

February 23, 2024

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Report – January 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), I have enclosed an electronic copy of the Company's Low-Income Monthly Report for January 2024 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Very truly yours,

Andrew S. Marcaccio

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Enclosure

cc: Docket 4770 Service List

		Jan-23 Electric Gas	Feb- Electric		Mar-23 Electric Gas	Apr-23 Electric G		May-23 Electric Gas	Jun- Electric	23	Jul-23 Electric Gas	Aug-23	Sep-23 Electric Gas	Oct-23 Electric Gas	Nov-23 Electric Gas	Dec-23 Electric Gas	Jan-24 Electric	
	General Residential	Electric Gas	Electric	Gas	Electric Gas	Electric G	335	Electric Gas	Electric	Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric	Gas
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	447.843 249.36	448.628	249.628	448.992 249.70	449.641 2	250.096	450.133 250.1	96 449,905	249.821	450.321 249.954	450.430 250.100	452.577 251.315	451.803 251.3	91 451.682 252.18	4 453.208 253.5	11 453.376	253.612
1 a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	446.155 248.45	447.043		447.553 248.90		49.106	447.532 248.8			448.088 248.816	448.570 249.099	449.132 249.580	449,598 250,2				252,772
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts	1.688 91	1.585	886	1,439 799	1.923	990	2,601 1,3	92 2.382	1.311	2,233 1,138	1.860 1.001	3.445 1.735	2.205 1.1	35 1.567 82	4 2,067 1,1	52 1.527	840
2	Total Billed, does not include ESCO	\$78,772,865 \$61,572,52	\$58,878,485	\$52,718,999	\$61,562,761 \$51,686,583	\$56,103,931 \$39,5	58,560	\$45,447,573 \$21,583,0	45 \$44,727,072	\$14,522,284	\$68,332,704 \$11,809,687	\$75,925,802 \$9,978,136	\$67,982,962 \$10,605,864	\$55,940,551 \$13,211,1	13 \$56,550,572 \$23,969,17	8 \$60,426,642 \$42,601,9	76 \$73,819,539 \$55	55,739,161
3	Average active residential account bill (line 2 / line 1.a)	\$176.56 \$247.8	\$131.71	\$211.94	\$137.55 \$207.66		158.80	\$101.55 \$86.		\$58.44	\$152.50 \$47.46	\$169.26 \$40.06	\$151.37 \$42.49	\$124.42 \$52.				\$220.51
4	Total Receipts	\$31,935,304 \$24,091,54			\$32,879,558 \$26,901,45	\$34,062,315 \$22,7		\$32,123,201 \$17,297,1			\$34,772,880 \$6,136,391	\$46,059,025 \$6,280,776	\$41,999,849 \$7,411,738	\$39,940,754 \$9,985,1				10,100,031
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS	6,029 3,84	6,072	3,854 2.135	6,052 3,823 3,297 2,129	6,153	3,871	6,134 3,8 3,292 2.0	56 6,177	3,893	6,248 3,921	6,286 3,958 3,374 2,112	6,343 3,974 3.415 2.132	3,089 1,9 1,606 1.0				2,428
6	Number of Standard Accounts Protected Elderly	3,268 2,11 1.041 74	3,321	2,135	1.063 749	3,333 1.117	2,114 765	3,292 2,0 1.108 7	64 3,346 46 1.099	2,098	3,399 2,128 1.108 750	3,374 2,112 1.089 739	3,415 2,132 1.094 742	1,606 1,0 1,109 7		2 2,042 1,3 6 1.230 8		836
6.b	Infant	80 6	79	/53 62	82 6	80	64	75	61 92	746	1,108 /50	1,089 /39	1,094 742	1,109 /	55 1,139 /6 82 106 7	3 166 1	10 175	119
6.c	Handicapped	257 18	238	164	217 149	215	158	242 1	54 233	145	259 167	188 120	195 123	292 1	64 470 30	0 551 3	58 602	394
6.d	Welfare	0 1	0	0	0 (0	0	0	0 0	0	0 0	0 0	0 0	0	0 0	0 0	0 0	0
6.e	Unemployed	44 3	45	31	45 30	44	29	44	30 44	29	45 32	42 31	41 32	40	32 39 3	2 44	36 45	35
6.f	Seriously ill	1,846 1,10	1,884	1,125	1,890 1,14		1,098	1,823 1,0	73 1,878	1,107	1,880 1,106	1,954 1,152 2,912 1,846	1,980 1,165	54	37 43 3	1 51	28 66	42
7 9	Number of Low-Income Accounts Protected Elderly	2,761 1,725 747 46	2,751	1,719	2,755 1,690 762 450	2,820 814	1,757	2,842 1,7 817 4		1,795	2,849 1,793 824 510	2,912 1,846 805 493	2,928 1,842 808 489	1,483 9 816 4			63 1,565 78 805	1,003 485
	Infant	188 14	192	139	188 14:	181	132	181 1	30 185	141	204 147	242 173	255 178	260 1			59 215	167
7.c	Handicapped	337 20	329	207	299 185	304	201	333 2	31 319	210	336 210	256 165	256 170	338 2	22 561 37	1 469 3	09 505	332
7.d	Welfare	0	0	0	0 (0	0	0	0 0	1	0 1	0 1	0 1	0	1 0	1 0	1 0	1
7.e	Unemployed	27 1	26	12	25 1	27	13	26	12 26	13	25 11	25 11	23 10	26	10 27 1	1 21	7 22	
7.1	Seriously ill	1,462 90	1,447	896	1,481 90	1,494	922	1,485 9	23 1,481	925	1,460 914	1,584 1,003	1,586 994	43	22 21	9 14	9 18	11
