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April 8, 2025

**VIA ELECTRONIC MAIL AND HAND DELIVERY**

Stephanie De La Rosa, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket Nos. 3628 & 3476 – The Narragansett Electric Company d/b/a Rhode Island Energy  
Electric and Gas Service Quality Plans  
Responses to PUC Joint Data Requests – Set 2 (Complete Set)**

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (the “Company”), I am enclosing the Company’s complete set of responses to the Public Utilities Commission’s Second Set of Joint Data Requests in the above-referenced dockets.

To facilitate posting to the Commission’s website, this transmittal includes the Company’s response to data request Joint PUC 2-5 as well as the Company’s responses to data requests Joint PUC 2-1 through Joint PUC 2-4 and Joint PUC 2-6 through Joint PUC 2-9 submitted to the Commission yesterday, April 7, 2025. This transmittal completes the Company’s responses in this second set.

This filing contains a Motion for Protective Treatment of Confidential Information in accordance with 810-RICR-00-00-1-1.3(H)(3) (Rule 1.3(H)) of the PUC’s Rules of Practice and Procedure and R.I. Gen. Laws § 38-2-2(4)(B). Rhode Island Energy seeks protection from public disclosure of customer information in response to data request Joint PUC 2-5, which is confidential and privileged information. In compliance with Rule 1.3(H), the Company has provided the PUC with the unredacted copy of the confidential response to Joint PUC 2-5 in an envelope marked, “**CONTAINS CONFIDENTIAL INFORMATION - DO NOT RELEASE.**” The Company is also providing a redacted version of its response to Joint PUC 2-5 for posting to the Commission’s website in the above-referenced dockets.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-316-7429.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Jennifer Brooks Hutchinson".

Jennifer Brooks Hutchinson

Enclosure

cc: Docket No. 3476 Service List  
Docket No. 3628 Service List

**STATE OF RHODE ISLAND  
PUBLIC UTILITIES COMMISSION**

_____ )	
INTERROGATORIES ISSUED JOINTLY IN THE )	
NARRAGANSETT ELECTRIC COMPANY D/B/A )	Docket No. 3628
RHODE ISLAND ENERGY SERVICE QUALITY PLAN )	
(ELECTRIC OPERATIONS) AND GAS SERVICE )	Docket No. 3476
QUALITY PLAN )	
_____ )	

**MOTION OF THE NARRAGANSETT ELECTRIC COMPANY D/B/A  
RHODE ISLAND ENERGY FOR PROTECTIVE TREATMENT OF  
CONFIDENTIAL INFORMATION**

The Narragansett Electric Company d/b/a Rhode Island Energy (the “Company”) hereby respectfully requests that the Public Utilities Commission (“PUC” or “Commission”) grant protection from public disclosure certain confidential information submitted by the Company in the above referenced docket. The reasons for the protective treatment are set forth herein. The Company also requests that, pending entry of that finding, the PUC preliminarily grant the Company’s request for confidential treatment pursuant to 810-RICR-00-00-1.3(H)(2).

**I. BACKGROUND**

On April 8, 2025, Rhode Island Energy filed with the PUC its responses to the PUC’s second set of joint data requests in the above-referenced dockets. The PUC’s data request Joint PUC 2-5 and the Company’s response include customer specific electric and gas account numbers and related billing information. The Company requests protective treatment of its response to Data Request Joint PUC 2-5 in accordance with 810-RICR-00-00-1.3(H) and R.I. Gen. Laws §§ 38-2-2(4)(A)(I)(b) and 38-2-2(4)(B).

**II. LEGAL STANDARD**

For matters before the PUC, a claim for protective treatment of information is governed by the policy underlying the Access to Public Records Act (“APRA”), R.I. Gen. Laws § 38-2-1 et

seq. See 810-RICR-00-00-1.3(H)(1). Under APRA, any record received or maintained by a state or local governmental agency in connection with the transaction of official business is considered public unless such record falls into one of the exemptions specifically identified by APRA. See R.I. Gen. Laws §§ 38-2-3(a) and 38-2-2(4). Therefore, if a record provided to the PUC falls within one of the designated APRA exemptions, the PUC is authorized to deem such record confidential and withhold it from public disclosure.

