

April 24, 2025

VIA ELECTRONIC MAIL AND HAND DELIVERY

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket No. 2509 – Storm Contingency Fund
December 11, 2024 Storm Summary Report**

Dear Ms. De La Rosa:

In accordance with Rhode Island Public Utilities Commission (“PUC”) Order No. 15360 (August 19, 1997) and paragraph 4(a) of the Joint Proposal and Settlement in Lieu of Comments Submitted by The Narragansett Electric Company¹ and the Division of Public Utilities and Carriers (the “Settlement”) approved by the PUC in Docket No. 2509, I have attached one original and eight copies of Rhode Island Energy’s summary report on the planning and restoration activities associated with the December 11, 2024 storm, which likely will qualify for inclusion in the Company’s Storm Contingency Fund. Paragraph 4(b) of the Settlement requires the Company to file with the PUC within 90 days after the storm a report providing a description of the storm along with a summary of the extent of the damage to the Company’s system, including the number of outages and length of outages. The Company received an extension of time until April 25, 2025, to file the attached report with the PUC.

The Company will file with the PUC a supplemental report detailing the incremental restoration costs caused by the December 11, 2024 storm once the Company accumulates the total costs and completes a final accounting of storm costs.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-578-2700.

Very truly yours,



Celia B. O'Brien

Attachment

cc: Docket No. 2509 Service List

¹ The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”).

Rhode Island Energy

The Narragansett Electric Company

Report on December 11, 2024 Event, Damage Assessment and Service Restoration Efforts

April 24, 2025

Docket No. 2509

Submitted to:
Rhode Island Public Utilities Commission

Submitted by:



Rhode Island Energy™

a PPL company

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**REPORT ON BEHALF OF
THE NARRAGANSETT ELECTRIC COMPANY D/B/A RHODE ISLAND ENERGY
ON THE DECEMBER 11, 2024, STORM DAMAGE, ASSESSMENT AND SERVICE
RESTORATION EFFORTS**

I. EXECUTIVE SUMMARY

The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”) presents the following report on the planning and restoration activities associated with the December 11, 2024, storm response (the “Storm”), which impacted Rhode Island and other states in the Northeast. For pre-planning purposes, the Company classified the Storm as a Rhode Island Energy Type 4 emergency event, meaning that the Company estimated that restoration activities generally would be accomplished within a 24-hour period and the event typically would result in up to seven percent of customers interrupted at peak. The Storm was projected as a short duration event bringing strong coastal winds and wind gusts with heavy rain accumulations across the state. These factors could potentially cause damage to the Company’s electric infrastructure. The Storm interrupted power to 25,714 (approximately 13,416 at peak) of the Company’s customers. Overall, 5.01 percent of the Company’s customers in Rhode Island experienced outages, with seven of the 38 communities served in Rhode Island impacted.

The Company began monitoring the Storm on the morning of Wednesday, December 4, 2024, as initial weather forecasts identified a potentially strong wind and heavy rain system approaching from the south. The event was expected to impact much of New England, but considerable uncertainty remained in determining the top wind speeds of the Storm and the exact trajectory with additional uncertainty on the impacts to Rhode Island specifically. The Company continued to review the weather forecasts and monitor for the possibility that the Storm would damage the Company’s electric distribution system.

The Company began preparing for the Storm on Monday, December 9, 2024, at 8:00 a.m., by conducting an Operations Planning Call, during which the Company reviewed the weather forecast and began preparing for the possibility that the Storm would impact the Company’s electric distribution system. The Company held a second Operations Planning Call on the morning of December 11, 2024, at 8:00 a.m., a third on the morning of December 12, 2024, at 8:00 a.m., and one Pre-Event Briefing Call on December 10, 2024, at 3:00 p.m. As part of its response to the Storm, the Company opened the Storm Room in Providence at approximately 7:00 a.m. on Wednesday, December 11, 2024, and the Wires Down and Municipal Rooms in Providence at approximately 7:00 a.m. on Wednesday, December 11, 2024.

The Company followed its Emergency Response Plan and mobilized employees and contractors for the restoration using a damage forecast based on its experience in previous storms. As part of its response efforts, the Company also utilized contractors from outside the Company’s service territory to help with restoration. Using its own crews and contractor resources, the Company restored power to 100 percent of its customers impacted in approximately 38.5 hours from the time of the first customer outage. From the time of peak customers impacted, the

Company restored 95 percent of the outages in 19 hours. Power was restored to the final customer impacted by the Storm on Thursday, December 12, 2024, at approximately 11:47 p.m.

The Company is grateful for the support of customers, employees, state and local officials, and public safety officials, who experienced the effects of the Storm and were an integral part of the Company’s restoration efforts.

II. INCIDENT ANTICIPATION

A. Determination of Incident Classification

As set forth in the Company’s Emergency Response Plan, factors considered in initially establishing or revising the expected incident classification level included the following:

- Expected number of customers without service;
- Expected duration of the restoration event;
- Recommendations of the State Planning Section Chief, Transmission and Distribution Control Centers, and other key staff;
- Current operational situation (such as number of outages, resources, and supplies);
- Current weather conditions;
- Damage appraisals;
- Forecasted weather conditions;
- Restoration priorities;
- Forecasted resource requirements; and
- Forecasted scheduling and pace of restoration work crews.

The Incident Commander is primarily responsible for establishing the projected and actual incident classification level for the Storm. See Table 1 below for Incident Classification Actions.

Table 1. Incident Classification Actions

Action Performed	Date and Time
Incident Commander Named	December 10, 2024; approx. 3:00 p.m.
Initial Event Classification Type – 4	December 11, 2024; approx. 9:00 a.m.

B. Activation of Incident Command System

The Company utilizes the Incident Command System (“ICS”), a component of the National Incident Management System, which is a comprehensive national approach to incident management applicable at all levels of the Company’s Emergency Response Organization (“ERO”) and addresses the operation of Company Emergency Operation Centers (“EOCs”). The ERO required to implement the emergency procedures is activated employing a flexible and standardized management structure. Upon declaration of an emergency, the required EOCs are

staffed accordingly. Briefings are conducted with the ERO to maintain situational awareness and relay the specifics of the emergency. See Table 2 below for the Storm ICS Actions.

