280 Melrose Street Providence, RI 02907 Phone 401-784-7263



December 21, 2023

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Report – November 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy of the Company's Low-Income Monthly Report for November 2023 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Cond Mm

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List

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---|--|--|---|---|
| | Nov-22
Electric Gas
 | Dec-22
Electric Gas

 | Jan-23
Electric Gas | Feb-23
Electric Gas
 | Mar-23
Electric Gas
 | Apr-23
Electric Gas | May-23
Electric Gas
 | Jun-23
Electric Gas | Jul-23
Electric Gas | Aug-23
Electric Gas
 | Sep-23
Electric Gas | Oct-23
Electric Gas | Nov-23
Electric Gas |
| General Residential | Electric Gas
 |

 | | Electric Gas
 |
 | | Electric das
 | | |
 | | | Electric Gas |
| Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final) Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts | 445,699 248,00
444 501 247 48
 |

 | | 448,628 249,628
447,043 248,742
 | 8 448,992 249,701
2 447,553 248,902
 | 449,641 250,096
447 718 249 106 | 450,133 250,190
447 532 248 80
 | 449,905 249,821 | 450,321 249,954
448.088 248.816 | 450,430 250,100
448 570 249 099
 | 452,577 251,315
449 132 249 580 | 451,803 251,391
449 598 250 256 | 451,682 252,184
450.115 251,360 |
| Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts Number of FINAL Residential Accounts, includes discount rate and AMP accounts | 444,501 247,48
 | 57 445,284 248,11
19 2,026 1,22

 | 3 446,155 248,450
0 1,688 916 | 447,043 248,742
 | 2 447,553 248,902
5 1,439 799
 | 447,718 249,106
1,923 990 | 447,532 248,804
2,601 1,392
 | 447,523 248,510 | 448,088 248,816
2,233 1,138 | 448,570 249,099
1,860 1,001
 | 449,132 249,580
3,445 1,735 | 449,598 250,256
2,205 1,135 | 450,115 251,360
1,567 824 |
| 2 Total Billed, does not include ESCO | \$58,623,914 \$21,018,30
 |

 | 4 \$78,772,865 \$61,572,521 | \$58,878,485 \$52,718,999
 | \$61,562,761 \$51,686,587
 | \$56,103,931 \$39,558,560 |
 | \$44,727,072 \$14,522,284 | \$68,332,704 \$11,809,687 | \$75,925,802 \$9,978,136
 | | \$55,940,551 \$13,211,113 | \$56,550,572 \$23,969,178 |
| 3 Average active residential account bill (line 2 / line 1.a) | \$131.89 \$84.9
 |

 | 3 \$176.56 \$247.83 | \$131.71 \$211.94
 | \$137.55 \$207.66
 | \$125.31 \$158.80 | \$101.55 \$86.75
 | \$99.94 \$58.44 | \$152.50 \$47.46 | \$169.26 \$40.06
 | \$151.37 \$42.49 | \$124.42 \$52.79 | \$125.64 \$95.36 |
| 4 Total Receipts | \$25,227,134 \$8,409,04
5.993 3.81
 |

 | 9 \$31,935,304 \$24,091,545 | \$33,982,972 \$30,135,843
 | \$32,879,558 \$26,901,457
 | \$34,062,315 \$22,708,210 | \$32,123,201 \$17,297,108
 | \$29,710,906 \$9,903,635 | \$34,772,880 \$6,136,391 | \$46,059,025 \$6,280,776
 | | \$39,940,754 \$9,985,188 | \$33,784,241 \$14,478,960
3,515 2,304 |
| S Total Number of Accounts Protected through SPECIAL PROTECTIONS Number of Standard Accounts Protected | 5,993 3,81
3,298 2,13
 |

 | 7 6,029 3,846
3 3,268 2,117 | 6,072 3,854
3,321 2,135
 | 4 6,052 3,827
5 3,297 2,129
 | 6,153 3,871
3,333 2,114 | 6,134 3,850
3,292 2,064
 | 6,177 3,893
3,346 2,098 | 6,248 3,921
3,399 2,128 | 6,286 3,958
3,374 2,112
 | 6,343 3,974
3,415 2,132 | 3,089 1,986
1,606 1,070 | 3,515 2,304
1,797 1,202 |
| 6.a Elderly | 1,044 75
 | 53 1,027 74

 | | 1,075 753
 | 3 1,063 749
 | 1,117 765 |
 | 1,099 746 | 1,108 750 | 1,089 739
 | 1,094 742 | 1,109 755 | 1,139 766 |
| 6.b Infant | 77 5
 | 58 79 6

 | 3 80 60 | 79 62
 | 2 82 60
 | 80 64 |
 | 92 71 | 107 73 | 101 70
 | 105 70 | 111 82 | 106 73 |
| 6.c Handicapped
6.d Welfare | 240 15
 | 51 227 14
0 0

 | 5 257 180 | 238 164
 | 4 217 149
0 0 0
 | 215 158 | 242 154
 | 233 145 | 259 167 | 188 120
 | 195 123 | 292 164 | 470 300 |
| 6.e Unemployed | 46 3
 | 31 44 3

 | 2 44 30 | 45 31
 | L 45 30
 | 44 29 | 44 30
 | 44 29 | 45 32 | 42 31
 | 41 32 | 40 32 | 39 32 |
| 6.f Seriously ill | 1,891 1,14
 | 41 1,842 1,12

 | 2 1,846 1,105 | 1,884 1,125
 | 5 1,890 1,141
 | 1,877 1,098 | 1,823 1,073
 | 1,878 1,107 | 1,880 1,106 | 1,954 1,152
 | 1,980 1,165 | 54 37 | 43 31 |
| 7 Number of Low-Income Accounts Protected | 2,695 1,67
 |

 | 4 2,761 1,729 | 2,751 1,719
 | 2,755 1,698
 | 2,820 1,757 |
 | 2,831 1,795 | 2,849 1,793 | 2,912 1,846
 | 2,928 1,842 | 1,483 916 | 1,718 1,102 |
| 7.a Elderly
7.b Infant | 732 45
 | 50 739 45
39 190 14

 | 1 747 461
1 188 141 | 757 465
 | 5 762 456
9 188 141
 | 814 489
181 132 | 817 490
181 130
 | 820 505
185 141 | 824 510
204 147 | 805 493
242 173
 | 808 489
255 178 | 816 478
260 183 | 846 512
263 198 |
| 7.c Handicapped | 287 20
 | 2 293 18

 | | 329 207
 | 7 299 185
 | 304 201 | 333 233
 | 319 210 | 336 210 | 256 165
 | 255 178 | 338 222 | 561 371 |
| 7.d Welfare | 0
 | 0 0

 | 0 0 0 | 0 0
 | 0 0
 | 0 0 | 0 (
 | 0 1 | 0 1 | 0 1
 | 0 1 | 0 1 | 0 1 |
| 7.e Unemployed | 26 1
 | 12 27 1

 | 2 27 13 | 26 12
 | 2 25 12
 | 27 13 | 26 12
 | 26 13 | 25 11 | 25 11
 | 23 10 | 26 10 | 27 11 |
| 7.f Seriously ill
Delinquency (Includes Active and Pending final accounts) | 1,466 87
 | 74 1,532 93

 | 8 1,462 909 | 1,447 896
 | 5 1,481 904
 | 1,494 922 | 1,485 923
 | 1,481 925 | 1,460 914 | 1,584 1,003
 | 1,586 994 | 43 22 | 21 9 |
| Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill | 25,863 9,07
 | 74 28,435 17,02

 | 3 30,296 21,767 | 33,768 23,899
 | 32,699 22,102
 | 31,589 20,667 | 31,288 18,250
 | 30,628 16,283 | 33,335 16,916 | 38,654 16,809
 | 38,358 16,262 | 38,076 17,454 | 34,392 18,215 |
| 8.a Number of accounts reported above that have an active DPA | 914 36
 | 51 807 38

 | 1 1,126 877 | 1,261 1,131
 | 966 924
 | 856 761 | 815 58:
 | 640 330 | 687 282 | 1,139 246
 | 1,214 248 | 1,019 266 | 674 267 |
| 8.b Number of accounts reported above without an active DPA | 24,949 8,71
 |

 | | 32,507 22,768
 | 3 31,733 21,178
 | 30,733 19,906 |
 | 29,988 15,953 | 32,648 16,634 |
 | 37,144 16,014 | 37,057 17,188 | 33,718 17,948 |
| 9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill 9.a Dollar Value of accounts reported above that have an active DPA | \$8,186,384 \$1,921,27
\$2,358,615 \$646,92
 |

 | | \$15,108,266 \$11,541,395
\$3,278,895 \$2,167,786
 | 5 \$14,097,157 \$11,559,996
5 \$3,065,120 \$2,216,134
 | \$13,754,830 \$11,479,053
\$3,057,145 \$2,247,331 | \$12,183,094 \$8,985,450
\$3,032,440 \$2,086,152
 | \$9,955,421 \$5,007,968
\$2,578,294 \$1,300,688 | \$10,597,495 \$3,762,720
\$2,694,965 \$1,027,461 | \$15,611,580 \$2,930,146
\$4,013,129 \$801,408
 | \$16,969,228 \$2,669,104
\$4,459,566 \$723,303 | \$16,324,208 \$2,817,312
\$4,264,244 \$753,013 | \$13,011,175 \$3,314,247
\$3,154,096 \$737,721 |
| 9.b Dollar Value of accounts reported above riar have an active DPA | \$5,827,769 \$1,274,34
 |

 | |
 | 9 \$11,032,038 \$9,343,863
 | \$10,697,686 \$9,231,722 |
 | \$7,377,127 \$3,707,280 | \$7,902,530 \$2,735,259 | \$11,598,451 \$2,128,738
 | | \$12,059,965 \$2,064,299 | \$9,857,079 \$2,576,526 |
| 10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill | 12,417 2,98
 | 84 10,800 4,94

 | 4 10,528 6,510 | 12,189 9,742
 | 13,888 10,980
 | 14,028 10,855 | 14,001 10,834
 | 13,213 9,010 | 12,073 7,085 | 12,785 6,888
 | 15,056 6,452 | 15,823 6,389 | 16,509 7,116 |
| 10.a Number of accounts reported above that have an active DPA | 2,013 51
 |

 | 6 1,196 667 | 1,683 1,376
 | 5 1,823 1,742
 | 1,509 1,493 | 1,688 1,53
 | 1,340 1,036 | 1,137 615 | 1,356 472
 | 1,956 415 | 1,880 404 | 1,653 426 |
| 10.b Number of accounts reported above without an active DPA 11 Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill | 10,404 2,47
\$6.937.377 \$1.256.14
 |

 | 8 9,332 5,843
4 \$6.045.347 \$2.213.299 | 10,506 8,366
\$8,000,636 \$5.042,588
 | 5 12,065 9,238
\$ \$9,526,566 \$7,251,585
 | 12,519 9,362
\$9,108,085 \$7,512,227 | 12,313 9,297
\$9,213,948 \$7,780,019
 | 11,873 7,974
\$7,733.371 \$5.992.040 | 10,936 6,470
\$6.251.335 \$3.577.669 | 11,429 6,416
\$6,272,435 \$2,401.699
 | 13,100 6,037
\$8,705,252 \$1,960,739 | 13,943 5,985
\$9,756.186 \$1,739.007 | 14,856 6,690
\$9,813,369 \$1,881,188 |
| 11 Dollar Value of desinguent accounts with ordest arears ages boras bays area issuance of a bill
11.a Dollar Value of accounts reported above that have an active DPA | \$2,744,401 \$505,53
 |

 | | \$2,476,620 \$1,350,799
 | \$2,943,611 \$1,944,325
 | \$2,766,622 \$1,997,845 | \$3,306,801 \$2,449,082
 | \$2,894,189 \$2,056,059 | \$2,330,771 \$1,279,501 | \$2,539,746 \$900,469
 | \$3,509,531 \$755,303 | \$3,804,483 \$652,254 | \$3,466,223 \$619,081 |
| 11.b Dollar Value of accounts reported above without an active DPA | \$4,192,976 \$750,60
 |

 | | \$5,524,017 \$3,691,788
 | \$6,582,955 \$5,307,260
 | \$6,341,463 \$5,514,382 | \$5,907,147 \$5,330,930
 | \$4,839,182 \$3,935,981 | \$3,920,564 \$2,298,169 | \$3,732,689 \$1,501,230
 | \$5,195,721 \$1,205,436 | \$5,951,703 \$1,086,753 | \$6,347,146 \$1,262,107 |
| 12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill | 37,176 23,65
 |

 | 2 38,077 23,149 | 37,570 23,128
 | 3 39,632 25,897
 | 42,687 28,959 |
 | 44,626 31,927 | 45,027 32,784 |
 | 43,748 31,279 | 46,019 30,259 | 49,179 29,552 |
| Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA | 14,054 9,64
23,122 14,01
 |

 | 0 11,386 6,382 | 11,313 6,159
26,257 16,969
 | 9 11,857 6,653
 | 12,549 7,482
30 138 21 477 | 14,505 9,362
 | 15,909 10,946
28,717 20,981 | 16,114 11,461
28,913 21,323 | 17,647 11,754
25,746 20,078
 | 17,107 11,505
26.641 19.774 | 17,504 11,250
28,515 19,009 | 16,676 9,889
32,503 19,663 |
| 13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill | \$35,249,853 \$19,905,07
 |

 | |
 | 7 \$39,613,311 \$20,058,114
 | \$43,519,121 \$23,581,384 |
 | \$48,186,297 \$28,901,590 | \$49,519,037 \$30,479,446 | \$47,940,176 \$29,511,064
 | | \$48,978,719 \$26,682,693 | \$52,030,349 \$25,200,579 |
| 13.a Dollar value of accounts reported on above that have an active DPA | \$13,590,220 \$7,799,79
 |

 | 5 \$10,800,282 \$5,090,416 | \$10,902,552 \$4,782,427
 | 7 \$11,852,993 \$5,222,209
 | \$13,223,398 \$6,025,542 | \$15,873,955 \$7,774,784
 | \$18,090,086 \$9,916,155 | \$18,419,201 \$10,743,473 |
 | \$19,393,700 \$10,774,537 | \$19,187,744 \$10,479,696 | \$18,644,891 \$9,005,755 |
| 13.b Dollar value of accounts reported above without an active DPA | \$21,659,632 \$12,105,28
 |

 | 5 \$25,749,210 \$13,100,525 | \$25,950,910 \$12,947,220
 | \$27,760,319 \$14,835,905
 | \$30,295,723 \$17,555,842 | \$29,458,753 \$18,043,153
 | \$30,096,211 \$18,985,434 | \$31,099,836 \$19,735,973 | \$27,594,231 \$18,435,424
 | | \$29,790,975 \$16,202,997 | \$33,385,458 \$16,194,823 |
| 14 Total Number of delinquent accounts 14.a Number of accounts reported above that have an active DPA | 75,456 35,71
16,981 10,51
 |

 | 9 78,901 51,426
7 13,708 7,926 | 83,527 56,769
14,257 8,666
 | 86,219 58,979
5 14,646 9,319
 | 88,304 60,481
14,914 9,736 | 88,344 59,070
17,008 11,480
 | 88,467 57,220
17,889 12,312 | 90,435 56,785
17,938 12,358 | 94,832 55,529
20,142 12,472
 | 97,162 53,993
20,277 12,168 | 99,918 54,102
20,403 11,920 | 100,080 54,883
19,003 10,582 |
| 14.b Number of accounts reported above without an active DPA | 58.475 25.19
 |

 | 2 65.193 43.500 | 69.270 48.103
 | 3 71.573 49.660
 | 73,390 50,745 | 71.336 47.590
 | 70,578 44,908 | 72.497 44.427 | 74.690 43.057
 | 76.885 41.825 | 79,515 42,182 | 81,077 44,301 |
| 15 Total Dollar Value of delinquent accounts | \$50,373,613 \$23,082,50
 |

 | | \$59,962,363 \$34,313,630
 | \$63,237,035 \$38,869,695
 | \$66,382,037 \$42,572,664 | \$66,729,750 \$42,583,405
 | \$65,875,090 \$39,901,598 | \$66,367,867 \$37,819,835 | \$69,824,191 \$34,842,909
 | | \$75,059,114 \$31,239,011 | \$74,854,893 \$30,396,014 |
| 15.a Dollar Value of accounts reported above that have an active DPA | \$18,693,236 \$8,952,26
 |

 | 1 \$15,424,272 \$7,226,179 | \$16,658,066 \$8,301,012
 | \$17,861,723 \$9,382,668
 | \$19,047,165 \$10,270,718 | \$22,213,196 \$12,310,018
 | \$23,562,569 \$13,272,903 | \$23,444,937 \$13,050,434 | \$26,898,819 \$12,777,517
 | | \$27,256,470 \$11,884,963 | \$25,265,210 \$10,362,557 |
| 15.b Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts | \$31,680,377 \$14,130,23
\$29,083,085 \$7,835,85
 |

 | |
 | 8 \$45,375,312 \$29,487,027
1 \$46,122,749 \$35,213,806
 | \$47,334,872 \$32,301,946 | \$44,516,553 \$30,273,384
\$35,156,953 \$16,086,422
 | \$42,312,521 \$26,628,695
\$39,223,924 \$11,560,708 | \$42,922,930 \$24,769,401
\$52,742.061 \$9,228.655 |
 | | \$47,802,643 \$19,354,049
\$44,193,316 \$11,226,401 | \$49,589,683 \$20,033,457
\$46,827,177 \$22,098,407 |
| 17 Total Active and Pending Final A/R | \$79,456,698 \$30,918,35
 |

 | | \$105,990,364 \$69,650,311
 |
 | | \$101,886,703 \$58,669,823
 | | | \$129,514,734 \$43,980,544
 | | 119,252,430 \$42,465,412 | |
| Collection Agencies |
 |

 | |
 |
 | |
 | | |
 | | | |
| 18 Number of cases referred to collection agencies | 2,093 1,29
 | 92 1,618 1,14

 | 7 1,399 853 | 1,555 1,143
 | 3 1,475 1,072
 | 1,538 1,094 | 1,698 1,11
 | 1,757 1,149 | 2,149 1,430 | 2,362 1,697
 | 1,909 1,388 | 2,078 1,409 | 911 588 |
| Payment Plans 19 Number of new payments plans, not including AMP | 3,188 1,57
 | 70 3,096 1,65

 | 3 4,446 2,788 | 4,247 3,355
 | 4.977 3.866
 | |
 | | |
 | | | |
| 20 Number of payment plans defaulted | 4,888 2,38
 |

 | |
 |
 | |
 | 5 976 4 187 | 5 533 3 489 | 11 703 3 590
 | 5.676 3.059 | 7 000 3 141 | 4 396 2 201 |
| 21 Number of active payment agreements |
 | 83 5,361 2,97

 | | 3,814 2,524
 |
 | 4,307 3,318
4,168 2,789 | 6,585 5,064
5,061 3,410
 | 5,976 4,187
4,766 2,906 | 5,533 3,489
5,525 3,383 | 11,703 3,590
4,445 3,297
 | 5,676 3,059
5,212 3,194 | 7,000 3,141
6,980 3,569 | 4,396 2,201
5,504 3,071 |
| | 15,440 9,55
 | 57 13,926 8,65

