

March 27, 2025

VIA ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket No. 4770 – Application of The Narragansett Electric Company d/b/a Rhode Island Energy for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Report – December 2024 through February 2025**

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), enclosed please find an electronic copy of the Company’s Low-Income Monthly Report (“Report”) for data for December 2024 through February 2025 for filing in the above-referenced docket.

Please note that some of the figures from August 2024 through November 2024 in the Arrearage Management Program (“AMP”) section of the report (Lines 56-67) have been updated. The updates are due to coordination with the AMP report data. The updates have been highlighted.

The Company also updated the figures in Line 2 (which impacts Line 3). When customers are on budget billing and have a competitive supplier, they are billed one budget amount. Line 2 should show the total billed excluding the supplier charges. The Company updated Line 2 to report the actual delivery charges in those situations.

Finally, the Company had noticed that the amounts in Line 4 (Total Receipts) were significantly higher than what had been reported prior to the August 2024 conversion from National Grid systems to PPL systems. After review, the Company determined that amounts being recorded as payments for purposes of calculating Line 4 in the Report included items that were not payments, such as transfers and refunds. The Company fine-tuned the queries that are being used to determine Line 4 and only appropriate business codes, and true payments are being included. As such, updates were made to Line 4 to reflect the updated queries.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Sincerely,



