

December 30, 2025

**VIA HAND DELIVERY AND ELECTRONIC MAIL**

Stephanie De La Rosa, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**Re: Docket No. 4770 – The Narragansett Electric Company d/b/a Rhode Island Energy Application for Approval of a Change in Electronic and Gas Base Distribution Rates Low-Income Monthly Report – October 2025 and November 2025**

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (the “Company”), I have enclosed the Company’s Low-Income Monthly Report for November 2025 for filing in the above-referenced docket.

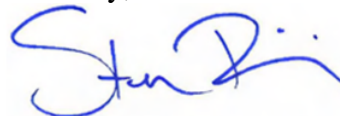
In the Company’s November 20, 2025 Arrearage Management Program (“AMP”) Monthly Report for October 2025, filed in Docket No. 4651 (the “October 2025 AMP Report”), the Company corrected previously reported AMP data. As explained in the letter accompanying the October 2025 AMP Report, due to technical issues the Company had inadvertently excluded completed AMPs from its earlier monthly AMP reports and the field in the AMP report that is used to determine when a customer started an AMP had not been updating properly in the Company’s systems. Those issues were corrected as reflected in the October 2025 AMP Report. Those corrections also impact the AMP data included within the Company’s Low-Income Monthly Reports. Accordingly, updated numbers reflecting these corrections are highlighted in the attached report.

# Robinson+Cole

Stephanie De La Rosa, Commission Clerk  
Re: Docket No. 4770 – Low-Income Monthly Report  
December 30, 2025  
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Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,



