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August 4, 2025

**VIA ELECTRONIC MAIL AND HAND DELIVERY**

Stephanie De La Rosa, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket No. 25-21-GE – The Narragansett Electric Company d/b/a Rhode Island Energy  
Suspension of Service Terminations and Certain Collections Activities During the  
COVID-19 Emergency  
Responses to PUC Data Requests – Set 1**

Dear Ms. De La Rosa:

On behalf of Rhode Island Energy,<sup>1</sup> I have attached one original and nine copies of the Company's responses to the Public Utilities Commission's First Set of Data Requests issued in the above-referenced matter.

Thank you for your attention to this filing. Please contact me at 401-578-2700 if you have any questions.

Very truly yours,

A handwritten signature in blue ink that reads "Celia B. O'Brien".

Celia B. O'Brien

Attachment

cc: Docket No. 25-08-GE Service List

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<sup>1</sup> The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company").

The Narragansett Electric Company  
d/b/a Rhode Island Energy  
RIPUC Docket No. 25-21-GE  
Rhode Island Energy's Motion to Terminate Requirements  
Related to Extended Payment Plans During COVID-19 Emergency  
Responses to the Commission's First Set of Data Requests  
Issued July 21, 2025

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PUC 1-1

Request:

Please provide the Company's aged arrearages in 30-day increments.

Response:

Please see Attachment PUC 1-1 showing arrears in 30-day increments.

Rhode Island Energy  
Arrears in 30-Day Increments

		Electric			Gas	
		Total (a)	Residential (b)	Non-Residential (c)	Residential (d)	Non-Residential (e)
1	Current	\$123,959,450.47	\$52,645,600.27	\$50,553,627.49	\$14,181,468.65	\$6,578,754.06
2	30 - 59	\$30,414,217.72	\$13,881,953.73	\$7,959,326.90	\$6,095,927.39	\$2,477,009.70
3	60 - 89	\$29,707,596.20	\$13,047,789.66	\$6,284,902.58	\$8,815,771.12	\$1,559,132.84
4	90 - 119	\$28,553,236.29	\$13,227,198.31	\$4,339,870.54	\$9,585,841.47	\$1,400,325.97
5	120 - 149	\$28,338,215.04	\$13,043,538.87	\$2,824,444.67	\$10,940,880.89	\$1,529,350.61
6	150 - 179	\$21,753,682.17	\$10,582,589.07	\$3,227,981.86	\$7,067,918.79	\$875,192.45
7	180 - 209	\$14,638,002.14	\$7,439,335.13	\$1,588,657.67	\$5,071,542.09	\$538,467.25
8	210 - 239	\$10,219,271.77	\$6,150,722.27	\$1,329,044.11	\$2,361,829.09	\$377,676.30
9	240 - 269	\$9,933,486.49	\$5,378,654.85	\$2,640,487.19	\$1,540,740.96	\$373,603.49
10	270 - 299	\$9,753,597.51	\$5,884,377.22	\$2,203,530.99	\$1,365,940.83	\$299,748.47
11	300 - 329	\$10,806,860.96	\$7,482,741.06	\$1,715,374.41	\$1,292,918.97	\$315,826.52
12	330 - 359	\$8,760,476.51	\$6,301,133.58	\$1,217,480.22	\$1,022,707.98	\$219,154.73
13	360 and Plus	\$74,676,480.07	\$46,727,480.79	\$3,390,361.73	\$23,901,523.30	\$595,144.87
14	Total Outstanding	\$277,555,122.87	\$149,147,514.54	\$38,721,462.87	\$79,063,542.88	\$10,560,633.20

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PUC 1-2

Request:

Of the 241 accounts actively on extended payment plans, how many are new enrollees and how many are re-enrollees?

Response:

Of the 241 accounts identified as having active extended payment plans, seven have had two or more extended payment plans. This data was looking at accounts until April 14, 2025.

As of July 25, 2025, Residential Collections has resumed field activities under the Company's summer non-moratorium period. Since then, the Company has seen an increase in the number of accounts enrolled in extended payment plans – now totaling 625 active accounts, which includes the original 241 accounts previously reported.