 | 6 5,312 3,864
9 12,976 7,398 | 3,814 2,524
13,411 8,093
 | 4 4,278 2,895
3 14,339 9,138
 | 4,168 2,789
14,115 9,222 | 5,061 3,410
15,914 10,75
 | 4,766 2,906
17,243 11,803 | 5,525 3,383
16,441 11,309 | 4,445 3,297
18,143 11,175
 | 5,212 3,194
19,361 11,551 | 6,980 3,569
18,914 10,906 | 5,504 3,071
17,927 10,019 |
| 21.a Number of Active Step-plan agreements | 15,440 9,55
2,492 1,46
 | 57 13,926 8,65
51 2,244 1,25

 | 6 5,312 3,864
9 12,976 7,398
9 2,290 1,304 | 3,814 2,524
13,411 8,093
2,490 1,661
 | 4 4,278 2,895
3 14,339 9,138
1 2,670 1,996
 | 4,168 2,789
14,115 9,222
2,652 2,209 | 5,061 3,410
15,914 10,751
3,465 2,953
 | 4,766 2,906
17,243 11,803
3,776 3,238 | 5,525 3,38
16,441 11,30
3,629 2,920 | 4,445 3,297
18,143 11,175
3,145 2,743
 | 5,212 3,194
19,361 11,551
3,778 2,789 | 6,980 3,569
18,914 10,906
3,881 2,358 | 5,504 3,071
17,927 10,019
3,774 2,042 |
| 21.b Number of Company issued non-Step plans | 15,440 9,55
2,492 1,46
12,918 8,08
 | 57 13,926 8,65
51 2,244 1,27
84 11,661 7,36

 | 6 5,312 3,864
9 12,976 7,398
9 2,290 1,304
8 10,665 6,082 | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
 | 4 4,278 2,895
3 14,339 9,138
1 2,670 1,996
2 11,646 7,134
 | 4,168 2,789
14,115 9,222
2,652 2,209
11,437 7,003 | 5,061 3,410
15,914 10,75
3,465 2,95
12,420 7,78
 | 4,766 2,906
17,243 11,803
3,776 3,238
13,428 8,552 | 5,525 3,383
16,441 11,309
3,629 2,920
12,778 8,369 | 4,445 3,297
18,143 11,175
3,145 2,743
14,970 8,415
 | 5,212 3,194
19,361 11,551 | 6,980 3,569
18,914 10,906 | 5,504 3,071
17,927 10,019 |
| | 15,440 9,55
2,492 1,46
 | 57 13,926 8,65
51 2,244 1,25

 | 6 5,312 3,864
9 12,976 7,398
9 2,290 1,304 | 3,814 2,524
13,411 8,093
2,490 1,661
 | 4 4,278 2,895
3 14,339 9,138
1 2,670 1,996
 | 4,168 2,789
14,115 9,222
2,652 2,209 | 5,061 3,410
15,914 10,751
3,465 2,953
 | 4,766 2,906
17,243 11,803
3,776 3,238 | 5,525 3,38
16,441 11,30
3,629 2,920 | 4,445 3,297
18,143 11,175
3,145 2,743
 | 5,212 3,194
19,361 11,551
3,778 2,789 | 6,980 3,569
18,914 10,906
3,881 2,358 | 5,504 3,071
17,927 10,019
3,774 2,042 |
| 21.b Number of Company issued non-Step plans 21.c Number of regulatory order non-Step plans 21.d Number of Commission sanctioned "October Rule" payment plans 22 Number of Commission sanctioned MoltograMP | 15,440 9,55
2,492 1,46
12,918 8,08
 | 57 13,926 8,65
51 2,244 1,27
84 11,661 7,36

 | 6 5,312 3,864
9 12,976 7,398
9 2,290 1,304
8 10,665 6,082 | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
 | 4 4,278 2,895
3 14,339 9,138
1 2,670 1,996
2 11,646 7,134
0 23 8
 | 4,168 2,789
14,115 9,222
2,652 2,209
11,437 7,003 | 5,061 3,410
15,914 10,75
3,465 2,95
12,420 7,78
29 10
 | 4,766 2,906
17,243 11,803
3,776 3,238
13,428 8,552
39 13 | 5,525 3,383
16,441 11,309
3,629 2,920
12,778 8,369
34 24 | 4,445 3,297
18,143 11,175
3,145 2,743
14,970 8,415
28 17
 | 5,212 3,194 19,361 11,551 3,778 2,789 15,583 8,762 0 0 | 6,980 3,569
18,914 10,906
3,881 2,358 | 5,504 3,071
17,927 10,019
3,774 2,042
14,153 7,977
0 0 |
| 21.b Number of Company issued non-Step plans. 21.c Number of regulatory order non-Step plans. 21.d Number of Commission sanctioner October Rule" payment plans. 22.d Number of new budget plans, not including AMP Stau-Offs. Stau-Offs. | 15,440 9,55
2,492 1,46
12,918 8,08
29 1
1
735 43
 | 57 13,926 8,65 51 2,244 1,21 84 11,661 7,34 11 20 1 1 1 1 32 865 55

 | 5 5,312 3,864 9 12,976 7,398 9 2,220 1,304 8 10,665 6,082 1 20 11 1 1 1 4 1,384 1,052 | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
22 10
1 0
966 751
 | 4,278 2,895 3 14,339 9,138 2,670 1,996 2 11,646 7,134 2 23 8 0 0 0 1 867 640
 | 4,168 2,789
14,115 9,222
2,652 2,209
11,437 7,003
26 10
0 0 0
729 544 | 5,061 3,410
15,914 10,75:
3,465 2,955
12,420 7,788
29 10
0 0
829 564
 | 4,766 2,906
17,243 11,803
3,776 3,238
13,428 8,552
39 13
0 0 0
631 374 | 5,525 3,38:
16,441 11,300
3,629 2,92(
12,778 8,365
34 24
0 (
816 357 | 4,445 3,297
18,143 11,175
3,145 2,743
14,970 8,415
28 17
0 0
1,042 401
 | 5,212 3,194
19,361 11,551
3,778 2,789
15,583 8,762
0 0
0 0
775 324 | 6,980 3,569 18,914 10,906 3,881 2,358 15,033 8,548 0 0 0 0 771 317 | 5,504 3,071
17,927 10,019
3,774 2,042
14,153 7,977
0 0
0 0
614 344 |
| 21.b Number of Company issued non-Step plans 21.c Number of regulatory order non-Step plans 21.d Number of Commission sanctioned "October Rule" sayment plans 21.a Number of Commission sanctioned "October Rule" sayment plans 22. Number of new budget plans, including Rule" Shub-Offs 31.b Offs 31.b Offs | 15,440 9,55
2,492 1,46
12,918 8,08
29 1
1
 | 57 13,926 8,65 51 2,244 1,21 84 11,661 7,34 11 20 1 1 1 1 32 865 55

 | 5 5,312 3,864 9 12,976 7,398 9 2,290 1,304 8 10,665 6,082 1 20 11 1 1 1 | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
22 10
1 0
 | 4 4,278 2,895 3 14,339 9,138 4 2,670 1,996 1 1,646 7,134 1 23 8 0 0 0
 | 4,168 2,789
14,115 9,222
2,652 2,209
11,437 7,003
26 10
0 0 | 5,061 3,410
15,914 10,75:
3,465 2,955
12,420 7,788
29 11
0 0 0
 | 4,766 2,906 17,243 11,803 3,776 3,238 13,428 8,552 39 13 0 0 | 5,525 3,383 16,441 11,305 3,629 2,920 12,778 8,365 34 22 0 0 | 4,445 3,297 18,143 11,175 3,145 2,743 14,970 8,415 28 17 0 0
 | 5,212 3,194
19,361 11,551
3,778 2,789
15,583 8,762
0 0
0 0 | 6,980 3,569
18,914 10,906
3,881 2,358
15,033 8,548
0 0
0 0 | 5,504 3,071 17,927 10,019 3,774 2,042 14,153 7,977 0 0 0 0 |
| 21.b Number of Company issued non-Step plans. 21.c Number of regulatory order non-Step plans. 21.d Number of Commission sanctioner October Rule" payment plans. 22.d Number of new budget plans, not including AMP Stau-Offs. Stau-Offs. | 15,440 9,55
2,492 1,46
12,918 8,08
29 1
1
735 43
 | 57 13,926 8,65 51 2,244 1,21 84 11,661 7,34 11 20 1 1 1 1 32 865 55

 | 5 5,312 3,864 9 12,976 7,398 9 2,220 1,304 8 10,665 6,082 1 20 11 1 1 1 4 1,384 1,052 | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
22 10
1 0
966 751
 | 4,278 2,895 3 14,339 9,138 2,670 1,996 2 11,646 7,134 2 23 8 0 0 0 1 867 640
 | 4,168 2,789
14,115 9,222
2,652 2,209
11,437 7,000
26 10
0 0
729 544
40,364 31,073 | 5.061 3.411 15.914 10,757 3.465 2.9557 12,420 7,788 29 11 0 0 829 564 48,179 37,033 776 665
 | 4,766 2,906
17,243 11,803
3,776 3,238
13,428 8,552
39 13
0 0
631 374
46,012 32,819 | 5,525 3,38:
16,441 11,305
3,629 2,920
12,778 8,365
34 24
0 0 0
816 352
40,475 26,542 | 4,445 3,297
18,143 11,175
3,145 2,743
14,970 8,415
28 17
0 0
1,042 401
43,957 26,702
 | 5,212 3,194
19,361 11,551
3,778 2,789
15,583 8,762
0 0
0 0
775 324
42,033 22,834 | 6,980 3,569 18,914 10,906 3,881 2,358 15,033 8,548 0 0 0 0 771 317 49,384 24,688 | 5,504 3,071
17,927 10,019
3,774 2,042
14,153 7,977
0 0
0 0
614 344 |
| 21.b. Number of Company suised non-Step plans 21.e. Number of requisitory order on-Step plans 21.e. Number of Commission sunctioned"October Rule" sayment plans 21.e. Number of Commission sunctioned"October Rule" sayment plans 21.e. Number of new budget plans on including AMP 22. Number of new budget plans on including AMP 23. Number of Service Disconnection for non-sparsent 24. Number of Service Disconnection for non-sparsent | 15,440 9,55
2,492 1,46
12,918 8,08
29 1
1
735 43
 | 57 13,926 8,65 51 2,244 1,21 84 11,661 7,34 11 20 1 1 1 1 32 865 55

 | 5 5,312 3,864 9 12,976 7,398 9 2,220 1,304 8 10,665 6,082 1 20 11 1 1 1 4 1,384 1,052 | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
22 10
1 0
966 751
 | 4,278 2,895 3 14,339 9,138 2,670 1,996 2 11,646 7,134 2 23 8 0 0 0 1 867 640
 | 4,168 2,785 14,115 9,222 2,652 2,205 11,437 7,003 26 10 0 0 729 544 40,364 31,073 110 166 0 0 0 0 | 5,061 3,410 15,914 10,757 3,465 2,955 12,420 7,788 0 0 829 566 776 665 776 665 0 0
 | 4,766 2,906 17,243 11,803 3,776 3,238 13,428 8,552 39 13 0 0 631 374 1,230 959 1,230 959 0 0 0 0 | 5.525 3.383 16,441 11,200 3,629 2,020 12,778 8,365 34 2c 0 0 816 352 40,475 26,542 1,190 1,277 1,190 1,277 0 0 | 4,445 3,287 18,143 11,175 3,145 2,743 14,970 8,415 28 17 0 0 1,042 401 43,957 26,702 1,559 1,323 0 0 0
 | 5.212 3.194 19,361 11,551 3.778 2.789 15,583 8.762 0 0 0 0 775 324 1444 767 1,444 767 0 0 0 0 | 6,980 3,569 18,914 10,906 3,881 2,358 10,033 8,548 0 0 0 0 771 317 49,384 24,688 2,419 874 0 0 | 5,504 3,071
17,927 10,019
3,774 2,042
14,153 7,977
0 0
0 0
614 344 |
| 21.b Number of Company sused non-Step plans 21.c Number of regulatory order non-Step plans 21.d Number of Commission sunctioned "October Rule" symmet plans 21.a Number of Commission sunctioned "October Rule" symmet plans 21.a Number of new budget plans, inclinidating AMP 3Nu-Offs Struct-Offs 24. Number of Service Disconnection for non-symmett 24. Number of Service Disconnection for non-symmett on accounts with NO special protection 24. Number of Service Disconnection for non-symmett on accounts with NO special protection 24. Number of Service Disconnection for non-symmett on accounts with ND special protection 24. Number of Service Disconnection for non-symmett on accounts with ND special protection | 15,440 9,55 2,492 1,444 12,918 8,08 29 1 1 1 20,637 8,37 0 3 0 3 0 0 0 0 0 0
 | 13,926 8,66 12,244 12;2 11,661 7,36 1 1 1 1 22 865 55 25,541 188 0 188 0 199 0

 | 6 5.312 3.864 9 12.976 7.398 9 2.290 1.304 8 10.665 6.082 1 20 11 1 1 1 4 1,384 1.052 5 33.487 22.699 1 0 35 0 0 35 0 0 0 5 0 0 | 3,814 2,524 13,411 8,093 2,490 1,661 10,898 6,422 22 10 1 0 966 751 19,947 14,290 0 27 0 27 0 0 0 0 0 0 0 0 0 0 0 0
 | 1 4,278 2,895 2 14,339 9,138 2 6,670 1,996 2 11,646 7,134 2 2 8 0 0 0 2 3 8 0 0 0 2 32,262 21,977 7 0 46 0 0 0 0 0 46 0 0 0
 | 4,168 2,785 14,115 9,222 2,652 2,205 11,437 7,003 26 110 0 0 729 544 40,364 31,073 110 166 110 166 101 161 | 5.061 3.411 15,914 10,755 3,465 2,955 12,420 7,788 0 0 829 564 776 6653 776 6655 0 0 0 0 646 544
 | 4,766 2,906 17,243 11,803 3,776 3,238 13,428 8,552 39 13 0 0 631 374 1,230 959 1,230 959 1,230 959 0 0 860 670 | 5,525 3,383 16,441 11,309 3,629 2,920 12,778 8,365 34 22 0 0 816 352 40,475 26,543 1,190 1,277 1,190 1,277 0 0 6 6 813 844 | 4,445 3,297 18,143 11,175 3,145 2,743 14,970 8,415 28 17 0 0 1,042 401 3,957 26,702 1,959 1,323 1,959 1,323 0 0 1,268 827
 | 5.212 3.194 19.361 11.551 3.778 2.789 15.583 8.762 0 0 0 0 775 324 42.033 22.834 1.444 767 1.444 767 0.484 421 | 6 980 3 569 18,914 10,906 3,881 2,338 15,033 8,548 15,033 8,548 9,00 0 0 0 0 0 771 317 49,384 24,688 2,419 874 0 0 1,464 457 | 5.504 3.071 17.927 10.018 3.774 2.042 14.153 7.977 0 0 614 344 28.073 14.013 3 7 3 7 0 0 1 7 |
| 21.b. Number of Company suised non-Step plans 21.e. Number of requisitory order on-Step plans 21.e. Number of Commission sunctioned"October Rule" sayment plans 21.e. Number of Commission sunctioned"October Rule" sayment plans 21.e. Number of new budget plans on including AMP 22. Number of new budget plans on including AMP 23. Number of Service Disconnection for non-sparsent 24. Number of Service Disconnection for non-sparsent | 15,440 9,55
2,492 1,46
12,918 8,08
29 1
1
735 43
 | 13,926 8,66 12,244 1,27 11 20 11 1 1 1 12 865 55 75 25,541 10,66 88 0 3 88 0 3 90 0 2 90 0 2

 | $\begin{array}{c} 6 \\ 5 \\ -5 \\ -312 \\ -76 \\ -7 \\ -398 \\ -2 \\ -2 \\ -2 \\ -2 \\ -2 \\ -2 \\ -2 \\ -$ | 3,814 2,524
13,411 8,093
2,490 1,661
10,898 6,422
22 10
1 0
966 751
 | 4,278 2,895 3 14,339 9,138 2,670 1,996 2 11,646 7,134 2 23 8 0 0 0 1 867 640
 | 4,168 2,785 14,115 9,222 2,652 2,205 11,437 7,003 26 10 0 0 729 544 40,364 31,073 110 166 0 0 0 0 | 5.061 3.4141 15.914 10.757 3.465 2.952 12.420 7.716 829 56- 7776 665 7776 665 0 (646 547 0.2% 0.39
 | 4,766 2,906 17,243 11,803 3,776 3,238 13,428 8,552 39 13 0 0 631 374 1,230 959 1,230 959 0 0 0 0 | 5.525 3.383 16,441 11,200 3,629 2,020 12,778 8,365 34 2c 0 0 816 352 40,475 26,542 1,190 1,277 1,190 1,277 0 0 | 4.445 3.267 18.143 11.175 3.145 2.743 14.970 6.415 28 17 0 0 1.042 401 4.3577 26.072 1.959 1.323 0 0 1.042 401 4.3557 26.070 1.959 1.323 0 0 1.268 827 0.458 0.556
 | 5.212 3.194 19,361 11,551 3.778 2.789 15,583 8.762 0 0 0 0 775 324 1444 767 1,444 767 0 0 0 0 | 6,980 3,569 18,914 10,906 3,881 2,358 10,033 8,548 0 0 0 0 771 317 49,384 24,688 2,419 874 0 0 | 5.504 3.071 17.927 10.019 3.774 2.042 14.153 7.977 0 0 0 0 614 344 28.073 14.013 3 7 3 2 0 0 0 0 0 1 7 0.0% |
| 21.b Number of Company subset from Step plans 21.e Number of regulatory order non-Step plans 21.e Number of regulatory order non-Step plans 21.e Number of Commission sunctioned" October Rue" sayment plans 21.e Number of new bagic plans non including and MP 3.ver-Offs Number of Accounts Sent Notice of Disconnection for non-payment 24. Number of Service Disconnection for non-payment of accounts with ND special protection 24. Number of Service Disconnection for non-payment or accounts with ND special protection 24. Number of Service Disconnection for non-payment or accounts with ND special protection 24. Number of Service Disconnection for non-payment or accounts with ND special protection 24. Number of Service Disconnection for non-payment or accounts with ND special protection 24. Number of Service Disconnection for non-payment or accounts with ND special protection 24. Bain of Service Disconnection for non-payment or accounts with ND special protection 25. Average balance of Service Disconnection for non-payment or accounts with ND special protection | 15,440 9,540 2,492 9,54 1,2918 8,60 2,9 1 735 44 20,637 8,37 0 3 0 3 0 2 0,0% 0,0 50 51,97 50 51,97
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$

