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Rhode Island Energy™
a PPL company

April 9, 2024

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket No. 2509 – Storm Contingency Fund
January 9, 2024 Storm Summary Report

Dear Ms. Massaro:

In accordance with Rhode Island Public Utilities Commission ("PUC") Order No. 15360 (August 19, 1997) and paragraph 4(a) of the Joint Proposal and Settlement in Lieu of Comments Submitted by The Narragansett Electric Company[1] and the Division of Public Utilities and Carriers (the "Settlement") approved by the PUC in Docket No. 2509, I have attached one original and eight copies of Rhode Island Energy's summary report on the planning and restoration activities associated with the January 9, 2024 storm (Winter Storm Finn), which likely will qualify for inclusion in the Company's Storm Contingency Fund. Paragraph 4(b) of the Settlement requires the Company to file with the PUC within 90 days after the storm a report providing a description of the storm along with a summary of the extent of the damage to the Company's system, including the number of outages and length of outages.

The Company will file with the PUC a supplemental report detailing the incremental restoration costs caused by the January 9, 2024 storm once the Company accumulates the total costs and completes a final accounting of storm costs.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-578-2700.

Very truly yours,

Celia B. O'Brien

Attachment

cc: Docket No. 2509 Service List
Docket No. D-11-94 Service List

[1] The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company").

Rhode Island Energy

The Narragansett Electric Company

Report on January 9, 2024, Storm, Damage Assessment and Service Restoration

April 9, 2024

Docket No. 2509

Submitted to:
Rhode Island Public Utilities Commission

Submitted by:

Rhode Island Energy™
a PPL company

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REPORT ON BEHALF OF THE NARRAGANSETT ELECTRIC COMPANY d/b/a RHODE ISLAND ENERGY ON THE JANUARY 9, 2024, STORM DAMAGE, ASSESSMENT AND SERVICE RESTORATION EFFORTS

I. EXECUTIVE SUMMARY

The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company") presents the following report on the planning and restoration activities associated with the January 9, 2024, storm (Winter Storm Finn) (the "Storm") response, which impacted Rhode Island and other states in the Northeast. For pre-planning purposes, the Company classified the Storm as a Rhode Island Energy Type 3 emergency event, meaning that the Company estimated that restoration activities generally would be accomplished within a 72-hour period and the event typically would result in up to 28 percent of customers interrupted at peak. The Storm was projected as a short duration event bringing high rain accumulations, especially in the southern part of the state and hazardous wind, especially along the coasts. This system had the potential to add to already high ground saturation levels due to previous weather systems Rhode Island had experienced. These factors could potentially cause damage to the Company's electric infrastructure. The Storm interrupted power to 14,639 (approximately 4,600 at peak) of the Company's customers. Overall, 2.87 percent of the Company's customers in Rhode Island experienced outages, with 33 of the 38 communities served in Rhode Island impacted.

The Company began monitoring the Storm on the morning of Friday, January 5, 2024, as initial weather forecasts identified a potentially strong wind and heavy rain system approaching from the south. This event would impact the area just after restoration of a previous event that impacted the area on January 6, 2024. The event, like its predecessor, was expected to impact much of New England, but considerable uncertainty remained in determining the top wind speeds of the Storm. The Company continued to review the weather forecasts and prepare for the possibility that the Storm would damage the Company's electric distribution system.

The Company began preparing for the Storm on Sunday, January 7, 2024, and conducted three Operations Planning Calls, the first on Sunday, January 7, 2024, at 3:00 p.m. during which the Company reviewed the weather forecast and began preparing for the possibility that the Storm would impact the Company's electric distribution system. The Company held its second Operations Planning Call on the morning of Monday, January 8, 2024, at 8:00 a.m., a third Operations Planning Call on Tuesday, January 9, 2024, at 8:00 a.m., one Pre-Event Briefing Call on Monday, January 8, 2024, at 9:30 a.m., and one Restoration Briefing on Wednesday, January 10, 2024, at 9:30 a.m. As part of its response to the Storm, the Company opened the Storm Room at approximately 6:00 p.m. on Tuesday, January 9, 2024, and the Wires Down and Municipal Room in Providence at approximately 10:00 p.m. on Tuesday, January 9, 2024.

The Company followed its Emergency Response Plan and mobilized employees and contractors for the restoration using a damage forecast based on its experience in previous storms. As part of its preparation efforts, the Company also utilized contractors from outside the Company's service territory to help with restoration. Using its own crews and contractor resources, the Company restored power to 100 percent of its customers impacted in approximately

37 hours from the time of the first customer outage. From the time of peak customers impacted, the Company restored 95 percent of the outages in 14 hours. Power was restored to the final customer impacted by the Storm on Wednesday, January 10, 2024, at approximately 9:38 p.m.