### **III. BASIS FOR CONFIDENTIALITY**

The Company's response to Data Request Joint PUC 2-5, which is the subject of this Motion, is exempt from public disclosure pursuant to R.I. Gen. Laws §§ 38-2-2(4)(A)(I)(b) and 38-2-2(4)(B) as it contains, respectively, "other personal individually identifiable records otherwise deemed confidential by federal or state law or regulation, or the disclosure of which would constitute a clearly unwarranted invasion of personal privacy pursuant to 5 U.S.C. § 552 et seq." and "[t]rade secrets and commercial or financial information obtained from a person, firm, or corporation that is of a privileged or confidential nature." The Rhode Island Supreme Court has held that this confidential information exemption applies where the disclosure of information is likely either (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained. *Providence Journal v. Convention Center Authority*, 774 A.2d 40 (R.I. 2001). The first prong of the test is satisfied when information is provided to the governmental agency and that information is of a kind that would customarily not be released to the public by the person from whom it was obtained. *Providence Journal*, 774 A.2d at 47.

Confidential Data Request Joint PUC 2-5 contains the electric and gas account numbers and related billing information of a single customer. Customer account information is sensitive

financial information and the type of information that has historically been maintained as confidential when provided in PUC filings. Confidential Data Request Joint PUC 2-5 seeks customer-specific electric and gas usage information and identifies the respective account numbers attributable to that customer, which the Company has provided to fulfill its regulatory responsibilities. The Company would customarily not release this information to the public. Public disclosure of the confidential customer account information would impede on the confidentiality and privacy rights of those customers. Therefore, this information satisfies the exceptions found in R.I. Gen. Laws §§ 38-2-2(4)(A)(I)(b) and 38-2-2(4)(B).

#### **IV. CONCLUSION**

For the foregoing reasons, the Company respectfully requests that the PUC grant this motion for protective treatment of the Confidential Data Request Joint PUC 2-5.

Respectfully submitted,

**The Narragansett Electric Company  
d/b/a Rhode Island Energy**

By its attorney,



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Jennifer Brooks Hutchinson (#6176)  
Rhode Island Energy  
280 Melrose Street  
Providence, RI 02907  
(401) 316-7429

Dated: April 8, 2025

PUC 2-1  
**Billing Flags**

Request:

For each rate class, please list all automated screens for unusual billing (and/or meter reads), the operation performed by the screen, what criteria causes the screen to flag a bill as unusual (e.g., high change in bill amount), and what actions are required when the flag is set.

Response:

The table below is a list of automated screens for unusual billing (referred to as Work Flow Manager (or “WFM”) exceptions) generated by the billing system (referred to as “CSS”). Operationally, these automated screens known as WFMs provide information to the agent on why an account was flagged as an unusual bill for further investigation. The table below also identifies the criteria used by CSS to flag a bill as unusual. There is no distinction between rate classes in the creation of the automated screen WFM billing exceptions.

Following the table is a description of the CSS WFM process and the actions taken when a flag/exception is generated.

In Re: Electric Service Quality and Gas Service Quality Plans  
Responses to the Commission’s Second Set of Joint Data Requests  
Issued March 24, 2025