 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 3.814 2.524 13.411 8.093 2.489 1.661 10.898 6.422 22 10 1 0 966 751 19.947 1.229 0 22 0 27 0 0 0 0 0 0 0 25 0.0% 0.0% \$0 \$2,233 \$0 \$2,233 \$0 \$2,233
 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$
 | 4.168 2.2852 14.115 9.222 2.652 2.2602 11.437 7.003 26 10 0 0 729 544 40.364 31.077 110 166 101 166 0.0% 0.1% \$3.480 \$2.300 \$3.480 \$2.300 | 5.061 3.441 15.914 10.757 3.465 2.957 12.420 7.788 29 11 0 0 68.29 56- 7.76 66- 0 0 646 544 0.255 0.33 52.942 2.277 52.942 52.727 52.942 52.274 52.942 52.274 52.942 52.274 52.942 52.274
 | $\begin{array}{c} 4,766 & 2.060\\ 17,243 & 11,603\\ 3,776 & 3,283\\ 13,428 & 8,552\\ 39 & 13\\ 0 & 0\\ 6,51 & 377\\ 46,012 & 22,413\\ 1,220 & 959\\ 1,230 & 959\\ 1,230 & 959\\ 0 & 0\\ 850 & 677\\ 0,3\% & 0,4\%\\ 52,211 & 51,950\\ 52,211 & 51,950\\ 51,215 & 51,950\\ 51,215 & 51,950\\ 52,211 & 51,950\\ 51,215 &$ | 5.525 3.383 16.441 11.305 3.629 2.920 12.778 8.365 34 2.6 4 2.6 4 2.6 4.0475 2.6,441 1.190 1.277 1.190 1.277 0 0 8.13 844 0.3% 0.55 52.186 51.787 52.186 51.787 | 4.445 3.267 18.143 11.175 3.145 2.743 14.970 8.415 28 12 1 0 1.042 401 4.357 26.702 1.599 1.232 0 0 1.268 827 0.44 0.55 \$1.856 \$1.591 \$1.856 \$51.591
 | 5,12 3,344 13,861 11,551 3,778 2,789 0 0 0 0 775 324 42,033 22,834 1,444 767 0 0 841 421 0,358 51,576 54,833 51,576 | 6 980 3.569 18.914 10.906 3.881 2.358 15.033 8.548 0 0 0 0 0 0 771 317 74 9.384 2.419 874 0 0 1.464 457 1.464 5.0.3% 5.1.874 51.481 5.1.874 51.481 | 5.504 3.071 17.927 10.018 3.774 2.042 0 0 0 0 6.14 344 2.073 14.013 2.073 14.013 2.0 0 0 0 1 7 0 0 1 7 0.0% 0.0% \$1.072 \$3.104 \$1.072 \$3.104 |
| 12.1.6 Number of Company suised non-Step plans 21.4 Number of Foundiary soften on Step plans 21.4 Number of Commission sunctioned "October Rule" symmetry plans 21.4 Number of Commission sunctioned "October Rule" symmetry plans 21.4 Number of mere bladge plans on refluiding AMD 23.4 Number of mere bladge plans on refluiding AMD 24.8 Number of Service Disconnection for non-symmetric 24.8 Number of Service Disconnection for non-symmetric not accounts with NL special protection 24.6 Number of Service Disconnections for non-symmetric notacounts with NL special protection 25.6 Average blance of Service Disconnections for non-symmetric notacounts with NL special protection 25.8 Average blance of Service Disconnections for non-symmetric notacounts with NL special protection 25.8 Average blance of Service Disconnections for non-symmetric notacounts with NL special protection | 15,440 9,55 2,492 1,46 12,918 8,06 29 1,4 1 1 20 0,837 0,037 8,33 0,037 0,037 0,00 0 0,00 0 0,050 0,054 0,050 0,054
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$

 | $ \begin{bmatrix} 5 & -5.312 & -3.864 \\ 9 & 12.976 & -7.398 \\ 9 & 2.290 & -1.304 \\ 1 & 0.065 & 6.602 \\ 1 & 20 & 11 \\ 1 & 20 & 11 \\ 1 & 1 & 1 \\ 1 & 1.384 & 1.052 \\ 1 & 0 & 35 \\ 1 & 0 & 35 \\ 1 & 0 & 0 \\ 3 & 0 & 0 \\ 0 & 0 & 0 \\ 0 & 0 & 0 \\ 0 & 0 &$ | 3.814 2.524 13.411 8.093 2.490 1.661 10.898 6.422 22 10 1 0 966 751 19.947 14.290 0 27 0 0 0 27 0 0 0 26 0.0% 0.0% 50 52,723
 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$
 | 4.168 2.285 14.115 9.222 2.652 2.265 11.437 7,000 11.437 7,001 2.6 11.637 2.6 11.637 2.6 11.637 2.6 11.0 40.364 31.073 110 166 100 16 101 166 0 0 101 143 0.0% 0.23,840 3.8480 \$2,2000 | 5,061 3,4141
15,914 10,75:
3,465 2,95;
12,420 7,788
29 11
0 0 (
829 56-
829 56-
776 66;
0 0 (
646 54;
0,2% 0,2% 2,277
 | 4.766 2.060 17.243 11.803 3.776 3.283 13.428 8.552 13.99 13.628 13.99 10 0 0 6.31 374 46.012 32.819 1.230 959 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0.3% 0.3% 0.3% 0.3% | 5.525 3.883 16.441 11.303 3.629 2.920 12.778 8.3657 2.84 22 24 22 24 22 3.619 2.5542 40.475 26.542 1.190 1.277 0 0 6.813 843 0.3% 0.3% 0.3% 0.3% 0.3% 0.3% | 4.445 3.267 18.143 11.175 3.145 2.743 14.970 8.415 14.970 8.415 1.928 11 1.928 11.175 1.942 0 1.042 401 43.957 26.702 1.559 1.233 0 0 1.268 827 0.456 51.591
 | 5.22 3.349 13.861 11.551 3.778 2.789 15.583 8.762 15.593 8.762 0 0 0 0 775 324 42.033 22.834 1.444 767 0 0 841 421 0.3% 0.3% 0.841 421 0.3% 0.3% 51.576 51.576 | 6.980 3.560 18.914 10.996 3.81 2.538 15.033 8.548 0 0 0 0 771 317 49.384 24.688 2.419 874 0 0 1.646 457 0.5% 0.3% 1.874 51.481 | $\begin{array}{c} 5.504 & 3.071 \\ 17.927 & 10.019 \\ 3.774 & 2.042 \\ 14.153 & 7.977 \\ 0 & 0 \\ 0 & 0 \\ 6.14 & 344 \\ \hline \\ \hline \\ 28.073 & 14.013 \\ 3 & 7 \\ 0 & 0 \\ 1 & 7 \\ 0.0\% & 0.0\% \\ 5.1072 & 5.3.104 \\ \end{array}$ |
| 21.b Number of Company sused non-Step plans 21.c Number of Equilitary order on-Step plans 21.d Number of Commission sunctioned" October Rule" symmetry plans 21.4 Number of Commission sunctioned" October Rule" symmetry plans 21.8 Number of Commission sunctioned "October Rule" symmetry plans 21.8 Number of Revised Bacomachine Rule and Rule Rule and Rule a | 15,440 9,242 9,54 1,242 9,24 1,46 12,918 8,00 1,29 1 735 4,37 0,3 1 0 3 0 3 1 0 1 0 2 0,0% 0,0 1 0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 0 2 0,0% 0,0 0 0 0 2 0 0,0 0
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$

 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 3.814 2,524 13,411 8,093 2,490 1,661 10,898 6,422 22 10 1 0 966 751 9 9,66 10,947 14,209 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 250 50 52,723 50 50 50 50
 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$
 | 4.168 2.2852 14.115 9.222 2.652 2.0602 11.437 7.003 26 10 0 0 2729 544 3107 110 10 166 110 166 0 0 0 0 0 101 3.480 52.300 53.480 52.300 53.480 52.300 54.5 50 | 5.061 3.441 15.914 10.757 3.465 2.957 12.420 7.788 29 11 0 0 68.29 56- 7.76 66- 0 0 646 544 0.25 0.394 52.942 52.717 52.942 52.272 50 55
 | $\begin{array}{c} 4,766 & 2.060\\ 17,243 & 11,603\\ 3,776 & 3,283\\ 13,428 & 8,552\\ 39 & 13\\ 0 & 0\\ 6,51 & 377\\ 46,012 & 22,419\\ 1,230 & 959\\ 1,230 & 959\\ 1,230 & 959\\ 0 & 0\\ 880 & 677\\ 0,3\% & 0,4\%\\ 52,211 & 51,959\\ 52,212 & 51,959\\ 52,212 & 51,959\\ 52,212 & 51,959\\ 52,212 &$ | 5.525 3.383 16.441 11.305 3.649 2.905 12.778 8.365 34 2.0 4 2.0 4 2.643 4.0475 2.6444 1.190 1.277 1.190 1.277 0 0 8.13 844 0.3% 0.55 \$2.186 \$1.787 \$2.186 \$1.787 \$2.186 \$1.782 \$2.186 \$1.782 \$2.50 \$50 | 4.445 3.267 18.143 11.175 3.145 2.743 14.370 8.415 28 12 0 0 1.042 401 1.595 1.232 1.595 1.232 0 0 1.268 827 0.48 51.591 51.856 51.591 51.856 51.591 50 50
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 6.980 3.569 18.914 10.996 3.881 2.358 15.033 8.548 0 0 0 0 771 317 49.384 24.688 2.419 874 0 0 1.664 457 0.5% 0.38% 51.874 51.481 5.874 51.481 50 50 | 5.504 3.071 17.927 10.018 3.774 2.042 0 0 0 0 0 0 614 344 3.77 3 7 3 0 0 1 7 0.000 0 1 7 0.0000 0 1 7 0.0000 0000 51.072 53.104 50 50 |
| 12.1.6 Number of Company suised non-Step plans 12.4 Number of Explainty corder on Step plans 12.1.6 Number of Formission sunctioned "October Rule" symmetry plans 12.1.6 Number of Commission sunctioned "October Rule" symmetry plans 12.1.6 Number of mere bladget plans on refluiding AMD 12.1.6 Number of Accounts Sent Notice of Stoconection for non-symmetric 12.4 Number of Service Disconnection for non-symmetric 12.4. Number of Service Disconnection for non-symmetric not accounts WHI to special protection 12.4. Number of Service Disconnection for non-symmetric not accounts with NO special protection 13.4. Attriage blance of Service Disconnections for non-symmetric not accounts with NO special protection 13.6. Attriage blance of Service Disconnections for non-symmetric not accounts with NO special protection 13.6. Attriage blance of Service Disconnections for non-symmetric not accounts with NO special protection 13.6. Attriage blance of Service Disconnections for non-symmetric not accounts with NO special protection | 15,440 9,540 2,492 9,54 1,2918 8,60 2,9 1 735 44 20,637 8,37 0 3 0 3 0 2 0,0% 0,0 50 51,97 50 51,97
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$