The Company is grateful for the support of customers, employees, state and local officials, and public safety officials, who experienced the effects of the Storm and were an integral part of the Company's restoration efforts.

II. INCIDENT ANTICIPATION

A. Determination of Incident Classification

As set forth in the Company's Emergency Response Plan, factors considered in initially establishing or revising the expected incident classification level included the following:

- Expected number of customers without service;
- Expected duration of the restoration event;
- Recommendations of the State Planning Section Chief, Transmission and Distribution Control Centers, and other key staff;
- Current operational situation (such as number of outages, resources, and supplies);
- Current weather conditions;
- Damage appraisals;
- Forecasted weather conditions;
- Restoration priorities;
- Forecasted resource requirements; and
- Forecasted scheduling and pace of restoration work crews.

The Incident Commander is primarily responsible for establishing the projected and actual incident classification level for the Storm. See Table 1 below for Incident Classification Actions.

Table 1. Incident Classification Actions

Action Performed	Date and Time
Incident Commander Named	January 8, 2024; approx. 9:30 a.m.
Initial Event Classification Type – 3	January 8, 2024; approx. 9:30 a.m.

B. Activation of Incident Command System

The Company utilizes the Incident Command System ("ICS"), a component of the National Incident Management System, which is a comprehensive national approach to incident management applicable at all levels of the Company's Emergency Response Organization ("ERO") and addresses the operation of Company Emergency Operation Centers ("EOCs"). The ERO required to implement the emergency procedures is activated employing a flexible and standardized management structure. Upon declaration of an emergency, the required EOCs are

staffed accordingly. Briefings are conducted with the ERO to maintain situational awareness and relay the specifics of the emergency. See Table 2 below for the Storm ICS Actions.

Table 2. ICS Actions

Actions Performed	Date and Time
Operations Planning Call #1	January 7, 2024; approx. 3:00 p.m.
Operations Planning Call #2	January 8, 2024; approx. 8:00 a.m.
Pre-Event Briefing Call #1	January 8, 2024; approx. 9:30 a.m.
Operations Planning Call #3	January 9, 2024; approx. 8:00 a.m.
Storm Room opened in Providence	January 9, 2024; approx. 6:00 p.m.
Wires Down Room opened in Providence	January 9, 2024; approx. 10:00 p.m.
Municipal Room opened in Providence	January 9, 2024; approx. 10:00 p.m.
Restoration Briefing Call #1	January 10, 2024; approx. 9:30 a.m.

C. Determination of Crew Needs and Pre-Staging

Given the potential magnitude of the Storm and forecast of hazardous winds and potential for significant rainfall, the Company secured crews in advance from its contractors of choice and other outside contractors to support restoration efforts as part of its regional preparation for the Storm, consistent with its Emergency Response Plan. The Company also activated Twin River in Lincoln, CCRI in Warwick, and Raytheon in Portsmouth as Staging Sites and stored additional supplies at Ninigret Park in Charlestown for this event.

See Appendix B for a daily accounting of resource staffing levels from pre-event through complete restoration. Appendix B indicates the number, type, and location of planned resources and the number, type, and location of actual resources secured. Appendix B also specifies whether the resources are internal, external contractors, or resources acquired through a mutual assistance agreement.

III. THE STORM AND ITS IMPACT

A. Forecast

The Company began monitoring the Storm on the morning of Sunday, January 7, 2024, as initial weather forecasts identified a potentially strong wind and heavy rain system approaching from the south. The event was expected to impact much of New England, but significant uncertainty remained in determining the Storm's exact intensity and track. This system had the potential to add to already high ground saturation levels due to previous weather systems Rhode Island had experienced over the past couple of weeks. Substantial rainfall and strong to potentially damaging winds across southeastern New England were expected. These initial forecasts also highlighted the challenges of predicting the precipitation amounts, sustained wind speeds and maximum gusts, and the exact track of the event. This ambiguity would remain in the following

reports and contain a meaningful bearing on the specific rainfall that also would correlate to system impacts.

On the morning of Monday, January 8, 2024, the forecast remained consistent that heavy steady rain with gusty damaging winds would impact Rhode Island the evening on Tuesday, January 9, 2024, into early Wednesday, January 10, 2024. Average winds gusts to the interior of the state were predicted to be between 45-50 mph with the northern part of the state experiencing 40-45 mph with potential maximum gusts up to 70 mph, with higher confidence of the potential of wind gusts in the 60 mph range. The Storm was also expected to bring heavy rainfall, with lower concern for tidal flooding.

