

Andrew S. Marcaccio, Counsel  
PPL Services Corporation  
[AMarcaccio@pplweb.com](mailto:AMarcaccio@pplweb.com)

280 Melrose Street  
Providence, RI 02907  
Phone 401-784-7263



September 25, 2023

**VIA ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates  
Low-Income Monthly Report – August 2023**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy of the Company’s Low-Income Monthly Report for August 2023 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List

Monthly Utility Credit and Collections  
 August 2023  
 RIPUC Docket No. 4170  
 Page 1 of 3

	Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23		Aug-23			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1b	Number of INAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 2 / line 1a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6a	Elderly																											
6b	Infant																											
6c	Handicapped																											
6d	Welfare																											
6e	Unemployed																											
6f	Seriously Ill																											
7	Number of Low-Income Accounts Protected																											
7a	Elderly																											
7b	Infant																											
7c	Handicapped																											
7d	Welfare																											
7e	Unemployed																											
7f	Seriously Ill																											
8	Delinquency (Includes Active and Pending final accounts)																											
8a	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8b	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9a	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10	Number of delinquent accounts with oldest arrears aged 90-99 Days after issuance of a bill																											
10a	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
10b	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
11a	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
12	Number of delinquent accounts with oldest arrears aged 90-99 Days after issuance of a bill																											
12a	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
12b	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90-99 Days after issuance of a bill																											
14	Total Value of delinquent accounts																											
15	Total Dollar Value of delinquent accounts																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
18	Collection Agencies																											
19	Payment Plans																											
20	Number of new payment plans, not including AMP																											
21	Number of payment plans (old/new)																											
21a	Number of active payment agreements																											
21b	Number of active step-plan agreements																											
21c	Number of Company issued non-Step plans																											
21d	Number of regulator/offer non-Step plans																											
21e	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
23	Shut-Offs																											
24	Number of Accounts Sent Notice of Disconnection for non-payment																											
24a	Number of Service Disconnections for non-payment																											
24b	Number of Service Disconnections for non-payment on accounts with NO special protection																											
24c	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
24d	Number of Service Disconnections for non-payment in excess of \$1000																											
24e	Ratio of service disconnections for non-payment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											
26	Restorations																											
26a	Number of Service Restorations within 7 days of termination																											
26b	Number of Service Restorations within 7 days of termination on accounts with NO special protection																											
26c	Number of Service Restorations within 7 days of termination on accounts WITH a special protection																											
27	Average balance of service restorations																											
27a	Average balance of service restorations on accounts with NO special protection																											
27b	Average balance of service restorations on accounts WITH a special protection																											
28	Average duration of service restorations for Service Restorations within 7 days of termination																											
29	Write-Offs																											
29a	Number of Accounts Classified as Written-Off																											
29b	Number of Residential Accounts Classified as Written-Off																											
29c	Number of Commercial and Industrial Classified as Written-Off																											
30	Dollar Value of Accounts Classified as Written-Off																											
30a	Dollar Value of Residential Accounts Classified as Written-Off																											
30b	Dollar Value of Commercial and Industrial Classified as Written-Off																											
31	Dollar Value of write-off recoveries																											
31a	Dollar Value of Residential write-off recoveries																											
31b	Dollar Value of Commercial and Industrial write-off recoveries																											
32	Dollar Value of NET A/R Write-Offs																											
32a	Dollar Value of Residential NET A/R Write-Offs																											
32b	Dollar Value of Commercial and Industrial NET A/R Write-Offs																											

	Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23		Aug-23			
	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
33 Number of Low-income Accounts	38,905	24,358	38,651	24,361	38,412	24,361	37,137	22,456	39,042	23,333	38,489	23,385	38,510	23,301	39,220	23,025	39,924	23,713	40,150	24,401	39,134	24,001	38,551	23,746	39,605	24,309		
33.a Number of Accounts (with rider)	33,737	21,037	33,317	21,056	33,007	20,897	31,811	19,135	33,512	19,899	32,982	19,762	32,782	19,728	33,710	19,558	34,211	20,130	34,179	20,791	33,890	20,551	33,117	20,432	34,144	20,998		
33.b Number of Accounts (with rider)	5,168	3,321	5,334	3,305	5,405	3,464	5,321	3,321	5,530	3,434	5,507	3,623	5,728	3,652	5,510	3,467	5,711	3,578	5,721	3,610	5,594	3,450	5,438	3,318	5,461	3,511		
34 Percent of customers on the low-income discount	8.6%	9.9%	8.7%	10.0%	8.6%	9.9%	8.4%	9.1%	8.8%	9.4%	8.6%	9.3%	8.6%	9.4%	8.8%	9.3%	9.0%	9.5%	9.0%	9.8%	8.7%	9.7%	8.6%	9.3%	8.8%	9.8%		
35 Total receipts	\$4,102,523	\$487,527	\$2,266,009	\$388,757	\$7,111,429	\$669,690	\$2,562,653	\$462,428	\$2,817,451	\$561,277	\$3,413,802	\$1,614,164	\$1,881,701	\$2,909,720	\$1,786,008	\$2,166,341	\$1,682,457	\$2,020,438	\$2,463,216	\$2,461,829	\$2,400,624	\$1,747,679	\$2,275,251	\$1,135,213	\$3,141,420	\$1,036,664		
36 Total receipts paid by LINEAP	\$3,135	\$44,916	\$0	\$2,413	\$213	\$4,183	\$930	\$0	\$0	\$205	\$96,295	\$320,683	\$1,400,559	\$452,586	\$140,787	\$711,182	\$120,799	\$802,096	\$187,754	\$1,068,747	\$144,485	\$784,929	\$65,732	\$375,984	\$54,407	\$278,070		
36.a Total receipts paid by Average LINEAP	\$3,135	\$44,916	\$0	\$2,413	\$213	\$4,183	\$930	\$0	\$0	\$205	\$96,295	\$320,683	\$1,400,559	\$452,586	\$140,787	\$711,182	\$120,799	\$802,096	\$187,754	\$1,068,747	\$144,485	\$784,929	\$65,732	\$375,984	\$54,407	\$278,070		
36.b Total receipts paid by Crisis LINEAP	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$15,205	\$11,225	\$14,106	\$14,858	\$6,801	\$5,527	\$4,880	\$5,419	\$2,998	\$1,311		
37 Total number of customers receiving a LINEAP payment for the month	6	130	0	6	2	3	2	0	1	361	813	3,688	1,374	365	1,833	369	2,091	736	2,726	178	2,020	178	970	160	711	433		
38 Total billed	\$4,436,197	\$706,421	\$3,700,092	\$745,830	\$2,823,135	\$916,352	\$3,418,838	\$1,518,458	\$3,809,298	\$2,851,830	\$4,800,932	\$4,130,176	\$3,703,385	\$3,521,345	\$3,930,559	\$3,410,608	\$3,476,717	\$2,545,899	\$2,889,314	\$1,608,389	\$2,688,916	\$1,153,151	\$3,769,884	\$879,804	\$4,083,588	\$771,433		
39 Delinquency																												
39.a Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	3,879	1,296	4,366	1,550	2,992	1,523	1,677	882	1,899	1,934	1,952	2,934	2,149	2,555	2,112	1,899	2,716	1,913	2,789	1,698	2,693	1,139	2,768	1,218	3,542	1,164		
39.b Number of accounts reported above that have an active DPA	234	38	244	24	312	31	216	85	197	58	223	199	215	184	197	160	157	131	172	119	121	70	126	43	229	35		
39.b Number of accounts reported above without an active DPA	3,645	1,258	4,122	1,526	2,680	1,471	1,461	797	1,692	1,876	1,729	2,735	1,934	2,371	1,915	1,739	2,559	1,782	2,597	1,579	2,572	1,309	2,642	1,175	3,313	1,129		
40 Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$339,105	\$50,529	\$404,244	\$56,795	\$248,652	\$55,760	\$103,565	\$38,386	\$143,406	\$76,914	\$186,466	\$270,774	\$298,116	\$335,946	\$233,042	\$281,172	\$283,242	\$223,761	\$245,399	\$147,174	\$195,043	\$89,886	\$215,613	\$51,693	\$389,442	\$63,192		