Steven J. Boyajian

Enclosure

cc: Docket No. 4770 Service List

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

December 30, 2025

Date

**Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST)  
Combined Service list updated 7/14/2025**

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	Nov-24		Dec-24		Jan-25		Feb-25		Mar-25		Apr-25		May-25		Jun-25		Jul-25		Aug-25		Sep-25		Oct-25		Nov-25					
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
<b>General Residential</b>																														
1 Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	458,417	256,607	458,434	256,318	458,330	256,648	458,003	256,343	458,223	256,637	458,265	256,880	461,144	257,518	461,357	258,108	460,459	257,015	460,389	256,903	461,540	257,506	460,513	257,488	458,450	257,289	458,450	257,289		
1a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	452,456	252,841	452,438	252,189	452,330	252,604	452,824	253,734	452,832	253,637	453,097	253,807	452,748	253,580	452,545	252,248	452,445	252,248	452,445	252,248	452,445	252,248	452,445	252,248	452,445	252,248	452,445	252,248		
1b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	5,961	7,766	5,996	3,449	5,997	2,984	5,179	2,609	5,179	2,609	5,179	2,609	8,396	4,938	8,814	5,860	9,014	4,769	9,014	4,769	9,014	4,769	9,014	4,769	9,014	4,769	9,014	4,769		
2 Total Billed, does not include ESCO	\$50,921,870	\$14,623,411	\$54,724,738	\$14,720,133	\$56,729,240	\$17,094,238	\$59,017,269	\$16,795,106	\$67,591,519	\$19,581,948	\$74,570,491	\$21,983,134	\$80,977,292	\$24,963,497	\$85,433,313	\$24,963,497	\$87,044,364	\$15,968,457	\$81,141,481	\$14,968,162	\$81,141,481	\$14,968,162	\$81,141,481	\$14,968,162	\$80,825,290	\$19,748,441	\$80,825,290	\$19,748,441		
3 Average active residential account bill (line 2/line 1)	\$112.55	\$89.44	\$121.97	\$116.96	\$123.51	\$93.45	\$151.70	\$258.31	\$151.70	\$258.31	\$164.28	\$258.31	\$190.44	\$97.95	\$199.19	\$97.48	\$199.19	\$97.48	\$199.19	\$97.48	\$199.19	\$97.48	\$199.19	\$97.48	\$199.19	\$97.48	\$199.19	\$97.48		
4 Total Receipts	\$47,633,716	\$14,623,518	\$48,028,255	\$26,644,748	\$50,271,491	\$44,439,263	\$59,237,289	\$34,390,842	\$67,330,706	\$57,089,341	\$74,570,491	\$44,167,890	\$81,039,442	\$36,946,444	\$84,225,213	\$21,908,852	\$87,137,788	\$17,020,281	\$80,776,446	\$16,641,141	\$81,141,481	\$17,782,187	\$80,825,290	\$17,782,187	\$81,141,481	\$17,782,187				
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	2,644	1,729	2,641	1,728	2,627	1,745	2,622	1,702	2,609	1,696	2,628	1,698	2,627	1,707	2,749	1,787	2,759	1,712	2,759	1,712	2,759	1,712	2,759	1,712	2,759	1,712	2,759	1,712		
6 Number of Standard Accounts Protected	1,396	951	1,403	941	1,411	940	1,428	894	1,429	894	1,449	892	1,459	897	1,506	994	1,506	994	1,506	994	1,506	994	1,506	994	1,506	994	1,506	994		
6.a Elderly	715	479	723	482	722	483	728	484	732	489	729	484	741	502	770	511	762	526	796	529	743	505	724	442	711	404	711	404		
6.b Infant	22	20	21	18	19	16	24	21	21	19	25	19	28	23	36	28	36	28	36	28	36	28	36	28	36	28	36	28		
6.c Handicapped	660	430	658	442	669	450	669	443	665	433	658	428	675	429	687	433	701	435	702	464	645	428	627	399	643	377	643	377		
6.d Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
6.e Unemployed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
6.f Seriously Ill	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
7 Number of Low-Income Accounts Protected	1,246	796	1,238	783	1,216	768	1,200	753	1,190	754	1,215	763	26,217	16,359	25,848	16,189	26,123	16,216	25,785	14,943	25,261	14,678	22,979	14,169	23,430	13,580	23,430	13,580		
7.a Elderly	469	276	468	276	468	276	465	277	465	276	463	280	460	298	457	272	467	290	456	272	478	177	446	178	446	178	446	178		
7.b Infant	43	37	44	38	46	36	47	31	48	32	43	33	46	42	45	43	46	42	46	42	46	42	46	42	46	42	46	42		
7.c Handicapped	734	479	726	468	704	452	698	447	698	449	698	449	712	454	719	463	725	476	736	503	762	468	699	390	534	324	414	274		
7.d Welfare	0	1	0	1	0	0	0	0	0	0	0	0	0	0	24,968	15,559	24,651	15,352	24,735	15,365	24,393	14,165	23,904	13,960	21,775	13,541	19,883	13,000		
7.e Unemployed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2	7	2	7	2	11	2	12	3	10	4	9	4		
7.f Seriously Ill	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
8 Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	39,459	29,278	29,047	17,771	29,539	21,878	39,242	27,580	31,484	23,123	33,929	21,196	34,136	43,664	25,857	17,185	31,929	15,144	34,703	14,994	32,793	14,910	35,067	16,699	36,981	20,183	36,981	20,183		