During the early evening of January 9, 2024, the forecasts remained consistent for the risk for high rain accumulations, strong winds, and an increased concern regarding flooding was conveyed with a coastal flood warning issued. Also, the sustained wind gusts were forecasted to be up to 65 mph for the duration of the overnight hours. As a result, the Company completed the final efforts to prepare for the oncoming weather event with plans to open the Storm Room in Providence during the evening of January 9, 2024.

B. Impact

Ultimately, the Storm was a short duration weather event that resulted in moderate damage to the Company's electrical system. The Storm brought strong wind throughout the state. Peak wind gusts were generally in the 30-35 mph range, with Providence experiencing a peak gust of 49 mph. The Town of Charlestown was affected most heavily with approximately 53 percent of customers impacted by the event. See Table 3 below for the Storm impact.

Table 3. Storm Impact

Total Customers Impacted	14,639
Peak Customers Impacted	4,600
Date and Time of Peak	January 10, 2024; 1:09 a.m.
Date and Time Final Customer Was Restored	January 10, 2024; 9:38 p.m.
Number of Municipalities That Experienced Interruptions	33
Number of Distribution Feeders That Experienced Interruptions	44

Figure 1 below shows the number of customers interrupted and restored, by hour, for the period of January 9-10, 2024.

Figure 1

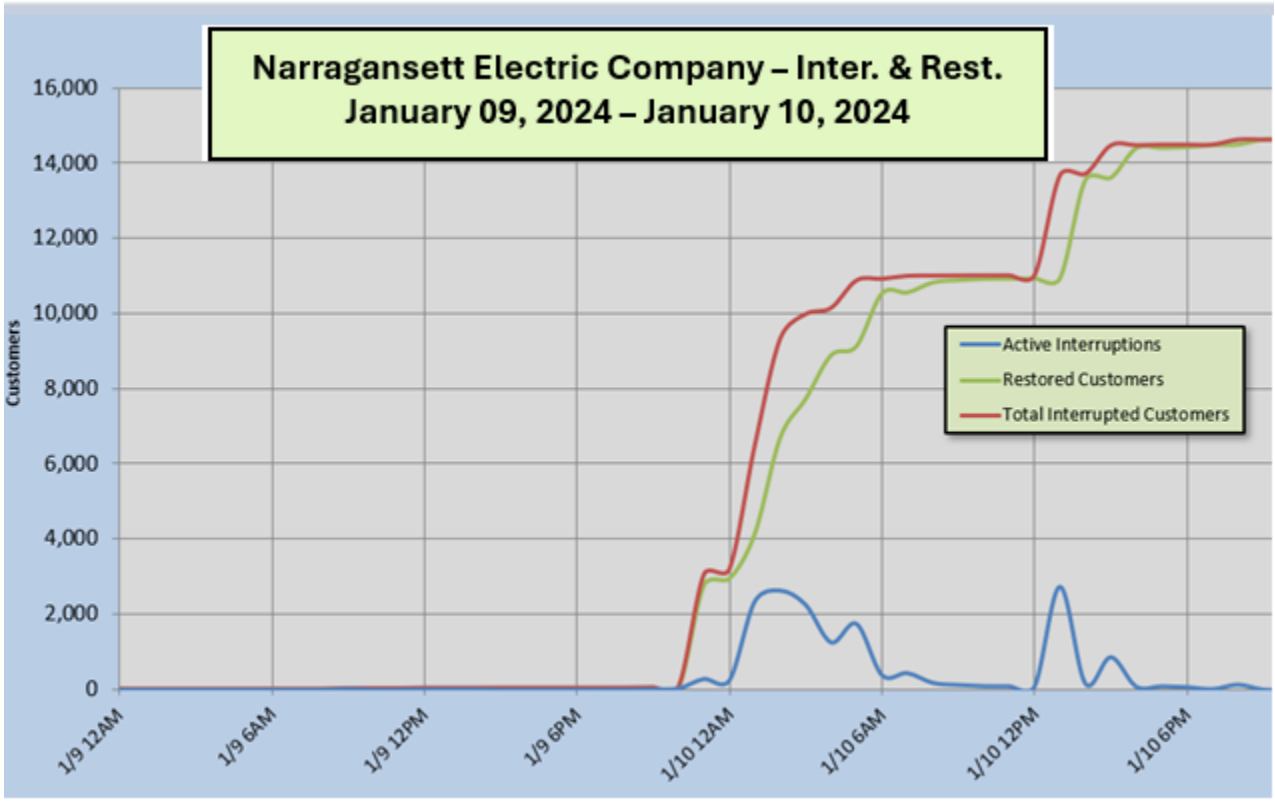
Narragansett Electric Company – Inter. & Rest.
January 09, 2024 – January 10, 2024
Customers
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
1/9 12AM
1/9 6AM
1/9 12PM
1/9 6PM
1/10 12AM
1/10 6AM
1/10 12PM
1/10 6PM
Active Interruptions
Restored Customers
Total Interrupted Customers

Figure 2 below shows all municipalities that experienced interruptions during the Storm.