8	Delinquency (Includes Active and Pending final accounts) Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	30,296 21,76	7 33.768	23.899	32,699 22,10	31.589	20,667	31,288 18,2	50 30.628	16,283	33.335 16.916	38.654 16.809	38.358 16.262	38.076 17.4	54 34,392 18,21	5 32,601 19,8	37 32.509	21,297
8.a	Number of accounts reported above that have an active DPA	1,126 87	7 1,261	1,131	966 924	856	761	815 5	81 640	330	687 282	1,139 246	1,214 248	1,019 2	66 674 26	7 756 4	87 996	853
8.b	Number of accounts reported above without an active DPA	29,170 20,89	32,507	22,768	31,733 21,178	30,733	19,906	30,473 17,6	69 29,988	15,953	32,648 16,634	37,515 16,563	37,144 16,014	37,057 17,1	88 33,718 17,94	8 31,845 19,3	50 31,513	20,444
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$12,636,480 \$7,953,70	\$15,108,266		\$14,097,157 \$11,559,990	\$13,754,830 \$11,4		\$12,183,094 \$8,985,4		\$5,007,968	\$10,597,495 \$3,762,720	\$15,611,580 \$2,930,146	\$16,969,228 \$2,669,104	\$16,324,208 \$2,817,3		7 \$13,188,046 \$5,507,0		38,722,556
9.a	Dollar Value of accounts reported above that have an active DPA	\$2,762,598 \$1,513,95	\$3,278,895		\$3,065,120 \$2,216,134	\$3,057,145 \$2,2		\$3,032,440 \$2,086,1			\$2,694,965 \$1,027,461	\$4,013,129 \$801,408	\$4,459,566 \$723,303	\$4,264,244 \$753,0		1 \$2,868,041 \$1,056,1		
9.b	Dollar Value of accounts reported above without an active DPA Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$9,873,882 \$6,439,75 10.528 6.51	\$11,829,371		\$11,032,038 \$9,343,863 13.888 10.98	\$10,697,686 \$9,2 14.028	10.855	\$9,150,654 \$6,899,2 14.001 10.8			\$7,902,530 \$2,735,259 12.073 7.085	\$11,598,451 \$2,128,738 12.785 6.888	\$12,509,662 \$1,945,801 15.056 6.452	\$12,059,965 \$2,064,2 15.823 6.3				7 072
10.a	Number of accounts reported above that have an active DPA	1,196 66	1.683	1.376	1.823 1.74		1.493	1.688 1.5		1.036	1.137 615	1.356 472	1,956 415	1.880 4			71 1.128	672
10.b	Number of accounts reported above without an active DPA	9,332 5,84	10,506	8,366	12,065 9,231	12,519	9,362	12,313 9,2	97 11,873	7,974	10,936 6,470	11,429 6,416	13,100 6,037	13,943 5,9	85 14,856 6,69	0 12,991 6,6	52 10,582	6,400
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$6,045,347 \$2,213,29	\$8,000,636		\$9,526,566 \$7,251,585	\$9,108,085 \$7,5	12,227	\$9,213,948 \$7,780,0		\$5,992,040	\$6,251,335 \$3,577,669	\$6,272,435 \$2,401,699	\$8,705,252 \$1,960,739	\$9,756,186 \$1,739,0	07 \$9,813,369 \$1,881,18	8 \$8,279,196 \$2,204,0	10 \$7,402,756 \$3	3,106,818
11.a	Dollar Value of accounts reported above that have an active DPA	\$1,861,393 \$621,80	\$2,476,620		\$2,943,611 \$1,944,32	\$2,766,622 \$1,9		\$3,306,801 \$2,449,0			\$2,330,771 \$1,279,501	\$2,539,746 \$900,469	\$3,509,531 \$755,303	\$3,804,483 \$652,2	54 \$3,466,223 \$619,08	1 \$2,505,420 \$584,2	31 \$2,189,523	\$800,393
11.b	Dollar Value of accounts reported above without an active DPA Number of delignment accounts with oldest arreary and 90s. Days after issuance of a bill	\$4,183,954 \$1,591,49 38,077 23,14	\$5,524,017 37,570	\$3,691,788 23,128	\$6,582,955 \$5,307,266 39,632 25,893	\$6,341,463 \$5,5 42,687	28,959	\$5,907,147 \$5,330,9 43,055 29,9		\$3,935,981	\$3,920,564 \$2,298,169 45,027 32,784	\$3,732,689 \$1,501,230 43,393 31,832	\$5,195,721 \$1,205,436 43,748 31,279	\$5,951,703 \$1,086,7 46,019 30,2		7 \$5,773,776 \$1,619,7 2 52,079 29,5		\$2,306,424 28,562
12 12.a	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Number of accounts reported above that have an active DPA	38,077 23,14 11,386 6,38	11,313	6.159	39,632 25,89 11,857 6,65		7.482	43,055 29,9 14,505 9,3		10,946	45,027 32,784 16,114 11,461	43,393 31,832 17,647 11,754	43,748 31,279 17,107 11,505	46,019 30,2 17.504 11.2		2 52,079 29,5 9 14,926 8,2		7.358
12.b	Number of accounts reported above without an active DPA	26.691 16.76	26,257	16.969	27.775 19.24		21.477	28,550 20,6		20,981	28.913 21.323	25.746 20.078	26.641 19.774	28.515 19.0		3 37.153 21.2		21.204
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$36,549,492 \$18,190,94	\$36,853,461	\$17,729,647	\$39,613,311 \$20,058,114	\$43,519,121 \$23,5	81,384	\$45,332,708 \$25,817,9	36 \$48,186,297	\$28,901,590	\$49,519,037 \$30,479,446	\$47,940,176 \$29,511,064	\$47,509,409 \$28,232,515	\$48,978,719 \$26,682,6	93 \$52,030,349 \$25,200,57	9 \$54,988,079 \$24,323,3	27 \$55,440,302 \$23	23,404,974
