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Rhode Island Energy™
a PPL company

September 30, 2025

VIA ELECTRONIC MAIL AND HAND DELIVERY

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket No. 4770 – The Narragansett Electric Company d/b/a Rhode Island Energy Application for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Report – August 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), enclosed please find an electronic copy of the Company's Low-Income Monthly Report ("Report") for data for August 2025 for filing in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Sincerely,

Andrew S. Marcaccio

Enclosure

cc: Docket No. 4770 Service List

		Aug-24		Sep-24		Oct-24		Nov-24		Dec-24		Jan-25		Feb-25		Mar-25		Apr-25		May-25		Jun-25		Jul-25		Aug-25	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	General Residential																										
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	457,239	255,007	460,440	256,336	459,667	256,134	458,417	255,607	458,434	256,318	458,330	256,648	458,003	256,342	458,323	256,657	459,265	256,880	461,144	257,516	461,357	258,108	460,459	257,015	460,399	256,903
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	452,215	252,014	452,300	251,964	452,214	252,307	452,456	252,841	452,448	253,169	452,833	253,664	452,824	253,734	452,823	253,637	453,097	253,387	452,748	252,599	452,303	252,282	452,445	252,246	452,845	252,543
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts	5,024	2,993	8,140	4,372	7,453	3,827	5,961	2,766	5,986	3,149	5,497	2,984	5,179	2,608	5,500	3,020	6,168	3,493	8,396	4,917	9,054	5,826	8,014	4,769	7,554	4,360
2	Total Billed, does not include ESCO	$89,157,546	$14,503,193	$59,715,092	$12,677,413	$56,609,541	$17,604,873	$50,921,878	$22,613,411	$54,734,738	$49,720,133	$86,739,240	$71,904,236	$69,601,282	$65,795,136	$67,599,119	$54,581,308	$54,570,481	$38,219,194	$50,927,202	$23,983,477	$58,433,313	$18,538,609	$82,044,354	$15,198,457	$79,860,566	$14,946,312
3	Average active residential account bill (line 2 / line 1.a)	$197.16	$57.55	$132.03	$50.31	$125.18	$69.78	$112.55	$89.44	$120.97	$196.39	$191.55	$283.46	$153.70	$259.31	$149.28	$215.19	$120.44	$150.83	$112.48	$94.95	$129.19	$73.48	$181.34	$60.25	$176.35	$59.18
4	Total Receipts	$65,472,254	$12,590,707	$66,533,404	$12,697,473	$56,149,041	$13,922,667	$42,633,876	$14,625,518	$48,028,255	$26,544,748	$50,571,491	$44,439,263	$59,327,289	$53,390,842	$62,330,706	$57,989,341	$54,259,674	$44,167,890	$51,039,442	$36,496,444	$44,225,233	$21,990,852	$57,317,788	$19,020,281	$70,776,446	$16,441,140
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS	2,635	1,737	2,661	1,475	2,632	1,725	2,644	1,729	2,641	1,726	2,627	1,715	2,622	1,702	2,609	1,696	2,628	1,695	27,667	17,307	27,449	17,167	27,659	17,212	27,341	15,977
6	Number of Standard Accounts Protected	1,513	1,003	1,513	1,003	1,484	996	1,398	933	1,403	943	1,411	950	1,422	949	1,419	942	1,413	932	1,450	957	1,501	978	1,536	996	1,556	1,034
6.a	Elderly	718	482	717	483	725	491	715	479	723	482	722	483	728	484	732	489	729	484	741	502	770	511	782	526	795	529
6.b	Infant	27	26	27	26	28	25	22	20	21	18	19	16	24	21	21	19	25	19	28	23	36	28	46	29	53	36
6.c	Handicapped	721	460	725	464	730	479	660	433	658	442	669	450	669	443	665	433	658	428	675	429	687	433	701	435	702	464
6.d	Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6.e	Unemployed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6.f	Seriously ill	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	6	3	8	6	7	6	6	5
7	Number of Low-Income Accounts Protected	1,122	734	1,148	472	1,148	729	1,246	796	1,238	783	1,216	765	1,200	753	1,190	754	1,215	763	26,217	16,350	25,948	16,189	26,123	16,216	25,785	14,943
7.a	Elderly	465	267	465	267	464	267	469	279	468	276	466	277	465	275	454	273	460	276	463	284	480	296	497	272	487	200
7.b	Infant	32	31	34	33	33	30	43	37	44	38	46	36	37	31	38	32	43	33	60	42	85	63	106	74	132	88
7.c	Handicapped	625	435	649	438	651	431	734	479	726	468	704	452	698	447	698	449	712	454	719	463	725	476	776	503	762	468
7.d	Welfare	0	1	0	1	0	1	0	1	0	1	0	0	0	0	0	0	0	0	24,968	15,559	24,651	15,352	24,735	15,365	24,393	14,185