Andrew S. Marcaccio

Enclosure

cc: Docket No. 4770 Service List

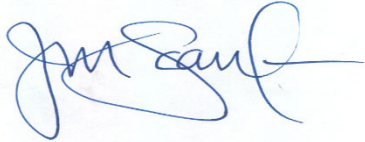
| | | Feb-24 | | Mar-24 | | Apr-24 | | May-24 | | Jun-24 | | Jul-24 | | Aug-24 | | Sep-24 | | Oct-24 | | Nov-24 | | Dec-24 | | Jan-25 | | Feb-25 | | |
|------|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|-----|
| | | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | Electric | Gas | |
| 1 | General Residential | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final) | 453,583 | 253,951 | 454,735 | 254,759 | 454,492 | 254,518 | 454,798 | 253,291 | 455,447 | 254,171 | 454,798 | 253,291 | 457,239 | 255,007 | 460,440 | 256,336 | 459,687 | 256,134 | 458,417 | 255,807 | 458,434 | 256,318 | 458,330 | 256,648 | 458,003 | 256,342 | |
| 1.a | Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts | 452,104 | 253,948 | 452,685 | 253,958 | 452,639 | 253,988 | 452,687 | 253,988 | 452,746 | 253,240 | 452,736 | 253,245 | 452,704 | 252,024 | 452,900 | 251,984 | 452,434 | 252,907 | 452,456 | 252,941 | 452,456 | 253,959 | 452,833 | 253,664 | 452,824 | 253,724 | |
| 1.b | Number of FINAL Residential Accounts, includes discount rate and AMP accounts | 1,479 | 893 | 2,050 | 1,164 | 1,853 | 931 | 1,111 | 310 | 1,702 | 931 | 1,062 | 346 | 535 | 1,983 | 540 | 452 | 237 | 5,241 | 906 | 5,978 | 359 | 5,500 | 685 | 5,179 | 268 | | |
| 2 | Total Billed, does not include ESD0 | \$63,803,718 | \$55,583,913 | \$61,063,263 | \$50,225,706 | \$50,002,566 | \$41,817,852 | \$45,862,462 | \$26,343,505 | \$50,780,775 | \$41,843,471 | \$76,615,314 | \$41,517,861 | \$89,157,041 | \$41,503,193 | \$69,715,002 | \$12,627,413 | \$65,609,541 | \$17,604,874 | \$60,821,878 | \$22,613,411 | \$54,734,738 | \$49,720,133 | \$86,739,240 | \$71,904,236 | \$69,601,262 | \$65,786,136 | |
| 3 | Average active residential account bill (line 2 time line 3.a) | \$141.35 | \$219.97 | \$134.86 | \$198.05 | \$110.14 | \$162.97 | \$101.54 | \$106.39 | \$116.72 | \$84.88 | \$169.29 | \$44.71 | \$137.16 | \$87.55 | \$123.03 | \$50.31 | \$125.18 | \$89.70 | \$112.55 | \$89.44 | \$120.97 | \$49,720,133 | \$112.55 | \$89.44 | \$120.97 | \$49,720,133 | |
| 4 | Total Receipts (includes all accounts) | \$37,414,446 | \$30,669,913 | \$37,740,961 | \$30,678,670 | \$37,840,613 | \$31,042,360 | \$35,701,390 | \$21,223,609 | \$37,030,718 | \$25,572,680 | \$80,651,179 | \$10,997,885 | \$61,472,254 | \$12,900,707 | \$66,533,041 | \$10,697,473 | \$66,140,411 | \$13,022,687 | \$64,633,874 | \$25,644,518 | \$48,028,255 | \$26,944,748 | \$50,721,491 | \$44,439,263 | \$59,927,899 | \$35,190,842 | |
| 5 | Total Number of Accounts Protected through SPECIAL PROTECTIONS | 3,697 | 2,395 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | 3,697 | 2,438 | |
| 6 | Number of Standard Accounts Protected | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | 2,197 | 1,399 | |
| 6.a | Elderly | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | 1,309 | 828 | |
| 6.b | Infant | 178 | 112 | 178 | 109 | 177 | 105 | 169 | 108 | 158 | 103 | 148 | 102 | 27 | 26 | 27 | 26 | 28 | 25 | 22 | 20 | 21 | 18 | 19 | 16 | 24 | 21 | |
| 6.c | Handicapped | 623 | 381 | 623 | 401 | 624 | 454 | 624 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | 623 | 401 | |
| 6.d | Welfare | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 6.e | Unemployed | 47 | 36 | 46 | 36 | 46 | 37 | 46 | 36 | 47 | 34 | 46 | 34 | 46 | 34 | 46 | 34 | 46 | 34 | 46 | 34 | 46 | 34 | 47 | 36 | 47 | 36 | |
| 6.f | Seniority | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7 | Number of Low-Income Accounts Protected | 1,460 | 1,006 | 1,513 | 1,021 | 1,588 | 1,077 | 1,699 | 1,104 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | 1,776 | 1,194 | |
| 7.a | Elderly | 752 | 486 | 787 | 491 | 802 | 507 | 827 | 512 | 852 | 539 | 852 | 539 | 852 | 539 | 852 | 539 | 852 | 539 | 852 | 539 | 852 | 539 | 852 | 539 | 852 | 539 | |
