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May 22, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket No. 4770 –The Narragansett Electric Company d/b/a Rhode Island Energy
Application for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Report – April 2025**

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Company”), enclosed please find an electronic copy of the Company’s Low-Income Monthly Report (“Report”) for data for April 2025 for filing in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Sincerely,

A handwritten signature in blue ink, appearing to read "Andrew S. Marcaccio".

Andrew S. Marcaccio

Enclosure

cc: Docket No. 4770 Service List

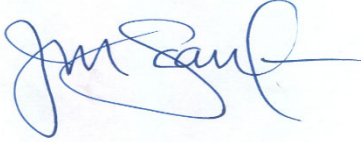
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42.a	Dollar value of accounts reported above that have an active DPA	\$107,713	\$105,864	\$115,150	\$107,885	\$70,513	\$63,137	\$53,818	\$22,271	\$191,681	\$12,425	\$203,536	\$13,133	\$153,788	\$22,400	\$135,479	\$25,198	\$105,199	\$25,135	\$140,024	\$69,954	\$187,846	\$161,353	\$212,247	\$211,621	\$170,912	\$163,670
42.b	Dollar value of accounts reported above without an active DPA	\$123,099	\$275,817	\$262,835	\$205,270	\$224,453	\$184,941	\$182,826	\$84,755	\$503,648	\$64,165	\$549,715	\$66,053	\$510,231	\$75,663	\$414,994	\$111,520	\$310,422	\$173,526	\$367,649	\$315,526	\$477,463	\$574,676	\$533,943	\$703,740	\$456,557	\$681,577
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	9,393	5,368	8,588	5,783	8,851	5,959	9,824	6,363	8,951	6,463	9,865	6,476	10,436	6,398	13,087	7,683	13,157	7,635	12,820	7,429	12,284	6,972	12,221	7,235	12,899	6,314
43.a	Number of accounts reported above that have an active DPA	3,081	1,537	4,907	2,608	5,217	3,141	4,913	3,133	3,512	2,404	3,352	2,250	2,765	1,769	2,596	1,702	2,530	1,349	2,567	1,008	2,538	956	2,667	1,196	2,618	1,263
43.b	Number of accounts reported above without an active DPA	6,112	3,831	4,681	2,955	4,584	2,817	4,911	3,259	6,419	4,049	6,633	4,186	7,671	4,539	10,071	5,980	10,627	6,386	10,463	6,412	9,546	6,016	9,554	6,040	10,280	6,851
44	Dollar value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$14,989,145	\$7,384,039	\$15,455,682	\$7,765,059	\$16,502,475	\$7,726,217	\$15,518,060	\$7,615,589	\$18,246,969	\$7,557,684	\$18,145,050	\$7,485,240	\$18,461,780	\$7,254,898	\$22,919,943	\$9,251,326	\$23,696,154	\$9,885,729	\$34,557,049	\$10,821,223	\$24,990,959	\$11,518,094	\$25,571,622	\$12,465,198	\$27,080,420	\$13,660,469
44.a	Dollar value of accounts reported above that have an active DPA	\$4,795,755	\$1,934,984	\$8,150,885	\$3,680,074	\$9,683,058	\$4,098,363	\$8,176,613	\$3,680,787	\$6,421,463	\$2,765,220	\$6,075,328	\$2,693,467	\$4,627,893	\$1,637,763	\$4,606,661	\$1,815,002	\$3,865,987	\$1,476,666	\$3,778,846	\$1,221,359	\$3,865,461	\$1,385,068	\$4,468,185	\$1,774,183	\$4,569,827	\$1,884,000
44.b	Dollar value of accounts reported above without an active DPA	\$9,894,010	\$5,429,125	\$7,304,797	\$4,075,222	\$6,819,407	\$3,625,634	\$7,441,448	\$3,754,801	\$11,825,446	\$4,791,384	\$12,070,072	\$4,889,773	\$13,863,887	\$5,317,223	\$18,373,342	\$7,435,924	\$19,802,167	\$8,457,061	\$20,778,060	\$9,499,672	\$21,135,528	\$10,135,026	\$21,083,427	\$10,709,015	\$22,486,603	\$11,995,803
45	Total Number of low-income delinquent accounts	13,185	7,867	14,189	8,498	13,842	8,369	13,915	8,151	15,334	8,102	15,153	8,028	15,027	7,871	17,581	9,829	16,953	9,593	16,969	10,099	16,404	10,373	16,111	10,845	18,821	11,478
