Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

February 8, 2021

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
January 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for January 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

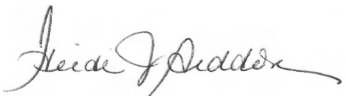
cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon — February 8, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 8/13/19

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	lpimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Christy Hetherington, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Chetherington@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Kevin Lynch, Deputy Administrator Division of Public Utilities and Carriers	Kevin.lynch@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Jonathan.schrag@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 9 copies w/: Luly E. Massaro, Commission Clerk Margaret Hogan, PUC Counsel Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Margaret.Hogan@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov; Sharon.ColbyCamara@puc.ri.gov;	401-780-2017
Carol Grant, Administrator RI Office of Energy Resources	Carol.grant@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	camiloviveiros@gmail.com; debbiec@georgewileycenter.org; b.flambeau@juno.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,071,075	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$90,231
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408												1,408
Customers Newly Added to AMP Agreement	182												182
New Enrollments that were "transferred plans"	12												12
Customers Removed - Complete	32												32
Customers Removed - Defaulted	141												141
Customers Removed - Cancelled	47												47
Total Customer Payments	$ 130,974.56												$130,974.56
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88												$1,549,565.88
Average Amount to be forgiven for all participating customers	$ 1,100.54												$1,100.54
Total installment amount for all RI AMP customers	$ 160,990.20												$160,990.20
Average installment amount for all RI AMP customers	$ 114.33												$114.33
Average arrears balance not yet forgiven	$ 1,491.11												$ 1,491.11
Average arrearage balance as a percentage of the total balance	79.96%												79.96%
Total Amount of Arrears Outstanding	$ 2,099,488.97												$2,099,488.97
Forgiveness Credits Applied during the reporting period	$ 85,870.30												$ 85,870.30
Total Forgiveness Credits (count)	806												806
Average Monthly Forgiveness Credit	$ 106.53												$ 106.53
Number of Participants Receiving LIHEAP	49												49
Percentage of Participants Receiving LIHEAP	3.48%												3.48%
Total Fuel Assistance Payments	$ 39,262.00												$39,262.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043												1,043
Customers Newly Added to AMP Agreement	142												142
New Enrollments that were "transferred plans"	9												9
Customers Removed - Complete	19												19
Customers Removed - Defaulted	98												98
Customers Removed - Cancelled	36												36
Total Customer Payments	$ 107,257.55												$107,257.55
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16												$1,143,335.16
Average Amount to be forgiven for all participating customers	$ 1,096.19												$1,096.19
Total installment amount for all RI AMP customers	$ 134,552.14												$134,552.14
Average installment amoutn for all RI AMP customers	$ 129.00												$129.00
Average arrears balance not yet forgiven	$ 1,515.03												$1,515.03
Average Arrearage balance as a percentage of the total balance	80.59%												80.59%
Total Amount of Arrears Outstanding	$ 1,580,178.20												$1,580,178.20
Forgiveness Credits Applied during the reporting period	$ 52,759.16												$52,759.16
Total Forgiveness Credits (count)	595												595
Average Monthly Forgiveness Credit	$ 105.47												$105.47
Number of Participants Receiving LIHEAP	18												18
Percentage of Participants Receiving LIHEAP	1.72%												1.72%
Total Fuel Assistance Payments	$ 15,769.00												$15,769.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365												365
Customers Newly Added to AMP Agreement	40												40
New Enrollments that were "transferred plans"	3												3
Customers Removed - Complete	13												13
Customers Removed - Defaulted	43												43
Customers Removed - Cancelled	11												11
Total Customer Payments	$ 23,717.01												$23,717.01
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72												$406,230.72
Average Amount to be forgiven for all participating customers	$ 1,112.96												$1,112.96
Total installment amount for all RI AMP customers	$ 26,438.06												$26,438.06
Average installment amount for all RI AMP customers	$ 72.43												$72.43
Average arrears balance not yet forgiven	$ 1,422.76												$ 1,422.76
Average Arrearage balance as a percentage of the total balance	78.08%												78.08%
Total Amount of Arrears Outstanding	$ 519,310.77												$519,310.77
Forgiveness Credits Applied during the reporting period	$ 23,111.14												$ 23,111.14
Total Forgiveness Credits (count)	211												211
Average Monthly Forgiveness Credit	$ 109.53												$ 109.53
Number of Participants Receiving LIHEAP	31												31
Percentage of Participants Receiving LIHEAP	8.49%												8.49%
Total Fuel Assistance Payments	$ 23,493.00												$ 23,493.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

March 5, 2021

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
February 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for February 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon _ March 5, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 8/13/19

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	lpimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Christy Hetherington, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Chetherington@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Kevin Lynch, Deputy Administrator Division of Public Utilities and Carriers	Kevin.lynch@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Jonathan.schrag@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 9 copies w/: Luly E. Massaro, Commission Clerk Margaret Hogan, PUC Counsel Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Margaret.Hogan@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov; Sharon.ColbyCamara@puc.ri.gov;	401-780-2017
Carol Grant, Administrator RI Office of Energy Resources	Carol.grant@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	camiloviveiros@gmail.com; debbiec@georgewileycenter.org; b.flambeau@juno.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,071,075	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$90,231
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349											1,379
Customers Newly Added to AMP Agreement	182	133											315
New Enrollments that were "transferred plans"	12	2											14
Customers Removed - Complete	32	55											87
Customers Removed - Defaulted	141	136											277
Customers Removed - Cancelled	47	59											106
Total Customer Payments	$ 130,974.56	$ 134,886.40											$265,860.96
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12											$3,063,222.00
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05											$1,111.30
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41											$320,222.61
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03											$116.18
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96											$ 1,511.04
Average arrearage balance as a percentage of the total balance	79.96%	79.81%											79.89%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06											$4,164,754.03
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00											$ 188,052.30
Total Forgiveness Credits (count)	806	975											1,781
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80											$ 105.67
Number of Participants Receiving LIHEAP	49	20											69
Percentage of Participants Receiving LIHEAP	3.48%	1.48%											2.48%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00											$53,723.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004											1,024
Customers Newly Added to AMP Agreement	142	104											246
New Enrollments that were "transferred plans"	9	2											11
Customers Removed - Complete	19	40											59
Customers Removed - Defaulted	98	98											196
Customers Removed - Cancelled	36	39											75
Total Customer Payments	$ 107,257.55	$ 112,465.28											$219,722.83
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44											$2,269,998.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17											$1,109.18
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15											$265,624.29
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54											$129.77
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81											$1,541.42
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%											80.56%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83											$3,154,268.03
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84											$128,518.00
Total Forgiveness Credits (count)	595	728											1,323
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06											$104.77
Number of Participants Receiving LIHEAP	18	6											24
Percentage of Participants Receiving LIHEAP	1.72%	0.59%											1.16%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00											$20,455.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345											355
Customers Newly Added to AMP Agreement	40	29											69
New Enrollments that were "transferred plans"	3	0											3
Customers Removed - Complete	13	15											28
Customers Removed - Defaulted	43	38											81
Customers Removed - Cancelled	11	20											31
Total Customer Payments	$ 23,717.01	$ 22,421.12											$46,138.13
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68											$793,223.40
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71											$1,117.34
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26											$54,598.32
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62											$77.03
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69											$ 1,423.23
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%											77.85%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23											$1,010,486.00
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16											$ 49,534.30
Total Forgiveness Credits (count)	211	247											458
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97											$ 108.25
Number of Participants Receiving LIHEAP	31	14											45
Percentage of Participants Receiving LIHEAP	8.49%	4.05%											6.27%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00											$ 33,268.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