 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 3.814 2.524 13.411 8.093 2.489 1.661 10.898 6.422 22 10 1 0 966 751 19.947 1.229 0 27 0 27 0 0 0 0 0 0 0 25 0.0% 0.0% \$0 \$2,233 \$0 \$2,233 \$0 \$2,233
 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$
 | 4.168 2.2852 14.115 9.222 2.652 2.2602 11.437 7.003 26 10 0 0 729 544 40.364 31.077 110 166 101 166 0.0% 0.1% \$3.480 \$2.300 \$3.480 \$2.300 | 5.061 3.441 15.914 10.757 3.465 2.957 12.420 7.788 29 11 0 0 68.29 56- 7.76 66- 0 0 646 544 0.25 0.394 52.942 52.717 52.942 52.272 50 55
 | $\begin{array}{c} 4,766 & 2.060\\ 17,243 & 11,603\\ 3,776 & 3,283\\ 13,428 & 8,552\\ 39 & 13\\ 0 & 0\\ 6,51 & 377\\ 46,012 & 22,413\\ 1,220 & 959\\ 1,230 & 959\\ 1,230 & 959\\ 0 & 0\\ 880 & 677\\ 0,3\% & 0,4\%\\ 52,211 & 51,950\\ 52,211 & 51,950\\ 51,215 & 51,950\\ 51,215 & 51,950\\ 52,211 & 51,950\\ 51,215 & 51,950\\ 51,215 & 51,950\\ 51,215 & 51,950\\ 52,211 & 51,950\\ 51,215 & 51,950\\ 52,211 & 51,950\\ 51,215 &$ | 5.525 3.383 16.441 11.305 3.629 2.920 12.778 8.365 34 2.6 4 2.6 4 2.6 4.0475 2.6,441 1.190 1.277 1.190 1.277 0 0 8.13 844 0.3% 0.55 52.186 51.787 52.186 51.787 | 4.445 3.267 18.143 11.175 3.145 2.743 14.970 8.415 28 12 1 0 1.042 401 4.357 26.702 1.599 1.232 0 0 1.268 827 0.4% 0.5% \$1.856 \$1.591 \$1.856 \$51.591
 | 5,12 3,344 13,861 11,551 3,778 2,789 0 0 0 0 775 324 42,033 22,834 1,444 767 0 0 841 421 0,358 51,576 54,833 51,576 | 6 980 3.569 18.914 10.906 3.881 2.358 15.033 8.548 0 0 0 0 0 0 771 317 74 9.384 2.419 874 0 0 1.464 457 1.464 5.0.3% 5.1.874 51.481 5.1.874 51.481 | 5.504 3.071 17.927 10.018 3.774 2.042 0 0 0 0 6.14 344 2.073 14.013 2.073 14.013 2.0 0 0 0 1 7 0 0 1 7 0.0% 0.0% \$1.072 \$3.104 \$1.072 \$3.104 |
| 12.1.6. Number of Company sused non-Step plans 12.4. Number of commission sunctioned "October Rule" sayment plans 12.1.6. Number of commission sunctioned "October Rule" sayment plans 12.1.6. Number of commission sunctioned "October Rule" sayment plans 12.1.6. Number of new budget plans, on industing AMP 13.1.6. Number of new budget plans, on industing AMP 14.1.7.7.7.7.7.7.7.7.7.7.7.7.7.7.7.7.7.7 | 15,440 9,242 9,54 1,242 9,24 1,46 12,918 8,00 1,29 1 735 4,37 0,3 1 0 3 0 3 1 0 1 0 2 0,0% 0,0 1 0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 2 0,0% 0,0 0 0 2 0,0% 0,0 0 0 2 0,0% 0,0 0 <t< td=""><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>$\begin{array}{c} 3.814 & 2.524 \\ 13.411 & 8.093 \\ 2.490 & 1.661 \\ 10.0896 & 6.422 \\ 2.2 & 0 \\ 3.966 & 751 \\ \hline \\ 0 & 966 & 751 \\ \hline \\ 0 & 0 & 27 \\ 0 & 0 \\$</td><td>$\begin{array}{c ccccccccccccccccccccccccccccccccccc$</td><td>4.168 2.2852 14.115 9.222 2.652 2.0602 11.437 7.003 26 10 0 0 2729 544 3107 110 10 166 110 166 0 0 0 0 0 101 3.480 52.300 53.480 52.300 53.480 52.300 54.5 50</td><td>5061 3444 15,914 10,75 3,465 2,620 12,420 7,788 29 11 0 (6829 56 7,766 66 7,776 66 7,776 66 7,776 56 7,776 56 7,778 52,942 52,942 52,277 52,942 52,274 52,942 52,274 52,942 52,274 52,942 52,754 57 57 67 51 672 51 672 51</td><td>4.766 2.966 17.243 11.603 3.776 3.28 3.776 3.28 13.428 4.552 20 10 6.51 3.776 3.776 3.28 13.428 4.552 20 10 6.51 3.776 1.220 9.60 1.220 9.60 0.05 1.22 9.60 6.70 0.3% 0.454 5.2.211 5.1550 5.0 50 1.096 7.69 1.096 7.69</td><td>5.525 3.383 16.441 11.305 3.649 2.905 12.778 8.365 34 2.0 4 2.0 4 2.643 4.0475 2.6444 1.190 1.277 1.190 1.277 0 0 8.13 844 0.3% 0.55 \$2.186 \$1.787 \$2.186 \$1.787 \$2.186 \$1.782 \$2.186 \$1.782 \$2.50 \$50</td><td>4.445 3.267 18.143 11.175 3.145 2.743 14.370 8.415 28 12 0 0 1.042 401 1.595 1.232 1.595 1.232 0 0 1.268 827 0.48 51.591 51.856 51.591 51.856 51.591 50 50</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>6.980 3.569 18.914 10.996 3.881 2.358 15.033 8.548 0 0 0 0 771 317 49.384 24.688 2.419 874 0 0 1.664 457 0.5% 0.38% 51.874 51.481 5.874 51.481 50 50</td><td>5.604 3.071 17,927 10.019 3,774 2.042 0 0 0 0 644 9.00 644 2.042 3 7 0 0 1.1 2 0 0 1.1 7 0.05 0.05 1.1 7 0.06 0.05 51.072 53.104 50 50 3 7 3 7 3 7 3 7</td></t<>
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 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | $\begin{array}{c} 3.814 & 2.524 \\ 13.411 & 8.093 \\ 2.490 & 1.661 \\ 10.0896 & 6.422 \\ 2.2 & 0 \\ 3.966 & 751 \\ \hline \\ 0 & 966 & 751 \\ \hline \\ 0 & 0 & 27 \\ 0 & 0 \\$
 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ | 4.168 2.2852 14.115 9.222 2.652 2.0602 11.437 7.003 26 10 0 0 2729 544 3107 110 10 166 110 166 0 0 0 0 0 101 3.480 52.300 53.480 52.300 53.480 52.300 54.5 50
 | 5061 3444 15,914 10,75 3,465 2,620 12,420 7,788 29 11 0 (6829 56 7,766 66 7,776 66 7,776 66 7,776 56 7,776 56 7,778 52,942 52,942 52,277 52,942 52,274 52,942 52,274 52,942 52,274 52,942 52,754 57 57 67 51 672 51 672 51
 | 4.766 2.966 17.243 11.603 3.776 3.28 3.776 3.28 13.428 4.552 20 10 6.51 3.776 3.776 3.28 13.428 4.552 20 10 6.51 3.776 1.220 9.60 1.220 9.60 0.05 1.22 9.60 6.70 0.3% 0.454 5.2.211 5.1550 5.0 50 1.096 7.69 1.096 7.69 | 5.525 3.383 16.441 11.305 3.649 2.905 12.778 8.365 34 2.0 4 2.0 4 2.643 4.0475 2.6444 1.190 1.277 1.190 1.277 0 0 8.13 844 0.3% 0.55 \$2.186 \$1.787 \$2.186 \$1.787 \$2.186 \$1.782 \$2.186 \$1.782 \$2.50 \$50 | 4.445 3.267 18.143 11.175 3.145 2.743 14.370 8.415 28 12 0 0 1.042 401 1.595 1.232 1.595 1.232 0 0 1.268 827 0.48 51.591 51.856 51.591 51.856 51.591 50 50 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$
 | 6.980 3.569 18.914 10.996 3.881 2.358 15.033 8.548 0 0 0 0 771 317 49.384 24.688 2.419 874 0 0 1.664 457 0.5% 0.38% 51.874 51.481 5.874 51.481 50 50 | 5.604 3.071 17,927 10.019 3,774 2.042 0 0 0 0 644 9.00 644 2.042 3 7 0 0 1.1 2 0 0 1.1 7 0.05 0.05 1.1 7 0.06 0.05 51.072 53.104 50 50 3 7 3 7 3 7 3 7 |
| 12.1.6 Number of Company suised non-Step plans. 12.4. Number of Equalitys yoarders on Step plans. 12.4. Number of Forskulders yoarders on Step plans. 12.4. Number of Commission sunctioned "October Rule" symmetry plans. 12.4. Number of meru builder glands on Incluiding AUM 13.4. Number of Accounts Sent Notice of Stoconection for non-symmetri. 14.4. Number of Service Disconnection for non-symmetri. 12.4. Number of Service Disconnections for non-symmetri. 12.4. Number of Service Disconnections for non-symmetri. 12.6. Number of Service Disconnections for non-symmetry and symmetry. 12.6. Average balance of Service Disconnections for non-symmetry and symmetry. 12.6. Average balance of Service Disconnections for non-symmetry and scounts with NO special protection. 12.6. Average balance of Service Disconnections for non-symmetry and scounts with NO appearted protection. 12.6. Average balance of Service Disconnections for non-symmetry and scounts with NO special protection. < | 15,440 9,540 2,692 1,64 12,918 6,60 20 1 1 1 725 4,4 12 0 2 0 0 2 0 2 0 2 0 2 0 2 0 50 51,97 50 50 51,97 0 2 0 2 0 3 0 3 0 3 0 3 0 3 0 3 0 3 0 3
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 | | 3.814 2.52.6 13.411 8.091 2.690 3.661 10.898 6.422 2.2 1.0 1 1.0 1.9 9.7 2.9 0.266 9.0 2.27 0 0.27 0 0.27 0 0.27 0 0.27 0 0.27 0 0.28 0.05% 0.05% 5.0 52.73 5.0 52.73 5.0 5.273 0 1.59 0 1.59 0 1.59 0 0.51 0 1.59 0 1.59 0 1.59 0 1.59 0 1.59 0 1.59 0 1.59 0 1.59
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 | 4.168 22.85 14.115 92.82 2.652 2.266 11.427 7.001 2.6 11 0 0 2.6 11.0 2.725 5.44 9.364 31.07 110 1.66 0 0 0.056 0.23 5.440 5.240 5.440 5.240 5.98 1.421 9.8 1.442 9.8 1.442 0 0 | 5061 3448 15,514 10,7: 3465 20,5: 12,420 10,7: 29 34 0 0 42,70 7,78 55,776 66. 0 0 44,77 370. 52,942 52,774 54,942 52,774 59,942 52,774 59 59 6772 51: 6772 51: 672 51: 672 51:
 | 4.76 2.86 17,343 31.66 3.776 3.28 3.8 3.76 3.14.28 5.55 3.9 3.3 0 0 0.51 3.74 5.51 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.62 3.22 9.99 0 0 8.00 6.70 3.85 5.91 3.95 5.92 3.95 5.95 3.95 5.95 3.05 5.92 1.056 7.69 0 0 | 5.525 3.88 16,441 11.80 3,649 2.92 12,178 8.36 3,4 2.0 0 6.2 14,180 1.92 0,181 8.36 14,190 1.07 1,190 1.27 0 0.2 0,195 2.54 1,190 1.27 1,00 1.27 1,200 1.27 0 0.2 0,38 0.55 5,2166 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5, | $\begin{array}{cccccccc} 4.46 & 3.37 \\ 8.143 & 11.175 \\ 3.145 & 2.43 \\ 1.457 & 2.43 \\ 1.457 & 0 & 0 \\ 1.4670 & 4.0 \\ 1.4670 & 0 \\ 1.469 & 1.0 \\ 1.459 & 1.23 \\ 1.599 & 1.23 \\ 1.599 & 1.23 \\ 1.599 & 1.23 \\ 1.599 & 1.23 \\ 1.599 & 1.23 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.586 & 5.159 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 992 \\ 0 & 0 & 9 \\ 0 & 0 & 9 \\ 0 & 0 & 9 \\ 0 & 0 & 0 \\ 0 & 0 & 0 \\ 0 & 0 & 0 \\ 0 & 0 &$
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 6.880 3.861 18.914 10.966 3.881 2.258 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 10 771 31 2.419 874 0 0 1.644 457 51.674 51.481 51.674 51.481 52.103 597 2.103 597 2.103 597 0 0 | 5544 3.071 17,927 10.019 37,747 2.042 14,153 7.972 14,153 7.972 0 0 0 0 0 0 13,172 14.153 20,075 46.013 3 2 3 2 3 7 0,00% 0.08 51,072 53.104 50 82 3 7 3 7 3 7 3 7 3 7 3 7 0 0 |
| 12.1.6. Number of Company sused non-Step plans 12.6. Number of Regulatory order non-Step plans 12.1.6. Number of Commission sunctioned" October Rule" sayment plans 12.1.6. Number of Intervision sunctioned" October Rule" sayment plans 12.1.6. Number of Intervision sunctioned" October Rule" sayment plans 12.1.6. Number of Intervision sunctioned" October Rule" sayment plans 12.1.6. Number of Accounts Sent Notice of Disconnection for non-sayment 12.1.6. Number of Accounts Sent Notice of Disconnection narcounts with ND special protection 12.4.8. Number of Service Disconnection for non-sayment on accounts with ND special protection 12.4. Number of Service Disconnections for non-sayment on accounts with ND special protection 12.4. Rule diverse disconnections for non-sayment on accounts with ND special protection 12.6. Number of Service Disconnections for non-sayment on accounts with ND special protection 12.6. Number of Service Disconnections for non-sayment on accounts with ND special protection 12.6. Number of Service Disconnections for non-sayment on accounts with ND special protection 13.6. Number of Service Disconnections for non-sayment on accounts with ND special protection 14.6. Number of Se | 15.440 55.52 2,492 1.46 12,918 8.00 29 1 1 1 20,637 8.37 0 3 0 3 0 3 0 2 0 3
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 | | 3.844 2.52.64 3.8414 8.093 2.8490 3.66.1 9.06 8.07.2 2.849 3.66.1 9.96 7.23 9.96 7.23 9.96 7.23 9.96 7.23 9.0 9.27 9.0 9.27 9.0 9.27 9.0 2.27 9.0 2.27 9.0 9.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0 19.9 9.0
 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$
 | 4.168 2.288 14.115 9.292 2.652 2.205 2.652 2.205 2.613 2.614 7.09 3.64 9.01 1.14.17 7.02 3.64 9.10 1.64 9.10 1.64 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.14 1.14 9.14 1.14 | 5061 J448 15344 1075 3465 265 12420 778 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 3 1 2 1 3 1 3 1 4 1 3 1 4 1 10 1 3 1 10 1 11 1 12 1 13 1 14 1 15 1 15 1 16 1 17 1 16 1 17 1
 | 4.76 2.66 17.243 11.80 3.776 3.28 3.8 3.13.23 3.9 3 3.1 3.23 3.6 3.17.6 3.78 3.28 3.6 3.17.7 3.6 3.17.7 3.78 3.28 3.6 3.17.7 3.79.7 3.28 4.60.2 2.2.819 3.0 0.10 3.79.7 3.28.9 3.0 0.10 3.12.20 59.9 3.0 0.10 3.21.15.15.95 5.21 3.22.11 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 5.15.96 5.21 | 5.525 3.88 15.441 11.30 3.642 11.30 3.643 13.20 3.645 2.278 3.639 2.920 3.64 3.62 3.65 3.65 3.65 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.65 3.66 3.75 3.66 3.75 3.66 3.75 3.66 3.75 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 3.66 3.76 | $\begin{array}{ccccc} 4.46 & 3.37 \\ 18.143 & 11.175 \\ 3.155 & 2.748 \\ 14.57 & 0.15 \\ 2.8 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 992 \\ 0 & 0 & 0 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 912 \\ 1.777 &
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| 12.1.6 Number of Company suised non-Step plans. 12.4. Number of Equalitys yoarders on Step plans. 12.4. Number of Forskulders yoarders on Step plans. 12.4. Number of Commission sunctioned "October Rule" symmetry plans. 12.4. Number of meru budget glans, on incluiding AUM 13.4. Number of meru budget glans, on incluiding AUM 14.4. Number of Service Disconnections for non-symmetri. 12.4. Number of Service Disconnections for non-symmetri. 12.6. Number of Service Disconnections for non-symmetry and symmetry. 12.6. Number of Service Disconnections for non-symmetry and symmetry. 12.6. Average balance of Service Disconnections for non-symmetry and scounts with NO special protection. 12.6. Average balance of Service Disconnections for non-symmetry and scounts with NO special protection. 12.6. Average balance of Service Disconnections for non-symmetry and scounts with NO special protection. | 15,440 9,540 2,692 1,64 12,918 6,60 20 1 1 1 725 4,4 12 0 2 0 0 2 0 2 0 2 0 2 0 2 0 50 51,97 50 50 51,97 0 2 0 2 0 3 0 3 0 3 0 3 0 3 0 3 0 3 0 3
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 | 4.76 2.86 17,343 31.66 3.776 3.28 3.8 3.76 3.14.28 5.55 3.9 3.3 0 0 0.51 3.74 5.51 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.61 3.74 5.62 3.22 9.99 0 0 8.00 6.70 3.85 5.91 3.95 5.92 3.95 5.95 3.95 5.95 3.05 5.92 1.056 7.69 0 0 | 5.525 3.88 16,441 11.80 3,649 2.92 12,178 8.36 3,4 2.0 0 6.2 14,180 1.92 0,181 8.36 14,190 1.07 1,190 1.27 0 0.2 0,195 2.54 1,190 1.27 1,00 1.27 1,200 1.27 0 0.2 0,38 0.55 5,2166 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,2165 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5,176 5,1045 5, | $\begin{array}{ccccccc} 4.46 & 3.37 \\ 8.143 & 11.175 \\ 3.145 & 2.43 \\ 1.457 & 0.42 \\ 3.457 & 0.42 \\ 3.457 & 0.42 \\ 3.457 & 0.42 \\ 3.457 & 0.42 \\ 3.457 & 3.457 \\ 3.457 & 3.457 \\ 3.457 & 3.457 \\ 3.458 & 3.159 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458
& 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & 3.158 \\ 3.458 & $ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 6.880 3.861 18.914 10.966 3.881 2.258 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 10 771 31 2.419 874 0 0 1.644 457 51.674 51.481 51.674 51.481 52.103 597 2.103 597 2.103 597 0 0 | 5544 3.071 17,927 10.019 37,747 2.042 14,153 7.972 14,153 7.972 0 0 0 0 0 0 13,172 14.153 20,075 46.013 3 2 3 2 3 7 0,00% 0.08 51,072 53.104 50 82 3 7 3 7 3 7 3 7 3 7 3 7 0 0 |
| 12.1.6. Number of Company suised non-Step plans 12.1.6. Number of Commission sanctiones ¹⁰ October Rule ⁴ symmetriplans 12.1.6. Number of Commission sanctiones ¹⁰ October Rule ⁴ symmetriplans 12.1.6. Number of Commission sanctiones ¹⁰ October Rule ⁴ symmetriplans 12.1.6. Number of Annual Number of Annual Number of Nu | 15.440 55.52 2,492 1.46 12,918 8.00 29 1 1 1 20,637 8.37 0 3 0 3 0 3 0 2 0 3
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 | $ \begin{array}{cccccccccccccccccccccccccccccccccccc$
 | 4.168 2.288 14.115 9.292 2.652 2.205 2.652 2.205 2.613 2.614 7.09 3.64 9.01 1.14.17 7.02 3.64 9.10 1.64 9.10 1.64 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.0 1.14 9.14 1.14 9.14 1.14 | 5061 J448 15344 1075 3465 265 12420 778 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 3 1 2 1 3 1 3 1 4 1 3 1 4 1 10 1 3 1 10 1 11 1 12 1 13 1 14 1 15 1 15 1 16 1 17 1 16 1 17 1
 | 4.76 2.66 17.243 11.80 3.776 3.28 3.8 3.23 3.8 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.13.23 3.3 3.14.23 3.3 3.15.24 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.25 3.3 3.17.26 3.3 3.17.26 | S525 3.88 56,41 11.26 3,629 2.92 12,77 8.36 12,177 8.36 12,177 8.36 12,177 8.36 12,177 8.36 12,177 8.36 14,191 107 14,191 107 14,201 10 13,184 51,27 14,001 10 13,184 51,27 14,001 10 14,001 10,18 14,002 10,18 14,003 10,18 14,004 51,200 14,004 51,300 51,3000 51,545 51,3000 51,545 | $\begin{array}{ccccc} 4.46 & 3.37 \\ 18.143 & 11.175 \\ 3.155 & 2.748 \\ 14.57 & 0.15 \\ 2.8 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.692 & 0.17 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 992 \\ 0 & 0 & 0 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 992 \\ 1.777 & 912 \\ 1.77$
 | $\begin{array}{c} 5.12 & 3.194 \\ 13.861 & 11.551 \\ 1.778 & 2.789 \\ 15.861 & 8.762 \\ 0 & 0 \\ 0 & 0 \\ 775 & 324 \\ \hline \\ 1.444 & 777 \\ 1.444 & 7$ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 594 3071 1727 10019 3774 2.062 1413 7.970 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 7 0 0 0 0 1 7 0 0 1 7 0 0 1 7 0 0 3 7 3 7 0 0 0 0 17.96 9.228 17.96 9.228 |
| 12.1.6. Number of Company suised non-Step plans. 12.1.6. Number of Equilibry corters on Step plans. 12.1.6. Number of Granitions survicions ⁴ October Rule" symmetriplans. 12.1.6. Number of Commission survicions ⁴ October Rule" symmetriplans. 12.1.6. Number of Service Disconsections for non-symmetric 12.4. Number of Service Disconsections for non-symmetric noticularity Rule" 12.4. Number of Service Disconsections for non-symmetric noticularity Rule" 12.4. Number of Service Disconsections for non-symmetric noticularity Rule" 12.4. Number of Service Disconsections for non-symmetric noticularity Rule" 12.4. Number of Service Disconsections for non-symmetric noticularity Rule" 12.4. Number of Service Disconsections for non-symmetric noticularity Rule" 13.6. Number of Service Restorations within 7 days of termination 14.6. Number of Service Restorations within 7 days of termination noticounity NUTh a special protection 15.6. Number of Service Restorations within 7 days of term | 15,440 55.52 2,492 1,44 12,018 8,40 23 1,44 12,018 8,40 23 1,41 20,617 8,22 0 1,2 0 1,2 0 2 0,000 2 0,000 2 0,000 2 0,000 2 0,000 2
 | ID:06 8.60 12 11.026 8.60 13 2.244 1.21 14 11.64 7.41 1 0.3 1 1 0.3 1 1 0.3 1 1 0.3 1 1 0.3 1 1 0.3 1 1 0.3 1 1 0.3 1 1 0.4 0.1 1 0.5 2.5541 1.60 10 0.0 1 1 10 0.0 1 1 11 0.50 52.11 1.00 12 50 52.12 1 12 50 52.01 1 13 50 52.01 1 14 50 52.01 1 15 0.0 2 3.00 10 50 52.01 3.00 <tr< td=""><td>$\begin{bmatrix} 6 & 5.312 & 3.864 \\ 9 & 12.076 & 7.398 \\ 9 & 2.290 & 1.304 \\ 1 & 10.655 & 6.692 \\ 1 & 20 & 11 \\ 1 & 1 & 1 & 1 \\ 1 & 1 & 1 & 1 \\ 1 & 1 &$</td><td>3.844 2.52.64 13.411 8.093 2.849 3.66.6 10.898 6.412 21 10 9.6 7.2 0 1.2 10.998 6.412 2.9 7.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 2.0 0 2.0 </td></tr<> <td>$\begin{array}{c} 4.278 & 2.298 \\ -2.278 & 2.498 \\ -2.278 & 1.988 \\ -2.278 & 1.988 \\ -2.278 & 1.988 \\ -2.288 & -2.288 \\ -2.288 & -$</td> <td>$\begin{array}{ccccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.205\\ 2.052 &$</td> <td>Sofie Jake 15,94 10,75 14,85 20,75 12,420 7,78 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20
 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 36 20,20 32,20 50 35 672 51 672 51 673 52 53,571 52,000 30 35 30 35 30 30 </td> <td>$\begin{array}{ccccccc} 4.266 & 2.606\\ 17.243 & 11.600\\ 3.776 & 3.1280\\ 3.776 & 3.282\\ 2.9 & 3.2\\ 3.9 & 3.3\\ 0 & 1 & 3.2\\ 3.0 & 1 & 3.2\\ 1.220 & 3.992\\ 0 & 1 & 3.243\\ 1.220 & 3.992\\ 0 & 0 & 0\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 1.200 & 5.020\\ 1.200 & 5.02\\ 1.200 & 5.020\\ 1.200$</td> <td>S.525 3.88 15,441 11.00 3,629 2.02 12,178 8.16 3,4 2.0 0 6.2 0 6.2 0,61 1.00 1,90 1.07 0 6.1 0,84 0.8 0,95 1.00 1,190 1.07 0 6.1 0,84 0.8 0,84 0.8 0,95 5.1 1,048 9.9 1,048 9.9 1,048 9.9 51,200 51,500 51,200 51,500 51,200 51,500 51,200 51,500 1,0 2.2</td> <td>$\begin{array}{ccccccc} 4.46 & 3.37 \\ 18,143 & 11,175 \\ 3.165 & 2,145 \\ 2.8 & 1.12 \\ 1.4670 & 4.645 \\$</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> | $ \begin{bmatrix} 6 & 5.312 & 3.864 \\ 9 & 12.076 & 7.398 \\ 9 & 2.290 & 1.304 \\ 1 & 10.655 & 6.692 \\ 1 & 20 & 11 \\ 1 & 1 & 1 & 1 \\ 1 & 1 & 1 & 1 \\ 1 & 1 &$ | 3.844 2.52.64 13.411 8.093 2.849 3.66.6 10.898 6.412 21 10 9.6 7.2 0 1.2 10.998 6.412 2.9 7.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 2.0 0 2.0
 | $ \begin{array}{c} 4.278 & 2.298 \\ -2.278 & 2.498 \\ -2.278 & 1.988 \\ -2.278 & 1.988 \\ -2.278 & 1.988 \\ -2.288 & -2.288 \\
-2.288 & -2.288 \\ -2.288 & -$ | $\begin{array}{ccccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.052 &$ | Sofie Jake 15,94 10,75 14,85 20,75 12,420 7,78 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 34 20 36 20,20 32,20 50 35 672 51 672 51 673 52 53,571 52,000 30 35 30 35 30 30
 | $\begin{array}{ccccccc} 4.266 & 2.606\\ 17.243 & 11.600\\ 3.776 & 3.1280\\ 3.776 & 3.282\\ 2.9 & 3.2\\ 3.9 & 3.3\\ 0 & 1 & 3.2\\ 3.0 & 1 & 3.2\\ 1.220 & 3.992\\ 0 & 1 & 3.243\\ 1.220 & 3.992\\ 0 & 0 & 0\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.020\\ 1.200 & 5.02\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200$ | S.525 3.88 15,441 11.00 3,629 2.02 12,178 8.16 3,4 2.0 0 6.2 0 6.2 0,61 1.00 1,90 1.07 0 6.1 0,84 0.8 0,95 1.00 1,190 1.07 0 6.1 0,84 0.8 0,84 0.8 0,95 5.1 1,048 9.9 1,048 9.9 1,048 9.9 51,200 51,500 51,200 51,500 51,200 51,500 51,200 51,500 1,0 2.2 | $\begin{array}{ccccccc} 4.46 & 3.37 \\ 18,143 & 11,175 \\ 3.165 & 2,145 \\ 2.8 & 1.12 \\ 1.4670 & 4.645
\\ 1.4670 & 4.645 \\ 1.4670 & 4.645 \\ 1.4670 & 4.645 \\ 1.4670 & 4.645 \\ 1.4670 & 4.645 \\ $ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ |
| 12.1.6. Number of Company suised non-Step plans 12.1.6. Number of Commission sunctioned "October Rule" symmetry plans 12.1.6. Number of Commission sunctioned "October Rule" symmetry plans 12.1.6. Number of Commission sunctioned "October Rule" symmetry plans 12.1.6. Number of Commission sunctioned "October Rule" symmetry plans 12.1.6. Number of Commission sunctioned "October Rule" symmetry plans 12.1.6. Number of Commission sunctioned "October Rule" symmetry plans 12.1.6. Number of Commission for non-payment to an account With No typecial protection 12.4. Number of Service Disconnections for non-payment to an accounts with No typecial protection 12.4. Number of Service Disconnections for non-payment to ancounts with Na special protection 12.4. Number of Service Disconnections for non-payment to ancounts with Na special protection 12.6. Average bulance of Service Disconnections for non-payment to ancounts with Na special protection 13.6. Average bulance of Service Disconnections for non-payment to ancounts with Na special protection 14.6. Number of Service Risconnections for non-payment to ancounts with Na special protection 15.6. Average bulance of Service Risconnections for ann asymmet in ancocounts with Na special protection | 15,440 55.52 2,492 1.64 12,918 8.06 2,919 1.64 2,917 8.23 2,0647 8.23 0 3.2 0 3.2 0 0.2 0 2.52 0 3.2
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$

