

August 3, 2023

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates

<u>Low-Income Monthly Report – June 2023 (as Amended)</u>

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy of the Company's Low-Income Monthly Report for June 2023 as amended in the above-referenced docket.

The amendment to the report includes data for rows 6.b and 7.b related to infant protected accounts.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Andrew S. Marcaccio

Che & m

Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

		Jun-2 Electric	2 Gar	Jul-22 Electric	Gas	Aug-22	Gas.	Sep-2	22 Gar	Oct-22	Cas*	Nov-	12 Gar	Dec-22 Electric Gas	Electris	Jan-23 Gas	Feb-23 Electric Gas	Ma Electric	ar-23	Apr-23 Electric G	Sas	May-23	3 Gar	Jun-2	Gar.
	General Residential	Liectric	Gus	Liettiit	Gus	LICCUIC	Gus	Lictific	OL)	LICCURC	GD.	Electric	Cus	Electric Gas	Liceun	Gus	LICCUIT GB3	Ciccuic	OB3	LICCUR. C	,,,	LECTIC	CES	Liectiic	Ou 3
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	446,732	248,536	447,026	248,194	446,465	247,647	446,053	247,268	446,754	248,140	445,699	248,006	447,310 249,3	3 447,		448,628 249,	28 448,992		449,641 2	250,096	450,133	250,196	449,905	249,821
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,949	247,070		246,652	443,973	246,422	443,783	246,189	444,097	246,867	444,501	247,487	445,284 248,1			447,043 248,				249,106	447,532	248,804	447,523	248,510
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts Total Billed, does not include ESCO	2,783 \$44,526,377	1,466	3,058 \$62,845,633 \$1	1,542	\$77,663,732	1,225 \$8,909,717	2,270 \$66,130,635	1,079 \$9,404,292	2,657	1,273	1,198 \$58,623,914	519	2,026 1,2 \$63,892,014 \$40,450,2		588 916 365 \$61,572,521	1,585 \$58,878,485 \$52,718,		9 799 1 \$51,686,587	1,923 7 \$56,103,931 \$39,5	990	2,601 \$45,447,573 \$3	1,392	2,382 \$44,727,072 \$	1,311
2	Average active residential account bill (line 2 / line 1.a)	\$100.30	\$46.18	\$141.55	\$41.18	\$174.93	\$36.16	\$149.02	\$38.20	\$47,769,948 \$	\$46.35	\$131.89	\$84.93	\$143.49 \$163	3 \$176		\$131.71 \$21:				158.80	\$101.55	\$86.75	\$99.94	\$58.44
4	Total Receipts	\$28,837,755		\$31.010.454	5,472,433	\$40,549,084		\$41,614,524		\$38,515,037 \$	19.257.518	\$25,227,134		\$24,747,962 \$10,606,2		304 \$24,091,545	\$33.982.972 \$30.135.	43 \$32.879.558	8 \$26,901,457	7 \$34,062,315 \$22,7		\$32,123,201 \$		\$29,710,906	
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS	5,884	3,726	5,889	3,735	5,934	3,769	6,025	3,823	5,746	3,618	5,993	3,811	6,000 3,8	7 6,		6,072 3,	54 6,052	2 3,827		3,871	6,134	3,856	6,177	3,893
6	Number of Standard Accounts Protected	3,124	1,951	3,140	1,977	3,188	2,016	3,236	2,043	3,166	1,991	3,298	2,134	3,219 2,1		268 2,117	3,321 2,				2,114	3,292	2,064	3,346	2,098
6.a	Elderly	1,012	716	1,008	711	1,007	710	1,047	737	1,051	746	1,044	753	1,027 7		941 742 80 60	1,075	53 1,063	3 749	1,117	765	1,108	746	1,099	746
6.0	Handicapped	214	120	235	129	224	122	256	155	272	19.4	240	151	227 1		257 180	238	64 21		9 215	159	242	154	233	1/5
6.d	Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 (0 (0 0	0	0	0	0	0
6.e	Unemployed	47	31	45	31	46	31	46	32	46	31	46	31	44		44 30	45	31 45		44	29	44	30	44	29
6.f	Seriously ill	1,813	1,044	1,799	1,057	1,851	1,094	1,824	1,067	1,797	1,030	1,891	1,141	1,842 1,1		346 1,105	1,884 1,			1,877	1,098	1,823	1,073	1,878	1,107
7	Number of Low-Income Accounts Protected Elderly	2,760 749	1,775	2,749 745	1,758	2,746 744	1,753	2,789 753	1,780	2,580 750	1,627	2,695 732	1,677 450	2,781 1,7 739 4		761 1,729 747 461	2,751 1, 757	19 2,755		3 2,820 5 814	1,757	2,842 817	1,792	2,831 820	1,795
7.a	infant	157	170	172	129	181	1/12	185	142	185	1/1	184	120	190 1		188 141	192	39 188		1 181	122	181	120	185	1/11
7.c	Handicapped	300	190	306	186	295	194	337	225	363	249	287	202	293 1		337 205	329	07 299		304	201	333	231	319	210
7.d	Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 (0 (0	0	0	0	0	1
7.e	Unemployed	27	12	25	11	26	12	27	12	26	12	26	12	27		27 13	26	12 25		2 27	13	26	12	26	13
7.f	Seriously ill	1,527	982	1,501	965	1,500	938	1,487	924	1,441	896	1,466	874	1,532 9	8 1,	162 909	1,447	96 1,48	1 904	1,494	922	1,485	923	1,481	925