PUC 2-1, page 2  
**Billing Flags**

	(a) <b>AUTOMATED SCREEN TYPE (WFM) FOR UNUSUAL BILLING EXCEPTION</b>	(b) <b>CRITERIA FOR AUTOMATED SCREEN/WFM GENERATION</b>
1	MULTIPLE EDIT FAILURES	This WFM exception is generated when there are multiple account data conflicts identified by CSS before an account bills. These anomalies can include contradictory or missing meter readings, inconsistent billing data, conflicting supplier data, etc., that prevents an account from billing.
2	HIGH LOW ERROR - DEMAND	This WFM exception is generated when the current energy reading (PkKW and PkKVA) fails a High-Low check (falls outside of the expected range) when compared to prior meter readings on the account. High/Low checks include comparison to the last reading billed on the account as well as the historical energy usage in prior periods.
3	HIGH LOW ERROR - ENERGY	This WFM exception is generated when the current energy reading (KWh) fails a High-Low check (falls outside of the expected range) when compared to prior meter readings on the account. High/Low checks include comparison to the last reading billed on the account as well as the historical energy usage in prior periods.
4	HIGH BILL AMOUNT	This WFM exception is generated when the current billed amount fails a High-Low check (falls outside of the expected range) when compared to prior the prior billed amount on the account.
5	FIRST BILL RDG EXCEEDS 20% CAPACITY	This WFM exception is generated when the current meter reading exceeds 20% capacity of the meter for a bill account's first bill or first bill after a meter change.
6	NO ACTUAL & NO OR BAD ESTIMATE	This WFM exception is generated when CSS does not obtain a meter reading for billing or obtains a estimate that is out of line of the expected amount.
7	LAST BILL GREATER THAN NEXT BILL	This WFM exception is generated when a finalized account had its final bill cancelled and never rebilled prior to the start of a new customer's account.

PUC 2-1, page 3  
**Billing Flags**

	<b>AUTOMATED SCREEN TYPE (WFM) FOR UNUSUAL BILLING EXCEPTION</b>	<b>CRITERIA FOR AUTOMATED SCREEN/WFM GENERATION</b>
8	LAST BILLED READ DATE DOES NOT MATCH BEGIN DATE	This WFM exception is generated when a previous customer history (last billed date) does not match new customer start date. Normally one customer is disconnected, stopping billing and there is a new transition right into new customer, same dates.
9	CURRENT RDG LESS THAN OR EQUAL LAST BILLED RDG	This WFM exception is generated when the most recent meter reading received is less than or equal to the last billed meter reading.
10	CRNT RDG DATE EQUAL LAST BLLD RDG DATE NON-FINAL	This WFM exception is generated when two meter readings are received for the same bill date.
11	CURRENT INDEX LESS THAN PRIOR ESTIMATED INDEX	This WFM exception is generated when the current meter reading is less than a previous estimate or billed meter reading.

The CSS WFM exception process is a robust method to automatically identify billing anomalies, helping ensure accuracy of the billing information and correct customer bills. Upon the generation of a flag/exception, an agent will access the WFM screen and review the information provided in the exception. The agent will assess the account situation identified through the WFM exception by reviewing the data and the history of the account. This account review can include evaluations of the meter read history, the billing and payment history, the field work recently done or pending, and/or the notes left by other agents about the account. After a thorough review of the account, the agent takes one of the following actions:

- If the information on the account is determined to be accurate and all customer consumption is in line with previous usage, the agent can override the WFM exception and release the information to bill.
- If after a thorough review of the account information, the account condition appears to be unclear or inaccurate, the agent can take one or more of the following actions:

PUC 2-1, page 4  
**Billing Flags**

- If the agent needs more information, the agent can create a field order for a field technician to visit the account premise and validate the current meter status and meter read information and using the obtained information to determine the accuracy of the account data or
- If the agent has the information necessary to resolve the situation with data available on the account, the agent can adjust the meter reading by calculating the customer's consumption and entering a meter reading that is more aligned with the customer's prior historical usage.



The Narragansett Electric Company  
d/b/a Rhode Island Energy  
RIPUC Docket Nos. 3628 and 3476  
(RIPUC Docket No. 25-08-GE)

In Re: Electric Service Quality and Gas Service Quality Plans  
Responses to the Commission’s Second Set of Joint Data Requests  
Issued March 24, 2025

PUC 2-2  
**Billing Flags**

Request:

In a table, please provide each metering screen listed in 2-1, and each column the months of August 2024, through the most recent data, and provide the number of flagged bills per month for each screen.

Response:

The below table contains the number of flagged bills for each of the automated screen WFM exceptions listed in the Company’s response to Joint PUC 2-1 for the months of August 2024 – February 2025.

