

November 14, 2025
Via Overnight Delivery and Email

Ms. Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Blvd
Warwick, RI 02888

Dear Ms. De La Rosa:

We are filing, herewith, for effect December 17, 2025, tariff material consisting of:

PUC RI No. 20

Section	Revision of Page
16	2

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to withdraw the following services from the tariff in wire centers where Verizon continues to migrate its network to all fiber and retire its copper network. The Rhode Island Public Utilities Commission previously allowed the withdrawal of these same products in other wire centers where Verizon is migrating to an all fiber network.

- WATS Access Line (WAL)
- Feature Group A (FGA)

Verizon is working with customers to find alternative services to meet the individual customer’s needs. Listed below are some of the alternative services:

- FiOS Internet
- Ethernet Service
- Private Internet Protocol Service
- Wireless or VoIP Services

November 14, 2025
Ms. Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
Page 2 of 2

Verizon representatives will continue to work with each of the customers impacted to determine the best solution to meet their needs prior to service withdrawal. Verizon plans to notify the customers ninety days prior to the withdrawal date via direct mail. A copy of the customer notification is attached.

Also enclosed is a check for \$50.00 to cover the filing fee.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to the attention of Jacqueline M. McGirr at Jacqueline.M.McGirr@verizon.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant

cc: J. McGirr – Verizon (via Email)
Attachments



Date

Business Name
Billing Address 1
Billing Address 2
City, State Zip

Re: Services To Be Withdrawn: Switched/Special Access and Intra-LATA DS0 Services in Areas of Massachusetts, New Jersey, New York and Rhode Island

Dear Valued Customer,

Account Number: <BTN-Field2>
Vision ID: <Vision_Cust_ID>
Circuit ID: <PWD_CKT_ID>

As previously communicated, Verizon is engaged in a multi-year program to update select wire centers to next generation operating equipment including wire centers listed in Attachment 1. Verizon will discontinue certain Intra-State Switched and Special Access private line DS0 services as well as certain Intra-LATA DS0 services in the wire centers on or after November 13, 2025, subject to regulatory approval where required. The state-specific names for these services are shown in Attachment 2.

According to our records, you currently subscribe to at least one of the services referenced above.

Verizon will provide you with subsequent notice at least 90 days in advance of the actual date that your services will be disconnected. You may have received disconnection notifications for segments of this circuit at other locations. If you have a point-to-point service, the segment with the earliest disconnection date will serve as the disconnection date for the entire point-to-point service.

Modifications in service offerings for customers with existing contracts are subject to the terms of their contract, including any tariff or product-guide provisions incorporated into the contract.

At this time, please review your applications that use these services and determine whether you wish to migrate those applications to an alternative Verizon product or to another provider. We are happy to work with you to find alternative solutions such as FiOS Internet, Ethernet Service, Private Internet Protocol Service, Wireless or VoIP Services.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you. Should you have any questions or would like to discuss alternatives to the service being discontinued, please contact your Verizon Account Manager or call Customer Service at the toll-free number shown on your invoice.

For questions regarding this service withdrawal correspondence, please contact Kevin Organ at 631.206.7106 or email the program office at VZProductWithdrawal@one.verizon.com.

Sincerely,

Verizon

Note: Massachusetts customers can also contact the MA Department of Telecommunications and Cable Hotline, 1-