7.e	Unemployed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7.f	Seriously ill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2	7	2	9	2	11	2
	Delinquency (Includes Active and Pending final accounts)																										
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	55,846	24,471	50,141	22,420	40,046	19,629	39,459	22,378	29,047	17,771	29,539	21,878	39,242	27,580	31,484	23,123	33,929	21,196	34,136	43,664	25,857	17,185	31,929	15,144	34,703	14,994
8.a	Number of accounts reported above that have an active DPA	1,565	289	1,249	271	884	271	735	347	837	477	1,065	1,047	1,551	1,350	1,445	1,244	1,084	731	825	545	789	347	1,097	366	1,470	370
8.b	Number of accounts reported above without an active DPA	54,281	24,182	48,892	22,149	39,162	19,358	38,724	22,031	28,210	17,294	28,474	20,831	37,691	26,230	30,039	21,879	32,845	20,465	33,311	43,119	25,068	16,838	30,832	14,778	33,233	14,624
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	$19,435,993	$2,702,200	$16,318,572	$2,339,425	$10,615,941	$2,541,095	$9,191,618	$3,423,942	$7,915,639	$5,354,672	$11,008,999	$10,332,165	$15,143,418	$14,340,510	$10,719,313	$10,105,073	$9,478,560	$6,912,308	$8,315,033	$5,147,489	$6,958,887	$2,471,170	$10,213,202	$2,004,336	$12,859,907	$1,853,362
9.a	Dollar Value of accounts reported above that have an active DPA	$687,705	$58,469	$500,898	$55,999	$303,008	$73,615	$249,615	$93,687	$312,039	$159,104	$534,127	$494,034	$777,728	$709,093	$649,010	$578,225	$430,427	$269,869	$372,186	$206,068	$348,060	$113,487	$474,752	$118,772	$772,817	$129,831
9.b	Dollar Value of accounts reported above without an active DPA	$18,748,288	$2,643,731	$15,817,674	$2,283,426	$10,312,933	$2,467,480	$8,942,003	$3,330,255	$7,603,600	$5,195,568	$10,474,872	$9,838,131	$14,365,690	$13,631,417	$10,070,303	$9,526,848	$9,048,133	$6,642,439	$7,942,847	$4,941,421	$6,610,827	$2,357,683	$9,738,450	$1,885,564	$12,087,090	$1,723,531
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	20,417	8,666	24,166	9,920	24,266	9,284	20,541	8,835	16,036	8,220	14,379	8,704	14,527	11,687	19,900	14,237	16,182	13,190	17,897	14,096	16,492	12,024	13,663	7,293	16,062	7,589
10.a	Number of accounts reported above that have an active DPA	1,939	341	2,250	358	2,015	371	1,591	418	1,253	501	1,458	765	1,623	1,531	2,326	2,044	1,734	1,546	1,598	1,142	1,524	855	1,399	599	2,125	662
10.b	Number of accounts reported above without an active DPA	18,478	8,325	21,916	9,562	22,251	8,913	18,950	8,417	14,783	7,719	12,921	7,939	12,904	10,156	17,574	12,193	14,448	11,644	16,299	12,954	14,968	11,169	12,264	6,694	13,937	6,927
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	$10,602,393	$1,412,630	$12,169,080	$1,490,186	$10,692,251	$1,657,908	$7,671,890	$1,932,947	$6,214,411	$2,843,827	$7,113,401	$4,559,509	$8,267,095	$8,345,724	$10,693,766	$9,818,841	$7,876,825	$7,497,084	$7,066,234	$5,013,014	$6,555,183	$3,119,277	$6,210,125	$1,721,202	$7,656,654	$1,505,521
11.a	Dollar Value of accounts reported above that have an active DPA	$1,247,087	$91,092	$1,415,824	$98,378	$1,116,047	$109,304	$756,667	$124,288	$648,580	$210,999	$880,336	$433,720	$1,147,258	$1,121,957	$1,592,344	$1,469,320	$1,094,107	$959,362	$992,528	$589,666	$1,040,277	$449,033	$972,272	$322,645	$1,495,687	$304,108
11.b	Dollar Value of accounts reported above without an active DPA	$9,355,306	$1,321,538	$10,753,256	$1,391,808	$9,576,204	$1,548,604	$6,915,223	$1,808,659	$5,565,831	$2,632,828	$6,233,065	$4,125,789	$7,119,837	$7,223,767	$9,101,422	$8,349,521	$6,782,718	$6,537,722	$6,073,706	$4,423,348	$5,514,906	$2,670,244	$5,237,853	$1,398,557	$6,160,967	$1,201,413
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	60,540	40,647	62,213	41,415	70,199	43,342	79,200	45,319	82,093	46,088	82,836	45,692	82,656	45,470	83,487	48,139	84,302	50,403	85,223	54,678	87,647	58,738	75,126	52,616	72,702	51,199
12.a	Number of accounts reported above that have an active DPA	12,250	9,089	11,980	8,661	10,525	6,795	11,040	6,159	9,648	4,652	9,283	4,075	9,553	4,237	11,476	5,887	10,773	5,865	21,893	12,895	22,307	13,767	23,895	14,981	27,957	17,802