8	Delinquency (Includes Active and Pending final accounts) Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	30.397	16.378	34.351	16.685	34.996	15.288	39.908	16.494	37.312	16.912	25,863	9.074	28.435 17.0	3 30.	296 21,767	33.768 23.	99 32.699	9 22.102	31.589	20.667	31.288	18.250	30.628	16.283
8.a	Number of accounts reported above that have an active DPA	616	287	766	185	1,119	227	1,351	203	1,295	245	914	361	807 3		126 877	1,261 1,			1 856	761	815	581	640	330
8.b	Number of accounts reported above without an active DPA	29,781	16,091	33,585	16,500	33,877	15,066	38,557	16,291	36,017	16,667	24,949	8,713	27,628 16,6	2 29,	170 20,890	32,507 22,	68 31,733	3 21,178	30,733	19,906	30,473	17,669	29,988	15,953
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$8,765,670		\$9,922,072		\$12,161,401		\$15,455,109		\$12,911,760	\$2,368,890	\$8,186,384	\$1,921,275	\$9,877,889 \$3,613,2		180 \$7,953,708	\$15,108,266 \$11,541,	95 \$14,097,157	7 \$11,559,996	\$13,754,830 \$11,4		\$12,183,094		\$9,955,421	
9.a	Dollar Value of accounts reported above that have an active DPA	\$2,309,019			\$819,447	\$3,339,886	\$743,044	\$4,066,325	\$663,257		\$638,184	\$2,358,615	\$646,927	\$2,300,668 \$860,3		98 \$1,513,955	\$3,278,895 \$2,167,		\$2,216,134	\$3,057,145 \$2,2		\$3,032,440		\$2,578,294	
9.b	Dollar Value of accounts reported above without an active DPA Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$6,456,651 12.607	\$3,775,342 8,571	\$7,327,803 \$ 11,489	6,904	\$8,821,515	\$1,811,767 6,108	\$11,388,784 13,456	\$1,686,735 6,252	\$9,437,156 16,030	\$1,730,706 6.161	\$5,827,769 12,417	\$1,274,348	\$7,577,221 \$2,752,5 10,800 4,5	2 \$9,873, 4 10,	382 \$6,439,753 528 6.510	\$11,829,371 \$9,373, 12,189 9,		8 \$9,343,863 8 10.980		10,855	\$9,150,654	\$6,899,297 10,834	\$7,377,127 13,213	9.010
10.a	Number of accounts reported above that have an active DPA	1,337	960	1,197	597	1,265	339	1,894	363	2,519	455	2,013	511	1,167 4	6 1,		1,683 1,				1,493	1,688	1,537	1,340	1,036
10.b	Number of accounts reported above without an active DPA	11,270	7,611	10,292	6,307	9,879	5,769	11,562	5,889	13,511	5,706	10,404	2,473	9,633 4,4	8 9,	332 5,843	10,506 8,	66 12,065	5 9,238	12,519	9,362	12,313	9,297	11,873	7,974
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$6,654,343		\$5,593,520 \$		\$5,252,572		\$7,288,351	\$1,727,864	\$8,188,453		\$6,937,377		\$5,665,886 \$1,616,6		347 \$2,213,299	\$8,000,636 \$5,042,		5 \$7,251,585	\$9,108,085 \$7,5		\$9,213,948		\$7,733,371	
11.a 11.b	Dollar Value of accounts reported above that have an active DPA Dollar Value of accounts reported above without an active DPA	\$2,505,955 \$4,148,388	\$1,817,527 \$3,641,322	\$2,193,095 \$	1,348,992	\$2,152,576	\$760,143 \$1,233,511	\$2,979,694		\$3,401,746	\$586,396 \$914,108	\$2,744,401 \$4.192.976	\$505,539 \$750.607	\$1,844,903 \$526,8 \$3,820,983 \$1,089,7	4 \$1,861, 9 \$4.183.	893 \$621,808 954 \$1,591,491	\$2,476,620 \$1,350, \$5,524,017 \$3,691,		1 \$1,944,325 5 \$5.307.260	\$2,766,622 \$1,9 \$6,341,463 \$5,5		\$3,306,801		\$2,894,189 \$4,839,182	
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	54,148,388 47,196	33,473	46,725	33,826	45,181	33,221	43,395	31,727	38.080	28 263	37,176	23,656	38,395 23,1	2 38,		37,570 23,				28,959	43,055	29,986	\$4,839,182 44,626	31,927
12.a	Number of accounts reported above that have an active DPA	16,998	11,093	17,404	11,991	17,953	12,628	17,134	12,280	15,408	11,221	14,054	9,644	12,145 7,8	0 11,		11,313 6,				7,482	14,505	9,362	15,909	10,946
12.b	Number of accounts reported above without an active DPA	30,198	22,380	29,321	21,835	27,228	20,593	26,261	19,447	22,672	17,042	23,122	14,012	26,250 15,2	2 26,		26,257 16,				21,477	28,550	20,624	28,717	20,981
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$65,606,296 \$		\$64,817,176 \$3		\$62,732,824 \$		\$59,810,143		\$35,385,254 \$	22,526,761	\$35,249,853		\$36,464,343 \$18,832,0		192 \$18,190,941	\$36,853,461 \$17,729,		1 \$20,058,114	\$43,519,121 \$23,5		\$45,332,708 \$3		\$48,186,297 \$	
13.a	Dollar value of accounts reported on above that have an active DPA	\$20,503,423 \$		\$20,959,850 \$1		\$21,681,436 \$ \$41.051.389 \$		\$20,506,313		\$15,386,271		\$13,590,220		\$11,613,356 \$6,309,5		282 \$5,090,416	\$10,902,552 \$4,782, \$25,950,910 \$12,947.		3 \$5,222,209	\$13,223,398 \$6,0		\$15,873,955 S \$29,458,753 S		\$18,090,086 \$30.096.211 \$	
