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August 3, 2023

**VIA ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates  
Low-Income Monthly Report – June 2023 (as Amended)**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy of the Company’s Low-Income Monthly Report for June 2023 as amended in the above-referenced docket.

The amendment to the report includes data for rows 6.b and 7.b related to infant protected accounts.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List  
Linda George, Division  
John Bell, Division  
Al Mancini, Division  
Christy Hetherington, Esq.  
Leo Wold, Esq.

	Jun-22		Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1b	Number of INAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (Line 2 / Line 1a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6a	Elderly																											
6b	Infant																											
6c	Handicapped																											
6d	Welfare																											
6e	Unemployed																											
6f	Seriously Ill																											
7	Number of Low-income Accounts Protected																											
7a	Elderly																											
7b	Infant																											
7c	Handicapped																											
7d	Welfare																											
7e	Unemployed																											
7f	Seriously Ill																											
7g	Delinquency (Includes Active and Pending final accounts)																											
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8a	Number of accounts reported above that have an active DPA																											
8b	Number of accounts reported above without an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9a	Dollar Value of accounts reported above that have an active DPA																											
9b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10a	Number of accounts reported above that have an active DPA																											
10b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11a	Dollar Value of accounts reported above that have an active DPA																											
11b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12a	Number of accounts reported above that have an active DPA																											
12b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13a	Dollar Value of accounts reported above that have an active DPA																											
13b	Dollar Value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
15	Total Dollar Value of delinquent accounts																											
15a	Total Dollar Value of accounts reported above that have an active DPA																											
15b	Total Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
18	Collection Agencies																											
19	Number of cases referred to collection agencies																											
20	Payment Plans																											
21	Number of new payment plans, not including AMP																											
22	Number of payment plans (all) active																											
23	Number of active payment agreements																											
23a	Number of Active Step-Plan agreements																											
23b	Number of Company issued non-Step plans																											
23c	Number of regulator/offer non-Step plans																											
23d	Number of Commission sanctioned "October Rule" payment plans																											
24	Number of new budget plans, not including AMP																											
25	Special Off-Off																											
25a	Number of Accounts Sent Notice of Disconnection for non-payment																											
25b	Number of Service Disconnections for non-payment																											
25c	Number of Service Disconnections for non-payment on accounts with NO special protection																											