8.a Number of accounts reported above that have an active DPA	785	347	637	477	1,065	1,047	1,651	1,567	1,445	1,244	1,504	731	825	545	789	347	1,097	368	1,470	707	2,068	454	2,068	454	1,558	654	1,558	654		
8.b Number of accounts reported above without an active DPA	38,724	29,031	28,210	17,294	28,474	20,831	37,601	26,013	30,039	21,879	32,425	20,465	33,311	43,119	25,068	18,838	30,832	14,778	33,233	14,287	30,725	14,450	33,105	16,063	35,423	19,529	35,423	19,529		
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$9,191,616	\$3,423,942	\$7,915,639	\$5,354,072	\$10,008,999	\$10,332,165	\$15,143,416	\$14,350,510	\$10,719,313	\$10,105,073	\$9,478,560	\$6,812,308	\$8,315,033	\$5,147,489	\$6,968,687	\$2,471,170	\$10,213,202	\$2,004,336	\$10,852,907	\$1,853,362	\$10,378,736	\$2,470,010	\$10,240,640	\$2,704,486	\$9,175,242	\$3,905,756	\$9,175,242	\$3,905,756		
9.a Dollar Value of accounts reported above that have an active DPA	\$842,003	\$95,687	\$312,039	\$159,104	\$534,127	\$498,034	\$777,798	\$709,953	\$649,010	\$578,245	\$430,427	\$269,899	\$348,000	\$113,487	\$474,752	\$118,772	\$772,817	\$129,831	\$966,479	\$202,467	\$795,280	\$248,417	\$586,956	\$237,440	\$586,956	\$237,440				
9.b Dollar Value of accounts reported above without an active DPA	\$8,349,613	\$3,328,255	\$7,603,600	\$5,195,968	\$9,474,872	\$9,833,131	\$14,366,618	\$13,651,417	\$10,070,303	\$9,526,828	\$9,048,133	\$6,542,409	\$7,972,047	\$4,944,412	\$6,493,935	\$2,352,998	\$9,440,385	\$1,876,565	\$9,882,029	\$1,651,915	\$9,582,919	\$2,221,663	\$9,582,919	\$2,221,663	\$9,582,919	\$2,221,663	\$9,582,919	\$2,221,663		
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,591	418	1,253	501	1,458	765	1,623	1,531	2,326	2,044	1,734	1,544	1,568	1,142	1,524	855	1,399	599	1,235	662	1,394	641	1,395	875	1,280	876	1,280	876		
10.a Number of accounts reported above that have an active DPA	18,950	8,417	14,783	7,719	12,921	7,939	12,904	10,156	17,574	12,193	14,448	11,646	16,299	12,954	14,928	11,169	12,264	6,884	13,937	6,927	11,871	6,621	13,342	6,384	15,866	7,434	15,866	7,434		
10.b Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$7,871,899	\$3,932,947	\$6,234,411	\$2,843,827	\$7,119,401	\$4,589,939	\$8,267,095	\$6,945,724	\$10,893,798	\$9,918,841	\$7,870,825	\$7,487,084	\$7,086,234	\$5,013,014	\$6,565,183	\$3,139,277	\$6,210,125	\$1,721,202	\$7,696,894	\$1,956,522	\$7,179,753	\$1,727,988	\$7,008,078	\$1,985,529	\$7,240,296	\$2,412,998	\$7,240,296	\$2,412,998		
10.c Number of accounts reported above without an active DPA	\$786,681	\$323,631	\$648,590	\$210,988	\$890,336	\$433,927	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923	\$1,147,286	\$1,121,923
11 Dollar Value of accounts reported above without an active DPA	\$6,915,223	\$1,806,658	\$5,585,821	\$2,632,838	\$6,223,065	\$4,155,789	\$7,119,437	\$7,223,767	\$11,749,511	\$8,791,918	\$6,721,867	\$4,243,348	\$5,514,006	\$2,760,244	\$4,823,858	\$1,388,527	\$4,561,858	\$1,040,000	\$5,541,627	\$937,063	\$5,738,450	\$937,063	\$5,738,450	\$937,063	\$5,738,450	\$937,063	\$5,738,450	\$937,063	\$5,738,450	\$937,063
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	79,200	45,319	82,093	46,088	82,836	45,692	82,656	45,470	83,487	48,139	84,302	50,803	85,223	54,878	87,647	68,738	78,126	52,616	72,702	51,999	67,678	45,005	65,884	44,561	69,649	44,817	69,649	44,817		
12.a Number of accounts reported above that have an active DPA	11,040	6,159	9,648	4,652	9,283	4,675	9,553	4,237	11,476	5,887	10,773	5,845	21,893	12,629	22,307	13,767	23,995	14,981	27,957	17,892	30,984	20,612	31,829	18,787	27,949	16,387	27,949	16,387		
12.b Number of accounts reported above without an active DPA	68,160	39,160	72,445	41,436	73,553	41,017	73,103	41,233	72,011	42,252	73,529	44,958	63,329	42,049	65,340	55,071	54,726	37,625	44,745	31,103	36,693	24,393	34,055	23,774	41,700	28,431	41,700	28,431		
13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$120,487,512	\$46,405,620	\$126,666,003	\$52,243,603	\$136,424,014	\$59,839,557	\$143,900,763	\$66,801,898	\$149,919,799	\$74,064,045	\$153,760,330	\$79,068,564	\$149,986,113	\$79,368,633	\$153,635,035	\$79,939,812	\$138,831,608	\$69,812,041	\$137,321,497	\$69,406,477	\$130,366,029	\$62,079,573	\$125,126,337	\$57,685,059	\$126,887,796	\$57,604,607	\$126,887,796	\$57,604,607		
13.a Dollar Value of accounts reported above that have an active DPA																														