13.a	Dollar value of accounts reported on above that have an active DPA	\$10,800,282 \$5,090,41	\$10,902,552		\$11,852,993 \$5,222,209	\$13,223,398 \$6,0		\$15,873,955 \$7,774,7			\$18,419,201 \$10,743,473	\$20,345,944 \$11,075,641	\$19,393,700 \$10,774,537	\$19,187,744 \$10,479,6				
13.b	Dollar value of accounts reported above without an active DPA	\$25,749,210 \$13,100,52	\$25,950,910		\$27,760,319 \$14,835,905	\$30,295,723 \$17,5		\$29,458,753 \$18,043,1			\$31,099,836 \$19,735,973	\$27,594,231 \$18,435,424	\$28,115,709 \$17,457,978	\$29,790,975 \$16,202,9				
14 14.a	Total Number of delinquent accounts Number of accounts reported above that have an active DPA	78,901 51,42 13,708 7,92	83,527 14,257	56,769 8.666	86,219 58,979 14,646 9,319		9.736	88,344 59,0 17,008 11,4		57,220 12,312	90,435 56,785 17.938 12.358	94,832 55,529 20,142 12,472	97,162 53,993 20,277 12,168	99,918 54,1 20,403 11,9				56,931 8.883
14.a	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	65.193 43.50	69.270	48.103	71.573 49.66		50.745	71,336 47.5		44,908	72,497 44,427	74.690 43.057	76.885 41.825	79.515 42.1		1 81.989 47.2		48,048
15	Total Dollar Value of delinquent accounts	\$55,231,319 \$28,357,94	\$59,962,363		\$63,237,035 \$38,869,695	\$66,382,037 \$42,5		\$66,729,750 \$42,583,4			\$66,367,867 \$37,819,835	\$69,824,191 \$34,842,909	\$73,183,889 \$32,862,357	\$75,059,114 \$31,239,0		4 \$76,455,321 \$32,034,3		
15.a	Dollar Value of accounts reported above that have an active DPA	\$15,424,272 \$7,226,17	\$16,658,066		\$17,861,723 \$9,382,660	\$19,047,165 \$10,2	70,718	\$22,213,196 \$12,310,0			\$23,444,937 \$13,050,434	\$26,898,819 \$12,777,517	\$27,362,797 \$12,253,142	\$27,256,470 \$11,884,9	63 \$25,265,210 \$10,362,55	7 \$21,867,559 \$8,826,6		
15.b	Dollar Value of accounts reported above without an active DPA	\$39,807,046 \$21,131,76	\$43,304,298		\$45,375,312 \$29,487,02	\$47,334,872 \$32,3		\$44,516,553 \$30,273,3			\$42,922,930 \$24,769,401	\$42,925,372 \$22,065,392	\$45,821,092 \$20,609,215	\$47,802,643 \$19,354,0				
16	Total Dollar Value of current accounts Total Active and Pending Final A/R	\$56,525,766 \$41,053,69 \$111.757.085 \$69.411.64	\$46,028,001		\$46,122,749 \$35,213,800			\$35,156,953 \$16,086,4			\$52,742,061 \$9,228,655	\$59,690,543 \$9,137,635	\$58,449,142 \$10,285,358	\$44,193,316 \$11,226,4				
17	Collection Agencies	\$111,757,085 \$69,411,64	\$105,990,364	\$69,050,311	\$109,359,784 \$74,083,50	\$105,991,110 \$67,7	13,439	5,000,886,703 \$58,009,8	27 \$105,099,013	\$51,462,306	\$119,109,928 \$47,048,490	\$129,514,734 \$43,980,544	\$131,033,031 \$43,147,715	\$119,252,430 \$42,465,4	12 \$121,682,071 \$52,494,42	\$128,940,370 \$62,952,9	53 \$137,201,210 \$71	1,480,505
18	Number of cases referred to collection agencies	1.399 85	1.555	1.143	1.475 1.077	1.538	1,094	1.698 1.1	17 1.757	1.149	2,149 1,430	2.362 1.697	1.909 1.388	2,078 1,4	09 911 58	8 1.745 9	99 1.848	1.159
	Payment Plans																	
19	Number of new payments plans, not including AMP	4,446 2,78	4,247	3,355	4,977 3,860		3,318	6,585 5,0		4,187	5,533 3,489	11,703 3,590	5,676 3,059	7,000 3,1				3,360
20	Number of payment plans defaulted	5,312 3,86 12.976 7.39	3,814	2,524 8.093	4,278 2,899 14,339 9,131	4,168	2,789	5,061 3,4		2,906 11.803	5,525 3,383	4,445 3,297 18.143 11.175	5,212 3,194 19.361 11.551	6,980 3,5 18.914 10.9		1 5,475 3,2 9 16.044 8.7		3,578 8.506
21.a	Number of active payment agreements Number of Active Step-plan agreements	12,976 7,39 2.290 1.30	13,411	8,093 1.661	14,339 9,131 2.670 1.99		9,222	15,914 10,7 3,465 2.9		3,238	16,441 11,309 3.629 2.920	18,143 11,175 3.145 2.743	19,361 11,551 3.778 2.789	18,914 10,9 3,881 2,3				1,732
21.b	Number of Company issued non-Step plans	10,665 6,08	2 10,898	6,422	11,646 7,134		7,003	12,420 7,7		8,552	12,778 8,365	14,970 8,415	15,583 8,762	15,033 8,5		7 12,775 7,1		6,774
21.c	Number of regulatory order non-Step plans	20 1	22	10	23 1	26	10	29	10 39	13	34 24	28 17	0 0	0	0 0	0 0	0 0	0
