



100 Causeway Street
Boston, MA 02114

Jacqueline M. McGirr
Sr. Manager
State & Local Gov't Relations
201-394-5032
Jacqueline.M.McGirr@verizon.com

July 6, 2023

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect August 9, 2023, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Pages	Original of Pages
TOC	24 and 63	N/A
A/7	29 and 30.1	N/A
A/15	9 and 14	N/A
M/1	32, 33, 33.1, 33.2 and 59	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to withdraw the optional feature of Call Intercept and **as a result of this withdrawal** the Package Bonus Discount Plan will also be discontinued. The Call Intercept optional feature was grandfathered in June, 2012, and as of August 9, this feature and discount plan will be withdrawn from this tariff. Anonymous Call Rejection may be available to customers as an alternative feature.

Currently, Verizon RI has approximately twenty-one customers subscribing to this optional feature and Verizon would incur substantial cost to update the facilities needed to provide this feature to these customers. Verizon has notified these customers of its intent to withdraw this feature and discount plan in the customer’s June bills.

Sincerely,

Sr. Manager – State & Local Gov’t Relations

Attachment

Table of Contents
Part A
Exchange and Network Services

15.	Service Packages.....	1	
15.1.	ValuePack	1	
15.1.1.	Description	1	
15.1.1.A.1.	Custom Calling Services	1	
15.1.1.A.2.	Phonesmart Services	1	
15.1.1.A.3.	Distinctive Ring Service.....	1	
15.1.1.A.4.	Voice Dialing Service.....	1	
15.1.2.	Application of Rates and Charges	1	
15.1.2.A.	Monthly Rates	1	
15.2.	Verizon Local Package Extra sm and Verizon Local Package sm	2	
15.2.1.	Description	2	
15.2.2.	Application of Rates and Charges	2	
15.2.2.A.	Monthly Rates	2	
15.3.	Multi-Line Package Bonus Discount	3	
15.3.1.	Description	3	
15.3.2.	Application of Rates and Charges	3	
15.6.	Reserved for Future Use	9	(T)
		(D)
		(D)
15.9.	Verizon Regional Package Extra sm	14	
15.9.1.	Description	14	
15.9.2.	Application of Rates and Charges	15	
15.10.	Verizon Regional Package sm	16	
15.10.1.	Description	16	
15.10.2.	Application of Rates and Charges	16	
15.11.	Verizon Regional Package Unlimited sm	17	
15.11.1.	Description	17	
15.11.2.	Application of Rates and Charges	18	

**Table of Contents
Part M
Rates and Charges**

1.9.2.	Reserved for Future Use	37
1.9.3.	Call Completion Platform Services	37
1.10.	Message Telecommunications Service (MTS) Optional Toll Calling Plans	38
1.10.1.	Selective Calling Service	38
1.10.2.	Rhode Island Statewide Calling Service.....	38
1.10.3	Reserved for Future Use	39
1.10.4.	Sensible Minute Plan	39
1.10.5.	Verizon Five Cents Plans sm	39
1.13.	Reserved for Future Use	55
1.14.	Reserved for Future Use	56
1.15.	Service Packages	57
1.15.1.	ValuePack	57
1.15.2.	Verizon Local Package Extra sm and Verizon Local Package sm	57
1.15.3.	Reserved for Future Use	57 (T)
1.15.4.	Reserved for Future Use	57
1.15.5.	Reserved for Future Use	58.2
1.15.6.	Package Bonus Discount	59
1.15.7.	Reserved for Future Use	59
1.15.8.	Reserved for Future Use	59
1.15.9.	Verizon Regional Package Extra sm	60
1.15.10.	Verizon Regional Package sm	60
1.15.11.	Verizon Regional Package Unlimited sm	60
1.15.12.	Reserved for Future Use	61
1.15.13	Reserved for Future Use	61
1.15.13A	Reserved for Future Use	62
1.15.14.	Regional Essentials	62
1.15.15.	Regional Value	64
1.15.16	Reserved for Future Use	65

7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.1	Description
A.	<p>PHONESMART® Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain these services at existing locations.</p> <ul style="list-style-type: none"> • Busy Redial (monthly subscription option only) • Caller-ID Number Only • * 69 (monthly subscription option only) <p>As of May 17, 2014, the Call Waiting ID Deluxe feature for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.</p> <p>1. Busy Redial automatically monitors and redials the telephone number of the most recent outgoing call. Dependent upon the customer's serving central office, an audible announcement that alerts the customer to the availability and instructions to activate this service may be provided. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed.</p> <ol style="list-style-type: none"> a. Calls to 800 service numbers b. Calls to 900 service numbers c. Calls to 224 service number d. Calls preceded by an interexchange carrier access code e. Calls made on an international direct distance dialed basis f. Calls to directory assistance service g. Calls to emergency number service (911) <p>2. Caller ID – Number Only provides the originating telephone number of a non-blocked incoming call (subject to technical and other limitations, including availability of the number for forwarding) typically by the second telephone ring. This information is displayed on customer-provided equipment.</p> <p>3. Caller ID provides the telephone number and name associated with the line from which an incoming call originates, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone numbers or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. This information is displayed on customer-provided equipment, typically by the second ring.</p>