 | | 3.844 2.264 3.841 3.642 3.841 8.093 2.840 1.661 1.0198 6.022 2 1.0 9.96 751 1.9947 1.5290 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.2 0 2.5 0 1.6 0 1.2 0 1.2 0 0 0 0 0 1.2 0 1.4 0 2.2 1.466 8
 | 4.278 2.878 4.139 2.913 4.139 2.913 2.670 1.98 2.670 1.98 116.46 7.114 116.46 7.114 116.46 7.114 116.46 7.114 116.46 7.114 116.46 9.17 0 4.4 0 4.4 0 4.4 0 4.4 0 4.4 0 4.4 0 4.4 0 4.4 0 4.4 0 9.5 50
52.20 0 32 0 2.0 125 9.5 50 51.665 50 51.665 50 51.665 50 51.665 50 51.665 50 51.665 50 51.665 1265 8.9 | 4.168 2.288 14.115 9.292 2.652 2.265 2.613 9.272 2.614 700 2.0 11 2.0 12 2.72 5.454 1.72 5.444 1.00 1.645 1.01 1.64 1.01 1.64 1.01 1.64 0.06 0.13 5.4460 5.2,020 5.4460 5.2,120 5.4460 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 5.4456 5.2,121 | SoBit JAMB 1594 1075 3465 265 12,030 7,78 20 11 20 12 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 25 21 25 21 25 21 25 22 25 23 25 24 25 25 25 26 25 27 25 29 25 25 26 <td< td=""><td>4.76 2.66 17.243 11.80 17.74 31.80 14.23 6.52 9 1 9 1 13.11 1.22 9 1 14.23 5.52 15 1.20 12.20 5.99 1.20 5.90 1.20 5.90 0.38 0.45 1.20 5.90 5.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 7.90 3.90 7.90 3.90 7.90 3.90 7.90 3.90 7.90 3.90 7.90 3.981 3.5.94 3.96</td><td>S525 3.88 16,441 11.30 16,441 11.30 16,421 11.30 16,421 11.30 16,421 11.30 16,421 11.30 16,421 11.30 16,421 11.30 18,16 31.2 19,16 32.7 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 11,190 127 11,190 127 11,190 127 12,186 51,192 10,048 39.4 0 0 10,048 39.4 0 55.5
 10,048 39.4 0 5.5 10,048 39.4 10 2 10,044 39.5</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>6.860 3.560 18,914 11,996 3.881 2.856 0 0 0 0 771 3.81 2.419 874 2.419 874 2.419 874 2.419 874 3.851 3.852 2.419 874 3.843 4.568 3.874 51.481 50 50 2.103 597 0 0 0 0 9.1,722 51.280 51.722 51.280 3.92 3.92 3.92 3.92</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td></td<> | 4.76 2.66 17.243 11.80 17.74 31.80 14.23 6.52 9 1 9 1 13.11 1.22 9 1 14.23 5.52 15 1.20 12.20 5.99 1.20 5.90 1.20 5.90 0.38 0.45 1.20 5.90 5.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 5.90 3.90 7.90 3.90 7.90 3.90 7.90 3.90 7.90 3.90 7.90 3.90 7.90 3.981 3.5.94 3.96 | S525 3.88 16,441 11.30 16,441 11.30 16,421 11.30 16,421 11.30 16,421 11.30 16,421 11.30 16,421 11.30 16,421 11.30 18,16 31.2 19,16 32.7 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 19,19 127 11,190 127 11,190 127 11,190 127 12,186 51,192 10,048 39.4 0 0 10,048 39.4 0 55.5 10,048 39.4 0 5.5 10,048 39.4 10 2 10,044 39.5 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 6.860 3.560 18,914 11,996 3.881 2.856 0 0 0 0 771 3.81 2.419 874 2.419 874 2.419 874 2.419 874 3.851 3.852 2.419 874 3.843 4.568 3.874 51.481 50 50 2.103 597 0 0 0 0 9.1,722 51.280 51.722 51.280 3.92 3.92 3.92 3.92 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ |
| 12.1.6. Number of Company suised non-Step plans. 12.1.6. Number of Equilibry confers on Step plans. 12.1.6. Number of Commission sanctioned "Ottabler Rule" symmetry plans. 12.1.6. Number of Commission sanctioned "Ottabler Rule" symmetry plans. 12.1.6. Number of Accounts Sent Notice of Statistical Plant Statistical Pl | 15,440 55,52 2,452 1,44 1,918 k,60 2,812 1,44 1,918 k,60 2,812 1,44 1,918 k,60 2,812 1,44 2,0517 8,32 0 0 0
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$

