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August 24, 2023

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Report – July 2023**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy of the Company’s Low-Income Monthly Report for July 2023 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List

Monthly Utility Credit and Collections
 July 2023
 RIPUC Docket No. 4770
 Page 1 of 3

	Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1.b	Number of INAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 1, line 1.a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6.a	Elderly																											
6.b	Infant																											
6.c	Handicapped																											
6.d	Welfare																											
6.e	Unemployed																											
6.f	Seriously ill																											
7	Number of Low-income Accounts Protected																											
7.a	Elderly																											
7.b	Infant																											
7.c	Handicapped																											
7.d	Welfare																											
7.e	Unemployed																											
7.f	Seriously ill																											
8	Delinquency (Includes Active and Pending final accounts)																											
8.a	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8.b	Number of accounts reported above that have an active DPA																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9.a	Dollar Value of accounts reported above that have an active DPA																											
9.b	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10.a	Number of accounts reported above that have an active DPA																											
10.b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11.a	Dollar Value of accounts reported above that have an active DPA																											
11.b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12.a	Number of accounts reported above that have an active DPA																											
12.b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13.a	Dollar Value of accounts reported above that have an active DPA																											
13.b	Dollar Value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
14.a	Number of accounts reported above that have an active DPA																											
14.b	Number of accounts reported above without an active DPA																											
15	Total Dollar Value of delinquent accounts																											
15.a	Dollar Value of accounts reported above that have an active DPA																											
15.b	Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/C																											
18	Collection Agencies																											
19	Number of Cases referred to collection agencies																											
20	Payment Plans																											
20.a	Number of new payment plans, not including AMP																											
20.b	Number of payment plans (all) active																											
21	Number of active payment agreements																											
21.a	Number of Active Step-plan agreements																											
21.b	Number of Company issued non-Step plans																											
21.c	Number of regulator/offer non-Step plans																											
21.d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
23	Shut-Offs																											
23.a	Number of Accounts Sent Notice of Disconnection for non-payment																											
23.b	Number of Service Disconnections for non-payment																											
23.c	Number of Service Disconnections for non-payment on accounts with NO special protection																											
23.d	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
23.e	Number of Service Disconnections for non-payment in excess of \$1000																											
24	Ratio of service disconnections for non-payment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											
26	Restorations																											
26.a	Number of Service Restorations within 7 days of termination																											
26.b	Number of Service Restorations within 7 days of termination on accounts with NO special protection																											
26.c	Number of Service Restorations within 7 days of termination on accounts WITH a special protection																											
27	Average balance of service restorations																											
27.a	Average balance of service restorations on accounts with NO special protection																											
27.b	Average balance of service restorations on accounts WITH a special protection																											
28	Average duration of service restorations for Service Restorations within 7 days of termination																											
29	Write-Offs																											
29.a	Number of Accounts Classified as Written-Off																											
29.b	Number of Residential Accounts Classified as Written-Off																											
29.c	Number of Commercial and Industrial Classified as Written-Off																											
30	Dollar Value of Accounts Classified as Written-Off																											
30.a	Dollar Value of Residential Accounts Classified as Written-Off																											
30.b	Dollar Value of Commercial and Industrial Classified as Written-Off																											
31	Dollar Value of write-off recoveries																											
31.a	Dollar Value of Residential write-off recoveries																											
31.b	Dollar Value of Commercial and Industrial write-off recoveries																											
32	Dollar Value of NET A/R Write-Offs																											
32.a	Dollar Value of Residential NET A/R Write-Offs																											
32.b	Dollar Value of Commercial and Industrial NET A/R Write-Offs																											