Figure 2

Town Name	Customers Served	Total Customers Interupted	Percent of Total
BARRINGTON	6,945	20	0.29%
BRISTOL	10,511	728	6.93%
BURRILLVILLE	2,677	3	0.11%
CHARLESTOWN	5,913	3,136	53.04%
COVENTRY	14,609	3	0.02%
CRANSTON	32,126	34	0.11%
CUMBERLAND	15,811	245	1.55%
EAST GREENWICH	6,450	341	5.29%
EAST PROVIDENCE	22,666	2	0.01%
EXETER	3,167	19	0.60%
GLOCESTER	4,775	2,482	51.98%
HOPKINTON	4,028	45	1.12%
JAMESTOWN	3,367	1	0.03%
JOHNSTON	14,148	52	0.37%
LINCOLN	10,472	184	1.76%
LITTLE COMPTON	2,628	1	0.04%
NARRAGANSETT	10,666	739	6.93%
NORTH KINGSTOWN	14,147	4	0.03%
NORTH PROVIDENCE	16,230	76	0.47%
NORTH SMITHFIELD	5,931	5	0.08%
PAWTUCKET	34,716	48	0.14%
PORTSMOUTH	9,435	58	0.61%
PROVIDENCE	77,816	53	0.07%
RICHMOND	3,687	27	0.73%
SCITUATE	4,668	184	3.94%
SMITHFIELD	9,148	496	5.42%
SOUTH KINGSTOWN	15,242	192	1.26%
TIVERTON	8,424	2,915	34.60%
WARREN	6,174	1	0.02%
WARWICK	40,799	2,452	6.01%
WEST GREENWICH	2,863	12	0.42%
WEST WARWICK	14,712	54	0.37%
WESTERLY	14,755	16	0.11%

The following sections contain additional details and context regarding the Company's Storm restoration efforts.

IV. RESTORATION

A. Timing and Priority of Service

The Company implemented the system of prioritization for restoration found in its Emergency Response Plan, focusing first on public safety and then on customer interruptions that maximized restoration when lines were energized. The Company gave priority and consideration to critical facilities and concentrated efforts to restore service to any life support customers the Company was aware of who were impacted by the Storm as quickly as conditions warranted.

See Appendix C for a timeline of the storm progression, including the hour and date that constitutes the start of restoration and the hour and date that constitutes complete restoration. The hourly chronological restoration assessment in this appendix includes the number of customers out (in executable format) for the Company's Capital and Coastal regions, the total system, and each feeder affected.

See Appendix D for a summary of number of customer outages at peak and customer outage minutes, by cause, for the Company's Capital and Coastal regions.

See Appendix E for a specific list of all outages, in executable format, that includes detailed information for each outage. Also included in Appendix E is a listing of all outages caused by tree conditions as well as data regarding asset replacements for this event.

B. Restoration Coordination

The Company dispatched crews to respond to outages from the Storm Room in Providence as soon as it opened (see Table 2 above) through the end of the Storm. Consistent with the Emergency Response Plan, the Company activated Police and Fire Coordinators for the Storm. These employees reported to Storm Room Leads and were responsible for communicating the estimated times of arrival on all police and fire calls, with a standby condition noted. The Company did not deploy Task Force teams for this event but utilized Twin River in Lincoln, CCRI in Warwick, and Raytheon in Portsmouth as Staging Sites and stored additional supplies at Ninigret Park in Charlestown for this event.

The Company also mobilized the Municipal Room as well as the Providence Wires Down Room, with approximately 35 internal wire-down resources available, including wires-down appraisers, cut and clear restoration resources, and stand-by resources.

C. Personnel Resources

As part of its planning process, the Company prepared for a Type 3 event in Rhode Island based on the weather forecasts, resources, and operational situation. The Company's plan remained consistent throughout the Operations Planning Call #1 on January 7, 2024, as well as the Operations Planning Call #2 on January 8, 2024, Operations Planning Call #3 on January 9, 2024, as well as the Pre-Event Briefing #1 on January 8, 2024, and the Restoration Briefing #1 on January 10, 2024, the only restoration briefing for this event.

The Company secured a total of 347 internal and external field crews[1] to restore power to customers in Rhode Island, consisting of approximately 202 external crews and 146 internal crews. The internal and external field crew numbers included transmission and distribution overhead line, forestry, substation, underground, wires down, and damage assessment personnel.

See Appendix B for a daily accounting of resource staffing levels from pre-event through complete restoration.