40.a) Dollar value of accounts reported above that have an active DPA	\$46,844	\$9,676	\$62,576	\$27,459	\$90,434	\$68,128	\$113,234	\$100,860	\$90,433	\$95,876	\$62,647	\$56,425	\$54,849	\$35,637	\$45,578	\$17,273	\$72,113	\$14,289	\$96,923	\$22,722	\$86,518	\$11,092	\$76,584	\$16,104	\$48,636	\$17,811	
40.b) Dollar value of accounts reported above without an active DPA	\$391,333	\$156,038	\$378,748	\$256,489	\$530,323	\$564,643	\$652,857	\$720,209	\$473,653	\$594,270	\$443,413	\$385,003	\$389,451	\$254,039	\$320,802	\$107,004	\$473,461	\$82,217	\$613,673	\$68,726	\$476,831	\$73,787	\$391,591	\$99,994	\$341,087	\$131,280	
41) Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,960	795	1,855	751	1,265	888	1,400	1,264	1,638	1,589	1,535	1,668	1,643	1,458	1,460	1,298	1,139	699	1,486	652	1,518	597	1,338	556	1,363	695	
41.a) Number of accounts reported above that have an active DPA	378	96	259	90	297	207	393	348	336	298	302	258	252	194	223	112	223	92	323	92	457	89	498	122	98	347	
41.b) Number of accounts reported above without an active DPA	1,572	699	1,096	661	960	745	1,073	997	1,240	1,241	1,199	1,387	1,341	1,200	1,208	1,104	916	548	1,170	520	1,061	418	1,140	434	966	511	
42) Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$550,473	\$136,718	\$423,621	\$199,061	\$507,673	\$385,480	\$665,309	\$798,209	\$746,190	\$895,361	\$627,469	\$645,247	\$546,874	\$491,841	\$485,304	\$311,454	\$426,574	\$153,921	\$546,408	\$94,728	\$606,544	\$93,880	\$599,378	\$143,102	\$430,955	\$143,778	
42.a) Dollar value of accounts reported above that have an active DPA	\$126,479	\$26,196	\$105,389	\$25,135	\$140,024	\$89,954	\$187,946	\$161,333	\$212,247	\$211,521	\$170,912	\$163,670	\$139,899	\$111,263	\$195,524	\$71,373	\$111,284	\$51,444	\$156,335	\$24,590	\$247,470	\$27,587	\$247,430	\$51,269	\$158,967	\$20,489	
42.b) Dollar value of accounts reported above without an active DPA	\$414,094	\$110,522	\$318,232	\$173,926	\$367,649	\$295,526	\$477,463	\$637,876	\$533,943	\$703,740	\$456,557	\$681,577	\$406,975	\$380,578	\$289,780	\$240,081	\$315,290	\$102,477	\$389,073	\$70,138	\$359,074	\$66,293	\$349,948	\$91,833	\$272,988	\$114,288	
43) Number of accounts reported above with oldest arrears aged 90+ Days after issuance of a bill	13,007	7,882	13,157	7,635	12,820	7,420	12,284	6,972	12,221	7,236	12,868	8,114	13,371	8,532	14,120	9,859	14,420	10,194	14,218	9,640	13,938	9,356	13,610	8,953	12,311	8,664	
43.a) Number of accounts reported above that have an active DPA	2,936	1,702	2,530	1,249	2,357	1,078	2,338	956	2,667	1,196	2,618	1,263	4,477	2,469	4,958	2,959	5,796	3,553	7,173	4,271	8,009	4,764	7,815	4,449	6,017	3,518	
43.b) Number of accounts reported above without an active DPA	10,071	5,980	10,627	6,386	10,463	6,342	9,946	6,016	9,564	6,040	10,250	6,851	8,904	6,063	9,162	6,900	8,644	6,641	7,045	5,369	5,929	4,594	5,795	4,449	6,294	4,948	
44) Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$23,979,943	\$9,255,528	\$23,688,244	\$9,953,729	\$24,557,206	\$18,821,231	\$24,900,929	\$13,516,094	\$25,571,622	\$12,483,198	\$27,083,439	\$13,860,409	\$27,023,098	\$13,814,867	\$28,565,094	\$14,622,940	\$30,465,451	\$14,822,340	\$30,742,144	\$13,748,032	\$30,394,428	\$13,321,162	\$29,378,080	\$12,676,644	\$26,608,108	\$11,655,830	