45.a	Number of accounts reported above that have an active DPA	3,315	1,625	5,352	3,188	5,191	3,449	5,243	3,287	4,259	2,546	4,072	2,431	3,319	1,918	3,597	1,871	3,019	1,444	2,899	1,333	2,675	1,463	3,325	1,799	3,179	1,727
45.b	Number of accounts reported above without an active DPA	9,850	6,042	8,797	5,310	8,251	4,920	8,272	4,864	11,075	5,556	11,081	5,597	11,708	5,955	14,074	7,958	13,534	8,149	13,471	8,766	13,429	8,910	12,786	9,046	15,651	9,751
46	Total Dollar Value of low-income delinquent accounts	\$15,381,532	\$7,927,370	\$16,089,484	\$8,243,399	\$15,872,454	\$8,030,245	\$16,068,492	\$7,773,693	\$19,818,807	\$7,716,580	\$19,611,633	\$7,657,442	\$19,621,321	\$7,457,166	\$23,969,593	\$9,553,958	\$24,533,099	\$10,416,738	\$25,685,536	\$11,838,884	\$26,422,329	\$13,073,372	\$26,881,898	\$14,088,705	\$28,216,959	\$15,147,084
46.a	Dollar value of accounts reported above that have an active DPA	\$4,935,032	\$2,068,473	\$9,287,503	\$3,816,523	\$8,765,451	\$4,189,244	\$8,247,318	\$3,887,471	\$6,722,306	\$2,777,724	\$6,309,454	\$2,699,983	\$4,828,326	\$1,973,267	\$4,788,924	\$1,850,476	\$4,033,762	\$1,529,262	\$4,009,504	\$1,459,641	\$4,156,481	\$1,645,261	\$4,790,875	\$2,081,680	\$4,830,386	\$2,084,793
46.b	Dollar value of accounts reported above without an active DPA	\$10,446,499	\$5,858,897	\$7,794,981	\$4,426,876	\$7,296,953	\$3,841,001	\$7,821,144	\$3,886,222	\$13,096,501	\$4,938,856	\$13,295,229	\$5,047,459	\$14,793,095	\$5,483,899	\$19,179,669	\$7,703,482	\$20,499,337	\$8,887,476	\$21,676,032	\$10,379,243	\$22,266,448	\$11,428,111	\$22,091,023	\$12,007,025	\$23,386,573	\$13,062,383
Shut-Offs																											
47	Number of low-income Accounts Sent Notice of Disconnection	5,436	4,469	5,361	4,119	4,338	3,774	4,242	2,940	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,117	716
48	Number of low-income Service Disconnections for Non-Payment	51	38	273	180	295	203	291	119	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.2%	0.2%	0.8%	0.7%	0.9%	0.7%	0.9%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Restorations																											
50	Number of low-income Service Restorations for non-payment	46	16	260	119	266	138	274	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
51	Average duration of low-income service disconnection for restored accounts	1.0	2.0	1.0	2.0	1.0	3.0	1.0	2.0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Write-Off																											
52	Number of low-income accounts Classified as Written-Off	125	80	115	56	131	78	139	187	38	80	2	6	4	2	2	0	3	4	1	0	0	0	0	0	229	180
53	Dollar Value of low-income accounts classified as written-off	\$172,629	\$78,071	\$139,679	\$73,951	\$209,639	\$78,942	\$227,115	\$111,108	\$64,187	\$45,112	\$17	\$112	\$68	\$22	\$29	\$0	\$33	\$45	\$11	\$3	\$0	\$0	\$0	\$0	\$202,446	\$144,651
54	Dollar Value of low-income write-off recoveries	\$87,666	\$45,155	\$91,755	\$30,572	\$69,411	\$21,482	\$44,614	\$30,643	\$19,944	\$16,177	\$7,051	\$15,027	\$4,536	\$6,657	\$7,938	\$5,692	\$9,701	\$4,641	\$18,122	\$6,411	\$12,088	\$1,534	\$6,385	\$7,215	\$50,646	\$32,409
55	Dollar value of NET low-income A/R Write-Offs	\$85,173	\$37,916	\$47,623	\$43,019	\$149,227	\$55,461	\$192,701	\$80,385	\$44,243	\$29,935	\$7,534	\$15,515	\$4,370	\$6,635	\$7,889	\$5,692	\$9,668	\$4,596	\$18,111	\$6,411	\$12,088	\$1,534	\$6,385	\$7,215	\$151,799	\$112,242
Arrears Management Program																											