Table 2. ICS Actions

Actions Performed	Date and Time
Operations Planning Call #1	December 9, 2024; approx. 8:00 a.m.
Situational Awareness Briefing #1	December 9, 2024; approx. 1:30 p.m.
Situational Awareness Briefing #2	December 10, 2024; approx. 10:30 a.m.
Pre-Event Briefing #1	December 10, 2024; approx. 3:00 p.m.
Operations Planning Call #2	December 11, 2024; approx. 8:00 a.m.
Storm Room opened in Providence	December 11, 2024; approx. 7:00 a.m.
Wires Down Room opened in Providence	December 11, 2024; approx. 7:00 a.m.
Municipal Room opened in Providence	December 11, 2024; approx. 7:00 a.m.
Restoration Briefing Call #1	December 11, 2024; approx. 9:00 a.m.
Restoration Briefing Call #2	December 11, 2024; approx. 6:00 p.m.
Operations Planning Call #3	December 12, 2024; approx. 8:00 a.m.
Restoration Briefing Call #3	December 12, 2024; approx. 9:00 a.m.

C. Determination of Crew Needs and Pre-Staging

Given the potential of the Storm and forecast of moderate winds and potential for rainfall and thunder, the Company prepared to utilize internal crews in advance and its contractors of choice to support any restoration efforts as part of its regional preparation for the Storm and secured outside contractors also to support restoration efforts to the Storm consistent with its Emergency Response Plan. The Company also activated a Staging Site at Community College of Rhode Island (“CCRI”) in Warwick for this event.

See Appendix B for a daily accounting of resource staffing levels from pre-event through complete restoration. Appendix B indicates the number, type, and location of planned resources and the number, type, and location of actual resources secured. Appendix B also specifies whether the resources are internal, external contractors, or resources acquired through a mutual assistance agreement.

III. THE STORM AND ITS IMPACT

A. Forecast

The Company began monitoring the Storm on the morning of Wednesday, December 4, 2024, as initial weather forecasts identified a potentially strong wind and heavy rain system approaching from the south. The event was expected to impact much of East Coast with substantial impacts to New England overall. These initial forecasts also highlighted the precipitation amounts, sustained wind speeds and maximum gusts, and the path of the event.

On the morning of Tuesday, December 10, 2024, the forecast remained consistent that steady rain with damaging winds had the potential to impact Rhode Island in the evening on Wednesday, December 11, 2024, into early Thursday, December 12, 2024. Average wind gusts to the state were predicted to be between 50-60 mph with potential maximum gusts up to 70 mph. The Storm also was expected to bring heavy rainfall and a chance of thunderstorms.

During the early morning of December 11, 2024, the forecasts remained consistent for the potential risk for strong winds and heavy rainfall. Also, the sustained wind gusts were forecasted to be up to 55 mph for the duration of the overnight hours. As a result, the Company continued to monitor the region and completed the final efforts to prepare for the oncoming weather event with plans to respond to any internal incidents and be ready to support other utilities should the need arise.

B. Impact

Ultimately, the Storm was a short duration weather event that resulted in moderate damage that impacted areas across the state with no significant damage. Peak wind gusts were generally in the 45-55 mph range, with Providence experiencing a peak gust of 55 mph. The Chopmist area of the Town of Scituate was affected most heavily with approximately 14 percent of customers impacted by the event. See Table 3 below for the Storm impact.

Table 3. Storm Impact

Total Customers Impacted	25,714
Peak Customers Impacted	13,416
Date and Time of Peak	December 11, 2024; 4:42 p.m.
Date and Time Final Customer Was Restored	December 12, 2024; 11:47 p.m.
Number of Municipalities That Experienced Interruptions	7
Number of Distribution Feeders That Experienced Interruptions	132

Figure 1 below shows the number of customers interrupted and restored, by hour, for the period of December 11-13, 2024.

Figure 1

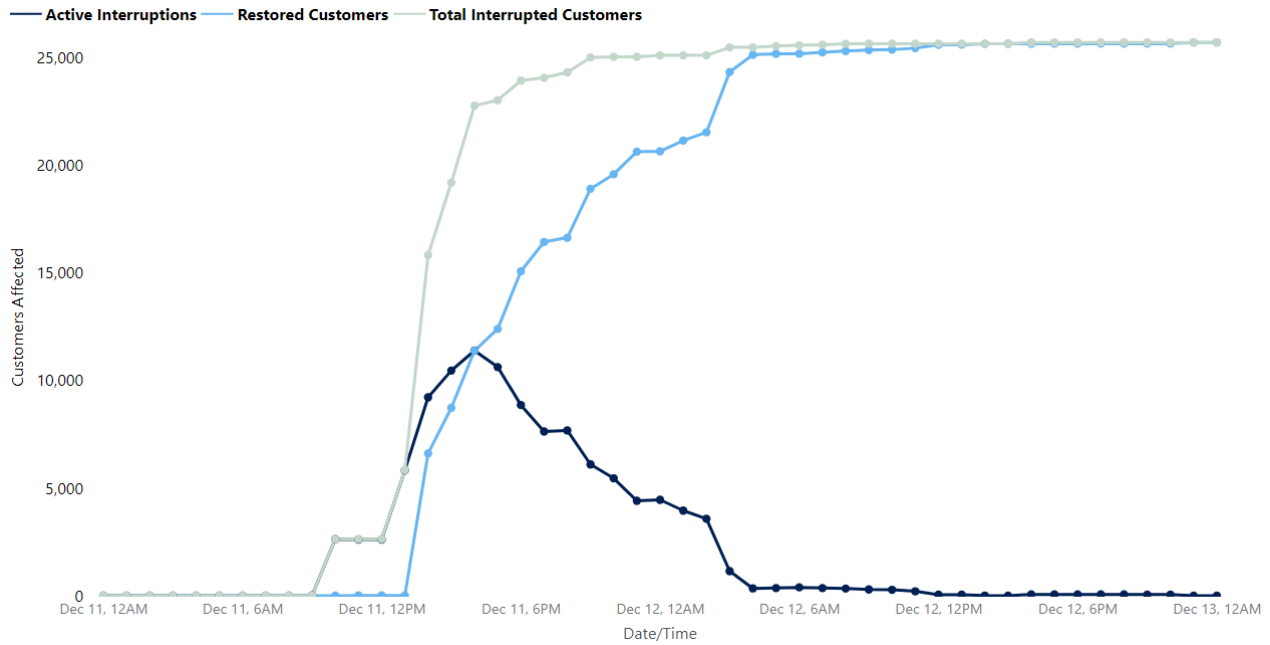


Figure 2 below shows all municipalities that experienced interruptions during the Storm.