21.d	Number of Commission sanctioned "October Rule" payment plans	1	1 1	0	0 (0	0	0	0 0	0	0 0	0 0	0 0	0	0 0	0 0	0 0	0
22	Number of new budget plans, not including AMP Shut-Offs	1,384 1,05	966	751	867 64	729	544	829 5	64 631	374	816 352	1,042 401	775 324	771 3	17 614 34	4 617 4	20 972	724
22		22.407 22.20	40.047	44.200	22.252 24.07	40.254	24 072	40.470 27.0	22 45.042	22.040	40.475 20.542	42.057 25.702	42.022 22.024	40.204 24.0	20.072 44.04	24.476 40.0	22.000	24.222
24	Number of Accounts Sent Notice of Disconnection for non-payment Number of Service Disconnections for non-payment	33,487 23,26	19,947	14,290	32,262 21,97	40,364 110	31,073 166	48,179 37,0 776 6	32 46,012 61 1,230	32,819	40,475 26,542 1,190 1,277	43,957 26,702 1.959 1.323	42,033 22,834 1.444 767	49,384 24,6 2,419 8		3 34,476 18,9 7 0	50 37,966 11 0	24,377
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection	0 3	0	27	0 4	110	166	776 6	61 1,230	959	1,190 1,277	1,959 1,323	1,444 767	2,419 8		7 0	11 0	14
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection	0	0	0	0 (0	0	0	0 0	0	0 0	0 0	0 0	0	0 0	0 0	0 0	0
24.c	Number of Service Disconnections for non-payment in excess of \$1000	0 3	0	26	0 4	101	143	646 5	47 860	670	813 843	1,268 827	841 421	1,464 4		7 0	8 0	12
24.d	Ratio of service disconnections for nonpayment to total Residential Customers Average balance of Service Disconnections for non-payment	0.0% 0.09 \$0 \$2.03	0.0% SO	0.0% \$2.723	0.0% 0.09 \$0 \$3.210	0.0% \$3.480	0.1% \$2.300	0.2% 0.3 \$2,942 \$2,2		0.4% \$1.950	0.3% 0.5% \$2.186 \$1.784	0.4% 0.5% \$1.856 \$1.591	0.3% 0.3% \$1.833 \$1.576	0.5% 0.: \$1.874 \$1.4		6 0.0% 0.0 4 \$0 \$2.2		0.0% \$2.295
25.a	Average balance of Service Disconnections for non-payment Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$0 \$2,03	7 50	\$2,723	\$0 \$3,210 \$0 \$3,210		\$2,300	\$2,942 \$2,2		\$1,950	\$2,186 \$1,784	\$1,856 \$1,591	\$1,833 \$1,576	\$1,874 \$1,4				\$2,295
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$2,03	\$0	\$0	\$0 \$1	\$0	\$0	\$0	\$0 \$0	\$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0	\$0 \$0 \$	0 \$0	\$0 \$0	\$0
	Restorations																	
26	Number of Service Restorations within 7 days of termination	0 3	. 0	19	0 3	98	143	672 5	11 1,096	769	1,048 934	1,737 992	1,301 602	2,103 5	97 3	7 0	5 0	8
26.0	Number of Service Restorations within 7 days of termination on accounts with NO special protection			40	0 3	00	142	672 5	11 1.000	700	1.048 934	1.737 992	1.301 602	2.103 5	07	7		
26.a 26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 3	0 0	19	0 3	98	143	6/2 5	11 1,096	769	1,048 934	1,/3/ 992 n n	1,301 602	2,103 5	0 0	0 0	0 0	- 8
27	Average balance of of service restorations	\$0 \$1,73	5 50	\$2,174	\$0 \$3,069	\$3,165	\$2,123	\$2,571 \$2,0		\$1,594	\$1,900 \$1,539	\$1,662 \$1,380	\$1,607 \$1,365	\$1,722 \$1,2	59 \$1,768 \$3,23	5 \$0 \$2,5		\$2,220
	Average balance of of service restorations on accounts with NO special protection	\$0 \$1,73	5 \$0	\$2,174	\$0 \$3,069	\$3,165	\$2,123	\$2,571 \$2,0	36 \$1,881	\$1,594	\$1,900 \$1,539	\$1,662 \$1,380	\$1,607 \$1,365	\$1,722 \$1,2	59 \$1,768 \$3,23	\$0 \$2,5	40 \$0	\$2,220
27.b	Average balance of of service restorations on accounts WITH a special protection	\$0 \$	\$0	\$0	\$0 \$6	\$0	\$0	\$0	\$0 \$0	\$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0	\$0 \$0 \$	0 \$0	\$0 \$0	\$0
	Average duration of service disconnection for Service Restorations within 7 days of termination	0.0 2.0	0.0	2.0	0.0 2.0	1.0	2.0	1.0	2.0 1.0	2.0	1.0 2.0	1.0 2.0	1.0 2.0	1.0	2.0 1.0 2.	0.0	2.0 0.0	2.0
20	Write-Offs Number of Accounts Classified as Weitten Off	1,774 1,15	1,468	020	1,245 80	1,084	722	1,363 9	58 1,446	10**	1,444 988	1,884 1,174	1,748 1,255	1,854 1,2	86 1,409 1,06	3 1,845 1,3	11 2,064	1 220
29.a	Number of Accounts Classified as Written-Off Number of Residential Accounts Classified as Written-Off	1,7/4 1,15 1,599 1,07	1,468	938 876	1,245 804	1,084	679	1,363 9 1,255 9	00 1,279	1,041	1,444 988 1,341 911	1,884 1,174 1,782 1,117	1,748 1,255 1,633 1,167	1,854 1,2 1,739 1,1				1,328
29.b	Number of Commercial and Industrial Classified as Written-Off	175 7	1,254	62	136 51	117	43	108	58 167	63	103 77	102 57	115 88	115	98 105 5	9 132	55 189	87