13.b	Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts	90,200	58,422	\$43,857,327 \$2 92,565	57,415	91,321	54,617	\$39,303,830 96,759	54,473	\$19,998,984 \$ 91,422	51,336	\$21,659,632 75,456	35,714	\$24,850,987 \$12,522,5 77,630 45,0		210 \$13,100,525 901 51,426	83,527 56,		9 \$14,835,905 9 58,979	\$30,295,723 \$17,5 88,304	60,481	88,344	59,070	88,467	57.220
14.a	Number of accounts reported above that have an active DPA	18,951	12,340	19,367	12,773	20,337	13,189	20,379	12,846	19,222	11,921	16,981	10,516	14,119 8,7	7 13,		14,257 8,				9,736	17,008	11,480	17,889	12,312
14.b	Number of accounts reported above without an active DPA	71,249	46,082	73,198	44,642	70,984	41,428	76,380	41,627	72,200	39,415	58,475	25,198	63,511 36,3	2 65,	193 43,500	69,270 48,	03 71,573			50,745	71,336	47,590	70,578	44,908
15	Total Dollar Value of delinquent accounts	\$81,026,309		\$80,332,769 \$4		\$80,146,797 \$		\$82,553,603		\$56,485,467 \$	26,396,156	\$50,373,613		\$52,008,118 \$24,061,9		319 \$28,357,948	\$59,962,363 \$34,313,		5 \$38,869,695	\$66,382,037 \$42,5		\$66,729,750 \$4		\$65,875,090 \$	
15.a 15.b	Dollar Value of accounts reported above that have an active DPA Dollar Value of accounts reported above without an active DPA	\$25,318,397 \$		\$25,747,214 \$1 \$54,585,555 \$3		\$27,173,898 \$ \$52,972,899 \$		\$27,552,332		\$22,262,620 \$		\$18,693,236		\$15,758,927 \$7,696,7 \$36,249,191 \$16,365,1		272 \$7,226,179 346 \$21.131.769	\$16,658,066 \$8,301, \$43,304,298 \$26,012.		3 \$9,382,668	3 \$19,047,165 \$10,2 7 \$47.334.872 \$32.3		\$22,213,196 \$ \$44,516,553 \$		\$23,562,569 \$ \$42,312,521 \$	
16	Total Dollar Value of current accounts	\$40.330.677		\$48.788.906		\$58,086,178				\$37,716,635 \$		\$29.083.085		\$48.703.520 \$31.604.6		766 \$41.053.693	\$46,028,001 \$35,336.		9 \$35,213,806			\$35,156,953 \$		\$39,223,924 \$	
17	Total Active and Pending Final A/R	\$121,356,986 \$	559,149,328	\$129,121,674 \$5	4,451,942	\$138,232,975 \$	50,345,979	\$131,733,853	\$48,462,409	\$94,202,102 \$	36,813,344	\$79,456,698	\$30,918,357	\$100,711,639 \$55,666,5	0 \$111,757,	085 \$69,411,641	\$105,990,364 \$69,650,	11 \$109,359,784	4 \$74,083,502			101,886,703 \$	58,669,827	\$105,099,013 \$	51,462,306
	Collection Agencies																								
18	Number of cases referred to collection agencies Payment Plans	1,466	1,086	1,783	1,263	2,398	1,612	1,859	1,299	2,152	1,406	2,093	1,292	1,618 1,1	/ 1,	899 853	1,555 1,	43 1,475	5 1,072	1,538	1,094	1,698	1,117	1,757	1,149
19	Number of new payments plans, not including AMP	5,843	4,021	6,214	4,266	7,195	4,015	6,797	3,397	8,638	4,144	3,188	1,570	3,096 1,6	3 4,	146 2,788	4,247 3,	55 4,977	7 3,866	4,307	3,318	6,585	5,064	5,976	4,187
20	Number of payment plans defaulted	5,310	3,597	5,356	3,315	6,060	3,398	6,305	3,327	4,697	2,427	4,888	2,383	5,361 2,9	6 5,	3,864	3,814 2,	24 4,278	8 2,895	4,168	2,789	5,061	3,410	4,766	2,906
21	Number of active payment agreements	17,670	11,586	18,295	12,160	19,100	12,385	17,757	11,331	18,070	11,180	15,440	9,557	13,926 8,6	9 12,		13,411 8,				9,222	15,914	10,751	17,243	11,803
21.a 21.b	Number of Active Step-plan agreements Number of Company issued non-Step plans	3,327 14.319	2,772 8 795	3,386	2,766 9 377	3,502	2,747 9.618	3,156 14 553	2,325 8 987	2,885 15.150	1,900	2,492 12.918	1,461 8 084	2,244 1,2 11.661 7.3		290 1,304 565 6.082	2,490 1, 10.898 6.	61 2,670		2,652 1 11.437	2,209 7,003	3,465 12.420	2,953 7 788	3,776 13.428	3,238 8 552
21.0	Number of regulatory order non-Step plans	23	0,793	35	16	13,333	19	47	18	13,130	9,200	12,918	0,004	20	1	20 0,082	22	10 2		3 26	10	29	10	13,428	13
21.d	Number of Commission sanctioned "October Rule" payment plans	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1 1	1	0 (0 (0	0	0	0	0	0
22	Number of new budget plans, not including AMP	922	559	1,173	562	1,445	532	1,367	551	981	474	735	432	865 5	4 1,	384 1,052	966	51 867	7 640	729	544	829	564	631	374