 | $ \begin{bmatrix} 6 & 5.312 & 3.864 \\ 9 & 12.076 & 7.398 \\ 9 & 2.290 & 1.304 \\ 1 & 10.655 & 6.692 \\ 1 & 20 & 11 \\ 1 & 1 & 1 & 1 \\ 1 & 1 & 1 & 1 \\ 1 & 1 &$ | 3.844 2.52.64 13.411 8.093 2.849 3.66.6 10.898 6.412 21 10 9.6 7.2 0 1.2 10.998 6.412 2.9 7.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 1.2 0 2.0 0 2.0 <td>$\begin{array}{c} 4.278 & 2.287 \\ 4.278 & 2.478 & 2.478 \\ 4.339 & 4.318 \\ 2.670 & 1.988 \\ 2.670 & 1.988 \\ 11.646 & 7.513 \\ 2.2 & 8. \\ 8.0 & 6. \\ 6.0 & 6. \\ 6.0 & 6. \\ 0.0 & 6.$</td> <td>$\begin{array}{ccccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.205\\ 2.052 &$</td> <td>Solid J.Atk 1564 J.Atk 1574 J.OS 1245 J.Atk 1245 J.Atk 1245 J.Atk 1245 J.Atk 1245 J.Atk 1245 J.Atk 1247 J.Mtk 1247 J.Mtk 1249 Set 1276 Set 1254 J.Atk 1254 J.Atk 1254 J.Atk 1254 J.Atk 1254 J.Atk 1257 J.Atk 1257 Set 1257 Set 1257 Set 1257 Set 1257 Set 1257 Set 1265 Set 1265 Set</td> <td>$\begin{array}{ccccccc} 4.266 & 2.606\\ 17.243 & 11.600\\ 3.776 & 3.1280\\ 3.776 & 3.282\\ 2.9 & 3.2\\ 3.9 & 3.3\\ 0 & 1 & 3.2\\ 3.0 & 1 & 3.2\\ 1.220 & 3.992\\ 0 & 1 & 3.243\\ 1.220 & 3.992\\ 0 & 0 & 0\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 1.200 & 5.020\\ 1.200 & 5.02\\ 1.200 & 5.020\\ 1.200$</td> <td>S525 3.88 56,41 11.26 3,629 2.92 3,629 2.92 3,629 2.92 3,629 2.92 3,629 2.92 3,629 2.92 6,6275 2.654 4,6275 2.654 1,109 1.07 1,100 1.07 1,100 1.07 1,100 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,014 9.9 1,014 9.9 1,014 9.9 1,024 9.9 1,024 1.02 1,044 3.9 1,314 31.34</td> <td>$\begin{array}{ccccccc} 4.46 & 3.37 \\ 18,143 & 11,175 \\ 3.165 & 2,145 \\ 2.8 & 1.12 \\ 1.4670 & 4.645 \\$</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> | $ \begin{array}{c} 4.278 & 2.287 \\ 4.278 & 2.478 & 2.478 \\ 4.339 & 4.318 \\ 2.670 & 1.988 \\ 2.670 & 1.988 \\ 11.646 & 7.513 \\ 2.2 & 8. \\ 8.0 & 6. \\ 6.0 & 6. \\ 6.0 & 6. \\ 0.0 & 6.$ | $\begin{array}{ccccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\ 2.652 & 2.205\\
2.652 & 2.205\\ 2.052 &$ | Solid J.Atk 1564 J.Atk 1574 J.OS 1245 J.Atk 1245 J.Atk 1245 J.Atk 1245 J.Atk 1245 J.Atk 1245 J.Atk 1247 J.Mtk 1247 J.Mtk 1249 Set 1276 Set 1254 J.Atk 1254 J.Atk 1254 J.Atk 1254 J.Atk 1254 J.Atk 1257 J.Atk 1257 Set 1257 Set 1257 Set 1257 Set 1257 Set 1257 Set 1265 Set 1265 Set
 | $\begin{array}{ccccccc} 4.266 & 2.606\\ 17.243 & 11.600\\ 3.776 & 3.1280\\ 3.776 & 3.282\\ 2.9 & 3.2\\ 3.9 & 3.3\\ 0 & 1 & 3.2\\ 3.0 & 1 & 3.2\\ 1.220 & 3.992\\ 0 & 1 & 3.243\\ 1.220 & 3.992\\ 0 & 0 & 0\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.02\\ 3.212 & 3.292\\ 1.200 & 5.020\\ 1.200 & 5.02\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200 & 5.020\\ 1.200$ | S525 3.88 56,41 11.26 3,629 2.92 3,629 2.92 3,629 2.92 3,629 2.92 3,629 2.92 3,629 2.92 6,6275 2.654 4,6275 2.654 1,109 1.07 1,100 1.07 1,100 1.07 1,100 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,210 1.07 1,014 9.9 1,014 9.9 1,014 9.9 1,024 9.9 1,024 1.02 1,044 3.9 1,314 31.34 | $\begin{array}{ccccccc} 4.46 & 3.37 \\ 18,143 & 11,175 \\ 3.165 & 2,145 \\ 2.8 & 1.12 \\ 1.4670 & 4.645 \\ $ |
$\begin{array}{cccccccccccccccccccccccccccccccccccc$ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ |
| 11.b. Number of Company suised non-Step plans 12.1.6. Number of Commission sanctiones "October Rule" sayment plans 12.1.6. Number of Commission sanctiones "October Rule" sayment plans 12.1.6. Number of Commission sanctiones "October Rule" sayment plans 12.1.6. Number of Inste bladder plans on Including AMD 13.1.6. Number of Inste bladder plans on Including AMD 14.1.7. Number of Service Disconnection for non-payment 12.1.6. Number of Service Disconnection for non-payment 13.4. Number of Service Disconnection for non-payment 14.1. Number of Service Disconnection for non-payment 12.4. Number of Service Disconnections for non-payment 13.4. Rute of Service Disconnections for non-payment 14.2. Number of Service Disconnections for non-payment on accounts with N a pecula protection 15.3. Average balance of Service Disconnections for non-payment on accounts with N a pecula protection 15.3. Average balance of Service Disconnections for non-axyment on accounts with N a pecula protection 15.3. Average balance of Service Restorations within 7 days of termination on accounts with N a pecula protection 15.3. Number of Service Restorations within 7 days of | 15,440 55.52 2,452 1,46 1,918 8,06 2,319 8,06 2,319 1,01 7,35 4,41 7,35 4,41 7,35 4,41 7,35 4,41 7,35 4,91 0 3 3 <td< td=""><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td></td><td>$\begin{array}{c ccccccccccccccccccccccccccccccccccc$</td><td>$\begin{array}{c} 4.2 \% 2.5$</td><td>4.168 2.288 14.115 9.222 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.684 2.652 2.684 2.652 2.684 2.652 2.684 3.661 2.262 5.460 2.262 5.460 2.262 5.460 2.262 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.467 2.212 5.467 2.212 5.467<!--</td--><td>Sole 3.44 15.914 4.075 3.466 2.95 12.025 7.18 12.02 7.18 12.02 7.18 0 0 0 0 0.82 9.26 0.776 66.0 0.776 66.0 0.776 66.0 0.776 66.0 0.25 0.0 0.26 0.26 0.277 0.0 64.190 1.00 64.6 54.27 9.94 9.27 9.94 2.27 9.95 9.97 9.97 9.97 9.97 9.97 9.97 9.97 9.90 9.97 1.00 2.27 1.20 2.20 1.20 2.20 1.20 9.99 1.00 9.92 1.205 99 1.205 99 1.205<!--</td--><td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td><td>S525 3.88 56,41 11.30 3,642 2.92 1,1,27 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 4,64,75 2.654 1,199 1,77 1,310 1,7 1,32 9.2 9,24 9.2 9,24 9.2 1,048 99 1,048 99 51,500 51,555 51,500 51,555 1,041 99 1,043 91 1,044 99 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 91 1,043 91 1,044 91</td><td>4.46 327 18,143 11,175 18,145 214,1 14,157 1,455 20 0 1,102 8,11 20 10 1,102 8,11 20 10 1,102 9,12 1,104 9,11 1,104 9,11 1,105 10,11 1,106 10,11 1,108 10,11 1,108 10,11 1,108 11,11 1,108 11,11 1,108 11,11 1,102 12,11 1,117 992 1,173 992 1,173 992 1,173 992 1,102 1,112 1,128 1,112 1,120 1,112 1,120 1,112 1,122 1,112 1,123 1,112 1,128 1,112 1,128 1,112 <</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>6.980 3.560 16.914 110.906 3.881 2.284 0 0 0 0 771 307 49.384 24.683 2.419 274 3.91 24.463 2.419 274 3.93 2.443 2.03 29 2.03 597 2.103 597 2.103 597 51.722 51.729 51.722 51.729 50 50 1.0 20 1.0 20 1.0 20 1.0 20 51.72 51.72 51.72 51.73 51.74 51.481 1.0 20 1.0 20 1.04 2.72 51.72 51.72 51.73 51.744 1.745 1.745
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2.5 \% 2.5 $ | 4.168 2.288 14.115 9.222 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.268 2.652 2.684 2.652 2.684 2.652 2.684 2.652 2.684 3.661 2.262 5.460 2.262 5.460 2.262 5.460 2.262 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.466 2.212 5.467 2.212 5.467 2.212 5.467 </td <td>Sole 3.44 15.914 4.075 3.466 2.95 12.025 7.18 12.02 7.18 12.02 7.18 0 0 0 0 0.82 9.26 0.776 66.0 0.776 66.0 0.776 66.0 0.776 66.0 0.25 0.0 0.26 0.26 0.277 0.0 64.190 1.00 64.6 54.27 9.94 9.27 9.94 2.27 9.95 9.97 9.97 9.97 9.97 9.97 9.97 9.97 9.90 9.97 1.00 2.27 1.20 2.20 1.20 2.20 1.20 9.99 1.00 9.92 1.205 99 1.205 99 1.205<!--</td--><td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td><td>S525 3.88 56,41 11.30 3,642 2.92 1,1,27 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 4,64,75 2.654 1,199 1,77 1,310 1,7 1,32 9.2 9,24 9.2 9,24 9.2 1,048 99 1,048 99 51,500 51,555 51,500 51,555 1,041 99 1,043 91 1,044 99 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 91 1,043 91 1,044 91</td><td>4.46 327 18,143 11,175 18,145 214,1 14,157 1,455 20 0 1,102 8,11 20 10 1,102 8,11 20 10 1,102 9,12 1,104 9,11 1,104 9,11 1,105 10,11 1,106 10,11 1,108 10,11 1,108 10,11 1,108 11,11 1,108 11,11 1,108 11,11 1,102 12,11 1,117 992 1,173 992 1,173 992 1,173 992 1,102 1,112 1,128 1,112 1,120 1,112 1,120 1,112 1,122 1,112 1,123 1,112 1,128 1,112 1,128 1,112 <</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>6.980 3.560 16.914 110.906 3.881 2.284 0 0 0 0 771 307 49.384 24.683 2.419 274 3.91 24.463 2.419 274 3.93 2.443 2.03 29 2.03 597 2.103 597 2.103 597 51.722 51.729 51.722 51.729 50 50 1.0 20 1.0 20 1.0 20 1.0 20 51.72 51.72 51.72 51.73 51.74 51.481 1.0 20 1.0 20 1.04 2.72 51.72 51.72 51.73 51.744 1.745 1.745 1.75 51.745 5.75<!--</td--><td>5564 1027 17227 10219 3/74 2662 14,133 3/977 0 0 0 0 614 3 1 1 0 0 1 1 0 0 1 7 0 0 1 7 0 0 1 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 50 50 30 107 \$1.078 51.078 \$3.232 51.078 53.245 50 100 100 100 100 100 <</td></td></td> | Sole 3.44 15.914 4.075 3.466 2.95 12.025 7.18 12.02 7.18 12.02 7.18 0 0 0 0 0.82 9.26 0.776 66.0 0.776 66.0 0.776 66.0 0.776 66.0 0.25 0.0 0.26 0.26 0.277 0.0 64.190 1.00 64.6 54.27 9.94 9.27 9.94 2.27 9.95 9.97 9.97 9.97 9.97 9.97 9.97 9.97 9.90 9.97 1.00 2.27 1.20 2.20 1.20 2.20 1.20 9.99 1.00 9.92 1.205 99 1.205 99 1.205 </td <td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td> <td>S525 3.88 56,41 11.30 3,642 2.92 1,1,27 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 4,64,75 2.654 1,199 1,77 1,310 1,7 1,32 9.2 9,24 9.2 9,24 9.2 1,048 99 1,048 99 51,500 51,555 51,500 51,555 1,041 99 1,043 91 1,044 99 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 91 1,043 91 1,044 91</td> <td>4.46 327 18,143 11,175 18,145 214,1 14,157 1,455 20 0 1,102 8,11 20 10 1,102 8,11 20 10 1,102 9,12 1,104 9,11 1,104 9,11 1,105 10,11 1,106 10,11 1,108 10,11 1,108 10,11 1,108 11,11 1,108 11,11 1,108 11,11 1,102 12,11 1,117 992 1,173 992 1,173 992 1,173 992 1,102 1,112 1,128 1,112 1,120 1,112 1,120 1,112 1,122
1,112 1,123 1,112 1,128 1,112 1,128 1,112 <</td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>6.980 3.560 16.914 110.906 3.881 2.284 0 0 0 0 771 307 49.384 24.683 2.419 274 3.91 24.463 2.419 274 3.93 2.443 2.03 29 2.03 597 2.103 597 2.103 597 51.722 51.729 51.722 51.729 50 50 1.0 20 1.0 20 1.0 20 1.0 20 51.72 51.72 51.72 51.73 51.74 51.481 1.0 20 1.0 20 1.04 2.72 51.72 51.72 51.73 51.744 1.745 1.745 1.75 51.745 5.75<!--</td--><td>5564 1027 17227 10219 3/74 2662 14,133 3/977 0 0 0 0 614 3 1 1 0 0 1 1 0 0 1 7 0 0 1 7 0 0 1 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 50 50 30 107 \$1.078 51.078 \$3.232 51.078 53.245 50 100 100 100 100 100 <</td></td> | $\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$ | S525 3.88 56,41 11.30 3,642 2.92 1,1,27 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 1,2,72 8.36 4,64,75 2.654 1,199 1,77 1,310 1,7 1,32 9.2 9,24 9.2 9,24 9.2 1,048 99 1,048 99 51,500 51,555 51,500 51,555 1,041 99 1,043 91 1,044 99 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 191 1,043 91 1,044 91 1,043 91 1,044 91 | 4.46 327 18,143 11,175 18,145 214,1 14,157 1,455 20 0 1,102 8,11 20 10 1,102 8,11 20 10 1,102 9,12 1,104 9,11 1,104 9,11 1,105 10,11 1,106 10,11 1,108 10,11 1,108 10,11 1,108 11,11 1,108 11,11 1,108 11,11 1,102 12,11 1,117 992 1,173 992 1,173 992 1,173 992 1,102 1,112 1,128 1,112 1,120 1,112 1,120 1,112 1,122 1,112 1,123 1,112 1,128 1,112 1,128 1,112 <
 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 6.980 3.560 16.914 110.906 3.881 2.284 0 0 0 0 771 307 49.384 24.683 2.419 274 3.91 24.463 2.419 274 3.93 2.443 2.03 29 2.03 597 2.103 597 2.103 597 51.722 51.729 51.722 51.729 50 50 1.0 20 1.0 20 1.0 20 1.0 20 51.72 51.72 51.72 51.73 51.74 51.481 1.0 20 1.0 20 1.04 2.72 51.72 51.72 51.73 51.744 1.745 1.745 1.75 51.745 5.75 </td <td>5564 1027 17227 10219 3/74 2662 14,133 3/977 0 0 0 0 614 3 1 1 0 0 1 1 0 0 1 7 0 0 1 7 0 0 1 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 50 50 30 107 \$1.078 51.078 \$3.232 51.078 53.245 50 100 100 100 100 100 <</td> | 5564 1027 17227 10219 3/74 2662 14,133 3/977 0 0 0 0 614 3 1 1 0 0 1 1 0 0 1 7 0 0 1 7 0 0 1 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 20 3 7 0 0 1077 \$1.040 50 50 50 30 107 \$1.078 51.078 \$3.232 51.078 53.245 50 100 100 100 100 100 < |
| 11.b. Number of Company issued non-Step plans. 11.c. Number of Company issued non-Step plans. 11.a. Number of commission sanctiones"/October Rule" payment plans. 12.h. Number of commission sanctiones"/October Rule" payment plans. 13.h. Number of commission sanctiones"/October Rule" payment plans. 13.h. Number of commission sanctiones"/October Rule" payment plans. 14.a. Number of activity biotecommetation for non-payment. 14.4. Number of Service Disconnections for non-payment on accounts with No service plant payment. 14.4. Number of Service Disconnections for non-payment on accounts with No service plant payment. 14.4. Number of Service Disconnections for non-payment on accounts with No service plant payment. 15.a. Average balance of Service Disconnections for non-payment on accounts with No special protection metrics plant payment on accounts with No special protection feeton payment on accounts with No special protection feeton payment on accounts with No special protection feeton plant payment on accounts with No special protection. 16. Number of Service Disconnections withan 7 days of termination on accounts with No special protection feeton plant protection. 17.a. Number of Service Riscondows withan 7 days of termination on accounts with No special protection. 17.a. Number of Service Riscond | 15,440 55.52 2,492 1,45 2,492 1,46 1,918 8,01 3 0 3 0 0 3 <t< td=""><td>7 11.026 8.06 1 2.244 1.27 1 1.244 1.21 1 1.041 7.21 1 1.041 7.21 1 0.0 1 1 0.0 1 1 0.0 1 2 865 9 5 2.5541 1.06 8 0 0 9 0 0 10 0.055 0.05 11 50 52.11 12 0.055 0.05 13 0.055 0.07 14 0.05 0.07 15 0.07 0.07 10 0.07 0.07 10 0.07 0.07 10 0.07 0.07 10 1.07 1.07 11 1.07 1.07 12 1.073 1.27 13 1.07 1.07 <td></td><td>3.844 2.52.64 3.841 3.641 8.093 2.849 1.66.6 9.642 2.8 1.66.7 9.67 2.8 9.66.7 9.67 2.8 9.66.7 9.67 9.9 0.227 0.027 0.0 0.02 0.02 0.0 0.02 0.02 0.0 0.02 0.02 0.0 0.02 0.02 0.0 0.02 0.02 0.0 0.02 0.02 0.0 0.03 0.02 0.0 0.03 0.03 0.0 0.03 0.04 0.0 0.03 0.04 0.0 0.03 0.05 0.0 0.03 0.04 0.0 0.05 0.05 0.0 0.05 0.05 0.0 0.05 0.05 0.0 0.04 0.05 0.0 0.05 0.05 0.0<td>$\begin{array}{c} 4.278 & 2.898 \\ 4.278 & 2.698 & 5.188 \\ 2.670 & 1.988 \\ 2.680 & 1.988 \\ 2.680 & 1.980$</td><td>$\begin{array}{c ccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.202\\ 2.652 & 2.202\\ 3.14.47 & 7.001\\ 2.0 & 1.14.47 & 7.001\\ 2.0 & 1.14.47 & 7.001\\ 2.0 & 1.10 & 1.00\\ 1.0 & 1.001\\ 1.0 &$</td><td>5.061 3.445 15.914 10.75 3.465 2.65 12.420 7.78 20 11 20 11 20 2.9 27.76 6.6 0 2.776 7.76 6.6 0 5.52 2.78 6.9 2.94 5.27.74 5.94 5.27.74 5.94 5.27.74 5.94 5.27.71 5.10 2.52.77 5.10 2.52.77 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2.52.71 5.10 2</td><td>$\begin{array}{cccccc} 4.266 & 2.606\\ 17.243 & 11.800\\ 3.776 & 3.1800\\ 3.776 & 3.280\\ 9.0 & 11.600\\ 3.776 & 3.280\\ 3.776 & 3.780\\ 3.776 &$</td><td>5.525 3.88 15.441 11.30 3.629 2.92 3.67 5.641 3.629 2.92 3.6 3.62 3.6 3.62 3.6 3.62 3.6 3.62 3.6 3.62 3.6 5.53 3.6 5.54 1.190 1.27 0 0 0 0 1.08 5.176 5.186 5.176 5.186 5.176 5.190 5.155 5.190 5.155 5.190 5.155 5.190 5.155 5.190 5.155 1.041 32 1.241 32 1.241 32 1.241 37 5.155/75 580.126 5.155/75 580.126</td><td>4.45 337 18,143 11,175 3,145 2,143 14,137 3,145 20 1 1,202 41,157 3,457 2,610 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 50,10 1,717 592 1,717 592 1,717 592 1,717 592 50 50 50 50 50 50 1,717 592 1,718 1,11,71 1,719 1,112 1,710 1,112 1,712 1,113,113,040<td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>6.880 3.563 18.914 11.956 3.881 2.284 0 0 0 0 771 31.97 771 31.97 781 2.419 874 0 0 0 1.943 4.26,688 2.419 874 0 0 0 0 1.958 51.874 51.874 51.481 50 50 50 50 51.722 51.729 50 50 50 50 50 50 50 50 10 20 110 20 51.722 51.789 51.724 51.879 51.725 51.789 51.725 51.789 51.725 51.789 51.725 51.789 51.791 51.785.71 51.785.71</td><td>564 3071 17,227 10019 37,74 2642 14,153 7,977 0 0 0 0 16,163 7,977 16,163 164 3 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 10 0 10 10 10 10 1040 106 1040 106 1040 106 1040 106 1040 106 1040</td></td></td></td></t<> | 7 11.026 8.06 1 2.244 1.27 1 1.244 1.21 1 1.041 7.21 1 1.041 7.21 1 0.0 1 1
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 | $\begin{array}{cccccc} 4.266 & 2.606\\ 17.243 & 11.800\\ 3.776 & 3.1800\\ 3.776 & 3.280\\ 9.0 & 11.600\\ 3.776 & 3.280\\ 3.776 & 3.280\\ 3.776 & 3.280\\ 3.776 & 3.280\\ 3.776 & 3.280\\ 3.776 & 3.280\\ 3.776 & 3.780\\ 3.776 &$ | 5.525 3.88 15.441 11.30 3.629 2.92 3.67 5.641 3.629 2.92 3.6 3.62 3.6 3.62 3.6 3.62 3.6 3.62 3.6 3.62 3.6 5.53 3.6 5.54 1.190 1.27 0 0 0 0 1.08 5.176 5.186 5.176 5.186 5.176 5.190 5.155 5.190 5.155 5.190 5.155 5.190 5.155 5.190 5.155 1.041 32 1.241 32 1.241 32 1.241 37 5.155/75 580.126 5.155/75 580.126 | 4.45 337 18,143 11,175 3,145 2,143 14,137 3,145 20 1 1,202 41,157 3,457 2,610 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 40,10 1,602 50,10 1,717 592 1,717 592 1,717 592 1,717 592 50 50 50 50 50 50 1,717 592 1,718 1,11,71 1,719 1,112 1,710 1,112 1,712 1,113,113,040 <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>6.880 3.563 18.914 11.956 3.881 2.284 0 0 0 0 771 31.97 771 31.97 781 2.419 874 0 0 0 1.943 4.26,688 2.419 874 0 0 0 0 1.958 51.874 51.874 51.481 50 50 50 50 51.722 51.729 50 50 50 50 50 50 50 50 10 20 110 20 51.722 51.789 51.724 51.879 51.725 51.789 51.725 51.789 51.725 51.789 51.725 51.789 51.791 51.785.71 51.785.71</td> <td>564 3071 17,227 10019 37,74 2642 14,153 7,977 0 0 0 0 16,163 7,977 16,163 164 3 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 10 0 10 10 10 10 1040 106 1040 106 1040 106 1040 106 1040 106 1040</td> | $\begin{array}{cccccccccccccccccccccccccccccccccccc$
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 | $\begin{array}{cccccc} 4.766 & 2.868 \\ 17.243 & 11.800 \\ 1.776 & 3.1840 \\ 14.628 & 8.552 \\ 0 & 1 & 3.776 & 3.2480 \\ 0 & 1 & 3.776 & 3.2480 \\ 1.210 & 8.930 \\ 1.220 & 8.930 \\ 1.220 & 8.990 \\ 1.220 & 8.90$ | S525 3.88 16,441 11.30 16,441 11.30 16,42 2.90 16,42 12.07 8,46 3.62 2 2 2 2 3 2 48.16 353 40,475 2.654 1,199 127 10 12 11,199 127 11,199 127 11,199 127 13,1 44,15 5,2186 5,178 5,2186 5,178 5,130 5,151 1,048 9.9 1,048 9.9 1,048 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$
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| 11.1. Number of Company sixed non-Step plans. 12.1. Number of Commission sanctions ¹⁰ Ottober Rule" payment plans. 12.1. Number of Commission sanctions ¹⁰ Ottober Rule" payment plans. 12.1. Number of Commission sanctions ¹⁰ Ottober Rule" payment plans. 12.1. Number of Commission sanctions ¹⁰ Ottober Rule" payment plans. 12.1. Number of Commission sanctions ¹⁰ Ottober Rule" payment plans. 13.1. Number of Service Disconnections for non-payment. 14.4. Number of Service Disconnections for non-payment on accounts with NO special protection. 13.4. Number of Service Disconnections for non-payment on accounts with NO special protection. 13.4. Number of Service Disconnections for non-payment on accounts with NO special protection. 13.4. Number of Service Disconnections for non-payment on accounts with NO special protection. 13.4. Average balance of Service Disconnections for non-payment on accounts with NO special protection. 15.3. Average balance of Service Disconnections for non-payment on accounts with NO special protection. 16.3. Number of Service Restorations within 7 days of termination on accounts with NO special protection. 17.4. Average balance of service restoration. 17.5. Average balan | 15,440 55.53 2,492 1,44 1,018 k,00 2,392 1,44 1,018 k,00 2,392 1,44 2,0517 8,323 0 1 0 1 0 1 0 1 0 2 0,0% 0,0 1 0 0 50 0 50 0 2 0,0% 0 0 2 0 50 0 2 0 3 0 2 0 3 0 3 0 3 0 3 0 3 0 3 0 3 0 3 1,1718 1,12 1,1718 1,12 1,1513 1,214
 | 72 11.026 8.60 12 24.44 1.23 14 1.64.1 7.34 14 1.0 0 1 12 2 865 5 25 2.5541 1.06 7.34 26 865 5 1 27 2.5541 1.06 7.34 28 0 0 1 1 29 0 0 1 1 20 50 5.12 1.06 1 20 1.00% 0.00 1 1 20 0 0 2 1 1.05 5.12 21 0 0 0 2 1 1.02 1.02 1 21 1.245 1.21 1.23 1.22 1 1.245 1.21 21 1.245 1.21 1.24 1.21 1.24 1.21 1.24 1.21 1.24 1.21 <t< td=""><td></td><td>3.844 2.52.6 3.3411 8.093 2.849 1.66.6 1.0838 6.412 2.1 1.0 3.6 7.2 2.8 7.65 3.9 7.7 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.3 0 0.3 0 1.3 0 1.3 0 1.2 0 1.2 1.468 5.9 1.468 5.9 1.468 5.9 1.468 5.9 1.468 5.9 1.168 5.9 1.168.7</td><td>$\begin{array}{c} 4.278 & 2.289 \\ 4.278 & 2.478 & 2.478 \\ 14.339 & 9.4314 \\ 2.670 & 1.984 \\ 2.670 & 1.984 \\ 2.67 & 4.964 \\ 2.67 & 4.964 \\ 0.0 & 4.0$</td><td>$\begin{array}{c ccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.205\\ 2.652 &$</td><td>$\begin{array}{c c c c c c c c c c c c c c c c c c c$</td><td>$\begin{array}{cccccc} 4.266 & 2.606\\ 17.243 & 11.600\\ 3.776 & 3.1280\\ 3.776 & 3.282\\ 3.9 & 3.3\\ 3.9 & 3.9\\
3.$</td><td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td><td>$\begin{array}{ccccccc} 4.465 & 3.377 \\ 18,143 & 11,175 \\ 3.145 & 2,184 \\ 14,470 & 4.455 \\ 2.8 & 1.127 \\ 1.02 & 0.0 \\ 1.02 & 0.0 \\ 1.09 & 1.032 \\ 1.00 & 1.00 \\ 1.00 & 1.$</td><td>$\begin{array}{r} 5.12 & 3.194 \\ 1.3,61 & 11.551 \\ 3.778 & 2.289 \\ 0 & 0 & 0 \\ 7.75 & 2.284 \\ 0 & 0 & 0 \\ 7.75 & 2.284 \\ 1.444 & 767 \\ 1.444 & 767 \\ 0 & 0 & 0 \\ 1.444 & 767 \\ 1.444$</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>5564 3071 17,227 10019 37,74 2062 14,153 7577 0 0 0 0 16,14 3777 16,16 38 28,073 14,013 3 7 0 0 10 0 10,107 53,194 50 300 11,107 53,194 50 300 11,108 52,255 51,108 52,255 50 50 11,00 152,255 50 50 50 10,00 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,404 1,604,404 50,504 540,124 50,504 540,124</td></t<> | | 3.844 2.52.6 3.3411 8.093 2.849 1.66.6 1.0838 6.412 2.1 1.0 3.6 7.2 2.8 7.65 3.9 7.7 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.2 0 0.3 0 0.3 0 1.3 0 1.3 0 1.2 0 1.2 1.468 5.9 1.468 5.9 1.468 5.9 1.468 5.9 1.468 5.9 1.168 5.9 1.168.7
 | $ \begin{array}{c} 4.278 & 2.289 \\ 4.278 & 2.478 & 2.478 \\ 14.339 & 9.4314 \\ 2.670 & 1.984 \\ 2.670 & 1.984 \\ 2.67 & 4.964 \\ 2.67 & 4.964 \\ 0.0 & 4.0 $ | $\begin{array}{c ccccc} 4.168 & 2.288\\ 14.115 & 9.222\\ 2.652 & 2.205\\
2.652 & 2.205\\ 2.652 &$ | $\begin{array}{c c c c c c c c c c c c c c c c c c c $
 | $\begin{array}{cccccc} 4.266 & 2.606\\ 17.243 & 11.600\\ 3.776 & 3.1280\\ 3.776 & 3.282\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.3\\ 3.9 & 3.9\\ 3.$ | $\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$ | $\begin{array}{ccccccc} 4.465 & 3.377 \\ 18,143 & 11,175 \\ 3.145 & 2,184 \\ 14,470 & 4.455 \\ 2.8 & 1.127 \\ 1.02 & 0.0 \\ 1.02 & 0.0 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.09 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.032 \\ 1.00 & 1.00 \\ 1.00 & 1.$ | $\begin{array}{r} 5.12 & 3.194 \\ 1.3,61 & 11.551 \\ 3.778 & 2.289 \\ 0 & 0 & 0 \\ 7.75 & 2.284 \\ 0 & 0 & 0 \\ 7.75 & 2.284 \\ 1.444 & 767 \\ 1.444 & 767 \\ 0 & 0 & 0 \\ 1.444 & 767 \\
1.444 & 767 \\ 1.444 $ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | 5564 3071 17,227 10019 37,74 2062 14,153 7577 0 0 0 0 16,14 3777 16,16 38 28,073 14,013 3 7 0 0 10 0 10,107 53,194 50 300 11,107 53,194 50 300 11,108 52,255 51,108 52,255 50 50 11,00 152,255 50 50 50 10,00 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,409 1,604 1,404 1,604,404 50,504 540,124 50,504 540,124 |
| 11.1. Number of Company scued non-Step plans. 11.2. Studee of equality scient on-Step plans. 11.4. Number of Commission sanctioned "October Rule" symmetry plans. 12.1. Number of Commission sanctioned "October Rule" symmetry plans. 13.1. Number of Commission sanctioned "October Rule" symmetry plans. 13.1. Number of Commission sanctioned "October Rule" symmetry plans. 14.1. Statuber of Activity Sant Notice of Discomection for non-symmetry. 14.3. Number of Service Discomections for non-symmetry. 14.4. Number of Service Discomections for non-symmetry. 15.4. Number of Service Discomections for non-symmetry. 16.4. Number of Service Discomections for non-symmetry. 17.5. Average Subance of Service Discomections for non-symmetry. 16.5. Average Subance of Service Discomections for non-symmetry. 17.6. Number of Service Restorations within 7 days of termination accounts with NO special protection. 17.6. Number of Service Restorations within 7 days of termination on accounts with NO special protection. 17.6. Number of Service Restorations within 7 days of termination on accounts with NO special protection. 17.1. Average Subance of of service restoration | 15.440 65.55 2.492 1.64 1.918 8.06 2.93 1 7.5 4.41 7.95 4.41 7.95 4.41 7.95 4.41 7.95 4.41 7.95 4.91 7.90 0.32 0 3.2 0 3.2 0 3.9 0.90 0.51,97 5.90 51,97 5.90 51,97 5.90 51,97 5.90 52,97 5.90 52,97 5.90 52,97 5.90 52,97 5.90 52,97 5.90 52,97 5.91 1.24 5.92,97,98 51,92,93 5.94,928 51,192,53 5.94,928 51,192,57 5.94,928 51,192,57 5.94,928 51,192,57
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 | 4.168 2.288 14.115 9.222 2.652 2.265 2.652 2.266 2.72 2.641 2.72 5.441 4.015 7.727 5.441 5.727 5.41 5.727 5.41 5.727 5.41 5.127 1.10 1.16 1.10 1.16 1.01 1.16 1.01 1.16 1.01 1.16 1.01 1.16 1.01 1.16 1.02 5.1460 5.2480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.3480 5.2400 5.34400 5.7810 | 5.061 3.446 15.914 10.75 3.466 2.95 12.420 7.78 12.420 7.78 12.421 7.78 12.429 5.94 17.78 6.66 17.78 6.66 19.42 2.227 39.9 5.9 19.7 5.94 2.24.7 3.94 2.27 5.16 2.27 5.94 39.95 5.94 50.95 5.97 51.05 5.90 52.57 5.20 53.57 5.20 54.00 2.227 50 50 50 50 51.00 2.227 51.00 2.227 52.57 52.00 52.57 52.00 50 50 50 50 51.00 50.00 51.00 50.00 51.00 50.00
 | $\begin{array}{cccccc} 4.766 & 2.868 \\ 17.243 & 11.800 \\ 1.776 & 3.1840 \\ 14.628 & 8.552 \\ 0 & 1 & 3.776 & 3.2480 \\ 0 & 1 & 3.776 & 3.2480 \\ 1.210 & 8.930 \\ 1.220 & 8.930 \\ 1.220 & 8.990 \\ 1.220 & 8.90$ | S525 3.88 16,441 11.30 16,441 11.30 16,42 2.90 16,42 12.07 8,46 3.62 2 2 2 2 3 2 48.16 353 40,475 2.654 1,199 127 10 12 11,199 127 11,199 127 11,199 127 13,1 44,15 5,2186 5,178 5,2186 5,178 5,130 5,151 1,048 9.9 1,048 9.9 1,048 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 9.9 1,044 | $\begin{array}{cccccccccccccccccccccccccccccccccccc$
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| 11.1. Number of Company issued non-Step plans. 11.2. Number of Common Step plans. 11.2. Number of Common Step plans. 12.1. Number of Common Step plans. 12.1. Number of Common Step plans. 12.1. Number of Common Step plans. 13.1. Number of Common Step Plans. 14.1. Number of Common Step Plans. 13.1. Number of Common Step Plans. 14.1. Number of Common Step Plans. 14.2. Number of Common Step Plans. 14.3. Number of Common Step Plans. 14.4. Number of Common Step Plans. 14.4. Number of Service Disconnections for non-payment to accounts with Va secial protection. 14.4. Number of Service Disconnections for non-payment to accounts with Va special protection. 15.4. Average Nubarce of Service Disconnection for non-payment to accounts with Va special protection. 15.6. Average Nubarce of Service Disconnection for non-axyment to accounts with Va special protection. 15.6. Average Nubarce of Service Restorations with 7 2day of termination on accounts with Va special protection. 16.6. Number of Service Restoration for accounts Mith Na special protection.< | 15,440 55.52 2,422 1,44 1,918 8,00 3 1 7,75 -4,1 20,627 8,17 0 3 0 3 0 2 0,657 8,17 0,0 2 0,0 2 0,0 2 0,0 2 0,0 2 0,0 2 0,0 2 0,0 2 0,0 3 0,0 2 0,0 2 0,0 3 0,0 2 0,0 3 0,0 2 0,0 2 0,0 2 0,0 2 0,0 3 1,0 3 1,0 3 1,0 3 1,0 3 1,0 3
 | 21 11.006 8.00 22 11.006 8.00 21 2.244 1.21 21 1.041 7.34 21 0.0 1 21 0.0 1 22 0.0 1 23 25.5541 10.00 24 0.0 1 25 25.5541 10.00 28 0 1 29 0 1 20 0.05 50.11 20 0.05 50.11 20 0 1 20 0 1 21 50.05 51.11 22 0 1 23 0 1 24 1.00 51.25 25 0 1 1.71 26 1.00 2 2.00 20 1.00 2 2.00 21 1.75 1.75 1.75

