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June 21, 2023

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Report – May 2023**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy of the Company’s Low-Income Monthly Report for May 2023 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List
Linda George, Division
John Bell, Division
Al Mancini, Division
Christy Hetherington, Esq.
Leo Wold, Esq.

	May-22		Jun-22		Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1b	Number of INAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 1, line 1.a)																											
4	Total Receipts																											
5	Number of Standard Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6a	Elderly																											
6b	Infant																											
6c	Handicapped																											
6d	Welfare																											
6e	Unemployed																											
6f	Seriously III																											
7	Number of Low-Income Accounts Protected																											
7a	Elderly																											
7b	Infant																											
7c	Handicapped																											
7d	Welfare																											
7e	Unemployed																											
7f	Seriously III																											
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8a	Number of accounts reported above that have an active DPA																											
8b	Number of accounts reported above without an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9a	Dollar Value of accounts reported above that have an active DPA																											
9b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10a	Number of accounts reported above that have an active DPA																											
10b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11a	Dollar Value of accounts reported above that have an active DPA																											
11b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12a	Number of accounts reported above that have an active DPA																											
12b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13a	Dollar Value of accounts reported above that have an active DPA																											
13b	Dollar Value of accounts reported above without an active DPA																											
14	Total Value of delinquent accounts																											
15	Total Dollar Value of delinquent accounts																											
15a	Number of accounts reported above that have an active DPA																											
15b	Number of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
18	Collection Agencies																											
19	Number of cases referred to collection agencies																											
20	Number of new payments plans, not including AMP																											
21	Number of active payment agreements																											
21a	Number of Active Step-Plan agreements																											
21b	Number of Company issued non-Step plans																											
21c	Number of regulator order non-Step plans																											
21d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
23	Number of Accounts Sent Notice of Disconnection for non-payment																											
24	Number of Service Disconnections for non-payment																											
24a	Number of Service Disconnections for non-payment on accounts with NO special protection																											
24b	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
24c	Number of Service Disconnections for non-payment in excess of \$1000																											
24d	Ratio of service disconnections for non-payment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											
26	Restorations																											
26a	Number of Service Restorations within 7 days of termination																											
26a a	Number of Service Restorations within 7 days of termination on accounts with NO special protection																											
26a b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection																											
27	Average balance of service restorations																											
27a	Average balance of service restorations on accounts with NO special protection																											
27b	Average balance of service restorations on accounts WITH a special protection																											
28	Average duration of service restoration for Service Restorations within 7 days of termination																											
29	Write-Offs																											
29a	Number of Accounts Classified as Written-Off																											
29a a	Number of Residential Accounts Classified as Written-Off																											
29b	Number of Commercial and Industrial Classified as Written-Off																											
30	Dollar Value of Accounts Classified as Written-Off																											
30a	Dollar Value of Residential Accounts Classified as Written-Off																											
30b	Dollar Value of Commercial and Industrial Classified as Written-Off																											
31	Dollar Value of write-off recoveries																											
31a	Dollar Value of Residential write-off recoveries																											
31b	Dollar Value of Commercial and Industrial write-off recoveries																											
32	Dollar Value of NET A/R Write-Offs																											
33	Dollar Value of Residential NET A/R Write-Offs																											
33b	Dollar Value of Commercial and Industrial NET A/R Write-Offs																											