40.a Dollar value of accounts reported above that have an active DPA	\$33,349	\$8,211	\$30,136	\$1,315	\$29,581	\$5,701	\$23,114	\$3,884	\$12,704	\$4,448	\$29,925	\$36,414	\$40,853	\$21,149	\$30,822	\$23,951	\$37,992	\$22,171	\$27,394	\$19,326	\$12,482	\$6,124	\$15,105	\$4,179	\$41,278	\$10,515		
40.b Dollar value of accounts reported above without an active DPA	\$305,756	\$42,218	\$374,108	\$55,480	\$219,072	\$50,392	\$80,451	\$34,483	\$130,402	\$72,466	\$156,541	\$234,400	\$257,263	\$306,797	\$202,220	\$207,221	\$245,250	\$201,591	\$228,005	\$127,848	\$172,561	\$77,262	\$200,508	\$47,514	\$348,164	\$50,677		
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,791	794	2,016	781	1,404	834	1,304	457	954	786	1,004	1,488	1,225	1,247	1,466	1,722	1,598	1,394	1,660	1,324	1,603	1,093	1,555	892	1,522	738		
41.a Number of accounts reported above that have an active DPA	341	68	343	54	577	91	372	113	233	104	247	134	292	232	323	248	278	220	312	286	271	226	264	138	297	77		
41.b Number of accounts reported above without an active DPA	1,450	726	1,673	727	1,530	743	932	344	721	682	757	1,064	933	1,515	1,147	1,464	1,320	1,174	1,348	1,038	1,332	867	1,291	734	1,225	648		
42 Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$304,047	\$63,067	\$421,609	\$67,243	\$436,157	\$59,885	\$246,652	\$51,282	\$236,322	\$110,471	\$284,277	\$219,700	\$401,634	\$510,271	\$493,310	\$519,622	\$457,172	\$412,066	\$399,712	\$250,523	\$295,222	\$184,402	\$281,920	\$105,861	\$338,752	\$67,660		
42.a Dollar value of accounts reported above that have an active DPA	\$79,083	\$13,400	\$106,624	\$18,790	\$143,078	\$15,597	\$76,197	\$12,892	\$58,113	\$14,685	\$79,713	\$30,814	\$107,135	\$82,207	\$129,641	\$91,163	\$107,256	\$85,534	\$126,066	\$63,158	\$71,659	\$63,158	\$81,213	\$20,007	\$84,923	\$13,536		
42.b Dollar value of accounts reported above without an active DPA	\$224,963	\$49,577	\$314,985	\$48,453	\$293,079	\$44,288	\$170,455	\$38,390	\$178,210	\$95,786	\$204,564	\$188,886	\$294,499	\$428,064	\$363,669	\$428,459	\$349,916	\$326,532	\$273,616	\$247,142	\$223,564	\$121,243	\$200,757	\$85,854	\$253,834	\$53,964		
43 Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	11,505	8,118	11,103	8,087	7,150	6,413	6,407	4,952	6,426	5,410	6,268	5,551	6,138	5,394	6,557	5,797	7,500	6,447	8,047	6,557	8,091	6,303	8,328	6,407	9,035	6,652		
43.a Number of accounts reported above that have an active DPA	4,872	3,225	3,808	2,663	2,678	2,394	2,045	1,618	1,802	1,349	1,705	977	1,680	973	1,751	979	1,965	1,234	3,117	2,235	3,557	2,633	3,386	2,575	4,221	2,843		
43.b Number of accounts reported above without an active DPA	6,633	4,893	7,295	5,424	4,472	4,025	4,362	3,333	4,624	4,061	4,563	4,574	4,458	4,411	4,806	4,818	5,535	5,213	4,930	4,322	4,534	3,670	4,942	3,832	4,814	3,809		
44 Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$20,152,984	\$10,692,565	\$19,937,639	\$10,411,099	\$6,392,819	\$3,964,011	\$5,857,783	\$3,291,881	\$6,413,146	\$3,862,147	\$6,906,340	\$4,506,802	\$7,543,112	\$5,198,991	\$8,436,784	\$5,960,481	\$9,759,039	\$6,918,832	\$10,468,765	\$7,222,508	\$10,331,527	\$6,685,603	\$10,497,132	\$6,453,723	\$11,724,682	\$6,449,946		