 | | 3.844 2.264 3.841 8.093 2.840 3.661 1.841 8.093 2.840 3.661 2.840 3.661 2.840 3.661 2.940 3.661 956 723 960 723 970 9.22 0 7.22 0 7.22 0 7.23 0 7.23 0 7.23 0 7.23 0 7.23 0 7.23 0 7.23 0 7.23 0 9.32,273 50 5.23,274 0 9.0 0 9.0 0 9.0 0 9.0 0 9.0 0 9.0 0 9.0 1.468 3.93 1.468 3.93 1.468 3.93 <t< td=""><td>$\begin{array}{c} 4.278 & 2.878 \\ 4.128 & 2.670 & 1.98 \\ 1.438 & 9.313 \\ 2.670 & 1.98 \\ 1.586 & 7.154 \\$</td><td>4.168 2.288 14.115 9.292 2.652 2.205 2.652 2.205 2.613 2.614 7.70 2.64 7.70 5.44 7.70 5.44 7.70 5.44 7.70 5.44 7.71 1.10 1.16 1.10 1.10 1.16 1.10 1.16 9.01 1.10 9.05 5.15 9.05 5.20 9.06 0.15 9.08 1.14 9.0 0.5 9.0 9.6 9.0 1.04 9.0 2.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0</td><td>5.061 3.445 2.55 1.260 3.455 2.67 3.455 2.67 1.24.00 7.78 3.66 2.67 3.45 2.67 2.89 5.56 3.46 2.67 3.67 3.66 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.52 3.67 3.57 3.59 5.67 5.67 5.67 5.57 5.20 5.57 5.20 5.57 5.20 5.9 5.77 5.20 5.9 5.77 5.20 5.9 5.77 5.20 5.9 5.77 5.20 5.9 5.9 5.77 5.20 5.9 5.9 5.9 5.9 5.9 5.77 5.20 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9<td>$\begin{array}{ccccccc} 4.766 & 2.080 \\ 17.243 & 11.800 \\ 3.776 & 3.1800 \\ 14.28 & 5552 \\ 9 & 0 & 1 \\ 0 & 1 & 0 \\ 1 & 0 & 1 \\ 1.200 & 5952 \\ 1.200 & 595$</td><td>5.525 3.88 15.441 11.30 16.441 11.30 16.441 11.30 16.45 11.30 16.45 11.30 16.45 11.30 16.45 11.30 17.78 8.36 18.6 52 19.9 127 10 145 19.9 127 10.1 145 19.9 127 10.1 145 10.8 94 0 0 1.048 94 0 0 1.048 94 1.048 94 1.048 94 1.044 95 1.044 94 1.104 191 103 171 104 36 1444 36 1444 36 1454 36 1456 360246 366576 360</td><td>4.45 337 18,143 11,175 3,155 2,164 14,137 8,155 28 0 1,202 0 1,202 0 1,202 0,10 1,202 0,10 1,202 0,10 1,202 0,10 1,203
1,100 1,203 1,100 1,203 1,100 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 1,127 1,204 5,1380 5,050 5,1380 5,060 5,1380 5,1660 5,1380 5,1660 5,1392 5,1777 5103,273 5,1777 5103,273 5,1660 5,1203 5,1660 5,1204 5,1660<!--</td--><td>5.212 3.194 13,861 11,551 3.778 2.283 15,583 8,762 0 0 775 224 775 224 775 224 1444 767 1,444 767 9,91 4,413 0,35 5,183 5,184 5,1.76 50 50 1,301 602 0,35 5,1.65 5,1.667 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.667 5,1.66 5,1.655 5,1.40,3.78 5,1.655,531 3,1.67 5,1.655,531 5,1.40,2.78 5,2.607 5,10,2.39 5,2.607 5,10,2.39</td><td>6.680 3.560 18.914 11.956 3.851 2.358 0 0 0 0 772 30.7 773 31.7 8.938 2.458 2.419 874 7.1 37.7 9.0384 2.458 2.419 874 1.444 47.7 0.55 0.75 0.56 0.35 51.874 51.461 50 50 2.103 597 0 0 0 0 1.6 3.50 51.722 51.259 50 50 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.04 10 2.05 50.75 51.627</td><td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td></td></td></t<> | $ \begin{array}{c} 4.278 & 2.878 \\ 4.128 & 2.670 & 1.98 \\ 1.438 & 9.313 \\ 2.670 & 1.98 \\ 1.586 & 7.154 \\ $ | 4.168 2.288 14.115 9.292 2.652 2.205 2.652 2.205 2.613 2.614 7.70 2.64 7.70 5.44 7.70 5.44 7.70 5.44 7.70 5.44 7.71 1.10 1.16 1.10 1.10 1.16 1.10 1.16 9.01 1.10 9.05 5.15 9.05 5.20 9.06 0.15 9.08 1.14 9.0 0.5 9.0 9.6 9.0 1.04 9.0 2.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0 5.52 9.0
 | 5.061 3.445 2.55 1.260 3.455 2.67 3.455 2.67 1.24.00 7.78 3.66 2.67 3.45 2.67 2.89 5.56 3.46 2.67 3.67 3.66 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.67 3.52 3.67 3.57 3.59 5.67 5.67 5.67 5.57 5.20 5.57 5.20 5.57 5.20 5.9 5.77 5.20 5.9 5.77 5.20 5.9 5.77 5.20 5.9 5.77 5.20 5.9 5.9 5.77 5.20 5.9 5.9 5.9 5.9 5.9 5.77 5.20 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 5.9 <td>$\begin{array}{ccccccc} 4.766 & 2.080 \\ 17.243 & 11.800 \\ 3.776 & 3.1800 \\ 14.28 & 5552 \\ 9 & 0 & 1 \\ 0 & 1 & 0 \\ 1 & 0 & 1 \\ 1.200 & 5952 \\ 1.200 & 595$</td> <td>5.525 3.88 15.441 11.30 16.441 11.30 16.441 11.30 16.45 11.30 16.45 11.30 16.45 11.30 16.45 11.30 17.78 8.36 18.6 52 19.9 127 10 145 19.9 127 10.1 145 19.9 127 10.1 145 10.8 94 0 0 1.048 94 0 0 1.048 94 1.048 94 1.048 94 1.044 95 1.044 94 1.104 191 103 171 104 36 1444 36 1444 36 1454 36 1456 360246 366576 360</td> <td>4.45 337 18,143 11,175 3,155 2,164 14,137 8,155 28 0 1,202 0 1,202 0 1,202 0,10 1,202 0,10 1,202 0,10 1,202 0,10 1,203 1,100 1,203 1,100 1,203 1,100 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 1,127 1,204 5,1380 5,050 5,1380 5,060 5,1380 5,1660 5,1380 5,1660 5,1392 5,1777 5103,273 5,1777 5103,273 5,1660 5,1203 5,1660 5,1204 5,1660<!--</td--><td>5.212 3.194 13,861 11,551 3.778 2.283 15,583 8,762 0 0 775 224 775 224 775 224 1444 767 1,444 767 9,91 4,413 0,35 5,183 5,184 5,1.76 50 50 1,301 602 0,35 5,1.65 5,1.667 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.667 5,1.66 5,1.655 5,1.40,3.78 5,1.655,531 3,1.67 5,1.655,531 5,1.40,2.78 5,2.607 5,10,2.39 5,2.607 5,10,2.39</td><td>6.680 3.560 18.914 11.956 3.851 2.358 0 0 0 0 772 30.7 773 31.7 8.938 2.458 2.419 874 7.1 37.7 9.0384 2.458 2.419 874 1.444 47.7 0.55 0.75 0.56 0.35 51.874 51.461 50 50 2.103 597 0 0 0 0 1.6 3.50 51.722 51.259 50 50 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.04 10 2.05 50.75 51.627</td><td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td></td> | $\begin{array}{ccccccc} 4.766 & 2.080 \\ 17.243 & 11.800 \\ 3.776 & 3.1800 \\ 14.28 & 5552 \\ 9 & 0 & 1 \\ 0 & 1 & 0 \\ 1 & 0 & 1 \\ 1.200 & 5952 \\ 1.200 & 595$ | 5.525 3.88 15.441 11.30 16.441 11.30 16.441 11.30 16.45 11.30 16.45 11.30 16.45 11.30 16.45 11.30 17.78 8.36 18.6 52
19.9 127 10 145 19.9 127 10.1 145 19.9 127 10.1 145 10.8 94 0 0 1.048 94 0 0 1.048 94 1.048 94 1.048 94 1.044 95 1.044 94 1.104 191 103 171 104 36 1444 36 1444 36 1454 36 1456 360246 366576 360 | 4.45 337 18,143 11,175 3,155 2,164 14,137 8,155 28 0 1,202 0 1,202 0 1,202 0,10 1,202 0,10 1,202 0,10 1,202 0,10 1,203 1,100 1,203 1,100 1,203 1,100 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 0,112 1,203 1,127 1,204 5,1380 5,050 5,1380 5,060 5,1380 5,1660 5,1380 5,1660 5,1392 5,1777 5103,273 5,1777 5103,273 5,1660 5,1203 5,1660 5,1204 5,1660 </td <td>5.212 3.194 13,861 11,551 3.778 2.283 15,583 8,762 0 0 775 224 775 224 775 224 1444 767 1,444 767 9,91 4,413 0,35 5,183 5,184 5,1.76 50 50 1,301 602 0,35 5,1.65 5,1.667 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.667 5,1.66 5,1.655 5,1.40,3.78 5,1.655,531 3,1.67 5,1.655,531 5,1.40,2.78 5,2.607 5,10,2.39 5,2.607 5,10,2.39</td> <td>6.680 3.560 18.914 11.956 3.851 2.358 0 0 0 0 772 30.7 773 31.7 8.938 2.458 2.419 874 7.1 37.7 9.0384 2.458 2.419 874 1.444 47.7 0.55 0.75 0.56 0.35 51.874 51.461 50 50 2.103 597 0 0 0 0 1.6 3.50 51.722 51.259 50 50 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.04 10 2.05 50.75 51.627</td> <td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td> | 5.212 3.194 13,861 11,551 3.778 2.283 15,583 8,762 0 0 775 224 775 224 775 224 1444 767 1,444 767 9,91 4,413 0,35 5,183 5,184 5,1.76 50 50 1,301 602 0,35 5,1.65 5,1.667 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.67 5,1.66 5,1.667 5,1.66 5,1.655 5,1.40,3.78 5,1.655,531 3,1.67 5,1.655,531 5,1.40,2.78 5,2.607 5,10,2.39 5,2.607 5,10,2.39 | 6.680 3.560 18.914 11.956 3.851 2.358 0 0 0 0 772 30.7 773 31.7 8.938 2.458 2.419 874 7.1 37.7 9.0384 2.458 2.419 874 1.444 47.7 0.55 0.75 0.56 0.35 51.874 51.461 50 50 2.103 597 0 0 0 0 1.6 3.50 51.722 51.259 50 50 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.03 10 2.04 10 2.05 50.75 51.627 | $\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$ |
| 11.b. Number of Company sixued non-Step plans. 21.d. Number of Commission surctices ¹⁰ Cottome ¹⁰ Cottom ¹⁰ Plant 21.d. Number of Commission surctices ¹⁰ Cottom ¹⁰ Cottom ¹⁰ Plant 21.d. Number of Commission surctices ¹⁰ Cottom ¹⁰ Cottom ¹⁰ Cottom ¹⁰ Cottom ¹⁰ Plant 21.d. Number of Commission surctices ¹⁰ Cottom ¹⁰ Cottom ¹⁰ Cottom ¹⁰ Plant 21.d. Number of Commission Sets Motice of Disconnection for non-payment 21.d. Number of Service Disconnections for non-payment 24.d. Number of Service Disconnections for non-payment 24.d. Number of Service Disconnections for non-payment on accounts with ND special protection 24.d. Number of Service Disconnections for non-payment to accounts with ND special protection 25.d. Average balance of Service Disconnection for non-payment to accounts with ND special protection 25.a. Average balance of Service Disconnection for non-payment on accounts with ND special protection 26.a. Average balance of Service Disconnections for non-payment on accounts with ND special protection 26.a. Average balance of Service Disconnections for non-payment on accounts with ND special protection 27.b. Average balance of Service Disconnections for non-paymentent accounts with ND special protection | 15,440 55.52 2,492 1,44 1,918 k,60 2,812 1,44 1,918 k,60 2,812 1,44 1,918 k,60 2,812 1,44 2,0517 8,37 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 1,572 1,11 1,466 7 1,572,813 1,140,21 1,573,814 3,582,81 1,57
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 | | 3.844 2.264 13.411 8.091 13.411 8.091 1.0.898 6.021 1 0 9 1.0.698 0.986 753 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0.028 0.028 0.029 0.039 0.029 0 0 0 0 0 0 0 0.028 0.028 0.021 0 0 0 1.039 0 1.039 0 1.134 0 1.145 0 1.145 0 1.145 1.145 1.145 1.145 1.145 1.145 1.145 1.145 1.145 1.145<
 |
 | 4.168 2.288 14.115 9.222 2.652 2.266 11.437 7.001 11.637 7.001 6 6.0 7.29 5.44 0 6 0.29 5.44 0.101 1.16 0.011 1.16 | SoBit 3.446 2.55 3.456 2.55 3.456 2.55 3.456 2.55 3.456 2.55 3.456 2.55 2.52 7.78 0 0 1.0 2.52 7.77 6.66 3.47 7.78 9.77 6.67 3.46 2.52 9.77 6.66 3.42 2.27 9.94 9.27 3.24 2.27 9.94 9.27 3.24 2.27 9.94 9.27 3.24 2.27 9.94 9.27 3.24 2.27 9.94 9.27 3.24 2.27 9.95 9.97 5.97 2.99 9.97 9.99 9.90 9.90 9.97 9.91 9.01 2.27 1.00 2.25 9.93 9.90 9.125 9.93 9.90 9.90 9.95 9.90 9.90 9.90 9.92
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3.25 \\ 3.2$</td><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$</td></t<> | $\begin{array}{c} 5.12 & 3.194 \\ \hline 5.12 & 3.164 \\ 1.361 & 11.551 \\ 3.78 & 2.780 \\ 0 & 0 \\ 0 & 0 \\ 775 & 3.24 \\ \hline \\ 1.441 & 777 \\ 3.24 \\ 1.444 & 777 \\ 3.24 \\ 1.444 & 777 \\ 3.24 \\ 3.25 \\ 3.2$ | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ | $\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$ |

Monthly Utility Credit and Collections November 2023 RIPUC Docket No. 4770 Page 2 of 3