Figure 2

Town Name	Customers Interrupted	Customers Served	Percent of Total
Scituate	3,066	20,969	14.06%
Lincoln	383	97,666	0.39%
Middletown	236	47,454	0.49%
North Kingstown	10,064	125,799	8.00%
Providence	3,705	145,700	2.54%
Warren	971	47,317	2.05%
Westerly	2,214	28,596	7.74%

The following sections contain additional details and context regarding the Company's Storm restoration efforts.

IV. RESTORATION

A. Timing and Priority of Service

The Company implemented the system of prioritization for restoration found in its Emergency Response Plan, focusing first on public safety and then on customer interruptions that maximized restoration when lines were energized. The Company gave priority and consideration to critical facilities and concentrated efforts to restore service to any life support customers the Company was aware of who were impacted by the Storm as quickly as conditions warranted.

See Appendix C for a timeline of the storm progression, including the hour and date that constitutes the start of restoration and the hour and date that constitutes complete restoration. The hourly chronological restoration assessment in this appendix includes the number of customers out (in executable format) for the Company's Capital and Coastal regions, the total system, and each feeder affected.

See Appendix D for a summary of number of customer outages at peak and customer outage minutes, by cause, for the Company's Capital and Coastal regions.

See Appendix E for a specific list of all outages, in executable format, that includes detailed information for each outage. Also included in Appendix E is a listing of all outages caused by tree conditions as well as data regarding asset replacements for this event.

B. Restoration Coordination

The Company dispatched crews to respond to outages from the Storm Room in Providence as soon as it opened (see Table 2 above) through the end of the Storm. Consistent with the Emergency Response Plan, the Company activated Police and Fire Coordinators for the Storm. These employees reported to Storm Room Leads and were responsible for communicating the estimated times of arrival on all police and fire calls, with a standby condition noted. The Company did not deploy Task Force teams for this event but utilized CCRI in Warwick as Staging Site for this event.

The Company also mobilized the Providence Wires Down Room, with approximately ten internal wire-down resources available, including wires-down appraisers, cut and clear restoration resources, and stand-by resources.

C. Personnel Resources

As part of its planning process, the Company prepared for a Type 4 event in Rhode Island based on the weather forecasts, resources, and operational situation. The Company's plan

remained consistent throughout the Pre-Event Briefing #1 on December 10, 2024, as well as the three Restoration Briefings held on December 11, 2024, and December 12, 2024, for this event.

The Company secured a total of 204 internal and external field crews¹ to restore power to customers in Rhode Island, consisting of approximately 134 external crews and 70 internal crews. The internal and external field crew numbers included transmission and distribution overhead line, forestry, substation, underground, wires down, and damage assessment personnel.

See Appendix B for a daily accounting of resource staffing levels from pre-event through complete restoration.

The Incident Commander for Rhode Island Energy did not request mutual assistance from companies in the North Atlantic Mutual Assistance Group to support restoration for this event.

D. Safe Work Practices

Safety is always at the forefront of Company operations, including and especially during activities associated with storm restoration. For each storm event, the Incident Command System structures designate a lead position for a Safety, Health, and Environment Officer. Safety messages are delivered on all calls to heighten awareness during preparation and restoration.

As with any storm, the Company assembled a safety team with area responsibilities, established the reporting hierarchy, and prepared and communicated organization charts. The safety team prepared safety notices and delivered them to all Company employees through corporate communications. Safety personnel were deployed to assist in specific geographic areas and delivered on-site safety orientations to Company workers and contractors prior to the start of each day. During the Storm, safety personnel visited work sites to advise Company personnel and contractors of safety issues and best practices. In addition, prior to the start of each new job, the work was reviewed by assigned crews, with a focus on safe working conditions for the specific job. These safety efforts helped the Company experience no injuries during the Storm.

V. COMMUNICATIONS DURING AND AFTER THE EVENT

A. Communication Regarding Estimated Times of Restoration

The Company posted Estimated Times of Restoration (“ETRs”) on its website during the Storm using Outage Central, which provided real time ETR updates approximately every 15 minutes.

As crews were assigned and reported ETR updates based on their actual findings in the field, the Company uploaded the updated ETRs into Outage Central. The Company continued to update ETRs throughout the restoration process as information became available to the Company.

¹ Crews typically include two or three people, although there may be some one-person crews in damage assessment, wires down, distribution line (troubleshooters), and substation personnel. Transmission crews typically include six to ten resources.

B. Intra-Company

The Company began monitoring the weather on Wednesday, December 4, 2024, and preparing for the Storm on Monday, December 9, 2024, closely monitoring weather forecasts and system impacts to other utilities as the Storm approached the southern region. As the weather forecasts developed, the Company held three Operations Planning Calls and one Pre-Event Briefing call to coordinate the needed response from staff and personnel. The Company conducted three Restoration Stage Briefing Calls to execute the restoration objectives (see Table 2 above). See Appendix A for all briefings conducted.

C. Public Officials

1. Governor's Office

During the Storm, the Company's Regulatory and Government Affairs staff communicated with the Governor's office. Additionally, the Company also communicated with Rhode Island's legislative leadership leading up to and during the Storm.

2. Rhode Island Public Utilities Commission ("PUC"), Division of Public Utilities and Carriers ("Division"), Office of Energy Resources ("OER"), and Rhode Island Emergency Management Agency ("RIEMA")

The Company's Regulatory Liaison contacted the PUC, the Division, the Governor's office, and OER to provide updates throughout the Storm. See Table 4 below for a listing of updates along with a brief summary of the update provided.

Table 4. Updates to PUC, the Division, and OER

Date and Time of Update	Summary of Update Content
December 10, 2024; 10:31 a.m.	Initial notification; weather update; resource update; Customer Outage and Restoration update
December 11, 2024; 5:49 p.m.	Weather update; resource update; Customer Outage and Restoration update
December 12, 2024; 9:20 a.m.	Final update; demobilization and Storm Room status

During the event, the Company's Regulatory and Government Affairs staff provided updates to RIEMA regarding the Company's storm preparations and restoration efforts. The Company also utilized its RIEMA Liaison to post updates virtually on RIEMA's WebEOC and support as needed.