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
	<u>WFM Exception Type</u>	<u>Aug-24</u>	<u>Sep-24</u>	<u>Oct-24</u>	<u>Nov-24</u>	<u>Dec-24</u>	<u>Jan-25</u>	<u>Feb-25</u>
1	MULTIPLE EDIT FAILURES	29	377	2196	1469	1468	1233	1053
2	HIGH LOW ERROR - DEMAND	0	5	84	76	91	68	57
3	HIGH LOW ERROR - ENERGY	33	263	3268	2811	2948	2105	1112
4	HIGH BILL AMOUNT	137	237	649	470	673	644	507
5	FIRST BILL RDG EXCEEDS 20% CAPACITY	20	260	1458	1353	921	744	654
6	NO ACTUAL & NO OR BAD ESTIMATE	113	294	486	1211	666	543	415
7	LAST BILL GREATER THAN NEXT BILL	195	307	317	253	305	377	412
8	LAST BILLED READ DATE DOES NOT MATCH BEGIN DATE	12	28	151	65	62	207	43
9	CURRENT RDG LESS THAN OR EQUAL LAST BILLED RDG	0	3	18	4	24	13	21
10	CRNT RDG DATE EQUAL LAST BILLED RDG DATE NON-FINAL	0	11	71	24	67	36	34
11	CURRENT INDEX LESS THAN PRIOR ESTIMATED INDEX	0	87	117	54	74	74	56

In Re: Electric Service Quality and Gas Service Quality Plans  
Responses to the Commission’s Second Set of Joint Data Requests  
Issued March 24, 2025

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PUC 2-3  
**Billing Flags**

Request:

In the same table format as 2-2, please provide the percentage of flagged bills that **were not** adjusted further by human intervention before being used for billing.

Response:

The below table contains the percentage of flagged bills that were not adjusted further by human intervention as a result of an auto-generated WFM for each month August 2024 – February 2025. Please note that the data is not available by specific WFM exception type, but, only as a cumulative total for each month.

	(a)	(b)	(c)	(d)	(e)	(f)	(g)
	<u>Aug-24</u>	<u>Sep-24</u>	<u>Oct-24</u>	<u>Nov-24</u>	<u>Dec-24</u>	<u>Jan-24</u>	<u>Feb-24</u>
1 <b>WFM Exception Types Total</b>	43.62%	62.29%	78.55%	82.16%	83.45%	79.68%	30.18%

In Re: Electric Service Quality and Gas Service Quality Plans  
Responses to the Commission’s Second Set of Joint Data Requests  
Issued March 24, 2025

PUC 2-4  
**Billing Flags**

Request:

In the same table format as 2-2, please provide the percentage of flagged bills that **were not** adjusted after being flagged for review, and were later issued a new bill.

Response:

The below table contains the percentage of flagged bills that were not adjusted after being flagged for review, and were later issued a new bill for each month August 2024 – February 2025. Please note that the data is not available by specific WFM exception type, but, only as a cumulative total for each month.

	(a)	(b)	(c)	(d)	(e)	(f)	(g)
	<u>Aug-24</u>	<u>Sep-24</u>	<u>Oct-24</u>	<u>Nov-24</u>	<u>Dec-24</u>	<u>Jan-25</u>	<u>Feb-25</u>
1 <b>WFM Exception Types Total</b>	7.76%	13.41%	12.63%	9.88%	6.69%	3.01%	1.03%

**Redacted**

PUC 2-5, page 1

**Customer-specific request**

Request:

These questions are in reference to the customer with electric account [REDACTED] and gas account [REDACTED].

- a. Why does this customer's address on their electric bill incorrectly list their street name as a "Street," but their gas bill correctly as "Drive?"
- b. Why does the gas bill indicate the address is "APT ALL" for this single-family home?
- c. Confirm the customer is a gas Residential Heating customer.
- d. Please provide:
  - i. a table with each row as the calendar years 2023 through 2025 and columns of months. In each cell, please report the electric usage on the customer's bill.
  - ii. the same table as subpart i, but put for each month in 2024 through 2025, put the percentage increase in that month compared to the previous year.
- e. Please provide the same as in part d, but for the customer's gas bills.
- f. Regarding the customers December 2024, January 2025, February 2025 electric bills please indicate:
  - i. which bills were flagged as unusual by RIE's system,
  - ii. if the bill was flagged, what criteria caused the flag, the action RIE took to address the flags, and any adjustments that were made to the bill before they were issued to the customer.