| 7.b | Infant | 206 | 121 | 202 | 120 | 223 | 181 | 248 | 195 | 265 | 213 | 269 | 216 | 32 | 31 | 34 | 33 | 30 | 43 | 37 | 44 | 38 | 46 | 42 | 36 | 37 | 31 | |
| 7.c | Handicapped | 473 | 334 | 493 | 340 | 520 | 370 | 538 | 377 | 600 | 418 | 616 | 431 | 625 | 435 | 649 | 438 | 651 | 431 | 734 | 479 | 726 | 468 | 704 | 452 | 688 | 447 | |
| 7.d | Welfare | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7.e | Unemployed | 19 | 6 | 19 | 6 | 20 | 13 | 19 | 6 | 17 | 6 | 16 | 5 | 16 | 5 | 16 | 5 | 16 | 5 | 16 | 5 | 16 | 5 | 16 | 5 | 16 | 5 | |
| 7.f | Seniority | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | 12 | 8 | |
| 8 | Delinquency (Includes Active and Pending final accounts) | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 8.a | Number of delinquent accounts with oldest arrears aged 30-59 days after issuance of a bill | 37,297 | 24,610 | 36,792 | 25,100 | 33,978 | 22,137 | 35,321 | 21,598 | 29,463 | 16,964 | 32,217 | 16,355 | 55,846 | 24,475 | 50,141 | 22,420 | 40,406 | 19,629 | 39,459 | 22,378 | 29,047 | 17,771 | 29,539 | 21,878 | 39,242 | 27,580 | |
| 8.b | Number of accounts reported above that have an active DPA | 1,037 | 1,005 | 941 | 944 | 900 | 804 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 | 589 | 740 |
| 8.c | Number of accounts reported above without an active DPA | 36,260 | 23,605 | 36,811 | 24,156 | 33,078 | 21,333 | 35,481 | 21,098 | 28,861 | 16,540 | 31,473 | 16,053 | 54,281 | 24,475 | 48,852 | 22,149 | 39,162 | 19,358 | 38,724 | 22,031 | 28,210 | 17,724 | 28,474 | 20,031 | 37,691 | 26,230 | |
| 9 | Dollar Value of delinquent accounts with oldest arrears aged 30-59 days after issuance of a bill | \$18,108,449 | \$12,150,198 | \$18,084,649 | \$13,517,800 | \$18,763,303 | \$11,898,144 | \$15,194,491 | \$10,043,517 | \$11,930,772 | \$6,247,000 | \$11,066,969 | \$4,050,462 | \$10,435,993 | \$2,702,200 | \$10,318,572 | \$2,339,425 | \$10,015,941 | \$2,541,095 | \$9,191,618 | \$3,354,672 | \$11,008,999 | \$10,332,105 | \$15,143,418 | \$14,340,510 | \$15,143,418 | \$14,340,510 | |
| 9.a | Dollar Value of delinquent accounts reported above that have an active DPA | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | \$3,919,981 | \$2,257,813 | |
| 9.b | Dollar Value of delinquent accounts reported above without an active DPA | \$14,188,468 | \$9,892,385 | \$14,164,668 | \$11,260,000 | \$14,843,322 | \$9,630,331 | \$11,275,510 | \$7,785,704 | \$8,010,791 | \$4,000,787 | \$7,146,988 | \$1,792,647 | \$6,515,980 | \$1,444,387 | \$6,400,591 | \$1,081,612 | \$6,095,950 | \$1,283,190 | \$5,271,626 | \$1,096,859 | \$7,089,018 | \$8,074,697 | \$11,829,903 | \$11,081,000 | \$11,829,903 | \$11,081,000 | |
| 10 | Number of delinquent accounts with oldest arrears aged 60-89 days after issuance of a bill | 12,892 | 8,798 | 15,216 | 10,778 | 14,588 | 11,268 | 14,904 | 10,977 | 14,019 | 10,275 | 11,470 | 7,864 | 20,417 | 8,666 | 24,186 | 9,920 | 24,266 | 8,284 | 20,941 | 8,835 | 16,308 | 8,230 | 14,779 | 8,704 | 14,927 | 11,687 | |
| 10.a | Number of accounts reported above that have an active DPA | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | 1,507 | 1,235 | |
| 10.b | Number of accounts reported above without an active DPA | 11,385 | 7,563 | 13,709 | 9,543 | 13,081 | 10,033 | 13,397 | 9,742 | 12,512 | 9,040 | 9,963 | 6,629 | 18,910 | 7,431 | 22,679 | 8,685 | 22,751 | 6,848 | 19,434 | 7,599 | 14,772 | 7,000 | 13,204 | 7,199 | 13,204 | 7,199 | |
| 11 | Dollar Value of delinquent accounts with oldest arrears aged 90-89 days after issuance of a bill | \$6,600,431 | \$5,538,143 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | \$11,492,432 | \$7,444,549 | |
| 11.a | Dollar Value of delinquent accounts reported above that have an active DPA | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | \$3,492,021 | \$1,986,754 | |
| 11.b | Dollar Value of delinquent accounts reported above without an active DPA | \$6,765,884 | \$4,444,882 | \$8,002,412 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795 | \$7,999,411 | \$5,457,795</ | | | | | |

| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------|---|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 42.a | Dollar value of accounts reported above that have an active DPA | \$88,480 | \$56,803 | \$90,493 | \$78,560 | \$107,713 | \$105,864 | \$115,150 | \$107,595 | \$70,513 | \$63,137 | \$53,818 | \$22,371 | \$191,681 | \$12,425 | \$203,536 | \$13,133 | \$153,788 | \$22,400 | \$135,479 | \$25,198 | \$105,199 | \$25,135 | \$140,024 | \$69,954 | \$187,846 | \$161,333 |
| 42.b | Dollar value of accounts reported above without an active DPA | \$258,938 | \$240,739 | \$318,426 | \$297,607 | \$322,099 | \$275,817 | \$262,835 | \$205,270 | \$224,453 | \$164,941 | \$182,926 | \$84,755 | \$503,048 | \$84,165 | \$545,715 | \$66,053 | \$510,231 | \$75,063 | \$414,994 | \$111,520 | \$318,422 | \$173,526 | \$367,449 | \$315,526 | \$477,463 | \$574,876 |
| 43 | Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill | 7,296 | 4,709 | 8,679 | 5,111 | 8,199 | 5,989 | 9,848 | 5,763 | 9,801 | 5,999 | 9,824 | 6,392 | 9,893 | 6,453 | 9,985 | 6,478 | 10,436 | 6,399 | 13,907 | 7,483 | 13,157 | 7,635 | 12,629 | 7,420 | 12,384 | 6,975 |
| 43.a | Number of accounts reported above that have an active DPA | 2,314 | 1,038 | 2,560 | 1,164 | 3,081 | 1,537 | 4,907 | 2,808 | 5,217 | 3,141 | 4,913 | 3,133 | 3,512 | 2,404 | 3,352 | 2,290 | 2,765 | 1,769 | 2,936 | 1,702 | 2,530 | 1,549 | 2,357 | 1,008 | 2,338 | 956 |
| 43.b | Number of accounts reported above without an active DPA | 5,482 | 3,670 | 6,119 | 3,947 | 6,112 | 3,851 | 4,681 | 2,955 | 4,584 | 2,817 | 4,911 | 3,259 | 6,419 | 4,049 | 6,633 | 4,186 | 7,671 | 4,539 | 10,071 | 5,980 | 10,627 | 6,086 | 10,463 | 6,412 | 9,946 | 6,016 |
| 44 | Dollar value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill | \$11,963,983 | \$6,552,698 | \$13,948,941 | \$8,460,858 | \$14,689,745 | \$7,964,909 | \$15,455,662 | \$7,765,359 | \$15,562,475 | \$7,724,217 | \$15,618,090 | \$7,623,689 | \$18,046,969 | \$7,567,004 | \$18,145,080 | \$7,469,240 | \$18,491,750 | \$7,294,985 | \$22,979,943 | \$9,251,556 | \$23,968,154 | \$9,983,729 | \$24,557,106 | \$10,891,231 | \$24,999,509 | \$11,518,084 |
| 44.a | Dollar value of accounts reported above that have an active DPA | \$3,352,568 | \$1,175,321 | \$3,587,977 | \$1,388,250 | \$4,795,725 | \$1,934,984 | \$8,130,883 | \$3,698,074 | \$6,693,006 | \$4,098,453 | \$8,176,033 | \$3,889,787 | \$6,421,463 | \$2,786,220 | \$6,073,528 | \$2,988,487 | \$4,627,883 | \$1,537,763 | \$4,008,001 | \$1,813,902 | \$3,895,987 | \$1,478,698 | \$3,779,046 | \$1,921,598 | \$1,855,401 | \$1,383,065 |
| 44.b | Dollar value of accounts reported above without an active DPA | \$8,610,314 | \$4,377,166 | \$9,760,964 | \$5,062,609 | \$9,894,010 | \$5,429,525 | \$7,304,797 | \$4,075,322 | \$6,819,407 | \$3,625,634 | \$7,441,448 | \$3,734,901 | \$11,625,446 | \$4,781,384 | \$12,070,072 | \$4,480,773 | \$13,863,867 | \$5,717,223 | \$18,373,342 | \$7,435,924 | \$19,802,167 | \$8,457,061 | \$20,778,060 | \$9,498,672 | \$21,135,526 | \$10,135,026 |