22	Shut-Offs Number of Accounts Sent Notice of Disconnection for non-payment	46.640	34.056	42.404	27,492	46.527	27.579	45.397	23,463	38,797	19.326	20.637	8.375	25.541 10.6	6 33,	187 23.269	19,947 14,	90 32.262	2 21.977	7 40.364	31.073	48.179	37.032	46.012	32.819
24	Number of Accounts Sent Notice of Disconnection for non-payment Number of Service Disconnections for non-payment	46,640	431	42,404 851	1.036	2.336	1.328	2.046	23,463	2,010	610	20,037	0,3/5 22	23,341 10,0 O	1 33,	0 25	15,547 14,	27 32,26	D 46	40,364	166	48,179 776	661	1,230	959
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection	418	431	851	1,036	2,336	1,328	2,046	947	2,010	619	o o	38	ō	1	0 35	ō	27 (0 46	5 110	166	776	661	1,230	959
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 () (0	0	0	0	0	0
24.c	Number of Service Disconnections for non-payment in excess of \$1000	326	374	630	767 0.4%	1,373	700	1,102	496	983	329	0	29	0.0% 0.	5	0 30	0	26 (0 44	101	143	646	547	860	670
24.d 25	Ratio of service disconnections for nonpayment to total Residential Customers Average balance of Service Disconnections for non-payment	0.1% \$2.793	0.2% \$2,580	0.2% \$2.318	\$2,008	0.5% \$1.875	0.5% \$1,513	0.5% \$1.840	0.4% \$1,517	0.5% \$1,565	0.3% \$1,433	0.0% \$0	0.0% \$1,971	0.0% 0.1 \$0 \$2,1	0	0% 0.0% \$0 \$2,037	0.0% 0 \$0 \$2,				0.1% \$2,300	0.2% \$2.942	0.3% \$2,270	0.3% \$2,211	0.4% \$1.950
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$2,793	\$2,580	\$2,318	\$2,008	\$1,875	\$1,513	\$1,840	\$1,517	\$1,565	\$1,433	\$0	\$1,971	\$0 \$2,1		\$0 \$2,037	\$0 \$2,				\$2,300	\$2,942	\$2,270	\$2,211	\$1,950
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0 \$0	\$0	\$0 \$0		\$0	\$0	\$0	\$0	\$0	\$0
1	Restorations																								
26	Number of Service Restorations within 7 days of termination	373	300	740	802	2,024	1,000	1,810	762	1,834	518	0	35	0	5	u 31	0	19 (J 35	98	143	672	511	1,096	769
26.a	Number of Service Restorations within 7 days of termination on accounts with NO special protection	373	300	740	802	2.024	1.000	1.810	762	1.834	518	n	35	0	3	0 31		19 (D 34	98	143	672	511	1.096	769
26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0	0		0	0	0	0	0	0	0		0	0	0	0 0	0	0 0	00	0	0	0	0	0	0
27	Average balance of of service restorations	\$2,469	\$2,251	\$1,964	\$1,769	\$1,610	\$1,321	\$1,596	\$1,335	\$1,353	\$1,252	\$0	\$1,918	\$0 \$2,0	9	\$0 \$1,736	\$0 \$2,			\$3,165	\$2,123	\$2,571	\$2,036	\$1,881	\$1,594
27.a	Average balance of of service restorations on accounts with NO special protection	\$2,469	\$2,251	\$1,964	\$1,769	\$1,610	\$1,321	\$1,596	\$1,335	\$1,353	\$1,252	\$0	\$1,918	\$0 \$2,0	9	\$0 \$1,736	\$0 \$2,				\$2,123	\$2,571	\$2,036	\$1,881	\$1,594
27.b	Average balance of of service restorations on accounts WITH a special protection Average duration of service disconnection for Service Restorations within 7 days of termination	\$0 1.0	\$0 2.0	\$0 1.0	\$0 2.0	\$0 1.0	\$0 2.0	\$0 1.0	\$0 2.0	\$0 1.0	\$0 2.0	\$0 0.0	\$0 2.0	\$0 0.0	0	\$0 \$0 0.0 2.0	\$0 0.0	\$0 \$0		\$0	3.0	\$0 1.0	\$0 2.0	\$0 1.0	\$0 2.0
40	Average duration of service disconnection for Service Restorations within 7 days of termination Write-Offs	1.0	3.0	1.0	3.0	1.0	3.0	1.0	3.0	1.0	5.0	0.0	2.0	0.0	~	v.v 2.0	3.0	0.0	. 2.0	1.0	2.0	1.0	2.0	1.0	2.0
29	Number of Accounts Classified as Written-Off	1,373	867	1,640	1,236	1,939	1,447	1,613	1,084	2,436	1,775	1,718	1,247	1,873 1,2		774 1,153		38 1,245	5 804	1,084	722	1,363	958	1,446	1,041
29.a	Number of Residential Accounts Classified as Written-Off	1,212	784	1,518	1,155	1,792	1,352	1,477	964	2,276	1,709	1,572	1,173	1,745 1,2		599 1,074	1,294	76 1,109	9 746	967	679	1,255	900	1,279	978
29.b	Number of Commercial and Industrial Classified as Written-Off	161	83	122	81	147	95	136	120	160	66	146	74	128		175 79	174	62 130		117	43	108	58	167	63
30 30.a	Dollar Value of Accounts Classified as Written-Off Dollar Value of Residential Accounts Classified as Written-Off	\$1,800,658 \$1.447.823	\$1,022,731	\$1,663,670 \$ \$1.444.137 \$		\$2,053,947		\$1,731,984 \$1.424.134		\$1,992,427 \$1.655.987		\$1,947,889 \$1.526,298		\$1,958,878 \$1,010,2 \$1,725.052 \$937.3	7 \$1,908, 8 \$1.481.		\$1,567,540 \$801, \$1.158.712 \$747.			7 \$1,139,844 \$5 9 \$814.998 \$4	69,175 190.866		\$805,206	\$1,572,425 \$1.060.106	\$979,437 \$880,889