44.a Dollar value of accounts reported above that have an active DPA	\$6,761,555	\$3,257,316	\$5,485,169	\$2,581,417	\$2,396,833	\$1,388,081	\$1,806,481	\$936,333	\$1,655,014	\$855,387	\$1,652,162	\$801,479	\$1,829,053	\$886,733	\$1,971,837	\$1,010,761	\$2,331,327	\$1,303,787	\$4,096,975	\$2,401,332	\$4,296,161	\$2,740,735	\$4,226,199	\$2,584,623	\$5,446,878	\$2,693,643		
44.b Dollar value of accounts reported above without an active DPA	\$13,391,429	\$7,435,249	\$14,452,470	\$7,829,682	\$3,995,986	\$2,575,930	\$4,051,302	\$2,355,548	\$4,758,132	\$3,006,760	\$5,254,178	\$3,704,704	\$5,714,059	\$4,222,257	\$6,464,947	\$4,949,720	\$7,427,712	\$5,615,045	\$6,371,790	\$4,821,175	\$5,755,366	\$3,945,238	\$6,270,932	\$3,868,980	\$6,274,804	\$3,756,302		
45 Total Number of low-income delinquent accounts	17,275	10,208	17,485	10,418	12,298	8,721	9,388	6,295	9,209	8,130	9,274	9,666	9,512	9,666	10,129	9,468	11,814	9,794	12,987	9,779	12,987	8,779	12,601	8,407	14,149	8,501		
45.a Number of accounts reported above that have an active DPA	5,447	3,331	4,395	2,741	2,633	2,517	2,332	1,511	2,332	1,511	2,175	1,314	2,187	1,389	2,271	1,386	2,400	1,585	3,601	2,640	3,949	2,931	3,776	2,746	4,747	2,965		
45.b Number of accounts reported above without an active DPA	11,728	6,877	13,090	7,677	9,665	6,204	7,056	4,780	6,877	6,619	7,099	8,352	7,325	8,277	7,858	8,022	9,414	8,169	9,386	7,139	9,038	5,848	8,825	5,741	9,402	5,536		
46 Total Dollar Value of low-income delinquent accounts	\$20,786,135	\$10,806,163	\$20,763,492	\$10,515,137	\$7,067,638	\$4,070,644	\$6,208,000	\$3,381,529	\$6,792,576	\$4,049,532	\$7,377,083	\$4,996,577	\$8,242,869	\$6,045,288	\$9,161,135	\$6,712,724	\$10,499,453	\$7,554,661	\$11,133,876	\$7,720,205	\$10,821,792	\$6,953,590	\$10,994,715	\$6,611,276	\$12,452,883	\$6,578,688		
46.a Dollar value of accounts reported above that have an active DPA	\$6,873,988	\$3,279,038	\$5,621,929	\$2,601,543	\$2,569,492	\$1,405,048	\$1,905,793	\$951,109	\$1,745,830	\$874,520	\$1,760,000	\$858,606	\$1,973,041	\$1,058,090	\$2,132,299	\$1,125,810	\$2,476,575	\$1,411,492	\$4,350,465	\$2,524,039	\$4,660,911	\$2,809,957	\$4,322,538	\$2,609,009	\$5,717,079	\$2,717,255		
46.b Dollar value of accounts reported above without an active DPA	\$13,922,148	\$7,527,125	\$15,141,563	\$7,913,594	\$4,498,147	\$2,675,610	\$4,302,207	\$2,428,420	\$5,046,745	\$3,175,012	\$5,617,083	\$4,137,950	\$6,269,822	\$4,987,197	\$7,030,836	\$5,585,415	\$8,022,878	\$6,143,169	\$6,863,411	\$5,196,165	\$6,131,491	\$4,143,733	\$6,672,197	\$4,002,268	\$6,679,802	\$3,860,944		
47 Shut-Off																												
47 Number of low-income Accounts Sent Notice of Disconnection	7,648	4,697	7,924	4,556	3,520	5,488	48	31	341	180	3,693	3,821	84	116	190	102	4,049	4,306	6,055	5,826	5,396	4,447	5,122	3,824	5,476	3,710		
48 Number of low-income Service Disconnections for Non-Payment	37	7	30	11	13	23	0	0	0	0	0	0	0	0	0	0	0	0	195	124	228	166	126	177	468	204		
49 Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.1%	0.0%	0.1%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.5%	0.6%	0.7%	0.5%	0.7%	1.0%	0.8%		
50 Restorations	36	2	27	10	10	10	10	0	0	0	0	0	0	0	0	0	0	0	159	47	206	99	156	107	355	130		
51 Average duration of low-income service disconnection for restored accounts	1	1	1	3	1	3	0	0	0	0	0	0	0	0	0	0	0	0	1	2	2	0	3	0	3	0	2	
52 Write-Off																												
52 Number of low-income accounts classified as written-off	239	199	166	124	693</																							