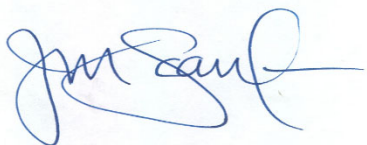
	Jul-22		Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23		
	Electric	Gas	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
Arrears Management Program																											
56 Number of Accounts (total enrollees in the program)	1,414	778	1,406	761	1,407	737	1,007	487	962	456	939	402	948	415	938	418	958	435	1,051	518	1,121	684	1,118	737	1,073	786	
57 Percent of low-income customers enrolled on the AMP	3.7%	3.2%	3.6%	3.1%	3.6%	3.0%	2.6%	2.0%	2.6%	2.0%	2.4%	1.7%	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%	2.8%	3.3%	
58 Total receipts paid by enrollees	\$165,989	\$69,477	\$194,038	\$85,303	\$352,906	\$76,900	\$341,852	\$50,445	\$199,407	\$35,048	\$158,869	\$23,126	\$52,766	\$24,499	\$49,971	\$24,507	\$54,704	\$12,000	\$50,138	\$31,658	\$77,208	\$49,636	\$106,928	\$51,777	\$97,610	\$53,438	
59 Total receipts paid by LIHEAP	\$13,607	\$46,380	\$0	\$1,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$5,358	\$4,680	\$25,362	\$42,511	\$8,150	\$16,034	\$11,999	\$31,715	\$17,411	\$15,003	\$21,689	\$33,302	\$7,923	\$66,561	
60 Total billed to program participants, includes both arrears payment and current bill	\$1,271,849	\$379,519	\$1,322,019	\$379,101	\$1,251,933	\$334,308	\$870,058	\$220,787	\$730,362	\$169,576	\$611,653	\$122,227	\$526,188	\$105,821	\$463,076	\$90,096	\$420,837	\$88,349	\$476,672	\$117,017	\$608,846	\$210,355	\$613,715	\$221,652	\$612,896	\$260,169	
61 Number of newly enrolled customers	235	108	224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	57	130	94	217	249	162	149	148	119	
61.a Number of newly enrolled customers, not associated with service restoration	235	108	224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	57	130	94	217	249	162	149	148	119	
61.b Number of newly enrolled customers, associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
62 Number of customers exited the program	86	48	152	81	144	80	469	278	90	52	61	60	66	66	53	50	51	34	49	28	73	66	71	62	92	67	
62.a Number of customers exited the program by default	42	31	88	62	82	60	79	63	37	38	42	54	48	36	34	42	32	25	21	22	27	40	30	59	41	41	
62.b Number of customers exited the program by cancellation	44	17	64	19	62	20	390	215	53	14	19	6	17	10	19	8	19	9	28	6	46	26	35	32	33	26	
63 Number of customers successfully completing a 12-month program	126	44	119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	
63.a Number of customers successfully completing a 12-month program with remaining arrears	126	44	119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	
63.b Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
64 Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,247	684	1,269	666	1,242	633	536	334	418	245	347	208	357	210	359	226	419	278	520	345	685	503	792	586	815	610	
65 Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$2,867,238	\$1,116,767	\$2,974,686	\$1,071,782	\$2,826,132	\$892,003	\$766,354	\$297,789	\$662,323	\$260,643	\$628,531	\$258,440	\$670,793	\$317,462	\$707,912	\$372,872	\$820,402	\$460,327	\$1,034,430	\$573,993	\$1,414,856	\$789,502	\$1,587,946	\$882,067	\$1,665,392	\$883,307	
66 Number of AMP program participants receiving LIHEAP	19	68	0	1	0	1	0	0	0	0	0	0	7	6	13	64	9	19	16	41	24	148	27	114	10	99	
67 Percent of AMP customers receiving LIHEAP payments	1.3%	8.7%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.3%	0.9%	10.1%	

* October 2022 Docket 4770 Low Income Monthly Report reflects significant month over month **decreases** in several report rows due to the implementation of the \$43.5M arrears forgiveness (Docket 22-08-GE). See columns AA and AB, report rows 12, 13, 15, 17, 43, 44, 45, and 46. Report rows 31, 31a, and 54 reflect increases in recoveries of previously written off accounts. In addition, report rows 32, 32a, and 55 reflect decreases in the dollar value of write offs (approximately \$3M of the \$43.5M were applied to previously written off accounts). Report row 56 reflects a **decrease** in Arrears Management Program enrolled accounts due to the elimination of that debt.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

August 24, 2023
Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)
Combined Service list updated 12/13/2022**

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