



**STATE OF RHODE ISLAND
DIVISION OF PUBLIC UTILITIES & CARRIERS**

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September 18, 2025

Stephanie De La Rosa, Clerk
Public Utilities Commission
89 Jefferson Blvd.
Warwick, RI 02888

**Re: Docket No. 25-21-GE – Motion to Terminate Requirements Related to Extended
Payment Plans**

Dear Ms. De La Rosa,

The Division of Public Utilities and Carriers (“Division”) writes in connection with the Motion to Terminate Requirements Related to Extended Payment Plans of The Narragansett Electric Company, d/b/a Rhode Island Energy for Standard Customers (“RIE” or “Company”). For a number of reasons, including last year’s cold winter, arrearages have increased; ratepayers continue to struggle paying their utility bills. While the Division does not oppose the Company’s motion, to provide further assistance to customers the Division recommends that the Commission continue to afford customers the modified payment plans approved in Docket No. 1725, Order No. 23697.

Under these plans, for a forty-five day period after the commencement of the Winter Moratorium, a customer who has been terminated or has a scheduled termination date may have his/her utility service restored upon payment of a 10% downpayment for 18, 24 or 36 months if he/she pays his/her current bills within the time period allowed by RIE and satisfies one of the following conditions: (1) did not participate in one of the plans listed in a prior year, or (2) did participate and currently has a balance due on his or her account that is the same or less than the balance that the customer had upon enrollment in the prior year plan listed in the Rules, or (3) did participate last year and currently has a higher balance but makes an additional down payment to bring the current balance down to or below the balance at enrollment last year.

By continuing to afford customers the benefit of Docket No. 1725 modified payment plans, the Commission will afford struggling customers another means to maintain their utility service while ensuring their plan participation is subject to the previously approved, reasonable limitations.

Very truly yours,

/s/ Leo J. Wold

Leo J. Wold, Esq.
Chief of Legal Services, DPUC

cc: Service List