The Incident Commander for Rhode Island Energy did not request mutual assistance from companies in the North Atlantic Mutual Assistance Group ("NAMAG") to support restoration for this event.

D. Safe Work Practices

Safety is always at the forefront of Company operations, including and especially during activities associated with storm restoration. For each storm event, the Incident Command System structures designate a lead position for a Safety, Health, and Environment Officer. Safety messages are delivered on all calls to heighten awareness during preparation and restoration.

As with any storm, the Company assembled a safety team with area responsibilities, established the reporting hierarchy, and prepared and communicated organization charts. The safety team prepared safety notices and delivered them to all Company employees through corporate communications. Safety personnel were deployed to assist in specific geographic areas and delivered on-site safety orientations to Company workers and contractors prior to the start of each day. During the Storm, safety personnel visited work sites to advise Company personnel and contractors of safety issues and best practices. In addition, prior to the start of each new job, the work was reviewed by assigned crews, with a focus on safe working conditions for the specific job. These safety efforts helped the Company experience no injuries during the Storm.

V. COMMUNICATIONS DURING AND AFTER THE EVENT

A. Communication Regarding Estimated Times of Restoration

The Company posted Estimated Times of Restoration ("ETRs") on its website during the Storm using Outage Central, which provided real time ETR updates approximately every 15 minutes.

As crews were assigned and reported ETR updates based on their actual findings in the field, the Company uploaded the updated ETRs into Outage Central. The Company continued to update ETRs throughout the restoration process as information became available to the Company.

[1] Crews typically include two or three people, although there may be some one-person crews in damage assessment, wires down, distribution line (troubleshooters), and substation personnel. Transmission crews typically include 6-10 resources.

B. Intra-Company

The Company began preparing for the Storm on Sunday, January 7, 2024, closely monitoring weather forecasts as the storm approached the southern region. As the weather forecasts developed, the Company held three Operations Planning Calls and one Pre-Event Briefing call to coordinate the needed response from staff and personnel. The Company conducted one Restoration Stage Briefing Call. See Appendix A for all briefings conducted.

C. Public Officials

1. Governor's Office

During the Storm, the Company's Regulatory and Government Affairs staff communicated with the Governor's office. Additionally, the Company also communicated with Rhode Island's legislative leadership leading up to and during the Storm.

2. Rhode Island Public Utilities Commission ("PUC"), Division of Public Utilities and Carriers ("Division"), Office of Energy Resources ("OER"), and Rhode Island Emergency Management Agency ("RIEMA")

The Company's Regulatory Liaison contacted the PUC, the Division, the Governor's office, and OER to provide updates throughout the Storm. See Table 4 below for a listing of updates along with a brief summary of the update provided.

Table 4. Updates to the Division and OER

Date and Time of Update	Summary of Update Content
January 8, 2024; 2:05 p.m.	Initial notification; weather forecast; resource planning efforts
January 10, 2024; 2:39 p.m.	Final update; demobilization and Storm Room status

During the event, the Company's Regulatory and Government Affairs staff provided updates to RIEMA regarding the Company's storm preparations and restoration efforts. The Company also utilized its RIEMA Liaison to post updates virtually on RIEMA's WebEOC and support as needed.

3. Municipalities

Based on the anticipated impact from this event, the Company opened the Municipal Room on Tuesday, January 9, 2024, at 10:00 p.m. The Company was prepared to utilize its Area Community Liaison Coordinators to work with each Rhode Island city or town's emergency, Department of Public Works, and/or public officials as a dedicated liaison. The Company's Area Community Liaison Coordinators served as full-time resources supporting impacted communities and enabled direct communications back into the Company's public information coordinators and operations personnel.

D. Customers

The Company communicated with customers during the Storm through its Customer Contact Center, email, website, and social media. The Company's Customer Contact Center secured additional staffing to respond to incoming life-support calls for those affected by outages, as well as additional staff to support the high call volume.

See Table 5 below for a detailed listing of each method of communication utilized throughout the Storm.

Table 5. Communication Details

Method of Communication	Purpose of Interaction	Level of Interaction
Report Outage/Outage Follow-up		
Number of Customer Calls Received by Customer Service Rep	Customer reports outage or issue	172
Number of Customer Calls Received by Interactive Voice Response ("IVR")	Customer reports outage or issue	74
Number of Customer Calls Received by 21st Century	Customer reports outage or issue	410
Number of Outbound Calls to Life Support Customers, Type 4 Event or greater	Company notification and follow-up with Life Support Customers impacted by an outage	1807
Automated Outage Updates		
Number of Inbound and Outbound Text Messages	Outage notification, update, or update request from customer	14,857
Number of emails sent	Outage notification, update, or update request from customer	19,720
Number of outbound calls made	Outage notification, update, or update request from customer	91
Web and Social Media		
Number of customer hits on Company website during preparation for, and response to, the event	Customers seeking information	1,465
Number of Facebook posts	Company preparation for the event, safety information, restoration updates	7
Number of tweets/re-tweets posted on X (formerly Twitter)	Company preparation for the event, safety information, restoration updates	7/1

E. Media

The Company activated its Public Information Officer ("PIO"), along with additional PIO support staff for the Storm. The Company engaged both traditional and social media channels to distribute Storm and safety-related information. The Company's Strategic Communications Department received eight media requests for information, and one press release was issued related to the Storm in Rhode Island. Feedback and comments from media outlets and social media were received and monitored regularly, and overall sentiment was generally neutral.