12.b	Number of accounts reported above without an active DPA	48,290	31,558	50,233	32,754	59,674	36,547	68,160	39,160	72,445	41,436	73,553	41,617	73,103	41,233	72,011	42,252	73,529	44,538	63,330	41,783	65,340	44,971	51,231	37,635	44,745	33,397
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	$104,294,061	$43,360,991	$104,836,786	$43,306,983	$112,498,056	$44,160,790	$120,467,512	$46,405,629	$126,956,003	$52,243,633	$136,424,014	$59,839,557	$143,790,623	$66,901,898	$149,919,799	$74,064,405	$153,762,359	$79,808,564	$149,986,113	$79,368,635	$151,635,053	$79,599,812	$138,631,608	$69,812,041	$137,321,497	$66,409,777
13.a	Dollar value of accounts reported on above that have an active DPA	$22,893,422	$10,207,141	$22,040,236	$9,549,193	$17,262,195	$7,119,730	$16,912,106	$6,395,601	$14,144,345	$5,270,056	$14,564,024	$5,182,896	$15,819,510	$6,001,747	$20,236,911	$8,806,898	$19,226,233	$8,595,138	$52,790,226	$23,675,790	$51,327,763	$23,423,178	$56,122,829	$24,880,166	$63,605,841	$27,757,731
13.b	Dollar value of accounts reported above without an active DPA	$81,400,639	$33,153,850	$82,796,550	$33,757,790	$95,235,861	$37,041,060	$103,555,406	$40,010,028	$112,811,658	$46,973,577	$121,859,990	$54,656,661	$127,971,113	$60,900,151	$129,682,888	$65,257,507	$134,536,126	$71,213,426	$97,195,887	$55,692,845	$100,307,290	$56,176,634	$82,508,779	$44,931,875	$73,715,656	$38,652,046
14	Total Number of delinquent accounts	136,803	73,784	136,520	73,755	134,511	72,255	139,200	76,532	127,176	72,079	126,754	76,274	136,425	84,737	134,871	85,499	134,413	84,789	137,256	112,438	129,996	87,947	120,718	75,053	123,467	73,782
14.a	Number of accounts reported above that have an active DPA	15,754	9,719	15,479	9,290	13,424	7,437	13,366	6,924	11,738	5,630	11,806	5,887	12,727	7,118	15,247	9,175	13,591	8,142	24,316	14,582	24,620	14,969	26,391	15,946	31,552	18,834
14.b	Number of accounts reported above without an active DPA	121,049	64,065	121,041	64,465	121,087	64,818	125,834	69,608	115,438	66,449	114,948	70,387	123,698	77,619	119,624	76,324	120,822	76,647	112,940	97,856	105,376	72,978	94,327	59,107	91,915	54,948
15	Total Dollar Value of delinquent accounts	$134,332,447	$47,475,821	$133,324,438	$47,136,594	$133,806,248	$48,359,793	$137,331,020	$51,762,518	$141,086,053	$60,442,132	$154,546,414	$74,731,231	$167,201,136	$89,588,132	$171,332,878	$93,988,319	$171,117,744	$94,217,956	$165,367,380	$89,529,138	$165,149,123	$85,190,259	$155,054,935	$73,537,579	$157,838,058	$69,768,660
15.a	Dollar Value of accounts reported above that have an active DPA	$24,828,214	$10,356,702	$23,956,958	$9,703,570	$18,681,250	$7,302,649	$17,918,388	$6,613,576	$15,104,964	$5,640,159	$15,978,487	$6,110,650	$17,744,496	$7,832,797	$22,478,265	$10,854,443	$20,750,767	$9,824,369	$54,154,940	$24,471,524	$52,716,100	$23,985,698	$57,569,853	$25,321,583	$65,874,345	$28,191,670
15.b	Dollar Value of accounts reported above without an active DPA	$109,504,233	$37,119,119	$109,367,480	$37,433,024	$115,124,998	$41,057,144	$119,412,632	$45,148,942	$125,981,089	$54,801,973	$138,567,927	$68,620,581	$149,456,640	$81,755,335	$148,854,613	$83,133,876	$150,366,977	$84,393,587	$111,212,440	$65,057,614	$112,433,023	$61,204,561	$97,485,082	$48,215,996	$91,963,713	$41,576,990
16	Total Dollar Value of current accounts	$35,661,629	$6,868,477	$35,205,554	$7,092,648	$30,529,670	$9,131,404	$30,023,466	$13,079,977	$28,247,912	$26,490,004	$49,413,286	$38,404,205	$40,679,554	$34,729,907	$35,318,965	$25,413,937	$27,894,851	$17,720,638	$25,668,669	$8,679,983	$32,752,870	$8,372,378	$46,506,490	$7,229,498	$44,984,603	$7,656,806
17	Total Active and Pending Final A/R	$169,994,076	$54,344,298	$168,529,992	$54,229,242	$164,335,918	$57,491,197	$167,354,486	$64,842,495	$169,333,965	$86,932,136	$203,959,700	$113,135,436	$207,880,690	$124,318,039	$206,651,843	$119,402,256	$199,012,595	$111,938,594	$191,036,049	$98,209,121	$197,901,993	$93,562,637	$201,561,425	$80,767,077	$202,822,661	$77,425,466
	Collection Agencies																										
18	Number of cases referred to collection agencies	36,461	24,965	71	49	72	47	69	44	65	44	63	44	63	43	62	43	0	0	15,673	8,952	1,382	945	2,064	1,243	2,020	1,395
