special service numbers	
(211, 311, 511, 711, and	
811)	

<sup>&</sup>lt;sup>1</sup> Standard terms and conditions apply to service.