44.a) Dollar value of accounts reported above that have an active DPA	\$4,606,601	\$1,815,602	\$3,865,987	\$1,476,068	\$3,779,046	\$1,321,559	\$3,855,401	\$1,383,068	\$4,488,195	\$1,774,183	\$4,596,827	\$1,864,600	\$1,000,384	\$4,212,752	\$1,112,054	\$4,821,540	\$1,324,769	\$5,583,194	\$16,083,846	\$6,554,900	\$16,234,960	\$6,494,000	\$16,021,543	\$6,023,856	\$11,628,904	\$4,680,897	
44.b) Dollar value of accounts reported above without an active DPA	\$18,373,342	\$7,439,926	\$19,822,257	\$8,477,661	\$20,778,060	\$9,499,672	\$21,135,528	\$10,135,026	\$21,083,427	\$10,709,015	\$22,486,612	\$11,995,803	\$17,533,614	\$9,601,115	\$17,451,940	\$9,701,251	\$17,219,682	\$9,269,146	\$14,668,298	\$7,193,132	\$14,149,468	\$6,826,156	\$13,356,546	\$6,652,788	\$11,979,116	\$6,774,933	
45) Total Number of low-income delinquent accounts	17,981	9,289	16,953	9,959	16,369	10,099	16,404	10,373	16,111	10,845	16,821	11,478	17,419	12,733	17,521	12,103	17,940	11,837	18,286	11,051	18,644	10,687	17,416	10,435	15,904	9,757	
45.a) Number of accounts reported above that have an active DPA	3,507	1,873	3,019	1,444	2,898	1,333	2,975	1,453	3,235	1,799	3,170	1,727	4,937	2,871	5,351	3,205	6,259	3,732	7,748	4,417	8,749	4,917	8,539	4,643	6,561	3,705	
45.b) Number of accounts reported above without an active DPA	14,074	7,956	13,534	8,149	13,471	8,766	13,429	8,910	12,786	9,046	13,651	9,751	12,482	9,862	11,671	8,898	11,681	8,105	10,538	6,634	9,295	5,770	8,876	5,793	9,343	6,052	
46) Total Dollar Value of low-income delinquent accounts	\$23,968,593	\$9,553,956	\$24,533,099	\$10,416,738	\$25,885,536	\$11,838,884	\$26,422,329	\$13,075,372	\$28,881,898	\$14,088,705	\$28,216,959	\$15,147,084	\$28,615,172	\$14,596,784	\$29,435,678	\$14,958,531	\$31,437,599	\$15,102,767	\$31,999,148	\$13,934,206	\$31,554,321	\$13,499,921	\$30,437,642	\$12,931,844	\$26,428,786	\$11,748,699	
46.a) Dollar value of accounts reported above that have an active DPA	\$4,789,924	\$1,850,476	\$4,053,762	\$1,529,292	\$4,009,504	\$1,459,641	\$4,156,481	\$1,645,261	\$4,790,875	\$2,081,880	\$4,830,389	\$2,084,701	\$1,285,232	\$4,359,652	\$1,317,156	\$4,910,195	\$1,329,176	\$5,648,927	\$16,339,104	\$6,602,212	\$16,668,948	\$6,533,285	\$16,345,557	\$6,091,249	\$11,836,297	\$4,728,197	
46.b) Dollar value of accounts reported above without an active DPA	\$19,178,669	\$7,703,480	\$20,499,337	\$8,887,476	\$21,876,032	\$10,379,243	\$22,265,848	\$11,430,111	\$24,091,023	\$12,007,025	\$23,386,570	\$13,062,383	\$18,329,940	\$10,236,132	\$18,118,522	\$10,648,336	\$19,808,423	\$9,453,840	\$15,660,044	\$7,331,994	\$14,985,373	\$6,966,636	\$14,092,085	\$6,840,595	\$11,592,489	\$7,020,502	
47) Number of low-income Accounts Sent Notice of Disconnection	0	0	0	0	0	0	0	0	0	0	1,117	718	2,630	1,599	1,455	717	3,290	1,873	4,615	2,610	4,770	2,318	2,834	1,326	25	16	
48) Number of low-income Service Disconnections for Non-Payment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	144	62	161	110	5	13	24	35	2	2	18	57	
49) Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.1%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