3. Municipalities

Based on the anticipated impact from this event, the Company opened the Municipal Room. The Company was prepared to utilize the Municipal Room and its Area Community Liaison Coordinators to work with each Rhode Island city or town’s emergency, Department of Public Works, and/or public officials as a dedicated liaison. The Company’s Area Community Liaison Coordinators served as full-time resources supporting impacted communities and enabled direct communications back into the Company’s public information coordinators and operations personnel.

D. Customers

The Company communicated with customers during the Storm through its Customer Contact Center, email, website, and social media. The Company’s Customer Contact Center secured additional staffing to respond to incoming life-support calls for those affected by outages, as well as additional staff to support the high call volume.

See Table 5 below for a detailed listing of each method of communication utilized throughout the Storm.

Table 5. Communication Details

Method of Communication	Purpose of Interaction	Level of Interaction
Report Outage/Outage Follow-up		
Number of Customer Calls Received by Customer Service Rep	Customer reports outage or issue	746
Number of Customer Calls Received by Interactive Voice Response (“IVR”)	Customer reports outage or issue	804
Number of Customer Calls Received by 21 st Century*	Customer reports outage or issue	N/A
Number of Outbound Calls to Life Support Customers, Type 4 Event or greater	Company notification and follow-up with Life Support Customers impacted by an outage	56
Automated Outage Updates		
Number of Inbound and Outbound Text Messages	Outage notification, update, or update request from customer	47,944
Number of emails sent	Outage notification, update, or update request from customer	66,675
Number of outbound calls made	Outage notification, update, or update request from customer	513

Method of Communication	Purpose of Interaction	Level of Interaction
Web and Social Media		
Number of customer hits on Company website during preparation for, and response to, the event	Customers seeking information	130,361
Number of Facebook posts	Company preparation for the event, safety information, restoration updates	5
Number of tweets/re-tweets posted on X (formerly Twitter)	Company preparation for the event, safety information, restoration updates	5

*21st Century was a National Grid USA Service Company, Inc. vendor and has not been replaced since the Transition Services Agreement between National Grid USA Service Company, Inc. and the Company ended.

E. Media

The Company activated its Public Information Officer (“PIO”), along with additional PIO support staff for the Storm. The Company engaged both traditional and social media channels to distribute Storm and safety-related information. The Company’s Strategic Communications Department received one media request for information, and two press releases were issued related to the Storm in Rhode Island. Feedback and comments from media outlets and social media were received and monitored regularly, and overall sentiment was generally neutral.

VI. TECHNOLOGY ISSUES

The Company experienced minor technology issues with outage reporting. The Rhode Island Energy website and data tracking are new systems since the August 2024 system cutover and the majority of remaining transition services under the Transition Services Agreement between National Grid USA Service Company, Inc. and the Company ended. The Company worked with the vendor and resolved the issue quickly and efficiently in the opening hours of the storm. The issues experienced did not impact the preparation, response, or restoration efforts during the Storm.

VII. CONCLUSION

The Storm impacted the Company’s electrical system, resulting in power outages to 25,714 of the Company’s customers. The damage was caused primarily by strong winds causing tree failure and tree limbs to make contact with the Company’s wires and equipment. The Company followed its Emergency Response Plan and was fully prepared to respond to the Storm, having secured all necessary resources and outside contractors to aid in the restoration effort required for the forecast predicted, and maintained communications with stakeholders through a variety of channels throughout the Storm.

The Company utilized its own distribution line resources and transmission line crews, contractor distribution line crews, and contractor tree crews to restore power to its customers. Power was restored to 95 percent of customers impacted in 19 hours from the time of peak impact. The Company restored power to 100 percent of its customers impacted in approximately 38.5 hours from the time of the first customer impacted and in 20 hours from the time of peak impact. Power was restored to the final customer impacted by the Storm on Thursday, December 12, 2024, at approximately 11:47 p.m.



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December 11-12 Wind and Rain Event: #1 Pre-Event Briefing Agenda

MEETING INFORMATION			
Date:	12/10/24	Time:	3:00 pm
Call Details:	MS TEAMS		

KEY MEETING PARTICIPANTS			
D = Delegate X = in attendance			
Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mike Freitas	X	Logistics Section Chief/ Avia Levin	-
Elect. Ops Section Chief/ Mike Hrycin	X	Public Information Officer/ Caroline Pretzman	X
Planning Section Chief/ Eric Wiesner	D	Customer Contact Lead/ Chris Starr	X
Substation Lead/ Chris Araujo	D	Safety & Health Officer/ Ken Soares	X
Transmission Line Liaison/ Dan Glenning	D	Environmental Officer/ Brad Labine	X
External Resource Lead/ Jennifer Gates	X	Security Officer/ Paul Gordon	X
Forestry Lead/ Chris Rooney	X	Human Resource Officer/ Kathy Moar	-
Storm Rooms/ Jack Carey	X	Finance Section Chief/ Brian Grzesiuk	X
Wires Down/ Ken Wood	X	Gas Operations/ Joe Curley	X
Damage Assessment/ Roger Cox	X	Emergency Planning/ Kim Schneider	X

#	Agenda Item
1	<p>Safety Message – Ken Soares</p> <p>Get Home Safe: As holidays approach and the year-end close tasks a reminder to stay focused on the task at hand in the office or the field. Consequences and impacts based on the action taken to ourselves and others. Lots of folks depending on us to preform our duties, including family. Safety is priority one. Get to work safely, perform all tasks in a thoughtful and safe manner. Follow procedures, be aware of changing conditions, and exercise work stop authority. Avoid accidents and issues especially at this time of year. Keep our heads in the game and stay safe.</p>
2	<p>Weather Forecast & Predicted Impacts Sustained Conditions: Accuweather</p> <p>Rain and wind to start Wednesday morning to mid morning 6-7am. Wind and Rain will continue throughout most of the day. Wind gusts mostly 50-60 mph, further south, towards Newport are expecting higher winds possibly up to 70mph the closer to the coast you get.</p> <p>Rain general 2-4” of rain lasting about a day or so starting Wednesday morning till about midnight then moving east. Some areas could see a little more than 4” potentially up to 5”</p>