25d	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
25e	Number of Service Disconnections for non-payment in excess of \$1000																											
26	Ratio of service disconnections for non-payment to total Residential Customers																											
27	Average balance of Service Disconnections for non-payment																											
27a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
27b	Average balance of service restorations on accounts WITH a special protection																											
27c	Average balance of service restorations on accounts WITH NO special protection																											
28	Average duration of service restorations for Service Restorations within 7 days of termination																											
29	Write-Offs																											
29a	Number of Accounts Classified as Written-Off																											
29b	Number of Residential Accounts Classified as Written-Off																											
29c	Number of Commercial and Industrial Classified as Written-Off																											
30	Dollar Value of Accounts Classified as Written-Off																											
30a	Dollar Value of Residential Accounts Classified as Written-Off																											
30b	Dollar Value of Commercial and Industrial Classified as Written-Off																											
31	Dollar Value of write-off recoveries																											
31a	Dollar Value of Residential write-off recoveries																											
31b	Dollar Value of Commercial and Industrial write-off recoveries																											
32	Dollar Value of NET A/R Write-Offs																											
32a	Dollar Value of Residential NET A/R Write-Offs																											
32b	Dollar Value of Commercial and Industrial NET A/R Write-Offs																											

	Jun-22		Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
<b>Low Income Discount Rate</b>																											
33 Number of Low-Income Accounts	39,556	25,314	38,699	24,685	38,805	24,358	38,651	24,526	38,412	24,361	37,132	22,456	39,042	23,333	38,489	23,185	38,510	23,301	39,220	23,025	39,924	23,713	40,150	24,401	39,134	24,001	
33.a Number of Accounts (no rider)	34,297	21,831	33,483	21,318	33,737	21,037	33,317	21,096	33,007	20,897	31,811	19,135	33,512	19,899	32,982	19,762	32,782	19,728	33,710	19,588	34,211	20,130	34,379	20,791	33,580	20,551	
33.b Number of Accounts (with rider)	5,259	3,483	5,216	3,367	5,168	3,321	5,334	3,430	5,405	3,464	5,621	3,321	5,530	3,434	5,507	3,423	5,728	3,573	5,510	3,437	5,713	3,574	5,771	3,610	5,554	3,450	
34 Percent of customers on the low-income discount	8.9%	10.3%	8.7%	10.0%	8.8%	9.9%	8.7%	10.0%	8.6%	9.9%	8.4%	9.3%	8.8%	9.4%	8.6%	9.3%	8.6%	9.4%	8.9%	9.3%	8.9%	9.3%	9.0%	9.8%	8.7%	9.3%	
35 Total receipts	\$3,156,145	\$1,636,933	\$3,172,378	\$615,185	\$4,102,523	\$487,527	\$2,266,009	\$358,757	\$7,111,429	\$669,690	\$2,562,653	\$462,428	\$2,812,451	\$561,277	\$1,433,800	\$1,614,164	\$1,881,701	\$3,909,720	\$1,786,008	\$2,168,341	\$1,682,457	\$2,020,438	\$2,463,216	\$2,461,829	\$2,400,624	\$1,747,679	
36 Total receipts paid by LINEAP	\$63,626	\$285,727	\$85,360	\$540,279	\$3,135	\$44,916	\$0	\$2,413	\$213	\$1,183	\$930	\$0	\$0	\$205	\$96,295	\$320,683	\$1,397,551	\$448,351	\$140,787	\$711,182	\$105,593	\$780,871	\$173,648	\$1,653,889	\$123,683	\$779,492	
36.a Total receipts paid by Average LINEAP	\$63,569	\$285,727	\$72,200	\$534,081	\$3,135	\$44,916	\$0	\$2,413	\$213	\$1,183	\$930	\$0	\$0	\$205	\$96,295	\$320,683	\$1,397,551	\$448,351	\$140,787	\$711,182	\$105,593	\$780,871	\$173,648	\$1,653,889	\$123,683	\$779,492	
36.b Total receipts paid by Crisis LINEAP	\$57	\$55	\$8,060	\$6,244	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
37 Total number of customers receiving a LINEAP payment for the month	159	699	288	1,359	6	120	6	6	2	3	2	0	0	1	363	813	368	1,833	369	2,091	736	2,726	461	2,020			
