

**STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION**

INQUIRY INTO NARRAGANSETT ELECTRIC :
COMPANY D/B/A RHODE ISLAND ENERGY'S : **DOCKET 25-08-GE**
BILLING SYSTEMS PRACTICES AND :
PERFORMANCE :

NOTICE OF TECHNICAL SESSION

Pursuant to R.I. Gen. Laws § 42-35 and 39-1, the Public Utilities Commission (Commission) hereby gives notice that it will hold a technical session in Hearing Room A at the Commission, 89 Jefferson Boulevard, Warwick, Rhode Island on **January 22, 2026, starting at 10:00 a.m.** The technical session will be streamed live at <https://video.ibm.com/channel/WqQyXw296dg>.

On May 16, 2025, the Public Utilities Commission (Commission) ordered Rhode Island Energy (Company) to engage an independent consulting firm to assist the Commission in evaluating the operational status, accuracy, and effectiveness of the Company's electric and gas billing systems, and related systems. On September 4, 2025, the Commission accepted Company's recommended selection of a joint team of experts from the consulting firms of Guidehouse and Van Reen Accounting (Guidehouse/Van Reen). On November 21, 2025, a copy of the Guidehouse/Van Reen report was posted to the Commission's website under Docket No. 25-08-GE.

At this Technical Session, the Commission will receive a presentation from the Guidehouse/Van Reen team and will ask questions. The Division of Public Utilities and Carriers will be a participant in this technical session.

The docket, including a copy of the report, is available for examination at the PUC's office. The docket can also be accessed at <https://ripuc.ri.gov/Docket-25-08-GE>. Reference is made to Chapters 39-1, 39-3 and 42-35 of the Rhode Island General Laws.

The PUC is accessible to the handicapped. Individuals requesting interpreter services for the hearing impaired must notify the Commission Clerk's office at 780-2017, seventy-two hours in advance of hearing date.

Cynthia G. Wilson-Frias
Chief of Legal Services
January 16, 2026