Response:

- a. The Company does not have record of why these particular accounts were set up with these names (i.e., "Street" and "Drive" for electric and gas accounts, respectively). The account information has not been edited since the accounts were initiated in February 2018 while under National Grid ownership.

The Narragansett Electric Company  
d/b/a Rhode Island Energy  
RIPUC Docket Nos. 3628 and 3476  
(RIPUC Docket No. 25-08-GE)

In Re: Electric Service Quality and Gas Service Quality Plans  
Responses to the Commission's Second Set of Joint Data Requests  
Issued March 24, 2025

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**Redacted**

PUC 2-5, page 2

**Customer-specific request**

- b. The Company does not have record of why the gas bill includes “APT ALL” in the address. The account information has not been edited since the accounts were initiated in February 2018 while under National Grid ownership.
- c. Yes, the Company confirms the customer is a Gas Residential Heating customer.
- d. i. Please see the table on the following page for the customer's electric usage by month for calendar years 2023 - 2025.

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PUC 2-5, page 3  
**Customer-specific request**

**Electric Usage by Month (kWh) – [REDACTED]**

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)
	<b>Calendar Year</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
1	2023	611	350	428	355	290	323	463	322	360	309	368	474
2	2024	425	391	333	402	372	500	762	477	337	376	480	1217
3	2025	1787	1631	839	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

**Redacted**

PUC 2-5, page 4

**Customer-specific request**

- d. ii. Please see the table below for the monthly percentage increase for calendar years 2024 - 2025 compared to the previous year.

**Electric Usage by Month (kWh) - % change from Same Month Prior Year**

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)
	<b>Calendar Year</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
1	2024	-30.4%	11.7%	-22.2%	13.2%	28.3%	54.8%	64.6%	48.1%	-6.4%	21.7%	30.4%	156.8%
2	2025	320.5%	317.1%	152.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

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**Redacted**  
PUC 2-5, page 5  
**Customer-specific request**

e. i. Please see the table below for the customer’s gas usage by month for calendar years 2023 – 2025.

**CCF Usage by Month (Therms) – [REDACTED]**

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)
	<b>Calendar Year</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
1	2023	118.565	113.41	126.813	73.201	39.064	21.568	11.308	10.28	11.308	31.868	71.82	127.224
2	2024	125.172	125.172	92.34	99.522	47.242	13.351	14.378	10.27	11.297	34.918	53.56	107.12
3	2025	141.11	134.93	88.58	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a



**Redacted**

PUC 2-5, page 6

**Customer-specific request**

e. ii. Please see the table below for the monthly percentage increase for calendar years 2024 – 2025 compared to the previous year.

**Gas Usage by Month (Therms) - % change from Same Month Prior Year**

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)
	<b>Calendar Year</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
1	2024	5.6%	10.4%	-27.2%	36.0%	20.9%	-38.1%	27.1%	-0.1%	-0.1%	9.6%	-25.4%	-15.8%
2	2025	12.7%	7.8%	-4.1%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

The Narragansett Electric Company  
d/b/a Rhode Island Energy  
RIPUC Docket Nos. 3628 and 3476  
(RIPUC Docket No. 25-08-GE)

In Re: Electric Service Quality and Gas Service Quality Plans  
Responses to the Commission's Second Set of Joint Data Requests  
Issued March 24, 2025

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**Redacted**

PUC 2-5, page 7

**Customer-specific request**

f. i. The December 2024, January 2025, and February 2025 electric bills were not flagged as unusual (e.g., hi/low usage check and high bill dollar check) in Rhode Island Energy's CSS. The high/low usage check uses a factor of 7 for electric residential customers meaning that if the usage is less than 7x the prior month, then it will pass the check. Also note that there are several rules in the high/low check, and it only must pass one of the rules to pass the check. Similarly, the high dollar check uses a value of 9.4, so the bill would need to be 9.4 times higher than prior bills to generate an exception.

ii. See the Company's response to subpart (f)(i), above.

