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January 25, 2024

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy
for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Report – December 2023**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), I have enclosed an electronic copy of the Company’s Low-Income Monthly Report for December 2023 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket 4770 Service List

Monthly Utility Credit and Collections
 December 2023
 RIPUC Docket No. 4770
 Page 1 of 3

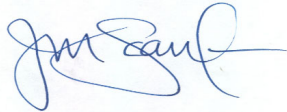
	Dec-22		Jan-23		Feb-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23		Aug-23		Sep-23		Oct-23		Nov-23		Dec-23			
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)																											
1a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts																											
1b	Number of INAL Residential Accounts, includes discount rate and AMP accounts																											
2	Total Billed, does not include ESCO																											
3	Average active residential account bill (line 2 / line 1a)																											
4	Total Receipts																											
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS																											
6	Number of Standard Accounts Protected																											
6a	Elderly																											
6b	Infant																											
6c	Handicapped																											
6d	Welfare																											
6e	Unemployed																											
6f	Seriously ill																											
7	Number of Low-income Accounts Protected																											
7a	Elderly																											
7b	Infant																											
7c	Handicapped																											
7d	Welfare																											
7e	Unemployed																											
7f	Seriously ill																											
8	Delinquency (Includes Active and Pending final accounts)																											
8a	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
8b	Number of accounts reported above that have an active DPA																											
8c	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill																											
9	Dollar Value of accounts reported above that have an active DPA																											
9a	Dollar Value of accounts reported above without an active DPA																											
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
10a	Number of accounts reported above that have an active DPA																											
10b	Number of accounts reported above without an active DPA																											
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill																											
11a	Dollar Value of accounts reported above that have an active DPA																											
11b	Dollar Value of accounts reported above without an active DPA																											
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
12a	Number of accounts reported above that have an active DPA																											
12b	Number of accounts reported above without an active DPA																											
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill																											
13a	Dollar Value of accounts reported above that have an active DPA																											
13b	Dollar Value of accounts reported above without an active DPA																											
14	Total Number of delinquent accounts																											
14a	Number of accounts reported above that have an active DPA																											
14b	Number of accounts reported above without an active DPA																											
15	Total Dollar Value of delinquent accounts																											
15a	Dollar Value of accounts reported above that have an active DPA																											
15b	Dollar Value of accounts reported above without an active DPA																											
16	Total Dollar Value of current accounts																											
17	Total Active and Pending Final A/R																											
18	Collection Agencies																											
19	Number of cases referred to collection agencies																											
20	Payment Plans																											
20a	Number of new payment plans, not including AMP																											
20b	Number of payment plans (all) active																											
21	Number of active payment agreements																											
21a	Number of Active Step-plan agreements																											
21b	Number of Company issued non-Step plans																											
21c	Number of regulator/prod non-Step plans																											
21d	Number of Commission sanctioned "October Rule" payment plans																											
22	Number of new budget plans, not including AMP																											
23	Shut-Offs																											
23a	Number of Accounts Sent Notice of Disconnection for non-payment																											
23b	Number of Service Disconnections for non-payment																											
23c	Number of Service Disconnections for non-payment on accounts with NO special protection																											
23d	Number of Service Disconnections for non-payment on accounts WITH a special protection																											
23e	Number of Service Disconnections for non-payment in excess of \$1000																											
24	Ratio of service disconnections for non-payment to total Residential Customers																											
25	Average balance of Service Disconnections for non-payment																											
25a	Average balance of Service Disconnections for non-payment on accounts with NO special protection																											
25b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection																											
26	Restorations																											
26a	Number of Service Restorations within 7 days of termination																											
26b	Number of Service Restorations within 7 days of termination on accounts with NO special protection																											
26c	Number of Service Restorations within 7 days of termination on accounts WITH a special protection																											
27	Average balance of service restorations																											
27a	Average balance of service restorations on accounts with NO special protection																											
27b	Average balance of service restorations on accounts WITH a special protection																											
28	Average duration of service restoration for Service Restorations within 7 days of termination																											
29	Write-Offs																											
29a	Number of Accounts Classified as Written-Off																											
29b	Number of Residential Accounts Classified as Written-Off																											
29c	Number of Commercial and Industrial Classified as Written-Off																											
30	Dollar Value of Accounts Classified as Written-Off																											
30a	Dollar Value of Residential Accounts Classified as Written-Off																											
30b	Dollar Value of Commercial and Industrial Classified as Written-Off																											
31	Dollar Value of write-off recoveries																											
31a	Dollar Value of Residential write-off recoveries																											
31b	Dollar Value of Commercial and Industrial write-off recoveries																											
32	Dollar Value of Residential NET A/R Write-Offs																											
32a	Dollar Value of Residential NET A/R Write-Offs																											
32b	Dollar Value of Commercial and Industrial NET A/R Write-Offs																											