30.b	Dollar Value of Commercial and Industrial Classified as Written-Off	\$352,835	\$173,660		\$134,313	\$331,598	\$107,112	\$307,850	\$212,127	\$336,440	\$78,845	\$421,591	\$72,833	\$233,826 \$72,9	9 \$426,		\$408,828 \$53,				78,310		\$113,542	\$512,319	\$98,548
31	Dollar Value of write-off recoveries	\$403,292	\$260,420	\$392,215		\$393,125		\$439,569		\$2,643,852		\$753,817	\$536,753	\$433,262 \$258,1	0 \$537,	204 \$246,599	\$543,501 \$278,	92 \$507,180	305,071	\$396,005 \$3		\$472,327		\$395,079	
31.a	Dollar Value of Residential write-off recoveries	\$381,127	\$253,182		\$261,098		\$235,025	\$409,924	\$273,551	\$2,558,953		\$597,344		\$406,208 \$247,5			\$498,439 \$261,				89,778		\$240,895		\$185,126
31.b	Dollar Value of Commercial and Industrial write-off recoveries Dollar value of NET A/R Write-Offs	\$22,166 \$1.397.365	\$7,238 \$762.311	\$18,882 \$1.271.455	\$10,885	\$18,815 \$1.660.822	\$35,742	\$29,645 \$1.292.415	\$12,146	\$84,899 -\$651,425	\$35,711	\$156,473 \$1.194.072	\$52,803 \$650,757	\$27,054 \$10,1 \$1.525,616 \$752.1	7 \$26, 7 \$1.371.		\$45,062 \$17, \$1.024.039 \$522.				19,917	\$30,457 \$735.682	\$4,198 \$560.113	\$82,044 \$1.177.346	\$7,048 \$787,263
32.a	Dollar value of NET A/R Write-Offs Dollar Value of Residential NET A/R Write-Offs	\$1,397,365	\$595.888	\$1,2/1,455		\$1,660,822		\$1,292,415		-\$902,966	-\$95,418 -\$136,557	\$1,194,072		\$1,525,616 \$752,1		236 \$650,155 159 \$557.627	\$1,024,039 \$522, \$660.273 \$485.			\$743,840 \$2 9 \$462.395 \$2			\$560,113	\$1,177,346	\$695,763
	Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$330,669	\$166,422	\$200,650		\$312,783	\$71,369	\$278,205	\$199,982	\$251,541	\$43,134	\$265,117	\$20,030	\$206,772 \$62,7	2 \$399,		\$363,766 \$36,				558,393		\$109,345	\$430,275	\$91,500

		Jun-2		Jul-22 Aug-22 Sep-22		0.1.0	Oct-22 Nov-22				Dec-22 Ja			Feb-23		Mar-2		Apr-			May-23						
		Electric	Gas			Flectric*				Electric	Gas	Jan-23 Electric	Gas		Gas	Electric	Cas Gas	Electric	Gas Gas			Jun-23	Gas				
	Low Income Discount Rate																										
33	Number of Low-Income Accounts	39.556	25.314	38.699	24.685	38.905	24.358	38.651	24,526	38.412	24.361	37.132	22,456	39.042	23.333	38,489	23.185	38.510	23.301	39,220	23.025	39.924	23,713	40.150	24.401	39.134	24.001
33.a	Number of Accounts (no rider)	34,297	21.881	33,483	21.318	33,737	21.037	33,317	21.096	33.007	20,897	31.811	19.135	33.512	19.899	32.982	19.762	32.782	19.728	33.710	19.558	34.211	20.139	34,379	20,791	33.580	20.551
33 h	Number of Accounts (with rider)	5.259	3.433	5.216	3 367	5.168	3.321	5.334	3,430	5,405	3,464	5.321	3.321	5.530	3.434	5 507	3 423	5.728	3.573	5.510	3,467	5.713	3,574	5,771		5,554	3.450
34	Percent of customers on the low-income discount	8.9%	10.2%	8.7%	10.0%	8.8%	9.9%	8.7%	10.0%	8.6%	9.9%	8.4%	9.1%	8.8%	9,4%	8.6%	9.3%	8.6%	9.4%	8.8%	9.3%	8.9%	9.5%	9.0%		8.7%	9.7%
35	Total receipts	\$3.156.145	\$1,636,933	\$3.172.378	\$615.185	\$4,102,523	\$487,527	\$2,266,009	\$358,757	\$7.111.429	\$669,690	\$2,562,653	\$462,428	\$2.817.451	\$561,277	\$1,433,802 5	1.614.164	\$1.881.701 \$2	.909.720	\$1.786.008	\$2.168.341	\$1.682.457	\$2.020,438	\$2,463,216	\$2,461,829	\$2,400,624	\$1,747,679
36	Total receipts paid by LIHEAP	\$63,626	\$285,792		\$540,279	\$3,135	\$44,916	\$0		\$213	\$1,183	\$930	SO	\$0	\$205		\$320,683		\$452.586	\$140,787	\$711.182	\$120,799			\$1.068.747	\$144,485	
36.a	Total receipts paid by Regular LIHEAP	\$63,569	\$285,277	\$77.300	\$534.035	\$3,135	\$44,916	\$0	\$2,413	\$125	\$1.183	\$930	SO	\$0	\$205	\$96,295	\$320,683	\$1,397,551	\$449.355	\$140.787	\$711.182	\$105,593	\$790.871	\$173,648	\$1.053,889	\$137,683	\$779,402
36.b	Total receipts paid by Crisis LIHEAP	\$57	\$515	\$8.060	\$6,244	SO.	\$0	\$0	\$0	\$88	\$0	\$0	SO	\$0	SO.	SO	SO.	\$3.008	\$3,231	SO.	\$0	\$15,206	\$11,225	\$14,106		\$6.801	\$5.527
37	Total number of customers receiving a LIHEAP payment for the month	159	699	288	1.359	6	120	0	6	2	3	2	0	0	1	361	813	3.688	1.374	365	1.833	369	2.091	736	2.726	461	2.020