30	Dollar Value of Accounts Classified as Written-Off	\$1,908,440 \$896,75	\$1,567,540	\$801,086	\$1,350,294 \$512,21		69,175	\$1,208,009 \$805,2		\$979,437	\$1,435,676 \$961,134	\$1,938,713 \$1,130,094	\$1,861,563 \$1,403,478	\$2,032,617 \$1,368,2				\$1,196,919
30.a	Dollar Value of Residential Accounts Classified as Written-Off	\$1,481,687 \$798,73	\$1,158,712		\$898,708 \$478,999		190,866	\$933,707 \$691,6	64 \$1,060,106		\$1,154,718 \$801,745	\$1,760,937 \$1,029,537	\$1,605,557 \$1,302,239	\$1,755,073 \$1,257,4				
30.b	Dollar Value of Commercial and Industrial Classified as Written-Off	\$426,753 \$98,02	\$408,828	\$53,506	\$451,585 \$33,218		78,310	\$274,303 \$113,5			\$280,958 \$159,389	\$177,777 \$100,557	\$256,007 \$101,239	\$277,544 \$110,7		2 \$261,319 \$92,6		
31	Dollar Value of write-off recoveries Dollar Value of Residential write-off recoveries	\$537,204 \$246,59 \$510,229 \$241,10	\$543,501 \$498,439	\$278,792 \$261,656	\$507,180 \$305,073 \$486,638 \$292,830		809,695 89,778	\$472,327 \$245,0 \$441,870 \$240,8			\$396,425 \$218,425 \$366,578 \$207,042	\$409,824 \$252,879 \$366,866 \$247,995	\$387,359 \$251,811 \$350,075 \$240,292	\$630,050 \$495,3 \$548,934 \$451,7				\$304,040
31.a 31.b	Dollar Value of Residential write-off recoveries Dollar Value of Commercial and Industrial write-off recoveries	\$510,229 \$241,10 \$26.976 \$5.49	\$498,439 \$45.062	\$261,656	\$486,638 \$292,830 \$20,542 \$12,24		19,917	\$441,870 \$240,8 \$30,457 \$4.1		\$185,126	\$366,578 \$207,042	\$366,866 \$247,995 \$42,958 \$4,884	\$350,075 \$240,292 \$37,284 \$11,518	\$548,934 \$451,7 \$81,116 \$43,6				\$14,186
32	Dollar value of NET A/R Write-Offs	\$1,371,236 \$650,15	\$1,024,039	\$522,294	\$843,114 \$207,146	\$743,840 \$2	259,480	\$735,682 \$560,1	13 \$1,177,346	\$787,263	\$1,039,251 \$742,710	\$1,528,889 \$877,215	\$1,474,204 \$1,151,667	\$1,402,567 \$872,8	63 \$1,199,458 \$606,47	9 \$1,480,278 \$1,012,6	74 \$2,082,651	\$892,879
32.a	Dollar Value of Residential NET A/R Write-Offs	\$971,459 \$557,62	\$660,273	\$485,925	\$412,070 \$186,169	\$462,395 \$2	01,087	\$491,836 \$450,7	69 \$747,071	\$695,763	\$788,140 \$594,703	\$1,394,071 \$781,542	\$1,255,481 \$1,061,947	\$1,206,139 \$805,6	92 \$1,020,709 \$604,27	4 \$1,230,830 \$931,1	83 \$1,693,869	\$801,696
32.b	Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$399,777 \$92,52	\$363,766	\$36,370	\$431,043 \$20,97	\$281,445 \$	58,393	\$243,846 \$109,3	45 \$430,275	\$91,500	\$251,111 \$148,007	\$134,818 \$95,673	\$218,722 \$89,721	\$196,428 \$67,1	72 \$178,749 \$2,20	5 \$249,448 \$81,4	91 \$388,782	\$91,183

		Jan-2	12	Feb-2		Mar-	12	Apr-	22	May-2	12	Jun-2	2	Jul-2	12	Aug-2	12	Sep-2	22	Oct-2	12	Nov-	22	Dec	22	Jan-24	14
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Low Income Discount Rate																										
33	Number of Low-Income Accounts	38.489	23.185	38.510	23,301	39.220	23.025	39,924	23,713	40.150	24,401	39.134	24.001	38.551	23,746	39.605	24.309	39.069	23.791	38.840	23.113	38.167	23.007	31.698	19.331	32.506	19.560
33.a	Number of Accounts (no rider)	32.982	19.762	32,782	19.728	33,710	19.558	34,211	20,139	34,379	20,791	33,580	20.551	33.117	20,432	34.144	20.998	33.632	20,495	33.308	19.831	32.681	19.704	26,287	16,053	26.828	16.104
33 h	Number of Accounts (with rider)	5 507	3.423	5,728	3 573	5.510	3,467	5.713	3,574	5,771	3,610	5,554	3,450	5,434	3.314	5.461	3.311	5.437	3.296	5 532	3.282	5.486	3,303	5,411	3,278	5,678	3,456
34	Percent of customers on the low-income discount	8.6%	9.3%	8.6%	9,4%	8.8%	9.3%	8.9%	9.5%	9.0%	9.8%	8.7%	9.7%	8.6%	9.5%	8.8%	9.8%	8.7%	9.5%	8.6%	9.2%	8.5%	9.2%	7.0%	7.7%	7.2%	7.7%
35	Total receipts	\$1,433,802	\$1.614.164	\$1.881.701	\$2,909,720	\$1,786,008	\$2,168,341	\$1,682,457	\$2.020,438	\$2,463,216	\$2,461,829	\$2,400,624	\$1 747 679	\$2,275,251	\$1.135.253	\$3,441,420	\$1.036.664	\$3.312.233	\$664.861	\$3,424,938	\$1,929,756	\$3,964,965	\$694.072	\$2,150,706	\$608,484	\$2,228,106	\$1.641.067
36	Total receipts paid by LIHEAP	\$96.295	\$320,683	\$1,400,559	\$452,586	\$140,787		\$120,799	\$802,096	\$187,754				\$55,732		\$54,407	\$278,070	\$7.501		\$6,695	\$8,441	\$7,258	\$68,997	\$2,269	\$3,505	\$107.353	