Attachment 1

STATE	WIRE CENTER		STATE	WIRE CENTER
MA	BRAINTREE		NJ	CHERRY HILL
MA	BURLINGTON		NJ	CLIFFSIDE
MA	CAMBRIDGE WARE		NJ	EDISON
MA	CANTON		NJ	EGG HARBOR
MA	CONCORD		NJ	ELIZABETH
MA	DRACUT		NJ	ENGISHTOWN
MA	EAST DOUGLAS		NJ	FRANKLIN PARK
MA	EASTON		NJ	HAMMONTON
MA	GEORGETOWN		NJ	HOLMDEL
MA	GRAFTON		NJ	HUMBOLDT
MA	GROTON		NJ	IRONBOUND
MA	HINGHAM		NJ	JAMESBURG
MA	KENDALL SQUARE		NJ	LAKEHURST
MA	LEXINGTON		NJ	LITTLE FALLS
MA	LYNN		NJ	LITTLE FERRY
MA	MAYNARD		NJ	MADISON
MA	MEDFIELD		NJ	MARKET
MA	MILLBURY		NJ	MERCERVILLE
MA	NORWELL		NJ	MURRAY HILL
MA	NORWOOD		NJ	NEW EGYPT
MA	SAGAMORE		NJ	ORADELL
MA	SCITUATE		NJ	PASSAIC
MA	SHREWSBURY		NJ	PEMBERTON
MA	SOMERVILLE		NJ	PENNS NECK
MA	TEWKSBURY		NJ	POINT PLEASANT
MA	TYNGSBORO		NJ	POMPTON LAKES
MA	WALTHAM SPRING STREET		NJ	PROSPECT PLAINS
MA	WALTHAM WEST STREET		NJ	RAHWAY
MA	WATERTOWN		NJ	RAMSEY
MA	WELLESLEY		NJ	ROCHELLE PARK
MA	WILMINGTON		NJ	ROCKAWAY
NJ	BELLEVILLE		NJ	RUTHERFORD
NJ	ALLENTOWN		NJ	SOUTH ORANGE
NJ	ATLANTIC HIGHLANDS		NJ	SUMMIT
NJ	AVALON		NJ	SWEDESBORO
NJ	BAYONNE		NJ	UNIONVILLE
NJ	BERNARDSVILLE		NJ	WAVERLY
NJ	BORDENTOWN		NJ	WEST ORANGE
NJ	BROWNS MILLS		NJ	WHIPPANY
NJ	CALDWELL		NJ	WHITE HORSE
NJ	CAMDEN		NJ	WILLINGBORO

Attachment 1 – Continued

STATE	WIRE CENTER
NY	HUNTINGTON
NY	ALBANY STATE
NY	ALBANY WASHINGTON
NY	BALLSTON SPA
NY	BRIDGE STREET
NY	CHEEKTOWAGA
NY	KATONAH
NY	LANCASTER
NY	LIVERPOOL CLAY
NY	MECHANICVILLE
NY	MID NASSAU
NY	MINOA
NY	NEW WINDSOR
NY	NYACK
NY	OSSINING
NY	PATTERSON
NY	PEEKSKILL
NY	POMONA
NY	PORTCHESTER
NY	RYE
NY	SLOATSBURG
NY	SOUTH SALEM
NY	SYOSSET
NY	SYRACUSE DIPPOLD
NY	SYRACUSE ELECTRONIC PARK
NY	SYRACUSE FAIRMOUNT
NY	SYRACUSE SOUTH SALINA
NY	TONAWANDA
NY	TROY 3RD AVENUE
NY	TROY 4TH STREET
NY	YAPHANK
RI	NORTH KINGSTOWN
RI	ASHTON
RI	CAROLINA
RI	WESTERLY