| 45 | Total Number of low-income delinquent accounts | 11,474 | 7,269 | 13,068 | 8,032 | 13,195 | 7,967 | 14,109 | 8,498 | 13,842 | 8,389 | 13,515 | 8,153 | 15,334 | 8,102 | 16,153 | 8,028 | 16,027 | 7,871 | 17,981 | 8,929 | 16,593 | 9,993 | 16,369 | 10,099 | 16,404 | 10,373 |
| 45.a | Number of accounts reported above that have an active DPA | 2,749 | 1,395 | 3,008 | 1,513 | 3,115 | 1,923 | 5,352 | 3,183 | 5,591 | 3,449 | 5,243 | 3,267 | 4,219 | 2,546 | 4,072 | 2,431 | 3,319 | 1,918 | 3,907 | 1,873 | 3,019 | 1,444 | 2,098 | 1,333 | 2,375 | 1,463 |
| 45.b | Number of accounts reported above without an active DPA | 8,725 | 5,862 | 10,060 | 6,519 | 9,650 | 6,043 | 8,757 | 5,315 | 8,251 | 4,939 | 8,272 | 4,884 | 11,075 | 5,556 | 11,081 | 5,597 | 11,708 | 5,955 | 14,074 | 7,056 | 13,574 | 8,149 | 13,471 | 8,766 | 13,429 | 8,910 |
| 46 | Total Dollar Value of low-income delinquent accounts | \$12,223,702 | \$6,033,987 | \$14,012,985 | \$7,040,130 | \$15,381,532 | \$7,927,370 | \$16,086,494 | \$8,243,399 | \$15,972,454 | \$8,039,245 | \$16,068,462 | \$7,771,693 | \$19,816,807 | \$7,716,580 | \$19,611,633 | \$7,657,442 | \$19,621,321 | \$7,457,166 | \$23,969,993 | \$9,553,958 | \$24,533,099 | \$10,416,738 | \$25,085,536 | \$11,838,884 | \$26,422,329 | \$13,075,372 |
| 46.a | Dollar value of accounts reported above that have an active DPA | \$3,161,363 | \$1,265,345 | \$3,712,007 | \$1,513,939 | \$4,935,032 | \$2,068,473 | \$8,287,503 | \$3,816,523 | \$8,765,451 | \$4,169,244 | \$8,247,218 | \$3,881,471 | \$6,722,306 | \$2,777,724 | \$6,399,404 | \$2,609,983 | \$4,626,326 | \$1,973,267 | \$4,788,924 | \$1,850,476 | \$4,633,762 | \$1,529,262 | \$4,009,504 | \$1,498,641 | \$4,156,491 | \$1,646,263 |
| 46.b | Dollar value of accounts reported above without an active DPA | \$9,062,317 | \$4,768,643 | \$10,300,979 | \$5,526,194 | \$10,446,499 | \$5,858,897 | \$7,798,991 | \$4,426,876 | \$7,206,952 | \$3,869,801 | \$7,821,144 | \$3,884,222 | \$13,094,393 | \$4,838,856 | \$13,209,229 | \$4,947,659 | \$14,795,995 | \$5,483,899 | \$19,179,069 | \$7,703,482 | \$20,499,337 | \$8,887,476 | \$21,076,032 | \$10,379,233 | \$22,265,486 | \$11,430,111 |
| Shut-Offs | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 47 | Number of low-income Accounts Sent Notice of Disconnection | 122 | 179 | 265 | 124 | 5,436 | 4,469 | 5,361 | 4,119 | 4,338 | 3,274 | 4,242 | 2,945 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 48 | Number of low-income Service Disconnections for Non-Payment | 0 | 0 | 0 | 0 | 11 | 39 | 272 | 163 | 285 | 233 | 291 | 115 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 49 | Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.8% | 0.7% | 0.9% | 0.5% | 0.9% | 0.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 50 | Number of low-income Service Restorations for non-payment | 0 | 0 | 0 | 0 | 46 | 16 | 260 | 119 | 266 | 138 | 274 | 88 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 51 | Average duration of low-income service disconnection for restored accounts | 0 | 0 | 0 | 0 | 1.8 | 2.0 | 1.0 | 2.0 | 1.0 | 3.0 | 1.0 | 2.0 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Write-Off | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 52 | Number of low-income accounts Classified as Written-Off | 202 | 119 | 147 | 102 | 125 | 90 | 115 | 86 | 131 | 76 | 139 | 107 | 38 | 50 | 2 | 6 | 4 | 2 | 2 | 0 | 3 | 4 | 1 | 0 | 0 | 0 |