VI. TECHNOLOGY ISSUES

The Company did not experience any technology issues that impacted the preparation, response, or restoration efforts during the Storm.

VII. CONCLUSION

The Storm impacted the Company's electrical system, resulting in power outages to 14,639 of the Company's customers. The damage was caused primarily by strong wind causing tree failure and tree limbs to make contact with the Company's wires and equipment. The Company followed its Emergency Response Plan and was fully prepared to respond to the Storm, having secured all necessary resources and outside contractors to aid in the restoration effort required for the forecast predicted, and maintained communications with stakeholders through a variety of channels throughout the Storm.

The Company utilized its own distribution line resources and transmission line crews, contractor distribution line crews, and contractor tree crews to restore power to its customers. Power was restored to 95 percent of customers impacted in 16.5 hours from the time of peak impact. The Company restored power to 100 percent of its customers impacted in approximately 37 hours from the time of the first customer impacted and in 20.5 hours from the time of peak impact. Power was restored to the final customer impacted by the Storm on Wednesday, January 10, 2024, at approximately 9:38 p.m.

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Winter Storm Finn: #1 Pre-Event Briefing Agenda

MEETING INFORMATION			
Date:	01/08/24	**Time:**	9:30 am
Call Details:	MS TEAMS		

KEY MEETING PARTICIPANTS

D = Delegate X = in attendance

Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mike Freitas	X	Logistics Section Chief/ Avia Levin	X
Elect. Ops Section Chief/ Mike Hrycin	X	Public Information Officer/ Ted Kresse	X
Planning Section Chief/ Ryan Constable	D	Customer Contact Lead/ Chris Starr	X
Substation Lead/ Chris Araujo	X	Damage Assessment/ John Williams	X
Gas Ops Section Chief/Joe Curley	X	Safety & Environmental Officer/ Brad Labine	X
Transmission Line Lead/ Dan Glenning	X	Security Officer/ Paul Gordon	X
External Resource Lead/ Brad Wheeler	X	Human Resource Officer/ Kathy Moar	X
Forestry Lead/ Chris Rooney	X	Finance Section Chief/ Brian Grzesiuk	X
Storm Room Lead/ Jack Carey	X	Emergency Planning Lead / Kim Schneider	X
Wires Down/ Ken Wood	X		

#	Agenda Item
1	**Safety Message – Brad Labine** Use generators and other appliances safely. • Generators should be located at least 20 feet from any window, door, or vent and in a space where rain and snow will not reach them. • Protect yourself from carbon monoxide (CO) poisoning by installing a battery-operated CO detector. • Never using generators, gas or charcoal grills, camp stoves, or similar devices inside your home, in basements, in garages, or near windows. The fumes are deadly. • Plug in appliances to the generator using individual heavy-duty, outdoor-rated extension cords. • Do not use the generator or appliances if they are wet. • Do not store gasoline indoors where the fumes could ignite • Be aware of your neighbors who may need assistance