36 a	Total receipts paid by Regular LIHEAP	\$96,295	\$320,683	\$1 397 551	\$449.355	\$140.787	\$711 182	\$105 593	\$790.871	\$173,648	\$1,053,889	\$137,683	\$779.402	\$50.852	\$370.165	\$51,409	\$276.749	\$6,501	\$16.885	\$5.620	\$7,441	\$7,258	\$68,997	\$2,269	\$3,505	\$107.353	\$616.516
36.b	Total receipts paid by Crisis LIHEAP	SO.	\$0	\$3,008	\$3,231	\$0	\$0	\$15,206	\$11,225	\$14,106	\$14,858	\$6,801	\$5,527	\$4,880	\$5,419	\$2,998	\$1.321	\$1,000	\$0	\$1.075	\$1,000	SO.	\$0	\$0	\$0	\$0	SO
37	Total number of customers receiving a LIHEAP payment for the month	361	813	3.688	1.374	365	1.833	369	2.091	736	2,726	461	2.020	178	970	160	711	16	44	10	19	19	175	4	9	450	2.184
38	Total billed	\$4,800,932	\$4,130,176	\$3,703,385	\$3,521,545	\$3,930,559	\$3,410,696	\$3,476,717	\$2,545,899	\$2,889,314	\$1,608,389	\$2,688,916	\$1,153,151	\$3,769,884	\$879,804	\$4,083,588	\$771,433	\$3,907,116	\$829,871	\$3,106,717	\$946,502	\$3,317,718	\$1,719,920	\$3,188,334	\$2,864,630	\$3,567,306	\$3,235,078
	Delinquency																										
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	1,952	2,914	2,149	2,555	2,112	1,899	2,716	1,913	2,769	1,698	2,693	1,379	2,768	1,218	3,542	1,164	3,997	1,330	3,540	1,231	2,714	1,408	2,237	1,424	2,312	1,677
39.a	Number of accounts reported above that have an active DPA	223	199	215	184	197	160	157	131	172	119	121	70	126	43	229	35	259	35	170	34	166	46	155	73	180	135
39.b	Number of accounts reported above without an active DPA	1,729	2,715	1,934	2,371	1,915	1,739	2,559	1,782	2,597	1,579	2,572	1,309	2,642	1,175	3,313	1,129	3,738	1,295	3,370	1,197	2,548	1,362	2,082	1,351	2,132	1,542
	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a																										
40	bill	\$186,466	\$270,774	\$298,116		\$233,042		\$283,242	\$223,763	\$245,399		\$195,043	\$83,586	\$215,613	\$51,693	\$389,442	\$61,192	\$391,871	\$57,254	\$343,982	\$57,211	\$254,647	\$83,219	\$177,527		\$237,986	\$189,741
40.a	Dollar value of accounts reported above that have an active DPA	\$29,925	\$26,414	\$40,853	\$29,149	\$30,822	\$23,935	\$37,992	\$22,171	\$27,394	\$19,326	\$22,482	\$6,324	\$15,105	\$4,179	\$43,278	\$10,515	\$38,530	\$5,493	\$26,240	\$2,498	\$18,972	\$5,265	\$18,281	\$9,160	\$30,260	\$18,042
40.b	Dollar value of accounts reported above without an active DPA	\$156,541	\$244,360	\$257,263	\$306,797	\$202,220	\$207,237	\$245,250	\$201,592	\$218,005	\$127,848	\$172,561	\$77,262	\$200,508	\$47,514	\$346,164	\$50,677	\$353,341	\$51,762	\$317,742	\$54,713	\$235,675	\$77,954	\$159,246	\$79,729	\$207,726	\$171,699
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,004	1,198	1,225	1,747	1,460	1,712	1,598	1,394	1,660	1,324	1,603	1,093	1,555	862	1,572	735	2,065	718	2,344	733	2,006	727	1,312	707	1,157	837
41.a	Number of accounts reported above that have an active DPA	247	134	292	232	323	248	278	220	312	286	271	228	264	128	297	87	428	72	446	73	353	78	217	67	228	113
41.b	Number of accounts reported above without an active DPA	757	1,064	933	1,515	1,137	1,464	1,320	1,174	1,348	1,038	1,332	865	1,291	734	1,275	648	1,637	646	1,898	660	1,653	649	1,095	640	929	724
	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a																										/
42	bill	\$284,277	\$219,700		\$510,271	\$493,310		\$457,172	\$412,066	\$399,712		\$295,222		\$281,970		\$338,757	\$67,560	\$489,820	\$78,329	\$541,554	\$74,859	\$405,014	\$80,702	\$275,133		\$324,684	
42.a	Dollar value of accounts reported above that have an active DPA	\$77,913	\$30,814	\$107,135	\$82,207	\$129,641	\$91,163	\$107,256	\$85,534	\$126,096	\$103,381	\$71,659	\$63,158	\$81,213	\$20,007	\$84,923	\$13,596	\$138,849	\$23,371	\$138,737	\$17,843	\$92,624	\$11,402	\$54,832	\$12,941	\$66,179	\$31,903
42.b	Dollar value of accounts reported above without an active DPA	\$206,364	\$188,886	\$294,499	\$428,064	\$363,669	\$428,459	\$349,916	\$326,532	\$273,616	\$247,142	\$223,564	\$121,243	\$200,757	\$85,854	\$253,834	\$53,964	\$350,972	\$54,958	\$402,817	\$57,016	\$312,390	\$69,300	\$220,301	\$94,573	\$258,505	\$167,174