38	Total billed	\$2,697,589	\$910,755	\$3,705,585	\$817,577	\$4,436,197	\$706,421	\$3,700,092	\$745,830	\$2,823,335	\$916,352	\$3,418,838	\$1,518,458	\$3,809,298	\$2,851,830	\$4,800,932	4,130,176	\$3,703,385 \$3	,521,545	\$3,930,559	\$3,410,696	\$3,476,717	\$2,545,899	\$2,889,314	\$1,608,389	\$2,688,916	\$1,153,151
	Delinquency																										
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	3,289	1,627	3,890	1,481	3,879	1,296	4,366	1,550	2,992	1,523	1,677	882	1,829	1,934	1,952	2,914	2,149	2,555	2,112	1,899	2,716	1,913	2,769		2,693	1,379
39.a	Number of accounts reported above that have an active DPA	147	57	176	32	234	38	244	24	312	52	216	85	197	58	223	199	215	184	197	160	157	131	172		121	70
39.b	Number of accounts reported above without an active DPA	3,142	1,570	3,714	1,449	3,645	1,258	4,122	1,526	2,680	1,471	1,461	797	1,632	1,876	1,729	2,715	1,934	2,371	1,915	1,739	2,559	1,782	2,597	1,579	2,572	1,309
	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a																										
40	bill	\$211,295	\$108,925	\$229,009	\$53,876	\$339,105	\$50,529	\$404,244	\$56,795	\$248,652	\$55,762	\$103,565	\$38,366	\$143,106	\$76,914	\$186,466		\$298,116		\$233,042	\$231,172		\$223,763		\$147,174	\$195,043	\$83,586
40.a	Dollar value of accounts reported above that have an active DPA	\$15,261	\$6,695	\$17,719	\$5,738	\$33,349	\$8,231	\$30,136	\$1,315	\$29,581	\$5,370	\$23,114	\$3,884	\$32,704	\$4,448	\$29,925	\$26,414		\$29,149	\$30,822	\$23,935	\$37,992	\$22,171	\$27,394		\$22,482	\$6,324
40.b	Dollar value of accounts reported above without an active DPA	\$196,034	\$102,230	\$211,290	\$48,137	\$305,755	\$42,298	\$374,108	\$55,480	\$219,072	\$50,392	\$80,451	\$34,483	\$110,402	\$72,466	\$156,541	\$244,360	\$257,263	\$306,797	\$202,220	\$207,237	\$245,250	\$201,592	\$218,005	\$127,848	\$172,561	\$77,262
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,819	1,245	1,623	945	1,791	794	2,016	781	2,107	834	1,304	457	954	786	1,004	1,198	1,225	1,747	1,460	1,712	1,598	1,394	1,660		1,603	1,093
41.a	Number of accounts reported above that have an active DPA	309	223	267	137	341	68	343	54	577	91	372	113	233	104	247	134	292	232	323	248	278	220	312		271	228
41.b	Number of accounts reported above without an active DPA	1,510	1,022	1,356	808	1,450	726	1,673	727	1,530	743	932	344	721	682	757	1,064	933	1,515	1,137	1,464	1,320	1,174	1,348	1,038	1,332	865
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$309,975	\$197,866		\$105,266	\$304,047	\$63,067	\$421,609	\$67,243	\$426,157	\$59,885	\$246,652			\$110,471	\$284,277		\$401,634 \$		\$493,310	\$519,622	\$457,172			\$350,523		
42.a	Dollar value of accounts reported above that have an active DPA	\$84,163	\$43,082	\$60,475	\$29,364	\$79,083	\$13,490	\$106,624	\$18,790	\$143,078	\$13,597	\$76,197	\$12,892	\$58,113	\$14,685	\$77,913	\$30,814	\$107,135	\$82,207	\$129,641	\$91,163	\$107,256	\$85,534	\$126,096	\$103,381	\$71,659	\$63,158
42.b	Dollar value of accounts reported above without an active DPA	\$225,812	\$154,784	\$168,794	\$75,902	\$224,963	\$49,577	\$314,985	\$48,453	\$283,079	\$46,288	\$170,455	\$38,390	\$178,210	\$95,786	\$206,364	\$188,886	\$294,499 \$	\$428,064	\$363,669	\$428,459	\$349,916	\$326,532	\$273,616	\$247,142	\$223,564	\$121,243
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	12,056	8,437	11,776	8,206	11,505	8,118	11,103	8,087	7,150	6,419	6,407	4,952	6,426	5,410	6,268	5,551	6,138	5,384	6,557	5,797	7,500	6,447	8,047		8,091	6,303
43.a	Number of accounts reported above that have an active DPA	5,161	3,258	5,042	3,212	4,872	3,225	3,808	2,663	2,678	2,394	2,045	1,619	1,802	1,349	1,705	977	1,680	973	1,751	978	1,965	1,234	3,117		3,557	2,633
43.b	Number of accounts reported above without an active DPA	6,895	5,179	6,734	4,994	6,633	4,893	7,295	5,424	4,472	4,025	4,362	3,333	4,624	4,061	4,563	4,574	4,458	4,411	4,806	4,819	5,535	5,213	4,930	4,322	4,534	3,670
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$21,130,919		\$20,293,177 \$				\$19,937,639		\$6,392,819		\$5,857,783				\$6,906,340		\$7,543,112 \$5		\$8,436,784			\$6,918,832			\$10,331,527	
44.a	Dollar value of accounts reported above that have an active DPA	\$7,214,004		\$6,930,605		\$6,761,555		\$5,485,169		\$2,396,833		\$1,806,481	\$936,333	\$1,655,014	\$855,387		\$801,379		\$946,733	\$1,971,837		\$2,331,327		\$4,096,975		\$4,596,161	