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2	**Weather Forecast & Predicted Impacts – Accuweather** Heavy steady rain 2-4 inches across the state beginning Tuesday evening. Gusty winds especially along the coast up to 60 mph from the south, late afternoon Tuesday into early Wed with peak winds overnight until 6am Wednesday. Winds will be mostly coastal, with interior gusts central 45-50 mph and northern 40-45mph. Low concern for tidal flooding. High tide Tu 6:30pm and Wed 6:45am 4½ foot waves. Some forecasts with 70 mph gust, low confidence in this number. Higher confidence in the 60mph range.
3	**Incident Commander Update – Kathy Castro** ▪ **Operational Period** ○ 9:30 am today – 9:30 am Wednesday ▪ **Event Type Classification** ○ Company is preparing for a Type 3 event, up to 28% of customers impacted with a requirement to restore 95% of our customers from peak outages within 72 hours. ○ May adjust event classification as forecast is solidified. ▪ **Emergency Response Objectives** ○ #1 – Safe preparations & planned operational response for the duration of the event. ▪ Prepare your teams to achieve the following: • Zero injuries to employees, contractors, and all members of the public • Safe vehicle operation & zero roadway traffic collisions ○ #2 – Establish and maintain effective communications with all Customers, Regulators, and External Agencies prior to and during the event ○ #3 – Activate Emergency Response Organization (ERO) staffing & material needs as needed
4	**Electric Operations Section Chief – Mike Hrycin** OH crews on starting tomorrow afternoon 3pm with overnight shifts starting at 10pm. Storm room opening 6pm, Wires Down and Muni Room 10pm. Sub and UG 50/50 split 10pm Tu & 6am We. Trouble start at 11pm tomorrow night. All Ops engaged. Contractor Room and Forestry will provide overnight support. Staging sites Twin River, CCRI & Raytheon and supplies at Ninigret Park. External contractor crews have also been engaged to support.
5	**Forestry – Chris Rooney** 106 Crews obtained and allocated, two shifts coordinating with Electric Ops.
6	**Substation Lead – Chris Araujo** Shift starts Tuesday 10pm 50/50 split. Watch on water level at Sakononset Sub.
7	**Control Center Lead – Mike Freitas** No lines out of service, all lines back
8	**Storm Rooms – Jack Carey** Opening at 6pm, coordinating to improve single no power and in service calls IT support set
9	**Wires Down – Ken Wood** No Exceptions

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10	**External Resource Lead – Brad Wheeler** 164 total crews arriving tomorrow. 132 bucket trucks and 32 diggers.
11	**Transmission – Dan Glenning** Transmission lineman obtained for this event – totally 20.
12	**Planning Section Chief – Kim Schneider** Caleb George to cover for Ryan Constable with Conor Rochford and Dan Velasquez as back up.
13	**Gas Operations Section Chief – Joe Curley** Staffing up in Coastal area in anticipation of storm, currently doing regulator pit snow removal. Also, will be assisting with Wires Down as needed.
14	**Damage Assessment – John Williams** Team being activated, working with Storm Room regarding storm damage assessment crews. ~85 DA external crews with 50 wire guards.
15	**Logistics Section Chief – Avia Levin** Plan from Ops being implemented, opening staging sites and placing poles at Ninigret Park Hotels and Meals logistic planning in place
16	**Customer Contact Center – Chris Starr** Finalizing internal staffing, beginning Tues night including social media. Life support call to be sent this afternoon.
17	**External Liaison Officer – Brian Schuster** Muni Room staffed and normal communications will go out today
18	**Public Information Officer – Ted Kresse** Storm preparedness messaging on Social Media this afternoon, likely press release tomorrow. Ready to respond to any media inquiries. Please email storm photos or videos to communications@rienergy.com or text 401-895-1000 or 401-871-0848 and include location in the message as well. Thank you!
19	**Human Resources Officer – Kathy Moar** No exceptions
20	**Finance Section Chief – Brian Grzesiuk** Accounting issued, call with any issues
21	**Safety & Environmental Officer – Brad Labine** On boarding for externals will be tomorrow evening
22	**Security Officer – Paul Gordon** Continued coverage at Twin River, will connect with Logistics for additional staging sites

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23	**Emergency Planning – Kim Schneider** • Reach out early and often for any activation and preparedness support • Consider opportunities to match job-shadow and on-the-job training for new ERO team members • NAMAG Situational Awareness call held yesterday at noon. Several utilities have obtained additional resources, but several have not. Next call is scheduled for Tuesday morning. • Kim will be on vacation, starting tomorrow. Please contact Avia or Kathy for EP support. Mike Menges PPL's EP manager is also available for support.
24	**Closing Remarks** Thank you for your preparedness and dedication
25	**Next Scheduled Briefing - Date & Time** • 9:30 am Wednesday - #1 Restoration Stage Briefing invites to follow

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Winter Storm Finn: #1 Restoration Briefing Agenda

MEETING INFORMATION			
Date:	01/10/24	**Time:**	9:30 am
Call Details:	MS TEAMS		

KEY MEETING PARTICIPANTS
D = Delegate X = in attendance

Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mike Freitas	X	Logistics Section Chief/ Tom Camara	X
Elect. Ops Section Chief/ Mike Hrycin	X	Public Information Officer/ Ted Kresse	X
Planning Section Chief/ Caleb George	X	Customer Contact Lead/ Chris Starr	X
Substation Lead/ Chris Araujo	X	Damage Assessment/ John Williams	X
Gas Ops Section Chief/Joe Curley	X	Safety & Environmental Officer/ Brad Labine	D
Transmission Line Lead/ Dan Glenning	X	Security Officer/ Paul Gordon	X
External Resource Lead/ Brad Wheeler	X	Human Resource Officer/ Kathy Moar	X
Forestry Lead/ Chris Rooney	X	Finance Section Chief/ Brian Grzesiuk	X
Storm Room Lead/ Jack Carey	X	Emergency Planning Lead / Avia Levin	X
Wires Down/ Ken Wood	X		