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	6,268	5,551	6,138	5,384	6,557	5,797	7,500	6,447	8,047	6,557	8,091	6,303	8,328	6,407	9,035	6,652	9,067	6,453	9,698	6,202	10,059	6,188	8,058	4,865	8,348	5,004
43.a	Number of accounts reported above that have an active DPA	1,705	977	1,680	973	1,751	978	1,965	1,234	3,117	2,235	3,557	2,633	3,386	2,575	4,221	2,843	4,361	2,949	4,277	2,706	4,097	2,362	2,892	1,459	2,621	1,126
43.b	Number of accounts reported above without an active DPA	4,563	4,574	4,458	4,411	4,806	4,819	5,535	5,213	4,930	4,322	4,534	3,670	4,942	3,832	4,814	3,809	4,706	3,504	5,421	3,496	5,962	3,826	5,166	3,406	5,727	3,878
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$6,906,340		\$7,543,112		\$8,436,784			\$6,918,832	\$10,468,765				\$10,497,132		\$11,724,682		\$12,119,886				\$13,173,155		\$10,687,006			
44.a	Dollar value of accounts reported above that have an active DPA	\$1,652,162	\$801,379	\$1,829,053	\$946,733	\$1,971,837			\$1,303,787	\$4,096,975		\$4,596,161		\$4,226,199		\$5,444,878		\$5,720,387		\$5,547,151		\$5,198,067		\$3,624,953		\$3,243,868	
44.b	Dollar value of accounts reported above without an active DPA		\$3,704,704	\$5,714,059		\$6,464,947		\$7,427,712		\$6,371,790		\$5,735,366		\$6,270,932		\$6,279,804		\$6,399,499		\$7,321,262		\$7,975,088		\$7,062,053	\$3,196,744	\$8,436,333	
45	Total Number of low-income delinquent accounts	9,224	9,663	9,512	9,686	10,129	9,408	11,814	9,754	12,476	9,579	12,387	8,775	12,651	8,487	14,149	8,551	15,129	8,501	15,582	8,166	14,779	8,323	11,607	6,996	11,817	7,518
45.a	Number of accounts reported above that have an active DPA	2,175	1,310	2,187	1,389	2,271	1,386	2,400	1,585	3,601	2,640	3,949	2,931	3,776	2,746	4,747	2,965	5,048	3,056	4,893	2,813	4,616	2,486	3,264	1,599	3,029	1,374
45.b	Number of accounts reported above without an active DPA	7,049	8,353	7,325	8,297	7,858	8,022	9,414	8,169	8,875	6,939	8,438	5,844	8,875	5,741	9,402	5,586	10,081	5,445	10,689	5,353	10,163	5,837	8,343	5,397	8,788	6,144
46	Total Dollar Value of low-income delinquent accounts	\$7,377,083	\$4,996,557	\$8,242,862		\$9,163,135		\$10,499,453		\$11,113,876		\$10,821,792		\$10,994,715		\$12,452,882		\$13,001,577		\$13,753,949		\$13,832,816		\$11,139,666		\$12,242,870	
46.a	Dollar value of accounts reported above that have an active DPA	\$1,760,000	\$858,606	\$1,977,041		\$2,132,299		\$2,476,575		\$4,250,465		\$4,690,301		\$4,322,518			\$2,717,755	\$5,897,766		\$5,712,128		\$5,309,663		\$3,698,066		\$3,340,307	
46.b	Dollar value of accounts reported above without an active DPA	\$5,617,083	\$4,137,950	\$6,265,822	\$4,987,119	\$7,030,836	\$5,585,415	\$8,022,878	\$6,143,169	\$6,863,411	\$5,196,165	\$6,131,491	\$4,143,733	\$6,672,197	\$4,002,268	\$6,879,802	\$3,860,944	\$7,103,811	\$3,346,198	\$8,041,821	\$3,334,675	\$8,523,153	\$3,689,046	\$7,441,600	\$3,371,046	\$8,902,564	\$4,420,672
	Shut-Offs																										
47	Number of low-income Accounts Sent Notice of Disconnection	3,693	3,821	84	116	190	102	4,049	4,306	6,055	5,826	5,396	4,447	5,122	3,824	5,476	3,710	5,486	3,344	6,691	3,598	134	76	103	43	221	217
48	Number of low-income Service Disconnections for Non-Payment	0	0	0	0	0	0	0	0	195	124	228	166	176	177	408	204	252	123	403	117	0	0	0	0	0	0
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers Restorations	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.5%	0.6%	0.7%	0.5%	0.7%	1.0%	0.8%	0.6%	0.5%	1.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
50	Number of low-income Service Restorations for non-payment	0	0	0	0	0	0		0	159	47	206	99	156	107	355	120	235	83	377	109		0		0	0	0
51	Average duration of low-income service disconnection for restored accounts	0	0	0	0	0	0	0	0	1	2	1	3	0	3	0	2	0	3	0	3	0	0	0	0	0	0
	Write-Off																										
52	Number of low-income accounts Classified as Written-Off	154	122	131	131	106	102	112	104	153	126	146	143	143	114	247	148	200	154	200	174	161	153	184	170	260	166
53	Dollar Value of low income accounts classified as written-off	\$118,226	\$90,958	\$133,364	\$75,276	\$98,199	\$51,320	\$93,266	\$71,780		\$109,573	\$156,214	\$117,585	\$163,569	\$97,517	\$398,189	\$151,471	\$282,043	\$196,633	\$296,808	\$218,978	\$202,498	\$185,808	\$237,653		\$370,462	\$188,439