	Payment Plans																										
19	Number of new payments plans, not including AMP	7,635	3,545	5,958	1,880	6,048	2,351	4,291	1,794	4,187	1,953	4,503	2,860	4,154	2,909	3,896	2,810	4,576	3,015	18,680	10,993	10,252	6,034	12,194	7,005	15,968	8,383
20	Number of payment plans defaulted	6,827	3,373	8,944	4,316	7,584	3,909	4,582	2,392	5,213	2,896	4,297	2,522	2,816	1,519	998	470	5,109	3,331	6,639	4,006	8,614	5,106	9,772	5,722	9,789	5,201
21	Number of active payment agreements	14,583	9,014	14,329	8,599	12,350	6,875	12,363	6,413	11,017	5,351	11,274	5,732	12,408	7,058	14,968	9,190	12,886	7,814	22,900	13,734	23,031	14,007	24,517	14,801	29,480	17,503
21.a	Number of Active Step-plan agreements	14,024	8,782	13,733	8,351	11,550	6,515	11,610	6,068	10,383	5,103	10,615	5,461	11,655	6,702	13,920	8,625	11,355	7,042	12,526	8,013	11,724	7,630	11,435	7,356	13,755	8,656
21.b	Number of Company issued non-Step plans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21.c	Number of regulatory order non-Step plans	559	232	596	248	800	360	753	345	634	248	659	271	753	356	1,048	565	1,531	772	10,374	5,721	11,307	6,377	13,082	7,445	15,725	8,847
21.d	Number of Commission sanctioned "October Rule" payment plans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	Number of new budget plans, not including AMP	1,353	525	847	281	814	366	557	228	599	232	647	438	531	431	517	358	395	265	1,381	957	781	539	828	467	912	434
	Shut-Offs																										
23	Number of Accounts Sent Notice of Disconnection for non-payment	16	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8,849	6,064	19,622	12,655	10,637	6,736	15,914	9,778	27,519	14,235
24	Number of Service Disconnections for non-payment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,662	547	1,294	804	807	535	1,762	1,142
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,589	526	1,227	756	795	530	1,741	1,118
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	73	21	67	48	12	5	24	24
24.c	Number of Service Disconnections for non-payment in excess of $1000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,551	522	1,176	760	747	519	1,652	1,019
24.d	Ratio of service disconnections for nonpayment to total Residential Customers	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%	0.3%	0.3%	0.2%	0.2%	0.4%	0.5%
25	Average balance of Service Disconnections for non-payment	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$4,524	$3,842	$4,203	$3,361	$4,088	$3,130	$3,643	$2,419
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$4,646	$3,714	$4,138	$3,369	$4,100	$3,128	$3,599	$2,382
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$4,401	$3,970	$5,395	$3,241	$3,291	$3,339	$6,655	$4,137
	Restorations																										
26	Number of Service Restorations within 7 days of termination	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,259	270	921	350	636	258	1,322	505
26.a	Number of Service Restorations within 7 days of termination on accounts with NO special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,197	260	870	321	628	255	1,302	496
26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	62	10	51	29	8	3	20	9
27	Average balance of of service restorations	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$4,283	$3,715	$3,932	$3,205	$3,929	$2,999	$3,592	$2,398
27.a	Average balance of of service restorations on accounts with NO special protection	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$4,436	$3,388	$3,862	$3,233	$3,933	$2,994	$3,560	$2,366
27.b	Average balance of of service restorations on accounts WITH a special protection	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$4,129	$4,041	$5,128	$2,893	$3,580	$3,444	$5,718	$4,151
28	Average duration of service disconnection for Service Restorations within 7 days of termination	0.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.9	1.7	1.2	2.0	0.9	2.0	0.9	2.1
	Write-Offs																										
29	Number of Accounts Classified as Written-Off	1,025	813	199	189	229	274	168	236	387	373	786	451	17	11	29	8	3,619	2,485	300	114	639	242	13,430	7,836	1,965	1,188