44.b	Dollar value of accounts reported above without an active DPA		\$8,500,482	\$13,362,572		\$13,391,429		\$14,452,470		\$3,995,986	\$2,577,930	\$4,051,301		\$4,758,132		\$5,254,178		\$5,714,059 \$4		\$6,464,947		\$7,427,712		\$6,371,790		\$5,735,366	
45	Total Number of low-income delinquent accounts	17,164	11,309	17,289	10,632	17,175	10,208	17,485	10,418	12,249	8,776	9,388	6,291	9,209	8,130	9,224	9,663	9,512	9,686	10,129	9,408	11,814	9,754	12,476		12,387	8,775
45.a	Number of accounts reported above that have an active DPA	5,617	3,538	5,485	3,381	5,447	3,331	4,395	2,741	3,567	2,537	2,633	1,817	2,232	1,511	2,175	1,310	2,187	1,389	2,271	1,386	2,400	1,585	3,601		3,949	2,931
45.b	Number of accounts reported above without an active DPA	11,547	7,771	11,804	7,251	11,728	6,877	13,090	7,677	8,682	6,239	6,755	4,474	6,977	6,619	7,049	8,353	7,325	8,297	7,858	8,022	9,414	8,169	8,875		8,438	5,844
46	Total Dollar Value of low-income delinquent accounts	\$21,652,190		\$20,751,455 \$		\$20,796,135 \$		\$20,763,492		\$7,067,628		\$6,208,000		\$6,792,575		\$7,377,083		\$8,242,862 \$6		\$9,163,135		\$10,499,453		\$11,113,876		\$10,821,792	
46.a	Dollar value of accounts reported above that have an active DPA		\$3,788,702		\$3,451,724	\$6,873,988		\$5,621,929		\$2,569,492		\$1,905,793		\$1,745,830	\$874,520		\$858,606	\$1,977,041 \$1		\$2,132,299		\$2,476,575		\$4,250,465		\$4,690,301	
46.b	Dollar value of accounts reported above without an active DPA	\$14,338,762	\$8,757,496	\$13,742,656	\$7,982,079	\$13,922,148	\$7,527,123	\$15,141,563	\$7,933,594	\$4,498,137	\$2,674,610	\$4,302,207	\$2,428,420	\$5,046,745	\$3,175,012	\$5,617,083	4,137,950	\$6,265,822 \$4	,987,119	\$7,030,836	\$5,585,415	\$8,022,878	\$6,143,169	\$6,863,411	\$5,196,165	\$6,131,491	\$4,143,733
	Shut-Offs Shut-Offs																										
47	Number of low-income Accounts Sent Notice of Disconnection	5,817	7,352	7,214	5,105	7,648	4,697	7,924	4,556	3,520	5,488	48	31	341	180	3,693	3,821	84	116	190	102	4,049	4,306	6,055		5,396	4,447
48	Number of low-income Service Disconnections for Non-Payment	2	4	12	5	37	7	30	11	13	23	0	0	0	0	0	0	0	0	0	0	0	0	195	124	228	166
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers Restorations	0.0%	0.0%	0.0%	0.0%	0.1%	0.0%	0.1%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.5%	0.6%	0.7%
50	Number of low-income Service Restorations for non-payment			10	2	36	2	27	10	10	10	0				0	0	0	0	0	0	0	0	159	47	206	- 00
50	Average duration of low-income service disconnection for restored accounts	2	4	10	3	30	- 2	2/	10	10	19	0	0	,	0	0	0	0	0	0	0	0	0	159	47	206	99
21	Average duration of low-income service disconnection for restored accounts Write-Off	0	- 2	1	2	1	- 1	1	3	1	3	0	0	0	0	0	0	U	U	- 0	- 0	0	0	1	2		
62	Number of low-income accounts Classified as Written-Off	170	112	202	177	239	100	166	124	693	EEO	184	146	165	100	154	122	131	121	106	103	112	104	153	126	146	142
52	Dollar Value of low income accounts classified as written-off	\$317.080	\$176.028	\$319.657	\$198.008	\$374.754	\$390,477	\$255.851	\$147.803		\$270,800	\$130.953	\$79.079	\$121.848	\$59,529	\$118.226	\$90.958		\$75.276	\$98.199	\$51.320	\$93,266	\$71.780	\$132,516		\$156.214	\$117.585
5.4 E.4	Dollar Value of low-income accounts classified as written-orr Dollar Value of low-income write-off recoveries	\$317,080	\$176,028	\$81.095	\$198,008	\$3/4,/54	\$58,037	\$79,711	\$49,251	\$270,494	\$270,800	\$130,953	\$121 322	\$121,848	\$33,742	\$118,226	\$32,615		\$30.775	\$98,199	\$51,320	\$93,200	\$43,982	\$132,516		\$150,214	\$20.013
54	Dollar value of NET low-income A/R Write-Offs	\$228.282	\$102.196	\$238.561	\$145,366	\$79,839	\$332,440	\$176.140	\$98,552	-\$1,490,927 -\$1,220,433	\$971,674 -\$700.874	-\$79,391	-\$42.243	\$40,501	\$25,787	-\$1.876	\$58,343		\$44,501	\$89,421	\$619	\$26,778	\$43,982	\$29,437		\$41,545	\$20,013
33	DOME TO BE TOWN ACOUST AND WITHOUTS	3440,464	3102,190	2430,301	~143,30D	2424,213	y334,44U	31/0,140	250,252	J1,220,455	3700,674	-5/5,391	-344,243	240,301	343,787	-51,0/0	J30,345	341,373	J-44,3UI	20,178	2019	340,778	341,198	243,437	240,047	3114,070	211,312

		Jun-22		Jul-22		Aug-22		Sep-22		Oct-2	2	Nov-22		Dec-22		Jan-23		23	Mar-23		Apr-23		May-23		Jun-2	.3