April 5, 2021

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
March 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for March 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

April 5, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,071,075	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$90,231
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397										1,385
Customers Newly Added to AMP Agreement	182	133	227										542
New Enrollments that were "transferred plans"	12	2	6										20
Customers Removed - Complete	32	55	7										94
Customers Removed - Defaulted	141	136	130										407
Customers Removed - Cancelled	47	59	91										197
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88										$425,505.84
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40										$4,654,133.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80										$1,120.46
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87										$491,599.48
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67										$118.34
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29										$ 1,535.79
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%										80.39%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79										$6,379,410.82
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78										$ 303,724.08
Total Forgiveness Credits (count)	806	975	1,125										2,906
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81										$ 104.71
Number of Participants Receiving LIHEAP	49	20	44										113
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%										2.70%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00										$89,738.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047										1,031
Customers Newly Added to AMP Agreement	142	104	172										418
New Enrollments that were "transferred plans"	9	2	5										16
Customers Removed - Complete	19	40	53										112
Customers Removed - Defaulted	98	98	96										292
Customers Removed - Cancelled	36	39	61										136
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15										$351,161.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84										$3,463,489.44
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91										$1,119.42
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90										$404,656.19
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79										$130.78
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93										$1,573.59
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%										81.12%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96										$4,869,184.99
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79										$214,160.79
Total Forgiveness Credits (count)	595	728	844										2,167
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47										$103.67
Number of Participants Receiving LIHEAP	18	6	20										44
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%										1.41%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00										$38,174.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350										353
Customers Newly Added to AMP Agreement	40	29	55										124
New Enrollments that were "transferred plans"	3	0	1										4
Customers Removed - Complete	13	15	17										45
Customers Removed - Defaulted	43	38	34										115
Customers Removed - Cancelled	11	20	30										61
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73										$74,343.86
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96										$1,189,980.36
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59										$1,122.75
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97										$86,943.29
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41										$82.15
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82										$ 1,424.76
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%										78.08%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83										$1,010,486.00
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99										$ 79,563.29
Total Forgiveness Credits (count)	211	247	281										739
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86										$ 107.79
Number of Participants Receiving LIHEAP	31	14	24										69
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%										6.46%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00										$ 51,564.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

May 7, 2021

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
April 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for April 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

May 7, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%

Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,071,075	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$90,231
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241

Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402									1,389
Customers Newly Added to AMP Agreement	182	133	227	171									713
New Enrollments that were "transferred plans"	12	2	6	2									22
Customers Removed - Complete	32	55	7	31									125
Customers Removed - Defaulted	141	136	130	97									504
Customers Removed - Cancelled	47	59	91	46									243
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98									$575,319.82
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44									$6,269,100.84
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90									$1,128.32
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58									$672,300.06
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88									$120.98
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97									$ 1,552.33
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%									80.56%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72									$8,625,374.54
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29									$ 403,753.37
Total Forgiveness Credits (count)	806	975	1,125	977									3,883
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38									$ 104.13
Number of Participants Receiving LIHEAP	49	20	44	55									168
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%									3.01%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00									$129,679.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043									1,034
Customers Newly Added to AMP Agreement	142	104	172	119									537
New Enrollments that were "transferred plans"	9	2	5	1									17
Customers Removed - Complete	19	40	53	23									135
Customers Removed - Defaulted	98	98	96	70									362
Customers Removed - Cancelled	36	39	61	35									171
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10									$471,622.08
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88									$4,672,318.32
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99									$1,129.32
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19									$548,184.38
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61									$132.49
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43									$1,591.05
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%									81.19%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89									$6,587,459.88
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20									$289,905.99
Total Forgiveness Credits (count)	595	728	844	741									2,908
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22									$103.31
Number of Participants Receiving LIHEAP	18	6	20	15									59
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%									1.41%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00									$48,856.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359									355
Customers Newly Added to AMP Agreement	40	29	55	52									176
New Enrollments that were "transferred plans"	3	0	1	1									5
Customers Removed - Complete	13	15	17	8									53
Customers Removed - Defaulted	43	38	34	27									142
Customers Removed - Cancelled	11	20	30	11									72
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88									$103,697.74
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56									$1,596,118.92
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30									$1,124.89
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39									$124,115.68
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54									$87.50
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88									$ 1,436.04
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%									78.58%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83									$1,538,174.83
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09									$ 103,847.38
Total Forgiveness Credits (count)	211	247	281	236									975
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89									$ 106.56
Number of Participants Receiving LIHEAP	31	14	24	40									109
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%									7.63%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00									$ 80,823.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

June 11, 2021

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
May 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for May 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

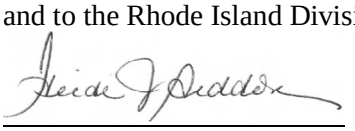
cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