| 53 | Dollar Value of low-income accounts classified as written-off | \$272,410 | \$110,026 | \$214,217 | \$102,687 | \$172,859 | \$76,071 | \$189,079 | \$73,361 | \$209,639 | \$76,842 | \$227,215 | \$111,006 | \$64,187 | \$43,112 | \$17 | \$12 | \$96 | \$22 | \$29 | \$0 | \$33 | \$45 | \$11 | \$0 | \$0 | \$0 |
| 54 | Dollar Value of low-income write-off recoveries | \$73,688 | \$40,869 | \$81,731 | \$62,220 | \$87,656 | \$40,155 | \$91,705 | \$30,373 | \$60,411 | \$21,482 | \$44,834 | \$36,043 | \$19,944 | \$16,177 | \$7,551 | \$15,627 | \$4,436 | \$6,657 | \$7,918 | \$5,692 | \$5,701 | \$4,641 | \$18,122 | \$6,411 | \$12,088 | \$1,534 |
| 55 | Dollar value of NET low-income A/R Write-Offs | \$198,724 | \$69,159 | \$132,486 | \$40,468 | \$85,173 | \$37,916 | \$147,623 | \$43,019 | \$149,227 | \$55,401 | \$192,701 | \$80,383 | \$44,243 | \$26,935 | \$7,534 | \$15,515 | \$4,470 | \$6,635 | \$7,889 | \$5,692 | \$9,668 | \$4,596 | \$18,111 | \$6,411 | \$12,088 | \$1,534 |
| Arrears Management Program | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 56 | Number of Accounts Initial enrollees in the program | 926 | 578 | 999 | 596 | 1,194 | 696 | 1,463 | 940 | 1,586 | 1,037 | 1,663 | 1,065 | 1,062 | 981 | 1,622 | 981 | 1,000 | 853 | 1,402 | 773 | 1,205 | 699 | 1,211 | 604 | 1,147 | 583 |
| 57 | Percent of low-income customers enrolled on the AMP | 3.0% | 2.9% | 3.1% | 2.9% | 3.0% | 3.3% | 4.4% | 4.4% | 4.8% | 3.7% | 5.0% | 3.0% | 5.2% | 5.2% | 5.1% | 4.9% | 4.8% | 4.4% | 4.0% | 3.6% | 3.7% | 3.2% | 3.6% | 2.9% | 3.4% | 2.8% |
| 58 | Total receipts paid by enrollees | \$108,000 | \$40,106 | \$107,414 | \$42,569 | \$138,478 | \$49,823 | \$177,123 | \$66,657 | \$184,830 | \$79,580 | \$245,024 | \$100,171 | \$241,073 | \$73,393 | \$204,145 | \$76,467 | \$211,018 | \$75,332 | \$169,804 | \$56,145 | \$180,745 | \$64,582 | \$165,720 | \$57,374 | \$155,025 | \$52,374 |
| 59 | Total receipts paid by LIHEAP | \$27,342 | \$107,708 | \$9,665 | \$17,844 | \$26,484 | \$82,917 | \$23,086 | \$39,129 | \$13,393 | \$84,515 | \$16,587 | \$27,125 | \$51,847 | \$18,962 | \$0 | \$0 | \$0 | \$0 | \$14,412 | \$0 | \$9,119 | \$2,895 | \$1,091 | \$4,946 | \$13,055 | \$17,735 |
| 60 | Total billed to program participants, includes both arrears payment and current bill | \$424,744 | \$75,179 | \$462,549 | \$68,422 | \$663,415 | \$223,093 | \$904,437 | \$115,305 | \$1,129,213 | \$224,007 | \$1,255,112 | \$333,769 | \$389,015 | \$193,183 | \$310,737 | \$180,586 | \$404,009 | \$183,820 | \$499,599 | \$148,429 | \$411,527 | \$148,443 | \$496,449 | \$154,479 | \$427,893 | \$155,096 |