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																									
56	Number of Accounts (total enrollees in the program)	1,365	756	1,414	778	1,406	761	1,407	737	1,007	487	962	456	939 40	12 94	8 415	938	418	958	435	1,051	518	1,121	684	1,118	737
57	Percent of low-income customers enrolled on the AMP	3.5%	3.0%	3.7%	3.2%	3.6%	3.1%	3.6%	3.0%	2.6%	2.0%	2.6%	2.0%	2.4% 1.7	% 2.5	% 1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%
58	Total receipts paid by enrollees	\$164,514	\$80,462	\$165,989	\$62,977	\$194,038	\$85,393	\$352,906	\$76,902	\$341,352	\$50,445	\$159,407	\$35,048	\$158,369 \$23,12	4 \$52,70	6 \$24,499	\$49,973	\$24,597	\$54,704	\$32,006	\$50,138	\$31,658	\$77,708	\$42,636	\$106,928	\$51,727
59	Total receipts paid by LIHEAP	\$7,382	\$22,737	\$13,607	\$46,389	\$0	\$3,050	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0 \$5,35	8 \$4,680	\$25,362	\$42,511	\$8,150	\$16,034	\$12,059	\$31,715	\$17,421	\$125,063	\$21,689	\$93,305
60	Total billed to program participants, includes both arrears payment and current bill	\$1,143,735	\$316,789	\$1,271,849	\$379,519	\$1,322,019	\$379,101	\$1,251,933	\$334,308	\$870,058	\$220,787	\$730,362	\$169,576	\$611,653 \$122,23	7 \$526,18	8 \$105,821	\$463,076	\$90,096	\$420,837	\$88,349	\$476,672	\$117,017	\$608,946	\$210,355	\$613,715	\$221,652
61	Number of newly enrolled customers	288	161	235	108	224	105	165	71	77	39	44	28	38	.0	9 57	51	59	83	52	130	94	217	249	162	149
61.a	Number of newly enrolled customers: not associated with service restoration	288	161	235	108	224	105	165	71	77	39	44	28	38 :	.0	9 57	51	59	83	52	130	94	217	249	162	149
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	95	60	86	48	152	81	144	80	469	278	90	52	61 (60 (5 66	53	50	51	34	49	28	73	66	71	62
62.a	Number of customers exited the program by default	64	43	42	31	88	62	82	60	79	61	57	38	42	4	8 56	34	42	32	25	21	22	27	40	36	30
62.b	Number of customers exited the program by cancellation	31	17	44	17	64	19	62	20	390	217	33	14	19	6	7 10	19	8	19	9	28	6	46	26	35	32
63	Number of customers successfully completing a 12-month program	234	65	126	44	119	43	49	22	29	14	10	5	6	3	7 1	11	4	13	4	27	6	95	39	96	31
63.a	Number of customers successfully completing a 12-month program with remaining arrears	234	65	126	44	119	43	49	22	29	14	10	5	6	3	7 1	11	4	13	4	27	6	95	39	96	31
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,148	649	1,247	684	1,269	666	1,242	633	536	334	418	245	347 20	18 3	7 210	359	226	419	278	520	345	685	503	792	586
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$2,630,435	\$1,095,748	\$2,867,238	\$1,116,767	\$2,974,686	\$1,071,782	\$2,826,132	\$982,003	\$766,354	\$297,789	\$662,323	\$260,643	\$628,531 \$258,44	0 \$670,75	3 \$317,452	\$707,912	\$372,872	\$820,402	\$460,322	\$1,034,330	\$573,993	\$1,414,856	\$793,502	\$1,587,946	\$882,067
66	Number of AMP program participants receiving LIHEAP	10	33	19	68	0	5	0	0	0	0	0	0	0	0	7 6	31	54	9	19	16	41	24	148	27	114
67	Percent of AMP customers receiving LIHEAP payments	0.7%	4.4%	1.3%	8.7%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0% 0.0	% 0.7	% 1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.5%

^{*} October 2022 Docket 4770 Low income Monthly Report reflects significant month over month decreases in several report rows due to the implementation of the \$43.5M arrears forgiveness (Docket 22-08-68). See columns AA and AB, report rows 12, 13, 15, 17, 43, 44, 59, and 68. Report rows 31, 13, and 58 reflect increases in recoveries of previously written off accounts, in addition, report rows 49, 143, 143, and 58 reflect increases in recoveries of previously written off accounts, no responsible of the second of the debt.

Written off accounts, Report row 56 reflect increase is recoveried by the \$43.5M were applied to previously written off accounts, Report row 56 reflects decrease in the dollar value of write offs (approximately \$33M of the \$43.5M were applied to previously written off accounts). Report row 56 reflects decrease in the dollar value of write offs (approximately \$33M of the \$43.5M were applied to previously written off accounts).