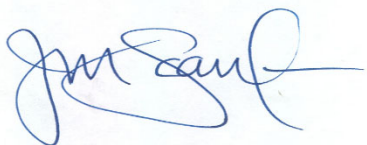
	May-22		Jun-22		Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
Arrearage Management Program																											
56 Number of Accounts (total enrollees in the program)	1,372	700	1,365	756	1,414	778	1,406	761	1,407	737	1,007	487	962	456	939	402	948	415	938	418	958	435	1,051	518	1,121	684	
57 Percent of low-income customers enrolled on the AMP	3.6%	2.9%	3.5%	3.0%	3.7%	3.2%	3.6%	3.1%	3.6%	3.0%	2.6%	2.0%	2.6%	2.0%	2.4%	1.7%	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.7%	2.8%	2.8%	
58 Total receipts paid by enrollees	\$155,060	\$66,317	\$164,514	\$80,467	\$165,989	\$67,977	\$194,018	\$85,191	\$152,406	\$76,902	\$341,852	\$50,445	\$159,407	\$35,068	\$158,369	\$21,124	\$52,766	\$24,499	\$49,473	\$24,597	\$54,704	\$32,006	\$50,188	\$31,458	\$72,708	\$42,636	
59 Total receipts paid by LIHEAP	\$31,375	\$14,280	\$2,382	\$23,717	\$11,007	\$46,391	\$0	\$1,050	\$0	\$0	\$0	\$0	\$0	\$0	\$5,358	\$4,680	\$26,302	\$49,511	\$4,750	\$16,314	\$12,009	\$31,212	\$12,421	\$125,001			
60 Total billed to program participants, includes both arrears payment and current bill	\$912,684	\$270,030	\$1,143,735	\$316,789	\$1,271,849	\$379,510	\$1,322,019	\$378,101	\$1,251,833	\$334,308	\$870,058	\$220,787	\$730,362	\$169,576	\$611,653	\$122,227	\$526,188	\$105,821	\$463,076	\$90,096	\$420,837	\$88,149	\$476,672	\$117,017	\$608,946	\$210,355	
61 Number of newly enrolled customers	334	219	288	161	235	108	224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	52	130	94	217	249	
61.a Number of newly enrolled customers, not associated with service restoration	334	219	288	161	235	108	224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	52	130	94	217	249	
61.b Number of newly enrolled customers, associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
62 Number of customers exited the program	121	71	95	60	86	48	152	81	144	80	469	278	90	52	61	60	65	66	53	50	51	34	49	28	73	66	
62.a Number of customers exited the program by default	48	31	64	43	42	31	88	62	82	60	79	51	57	38	42	34	48	56	34	42	32	25	21	22	27	40	
62.b Number of customers exited the program by cancellation	73	39	31	17	44	17	64	19	62	20	390	217	33	14	19	6	17	10	19	8	19	9	28	6	46	26	
63 Number of customers successfully completing a 12-month program	86	22	234	65	136	44	119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	
63.a Number of customers successfully completing a 12-month program with remaining arrears	86	22	234	65	126	44	119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	
63.b Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
64 Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,070	567	1,148	649	1,247	684	1,269	666	1,242	633	536	334	418	245	347	208	357	210	359	226	419	278	520	345	685	503	
65 Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$2,377,864	\$995,651	\$2,630,435	\$1,095,748	\$2,867,238	\$1,116,767	\$2,974,686	\$1,071,782	\$2,826,132	\$982,031	\$766,354	\$297,789	\$662,323	\$260,643	\$628,531	\$258,440	\$670,793	\$317,452	\$707,812	\$372,872	\$820,402	\$460,322	\$1,034,330	\$573,993	\$1,414,856	\$793,502	
66 Number of AMP program participants receiving LIHEAP	40	33	10	33	19	64	0	5	0	0	0	0	0	0	0	0	7	61	31	54	9	19	16	43	24	143	
67 Percent of AMP customers receiving LIHEAP payments	2.9%	5.0%	0.7%	4.4%	1.3%	8.7%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.0%	

* October 2022 Docket 4770 Low Income Monthly Report reflects significant month over month **decreases** in several report rows due to the implementation of the \$43.5M arrears forgiveness (Docket 22-08-GE). See columns AA and AB, report rows 12, 13, 15, 17, 43, 44, 45, and 46. Report rows 31, 31a, and 54 reflect increases in recoveries of previously written off accounts. In addition, report rows 32, 32a, and 55 reflect decreases in the dollar value of write offs (approximately \$3M of the \$43.5M were applied to previously written off accounts). Report row 56 reflects a **decrease** in
 ** This is new starting April 2023
 37a. Total number of Regular LIHEAP payments received for the month
 37b. Total number of Crisis LIHEAP payments received for the month

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

June 21, 2023

Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)
Combined Service list updated 12/13/2022**

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