29.a	Number of Residential Accounts Classified as Written-Off	1,010	778	192	181	208	271	154	224	368	359	44	61	1	1	4	0	3,234	2,342	209	83	371	139	13,134	7,692	1,681	1,065
29.b	Number of Commercial and Industrial Classified as Written-Off	15	35	7	8	21	3	14	12	19	14	742	390	16	10	25	8	385	143	91	31	268	103	296	144	284	123
30	Dollar Value of Accounts Classified as Written-Off	$1,262,618	$782,010	$2,803	$2,708	$2,881	$3,858	$1,697	$3,153	$3,474	$4,092	$2,195,162	$567,554	$376	$1,471	$2,356	$87	$1,838,661	$758,306	$358,295	$87,726	$408,552	$74,846	$12,284,850	$6,967,405	$2,080,350	$1,237,529
30.a	Dollar Value of Residential Accounts Classified as Written-Off	$1,262,472	$757,126	$2,697	$2,607	$2,628	$3,794	$1,572	$3,057	$3,255	$3,945	$446	$633	$9	$18	$37	$0	$1,182,389	$640,262	$2,050	$763	$2,290	$1,738	$11,824,037	$6,760,192	$1,372,158	$991,695
30.b	Dollar Value of Commercial and Industrial Classified as Written-Off	$146	$24,884	$106	$101	$253	$64	$125	$96	$219	$147	$2,194,716	$566,921	$367	$1,453	$2,319	$87	$656,272	$118,044	$356,245	$86,963	$406,262	$73,108	$460,813	$207,213	$708,192	$245,834
31	Dollar Value of write-off recoveries	$364,926	$226,122	$103,905	$84,632	$103,208	$96,998	$142,503	$65,991	$146,779	$158,598	$114,958	$111,140	$43,976	$35,837	$68,617	$53,930	$1,509,355	$356,124	$1,359,931	$105,634	$249,735	$116,375	$269,120	$115,706	$423,189	$267,700
31.a	Dollar Value of Residential write-off recoveries	$217,708	$166,206	$98,909	$81,253	$97,324	$87,086	$138,407	$62,387	$136,627	$132,551	$97,872	$57,063	$34,299	$32,386	$50,260	$39,289	$311,922	$176,290	$160,043	$98,164	$222,842	$111,211	$221,760	$110,981	$392,074	$244,873
31.b	Dollar Value of Commercial and Industrial write-off recoveries	$147,218	$59,916	$4,996	$3,379	$5,884	$9,912	$4,096	$3,604	$10,152	$26,047	$17,086	$54,077	$9,677	$3,451	$18,357	$14,641	$1,197,433	$179,834	$1,199,888	$7,470	$26,893	$5,164	$47,360	$4,725	$31,115	$22,827
32	Dollar value of NET A/R Write-Offs	$897,692	$555,888	-$101,102	-$81,924	-$100,327	-$93,140	-$140,806	-$62,838	-$143,305	-$154,506	$2,080,204	$456,414	-$43,600	-$34,366	-$66,261	-$53,843	$329,306	$402,182	-$1,001,636	-$17,908	$158,817	-$41,529	$12,015,730	$6,851,699	$1,657,161	$969,829
32.a	Dollar Value of Residential NET A/R Write-Offs	$1,044,764	$590,920	-$96,212	-$78,646	-$94,696	-$83,292	-$136,835	-$59,330	-$133,372	-$128,606	-$97,426	-$56,430	-$34,290	-$32,368	-$50,223	-$39,289	$870,467	$463,972	-$157,993	-$97,401	-$220,552	-$109,473	$11,602,277	$6,649,211	$980,084	$746,822
32.b	Dollar Value of Commercial and Industrial NET A/R Write-Offs	-$147,072	-$35,032	-$4,890	-$3,278	-$5,631	-$9,848	-$3,971	-$3,508	-$9,933	-$25,900	$2,177,630	$512,844	-$9,310	-$1,998	-$16,038	-$14,554	-$541,161	-$61,790	-$843,643	$79,493	$379,369	$67,944	$413,453	$202,488	$677,077	$223,007
	Low Income Discount Rate																										
33	Number of Low-Income Accounts	32,082	20,188	31,935	20,149	31,178	19,416	35,051	21,692	34,514	21,117	33,956	20,709	33,696	20,725	33,658	21,472	35,087	22,284	34,837	22,493	34,764	22,436	36,162	23,237	35,890	21,974
33.a	Number of Accounts (no rider)	17,937	11,841	17,849	11,824	17,472	11,387	19,787	12,737	19,508	12,485	19,194	12,359	19,068	12,427	18,973	12,907	19,491	13,461	19,275	13,635	19,216	13,646	19,644	14,108	19,418	13,285
33.b	Number of Accounts (with rider)	14,145	8,347	14,086	8,325	13,706	8,029	15,264	8,955	15,006	8,632	14,762	8,350	14,628	8,298	14,685	8,565	15,596	8,823	15,562	8,858	15,548	8,790	16,518	9,129	16,472	8,689
34	Percent of customers on the low-income discount	7.1%	8.0%	7.1%	8.0%	6.9%	7.7%	7.7%	8.6%	7.6%	8.3%	7.5%	8.2%	7.4%	8.2%	7.4%	8.5%	7.7%	8.8%	7.7%	8.9%	7.7%	8.9%	8.0%	9.2%	7.9%	8.7%
35	Total receipts	$4,007,059	$788,691	$2,690,056	$496,175	$2,581,172	$508,447	$2,522,123	$583,690	$2,539,158	$909,568	$2,453,057	$1,548,282	$3,064,100	$2,495,810	$3,118,643	$2,767,069	$2,673,236	$1,767,640	$3,091,283	$2,303,189	$2,803,043	$1,081,837	$3,618,844	$1,232,873	$4,039,305	$980,941
36	Total receipts paid by LIHEAP	$474,751	$277,452	$3,110	$814	$426	$0	$444,400	$792	$274,454	$58,152	$84,487	$344,553	$514,636	$1,027,318	$194,969	$801,529	$70,852	$334,621	$113,332	$901,201	$14,565	$47,920	$13,240	$46,489	$2,285	$1,541