In addition, 77 of these accounts have had two or more extended payment plans, a significant rise from the seven accounts noted in Table 1 of the original report.

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PUC 1-3

Request:

If a customer cancels or defaults on an extended payment plan in Year 1 and re-enrolls in Year 2, is that counted as a cancellation or default in Year 1 and an active plan in Year 2? In other words, does Table 1 double-count customers who cancel or default on extended payment plans and re-enroll later?

Response:

Customers can have multiple Active, Defaulted, Cancelled or Kept Payment Agreements (“PAGs”) in one year or multiple years. It would not be considered double counting because the Company is counting individual PAGs in the table, whether they were Kept, Cancelled, Defaulted or Active. The table below shows exactly how a customer can activate multiple 10% down PAGs and default on them all in one year or multiple years.

	<b>Past Due Amount at PAG Start (a)</b>	<b>Down Payment Required (b)</b>	<b>Date of Agreement Start (c)</b>	<b>Total Installments Given (d)</b>	<b>Remaining Installments (e)</b>
1	\$3,679.29	\$360.00	2021-08-19	24	19
2	\$2,025.60	\$202.56	2022-02-22	24	21
3	\$2,648.24	\$264.72	2022-07-11	36	35
4	\$3,026.60	\$302.66	2022-09-12	36	32
5	\$3,513.73	\$351.00	2023-02-03	36	34
6	\$3,747.40	\$374.74	2023-05-03	36	34
7	\$4,267.50	\$426.75	2023-08-01	36	34
8	\$4,611.99	\$461.19	2023-11-01	36	34
9	\$4,866.81	\$486.68	2024-02-01	18	16
10	\$4,888.24	\$489.00	2024-04-30	36	36
11	\$5,050.47	\$506.00	2024-06-05	36	35

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PUC 1-4

Request:

Please explain what “.17 cent” and “43.5” mean in Attachment 1.

Response:

The “.17 cent” was showing the increase in Last Resort Service rates of 10 cents from September 2022 to October 2022. This was the first large increase in rates from summer to winter experienced following the COVID-19 emergency. The “43.5” was the total of the arrearage forgiveness credit that was provided to low-income customers at the time of the sale and was to indicate the reason for the significant drop in arrears from September 2022 of \$121.83 million to \$82.88 million in October 2022. These were intended to be internal indicators of changes that impacted our arrears at that time.

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PUC 1-5

Request:

Please explain why in Attachment 1, there are no dollar values for electric and gas delinquent accounts for August of 2024.

Response:

The Company inadvertently did not include dollar values for electric and gas delinquent accounts for August 2024. Please see the table below, which includes August's total dollar value of delinquent accounts.

	<b>2024 (a)</b>	<b>Electric (b)</b>	<b>Gas (c)</b>	<b>Total (d)</b>
1	Jan-24	\$78,067,480	\$35,234,348	\$113,301,828
2	Feb-24	\$83,826,351	\$40,743,060	\$124,569,411
3	Mar-24	\$88,485,090	\$46,423,411	\$134,908,501
4	Apr-24	\$89,826,909	\$47,892,530	\$137,719,439
5	May-24	\$91,044,767	\$49,255,160	\$140,299,927
6	Jun-24	\$88,874,001	\$46,717,632	\$135,591,633
7	Jul-24	\$89,267,360	\$44,625,312	\$133,892,672
8	Aug-24	\$134,332,446	\$47,475,820	\$181,808,266
9	Sep-24	\$133,324,438	\$47,136,594	\$180,461,032
10	Oct-24	\$133,806,247	\$48,359,792	\$182,166,039
11	Nov-24	\$137,331,019	\$51,762,519	\$189,093,538
12	Dec-24	\$141,086,052	\$60,442,131	\$201,528,183

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

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Joanne M. Scanlon

August 4, 2025

Date

**Docket No. 25-21-GE – Request to Terminate Requirements Related to Extended Payment Plans During COVID-19 Emergency Service List as of 8/4/2025**

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