June 11, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,071,075	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$90,231
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629								1,437
Customers Newly Added to AMP Agreement	182	133	227	171	346								1,059
New Enrollments that were "transferred plans"	12	2	6	2	3								25
Customers Removed - Complete	32	55	7	31	48								173
Customers Removed - Defaulted	141	136	130	97	89								593
Customers Removed - Cancelled	47	59	91	46	64								307
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69								$718,571.51
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16								$8,178,930.00
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39								$1,137.14
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43								$882,463.49
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01								$122.58
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74								$ 1,577.81
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%								81.19%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68								$11,361,673.22
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25								$ 494,906.62
Total Forgiveness Credits (count)	806	975	1,125	977	873								4,756
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41								$ 104.19
Number of Participants Receiving LIHEAP	49	20	44	55	55								223
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%								3.08%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00								$173,981.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189								1,065
Customers Newly Added to AMP Agreement	142	104	172	119	232								769
New Enrollments that were "transferred plans"	9	2	5	1	2								19
Customers Removed - Complete	19	40	53	23	34								169
Customers Removed - Defaulted	98	98	96	70	62								424
Customers Removed - Cancelled	36	39	61	35	43								214
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21								$586,392.29
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28								$6,073,932.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81								$1,139.21
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27								$711,900.65
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69								$133.53
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69								$1,613.38
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%								81.60%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20								$8,611,968.08
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21								$359,542.20
Total Forgiveness Credits (count)	595	728	844	741	659								3,567
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66								$103.78
Number of Participants Receiving LIHEAP	18	6	20	15	16								75
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%								1.40%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00								$63,756.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440								372
Customers Newly Added to AMP Agreement	40	29	55	52	114								290
New Enrollments that were "transferred plans"	3	0	1	1	1								6
Customers Removed - Complete	13	15	17	8	14								67
Customers Removed - Defaulted	43	38	34	27	27								169
Customers Removed - Cancelled	11	20	30	11	21								93
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48								$132,179.22
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88								$2,104,333.80
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03								$1,130.92
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16								$170,562.84
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56								$91.11
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70								$ 1,472.37
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%								79.89%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48								$2,249,965.31
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04								$ 125,364.42
Total Forgiveness Credits (count)	211	247	281	236	214								1,189
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54								$ 105.36
Number of Participants Receiving LIHEAP	31	14	24	40	39								148
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%								7.88%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00								$ 110,225.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

July 16, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
June 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for June 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

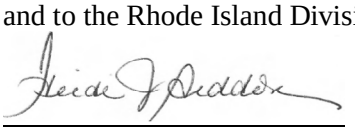
cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

July 16, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127							1,552
Customers Newly Added to AMP Agreement	182	133	227	171	346	714							1,773
New Enrollments that were "transferred plans"	12	2	6	2	3	10							35
Customers Removed - Complete	32	55	7	31	48	67							240
Customers Removed - Defaulted	141	136	130	97	89	119							712
Customers Removed - Cancelled	47	59	91	46	64	185							492
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04							$946,700.55
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64							$10,713,785.64
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75							$1,146.24
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66							$1,150,170.15
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86							$123.13
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74							$ 1,616.14
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%							82.37%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32							$15,206,736.54
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28							$ 615,384.90
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143							5,899
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40							$ 104.39
Number of Participants Receiving LIHEAP	49	20	44	55	55	11							234
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%							2.65%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00							$182,595.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493							1,137
Customers Newly Added to AMP Agreement	142	104	172	119	232	446							1,215
New Enrollments that were "transferred plans"	9	2	5	1	2	6							25
Customers Removed - Complete	19	40	53	23	34	44							213
Customers Removed - Defaulted	98	98	96	70	62	79							503
Customers Removed - Cancelled	36	39	61	35	43	107							321
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39							$774,862.68
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56							$7,870,514.16
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33							$1,149.90
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80							$914,417.45
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64							$133.88
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25							$1,658.02
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%							82.59%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33							$11,420,682.41
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43							$450,243.63
Total Forgiveness Credits (count)	595	728	844	741	659	853							4,420
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33							$104.20
Number of Participants Receiving LIHEAP	18	6	20	15	16	1							76
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%							1.18%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00							$64,692.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634							416
Customers Newly Added to AMP Agreement	40	29	55	52	114	268							558
New Enrollments that were "transferred plans"	3	0	1	1	1	4							10
Customers Removed - Complete	13	15	17	8	14	23							90
Customers Removed - Defaulted	43	38	34	27	27	40							209
Customers Removed - Cancelled	11	20	30	11	21	78							171
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65							$171,837.87
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08							$2,842,607.88
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47							$1,136.51
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86							$235,752.70
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82							$93.06
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61							$ 1,499.41
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%							81.60%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99							$3,286,314.30
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85							$ 155,141.27
Total Forgiveness Credits (count)	211	247	281	236	214	290							1,479
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67							$ 104.91
Number of Participants Receiving LIHEAP	31	14	24	40	39	10							158
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%							6.83%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00							$ 117,903.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

August 20, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
July 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for July 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

August 16, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297						1,658
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392						2,165
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3						38
Customers Removed - Complete	32	55	7	31	48	67	74						314
Customers Removed - Defaulted	141	136	130	97	89	119	106						818
Customers Removed - Cancelled	47	59	91	46	64	185	69						561
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28						$1,289,124.83
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92						$13,484,140.56
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07						$1,154.79
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33						$1,424,058.48
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23						$122.57
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47						$ 1,654.75
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%						83.32%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66						$19,539,972.20
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98						$ 753,245.88
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261						7,160
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32						$ 105.09
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44						278
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%						2.54%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00						$215,620.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567						1,198
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240						1,455
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2						27
Customers Removed - Complete	19	40	53	23	34	44	56						269
Customers Removed - Defaulted	98	98	96	70	62	79	78						581
Customers Removed - Cancelled	36	39	61	35	43	107	43						364
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22						$1,068,927.90
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68						$9,782,625.84
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23						$1,159.95
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67						$1,118,470.12
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21						$133.35
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31						$1,705.64
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%						83.41%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95						$14,541,070.36
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06						$555,016.69
Total Forgiveness Credits (count)	595	728	844	741	659	853	940						5,360
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46						$105.24
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10						86
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%						1.10%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00						$72,455.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730						460
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152						710
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1						11
Customers Removed - Complete	13	15	17	8	14	23	18						108
Customers Removed - Defaulted	43	38	34	27	27	40	28						237
Customers Removed - Cancelled	11	20	30	11	21	78	26						197
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60						$220,197.47
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24						$3,700,851.12
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67						$1,142.10
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66						$305,588.36
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66						$93.43
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43						$ 1,522.56
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%						82.95%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71						$4,499,162.01
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92						$ 188,229.19
Total Forgiveness Credits (count)	211	247	281	236	214	290	321						1,800
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07						$ 104.65
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34						192
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%						6.52%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00						$ 143,165.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

September 7, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
August 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for August 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