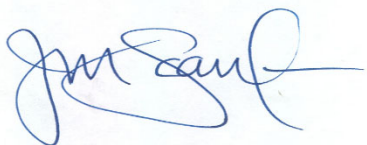
	Aug-22		Sep-22		Oct-22		Nov-22		Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23		Aug-23			
	Electric	Gas	Electric	Gas	Electric*	Gas*	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
<b>Arrears Management Program</b>																												
56	Number of Accounts (total enrollees in the program)		1,406	761	1,407	737	1,007	487	962	456	939	402	948	415	938	418	958	435	1,051	518	1,121	684	1,118	737	1,073	786	1,017	754
57	Percent of low-income customers enrolled on the AMP		3.6%	3.1%	3.6%	3.0%	2.6%	2.0%	2.6%	2.0%	2.4%	1.7%	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%	2.8%	3.7%	2.6%	3.1%
58	Total receipts paid by enrollees		\$184,038	\$85,393	\$182,806	\$76,462	\$141,852	\$30,446	\$159,407	\$35,048	\$158,369	\$23,124	\$12,766	\$28,499	\$49,979	\$24,927	\$54,708	\$32,008	\$50,138	\$31,658	\$77,708	\$42,636	\$106,928	\$53,727	\$97,610	\$53,438	\$129,170	\$60,654
59	Total receipts paid by LIHEAP		\$0	\$3,660	\$0	\$0	\$0	\$0	\$0	\$0	\$5,368	\$4,000	\$26,362	\$42,511	\$8,156	\$16,034	\$12,059	\$11,751	\$17,421	\$125,063	\$11,689	\$93,305	\$7,923	\$66,963	\$6,146	\$34,347	\$0	
60	Total billed to program participants, includes both arrears payment and current bill		\$1,322,019	\$379,101	\$1,251,933	\$334,368	\$870,058	\$220,787	\$730,362	\$169,576	\$611,653	\$122,227	\$526,188	\$105,821	\$463,076	\$90,006	\$430,837	\$88,349	\$476,672	\$117,017	\$608,846	\$210,355	\$613,715	\$221,652	\$612,896	\$260,169	\$592,548	\$225,182
61	Number of newly enrolled customers		224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	52	130	94	217	249	162	149	148	119	155	119
61.a	Number of newly enrolled customers, not associated with service restoration		224	105	165	71	77	39	44	28	38	10	69	57	51	59	83	52	130	94	217	249	162	149	148	119	155	119
61.b	Number of newly enrolled customers, associated with service restoration		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program		152	81	144	80	469	278	90	52	61	60	65	66	53	50	51	34	49	28	73	66	71	62	92	67	114	114
62.a	Number of customers exited the program by default		88	62	82	60	79	61	57	38	42	54	48	56	34	41	32	25	21	22	27	40	36	30	59	41	73	98
62.b	Number of customers exited the program by cancellation		64	19	62	20	389	217	33	14	19	6	17	10	19	9	19	9	28	6	46	26	35	32	33	26	41	16
63	Number of customers successfully completing a 12-month program		119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122	26
63.a	Number of customers successfully completing a 12-month program with remaining arrears		119	43	49	22	29	14	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122	26
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill		1,269	666	1,242	633	536	334	418	245	347	208	357	210	359	226	419	278	520	345	685	503	792	586	815	610	836	622
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days		\$2,974,686	\$1,071,282	\$2,826,132	\$982,003	\$766,354	\$297,786	\$662,123	\$260,643	\$628,531	\$258,440	\$670,793	\$317,452	\$707,612	\$372,872	\$820,402	\$460,322	\$1,034,830	\$573,991	\$1,414,856	\$793,502	\$1,587,846	\$882,067	\$1,665,292	\$883,302	\$1,689,822	\$850,784
66	Number of AMP program participants receiving LIHEAP		0	3	0	0	0	0	0	0	0	0	7	6	31	54	9	21	16	41	148	27	114	10	79	8	41	
67	Percent of AMP customers receiving LIHEAP payments		0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.5%	0.9%	10.1%	0.8%	5.4%