38 Total billed	\$2,697,589	\$910,755	\$3,705,585	\$817,577	\$4,436,197	\$706,421	\$3,700,092	\$745,830	\$2,823,235	\$916,352	\$3,418,838	\$1,518,458	\$3,809,298	\$2,851,830	\$4,800,932	\$4,130,176	\$3,703,385	\$3,521,545	\$3,930,559	\$3,410,696	\$3,476,717	\$2,545,899	\$2,889,314	\$1,608,389	\$2,688,916	\$1,151,151	
39 Delinquency																											
39.a Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	3,289	1,627	3,890	1,481	3,879	1,296	4,366	1,550	2,992	1,523	1,677	892	1,829	1,934	1,952	2,934	2,149	2,555	2,132	1,899	2,716	1,913	2,769	1,698	2,693	1,379	
39.b Number of accounts reported above that have an active DPA	147	57	176	33	234	34	244	24	212	52	216	85	197	158	223	199	215	184	197	160	157	131	172	119	121	10	
39.b Number of accounts reported above without an active DPA	3,142	1,570	3,714	1,449	3,645	1,262	4,122	1,526	2,680	1,471	1,461	797	1,632	1,876	1,729	2,735	1,934	2,371	1,915	1,739	2,559	1,782	2,597	1,579	2,572	1,370	
40 Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$211,295	\$108,925	\$229,009	\$53,876	\$339,105	\$50,529	\$804,244	\$56,795	\$248,652	\$55,782	\$103,365	\$38,486	\$143,106	\$76,914	\$186,456	\$270,774	\$298,116	\$335,946	\$233,042	\$231,172	\$283,242	\$223,763	\$245,399	\$147,474	\$195,041	\$83,588	
40.a Dollar value of accounts reported above that have an active DPA	\$15,261	\$6,695	\$17,719	\$5,718	\$33,349	\$8,211	\$30,136	\$1,315	\$29,581	\$5,170	\$23,114	\$3,884	\$29,794	\$4,443	\$29,925	\$26,414	\$40,853	\$29,149	\$30,822	\$23,935	\$17,802	\$32,171	\$27,384	\$19,336	\$22,482	\$6,314	
40.b Dollar value of accounts reported above without an active DPA	\$196,034	\$102,230	\$211,290	\$48,157	\$305,755	\$42,298	\$774,108	\$55,480	\$219,072	\$50,392	\$80,451	\$34,483	\$110,402	\$72,466	\$156,541	\$244,360	\$257,263	\$306,797	\$202,220	\$207,237	\$265,250	\$201,592	\$218,005	\$127,848	\$172,564	\$77,262	
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,819	1,245	1,623	965	1,291	794	2,016	781	2,107	834	1,304	457	954	786	1,004	1,198	1,225	1,747	1,460	1,212	1,598	1,384	1,660	1,324	1,603	1,000	
41.a Number of accounts reported above that have an active DPA	309	223	267	137	341	68	343	54	577	91	372	113	233	104	247	134	292	232	323	248	278	220	332	286	271	228	
41.b Number of accounts reported above without an active DPA	1,510	1,022	1,356	808	1,450	726	1,673	727	1,530	743	932	344	721	682	757	1,064	933	1,515	1,137	1,464	1,320	1,142	1,348	1,038	1,332	865	
42 Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$309,295	\$197,866	\$229,268	\$105,266	\$304,047	\$63,062	\$421,609	\$67,243	\$426,157	\$59,885	\$246,652	\$51,282	\$236,222	\$110,471	\$284,277	\$219,700	\$401,634	\$510,271	\$493,310	\$519,622	\$457,122	\$412,066	\$399,712	\$350,523	\$295,272	\$184,402	
42.a Dollar value of accounts reported above that have an active DPA	\$84,163	\$43,082	\$60,475	\$39,364	\$79,083	\$13,490	\$106,624	\$18,790	\$143,078	\$13,597	\$76,197	\$12,892	\$58,113	\$14,685	\$77,913	\$30,814	\$107,135	\$82,207	\$126,641	\$91,163	\$107,256	\$85,334	\$126,096	\$103,381	\$71,659	\$63,128	
42.b Dollar value of accounts reported above without an active DPA	\$225,132	\$154,784	\$168,794	\$75,902	\$224,963	\$49,572	\$314,985	\$48,453	\$283,079	\$46,286	\$170,455	\$38,390	\$178,210	\$95,786	\$206,364	\$188,886	\$294,499	\$428,064	\$363,669	\$428,459	\$349,916	\$326,532	\$273,616	\$247,142	\$223,564	\$121,243	
43 Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	12,056	8,437	11,776	8,206	11,505	8,118	11,103	8,087	7,150	6,419	6,407	4,952	6,426	5,410	6,268	5,551	6,138	5,384	6,557	5,797	7,500	6,447	8,047	6,557	8,091	6,303	
43.a Number of accounts reported above that have an active DPA	5,161	3,258	5,042	3,312	4,872	3,223	3,808	2,663	2,678	2,394	2,045	1,619	1,802	1,349	1,705	977	1,680	973	1,751	978	1,865	1,213	3,117	2,435	3,557	2,633	