September 7, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437					1,756
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299					2,464
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9					47
Customers Removed - Complete	32	55	7	31	48	67	74	44					358
Customers Removed - Defaulted	141	136	130	97	89	119	106	88					906
Customers Removed - Cancelled	47	59	91	46	64	185	69	64					625
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25					$1,758,149.08
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60					$16,461,449.16
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71					$1,163.15
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57					$1,699,343.05
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96					$121.37
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11					$ 1,689.42
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%					83.90%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78					$24,248,532.98
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94					$ 972,194.82
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898					9,058
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35					$ 106.38
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126					404
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%					2.87%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00					$307,679.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652					1,255
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191					1,646
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6					33
Customers Removed - Complete	19	40	53	23	34	44	56	35					304
Customers Removed - Defaulted	98	98	96	70	62	79	78	51					632
Customers Removed - Cancelled	36	39	61	35	43	107	43	49					413
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60					$1,472,724.50
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72					$11,824,141.56
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78					$1,169.43
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14					$1,324,182.26
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52					$132.25
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14					$1,747.07
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%					83.87%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25					$17,906,440.61
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79					$717,882.48
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382					6,742
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84					$106.81
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36					122
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%					1.23%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00					$98,851.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785					501
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108					818
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3					14
Customers Removed - Complete	13	15	17	8	14	23	18	9					117
Customers Removed - Defaulted	43	38	34	27	27	40	28	37					274
Customers Removed - Cancelled	11	20	30	11	21	78	26	15					212
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65					$285,245.12
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88					$4,636,644.00
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09					$1,148.35
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43					$375,160.79
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62					$92.83
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07					$ 1,546.12
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%					83.83%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53					$5,842,352.54
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15					$ 244,312.34
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516					2,316
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68					$ 105.15
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90					282
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%					7.13%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00					$ 208,828.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

October 7, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
September 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are five copies of the Arrearage Management Program monthly report for September 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

October 7, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507				1,839
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220				2,684
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16				63
Customers Removed - Complete	32	55	7	31	48	67	74	44	39				397
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81				987
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71				696
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69				$2,158,921.77
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56				$19,528,245.72
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29				$1,169.83
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65				$1,952,964.70
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16				$119.13
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67				$ 1,715.56
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%				84.14%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08				$29,073,682.06
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58				$ 1,174,010.40
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775				10,833
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69				$ 107.19
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32				436
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%				2.69%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00				$335,014.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702				1,304
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136				1,782
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13				46
Customers Removed - Complete	19	40	53	23	34	44	56	35	30				334
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57				689
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59				472
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88				$1,812,289.38
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44				$13,930,122.00
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35				$1,176.97
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56				$1,512,802.82
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82				$129.87
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57				$1,777.13
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%				84.01%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85				$21,340,353.46
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60				$868,985.08
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330				8,072
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61				$107.57
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8				130
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%				1.15%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00				$107,092.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805				535
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84				902
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3				17
Customers Removed - Complete	13	15	17	8	14	23	18	9	9				126
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44				318
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12				224
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81				$346,452.93
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64				$5,596,739.64
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66				$1,153.28
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09				$440,161.88
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74				$91.49
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24				$ 1,566.36
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%				84.34%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23				$7,233,588.77
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98				$ 295,025.32
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445				2,761
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96				$ 106.13
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24				306
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%				6.67%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00				$ 227,922.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

November 19, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
October 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for October 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

November 19, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401			1,895
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130			2,814
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8			71
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45			442
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146			1,133
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56			752
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72			$2,401,388.49
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88			$22,480,035.60
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40			$1,175.79
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48			$2,179,146.18
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20			$116.63
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87			$ 1,733.19
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%			84.06%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62			$33,616,075.68
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41			$ 1,389,002.81
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005			12,838
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22			$ 107.19
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0			436
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%			2.43%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -			$335,014.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655			1,340
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78			1,860
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4			50
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35			369
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62			751
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44			516
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72			$1,996,717.10
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08			$15,983,380.08
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63			$1,183.34
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02			$1,683,531.84
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15			$127.20
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82			$1,795.90
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%			83.86%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83			$24,592,138.29
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14			$1,025,483.22
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499			9,571
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40			$107.25
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0			130
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%			1.03%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -			$107,092.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746			556
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52			954
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4			21
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10			136
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84			402
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12			236
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00			$404,491.93
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80			$6,495,271.44
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46			$1,158.39
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46			$495,614.34
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33			$89.77
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03			$ 1,582.72
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%			84.45%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79			$8,524,197.56
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27			$ 353,519.59
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506			3,267
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60			$ 107.08
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0			306
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%			6.01%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -			$ 227,922.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

December 10, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
November 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for November 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

December 10, 2021
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252		1,928
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91		2,905
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15		86
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45		487
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153		1,286
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74		826
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58		$2,680,599.07
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32		$25,261,456.92
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08		$1,181.18
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83		$2,378,226.01
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40		$114.07
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94		$ 1,742.08
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%		83.71%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99		$37,739,362.67
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89		$ 1,608,100.70
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010		14,848
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00		$ 107.36
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2		438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%		2.21%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00		$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584		1,362
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62		1,922
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11		61
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35		404
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62		813
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56		572
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59		$2,197,778.69
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20		$17,957,633.28
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37		$1,189.07
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48		$1,837,026.32
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90		$124.44
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17		$1,804.74
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%		83.47%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60		$27,590,932.89
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04		$1,182,722.26
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484		11,055
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95		$107.13
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1		131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%		0.94%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00		$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668		566
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29		983
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4		25
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10		146
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91		493
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18		254
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99		$482,640.92
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12		$7,302,439.56
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33		$1,162.93
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35		$541,199.69
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24		$87.82
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37		$ 1,591.87
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%		84.23%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39		$9,648,689.95
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85		$ 415,378.44
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526		3,793
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60		$ 108.03
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1		307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%		5.47%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00		$ 228,805.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

January 21, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
December 2021

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for December 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

January 21, 2022
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

February 17, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
January 2022

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for January 2022. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