		Nov-2		Dec-2		Jan-2		Feb-		Mar-23	1	Apr-2		May-2		Jun-2		Jul-23		Aug-2		Sep-		Oct-2		Nov-23	
		Electric	Gas	Electric	Gas	Jan-2 Electric	Gas	Electric	Gas		Gas	Electric	Gas	Electric	Gas	Electric	s Gas	Electric	Gas	Electric	Gas	Electric	Gas Gas	Electric	Gas	Electric	Gas
	Low Income Discount Rate																										
33	Number of Low-Income Accounts	37,132	22,456	39,042	23,333	38,489	23,185	38,510	23,301	39,220	23,025	39,924	23,713	40,150	24,401	39,134	24,001	38,551	23,746	39,605	24,309	39,069	23,791	38,840	23,113	38,167	23,007
33.a	Number of Accounts (no rider)	31.811	19.135	33.512	19.899	32.982	19,762	32.782	19.728	33.710	19.558	34.211	20,139	34.379	20.791	33,580	20.551	33.117	20,432	34,144	20.998	33.632	20,495	33.308	19.831	32.681	19.704
33 h	Number of Accounts (with rider)	5 321	3.321	5 530	3 4 3 4	5 507	3.423	5 728	3 573	5.510	3 467	5.713	3.574	5,771	3.610	5 554	3.450	5.434	3.314	5 461	3 311	5 437	3.296	5.532	3.282	5 486	3 303
34	Percent of customers on the low-income discount	8.4%	9.1%	8.8%	9.4%	8.6%	9.3%	8.6%	9.4%	8.8%	9.3%	8.9%	9.5%	9.0%	9.8%	8.7%	9.7%	8.6%	9.5%	8.8%	9.8%	8.7%	9.5%	8.6%	9.2%	8.5%	9.2%
35	Total receipts	\$2,562,653	\$462.428	\$2.817.451	\$561.277	\$1 433 802	\$1.614.164	\$1,881,701	\$2,909,720	\$1,786.008 \$2	2.168.341	\$1 682 457	\$2.020.438	\$2,463,216	\$2,461.829	\$2,400.624	\$1,747.679	\$2.275.251	\$1.135.253	\$3,441,420	\$1.036.664	\$3.312.233	\$664,861	\$3,424,938	\$1,929,756	\$3.964.965	\$694.072
36	Total receipts paid by LIHEAP	\$930	\$0	SO	\$205		\$320.683	\$1,400,559	\$452,586		\$711.182		\$802.096	\$187,754			\$784,929	\$55.732		\$54,407	\$278.070	\$7,501	\$16,885	\$6,695	\$8,441	\$7.258	\$68,997
36.a	Total receipts paid by Regular LIHEAP	\$930	\$0	\$0	\$205	\$96.295	\$320.683	\$1.397.551	\$449,355	\$140,787	\$711.182	\$105.593	\$790.871	\$173.648	\$1.053.889	\$137.683	\$779.402	\$50.852	\$370.165	\$51,409	\$276.749	\$6.501	\$16.885	\$5.620	\$7,441	\$7.258	\$68.997
36.b	Total receipts paid by Crisis LIHEAP	\$0	\$0	\$0	\$0	\$0	\$0	\$3.008	\$3.231	\$0	\$0	\$15.206	\$11.225	\$14.106	\$14.858	\$6.801	\$5.527	\$4,880	\$5.419	\$2,998	\$1.321	\$1.000	\$0	\$1.075	\$1.000	\$0	\$0
37	Total number of customers receiving a LIHEAP payment for the month	2	0	0	1	361	813	3.688	1.374	365	1.833	369	2.091	736	2.726	461	2.020	178	970	160	711	16	44	10	19	19	175
38	Total billed	\$3,418,838	\$1,518,458	\$3,809,298	\$2,851,830	\$4,800,932	\$4,130,176	\$3,703,385	\$3,521,545	\$3,930,559 \$3	3,410,696	\$3,476,717	\$2,545,899	\$2,889,314	\$1,608,389	\$2,688,916	\$1,153,151	\$3,769,884	\$879,804	\$4,083,588	\$771,433	\$3,907,116	\$829,871	\$3,106,717	\$946,502	\$3,317,718 \$	\$1,719,920
	Delinquency																										
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	1.677	882	1.829	1.934	1.952	2.914	2.149	2,555	2.112	1.899	2.716	1.913	2.769	1.698	2.693	1.379	2,768	1.218	3.542	1.164	3.997	1.330	3.540	1.231	2.714	1.408
39.a	Number of accounts reported above that have an active DPA	216	85	197	58	223	199	215	184	197	160	157	131	172	119	121	70	126	43	229	35	259	35	170	34	166	46
39.b	Number of accounts reported above without an active DPA	1.461	797	1.632	1.876	1.729	2.715	1.934	2.371	1.915	1.739	2.559	1.782	2.597	1.579	2.572	1.309	2.642	1.175	3.313	1.129	3,738	1.295	3.370	1.197	2.548	1.362
	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a																										
40	bill	\$103,565	\$38,366	\$143,106	\$76,914	\$186,466	\$270,774	\$298,116	\$335,946	\$233,042	\$231,172	\$283,242	\$223,763	\$245,399	\$147,174	\$195,043	\$83,586	\$215,613	\$51,693	\$389,442	\$61,192	\$391,871	\$57,254	\$343,982	\$57,211	\$254,647	\$83,219
40.a	Dollar value of accounts reported above that have an active DPA	\$23,114	\$3,884	\$32,704	\$4,448	\$29,925	\$26,414	\$40,853	\$29,149	\$30,822	\$23,935	\$37,992	\$22,171	\$27,394	\$19,326	\$22,482	\$6,324	\$15,105	\$4,179	\$43,278	\$10,515	\$38,530	\$5,493	\$26,240	\$2,498	\$18,972	\$5,265
40.b	Dollar value of accounts reported above without an active DPA	\$80.451	\$34,483	\$110.402	\$72,466	\$156.541	\$244,360	\$257,263	\$306.797	\$202.220	\$207.237	\$245,250	\$201,592	\$218.005	\$127.848	\$172.561	\$77.262	\$200.508	\$47,514	\$346.164	\$50.677	\$353.341	\$51.762	\$317.742	\$54,713	\$235.675	\$77.954
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1.304	457	954	786	1.004	1.198	1.225	1.747	1.460	1.712	1.598	1.394	1.660	1.324	1.603	1.093	1.555	862	1.572	735	2.065	718	2.344	733	2.006	727
41.a	Number of accounts reported above that have an active DPA	372	113	233	104	247	134	292	232	323	248	278	220	312	286	271	228	264	128	297	87	428	72	446	73	353	78
41.b	Number of accounts reported above without an active DPA	932	344	721	682	757	1.064	933	1.515	1.137	1.464	1.320	1.174	1.348	1.038	1.332	865	1.291	734	1.275	648	1.637	646	1.898	660	1.653	649
	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a																										
42	bill	\$246.652	\$51.282	\$236.323	\$110.471	\$284.277	\$219,700	\$401.634	\$510.271	\$493.310	\$519.622	\$457.172	\$412.066	\$399.712	\$350.523	\$295.222	\$184,402	\$281.970	\$105.861	\$338,757	\$67,560	\$489.820	\$78.329	\$541,554	\$74.859	\$405.014	\$80,702
42.a	Dollar value of accounts reported above that have an active DPA	\$76,197	\$12,892	\$58,113	\$14,685	\$77,913	\$30,814	\$107,135	\$82,207	\$129,641	\$91,163	\$107,256	\$85,534	\$126,096	\$103,381	\$71,659	\$63,158	\$81,213	\$20,007	\$84,923	\$13,596	\$138,849	\$23,371	\$138,737	\$17,843	\$92,624	\$11,402
42.b	Dollar value of accounts reported above without an active DPA	\$170.455	\$38,390	\$178,210	\$95,786	\$206.364	\$188.886	\$294,499	\$428.064	\$363,669	\$428,459	\$349.916	\$326,532	\$273,616	\$247.142	\$223,564	\$121.243	\$200.757	\$85,854	\$253,834	\$53,964	\$350.972	\$54,958	\$402.817	\$57.016	\$312,390	\$69.300
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	6.407	4.952	6.426	5.410	6.268	5.551	6.138	5.384	6.557	5.797	7.500	6.447	8.047	6.557	8.091	6.303	8.328	6.407	9.035	6.652	9.067	6,453	9.698	6.202	10.059	6.188
43 a	Number of accounts reported above that have an active DPA	2.045	1.619	1.802	1 349	1 705	977	1.680	973	1.751	978	1 965	1 234	3 1 1 7	2 235	3 557	2 633	3 386	2.575	4 221	2 843	4 361	2 949	4 277	2 706	4.097	2 362
43.b	Number of accounts reported above without an active DPA	4,362	3.333	4.624	4.061	4,563	4.574	4,458	4,411	4.806	4.819	5,535	5.213	4,930	4.322	4,534	3.670	4,942	3.832	4,814	3.809	4,706	3.504	5,421	3,496	5,962	3.826
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$5.857.783	\$3,291,881	\$6.413.146	\$3,862,147	\$6,906,340	\$4,506,082	\$7.543.112	\$5,198,991	\$8,436,784 \$	5.960.481	\$9.759.039	\$6.918.832	\$10.468.765	\$7.222.508	\$10.331.527	\$6.685.603	\$10,497,132	\$6,453,723	\$11.724.682	\$6,449,946	\$12,119,886	\$6.002.868	\$12,868,413	\$5.718.885	\$13.173.155	\$5.692.952
44 a	Dollar value of accounts reported above that have an active DPA	\$1,806,481	\$936.333	\$1.655.014	\$855.387	\$1.652.162	\$801.379	\$1.829.053	\$946.733	\$1.971.837 \$	1 010 761	\$2,331,327	\$1 303 787	\$4.096.975	\$2,401,332	\$4,596,161	\$2,740,375	\$4,226,199	\$2 584 823	\$5,444,878	\$2,693,643	\$5.720.387	\$2 763 390	\$5 547 151	\$2,495,939	\$5.198.067	\$2.151.160
44.b	Dollar value of accounts reported above without an active DPA	\$4.051.301		\$4,758,132		\$5,254,178		\$5,714,059		\$6,464,947 \$4		\$7.427.712		\$6.371.790		\$5,735,366		\$6.270.932		\$6,279,804		\$6,399,499		\$7.321.262		\$7.975.088	
45	Total Number of low-income delinquent accounts	9 388	6 291	9 209	8 130	9 224	9.663	9 512	9.686	10.129	9.408	11 814	9 754	12 476	9 579	12 387	8 775	12.651	8 487	14 149	8 551	15 129	8 501	15 582	8 166	14 779	8 323
45.a	Number of accounts reported above that have an active DPA	2.633	1.817	2,232	1.511	2.175	1.310	2.187	1.389	2.271	1.386	2,400	1.585	3.601	2.640	3,949	2.931	3.776	2.746	4,747	2.965	5.048	3.056	4,893	2.813	4.616	2,486
45 h	Number of accounts reported above without an active DPA	6.755	4 474	6.977	6.619	7.049	8 353	7 325	8.297	7.858	8.022	9.414	8 169	8.875	6 939	8.438	5 844	8.875	5.741	9,402	5 586	10.081	5,445	10.689	5 353	10.163	5.837
46	Total Dollar Value of low-income delinguent accounts	\$6,208,000	\$3.381.529	\$6.792.575	\$4,049,532	\$7.377.083	\$4,996,557	\$8.242.862		\$9.163.135 \$	6.711.274	\$10,499,453	\$7,554,661	\$11.113.876	\$7,720,205		\$6.953.590	\$10,994,715		\$12,452,882	\$6.578.698	\$13.001.577		\$13,753,949	\$5.850.955	\$13.832.816	\$5.856.873
46 a	Dollar value of accounts reported above that have an active DPA	\$1,905,793	\$953.109	\$1.745.830	\$874.520	\$1,760,000	\$858.606	\$1.977.041	\$1,058,089	\$2,132,299 \$	1 125 859	\$2,476,575	\$1 411 492	\$4,250,465	\$2 524 039	\$4,690,301	\$2,809,857	\$4.322.518	\$2,609,009	\$5 573 079	\$2 717 755	\$5,897,766	\$2 792 254	\$5.712.128	\$2,516,280	\$5.309.663	\$2 167 827
46.b	Dollar value of accounts reported above without an active DPA	\$4,302,207	\$2,428,420	\$5.046.745		\$5,617,083	\$4,137,950	\$6,265,822		\$7.030.836 \$		\$8.022.878		\$6.863.411		\$6.131.491	\$4,143,733	\$6.672.197		\$6,879,802	\$3,860,944	\$7.103.811	\$3,346,198	\$8.041.821		\$8.523.153	
	Shut-Offs																				1.11.11.						
47	Number of low-income Accounts Sent Notice of Disconnection	48	31	341	180	3.693	3.821	84	116	190	102	4.049	4.306	6.055	5.826	5.396	4,447	5.122	3.824	5.476	3.710	5.486	3.344	6.691	3.598	134	76
48	Number of low-income Service Disconnections for Non-Payment	0	0	0	0	0	0	0	0	0	0	0	0	195	124	228	166	176	177	408	204	252	123	403	117	0	0
				-	-				-				-														
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.5%	0.6%	0.7%	0.5%	0.7%	1.0%	0.8%	0.6%	0.5%	1.0%	0.5%	0.0%	0.0%
1.00	Restorations		2.074	0.07	/-	e.e/k	0.070	0.076	0.070		0.070	0.074			/4			/4		- 14 / V	0.070	0.376	0.070	2.576	0.070		
50	Number of low-income Service Restorations for non-payment	0	0	0	0	0	0	0	0	0	0	0	0	159	47	206	99	156	107	355	120	235	83	377	109	0	0
51	Average duration of low-income service disconnection for restored accounts	0	0	0	0	0	0	0	0	0	0	0	0	135	27	100	33	0	207	0,000	220	0	2	0	205	0	
	Write-Off		0		0	0	0	0	0	Ÿ	0	0	0		4	+	3		3	0	2		3		3		
52	Number of low-income accounts Classified as Written-Off	184	146	165	105	154	122	131	131	106	102	112	104	153	126	146	1/12	143	114	247	1/19	200	154	200	174	161	152
53	Dollar Value of low income accounts classified as written-off	\$130.953	\$79.079	\$121.848	\$59,529	\$118.226	\$90,958	\$133.364	\$75.276	\$98.199	\$51.320	\$93,266	\$71,780	\$132,516	\$109.573	\$156.214	\$117,585	\$163.569	\$97.517	\$398.189	\$151.471	\$282.043	\$196.633	\$296,808	\$218,978		\$185.808
54	Dollar Value of low-income write-off recoveries	\$210.345	\$121.322	\$81,346	\$33,742	\$120,101	\$32,615	\$91 771	\$30,775	\$89,421	\$50,701	\$66,488	\$43,982	\$103.079	\$61.527	\$41.545	\$20.013	\$61,210	\$31.007	\$53.647	\$40,978	\$92,380	\$37,000	\$61.344	\$76,887	\$60,332	\$46.259
55	Dollar value of NET low-income A/B Write-Offs	-\$79.391	-\$42.243	\$40,501	\$25,787	-\$1.876	\$58,343	\$41,593	\$44,501	\$8,778	\$619	\$26,778	\$27,798	\$29,437	\$48.047	\$114.670	\$97,572	\$102.359	\$66.510	\$344,542	\$110,493	\$189.664	\$159,633	\$235,464	\$142.092		\$139,549
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Monthly Utility Credit and Collections November 2023 RIPUC Docket No. 4770 Page 3 of 3

		Nov-2	2	Dec-22		Jan-2	2	Feb-2	22	Mar-23	1	Apr-23		May-23		Jun-23	1	Jul-23	1	Aug-23		Sep-2	2	Oct-2		Nov-23	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas								
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	962	456	939	402	948	415	938	418	958	435	1,051	518	1,121	684	1,118	737	1,073	786	1,017	754	983	740	972	712	988	663
57	Percent of low-income customers enrolled on the AMP	2.6%	2.0%	2.4%	1.7%	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%	2.8%	3.3%	2.6%	3.1%	2.5%	3.1%	2.5%	3.1%	2.6%	2.9%
58	Total receipts paid by enrollees	\$159,407	\$35,048	\$158,369	\$23,124	\$52,766	\$24,499	\$49,973	\$24,597	\$54,704	\$32,006	\$50,138	\$31,658	\$77,708	\$42,636	\$106,928	\$51,727	\$97,610	\$53,438	\$129,170	\$60,654	\$113,843	\$50,162	\$126,496	\$52,132	\$157,022	\$40,792
59	Total receipts paid by LIHEAP	\$0	\$0	\$0	\$0	\$5,358	\$4,680	\$25,362	\$42,511	\$8,150	\$16,034	\$12,059	\$31,715	\$17,421	\$125,063	\$21,689	\$93,305	\$7,923	\$66,561	\$6,146	\$34,347	\$983	\$923	\$2,806	\$1,460	\$1,743	\$13,105
60	Total billed to program participants, includes both arrears payment and current bill	\$730,362	\$169,576	\$611,653	\$122,227	\$526,188	\$105,821	\$463,076	\$90,096	\$420,837	\$88,349	\$476,672	\$117,017	\$608,946	\$210,355	\$613,715	\$221,652	\$612,896	\$260,169	\$592,548	\$225,182	\$531,294	\$196,333	\$536,039	\$168,288	\$544,659	\$167,480
61	Number of newly enrolled customers	44	28	38	10	69	57	51	59	83	52	130	94	217	249	162	149	148	119	155	119	134	86	138	73	136	72
61.a	Number of newly enrolled customers: not associated with service restoration	44	28	38	10	69	57	51	59	83	52	130	94	217	249	162	149	148	119	155	119	134	86	138	73	136	72
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	90	52	61	60	65	66	53	50	51	34	49	28	73	66	71	62	92	67	114	114	99	95	112	112	116	99
62.a	Number of customers exited the program by default	57	38	42	54	48	56	34	42	32	25	21	22	27	40	36	30	59	41	73	98	72	76	90	95	90	86
62.b	Number of customers exited the program by cancellation	33	14	19	6	17	10	19	8	19	9	28	6	46	26	35	32	33	26	41	16	27	19	22	17	26	13
63	Number of customers successfully completing a 12-month program	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122	26	71	14	58	11	12	4
63.a	Number of customers successfully completing a 12-month program with remaining arrears	10	5	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122	26	71	14	58	11	12	4
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	418	245	347	208	357	210	359	226	419	278	520	345	685	503	792	586	815	610	836	622	879	626	886	578	876	518
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$662,323	\$260,643	\$628,531	\$258,440	\$670,793	\$317,452	\$707,912	\$372,872	\$820,402	\$460,322	\$1,034,330	\$573,993	\$1,414,856	\$793,502	\$1,587,946	\$882,067	\$1,665,292	\$883,307	\$1,689,822	\$850,784	\$1,700,329	\$837,509	\$1,648,254	\$781,184	\$1,656,731	\$775,149
66	Number of AMP program participants receiving LIHEAP	0	0	0	0	7	6	31	54	9	19	16	41	24	148	27	114	10	79	8	41	1	1	2	2	2	16
67	Percent of AMP customers receiving LIHEAP payments	0.0%	0.0%	0.0%	0.0%	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.5%	0.9%	10.1%	0.8%	5.4%	0.1%	0.1%	0.2%	0.3%	0.2%	2.4%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

December 21, 2023 Date

Joanne M. Scanlon

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