#	Agenda Item
1	**Safety Message – Mike Hrycin** Be cautious and aware when traversing through standing water. You should be aware what you are getting into. Do not traverse if you have any concerns.
2	**Weather Forecast & Predicted Impacts** • Highest gusts of low 60's subsided. • Did not experience 70 mph gusts as forecasted. • Gusts forecasted to remain in the 30's dropping to the 20's mph overnight
3	**Incident Commander Update – Kathy Castro** ▪ **Operational Period** ○ 9:30 am today – 3:00 pm today ▪ **Event Type Classification**

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	○ Type 3 event, up to 28% of customers impacted with a requirement to restore 95% of our customers from peak outages within 72 hours. ▪ **Emergency Response Objectives** ○ #1 – Ensure a safe operational response for the duration of the event. ▪ Zero injuries to employees, contractors, and all members of the public ▪ Zero switching incidents ▪ Zero roadway & traffic collisions ○ #2 – Maintain effective and consistent communications with Customers, Regulators, and External Agencies ○ #3 – Respond to all Police & Fire 911 Standby and Wire Down safety calls within the required timeframe ○ #4 – Assess and prioritize all critical customer & critical facility outages ○ #5 – Regularly assess and update all Estimated Times of Restoration (ETRs) ○ # 6 – Prepare to demobilize and transfer back to normal operation by 3:00 pm ○ #7 – Begin preparations for potential event this coming weekend.
	Electric Operations Section Chief – Mike Hrycin • Started demobilization: ○ Released 50 contractor crews to PA ○ Released DA/Wire Guard/Gas Operations Wire down support ○ Closing down municipal and wire down rooms @10:00 ○ Will reassess at 12:00 and make a final decision on storm room closure, planning to get back to normal operation by 3:00 pm.
5	**Forestry – Chris Rooney** • Releasing night crew at 10:00 am • Releasing ¾ of contract crews at 12:00 pm • Maintaining remaining crews to respond to various calls across the State.
6	**Substation Lead – Chris Araujo** • Flood zone update ○ Warren out of flood zone ○ Westerly in flood zone – executing mitigation plan, including manning station and fuelling pumps. ○ Sockonosset – Offloaded, expected to return back to normal by 1/12
7	**Control Center Lead – Mike Freitas** • Off loaded Sockonosset due to concerns with flooding and cascaded load off Elmwood to prevent overloading of cables.
8	**Storm Rooms – Jack Carey** • No Exceptions
9	**Wires Down – Ken Wood** • No Exceptions

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10	**External Resource Lead – Brad Wheeler** • No Exceptions
11	**Transmission – Dan Glenning** • No Exceptions
12	**Planning Section Chief – Caleb George** • Monitoring ETRs on a case by case basis
13	**Gas Operations Section Chief – Joe Curley** • Monitoring flood prone areas • Crews working on exposed line due to collapsed road in Cumberland.
14	**Damage Assessment – John Williams** • No Exceptions
15	**Logistics Section Chief – Tom Camara** • Will maintain security on staging sites in response to upcoming weekend storm.
16	**Customer Contact Center – Chris Starr** • No Exceptions
17	**External Liaison Officer – Brian Schuster** • Closing muni room @ 10:00 am
18	**Public Information Officer – Ted Kresse** • Addressed media inquiries last night.
19	**Human Resources Officer – Kathy Moar** • No Exceptions
20	**Finance Section Chief – Brian Grzesiuk** • No Exceptions
21	**Safety & Environmental Officer – Brad Labine** • Did not complete on boarding until 10:00pm night before, potential topic for after action review discussion.
22	**Security Officer – Tim Sanzi** • No Exceptions
23	**Emergency Planning – Avia Levin** • NAMAG Situational Awareness call scheduled at 12:00 pm • Please share any improvement opportunities with EP as they arise
24	**Closing Remarks** • Appreciate continued support
25	**Next Scheduled Briefing - Date & Time** • No scheduled call

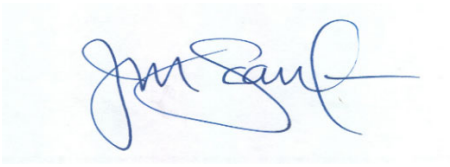
Appendices B-E

Please see the Excel version of Appendices B-E.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon — April 9, 2024
Date

Docket No. 2509 – The Narragansett Electric Company d/b/a Rhode Island Energy Storm Fund – Service List as of 4/8/2024

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Docket D-11-94 Review of Rhode Island Energy's Storm Reports

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