State of Rhode Island

Public Utilities Commission

Minutes of Open Meeting Held on June 11, 2025

An Open Meeting of the Public Utilities Commission (Commission or PUC) was held June 11, 2025, at 9:30 A.M. in Hearing Room A, 89 Jefferson Boulevard, Warwick, Rhode Island to discuss, deliberate, and/or vote on the following dockets.

In attendance: Chairman Ronald Gerwatowski, Commissioner Abigail Anthony, Commissioner Karen Bradbury, Patricia Lucarelli, Todd Bianco, Cynthia Wilson-Frias, Alan Nault, Jordan Sasa, Christopher Caramello, Theodore Smith, Stephanie De La Rosa and Abigail Pare

- **I.** Chairman Gerwatowski called the Open Meeting to order at 9:32 A.M. A quorum was present.
- II. Approval of Open Meeting Minutes from 4/30/25

No further discussion on the Outstanding Open Meeting Minutes. Commissioner Anthony Moved to Approve the Outstanding Meeting Minutes from April 30, 2025. Chairman Gerwatowski Seconded the motion. The motion was unanimously passed. **Vote 2-0**.

III. Docket No. - 25-08-GE – The Narragansett Electric Co. d/b/a Rhode Island Energy (Company) – This docket relates to PUC's inquiry into Rhode Island Energy's billing systems practices and performance. On May 16, 2025, the Commission directed the Company to engage a consultant to assist the Commission in evaluating: (i) the operational status, accuracy, and effectiveness of the Company's electric and gas billing systems (including the format, calculations depicted on the bills, and any other information provided on the bills that would impact the customer's understanding of how the charges were determined); (ii) the operation of the back-office systems, meter data management system, and any other systems or processes that relate to producing accurate electric and gas bills to customers; (iii) the consistency between kilowatt-hours billed by the Company at retail and kilowatt-hours reported by the Company to ISO New England; and (iv) the reliability of the billing systems for purposes of determining billed revenue that is used for financial and rate accounting.

On May 30, 2025, consistent with the Commission's directive, the Company filed a draft Request for Proposals and form proposed Professional Services Agreement for Commission review. At this open meeting, the Commission reviewed the documents and voted on whether to approve them as filed or with modifications.

After discussion and some information background on the documents reviewed the following motions were made:

Chairman Gerwatowski Moved to modify the due date for delivery of the Report to the Commission from October 1, 2025 to November 1, 2025. Commissioner Bradbury Seconded the motion. The motion was Unanimously passed. **Vote 3-0**

Chairman Gerwatowski Moved to approve the RFP as revised by the Company on June 10, 2025, as amended by the Commission and with edits made by PUC legal counsel as described today. Commissioner Anthony Seconded the motion. The motion was unanimously passed. **Vote 3-0**

Chairman Gerwatowski Moved to approve the RFP Distribution plan as revised by the Company on June 10, 2025. Commissioner Bradbury seconded the motion. The motion was unanimously passed. **Vote 3-0**

Chairman Gerwatowski Moved to modify the Schedule in Exhibit A of the Professional Services Agreement to change due date for delivery of the Report to the Commission from October 1, 2025 to November 1, 2025. Commissioner Anthony seconded the motion. The motion was unanimously passed. **Vote 3-0**

Chairman Gerwatowski Moved to approve the form Professional Services Agreement as revised by the Company on June 10, 2025, and as amended by the PUC today. Final approval of the form of contract will be taken up upon approval of the winning bidder. Commissioner Bradbury seconded the motion. The motion was unanimously passed. **Vote 3-0**

IV. Chairman Gerwatowski adjourned the Open Meeting at 9:48 A.M. A web video of the Open Meeting discussions can be accessed at https://video.ibm.com/recorded/134396899