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	<p>Winds should last less time than rain. Wednesday morning lasting through the evening before diminishing about 10pm on Wednesday. No snow expected, should be just a rain and wind event.</p> <p>Thursday winds may increase, but heaviest winds will be on Wednesday. Low for wind gusts for Thursday will about 35-40mph. Wednesday is main event.</p> <p>Peak gust time frame 9am-10am through 8-9pm on Wednesday. Main threat of higher gust on the coast Newport Foster.</p> <p>Thursday winds will drop off throughout the afternoon winds in the 40mph range then continue to drop off until around 6pm then gusts around 25mph.</p>
3	<p>Incident Commander Update – Kathy Castro</p> <ul style="list-style-type: none"> ▪ Operational Period <ul style="list-style-type: none"> ○ 1st period Wednesday 9am to Wednesday 6pm ▪ Event Type Classification <ul style="list-style-type: none"> ○ Event Type Classification will officially be declared at the 9AM call tomorrow. ○ We are preparing for a Level 4 event, which means up to a potential 7%, 35,000, of customers could be impacted for up to a 24-hr period. This may change based on forecast confidence until tomorrow morning. ▪ Emergency Response Objectives <ul style="list-style-type: none"> ○ #1 – Safe preparations & planned operational response for the duration of the event. <ul style="list-style-type: none"> ▪ Prepare your teams to achieve the following: <ul style="list-style-type: none"> • Zero injuries to employees, contractors, and all members of the public • Zero switching incidents • Safe vehicle operation & zero roadway traffic collisions ○ #2 – Establish and maintain effective communications with all Customers, Regulators, and External Agencies prior to and during the event.
4	<p>Electric Operations Section Chief – Mike Hrycin</p> <p>Yesterday and today plans executed to open Storm and supporting rooms tomorrow. All internal personnel are scheduled to work.</p> <p>OH 33 line crews – 14 on the overnight 10 trouble worker crews, 10 UG crews and 17 substation crews.</p> <p>Staging site activation – CCRI – Warwick</p> <p>Everything in play; support staff engaged. No issues or concerns.</p>
5	<p>Forestry – Chris Rooney</p> <p>Total of 96 Tree crews – 4 dedicated to Transmission equipped with operative equipment. Aligning shifts with Operations.</p> <p>20 crews overnight starting tomorrow night, others on day shifts. Staffed for all shifts in the storm room in Melrose.</p>



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6	<p>Substation Lead – Mike Santoro With current water levels/rain prediction no concerns. Will monitor subs any issues if switching is needed for D or T</p> <p>Three subs that present the most concerns: Sockanosset, Westerly, & Warren.</p>
7	<p>Control Center Lead – Mike Freitas Shifted a supervisor for night shift, increased staffing. Working with engineers to update systems.</p>
8	<p>Storm Rooms – Jack Carey Staffed and ready. PA will travel with 2-3 people to support IT.</p>
9	<p>Wires Down – Ken Wood Staffed and ready. Stood up 50/50 staffing, UG support, PTO support. Wires down staffed for 1st and 2nd shift.</p>
10	<p>External Resource Lead – Jennifer Gates 13 Transmission crews Michels and IB Able. Riggs as needed for tomorrow. About 100 D line crews Aspludh, Nooter, and Premium. 15 crews set for the overnight, rest will be onboarded at CCRI tomorrow at noon. CoCs available on standby as needed tomorrow morning. 21 DA crews reporting at noon also at CCRI with contractor crews</p>
11	<p>Transmission Line Unit – Jennifer Gates 13 crews with Riggs as a back up on standby</p>
12	<p>Planning Section Chief – Eric Wiesner Kim Schneider to follow up with Eric for update</p>
13	<p>Damage Assessment – Roger Cox DA is staffed and ready for the 21 DA crews</p>
14	<p>Logistics Section Chief – Avia Levin Kim Schneider to follow up with Avia for update</p> <p>Mike Hrycin confirms pole delivery</p>
15	<p>Customer Contact Center Lead – Chris Starr Life support call sent this morning. Staffing increased and secured, 2nd and 3rd shifts. Social media will be staffed 24/7 to support customer needs.</p>
16	<p>External Liaison Officer – Brian Schuster Muni room staffed and ready. Regular stakeholder and community outreach and communications will continue.</p>
17	<p>Public Information Officer – Caroline Pretzman Customer email sent earlier today, issued a news release, social media posts also issued with more to be done today. Conducted some media outreach. Greg Cornett had an interview with Channel 12 encouraging preparedness.</p>
18	<p>Human Resources Officer – Kathy Moar Kim Schneider to follow up for update</p>



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19	<p>Finance Section Chief – Brian Grzesiuk Accounting has been created, please charge time accordingly. If any questions or concerns, please contact. Request to continue to provide any updates on charges.</p>
20	<p>Safety & Health Officer – Ken Soares Will be conducting safety onboarding at both locations. Ready to go.</p>
21	<p>Environmental Officer – Brad Labine Coneco and Clean Harbors on standby for support. No deviations from our regular environmental procedures. Communication on standards and procedures have been communicated to project sites. Communicate with externals our policies, all spills to be reported. No minimum in RI.</p>
22	<p>Security Officer – Paul Gordon All set for the one staging site, security will be on-site tomorrow morning.</p>
23	<p>Emergency Planning – Kim Schneider Contact with any questions, concerns or needed support. No Mutual Aid requests, no NAMAG calls scheduled at this time.</p>
24	<p>Gas Operations – Joe Curley No significant risk of flooding to Gas Operations. Support from Gas will be provided to Storm Rooms. Will work with Operations if additional resources needed.</p>
25	<p>Closing Remarks – Kathy Castro Thanks to Everyone. Safety is the number one priority, follow all protocols. Report any hazards immediately. New systems since final separation; stay connected, open communication is critical. Any issues makes sure to escalate as soon as possible. Thanks to everyone, confident in preparedness.</p>
26	<p>Next Scheduled Briefing - Date & Time Wednesday, December 11, 9am invite to follow</p>



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December 11-12 Wind and Rain Event: #1 Restoration Stage Briefing Agenda