February 17, 2022
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,915												1,915
Customers Newly Added to AMP Agreement	73												73
New Enrollments that were "transferred plans"	9												9
Customers Removed - Complete	65												65
Customers Removed - Defaulted	188												188
Customers Removed - Cancelled	39												39
Total Customer Payments	$ 203,337.63												$203,337.63
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80												$2,371,048.80
Average Amount to be forgiven for all participating customers	$ 1,238.14												$1,238.14
Total installment amount for all RI AMP customers	$ 153,134.38												$153,134.38
Average installment amount for all RI AMP customers	$ 79.96												$79.96
Average arrears balance not yet forgiven	$ 1,693.75												$ 1,693.75
Average arrearage balance as a percentage of the total balance	74.12%												74.12%
Total Amount of Arrears Outstanding	$ 3,243,546.81												$3,243,546.81
Forgiveness Credits Applied during the reporting period	$ 197,371.49												$ 197,371.49
Total Forgiveness Credits (count)	1,786												1,786
Average Monthly Forgiveness Credit	$ 110.51												$ 110.51
Number of Participants Receiving LIHEAP	78												78
Percentage of Participants Receiving LIHEAP	4.07%												4.07%
Total Fuel Assistance Payments	$ 52,700.00												$52,700.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,383												1,383
Customers Newly Added to AMP Agreement	49												49
New Enrollments that were "transferred plans"	8												8
Customers Removed - Complete	54												54
Customers Removed - Defaulted	99												99
Customers Removed - Cancelled	28												28
Total Customer Payments	$ 159,146.26												$159,146.26
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60												$1,727,430.60
Average Amount to be forgiven for all participating customers	$ 1,249.04												$1,249.04
Total installment amount for all RI AMP customers	$ 123,223.34												$123,223.34
Average installment amoutn for all RI AMP customers	$ 89.09												$89.09
Average arrears balance not yet forgiven	$ 1,782.86												$1,782.86
Average Arrearage balance as a percentage of the total balance	74.31%												74.31%
Total Amount of Arrears Outstanding	$ 2,465,706.69												$2,465,706.69
Forgiveness Credits Applied during the reporting period	$ 141,010.11												$141,010.11
Total Forgiveness Credits (count)	1,307												1,307
Average Monthly Forgiveness Credit	$ 107.88												$107.88
Number of Participants Receiving LIHEAP	36												36
Percentage of Participants Receiving LIHEAP	2.60%												2.60%
Total Fuel Assistance Payments	$ 25,970.00												$25,970.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	532												532
Customers Newly Added to AMP Agreement	24												24
New Enrollments that were "transferred plans"	1												1
Customers Removed - Complete	11												11
Customers Removed - Defaulted	89												89
Customers Removed - Cancelled	11												11
Total Customer Payments	$ 44,191.37												$44,191.37
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20												$643,618.20
Average Amount to be forgiven for all participating customers	$ 1,209.80												$1,209.80
Total installment amount for all RI AMP customers	$ 29,911.04												$29,911.04
Average installment amount for all RI AMP customers	$ 56.22												$56.22
Average arrears balance not yet forgiven	$ 1,462.10												$ 1,462.10
Average Arrearage balance as a percentage of the total balance	73.53%												73.53%
Total Amount of Arrears Outstanding	$ 777,840.12												$777,840.12
Forgiveness Credits Applied during the reporting period	$ 56,361.38												$ 56,361.38
Total Forgiveness Credits (count)	479												479
Average Monthly Forgiveness Credit	$ 117.66												$ 117.66
Number of Participants Receiving LIHEAP	42												42
Percentage of Participants Receiving LIHEAP	7.89%												7.89%
Total Fuel Assistance Payments	$ 26,730.00												$ 26,730.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

March 17, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
February 2022

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for February 2022. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

March 17, 2022
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,915	1,814											1,865
Customers Newly Added to AMP Agreement	73	101											174
New Enrollments that were "transferred plans"	9	5											14
Customers Removed - Complete	65	63											128
Customers Removed - Defaulted	188	120											308
Customers Removed - Cancelled	39	42											81
Total Customer Payments	$ 203,337.63	$ 166,753.52											$370,091.15
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04											$4,611,987.84
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35											$1,236.75
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96											$298,745.34
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27											$80.12
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58											$ 1,661.67
Average arrearage balance as a percentage of the total balance	74.12%	72.15%											73.14%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87											$6,199,618.68
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36											$ 348,798.85
Total Forgiveness Credits (count)	1,786	1,382											3,168
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57											$ 110.04
Number of Participants Receiving LIHEAP	78	40											118
Percentage of Participants Receiving LIHEAP	4.07%	2.20%											3.14%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00											$82,073.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,383	1,292											1,338
Customers Newly Added to AMP Agreement	49	57											106
New Enrollments that were "transferred plans"	8	4											12
Customers Removed - Complete	54	56											110
Customers Removed - Defaulted	99	79											178
Customers Removed - Cancelled	28	28											56
Total Customer Payments	$ 159,146.26	$ 125,613.66											$284,759.92
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32											$3,336,829.92
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66											$1,247.35
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74											$237,182.08
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20											$88.65
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55											$1,745.21
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%											73.21%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92											$4,671,870.61
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01											$252,597.12
Total Forgiveness Credits (count)	1,307	1,026											2,333
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75											$108.32
Number of Participants Receiving LIHEAP	36	9											45
Percentage of Participants Receiving LIHEAP	2.60%	0.69%											1.65%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00											$33,205.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	532	522											527
Customers Newly Added to AMP Agreement	24	44											68
New Enrollments that were "transferred plans"	1	1											2
Customers Removed - Complete	11	7											18
Customers Removed - Defaulted	89	41											130
Customers Removed - Cancelled	11	14											25
Total Customer Payments	$ 44,191.37	$ 41,139.86											$85,331.23
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72											$1,275,157.92
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84											$1,209.82
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22											$61,563.26
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63											$58.43
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60											$ 1,449.35
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%											72.92%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95											$1,527,748.07
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35											$ 96,201.73
Total Forgiveness Credits (count)	479	356											835
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91											$ 114.79
Number of Participants Receiving LIHEAP	42	31											73
Percentage of Participants Receiving LIHEAP	7.89%	5.93%											6.91%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00											$ 48,868.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

April 14, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
March 2022

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for March 2022. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

April 14, 2022
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667										1,799
Customers Newly Added to AMP Agreement	73	101	124										298
New Enrollments that were "transferred plans"	9	5	7										21
Customers Removed - Complete	65	63	113										241
Customers Removed - Defaulted	188	120	112										420
Customers Removed - Cancelled	39	42	60										141
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79										$572,650.94
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00										$6,684,963.84
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35	$ 1,243.53										$1,239.01
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75										$447,080.09
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98										$83.07
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57										$ 1,654.97
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%										72.43%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83										$8,936,125.51
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30										$ 526,964.15
Total Forgiveness Credits (count)	1,786	1,382	1,617										4,785
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18										$ 110.09
Number of Participants Receiving LIHEAP	78	40	31										149
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%										2.71%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00										$101,825.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182										1,286
Customers Newly Added to AMP Agreement	49	57	86										192
New Enrollments that were "transferred plans"	8	4	4										16
Customers Removed - Complete	54	56	86										196
Customers Removed - Defaulted	99	79	77										255
Customers Removed - Cancelled	28	28	44										100
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89										$438,009.81
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08										$4,819,059.00
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66	$ 1,254.00										$1,249.57
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36										$348,677.44
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32										$90.54
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67										$1,738.03
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%										72.48%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59										$6,709,254.20
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07										$380,849.19
Total Forgiveness Credits (count)	1,307	1,026	1,179										3,512
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78										$108.47
Number of Participants Receiving LIHEAP	36	9	7										52
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%										1.29%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00										$37,031.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485										513
Customers Newly Added to AMP Agreement	24	44	38										106
New Enrollments that were "transferred plans"	1	1	3										5
Customers Removed - Complete	11	7	27										45
Customers Removed - Defaulted	89	41	35										165
Customers Removed - Cancelled	11	14	16										41
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90										$134,641.13
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72	$ 590,746.92										$1,865,904.84
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84	$ 1,218.03										$1,212.56
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39										$98,402.65
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95										$64.27
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49										$ 1,446.73
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%										72.26%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24										$2,226,871.31
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23										$ 146,114.96
Total Forgiveness Credits (count)	479	356	438										1,273
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95										$ 114.51
Number of Participants Receiving LIHEAP	42	31	24										97
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%										6.25%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00										$ 64,794.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