36.a	Total receipts paid by Regular LIHEAP	$28,077	$277,100	$0	$814	$426	$0	$0	$0	$9,398	$57,800	$84,487	$344,073	$514,636	$1,026,998	$194,969	$800,536	$70,418	$331,719	$108,821	$895,746	$13,675	$47,589	$13,240	$44,946	$2,285	$1,541
36.b	Total receipts paid by Crisis LIHEAP	$446,674	$352	$3,110	$0	$0	$0	$444,400	$792	$265,056	$352	$0	$480	$0	$320	$0	$993	$434	$2,902	$4,511	$5,455	$890	$331	$0	$1,543	$0	$0
37	Total number of customers receiving a LIHEAP payment for the month	5,186	978	10	2	1	0	5,050	9	3,063	212	270	1,217	2,245	3,720	892	3,532	390	1,578	595	4,170	116	404	99	400	16	15
38	Total billed	$4,107,643	$954,388	$2,847,794	$868,012	$2,617,373	$1,137,349	$3,125,102	$1,601,965	$3,658,034	$3,133,033	$4,324,099	$4,217,531	$3,857,467	$4,340,550	$3,612,712	$3,666,271	$3,138,251	$2,714,178	$2,806,411	$1,755,558	$3,074,120	$1,335,815	$4,279,624	$1,102,864	$4,173,866	$1,030,597
	Delinquency																										
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	3,689	1,077	3,250	958	2,559	1,000	2,624	1,392	2,041	1,207	2,264	1,791	2,720	2,137	2,257	2,020	2,388	1,681	2,405	2,743	1,941	956	2,361	983	2,575	799
39.a	Number of accounts reported above that have an active DPA	361	67	285	63	197	67	193	75	230	105	246	182	310	240	265	255	216	168	158	144	141	62	240	67	252	54
39.b	Number of accounts reported above without an active DPA	3,328	1,010	2,965	895	2,362	933	2,431	1,317	1,811	1,102	2,018	1,609	2,410	1,897	1,992	1,765	2,172	1,513	2,247	2,599	1,800	894	2,121	916	2,323	745
40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	$874,569	$102,386	$712,782	$89,016	$465,552	$104,117	$438,177	$165,714	$441,324	$283,948	$620,757	$632,173	$766,091	$821,069	$564,086	$690,146	$506,060	$441,428	$444,300	$289,676	$366,380	$124,277	$545,574	$96,506	$710,596	$91,448
40.a	Dollar value of accounts reported above that have an active DPA	$109,162	$9,079	$80,340	$7,383	$46,645	$13,104	$46,844	$9,676	$62,576	$27,459	$90,434	$68,128	$113,234	$100,860	$90,433	$95,876	$62,647	$56,425	$54,849	$35,637	$45,578	$17,273	$72,113	$14,289	$96,923	$22,722
40.b	Dollar value of accounts reported above without an active DPA	$765,407	$93,307	$632,442	$81,633	$418,907	$91,013	$391,333	$156,038	$378,748	$256,489	$530,323	$564,045	$652,857	$720,209	$473,653	$594,270	$443,413	$385,003	$389,451	$254,039	$320,802	$107,004	$473,461	$82,217	$613,673	$68,726
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,714	572	1,918	594	2,032	563	1,950	755	1,355	751	1,285	888	1,400	1,264	1,633	1,589	1,535	1,683	1,643	1,458	1,460	1,288	1,139	660	1,493	612
41.a	Number of accounts reported above that have an active DPA	386	75	435	78	357	80	378	96	259	90	295	143	327	267	393	348	336	296	302	258	252	184	223	112	323	92
41.b	Number of accounts reported above without an active DPA	1,328	497	1,483	516	1,675	483	1,572	659	1,096	661	990	745	1,073	997	1,240	1,241	1,199	1,387	1,341	1,200	1,208	1,104	916	548	1,170	520

		Aug-24		Sep-24		Oct-24		Nov-24		Dec-24		Jan-25		Feb-25		Mar-25		Apr-25		May-25		Jun-25		Jul-25		Aug-25	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	$695,329	$76,590	$753,251	$79,186	$664,019	$98,063	$550,473	$136,718	$423,621	$199,061	$507,673	$385,480	$665,309	$736,209	$746,190	$915,361	$627,469	$845,247	$546,874	$491,841	$485,304	$311,454	$426,574	$153,921	$546,408	$94,726
42.a	Dollar value of accounts reported above that have an active DPA	$191,681	$12,425	$203,536	$13,133	$153,788	$22,400	$135,479	$25,198	$105,199	$25,135	$140,024	$69,954	$187,846	$161,333	$212,247	$211,621	$170,912	$163,670	$139,999	$111,263	$139,524	$71,373	$111,294	$51,444	$158,335	$24,590
42.b	Dollar value of accounts reported above without an active DPA	$503,648	$64,165	$549,715	$66,053	$510,231	$75,663	$414,994	$111,520	$318,422	$173,926	$367,649	$315,526	$477,463	$574,876	$533,943	$703,740	$456,557	$681,577	$406,875	$380,578	$345,780	$240,081	$315,280	$102,477	$388,073	$70,136
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	9,931	6,453	9,985	6,476	10,436	6,308	13,007	7,682	13,157	7,635	12,820	7,420	12,284	6,972	12,221	7,236	12,898	8,114	13,371	8,532	14,120	9,859	14,440	10,194	14,218	9,640