Attachment 2

PRODUCTS BY STATE TO BE RETIRED/DISCONTINUED IN SELECT OFFICES				
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	MA	NJ	NY	RI
Channel Series 1000 (Metallic/ Telegraph)	X	X		X
Channel Series 2000	X	X		X
Channel Series 3000	X	X		X
Channel Series 4000				
Channel Series 5000 (Wideband)	X			
Channel Series 6000 (Program Audio/ Program Transmission)	X	X		X
Channel Series 7000		X		
Channel Series 9000 (Metallic Local Area Data Service)		X		
Channel Series 10000 (Voice Grade Entrance Facilities for 1000, 2000 or 3000)	X	X		X
Channel Series 11000 (Metallic Local Area Data)				
High-Capacity Digital Hand-off Service (DHO)		X		
CONTROLINK Digital Channel Service (DHO)				
DOVPATH® Service	X			X
Data Phone Select-a-Station	X			
Digital Connect Service/ Digital Service		X		
Digital Data Service (DDS)/ DIGITAL SERVICE		X		
DIGIPATH® Digital Service (DDS)	X		X	
DIGIPATH® Digital Service II (DDSII)	X		X	X
Flexpath Digital PBX Service	X		X	X
Foreign Central Office				X
Foreign Central Office - Residence	X			X
Foreign Central Office - Business	X			X
Foreign Central Office District Service		X		
Foreign Exchange Service				
Foreign Exchange - Business ^{1,2}	X	X	X	X
Foreign Exchange - Residence ^{1,2}	X	X	X	X
Foreign Zone Service				
Foreign Zone Service - Business				X
Foreign Zone Service - Residence				X
Leased Channel Services that include			X	
Facsimile, Group Channel Service			X	
Local Area Data Channels, Loudspeaker Paging, Mobile Radio Telephone			X	
Remote Metering, Indicating and Supervisory Control, Alarm or Miscellaneous Signaling			X	
Teletypewriter or other Printer Communication and Telewriter			X	
Access Channels for Private Line Services 64 Kbps and below			X	
Channels for Data Communication, Data Transmission, or Data 3a/ Data 4 Channels			X	
Loudspeaker Paging, and Code Calling Communications, Remote Operations of Mobile Radio Telephone			X	
Voice Channels for use with Subscriber Intercommunicating equipment			X	
Turret Lines			X	
Off Premise PBX Station Lines			X	
Private Line Services between 2 terminals for Voice Communications, Tie Lines			X	
Voice Grade Data, Wire Pair, Control, and Telegraph Grade Facilities				
Metallic Service and/ or Telegraph Grade				
Program Audio/ Program Transmission and/ or Channels for Program Transmission			X	
NYNEX Enterprise Fractional DS1 Service			X	
Secretarial Service/ Secretarial Answering Service/ Secretarial Lines and Associated Answering Equipment		X		
Secretarial Concentrator Central Office Concentrator Service	X			
Secretarial Concentrator Identifier Service or Lines/ Concentrator Identifier Equipment	X			X
Select-A-Service/ Select-A-Station		X		
Short Period Talking Service (Superseded)	X			
Short Period Telephone Service		X		
Superpath Fractional T1 Service	X			
Telemetry Alarm Bridging Service				
Special Services - Voice Grade/ Voice Grade Services (including to provide such services as Private Line, Mobile Radio, Remote Metering, Select-a-Station, Off Premise Stations, Tie Lines, Concentrator Identifier Line, Private Line Data)				
ISDN Basic Rate Interface Service/ ISDN Basic Exchange Service	X ⁵		X ⁵	X ⁵
Residential IntelliLinQ® BRI/ Individual Line Business IntelliLinQ® BRI Service		X ⁵		
ISDN Basic with Digital Centrex Service	X		X	X
Centrex IntelliLinQ® - Basic Rate Interface (BRI)		X		
ISDN BRI/ ISDN Single Line				
CENTRANET® DIGITAL (ISDN) CENTRANET® SERVICE				
Digital Electronic Telephone Set (DETS) with Basic ISDN Service includes P-Phones			X	
Intellipath Digital Centrex/ Digital Centrex Plus Service Proprietary Telephone Set Programmable Features	X			X
Digital Centrex with Business Set Programmable Features/ Enhanced Station Line				
CENTREX Intelliling - BASIC RATE INTERFACE (BRI) SERVICE with Business Set				
Electronic Telephone Set with Centrex Digital Features includes P-Phones		X		
Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic/ Deluxe/ 3000 Deluxe Package options				
CentraNet® with Business Proprietary Set; Electronic Key Telephone System (EKTS) Voice Feature of ISDN - Single Line				