43.b Number of accounts reported above without an active DPA	6,895	5,179	6,734	4,994	6,633	4,895	7,295	5,424	4,472	4,025	4,362	3,333	4,624	4,061	4,563	4,574	4,458	4,411	4,806	4,819	5,535	5,234	4,930	4,322	4,534	3,670	
44 Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$21,130,919	\$12,239,406	\$20,293,177	\$11,274,661	\$20,152,984	\$10,692,565	\$19,937,639	\$10,411,099	\$6,392,819	\$3,964,011	\$5,857,783	\$3,291,881	\$6,413,146	\$3,862,147	\$6,906,340	\$4,506,082	\$7,543,112	\$5,198,991	\$8,436,784	\$5,960,481	\$9,759,039	\$6,918,832	\$10,468,765	\$7,222,508	\$10,331,527	\$6,685,603	
44.a Dollar value of accounts reported above that have an active DPA	\$7,211,004	\$3,738,025	\$6,930,605	\$3,416,632	\$6,761,555	\$3,257,316	\$5,485,169	\$2,581,437	\$2,396,833	\$1,386,081	\$1,806,481	\$936,333	\$1,655,014	\$865,387	\$1,652,162	\$801,370	\$1,820,053	\$946,731	\$1,971,837	\$1,010,761	\$2,313,327	\$1,303,787	\$4,096,975	\$2,401,332	\$4,596,161	\$2,740,375	
44.b Dollar value of accounts reported above without an active DPA	\$13,919,915	\$8,501,381	\$13,362,572	\$7,858,029	\$13,391,429	\$7,435,249	\$14,452,470	\$7,829,662	\$3,995,986	\$2,577,930	\$4,051,302	\$2,355,548	\$4,758,132	\$3,006,760	\$5,254,178	\$3,704,704	\$5,714,059	\$4,252,257	\$6,464,947	\$4,949,719	\$7,427,712	\$5,615,045	\$6,371,790	\$4,821,175	\$5,735,866	\$3,945,228	
45 Total Number of low-income delinquent accounts	17,664	13,309	17,299	10,612	17,125	10,291	17,485	10,418	12,408	8,794	9,388	6,291	9,299	8,130	9,294	9,661	9,552	9,686	10,329	9,408	11,814	9,764	12,287	8,729	12,287	8,729	
45.a Number of accounts reported above that have an active DPA	5,617	3,538	5,485	3,381	5,447	3,331	4,395	2,741	3,567	2,537	2,633	1,817	2,232	1,511	2,175	1,310	2,187	1,389	2,271	1,386	2,400	1,585	3,601	2,640	3,949	2,911	
45.b Number of accounts reported above without an active DPA	12,047	9,771	11,814	7,231	11,728	6,872	13,090	7,677	8,841	6,239	6,755	4,474	6,977	6,619	7,049	8,351	7,325	8,297	7,858	8,022	9,414	8,169	8,875	6,039	8,438	5,844	
46 Total Dollar Value of low-income delinquent accounts	\$21,692,190	\$12,546,197	\$20,751,455	\$11,433,803	\$20,796,135	\$10,806,161	\$20,763,492	\$10,535,127	\$7,067,628	\$4,079,684	\$6,288,000	\$3,381,229	\$6,790,575	\$4,049,533	\$7,377,081	\$4,996,537	\$8,242,862	\$6,045,208	\$9,163,135	\$6,711,274	\$10,499,453	\$7,554,661	\$11,113,876	\$7,720,255	\$10,821,792	\$6,933,590	
46.a Dollar value of accounts reported above that have an active DPA	\$7,313,428	\$3,788,702	\$7,008,799	\$3,451,724	\$6,873,988	\$3,279,038	\$5,621,929	\$2,601,543	\$2,569,492	\$1,405,448	\$1,905,793	\$953,100	\$1,745,830	\$874,520	\$1,760,000	\$858,606	\$1,977,041	\$1,058,083	\$2,132,299	\$1,125,859	\$2,476,575	\$1,411,492	\$4,250,455	\$2,524,039	\$4,690,301	\$2,899,817	
46.b Dollar value of accounts reported above without an active DPA	\$14,338,762	\$8,757,496	\$13,742,656	\$7,982,079	\$13,922,148	\$7,527,123	\$15,141,563	\$7,933,584	\$4,498,137	\$2,674,236	\$4,382,207	\$2,428,129	\$5,046,745	\$3,175,012	\$5,617,083	\$4,137,920	\$6,265,822	\$4,987,119	\$7,030,836	\$5,585,415	\$8,022,878	\$6,143,169	\$6,863,411	\$5,196,165	\$6,131,491	\$4,143,713	
47 Shut-Offs																											
47 Number of low-income Accounts Sent Notice of Disconnection	5,817	7,352	7,214	5,105	7,648	4,697	7,924	4,556	5,320	5,488	48	31	341	180	3,693	3,821	84	116	190	102	4,049	4,306	6,055	5,826	5,396	4,447	
48 Number of low-income Service Disconnections for Non-Payment	2	4	12	5	37	7	30	11	13	23	0	0	0	0	0	0	0	0	0	0	0	0	195	124	228	166	
49 Ratio of low-income service																											

	Jun-22		Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
<b>Arrears Management Program</b>																											