May 12, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
April 2022

Dear Ms. Massaro:

On behalf of National Grid,[1] enclosed are six copies of the Arrearage Management Program monthly report for April 2022. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

[1] The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

May 12, 2022
Date

Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; Jennifer.hutchinson@nationalgrid.com; Celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com;	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775									1,793
Customers Newly Added to AMP Agreement	73	101	124	276									574
New Enrollments that were "transferred plans"	9	5	7	9									30
Customers Removed - Complete	65	63	113	85									326
Customers Removed - Defaulted	188	120	112	102									522
Customers Removed - Cancelled	39	42	60	74									215
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20									$714,827.14
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16									$8,894,064.00
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56									$1,240.40
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13									$617,492.22
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00									$86.30
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12									$ 1,670.26
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%	74.03%									72.83%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15									$11,982,241.66
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46									$ 664,521.61
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248									6,033
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22									$ 110.12
Number of Participants Receiving LIHEAP	78	40	31	62									211
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%									2.90%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00									$145,237.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220									1,269
Customers Newly Added to AMP Agreement	49	57	86	158									350
New Enrollments that were "transferred plans"	8	4	4	5									21
Customers Removed - Complete	54	56	86	72									268
Customers Removed - Defaulted	99	79	77	65									320
Customers Removed - Cancelled	28	28	44	52									152
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28									$546,118.09
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08									$6,360,382.08
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37									$1,253.02
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46									$474,377.90
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03									$93.66
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47									$1,755.39
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%	73.68%									72.78%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97									$8,914,375.17
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93									$481,225.12
Total Forgiveness Credits (count)	1,307	1,026	1,179	914									4,426
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82									$108.81
Number of Participants Receiving LIHEAP	36	9	7	7									59
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%									1.11%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00									$41,218.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555									524
Customers Newly Added to AMP Agreement	24	44	38	118									224
New Enrollments that were "transferred plans"	1	1	3	4									9
Customers Removed - Complete	11	7	27	13									58
Customers Removed - Defaulted	89	41	35	37									202
Customers Removed - Cancelled	11	14	16	22									63
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92									$168,709.05
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08									$2,533,681.92
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20									$1,210.22
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67									$143,114.32
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56									$68.34
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30									$ 1,463.87
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%	74.97%									72.94%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18									$3,067,866.49
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53									$ 183,296.49
Total Forgiveness Credits (count)	479	356	438	334									1,607
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32									$ 113.71
Number of Participants Receiving LIHEAP	42	31	24	55									152
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%									7.17%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00									$ 104,019.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

June 15, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
May 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for May 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

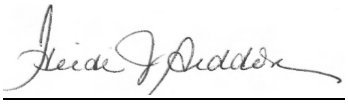
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

June 15, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072								1,849
Customers Newly Added to AMP Agreement	73	101	124	276	553								1,127
New Enrollments that were "transferred plans"	9	5	7	9	4								34
Customers Removed - Complete	65	63	113	85	108								434
Customers Removed - Defaulted	188	120	112	102	80								602
Customers Removed - Cancelled	39	42	60	74	112								327
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70								$936,223.84
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08								$11,456,182.08
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54								$1,239.62
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16								$831,854.38
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45								$89.73
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35								$ 1,697.67
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%	74.03%	79.12%								74.09%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55								$15,727,074.21
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28								$ 800,623.89
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242								7,275
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58								$ 110.01
Number of Participants Receiving LIHEAP	78	40	31	62	75								286
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%								3.04%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00								$200,898.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372								1,290
Customers Newly Added to AMP Agreement	49	57	86	158	334								684
New Enrollments that were "transferred plans"	8	4	4	5	1								22
Customers Removed - Complete	54	56	86	72	86								354
Customers Removed - Defaulted	99	79	77	65	48								368
Customers Removed - Cancelled	28	28	44	52	73								225
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92								$701,178.01
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84								$8,105,746.92
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13								$1,256.84
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76								$626,756.66
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06								$97.14
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35								$1,791.78
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%	73.68%	78.47%								73.92%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15								$11,572,424.32
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45								$579,567.57
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897								5,323
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63								$108.97
Number of Participants Receiving LIHEAP	36	9	7	7	40								99
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%								1.47%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00								$72,593.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700								559
Customers Newly Added to AMP Agreement	24	44	38	118	219								443
New Enrollments that were "transferred plans"	1	1	3	4	3								12
Customers Removed - Complete	11	7	27	13	22								80
Customers Removed - Defaulted	89	41	35	37	32								234
Customers Removed - Cancelled	11	14	16	22	39								102
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78								$235,045.83
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24								$3,350,435.16
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79								$1,201.53
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40								$205,097.72
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54								$72.38
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54								$ 1,481.61
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%	74.97%	80.74%								74.50%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40								$4,154,649.89
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83								$ 221,056.32
Total Forgiveness Credits (count)	479	356	438	334	345								1,952
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44								$ 112.86
Number of Participants Receiving LIHEAP	42	31	24	55	35								187
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%								6.73%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00								$ 128,305.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

July 12, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
June 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for June 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

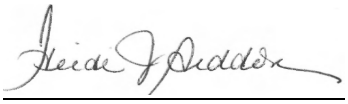
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