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	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	
Arrearage Management Program																											
56 Number of Accounts (total enrollees in the program)	939	402	948	415	938	418	958	435	1,051	518	1,121	684	1,118	737	1,073	786	1,017	754	983	740	972	712	988	663	954	608	
57 Percent of low-income customers enrolled on the AMP	2.4%	1.7%	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%	2.8%	3.3%	2.6%	3.1%	2.5%	3.1%	2.5%	3.1%	2.6%	2.9%	3.0%	3.1%	
58 Total receipts paid by enrollees	\$158,869	\$23,128	\$52,766	\$24,489	\$49,971	\$25,997	\$54,704	\$32,006	\$30,138	\$31,698	\$77,298	\$42,638	\$106,928	\$51,272	\$97,610	\$51,488	\$129,120	\$69,654	\$113,843	\$50,162	\$126,496	\$32,132	\$127,072	\$49,792	\$118,628	\$36,188	
59 Total receipts paid by LIHEAP	\$0	\$0	\$5,358	\$4,680	\$25,362	\$49,511	\$8,150	\$16,034	\$12,059	\$31,715	\$17,411	\$35,903	\$21,689	\$93,301	\$7,923	\$66,561	\$6,146	\$14,347	\$983	\$923	\$2,806	\$1,460	\$1,243	\$13,102	\$0	\$0	
60 Total billed to program participants, includes both arrears payment and current bill	\$611,653	\$122,227	\$526,188	\$105,821	\$463,076	\$90,096	\$420,837	\$88,349	\$476,672	\$117,017	\$608,946	\$210,355	\$613,715	\$221,652	\$612,896	\$260,169	\$592,548	\$225,182	\$531,294	\$196,333	\$536,039	\$168,288	\$544,659	\$167,480	\$460,105	\$121,283	
61 Number of newly enrolled customers	38	10	69	57	51	59	83	52	130	94	217	249	162	149	148	139	155	119	134	86	138	73	136	72	73	43	
61.a Number of newly enrolled customers, not associated with service restoration	38	10	69	57	51	59	83	52	130	94	217	249	162	149	148	139	155	119	134	86	138	73	136	72	73	43	
61.b Number of newly enrolled customers, associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
62 Number of customers exited the program	61	60	65	66	53	50	51	34	49	28	73	66	71	62	92	67	114	114	99	95	112	112	116	99	96	107	
62.a Number of customers exited the program by default	42	54	48	56	34	42	32	25	21	22	27	40	36	30	59	41	73	98	72	76	90	95	90	86	77	99	
62.b Number of customers exited the program by cancellation	19	6	17	10	19	8	19	9	28	6	46	26	35	32	33	26	41	16	27	19	22	17	26	13	19	8	
63 Number of customers successfully completing a 12-month program	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122	26	71	14	58	11	12	4	23	7	
63.a Number of customers successfully completing a 12-month program with remaining arrears	6	3	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122	26	71	14	58	11	12	4	23	7	
63.b Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
64 Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	347	208	357	210	359	226	419	278	520	345	685	503	792	586	815	610	836	622	879	626	886	578	876	518	851	459	
65 Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$628,531	\$258,440	\$670,793	\$317,452	\$707,912	\$372,872	\$820,402	\$460,322	\$1,034,330	\$573,993	\$1,414,856	\$793,502	\$1,587,946	\$882,067	\$1,665,292	\$883,307	\$1,689,822	\$850,784	\$1,700,329	\$837,509	\$1,648,254	\$781,184	\$1,656,731	\$775,149	\$1,555,371	\$735,488	
66 Number of AMP program participants receiving LIHEAP	0	0	7	4	31	24	9	19	16	41	24	48	27	114	10	29	8	41	1	1	2	2	2	16	0	0	
67 Percent of AMP customers receiving LIHEAP payments	0.0%	0.0%	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.5%	0.9%	10.1%	0.8%	5.4%	0.1%	0.1%	0.2%	0.3%	0.2%	2.4%	0.0%	0.0%	

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

January 25, 2024

Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)
Combined Service list updated 1/25/2024**

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