54	Dollar Value of low-income write-off recoveries	\$120,101	\$32,615	\$91,771	\$30,775	\$89,421	\$50,701	\$66,488	\$43,982	\$103,079	\$61,527	\$41,545	\$20,013	\$61,210	\$31,007	\$53,647	\$40,978	\$92,380	\$37,000	\$61,344	\$76,887	\$60,332	\$46,259	\$53,468	\$37,683	\$67,070	\$49,591
55	Dollar value of NET low-income A/R Write-Offs	-\$1,876	\$58,343	\$41,593	\$44,501	\$8,778	\$619	\$26,778	\$27,798	\$29,437	\$48,047	\$114,670	\$97,572	\$102,359	\$66,510	\$344,542	\$110,493	\$189,664	\$159,633	\$235,464	\$142,092	\$142,166	\$139,549	\$184,184	\$167,881	\$303,392	\$138,848

		Jan-2	:3	Feb-23	1	Mar-2	:3	Apr-	23	May-2	23	Jun-2	3	Jul-23		Aug-23	Sep-	23	Oct-2	3	Nov-2	3	Dec-2	3	Jan-24	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric Gas	Electri	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																									
56	Number of Accounts (total enrollees in the program)	948	415	938	418	958	435	1,051	518	1,121	684	1,118	737	1,073 7	36 1,	017 754	983	740	972	712	988	663	954	608	946	595
57	Percent of low-income customers enrolled on the AMP	2.5%	1.8%	2.4%	1.8%	2.4%	1.9%	2.6%	2.2%	2.8%	2.8%	2.9%	3.1%	2.8% 3.3	% 2	.6% 3.1%	2.5%	3.1%	2.5%	3.1%	2.6%	2.9%	3.0%	3.1%	2.9%	3.0%
58	Total receipts paid by enrollees	\$52,766	\$24,499	\$49,973	\$24,597	\$54,704	\$32,006	\$50,138	\$31,658	\$77,708	\$42,636	\$106,928	\$51,727	\$97,610 \$53,4	38 \$129,	170 \$60,654	\$113,843	\$50,162	\$126,496	\$52,132	\$157,022	\$40,792	\$118,628	\$34,188	\$109,680	\$39,893
59	Total receipts paid by LIHEAP	\$5,358	\$4,680	\$25,362	\$42,511	\$8,150	\$16,034	\$12,059	\$31,715		\$125,063	\$21,689	\$93,305	\$7,923 \$66,5	51 \$6,	146 \$34,347	\$983	\$923	\$2,806	\$1,460	\$1,743	\$13,105	\$0	\$0	\$11,328	\$41,632
60	Total billed to program participants, includes both arrears payment and current bill	\$526,188	\$105,821	\$463,076	\$90,096	\$420,837	\$88,349	\$476,672	\$117,017	\$608,946	\$210,355	\$613,715	\$221,652	\$612,896 \$260,1	59 \$592,	548 \$225,182	\$531,294	\$196,333	\$536,039	\$168,288	\$544,659	\$167,480	\$460,105	\$121,283	\$412,794	\$100,924
61	Number of newly enrolled customers	69	57	51	59	83	52	130	94	217	249	162	149	148 1	19	155 119	134	86	138	73	136	72	73	43	106	73
61.a	Number of newly enrolled customers: not associated with service restoration	69	57	51	59	83	52	130	94	217	249	162	149	148 1	19	155 119	134	86	138	73	136	72	73	43	106	73
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	65	66	53	50	51	34	49	28	73	66	71	62	92	57	114 114	99	95	112	112	116	99	96	107	114	95
62.a	Number of customers exited the program by default	48	56	34	42	32	25	21	22	27	40	36	30	59	11	73 98	72	76	90	95	90	86	77	99	90	83
62.b	Number of customers exited the program by cancellation	17	10	19	8	19	9	28	6	46	26	35	32	33	26	41 16	27	19	22	17	26	13	19	8	24	12
63	Number of customers successfully completing a 12-month program	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122 26	71	14	58	11	12	4	23	7	16	5
63.a	Number of customers successfully completing a 12-month program with remaining arrears	7	1	11	4	13	4	27	6	95	39	96	31	124	29	122 26	71	14	58	11	12	4	23	7	16	5
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	357	210	359	226	419	278	520	345	685	503	792	586	815 6	10	836 622	879	626	886	578	876	518	851	459	812	421
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$670,793	\$317,452	\$707,912	\$372,872	\$820,402	\$460,322	\$1,034,330	\$573,993	\$1,414,856	\$793,502	\$1,587,946	\$882,067	\$1,665,292 \$883,3	37 \$1,689,	822 \$850,784	\$1,700,329	\$837,509	\$1,648,254	\$781,184	\$1,656,731	\$775,149	\$1,555,371	\$735,488	\$1,497,926	\$713,503
66	Number of AMP program participants receiving LIHEAP	7	6	31	54	9	19	16	41	24	148	27	114	10	79	8 41	1	1	2	2	2	16	0	0	14	53
67	Percent of AMP customers receiving LIHEAP payments	0.7%	1.4%	3.3%	12.9%	0.9%	4.4%	1.5%	7.9%	2.1%	21.6%	2.4%	15.5%	0.9% 10.:	% 0	.8% 5.4%	0.1%	0.1%	0.2%	0.3%	0.2%	2.4%	0.0%	0.0%	1.5%	8.9%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

February 23, 2024

Date

Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST) Combined Service list updated 1/26/2024

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