50) Number of low-income Service Restorations for non-payment	0	0	0	0	0	0	0	0	0	0	0	0	0	132	1	131	1	10	0	29	0	11	0	198	1	0	
51) Average duration of low-income service disconnection for restored accounts	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.9	1.6	1.3	2.2	0.6	2.7	0.9	1.7	0.8	0.0	1.2	2.9	0.0	
52) Number of low-income accounts Classified as Written-off	2	0	3	4	1	0	0	0	0	0	229	180	0	0	4	1	534	370	58	39	49	46	72	53	75	75	
53) Dollar Value of low-income accounts classified as Written-off	\$29	\$0	\$33	\$45	\$11	\$0	\$0	\$0	\$0	\$0	\$202,445	\$144,651	\$0	\$0	\$38	\$22	\$605,169	\$383,913	\$63,178	\$47,840	\$38,616	\$65,002	\$104,586	\$97,476	\$93,186	\$125,269	
54) Dollar Value of low-income write-off recoveries	\$7,918	\$5,692	\$9,701	\$4,641	\$16,122	\$6,411	\$12,088	\$1,534	\$6,385	\$7,215	\$50,646	\$32,409	\$17,738	\$19,140	\$27,672	\$18,048	\$25,102	\$10,061	\$49,998	\$35,362	\$46,737	\$32,714	\$65,485	\$37,741	\$60,000	\$44,588	
55) Dollar value of NET low-income A/R Write-Offs	\$7,889	\$5,692	\$9,668	\$4,596	\$16,111	\$6,411	\$12,098	\$1,534	\$6,385	\$7,215	\$151,799	\$112,242	\$17,738	\$19,140	\$27,634	\$18,026	\$680,067	\$373,852	\$13,180	\$12,458	\$7,921	\$32,318	\$39,101	\$99,735	\$33,198	\$80,081	
<b>Arrears Management Program</b>																											
56) Number of Accounts (total enrollees in the program)	1,402	773	1,285	669	1,211	604	1,147	583	1,136	597	1,196	631	1,833	1,102	2,092	1,240	2,384	1,395	2,723	1,598	2,983	1,684	3,117	1,749	2,779	1,523	
57) Percent of low-income customers enrolled on the AMP	4.9%	3.6%	3.7%	3.2%	3.8%	2.9%	3.4%	2.8%	3.4%	2.8%	3.4%	2.8%	5.3%	4.9%	6.0%	5.5%	6.8%	6.0%	7.6%	7.3%	8.5%	7.8%	9.5%	8.3%	9.7%	7.9%	
58) Total receipts paid by enrollees	\$189,804	\$56,545	\$180,745	\$64,952	\$165,720	\$57,374	\$155,025	\$52,374	\$169,523	\$62,986	\$165,027	\$58,759	\$215,037	\$83,152	\$296,506	\$113,795	\$333,818	\$131,724	\$351,070	\$127,078	\$468,989	\$157,430	\$432,199	\$164,869	\$345,512	\$123,471	
59) Total receipts paid by LIHEAP	\$14,420	\$0	\$8,110	\$2,855	\$11,991	\$4,346	\$13,055	\$12,735	\$4,193	\$19,097	\$1,535	\$6,841	\$7,049	\$46,099	\$1,740	\$5,197	\$2,434	\$4,899	\$270	\$215	\$0	\$534	\$0	\$0	\$340	\$1,649	
60) Total billed to program participants, includes both arrears payment and current bill	\$469,589	\$148,420	\$431,527	\$146,443	\$496,449	\$154,479	\$427,893	\$155,098	\$510,293	\$213,109	\$646,299	\$238,210	\$1,804,083	\$941,141	\$1,111,904	\$491,920	\$1,318,945	\$570,499	\$1,444,534	\$639,739	\$1,221,076	\$503,220	\$1,357,360	\$603,001	\$772,555	\$312,088	
61) Number of newly enrolled customers	107	45	91	24	111	42	110	60	140	84	235	136	763	542	360	200	405	220	469	289	467	238	368	211	82	47	
61.a) Number of newly enrolled customers - not associated with service restoration	107	45	91	24	111	42	110	60	140	84	235	136	763	542	353	198	384	217	456	279	449	223	348	191	77	46	
61.b) Number of newly enrolled customers - associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2	21	3	13	10	18	15	20	20	5	1	
62) Number of customers exited the program	185	115	184	105	178	102	151	66	134	61	141	84	228	85	80	37	91	56	130	83	179	45	222	144	399	264	
62.a) Number of customers exited the program by default	178	112	192	125	174	100	147																				