

DeLaRosa, Stephanie (PUC)

From: Joseph Tudino <jptudino@gmail.com>
Sent: Monday, March 10, 2025 4:48 PM
To: PublicComments, PUC
Subject: Energy prices

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Please stop letting RI energy, a company that takes Rlers revenue and ships it off to another state, price gouge us on electricity

~Joseph Tudino
Providence

DeLaRosa, Stephanie (PUC)

From: Kevin Q <kevin.quincy1@gmail.com>
Sent: Wednesday, March 12, 2025 4:08 PM
To: Cap@rienergy.com; bsfeldman@rienergy.com; kggrant@rienergy.com;
acli@rienergy.com
Cc: DeLaRosa, Stephanie (PUC); reportit@wpri.com; Kevin Q
Subject: Rhode Island Energy Complaint

Follow Up Flag: Follow up
Flag Status: Completed

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Hello,

Over the last 3 months, my gas and electric bill have skyrocketed by over 53 percent from last year. I know that others have had the same issue, and we keep hearing about the cold temperatures as an excuse. I keep my thermostat at 65 degrees which only kicks on when the temperature goes below that mark. I live in a 2 bedroom only new condo unit built in 2019. I have gone through a home energy assessment 2 years ago to help reduce energy costs and made all the necessary changes. I added a lower cost supplier with Archer Energy. Then why the spike if nothing has changed?? It is because Rhode Island Energy is stealing from the public and putting every one of us in financial hardship. Enough is enough! Rhode Islanders deserve better.

From December 2024 to March 2025 my kWh rose from 336 to 1,138 all while nothing has changed. I am a single occupant. There is absolutely no way that there would be almost a 70% increase in 3 months. These are mis-readings as the supplier and delivery charges have remained the same. I have also filed a complaint with the RIPUC.

Electric:

Account: 56870-73011
Meter: 05659376

Gas:

Account: 12477-76013
Meter: 00828046

December 2024: \$145.93
kWh 336, Therms 12.36
Supply
0.12999 Archer
Delivery
0.06454 Distribution

0.02444 Renewable
0.01334 Energy
0.04161 Transmission
Therms
0.71752

January 2025: \$223.91 (More than 50% jump)

kWh 746, Therms
Supply
0.12999 Archer
Delivery
0.06459 Distribution
0.02434 Renewable
0.01311 Energy
0.04161 Transmission
Therms

February 2025: \$381.23

kWh 949, Therms \$45.32

Supply
0.12999 Archer
Delivery
0.06459 Distribution
0.02345 Renewable
0.01098 Energy
0.04161 Transmission
Therms 0.71950

March 2025: \$396.84

kWh 1,138, Therms \$25.75

Supply
0.12999 Archer
Delivery
0.06459 Distribution
0.02345 Renewable
0.01098 Energy
0.04161 Transmission
Therms. 71950

DeLaRosa, Stephanie (PUC)

From: Karim, Michele (DPUC)
Sent: Tuesday, March 25, 2025 2:49 PM
To: DeLaRosa, Stephanie (PUC)
Subject: High Delivery Charges

Follow Up Flag: Follow up
Flag Status: Flagged

Good afternoon Stephanie,

I have a customer who called and wanted me to send this complaint to the commission. She stated she wanted to enter it as a public comment for the hearing that passed. She stated that she did her research on RI Energy and can't believe the commission will allow a company like that to do business here in Rhode Island. She states that PP&L was sued by Governor Shapiro in Pennsylvania for fraudulent billing and overcharging in February 2024. They only service a few markets in PA because they are not allowed to service the whole state. They have made \$8,008 million dollars in profit out of Rhode Island already. She stated that oil heating was very expensive at one point and may still be, but it's still cheaper than paying for natural gas because you don't have to pay ridiculous delivery fees for having oil delivered to your home. She cannot afford to pay these high bills. When the delivery charges have increased by double the amount of their usage, there is something wrong. She would like to have the following questions answered:

Why do we have to pay for the Energy Efficiency Program, when we don't even benefit from it? When you call the company, to have an assessment done, they charge you for the insulation, which is only paper and if they replace your light bulbs, they also charge you.

Why do we have to pay for a customer charge? We are customer's already and if we have gas and electric, you pay two customer charges.

Why is there a peak distribution charge? And Distribution Adjustment charges?

Why are we paying dividends for the investors?

She would like to receive a call from someone in the commission to give her answers. She has called several times to make sure her complaint was put through. Everytime she called, she added more to the complaint.

Customer's information:

Anna Ambrosino
34 High Meadow Court
Cranston, RI 02921
annamambrosin@gmail.com
401 942-5196

DeLaRosa, Stephanie (PUC)

From: Karim, Michele (DPUC)
Sent: Thursday, March 27, 2025 11:38 AM
To: DeLaRosa, Stephanie (PUC)
Subject: Delivery Charges Complaint

Good morning Stephanie,

I have received another complaint to be entered as a public comment at the open meeting:

Name

Tara Krawczyk

Address

48A Walker RD
Foster, Rhode Island. 02825

Phone

[4014511888](tel:4014511888)

Email

Tsiobhan1022@gmail.com

Complaint Filed Against

RI Energy

Date and Time of Incident

Tue, 03/18/2025 - 14:20

Response Method

Send E-mail

Please enter your complaint as detailed as possible below. Also furnish any other information which may be helpful to the investigation.

Their delivery fees are too high. Please look into their fees and rates. They are making it unlivable in the state of RI. You have people on limited income choosing between lights and food. Please do something!

I have responded to the customer and informed her that her complaint will be noted and entered as a public comment.