Attachment 2 – Continued

PRODUCTS BY STATE TO BE RETIRED/DISCONTINUED IN SELECT OFFICES				
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	MA	NJ	NY	RI
WATS-Inward WATS Terminations (ESS Optional Services)		X ⁵		
Toll Free Service access line/ Dedicated Inward WATS Toll Free Service Access Line				
Wide Area Telecommunications (WATS)/ WATS Access Lines			X ⁵	
WATS Service				
Outward WATS/ Outward WATS Access Line		X ⁵		
Switched 56 Kb service or Switched Data Service Sw 56 in PA and VA		X		
Switchway / Switchway Service	X		X	X
Direct Inward Dialing (DID) Service (on analog trunks) ⁶				
Direct Inward Dialing (DID) Service for Private Branch Exchange Systems (on analog trunks) ⁶	X			X
Direct Inward Dialing (DID) Service for use with PBX Equipment (on analog trunks) ⁶			X	
P.B.X. Trunk Services with Direct Inward Dialing (DID) (on analog trunks) ⁶		X		
Digital Direct Inward Dial (on analog trunks) ⁶				
PUC IntraState Special Access	MA	NJ	NY	RI
DIGIPATH® Digital Service II (DDSII)	X			
Digital Data Service Special Access	X	X		
Fractional T1 Special Access	X			
Switched Access Feature Group A (FGA)	X	X	X	X
Lineside Basic Service Arrangement (BSA)				
Voice Grade Service	X			
Voice Grade Special Access		X	X	
Voice Grade Special Access Secure III + IV	X			
Voice Grade Special Access (Secure Communications) I, II, III, IV		X	X	
WATS Access Line (WAL)	X			X
Wideband Digital Service or Wideband Digital Access Secure Communications I, II, III/ Wideband Digital Special Access Service	X	X	X	
¹ MD Customers - Series 2006A Foreign Exchange (FX) Channel Contiguous Flat Rate-Local (1LHBN) is exempt from this discontinuation				
² VA Customers - Series 2006A Foreign Exchange (FX) Contiguous NORVA Flat Rate (1LHU9) is exempt from this discontinuation				
³ DE Residential ISDN BRI withdrawn July 20, 2013				
⁴ Service already discontinued in Vz North and VZ South				
⁵ Service already retired VZ-wide				
⁶ Only impacts Direct Inward Dialing Service on analog trunks (i.e. Primary Rate ISDN and Flexpath are not impacted)				

Verizon New England Inc.

16. Services Affected by Network Transformation - Serving Wire Center Information**16.1 General**

16.1.1 Description			
C.	Serving Wire Center Information:		
	Exchange Name	Service is no longer available to new customers; moves, adds or changes to existing subscribers' channels are permitted at locations determined by the Company; effective:	Services listed in section 16.1.1A will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Services are withdrawn from all customers at the end of the 24 month period.
	Ashaway	January 15, 2020	November 30, 2020
	Ashton	January 15, 2020	December 17, 2025
	Broad Street	January 15, 2020	July 26, 2022
	Carolina	January 15, 2020	December 17, 2025
	Centredale	January 15, 2020	December 23, 2023
	Coventry	January 15, 2020	June 1, 2021
	Cranston	January 15, 2020	November 30, 2020
	East Greenwich	January 15, 2020	July 21, 2023
	East Providence	January 15, 2020	July 26, 2022
	Glocester	January 15, 2020	July 26, 2022
	Hope Valley	January 15, 2020	June 1, 2021
	North Kingstown	January 15, 2020	December 17, 2025
	Pascoag	January 15, 2020	July 26, 2022
	Pawtucket	January 15, 2020	June 1, 2021
	Warwick	January 15, 2020	June 1, 2021
	Weekapaug	January 15, 2020	November 30, 2020
	West Warwick	January 15, 2020	June 1, 2021
	Westerly	January 15, 2020	December 17, 2025
	Woonsocket	January 15, 2020	June 1, 2021

(N)

(N)

(N)

(N)