56	Number of Accounts Initial enrollees in the program	1,194	695	1,453	949	1,536	1,077	1,063	1,085	1,656	1,052	1,622	981	1,500	853	1,402	773	1,285	699	1,211	604	1,147	583	1,136	597	1,196	631
57	Percent of low-income customers enrolled on the AMP	3.6%	3.3%	4.4%	4.4%	4.8%	4.7%	5.0%	5.0%	5.2%	3.2%	5.1%	4.9%	4.8%	3.4%	4.0%	3.0%	3.7%	3.2%	3.6%	2.9%	3.4%	2.8%	3.4%	2.8%	3.2%	2.8%
58	Total receipts paid by enrollees	\$138,478	\$49,825	\$177,123	\$66,607	\$184,830	\$79,580	\$245,024	\$100,171	\$241,673	\$73,393	\$204,145	\$76,457	\$125,018	\$75,332	\$189,854	\$56,545	\$180,745	\$64,562	\$165,720	\$57,374	\$155,025	\$52,374	\$189,523	\$62,086	\$165,027	\$58,796
59	Total receipts paid by LIHEAP	\$28,484	\$92,817	\$23,036	\$53,329	\$11,351	\$94,515	\$16,887	\$27,120	\$13,847	\$19,862	\$0	\$0	\$0	\$0	\$14,432	\$0	\$9,110	\$2,893	\$1,991	\$4,940	\$13,655	\$17,725	\$4,183	\$19,097	\$1,536	\$8,461
60	Total billed to program participants, includes both arrears payment and current bill	\$953,419	\$223,091	\$994,437	\$415,361	\$1,129,213	\$524,007	\$1,255,112	\$333,789	\$399,615	\$153,181	\$510,727	\$190,586	\$248,039	\$183,820	\$489,599	\$148,429	\$431,527	\$146,443	\$466,449	\$154,470	\$427,893	\$155,096	\$510,293	\$211,109	\$646,299	\$238,210
61	Number of newly enrolled customers	315	184	414	366	246	184	239	152	144	76	120	44	105	39	107	45	91	24	111	42	110	60	140	84	238	136
61.a	Number of newly enrolled customers: not associated with service restoration	315	184	414	366	246	184	239	152	144	76	120	44	105	39	107	45	91	24	111	42	110	60	140	84	238	136
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	109	69	109	82	113	74	146	85	6	1	15	5	16	5	35	5	11	0	4	0	10	3	11	10	21	13
62.a	Number of customers exited the program by default	78	57	79	59	55	47	107	76	0	0	6	3	4	3	8	1	6	0	1	0	5	0	6	11	6	6
62.b	Number of customers exited the program by cancellation	31	12	30	23	58	27	39	9	6	1	9	2	12	2	7	4	5	0	3	0	5	3	5	4	10	7
63	Number of customers successfully completing a 12-month program	42	38	65	38	40	33	43	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
63.a	Number of customers successfully completing a 12-month program with remaining arrears	42	38	65	38	40	33	43	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
63.b	Number of customers that have fully completed the program with full pay down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,038	547	1,341	840	1,472	988	1,613	864	1,464	871	1,454	865	1,380	724	1,290	644	1,148	527	1,063	464	891	445	1,001	452	1,038	526
65	Dollar value of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days	\$2,077,887	\$976,242	\$2,774,762	\$1,541,516	\$3,136,448	\$1,677,501	\$3,351,144	\$1,630,927	\$2,722,748	\$1,230,950	\$2,769,660	\$1,196,453	\$2,560,309	\$992,411	\$2,446,009	\$879,942	\$2,164,030	\$770,632	\$2,019,249	\$698,418	\$1,884,124	\$673,616	\$1,945,392	\$742,720	\$2,128,522	\$852,873
66	Number of AMP program participants receiving LIHEAP	33	102	27	66	17	118	21	33	333	67	0	0	0	164	0	164	0	101	10	5	16	46	62	16	77	10
67	Percent of AMP customers receiving LIHEAP payments	2.8%	14.7%	1.8%	7.0%	1.1%	11.4%	1.3%	3.0%	20.1%	6.4%	0.0%	0.0%	0.0%	0.0%	11.7%	0.0%	7.9%	1.9%	0.4%	2.6%	4.0%	10.6%	1.4%	12.9%	0.8%	5.1%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

May 22, 2025
Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)
Combined Service list updated 3/4/2025**

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