MEETING INFORMATION

Date:	12/11/24	Time:	9:00 am
Call Details:	MS TEAMS		

KEY MEETING PARTICIPANTS

D = Delegate X = in attendance

Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mike Freitas	X	Logistics Section Chief/ Avia Levin	X
Elect. Ops Section Chief/ Mike Hrycin	X	Public Information Officer/ Caroline Pretyman	X
Planning Section Chief/ Eric Wiesner	X	Customer Contact Lead/ Chris Starr	X
Substation Lead/ Chris Araujo	X	Safety & Health Officer/ Ken Soares	X
Transmission Line Liaison/ Dan Glenning	-	Environmental Officer/ Brad Labine	X
External Resource Lead/ Jennifer Gates	X	Security Officer/ Paul Gordon	X
Forestry Lead/ Chris Rooney	X	Human Resource Officer/ Sofia Lind	X
Storm Rooms/ Jack Carey	X	Finance Section Chief/ Brian Grzesiuk	X
Wires Down/ Ken Wood	X	Gas Operations/ Joe Curley	X
Damage Assessment/ Roger Cox	D	Emergency Planning/ Joe Arsenault	X

#	Agenda Item
1	<p>Safety Message – Ken Soares Rain and Wind will be a big challenge, awareness for crews to safely deploy assure that all crews have high visibility rain/winter gear. Set up extra spacing for work zones; cones, extra equipment etc. have a barrier between work and public. Three points of contact will be difficult but need to be used. Change to dry clothing as soon as practical. Slip and fall probability is high, be aware to be safe in the field.</p>
2	<p>Weather Forecast & Predicted Impacts Sustained Conditions: Accuweather Rainfall so far of 0.25 to 0.5 inch across the state with an additional 1-3 inches expected through the remainder of the event. A break in rain is expected from 11a to 3p ET, then storms; with locally heavy rainfall after 3 PM into early tonight. All rain will end soon after midnight. Winds will increase above 35 to 40 mph gusts, especially along the coast, from 10a to 10p ET. Highest winds of 60 to 65 mph will occur this afternoon into this evening. The best chance for highest winds inland will occur with the heaviest downpours this afternoon and evening. An isolated waterspout or tornado cannot be ruled out, but the higher threat remains south of NYC. Winds 25 to just above 30 mph from the west will occur most of Thursday, dropping below 20 mph in the late afternoon/evening.</p>



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3	<p>Incident Commander Update – Kathy Castro</p> <ul style="list-style-type: none"> ▪ Operational Period Today 12/11 @ 7:00 AM to tonight 7:00PM ▪ Event Type Classification Prepared for a Type 4, up to 7% of customers impacted with a requirement to restore 95% of our customers from peak outages within 24 hours. This may be adjusted as the event progresses. ▪ Emergency Response Objectives • #1 – Ensure a safe operational response for the duration of the event. <ul style="list-style-type: none"> ○ Zero injuries to employees, contractors, and all members of the public ○ Zero switching incidents ○ Zero roadway & traffic collisions • #2 – Maintain effective and consistent communications with Customers, Regulators, and External Agencies • #3 – Respond to all Police & Fire 911 Standby and Wire Down safety calls within the required time frames • #4 – Assess and prioritize all critical customer & critical facility outages • #5 – Maintain Estimated Times of Restoration (ETRs)
4	<p>Electric Operations Section Chief – Mike Hrycin All crews arrived this morning, storm rooms opened.</p>
5	<p>Forestry – Chris Rooney No exceptions</p>
6	<p>Substation Lead – Chris Araujo Little concern, but monitoring water levels Sockanosset, Westerly, & Warren</p>
7	<p>Control Center Lead – Mike Freitas Water issue at the Lincoln facility. Facilities is on site. WCs have been delivered, PA notified of potential relocation, though this is a low probability.</p>
8	<p>Storm Rooms – Jack Carey No Exceptions</p>
9	<p>Wires Down – Ken Wood No Exceptions</p>
10	<p>External Resource Lead – Jennifer Gates 13 T crews available, 5 extra Riggs if needed 112 D Line crews, 15 of that is for the overnight</p>
11	<p>Transmission Line Unit – Dan Glenning Follow up with Transmission</p>
12	<p>Planning Section Chief – Eric Wiesner No exceptions</p>
13	<p>Damage Assessment – Roger Cox</p>



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	Follow up with Damage Assessment
14	Logistics Section Chief – Avia Levin Staging Site: Issue with trailer, lower than stairs on hand. Will be resolved in time for activation. Lincoln full repairs may extend, will keep IC updated.
15	Customer Contact Center Lead – Chris Starr Staffing secured for all shifts, including social media
16	External Liaison Officer – Brian Schuster No exceptions
17	Public Information Officer – Caroline Pretzman Greg Cornett media interview with WJAR last night, social media postings continue regarding awareness and preparedness and extra crews ready to respond.
18	Human Resources Officer – Sofia Lind No exceptions
19	Finance Section Chief – Brian Grzesiuk No exceptions
20	Safety & Health Officer – Ken Soares No exceptions
21	Environmental Officer – Brad Labine No exceptions
22	Security Officer – Paul Gordon No exceptions
23	Emergency Planning – Joe Arsenault PA sending IT support NAMAG has not scheduled any mutual aid calls
24	Gas Operations – Joe Curley No exceptions
25	Closing Remarks – Kathy Castro While storm has not started yet; we are in a strong position to respond. Take this time to reinforce preparedness with our teams. Safety is our number one priority. As we move into restoration mode make sure we are following all safety protocols so that everyone goes home safely. Stay in touch especially an issues or challenges with the new system. Escalate as soon as possible. Confident we are ready and in our response.
26	Next Scheduled Briefing – Tonight, Wednesday, December 11, 6pm. Invitation to follow.