\* October 2022 Docket 4770 Low Income Monthly Report reflects significant month over month **decreases** in several report rows due to the implementation of the \$43.5M arrears forgiveness (Docket 22-08-GE). See columns AA and AB, report rows 12, 13, 15, 17, 43, 44, 45, and 46. Report rows 31, 31a, and 54 reflect increases in recoveries of previously written off accounts. In addition, report rows 32, 32a, and 55 reflect decreases in the dollar value of write offs (approximately \$3M of the \$43.5M were applied to previously written off accounts). Report row 56 reflects a **decrease** in Arrears Management Program enrolled accounts due to the elimination of that debt.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

September 25, 2023

Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)  
Combined Service list updated 8/25/2023**

<b>Docket No. 4770 Name/Address</b>	<b>E-mail Distribution List</b>	<b>Phone</b>
<b>The Narragansett Electric Company d/b/a Rhode Island Energy</b> Celia B. O'Brien, Esq. Jennifer Hutchinson, Esq. 280 Melrose Street Providence, RI 02907	<a href="mailto:COBrien@pplweb.com">COBrien@pplweb.com</a> ;	401-578-2700
	<a href="mailto:JHutchinson@pplweb.com">JHutchinson@pplweb.com</a> ;	401-784-7288
	<a href="mailto:AMarcaccio@pplweb.com">AMarcaccio@pplweb.com</a> ;	401-784-4263
	<a href="mailto:JScanlon@pplweb.com">JScanlon@pplweb.com</a> ;	
	<a href="mailto:SBriggs@pplweb.com">SBriggs@pplweb.com</a> ;	
	<a href="mailto:JOliveira@pplweb.com">JOliveira@pplweb.com</a> ;	
Adam Ramos, Esq. Hinckley Allen 100 Westminster Street, Suite 1500 Providence, RI 02903-2319	<a href="mailto:aramos@hinckleyallen.com">aramos@hinckleyallen.com</a> ;	401-457-5164
<b>Electric Transportation:</b> John Habib, Esq. Keegan Werlin LLP 99 High Street, Suite 2900 Boston, MA 02110	<a href="mailto:jhabib@keeganwerlin.com">jhabib@keeganwerlin.com</a> ;	617-951-1400
<b>Division of Public Utilities (Division)</b> Leo Wold, Esq. Christy Hetherington, Esq. Division of Public Utilities and Carriers	<a href="mailto:Leo.Wold@dpuc.ri.gov">Leo.Wold@dpuc.ri.gov</a> ;	401-780-2140
	<a href="mailto:Christy.Hetherington@dpuc.ri.gov">Christy.Hetherington@dpuc.ri.gov</a> ;	
	<a href="mailto:Margaret.L.Hogan@dpuc.ri.gov">Margaret.L.Hogan@dpuc.ri.gov</a> ;	
	<a href="mailto:John.bell@dpuc.ri.gov">John.bell@dpuc.ri.gov</a> ;	

89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Linda.George@dpuc.ri.gov">Linda.George@dpuc.ri.gov</a> ;	
	<a href="mailto:Machaela.Seaton@dpuc.ri.gov">Machaela.Seaton@dpuc.ri.gov</a> ;	
	<a href="mailto:Al.mancini@dpuc.ri.gov">Al.mancini@dpuc.ri.gov</a> ;	
	<a href="mailto:Paul.Roberti@dpuc.ri.gov">Paul.Roberti@dpuc.ri.gov</a> ;	
	<a href="mailto:Thomas.kogut@dpuc.ri.gov">Thomas.kogut@dpuc.ri.gov</a> ;	
David Effron Berkshire Consulting 12 Pond Path North Hampton, NH 03862-2243	<a href="mailto:Djeffron@aol.com">Djeffron@aol.com</a> ;	603-964-6526
Gregory L. Booth, PLLC 14460 Falls of Neuse Rd. Suite 149-110 Raleigh, N. C. 27614  Linda Kushner L. Kushner Consulting, LLC 514 Daniels St. #254 Raleigh, NC 27605	<a href="mailto:gboothpe@gmail.com">gboothpe@gmail.com</a> ;	919-441-6440
	<a href="mailto:lkushner33@gmail.com">lkushner33@gmail.com</a> ;	919-810-1616
<b>Office of Energy Resources (OER)</b> Albert Vitali, Esq. Dept. of Administration Division of Legal Services One Capitol Hill, 4 <sup>th</sup> Floor Providence, RI 02908	<a href="mailto:Albert.Vitali@doa.ri.gov">Albert.Vitali@doa.ri.gov</a> ; <a href="mailto:nancy.russolino@doa.ri.gov">nancy.russolino@doa.ri.gov</a> ; <a href="mailto:Christopher.Kearns@energy.ri.gov">Christopher.Kearns@energy.ri.gov</a> ; <a href="mailto:Shauna.Beland@energy.ri.gov">Shauna.Beland@energy.ri.gov</a> ; <a href="mailto:Matthew.Moretta.CTR@energy.ri.gov">Matthew.Moretta.CTR@energy.ri.gov</a> ;	401-222-8880
<b>Conservation Law Foundation (CLF)</b> James Crowley, Esq. Conservation Law Foundation 235 Promenade Street Suite 560, Mailbox 28 Providence, RI 02908	<a href="mailto:jcrowley@clf.org">jcrowley@clf.org</a> ;  <a href="mailto:mcurran@clf.org">mcurran@clf.org</a> ;	401-228-1904
<b>Dept. of Navy (DON)</b> Kelsey A. Harrer, Esq. Office of Counsel NAVFAC Atlantic, Department of the Navy 6506 Hampton Blvd. Norfolk, VA 23508-1278	<a href="mailto:kelsey.a.harrer@navy.mil">kelsey.a.harrer@navy.mil</a> ;	757-322-4119
Kay Davoodi, Director Larry R. Allen, Public Utilities Specialist Utilities Rates and Studies Office	<a href="mailto:khojasteh.davoodi@navy.mil">khojasteh.davoodi@navy.mil</a> ;	