43.a	Number of accounts reported above that have an active DPA	3,512	2,404	3,352	2,290	2,765	1,769	2,936	1,702	2,530	1,249	2,357	1,008	2,338	956	2,667	1,196	2,618	1,263	4,477	2,469	4,958	2,959	5,796	3,553	7,173	4,271
43.b	Number of accounts reported above without an active DPA	6,419	4,049	6,633	4,186	7,671	4,539	10,071	5,980	10,627	6,386	10,463	6,412	9,946	6,016	9,554	6,040	10,280	6,851	8,894	6,063	9,162	6,900	8,644	6,641	7,045	5,369
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	$18,246,909	$7,537,604	$18,145,600	$7,489,240	$18,491,750	$7,254,986	$22,979,943	$9,251,526	$23,668,154	$9,933,729	$24,557,106	$10,821,231	$24,990,929	$11,518,094	$25,571,622	$12,483,198	$27,083,430	$13,860,409	$27,623,998	$13,814,267	$28,583,994	$14,522,800	$30,465,451	$14,852,340	$30,742,144	$13,748,032
44.a	Dollar value of accounts reported above that have an active DPA	$6,421,463	$2,756,220	$6,075,528	$2,589,467	$4,627,893	$1,937,763	$4,606,601	$1,815,602	$3,865,987	$1,476,668	$3,779,046	$1,321,559	$3,855,401	$1,383,068	$4,488,195	$1,774,183	$4,596,827	$1,864,606	$10,090,384	$4,212,752	$11,132,054	$4,821,549	$13,245,769	$5,583,194	$16,083,846	$6,554,900
44.b	Dollar value of accounts reported above without an active DPA	$11,825,446	$4,781,384	$12,070,072	$4,899,773	$13,863,857	$5,317,223	$18,373,342	$7,435,924	$19,802,167	$8,457,061	$20,778,060	$9,499,672	$21,135,528	$10,135,026	$21,083,427	$10,709,015	$22,486,603	$11,995,803	$17,533,614	$9,601,515	$17,451,940	$9,701,251	$17,219,682	$9,269,146	$14,658,298	$7,193,132
45	Total Number of low-income delinquent accounts	15,334	8,102	15,153	8,028	15,027	7,871	17,581	9,829	16,553	9,593	16,369	10,099	16,404	10,373	16,111	10,845	16,821	11,478	17,419	12,733	17,521	12,103	17,940	11,837	18,286	11,051
45.a	Number of accounts reported above that have an active DPA	4,259	2,546	4,072	2,431	3,319	1,916	3,507	1,873	3,019	1,444	2,898	1,333	2,975	1,463	3,325	1,799	3,170	1,727	4,937	2,871	5,351	3,205	6,259	3,732	7,748	4,417
45.b	Number of accounts reported above without an active DPA	11,075	5,556	11,081	5,597	11,708	5,955	14,074	7,956	13,534	8,149	13,471	8,766	13,429	8,910	12,786	9,046	13,651	9,751	12,482	9,862	12,170	8,898	11,681	8,105	10,538	6,634
46	Total Dollar Value of low-income delinquent accounts	$19,816,807	$7,716,580	$19,611,633	$7,657,442	$19,621,321	$7,457,166	$23,968,593	$9,553,958	$24,533,099	$10,416,738	$25,685,536	$11,838,884	$26,422,329	$13,075,372	$26,881,898	$14,088,705	$28,216,959	$15,147,084	$28,615,172	$14,595,784	$29,435,678	$14,958,531	$31,437,599	$15,102,767	$31,999,148	$13,934,206
46.a	Dollar value of accounts reported above that have an active DPA	$6,722,306	$2,777,724	$6,359,404	$2,609,983	$4,828,326	$1,973,267	$4,788,924	$1,850,476	$4,033,762	$1,529,262	$4,009,504	$1,459,641	$4,156,481	$1,645,261	$4,790,875	$2,081,680	$4,830,386	$2,084,701	$10,285,232	$4,359,652	$11,317,156	$4,910,195	$13,429,176	$5,648,927	$16,339,104	$6,602,212
46.b	Dollar value of accounts reported above without an active DPA	$13,094,501	$4,938,856	$13,252,229	$5,047,459	$14,792,995	$5,483,899	$19,179,669	$7,703,482	$20,499,337	$8,887,476	$21,676,032	$10,379,243	$22,265,848	$11,430,111	$22,091,023	$12,007,025	$23,386,573	$13,062,383	$18,329,940	$10,236,132	$18,118,522	$10,048,336	$18,008,423	$9,453,840	$15,660,044	$7,331,994
	Shut-Offs																										
47	Number of low-income Accounts Sent Notice of Disconnection	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,117	716	2,630	1,599	1,455	717	3,290	1,973	4,615	2,610
48	Number of low-income Service Disconnections for Non-Payment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	144	62	161	110	5	13	24	35
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.3%	0.5%	0.5%	0.0%	0.1%	0.1%	0.2%
	Restorations																										
50	Number of low-income Service Restorations for non-payment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	132	1	131	1	10	0	29	0
51	Average duration of low-income service disconnection for restored accounts	0.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.9	1.6	1.3	2.2	0.6	2.7	0.9	1.7