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December 11-12 Wind and Rain Event: #2 Restoration Stage Briefing Agenda

MEETING INFORMATION			
Date:	12/11/24	Time:	6:00 pm
Call Details:	MS TEAMS		

KEY MEETING PARTICIPANTS			
D = Delegate X = in attendance A= Absent			
Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mike Freitas	X	Logistics Section Chief/ Rebecca Golding	X
Elect. Ops Section Chief/ Mike Hrycin	X	Public Information Officer/ Caroline Pretyman	X
Planning Section Chief/ Eric Wiesner	X	Customer Contact Lead/ Chris Starr	X
Substation Lead/ Chris Araujo	X	Safety & Health Officer/ Warren Goolgasian III	X
Transmission Line Liaison/ Glen Harper	A	Environmental Officer/ Brad Labine	X
External Resource Lead/ Jennifer Gates	X	Security Officer/ Joe Ottaviano	X
Forestry Lead/ Chris Rooney	X	Human Resource Officer/ Kathy Moar	X
Storm Rooms/ Jack Carey	X	Finance Section Chief/ Brian Grzesiuk	A
Wires Down/ Ken Wood	X	Gas Operations/ Michelle Leone	X
Damage Assessment/ Roger Cox	X	Emergency Planning/ Joe Arsenault	X

#	Agenda Item
1	<p>Safety Message – “Get Home Safe: As holidays approach and the year-end close tasks a reminder to stay focused on the task at hand in the office or the field. Consequences and impacts based on the action taken to us and others. Lots of folks depending on us to preform our duties, including family. Safety is priority one. Get to work safely, perform all tasks in a thoughtful and safe manner. Follow procedures, be aware of changing conditions, and exercise work stop authority. Avoid accidents and issues especially at this time of year. Keep our heads in the game and stay safe.”</p>
2	<p>Weather Forecast & Predicted Impacts Sustained Conditions: AccuWeather</p> <p>The heaviest rainfall is ongoing across the area and will continue through the evening, diminishing by 10pm EST. Rainfall will become lighter and will fully diminish by 1-2am EST. The highest observed rainfall totals of 3.5-4 inches have occurred in southern and central Rhode Island, across a swath from Coventry through Ashaway. An additional 1-2 inches of rainfall is expected through the remainder of the event. High winds have begun to develop across the area, with gusts reaching 50-55 mph along the coast and within embedded lines of storms. High winds of 50-55 mph will continue inland within the heaviest downpours. Winds will increase to 60-65 mph along the coastline this evening. These high wind thresholds are expected to continue over the next few hours, weakening around midnight. Winds will</p>



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	gradually taper to 25-30 mph through the early morning hours and will continue through the day Thursday before diminishing late on Thursday night.
3	<p>Incident Commander Update – Kathy Castro</p> <p>Thank you everyone for your continued hard work and effort to help our customers. So far today we have restored power to about 12,000 customers with a total customers affected of 18,500. Although we still have 6,500 customers without power we will work diligently and safely through the night to restore as many as we can. Knowing the storm will continue to impact our system.</p> <ul style="list-style-type: none"> ▪ Operation Period 7:00 PM to 7:00AM ▪ Event Type Classification <ul style="list-style-type: none"> ○ Prepared for a Type 4, up to 7% of customers impacted with a requirement to restore 95% of our customers from peak outages within 24 hours. This may be adjusted as the event progresses. ▪ Emergency Response Objectives <ul style="list-style-type: none"> #1 – Ensure a safe operational response for the duration of the event. Zero injuries to employees, contractors, and all members of the public Zero switching incidents Zero roadway & traffic collisions #2 – Maintain effective and consistent communications with Customers, Regulators, and External Agencies #3 – Respond to all Police & Fire 911 Standby and Wire Down safety calls within the required time frames #4 – Assess and prioritize all critical customer & critical facility outages #5 – Regularly assess and update all Estimated Times of Restoration (ETRs)
4	Electric Operations Section Chief – Mike Hrycin- Contractors have been assigned work with overnight crews starting at 9pm. Planning for Demobilization has started. Parker Capwell will be Electric Ops Section Chief overnight.
5	Forestry – Chris Rooney- Crews have been actively engaged. At 10pm Mike Maneri will cover Forestry.
6	Substation Lead – Chris Araujo – No exceptions – At 10pm Charlie Swain will be covering Substation.
7	Control Center Lead – Mike Freitas – At 6pm Mike Gonsalves will be Control Center Supervisor.
8	Storm Rooms – Jack Carey- When using Storm Assist please close out your calls to allow other to access the call. Ben Fisk and Andrew Thomas will cover the Storm overnight.
9	Wires Down – Ken Wood- No Exceptions- Matthew Pastore will lead the Wires Down overnight.
10	External Resource Lead – Jennifer Gates- 15 external crews will work overnight
11	Transmission Line Unit – Glen Harper- follow up with questions for transmission.



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12	Planning Section Chief – Eric Wiesner- At 7pm 2 people will be assigned the overnight in the DCC. For new calls that come in between 8pm-8am the ETR will be 10pm December 12 th . In the morning all will be reviewed and adjusted accordingly.
13	Damage Assessment – Roger Cox- 20 contractor crews have been engaged and cleared all calls assigned. No DA on the overnight.
14	Logistics Section Chief – Rebecca Golding – No Exceptions
15	Customer Contact Center Lead – Chris Starr- No Exceptions
16	External Liaison Officer – Brian Schuster- Engaged with Regulatory, no concerns or issues brought up. Muni room will be covered by Jim Whitehead overnight.
17	Public Information Officer – Caroline Pretzman- Greg Cornett did an interview for WPRI today and Social Media messaging will continue.
18	Human Resources Officer – Kathy Moar- No Exceptions
19	Finance Section Chief – Brian Grzesiuk – follow up if any questions for Finance
20	Safety & Health Officer – Warren Goolgasian III - No Exceptions
21	Environmental Officer – Brad Labine – No Exceptions- Mark Smith is on-call overnight if needed
22	Security Officer – Joe Ottaviano – No Exceptions
23	Emergency Planning – Joe Arsenault- No Exceptions – Joe Arsenault will be covering the overnight shift.
24	Gas Operations – Michele Leone- No flooding or impact currently to the gas system but additional crews have been brought on for preventive measures.
25	Closing Remarks – Kathy Castro Stay focused as the storm will continue to impact us overnight and into tomorrow. Thank you again for all your work and be safe.
26	Next Scheduled Briefing – Tomorrow, Thursday, December 12, 9am. Invitation to follow.