| 61 | Number of newly enrolled customers | 116 | 79 | 137 | 95 | 315 | 188 | 414 | 366 | 346 | 184 | 239 | 152 | 144 | 76 | 120 | 44 | 105 | 39 | 107 | 45 | 81 | 24 | 111 | 42 | 110 | 60 |
| 61.a | Number of newly enrolled customers: not associated with service restoration | 116 | 79 | 137 | 95 | 315 | 188 | 414 | 366 | 346 | 184 | 239 | 152 | 144 | 76 | 120 | 44 | 105 | 39 | 107 | 45 | 81 | 24 | 111 | 42 | 110 | 60 |
| 61.b | Number of newly enrolled customers: associated with service restoration | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 62 | Number of customers exited the program | 116 | 79 | 69 | 56 | 109 | 69 | 109 | 69 | 113 | 74 | 140 | 85 | 6 | 1 | 15 | 5 | 16 | 5 | 11 | 0 | 4 | 0 | 4 | 0 | 10 | 3 |
| 62.a | Number of customers exited the program by default | 96 | 59 | 53 | 49 | 78 | 57 | 79 | 55 | 55 | 47 | 107 | 76 | 0 | 0 | 6 | 3 | 4 | 3 | 8 | 1 | 6 | 0 | 1 | 0 | 5 | 0 |
| 62.b | Number of customers exited the program by cancellation | 20 | 11 | 16 | 7 | 31 | 12 | 30 | 23 | 58 | 27 | 39 | 9 | 6 | 1 | 9 | 2 | 12 | 2 | 7 | 4 | 5 | 0 | 3 | 0 | 5 | 3 |
| 63 | Number of customers successfully completing a 12-month program | 17 | 13 | 21 | 9 | 42 | 38 | 55 | 38 | 40 | 33 | 43 | 22 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 63.a | Number of customers successfully completing a 12-month program with remaining arrears | 17 | 13 | 21 | 9 | 42 | 38 | 55 | 38 | 40 | 33 | 43 | 22 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 63.b | Number of customers that have fully completed the program with full pay down to zero arrears | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 64 | Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill | 810 | 291 | 872 | 499 | 1,038 | 547 | 1,241 | 848 | 1,472 | 89 | 1,513 | 964 | 1,464 | 871 | 1,484 | 945 | 1,380 | 714 | 1,290 | 844 | 1,149 | 537 | 1,063 | 494 | 991 | 445 |
| 65 | Dollar value of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days | \$1,528,874 | \$671,684 | \$1,681,137 | \$803,953 | \$2,077,897 | \$970,242 | \$2,774,762 | \$1,541,516 | \$3,136,648 | \$1,677,503 | \$3,353,544 | \$1,630,927 | \$2,722,748 | \$1,230,950 | \$2,768,060 | \$1,190,455 | \$2,560,309 | \$982,411 | \$2,446,009 | \$879,942 | \$2,184,030 | \$770,632 | \$2,019,249 | \$698,418 | \$1,884,124 | \$673,619 |
| 66 | Number of AMP program participants receiving LIHEAP | 33 | 134 | 12 | 22 | 33 | 102 | 27 | 66 | 17 | 118 | 21 | 33 | 333 | 67 | 0 | 0 | 0 | 0 | 164 | 0 | 101 | 10 | 5 | 16 | 45 | 62 |
| 67 | Percent of AMP customers receiving LIHEAP payments | 3.5% | 23.2% | 1.2% | 3.7% | 2.8% | 14.7% | 1.8% | 7.0% | 1.1% | 11.4% | 1.3% | 3.0% | 20.1% | 6.4% | 0.0% | 0.0% | 0.0% | 0.0% | 11.7% | 0.0% | 7.9% | 1.5% | 0.4% | 2.6% | 3.9% | 10.6% |

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

March 27, 2025
Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)
Combined Service list updated 3/4/2025**

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