	Write-Off																										
52	Number of low-income accounts Classified as Written-Off	38	50	2	6	4	2	2	0	3	4	1	0	0	0	0	0	229	180	0	0	4	1	534	370	58	36
53	Dollar Value of low income accounts classified as written-off	$64,187	$43,112	$17	$112	$66	$22	$29	$0	$33	$45	$11	$0	$0	$0	$0	$0	$202,445	$144,651	$0	$0	$38	$22	$605,169	$383,913	$63,178	$47,840
54	Dollar Value of low-income write-off recoveries	$19,944	$16,177	$7,551	$15,627	$4,436	$6,657	$7,918	$5,692	$9,701	$4,641	$18,122	$6,411	$12,098	$1,534	$6,385	$7,215	$50,646	$32,409	$17,738	$19,140	$27,672	$18,048	$25,102	$10,061	$49,998	$35,382
55	Dollar value of NET low-income A/R Write-Offs	$44,243	$26,935	-$7,534	-$15,515	-$4,370	-$6,635	-$7,889	-$5,692	-$9,668	-$4,596	-$18,111	-$6,411	-$12,098	-$1,534	-$6,385	-$7,215	$151,799	$112,242	-$17,738	-$19,140	-$27,634	-$18,026	$580,067	$373,852	$13,180	$12,458
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	1,656	1,052	1,622	981	1,500	853	1,402	773	1,285	669	1,211	604	1,147	583	1,136	597	1,196	631	1,833	1,102	2,092	1,240	2,384	1,395	2,723	1,598
57	Percent of low-income customers enrolled on the AMP	5.2%	5.2%	5.1%	4.9%	4.8%	4.4%	4.0%	3.6%	3.7%	3.2%	3.6%	2.9%	3.4%	2.8%	3.4%	2.8%	3.4%	2.8%	5.3%	4.9%	6.0%	5.5%	6.6%	6.0%	7.6%	7.3%
58	Total receipts paid by enrollees	$241,673	$73,393	$204,145	$76,457	$215,918	$75,332	$169,804	$56,545	$180,745	$64,562	$165,720	$57,374	$155,025	$52,374	$169,523	$62,986	$165,027	$58,756	$215,937	$83,182	$296,506	$112,795	$333,818	$131,724	$351,070	$127,078
59	Total receipts paid by LIHEAP	$31,847	$18,962	$0	$0	$0	$0	$14,432	$0	$9,110	$2,855	$1,991	$4,946	$13,055	$17,735	$4,193	$19,097	$1,535	$6,541	$7,649	$46,699	$1,740	$5,187	$2,434	$4,899	$270	$215
60	Total billed to program participants, includes both arrears payment and current bill	$399,615	$153,183	$510,737	$180,586	$494,609	$183,820	$469,599	$148,429	$431,527	$146,443	$496,449	$154,479	$427,893	$155,096	$510,293	$213,109	$646,299	$238,210	$1,804,083	$941,141	$1,111,904	$491,920	$1,318,945	$570,499	$1,444,534	$639,739
61	Number of newly enrolled customers	144	76	120	44	105	39	107	45	91	24	111	42	110	60	140	84	235	136	763	542	360	200	405	220	469	289
61.a	Number of newly enrolled customers: not associated with service restoration	144	76	120	44	105	39	107	45	91	24	111	42	110	60	140	84	235	136	763	542	353	198	384	217	456	279
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2	21	3	13	10
62	Number of customers exited the program	6	1	15	5	16	5	15	5	11	0	4	0	10	3	11	10	21	13	154	47	23	8	17	10	21	10
62.a	Number of customers exited the program by default	0	0	6	3	4	3	8	1	6	0	1	0	5	0	6	6	11	6	142	46	6	2	7	2	4	1
62.b	Number of customers exited the program by cancellation	6	1	9	2	12	2	7	4	5	0	3	0	5	3	5	4	10	7	12	1	17	6	10	8	17	9
63	Number of customers successfully completing a 12-month program	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
63.a	Number of customers successfully completing a 12-month program with remaining arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,464	871	1,464	845	1,380	714	1,290	644	1,149	537	1,063	464	991	445	1,001	467	1,038	526	1,706	1,012	1,966	1,162	2,229	1,299	2,555	1,499
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	$2,722,748	$1,230,951	$2,768,660	$1,190,453	$2,560,309	$992,411	$2,446,009	$879,942	$2,164,030	$770,632	$2,019,249	$698,418	$1,884,124	$673,616	$1,945,362	$743,720	$2,128,522	$852,871	$4,423,395	$1,957,959	$5,294,544	$2,404,596	$6,010,022	$2,671,552	$6,802,215	$2,985,272
66	Number of AMP program participants receiving LIHEAP	333	67	0	0	0	0	164	0	101	10	5	16	46	62	16	77	10	32	41	234	15	43	12	43	2	2
67	Percent of AMP customers receiving LIHEAP payments	20.1%	6.4%	0.0%	0.0%	0.0%	0.0%	11.7%	0.0%	7.9%	1.5%	0.4%	2.6%	4.0%	10.6%	1.4%	12.9%	0.8%	5.1%	2.2%	21.2%	0.7%	3.5%	0.5%	3.1%	0.1%	0.1%

Certificate of Service

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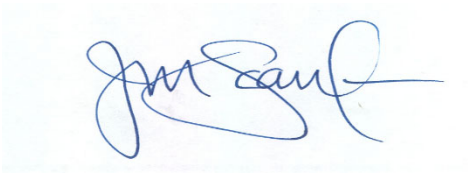

Joanne M. Scanlon

September 30, 2025
Date

Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)
Combined Service list updated 7/14/2025

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