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December 11-12 Wind and Rain Event: #3 Restoration Stage Briefing Agenda

MEETING INFORMATION

Date:	12/12/24	Time:	9:00 am
Call Details:	MS TEAMS		

KEY MEETING PARTICIPANTS

D = Delegate X = in attendance

Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mike Freitas	X	Logistics Section Chief/ Avia Levin	X
Elect. Ops Section Chief/ Mike Hrycin	X	Public Information Officer/ Caroline Pretyman	X
Planning Section Chief/ Eric Wiesner	X	Customer Contact Lead/ Chris Starr	X
Substation Lead/ Chris Araujo	X	Safety & Health Officer/ Warren Goolgasian	X
Transmission Line Liaison/ Glenn Harper	X	Environmental Officer/ Brad Labine	D
External Resource Lead/ Jennifer Gates	X	Security Officer/ Paul Gordon	X
Forestry Lead/ Chris Rooney	X	Human Resource Officer/ Kathy Moar	X
Storm Rooms/ Jack Carey	X	Finance Section Chief/ Brian Grzesiuk	X
Wires Down/ Ken Wood	X	Gas Operations/ Michele Leone	D
Damage Assessment/ Roger Cox	X	Emergency Planning/ Joe Arsenault	X

#	Agenda Item
1	<p>Safety Message – Warren Goolgasian</p> <p>Stretch and Flex before work and Cold Safe Practices. Cold weather is now here and one thing that the Cold weather will do is make your body stiffer, leading to injury while working. These injuries are also common with folks who work at a desk, not just field personnel. Not stretching can lead to more injuries to ligaments and muscles. Try and stay loose! One way to do this is stretch frequently throughout the day. Here are some cold safe practices: Layer up on clothing, removing wet clothing or boots and putting on dry items when working in a cold environment, take breaks in warm areas or vehicles as needed, Drink warm beverages to help warm up your core temperature, Monitor the condition of other workers around you. If you notice something could be wrong, get them into a warm area and notify a supervisor. As always stay focused at the task at hand and eliminate outside distractions so you can get home safely to your friends and family</p>
2	<p>Weather Forecast & Predicted Impacts Sustained Conditions: Joe Arsenault</p>



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Mainly sunny and windy with temperatures in the high 30s. Winds will be out of the southwest with sustained speeds between 10-20 mph for the state and gusts in the Capitol region between 20-30 mph and coastal region between 30-40mph (specifically near the coast). All winds should be tapering off starting around 3pm.

Overnight temperatures may dip below freezing across the state.

CITY	SKY/WX	TMP	DP	RH	WIND	PRES	REMARKS
PROVIDENCE	PTCLDY	37	26	64	SW14	29.95R	WCI 28
NEWPORT	CLEAR	39	25	57	W8G20	29.96R	
BLOCK ISLAND	CLOUDY	39	27	62	W21G30	29.98R	WCI 29
SMITHFIELD	CLEAR	34	26	72	SW9	29.92R	WCI 27
WESTERLY	MOCLDY	37	24	59	W8G18	29.97R	WCI 31

3

Incident Commander Update – Kathy Castro

Incredible response. Upwards of 21K customers impacted. Currently at approx. 393. 169 calls. Great effort

- **Operational Period**
 - Today 12/11 @ 7:00 am – 7:00 pm
- **Event Type Classification**
 - Type 4, up to 7% of customers impacted with a requirement to restore 95% of our customers from peak outages within 24 hours. On track for restoration goal.
- **Emergency Response Objectives**
- #1 – Ensure a safe operational response for the rest of the duration of the event.
 - Zero injuries to employees, contractors, and all members of the public
 - Zero switching incidents
 - Zero roadway & traffic collisions
- #2 – Maintain effective and consistent communications with Customers, Regulators, and External Agencies
- #3 – Respond to all Police & Fire 911 Standby and Wire Down safety calls within the required time frames
- #4 – Assess and prioritize all critical customer & critical facility outages
- #5 – Continue to review and update Estimated Times of Restoration (ETRs)
- #6 – Restoration by type: Fuse >50 customers by 12:00pm, fuse <50 by 4:00 pm, single no power 6:00 pm.

Demob plans - we have released 16 tree crews and will plan on releasing the night shift another 20 crews by noon. Releasing all 80 premium crews.

Wires Down will be shut down at noon, Muni Room has been closed, but available for calls. Aiming to close storm room by 6pm.



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	Staging Site – CCRI will be closed at 3pm.
4	Electric Operations Section Chief – Mike Hrycin 31 contract crews remaining restoring power. Day shift OH, return to night shift may keep till midnight. Still working on zero no power calls.
5	Forestry – Chris Rooney Demob plans covered earlier. Shut down with others schedules.
6	Substation Lead – Chris Araujo No exceptions
7	Control Center Lead – Mike Freitas No Exceptions
8	Storm Rooms – Jack Carey No exceptions
9	Wires Down – Ken Wood No exceptions
10	External Resource Lead – Jennifer Gates T Line now blue sky work. 32 crews active for D line; Asplund and Nooter. Premium released.
11	Transmission Line Unit – Glenn Harper Back to blue sky. X3 TCC locked out. Delayed communication, to be addressed internally.
12	Planning Section Chief – Eric Wiesner No exceptions
13	Damage Assessment – Roger Cox All single calls dispatched. Call backs have started earlier today confirming single customers have power. Split team 50/50 on dispatching and call backs. Will work with Operations on release times.
14	Logistics Section Chief – Avia Levin No exceptions
15	Customer Contact Center Lead – Chris Starr Some communication issues between Storm rooms and contact center. Addressed during event, but continuing assessment internally post event.
16	External Liaison Officer – Brian Schuster Back to normal operations, Community Managers have taken over muni calls.
17	Public Information Officer – Caroline Pretzman Another social post to wrap up, will continue to post as needed.



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18	Human Resources Officer – Kathy Moar No exceptions
19	Finance Section Chief – Brian Grzesiuk No exceptions
20	Safety & Health Officer – Warren Goolgasian No exceptions
21	Environmental Officer – Brad Labine No Exceptions
22	Security Officer – Paul Gordon No exceptions
23	Emergency Planning – Joe Arsenault No requests for mutual aid. If anything is requested will reach out as appropriate.
24	Gas Operations – Michele Leone No Exceptions
25	Closing Remarks – Al Labarre Thank you to team and all the support teams. Outstanding job. Kathy Castro Declared Major Event, great job. Thanks to all.
26	Next Scheduled Briefing – This is the final briefing for this event.

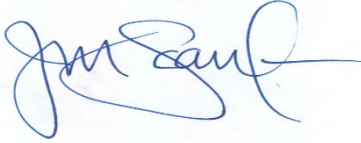
Appendices B-E

Please see the Excel version of Appendices B-E.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

April 24, 2025
Date

Docket No. 2509 – The Narragansett Electric Company d/b/a Rhode Island Energy Storm Fund – Service List as of 4/2/2025

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