NAVFAC HQ, Department of the Navy 1322 Patterson Avenue SE Suite 1000 Washington Navy Yard, D.C. 20374	<a href="mailto:larry.r.allen@navy.mil">larry.r.allen@navy.mil</a> ;	
Ali Al-Jabir Maurice Brubaker Brubaker and Associates	<a href="mailto:aaljabir@consultbai.com">aaljabir@consultbai.com</a> ;	
<b>New Energy Rhode Island (NERI)</b> Seth H. Handy, Esq. Handy Law, LLC 42 Weybosset St. Providence, RI 02903  The RI League of Cities and Towns c/o Jordan Day and Jennifer Slatterly  PRISM & WCRPC c/o Jeff Broadhead, Executive Director  Newport Solar c/o Doug Sabetti  Green Development, LLC c/o Hannah Morini  Clean Economy Development, LLC c/o Julian Dash  ISM Solar Development, LLC c/o Michael Lucini  Heartwood Group, Inc. c/o Fred Unger	<a href="mailto:seth@handylawllc.com">seth@handylawllc.com</a> ;	401-626-4839
	<a href="mailto:helen@handylawllc.com">helen@handylawllc.com</a> ;	
	<a href="mailto:jday@rileague.org">jday@rileague.org</a> ;	401 272-3434
	<a href="mailto:jslattery@rileague.org">jslattery@rileague.org</a> ;	
	<a href="mailto:jb@wcrpc.org">jb@wcrpc.org</a> ;	401-792-9900
	<a href="mailto:doug@newportsolarri.com">doug@newportsolarri.com</a> ;	401.787.5682
	<a href="mailto:hm@green-ri.com">hm@green-ri.com</a> ;	
	<a href="mailto:jdash@cleaneconomydevelopment.com">jdash@cleaneconomydevelopment.com</a> ;	
	<a href="mailto:mlucini@ismgroup.com">mlucini@ismgroup.com</a> ;	401.435.7900
	<a href="mailto:unger@hrtwd.com">unger@hrtwd.com</a> ;	401.861.1650
<b>Energy Consumers Alliance of NE</b> James Rhodes Rhodes Consulting 860 West Shore Rd. Warwick, RI 02889  Larry Chretien, PPL	<a href="mailto:jamie.rhodes@gmail.com">jamie.rhodes@gmail.com</a> ;	401-225-3441
	<a href="mailto:larry@massenergy.org">larry@massenergy.org</a> ;	

