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November 21, 2023

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect December 23, 2023, tariff material consisting of:

PUC RI No. 20

Part/Section	Revision of Pages	Original of Pages
16	2	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to withdraw the following services from the tariff in wire centers where Verizon continues to migrate its network to all fiber and retire its copper network. The RI PUC previously allowed the withdrawal of these same products in other wire centers where Verizon is migrating to an all fiber network.

- WATS Access Line (WAL)
- Feature Group A (FGA)

Verizon is working with the customers to find alternative services to meet the individual customer's needs. Listed below are some of the alternative services:

- Fiber-based voice services
- FiOS Internet Service
- Switched Ethernet Service
- Private Internet Protocol Service
- DS1 Service
- Machine-to-Machine Services through Verizon or Verizon Partner Program
- LTE

Verizon representatives will continue to work with each of the customers impacted to determine the best solution to meet their needs prior to service withdrawal. Verizon plans to notify the customers ninety days prior to the withdrawal date via direct mail. Copies of the customer notifications are attached.

Sincerely,



Sr. Manager – State & Local Gov't Relations

Attachment

Verizon New England Inc.

16. Services Affected by Network Transformation - Serving Wire Center Information

16.1 General

16.1.1 Description		
C.	Serving Wire Center Information:	
	Exchange Name	Service is no longer available to new customers; moves, adds or changes to existing subscribers' channels are permitted at locations determined by the Company; effective:
	Ashaway	January 15, 2020
	Ashton	January 15, 2020
	Broad Street	January 15, 2020
	Carolina	January 15, 2020
	Centredale	January 15, 2020
	Coventry	January 15, 2020
	Cranston	January 15, 2020
	East Greenwich	January 15, 2020
	East Providence	January 15, 2020
	Glocester	January 15, 2020
	Hope Valley	January 15, 2020
	North Kingstown	January 15, 2020
	Pascoag	January 15, 2020
	Pawtucket	January 15, 2020
	Warwick	January 15, 2020
	Weekapaug	January 15, 2020
	West Warwick	January 15, 2020
	Westerly	January 15, 2020
Woonsocket	January 15, 2020	

Services listed in section 16.1.1A will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Services are withdrawn from all customers at the end of the 24 month period.

(N)



Date

Business Name
Billing Address 1
Billing Address 2
City, State Zip

Re: Services To Be Withdrawn: Switched/Special Access and Intra-LATA DSO Services in Areas of Connecticut, Massachusetts, New Jersey, New York and Rhode Island

Dear Valued Customer,

Account Number: <BTN-Field2>
Vision ID: <Vision_Cust_ID>
Circuit ID: <PWD_CKT_ID>

As previously communicated, Verizon is updating its network to next generation, all-fiber facilities, including wire centers listed in [Attachment 1](#). Verizon will discontinue certain Intra-State Switched and Special Access private line DSO services as well as certain Intra-LATA DSO services in the wire centers on or after **December 22, 2023**, subject to regulatory approval where required. The state-specific names for these services are shown in [Attachment 2](#).

According to our records, you currently subscribe to at least one of the services referenced above.

Verizon will provide you with subsequent notice at least 90 days in advance of the actual date that your services will be disconnected. You may have received disconnection notifications for segments of this circuit at other locations. If you have a point-to-point service, the segment with the earliest disconnection date will serve as the disconnection date for the entire point-to-point service.

Modifications in service offerings for customers with existing contracts are subject to the terms of their contract, including any tariff or product-guide provisions incorporated into the contract.

At this time, please review your applications that use these services and determine whether you wish to migrate those applications to an alternative Verizon product or to another provider. We are happy to work with you to find alternative solutions such as fiber-based voice services, FiOS Internet Services, Switched Ethernet Service or Private Internet Protocol Service, DS1 Service or VoIP Services including Business Digital Voice (BDV) or Virtual Communication Express (VCE).

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you. Should you have any questions or would like to discuss alternatives to the service being discontinued, please contact your Verizon Account Manager or call Customer Service at the toll-free number shown on your invoice.

For questions regarding this service withdrawal correspondence, please contact Kevin Organ at [631.206.7106](tel:631.206.7106) or email the program office at VZProductWithdrawal@one.verizon.com.