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7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.1	Description
A.	(Continued)
7.	Call Trace allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Telephone Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the annoyance call bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.
8.	Anonymous Call Rejection allows a customer to redirect incoming calls for which calling name and number display has been suppressed through the use of per call or line blocking, to an announcement indicating that the customer is not presently accepting such calls. The customer may activate and deactivate the feature without charge by dialing a code.
a.	Upon receiving the anonymous call rejection announcement, the calling party may either reverse the blocking status of his/her line and redial the call or elect not to redial the call.
b.	Anonymous Call Rejection is provided automatically to customers subscribing to Caller ID – Number Only, Caller ID, and Call Waiting ID With Name. Anonymous Call Rejection initially will be provided in a deactivated state.
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a.	
b.	
c.	
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e.	
f.	
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15. Service Packages

15.6 Reserved for Future Use

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15. Service Packages

15.9 Verizon Regional Package Extrasm

Effective June 16, 2012, Verizon Regional Package Extrasm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.9.1	Description
A.	Verizon Regional Package Extra sm is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.
B.	Verizon Regional Package Extra sm includes one-party unlimited exchange service, unlimited Local Directory Assistance and unlimited intraLATA toll. In addition, customers can select any of the following. <ol style="list-style-type: none"> 1. Call Waiting 2. Call Forwarding 3. Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer 4. Three-Way Calling 5. Speed Dialing 30 Codes 6. Distinctive Ring – Package I 7. Distinctive Ring – Package II 8. Busy Redial 9. Caller ID or Caller ID – Number Only or Call Waiting ID With Name 10. *69 11. Anonymous Call Rejection 12.
C.	Availability <ol style="list-style-type: none"> 1. Verizon Regional Package Extrasm is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Verizon Regional Package Extrasm is not available in conjunction with any other local or intraLATA toll calling plans or packages. 3. Verizon Regional Package Extrasm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. 4. Verizon Regional Package Extrasm is not available to customers with ISDN, Centrex, or Student Centrex service. 5. Verizon Regional Package Extrasm does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s): <ol style="list-style-type: none"> a. Multi-Line Package Bonus Discount applies to Verizon Regional Package Extrasm customers as specified in 15.3.1.A.4.

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1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.13 Reserved for Future Use

1.7.14 Distinctive Ring Service - Effective June 16, 2012, Distinctive Ring Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

ID	Service Category	Rate Element	Rate	USOC
	Service Package 1	Residence - Monthly	12.99	DRS1X
		Residence – S&E	3.20	DRS1X
	Service Package 2	Residence - Monthly	12.99	DRS2X
		Residence – S&E	3.20	DRS2X

1.7.15 Phonsmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription). Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations. (D)

ID	Service Category	Rate Element	Rate	USOC
	Phonsmart	Busy Redial – Monthly – Per each line equipped – Residence	11.75	NSQ
		Busy Redial – Per activation charge – Residence	.55	

Verizon New England Inc.

1. Rates and Charges
1.7 Auxiliary Exchange Services

1.7.15 Phonsmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription). Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.				
ID	Service Category	Rate Element	Rate	USOC
	Phonsmart	Busy Redial – Monthly capped amount applicable to per activation charge – Residence	4.95	
		Busy Redial – S&E – Residence – Per each line equipped	3.20	
		Caller ID–Number Only – Monthly – Per each line equipped – Residence	12.99	NSD
		Caller ID–Number Only – S&E – Residence	3.20	
		Call Trace – Per activation charge, each activation – Residence	3.40	
		Call Trace – Monthly capped amount applicable to per activation charge – Residence	13.60	
		Anonymous Call Rejection – Monthly – Each line equipped – Residence	7.00	AYK

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Verizon New England Inc.

1. Rates and Charges
1.7 Auxiliary Exchange Services

1.7.15 Phonsmart Service				
ID	Service Category	Rate Element	Rate	USOC
	Phonsmart	Caller ID – Monthly – Each line equipped – Residence	14.95	NNK
		Caller ID – S&E – Each line equipped – Residence	3.20	
		Call Waiting ID With Name – Monthly – Each line equipped – Residence	14.99	N7PXA
		Call Waiting ID With Name – S&E – Each line equipped – Residence	3.20	
		*69 – Monthly – Per each line equipped – Residence	12.00	NSS
		*69 – S&E – Per each line equipped – Residence	3.20	
		*69 – Per activation charge – Residence	.75	

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Verizon New England Inc.

1. Rates and Charges
1.7 Auxiliary Exchange Services

1.7.15 Phonsmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription). Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Phonsmart	*69 – Monthly capped amount applicable to per activation charge - Residence	6.00	
		*69 and Busy Redial – Monthly – Per each line equipped – Residence	12.50	NSP
		*69 and Busy Redial – S&E – Per each line equipped – Residence	3.20	

Verizon New England Inc.

1. Exchange and Network Services

1.15 Service Packages

1.15.6 Reserved for Future Use				

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1.15.7 Reserved for Future Use				
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1.15.8 Reserved for Future Use				
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Bill Message Headline: Call Intercept Feature Discontinuance

Bill Message: On or after August 1, 2023, the call intercept feature will be discontinued and removed from your residential phone service, including Voice packages. There is no action required from you. As a replacement, the Anonymous Call Rejection feature may be available. If you are interested in this feature, please call 1.800.Verizon (1.800.837.4966) for more information.