July 12, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121							1,894
Customers Newly Added to AMP Agreement	73	101	124	276	553	449							1,576
New Enrollments that were "transferred plans"	9	5	7	9	4	11							45
Customers Removed - Complete	65	63	113	85	108	299							733
Customers Removed - Defaulted	188	120	112	102	80	107							709
Customers Removed - Cancelled	39	42	60	74	112	48							375
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14							$1,181,199.98
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68							$14,058,062.76
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72							$1,237.47
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92							$1,063,858.30
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38							$93.01
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45							$ 1,733.80
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%							75.93%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47							$19,787,630.68
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93							$ 975,931.82
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595							8,870
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91							$ 110.00
Number of Participants Receiving LIHEAP	78	40	31	62	75	43							329
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%							2.87%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00							$231,017.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365							1,302
Customers Newly Added to AMP Agreement	49	57	86	158	334	288							972
New Enrollments that were "transferred plans"	8	4	4	5	1	8							30
Customers Removed - Complete	54	56	86	72	86	234							588
Customers Removed - Defaulted	99	79	77	65	48	64							432
Customers Removed - Cancelled	28	28	44	52	73	31							256
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38							$865,692.39
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12							$9,836,945.04
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27							$1,258.75
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58							$789,753.24
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41							$100.85
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17							$1,844.18
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%							75.80%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48							$14,447,357.80
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56							$702,366.13
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109							6,432
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72							$109.26
Number of Participants Receiving LIHEAP	36	9	7	7	40	10							109
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%							1.35%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00							$79,975.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756							592
Customers Newly Added to AMP Agreement	24	44	38	118	219	161							604
New Enrollments that were "transferred plans"	1	1	3	4	3	3							15
Customers Removed - Complete	11	7	27	13	22	65							145
Customers Removed - Defaulted	89	41	35	37	32	43							277
Customers Removed - Cancelled	11	14	16	22	39	17							119
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76							$315,507.59
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84							$4,219,269.00
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25							$1,192.82
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34							$274,105.06
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27							$75.53
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28							$ 1,496.05
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%							76.26%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99							$5,340,272.88
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37							$ 273,565.69
Total Forgiveness Credits (count)	479	356	438	334	345	486							2,438
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04							$ 112.05
Number of Participants Receiving LIHEAP	42	31	24	55	35	33							220
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%							6.34%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00							$ 151,042.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

August 11, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
July 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for July 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

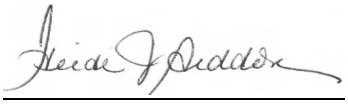
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

August 11, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192						1,937
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343						1,919
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6						51
Customers Removed - Complete	65	63	113	85	108	299	170						903
Customers Removed - Defaulted	188	120	112	102	80	107	73						782
Customers Removed - Cancelled	39	42	60	74	112	48	61						436
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63						$1,410,165.61
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68						$16,752,337.44
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13						$1,236.28
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52						$1,308,067.82
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40						$95.63
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50						$ 1,769.33
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%						77.67%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26						$24,133,272.94
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50						$ 1,123,579.32
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319						10,189
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93						$ 110.27
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87						416
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%						3.03%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00						$291,013.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414						1,318
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235						1,207
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5						35
Customers Removed - Complete	54	56	86	72	86	234	126						714
Customers Removed - Defaulted	99	79	77	65	48	64	42						474
Customers Removed - Cancelled	28	28	44	52	73	31	44						300
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96						$1,031,681.35
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56						$11,633,781.60
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74						$1,260.46
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65						$962,544.89
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20						$103.90
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21						$1,890.75
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%						77.60%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36						$17,516,043.16
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05						$803,925.18
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879						7,311
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53						$110.16
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19						128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%						1.35%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00						$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778						618
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108						712
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1						16
Customers Removed - Complete	11	7	27	13	22	65	44						189
Customers Removed - Defaulted	89	41	35	37	32	43	31						308
Customers Removed - Cancelled	11	14	16	22	39	17	17						136
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67						$378,484.26
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12						$5,116,707.12
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51						$1,187.20
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87						$345,522.93
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79						$77.85
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33						$ 1,516.81
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%						77.86%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90						$6,617,229.78
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45						$ 319,654.14
Total Forgiveness Credits (count)	479	356	438	334	345	486	440						2,878
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74						$ 111.01
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68						288
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%						6.68%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00						$ 197,431.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

September 12, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
August 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for August 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

September 12, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	July	August	September	October	November	December	YTD 2022
Number of Customers Active	2,192	2,167					1,965
Customers Newly Added to AMP Agreement	343	329					2,248
New Enrollments that were "transferred plans"	6	9					60
Customers Removed - Complete	170	162					1,065
Customers Removed - Defaulted	73	150					932
Customers Removed - Cancelled	61	83					519
Total Customer Payments	$ 228,965.63	$ 279,431.66					$1,689,597.27
Total Amount to be Forgiven For All Participating Customers	$ 2,694,274.68	$ 2,646,699.36					$19,399,036.80
Average Amount to be forgiven for all participating customers	$ 1,229.13	$ 1,221.36					$1,234.42
Total installment amount for all RI AMP customers	$ 244,209.52	$ 240,176.64					$1,548,244.46
Average installment amount for all RI AMP customers	$ 111.40	$ 110.83					$97.53
Average arrears balance not yet forgiven	$ 1,982.50	$ 2,006.37					$ 1,798.96
Average arrearage balance as a percentage of the total balance	88.09%	89.40%					79.14%
Total Amount of Arrears Outstanding	$ 4,345,642.26	$ 4,437,819.38					$28,571,092.32
Forgiveness Credits Applied during the reporting period	$ 147,647.50	$ 192,464.40					$ 1,316,043.72
Total Forgiveness Credits (count)	1,319	1,673					11,862
Average Monthly Forgiveness Credit	$ 111.93	$ 115.04					$ 110.87
Number of Participants Receiving LIHEAP	87	5					421
Percentage of Participants Receiving LIHEAP	3.96%	0.23%					2.68%
Total Fuel Assistance Payments	$ 59,996.00	$ 3,050.00					$294,063.00

ELECTRIC ONLY

	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,414	1,406					1,329
Customers Newly Added to AMP Agreement	235	224					1,431
New Enrollments that were "transferred plans"	5	5					40
Customers Removed - Complete	126	119					833
Customers Removed - Defaulted	42	88					562
Customers Removed - Cancelled	44	64					364
Total Customer Payments	$ 165,988.96	$ 194,038.31					$1,225,719.66
Total Amount to be Forgiven For All Participating Customers	$ 1,796,836.56	$ 1,764,056.76					$13,397,838.36
Average Amount to be forgiven for all participating customers	$ 1,270.74	$ 1,254.66					$1,259.73
Total installment amount for all RI AMP customers	$ 172,791.65	$ 172,486.27					$1,135,031.16
Average installment amoutn for all RI AMP customers	$ 122.20	$ 122.67					$106.25
Average arrears balance not yet forgiven	$ 2,170.21	$ 2,194.93					$1,928.78
Average Arrearage balance as a percentage of the total balance	88.38%	90.21%					79.17%
Total Amount of Arrears Outstanding	$ 3,068,685.36	$ 3,086,075.61					$20,602,118.77
Forgiveness Credits Applied during the reporting period	$ 101,559.05	$ 127,150.84					$931,076.02
Total Forgiveness Credits (count)	879	1,086					8,397
Average Monthly Forgiveness Credit	$ 115.53	$ 117.08					$111.02
Number of Participants Receiving LIHEAP	19	0					128
Percentage of Participants Receiving LIHEAP	1.34%	0.00%					1.18%
Total Fuel Assistance Payments	$ 13,607.00	$ -					$93,582.00