Sincerely,

Verizon

Attachment 1

WIRE CENTER NAME	WIRE CENTER STATE
GREENWICH CT	CT
BEVERLY	MA
MILFORD	MA
WESTFORD	MA
WEYMOUTH	MA
WHITINSVILLE	MA
EATONTOWN	NJ
GLOUCESTER	NJ
MIDDLETOWN	NJ
MONMOUTH JUNCTION	NJ
WOODBRIIDGE	NJ
AUBURN	NY
BEACON	NY
COMMACK	NY
FAYETTEVILLE	NY
FLORAL PARK	NY
GUILDERLAND	NY
HAMBURG	NY
HARRISON	NY
ITHACA PLEASANT GROVE	NY
ITHACA TIOGA STREET	NY
LEVITTOWN	NY
MANHASSET	NY
MOUNT KISCO	NY
NORTH SYRACUSE	NY
PLEASANTVILLE	NY
SARATOGA	NY
SAYVILLE	NY
SUFFERN	NY
SYRACUSE JAMES	NY
WANTAGH	NY
YORKTOWN	NY
CENTREDALE	RI

Attachment 2

PRODUCTS BY STATE TO BE RETIRED/DISCONTINUED IN SELECT OFFICES					
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	CT	MA	NJ	NY	RI
Channel Series 1000 (Metallic/Telegraph)		X	X		X
Channel Series 2000		X	X		X
Channel Series 3000		X	X		X
Channel Series 4000					
Channel Series 5000 (Wideband)		X			
Channel Series 6000 (Program Audio/Program Transmission)		X	X		X
Channel Series 7000			X		
Channel Series 9000 (Metallic Local Area Data Service)			X		
Channel Series 10000 (Voice Grade Entrance Facilities for 1000, 2000 or 3000)		X	X		X
Channel Series 11000 (Metallic Local Area Data)					
DOVPATH® Service		X			X
Data Phone Select-a-Station		X			
Digital Connect Service/Digital Service			X		
Digital Data Service (DDS)/DIGITAL SERVICE			X		
DIGIPATH® Digital Service (DDS)		X		X	
DIGIPATH® Digital Service II (DDSII)	X	X		X	X
Flexpath Digital PBX Service		X		X	X
Foreign Central Office					X
Foreign Central Office - Residence		X			X
Foreign Central Office - Business		X			X
Foreign Central Office District Service			X		
Foreign Exchange Service	X				
Foreign Exchange - Business ^{1,2}		X	X	X	X
Foreign Exchange - Residence ^{1,2}		X	X	X	X
Foreign Zone Service	X				
Foreign Zone Service - Business					X
Foreign Zone Service - Residence					X
Leased Channel Services that include				X	
Facsimile, Group Channel Service	X			X	
Local Area Data Channels, Loudspeaker Paging, Mobile Radio Telephone				X	
Remote Metering, Indicating and Supervisory Control, Alarm or Miscellaneous Signaling	X			X	
Teletypewriter or other Printer Communication and Telewriter	X			X	
Access Channels for Private Line Services 64 Kbps and below				X	
Channels for Data Communication, Data Transmission, or Data 3a/Data 4 Channels	X			X	
Loudspeaker Paging, and Code Calling Communications, Remote Operations of Mobile Radio Telephone	X			X	
Voice Channels for use with Subscriber Intercommunicating equipment	X			X	
Turret Lines	X			X	
Off Premise PBX Station Lines	X			X	
Private Line Services between 2 terminals for Voice Communications, Tie Lines	X			X	
Voice Grade Data, Wire Pair, Control, and Telegraph Grade Facilities	X				
Metallic Service and/or Telegraph Grade					
Program Audio/Program Transmission and/or Channels for Program Transmission				X	
NYNEX Enterprise Fractional DS1 Service				X	
Secretarial Service/Secretarial Answering Service/Secretarial Lines and Associated Answering Equipment			X		
Secretarial Concentrator Central Office Concentrator Service		X			
Secretarial Concentrator Identifier Service or Lines/ Concentrator Identifier Equipment	X	X			X
Select-A-Service/Select-A-Station			X		
Short Period Talking Service (Superseded)		X			
Short Period Telephone Service			X		
Superpath Fractional T1 Service		X			
Telemetry Alarm Bridging Service					
Special Services - Voice Grade/Voice Grade Services (including to provide such services as Private Line, Mobile Radio, Remote Metering, Select-a-Station, Off Premise Stations, Tie Lines, Concentrator Identifier Line, Private Line Data)					
ISDN Basic Rate Interface Service/ISDN Basic Exchange Service	X ⁵	X ⁵		X ⁵	X ⁵
Residential IntelliLinQ® BRI/Individual Line Business IntelliLinQ® BRI Service			X ⁵		