PUC 2-6  
**Residential Usage Data**

Request:

In a table with one row for A-16 customers and one row for A-60 customers, and columns for the months of December 2024, January 2025, and February 2025, indicate in the cells how many customers had usage associated with that month's billing cycle that was greater than 75% of the previous year's usage (e.g. the December 2024 usage was 176 kWh and December 2023 usage of 100 kWh).

Response:

Please see the table below indicating the number of customers who had usage associated with that month's billing cycle that was greater than 75% of the previous year's usage.

	<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>
	<b>Rate</b>	<b>DECEMBER</b>	<b>JANUARY</b>	<b>FEBRUARY</b>
1	A-16	13,350	18,958	19,445
2	A-60	1,279	1,780	1,817

PUC 2-7  
**Residential Usage Data**

Request:

Please provide the same as 2-6, but for residential gas heating customers (Rate 12 and Rate 13).

Response:

Please see the table below indicating the number of residential gas heating customers who had usage associated with that month's billing cycle that was greater than 75% of the previous year's usage.

	<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>
1	<b>Rate</b>	<b>DECEMBER</b>	<b>JANUARY</b>	<b>FEBRUARY</b>
2	Rate 12	5,423	10,769	8,836
3	Rate 13	632	1,172	1,075

PUC 2-8  
**Residential Usage Data**

Request:

To the extent RIE’s customer relationship management software tracks this data,

- a. how many of the customers with electric bills counted in response to 2-6 contacted RIE regarding the high electric usage or bill, and
- b. of those that contacted RIE, how many bills were ultimately adjusted upon further review?

Response:

- a. Please see Table below for the number of customers in response to Joint PUC 2-6 who contacted Rhode Island Energy regarding the high electric usage or bill.

	<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>
	<b>Rate</b>	<b>DECEMBER</b>	<b>JANUARY</b>	<b>FEBRUARY</b>
1	A-16	29	51	42
2	A-60	1	75	1

- b. Please see Table below for the number of bills that were ultimately adjusted upon further review.

	<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>
	<b>Rate</b>	<b>DECEMBER</b>	<b>JANUARY</b>	<b>FEBRUARY</b>
1	A-16	6	6	1
2	A-60	1	1	1

PUC 2-9  
**Residential Usage Data**

Request:

To the extent RIE’s customer relationship management software tracks this data,

- a. how many of the customers with gas bills counted in response to 2-7 contacted RIE regarding the high gas usage or bill, and
- b. of those that contacted RIE, how many bills were ultimately adjusted upon further review?

Response:

- a. Please see Table below for the number of residential gas heating customers in the response to Joint PUC 2-7 who contacted Rhode Island Energy regarding the high gas usage or bill.

	<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>
	<b>Rate</b>	<b>DECEMBER</b>	<b>JANUARY</b>	<b>FEBRUARY</b>
1	12	13	30	26
2	13	2	2	3

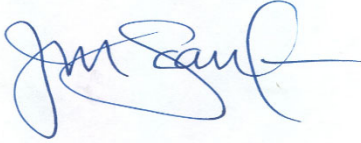
- b. Please see Table below for the number of bills that were ultimately adjusted upon further review.

	<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>
	<b>Rate</b>	<b>DECEMBER</b>	<b>JANUARY</b>	<b>FEBRUARY</b>
1	12	4	8	4
2	13	0	0	0

Certificate of Service

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Joanne M. Scanlon

April 8, 2025  
Date

**Rhode Island Energy – Electric Service Quality Plan – Docket 3628 Service List Updated 3/14/2025**

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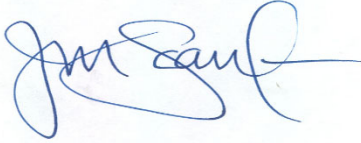
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Joanne M. Scanlon

April 8, 2025  
Date

**Docket No. 3476 – Rhode Island Energy Gas - Service Quality Plan  
Service list updated on 3/14/2025**

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