<p><b>Northeast Clean Energy Council</b>  Dan Bosley, NECEC  Sean Burke</p>	<p><a href="mailto:dbosley@necec.org">dbosley@necec.org</a>;</p>	<p>401-724-3600</p>
<p><b>The George Wiley Center</b>  Jennifer Wood  Rhode Island Center for Justice  1 Empire Plaza, Suite 410  Providence, RI 02903</p> <p>Camilo Viveiros, Wiley Center</p>	<p><a href="mailto:jwood@centerforjustice.org">jwood@centerforjustice.org</a>;</p>	<p>401-491-1101</p>
	<p><a href="mailto:georgewileycenterri@gmail.com">georgewileycenterri@gmail.com</a>;</p>	
	<p><a href="mailto:Camiloviveiros@gmail.com">Camiloviveiros@gmail.com</a>;</p>	
<p><b>Wal-Mart Stores East &amp; Sam's East, Inc.</b>  Melissa M. Horne, Esq.  Higgins, Cavanagh &amp; Cooney, LLC  10 Dorrance St., Suite 400  Providence, RI 20903</p> <p>Gregory W. Tillman, Sr. Mgr./ERA  Walmart</p>	<p><a href="mailto:mhorne@hcc-law.com">mhorne@hcc-law.com</a>;</p>	<p>401-272-3500</p>
	<p><a href="mailto:Greg.tillman@walmart.com">Greg.tillman@walmart.com</a>;</p>	<p>479-204-1594</p>
<p><b>AMTRAK</b>  Paul E. Dwyer, Esq.  McElroy, Deutsch, Mulvaney &amp; Carpenter  10 Dorrance St., Suite 700  Providence, RI 02903</p> <p>Robert A. Weishaar, Jr., Esq.  Kenneth R. Stark, Esq.</p>	<p><a href="mailto:PDwyer@mdmc-law.com">PDwyer@mdmc-law.com</a>;</p>	<p>401-519-3848</p>
	<p><a href="mailto:BWeishaar@mcneeslaw.com">BWeishaar@mcneeslaw.com</a>;</p>	
	<p><a href="mailto:KStark@mcneeslaw.com">KStark@mcneeslaw.com</a>;</p>	
<p><b>Original &amp; 9 copies file w/:</b>  Luly E. Massaro, Commission Clerk  Public Utilities Commission  89 Jefferson Blvd.  Warwick, RI 02888</p>	<p><a href="mailto:Luly.massaro@puc.ri.gov">Luly.massaro@puc.ri.gov</a>;</p>	<p>401-780-2107</p>
	<p><a href="mailto:Cynthia.WilsonFrias@puc.ri.gov">Cynthia.WilsonFrias@puc.ri.gov</a>;</p>	<p>401-780-2147</p>
	<p><a href="mailto:Alan.nault@puc.ri.gov">Alan.nault@puc.ri.gov</a>;</p>	
	<p><a href="mailto:Todd.bianco@puc.ri.gov">Todd.bianco@puc.ri.gov</a>;</p>	
	<p><a href="mailto:Emma.rodvien@puc.ri.gov">Emma.rodvien@puc.ri.gov</a>;</p>	
	<p><a href="mailto:John.harrington@puc.ri.gov">John.harrington@puc.ri.gov</a>;</p>	
<p><b>DOCKET NO. 4780</b></p>		
<p><b>ChargePoint, Inc.</b>  Edward D. Pare, Jr., Esq.  Brown Rudnick LLP  One Financial Center  Boston, MA 02111</p>	<p><a href="mailto:EPare@brownrudnick.com">EPare@brownrudnick.com</a>;</p>	<p>617-856-8338</p>
	<p><a href="mailto:Anne.Smart@chargepoint.com">Anne.Smart@chargepoint.com</a>;</p>	



Anne Smart, Charge Point, Inc.	<a href="mailto:Kevin.Miller@chargepoint.com">Kevin.Miller@chargepoint.com</a> ;	
<b>Direct Energy</b> Craig R. Waksler, Esq. Eckert Seamans Cherin & Mellott, LLC Two International Place, 16 <sup>th</sup> Floor Boston, MA 02110  Marc Hanks, Sr. Mgr./GRA Direct Energy Services,	<a href="mailto:cwaksler@eckertseamans.com">cwaksler@eckertseamans.com</a> ;	617-342-6800
	<a href="mailto:dclearfield@eckertseamans.com">dclearfield@eckertseamans.com</a> ;	413-642-3575
	<a href="mailto:Marc.hanks@directenergy.com">Marc.hanks@directenergy.com</a> ;	
<b>INTERESTED PERSONS</b>	ng.com	
EERMC Marisa Desautel, Esq	<a href="mailto:marisa@desautelbrowning.com">marisa@desautelbrowning.com</a> ;	401-477-0023
	<a href="mailto:guerard@optenergy.com">guerard@optenergy.com</a> ;	
Hank Webster, Acadia Center	<a href="mailto:hwebster@acadiacenter.org">hwebster@acadiacenter.org</a> ;	
Frank Epps, EDP	<a href="mailto:Frank@edp-energy.com">Frank@edp-energy.com</a> ;	
Matt Davey	<a href="mailto:mdavey@ssni.com">mdavey@ssni.com</a> ;	
Nathan Phelps	<a href="mailto:nathan@votesolar.org">nathan@votesolar.org</a> ;	
Lisa Fontanella	<a href="mailto:Lisa.Fontanella@spglobal.com">Lisa.Fontanella@spglobal.com</a> ;	
Frank Lacey, EAC Power	<a href="mailto:frank@eacpower.com">frank@eacpower.com</a> ;	
PPL Electric Utilities Ronald Reybitz Stephen Breininger	<a href="mailto:rjreybitz@pplweb.com">rjreybitz@pplweb.com</a> ;	
	<a href="mailto:skbreininger@pplweb.com">skbreininger@pplweb.com</a> ;	