Attachment 2

ATTACHMENT 2 Continued					
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	CT	MA	NJ	NY	RI
ISDN Basic with Digital Centrex Service	X	X		X	X
Centrex IntelliLinQ® - Basic Rate Interface (BRI)			X		
ISDN BRI/ISDN Single Line					
CENTRANET®/DIGITAL (ISDN) CENTRANET® SERVICE					
Digital Electronic Telephone Set (DETS) with Basic ISDN Service includes P-Phones	X			X	
Intellipath Digital Centrex/Digital Centrex Plus Service Proprietary Telephone Set Programmable Features		X			X
Digital Centrex with Business Set Programmable Features/ Enhanced Station Line					
CENTREX Intelliling - BASIC RATE INTERFACE (BRI) SERVICE with Business Set					
Electronic Telephone Set with Centrex Digital Features includes P-Phones			X		
Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic/Deluxe/3000 Deluxe Package options					
CentraNet® with Business Proprietary Set; Electronic Key Telephone System (EKTS) Voice Feature of ISDN - Single Line					
WATS-Inward WATS Terminations (ESS Optional Services)			X ⁵		
Toll Free Service access line/Dedicated Inward WATS Toll Free Service Access Line	X ⁵				
Wide Area Telecommunications (WATS)/WATS Access Lines	X ⁵			X ⁵	
WATS Service					
Outward WATS/Outward WATS Access Line	X ⁵		X ⁵		
Switched 56 Kb service or Switched Data Service Sw 56 in PA and VA			X		
Switchway /Switchway Service	X	X		X	X
Direct Inward Dialing (DID) Service (on analog trunks) ⁶	X				
Direct Inward Dialing (DID) Service for Private Branch Exchange Systems (on analog trunks) ⁶		X			X
Direct Inward Dialing (DID) Service for use with PBX Equipment (on analog trunks) ⁶				X	
P.B.X. Trunk Services with Direct Inward Dialing (DID) (on analog trunks) ⁶			X		
Digital Direct Inward Dial (on analog trunks) ⁶					
PUC IntraState Special Access	CT	MA	NJ	NY	RI
DIGIPATH® Digital Service II (DDSII)		X			
Digital Data Service Special Access	X	X	X		
Fractional T1 Special Access		X			
Switched Access Feature Group A (FGA)	X	X	X	X	X
Lineside Basic Service Arrangement (BSA)					
Voice Grade Service	X	X			
Voice Grade Special Access	X		X	X	
Voice Grade Special Access Secure III + IV		X			
Voice Grade Special Access (Secure Communications) I, II, III, IV	X		X	X	
WATS Access Line (WAL)	X	X			X
Wideband Digital Service or Wideband Digital Access Secure Communications I, II, III/ Wideband Digital Special Access Service	X	X	X	X	
¹ MD Customers - Series 2006A Foreign Exchange (FX) Channel Contiguous Flat Rate-Local (1LHBN) is exempt from this discontinuation					
² VA Customers - Series 2006A Foreign Exchange (FX) Contiguous NORVA Flat Rate (1LHU9) is exempt from this discontinuation					
³ DE Residential ISDN BRI withdrawn July 20, 2013					
⁴ Service already discontinued in Vz North and VZ South					
⁵ Service already retired VZ-wide					
⁶ Only impacts Direct Inward Dialing Service on analog trunks (i.e. Primary Rate ISDN and Flexpath are not impacted)					