56 Number of Accounts (total enrollees in the program)	1,365	756	1,414	778	1,406	761	1,407	737	1,007	487	962	456	939	402	948	415	938	418	958	435	1,051	518	1,121	684	1,118	737	
57 Percent of low-income customers enrolled on the AMP	3.5%	3.0%	3.7%	3.2%	3.6%	3.1%	3.6%	3.0%	2.6%	2.0%	2.6%	2.0%	2.4%	1.7%	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%	
58 Total receipts paid by enrollees	\$165,514	\$80,462	\$165,989	\$67,477	\$194,018	\$85,891	\$352,406	\$76,902	\$341,352	\$50,445	\$159,497	\$35,048	\$158,169	\$23,124	\$52,266	\$24,499	\$49,973	\$24,997	\$56,704	\$32,006	\$55,138	\$33,538	\$77,288	\$52,438	\$106,928	\$61,727	
59 Total receipts paid by LIHEAP	\$7,382	\$32,737	\$13,607	\$46,389	\$9	\$3,951	\$9	\$9	\$9	\$9	\$9	\$9	\$9	\$9	\$5,358	\$4,680	\$25,362	\$43,511	\$8,150	\$16,034	\$12,609	\$31,715	\$17,431	\$35,063	\$21,689	\$39,360	
60 Total billed to program participants, includes both arrears payment and current bill	\$1,143,735	\$316,789	\$1,271,849	\$379,519	\$1,322,019	\$379,101	\$1,251,933	\$334,308	\$870,058	\$220,787	\$730,362	\$169,476	\$611,653	\$122,227	\$526,188	\$105,821	\$463,076	\$90,096	\$420,837	\$88,349	\$476,672	\$117,017	\$608,946	\$210,355	\$613,715	\$221,652	
61 Number of newly enrolled customers	288	161	235	108	224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	52	130	94	217	249	162	149	
61.a Number of newly enrolled customers, not associated with service restoration	288	161	235	108	224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	52	130	94	217	249	162	149	
61.b Number of newly enrolled customers, associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
62 Number of customers exited the program	95	60	86	48	152	81	144	80	469	278	90	52	61	60	65	66	53	50	51	34	49	28	73	66	71	62	
62.a Number of customers exited the program by default	64	43	42	31	88	62	82	60	79	61	57	38	42	34	48	36	34	42	32	25	21	22	27	40	36	30	
62.b Number of customers exited the program by cancellation	31	17	44	17	64	19	62	20	390	217	33	14	19	6	17	30	19	8	19	9	28	6	46	26	35	32	
63 Number of customers successfully completing a 12-month program	234	65	126	44	119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	
63.a Number of customers successfully completing a 12-month program with remaining arrears	234	65	126	44	119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	
63.b Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
64 Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,148	649	1,247	684	1,269	666	1,242	633	536	334	418	245	347	208	357	210	359	226	419	278	520	345	685	503	792	586	
65 Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$2,630,435	\$1,095,248	\$2,867,238	\$1,116,767	\$2,974,686	\$1,071,782	\$2,826,132	\$982,003	\$766,354	\$297,789	\$662,323	\$260,643	\$628,531	\$258,440	\$670,793	\$317,452	\$707,912	\$372,872	\$820,402	\$460,322	\$1,034,430	\$573,993	\$1,414,856	\$793,502	\$1,587,946	\$882,067	
66 Number of AMP program participants receiving LIHEAP	10	33	19	66	0	1	0	0	0	0	0	0	0	0	7	4	31	34	9	19	16	41	24	48	27	114	
67 Percent of AMP customers receiving LIHEAP payments	0.7%	4.4%	1.3%	8.7%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.5%	

\* October 2022 Docket 4770 Low Income Monthly Report reflects significant month over month **decreases** in several report rows due to the implementation of the \$43.5M arrears forgiveness (Docket 22-08-GE). See columns AA and AB, report rows 12, 13, 15, 17, 43, 44, 45, and 46. Report rows 31, 31a, and 54 reflect increases in recoveries of previously written off accounts. In addition, report rows 32, 32a, and 55 reflect decreases in the dollar value of write offs (approximately \$3M of the \$43.5M were applied to previously written off accounts). Report row 56 reflects a **decrease** in Arrears Management Program enrolled accounts due to the elimination of that debt.