GAS ONLY

	July	August	September	October	November	December	YTD 2022
Number of Customers Active	778	761					636
Customers Newly Added to AMP Agreement	108	105					817
New Enrollments that were "transferred plans"	1	4					20
Customers Removed - Complete	44	43					232
Customers Removed - Defaulted	31	62					370
Customers Removed - Cancelled	17	19					155
Total Customer Payments	$ 62,976.67	$ 85,393.35					$463,877.61
Total Amount to be Forgiven For All Participating Customers	$ 897,438.12	$ 882,642.60					$5,999,349.72
Average Amount to be forgiven for all participating customers	$ 1,153.51	$ 1,159.84					$1,183.78
Total installment amount for all RI AMP customers	$ 71,417.87	$ 67,690.37					$413,213.30
Average installment amount for all RI AMP customers	$ 91.79	$ 88.94					$79.24
Average arrears balance not yet forgiven	$ 1,641.33	$ 1,658.00					$ 1,534.46
Average Arrearage balance as a percentage of the total balance	87.41%	87.47%					79.06%
Total Amount of Arrears Outstanding	$ 1,276,956.90	$ 1,261,743.77					$7,878,973.55
Forgiveness Credits Applied during the reporting period	$ 46,088.45	$ 65,313.56					$ 384,967.70
Total Forgiveness Credits (count)	440	587					3,465
Average Monthly Forgiveness Credit	$ 104.74	$ 111.26					$ 111.04
Number of Participants Receiving LIHEAP	68	5					293
Percentage of Participants Receiving LIHEAP	8.74%	0.65%					5.93%
Total Fuel Assistance Payments	$ 46,389.00	$ 3,050.00					$ 200,481.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

October 20, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
September 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for September 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

October 20, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144				1,985
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236				2,484
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9				69
Customers Removed - Complete	65	63	113	85	108	299	170	162	71				1,136
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142				1,074
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82				601
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62				$2,119,405.89
Total Amount to be Forgiven For All Participating Customers	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44				$22,000,608.24
Average Amount to be forgiven for all participating customers	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41				$1,232.08
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77				$1,779,895.23
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04				$98.70
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27				$ 1,816.11
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%				80.17%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64				$32,758,904.96
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73				$ 1,474,496.45
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361				13,223
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42				$ 111.48
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0				421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%				2.38%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -				$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407				1,338
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165				1,596
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6				46
Customers Removed - Complete	54	56	86	72	86	234	126	119	49				882
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82				644
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62				426
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41				$1,578,626.07
Total Amount to be Forgiven For All Participating Customers	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92				$15,152,243.28
Average Amount to be forgiven for all participating customers	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91				$1,258.31
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04				$1,305,838.20
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39				$107.93
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70				$1,951.88
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%				80.32%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66				$23,608,456.43
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04				$1,037,542.06
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886				9,283
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16				$112.04
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0				128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%				1.05%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -				$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737				647
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71				888
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3				23
Customers Removed - Complete	11	7	27	13	22	65	44	43	22				254
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60				430
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20				175
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21				$540,779.82
Total Amount to be Forgiven For All Participating Customers	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52				$6,846,516.24
Average Amount to be forgiven for all participating customers	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47				$1,179.97
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73				$474,057.03
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55				$79.61
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08				$ 1,542.08
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%				79.81%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98				$9,060,448.53
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69				$ 436,954.39
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475				3,940
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44				$ 110.86
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0				293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%				5.27%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -				$ 200,481.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

November 18, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
October 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for October 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

November 18, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494			1,936
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116			2,600
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5			74
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43			1,179
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140			1,214
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607			1,208
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47			$2,511,202.36
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40			$23,755,559.64
Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66			$1,226.34
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86			$1,933,584.09
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87			$99.12
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50			$ 1,824.95
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%			81.02%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47			$35,604,230.43
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50			$ 1,628,095.95
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327			14,550
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74			$ 111.91
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0			421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%			2.14%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -			$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007			1,305
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77			1,673
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4			50
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29			911
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79			723
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390			816
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94			$1,919,978.01
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88			$16,377,875.16
Average Amount to be forgiven for all participating custo	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11			$1,254.19
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00			$1,420,214.20
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58			$108.50
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12			$1,964.80
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%			81.22%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44			$25,704,145.87
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29			$1,148,501.35
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910			10,193
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93			$113.03
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0			128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%			0.94%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -			$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487			631
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39			927
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1			24
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14			268
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61			491
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217			392
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53			$591,224.35
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24			$7,375,365.48
Average Amount to be forgiven for all participating custo	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93			$1,170.57
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86			$513,369.89
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72			$79.72
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29			$ 1,541.80
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%			80.53%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03			$9,810,084.56
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21			$ 479,594.60
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417			4,357
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25			$ 110.00
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0			293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%			4.74%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -			$ 200,481.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

December 15, 2022

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
November 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for November 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

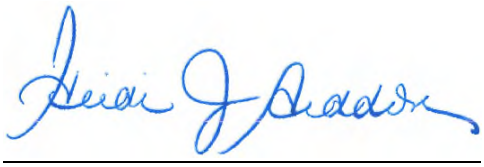
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

December 15, 2022
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418		1,889
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72		2,672
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4		78
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15		1,194
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95		1,309
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47		1,255
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70		$2,705,657.06
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00		$25,414,322.64
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79		$1,221.20
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69		$2,050,656.78
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56		$97.61
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44		$ 1,823.08
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%		81.43%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06		$38,162,931.49
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84		$ 1,738,997.79
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977		15,527
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51		$ 112.06
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0		421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%		1.95%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -		$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962		1,274
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44		1,717
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2		52
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10		921
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57		780
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33		849
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79		$2,079,384.80
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28		$17,541,139.44
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21		$1,250.10
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59		$1,506,599.79
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79		$106.79
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42		$1,965.13
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%		81.66%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51		$27,597,772.38
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74		$1,231,555.09
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715		10,908
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15		$113.31
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0		128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%		0.86%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -		$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456		615
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28		955
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2		26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5		273
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38		529
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14		406
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91		$626,272.26
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72		$7,870,864.20
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62		$1,162.93
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10		$544,056.99
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29		$78.59
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49		$ 1,534.23
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%		80.84%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55		$10,475,159.11
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10		$ 507,442.70
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262		4,619
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29		$ 109.66
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0		293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%		4.31%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -		$ 200,481.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

January 19, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
December 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for December 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

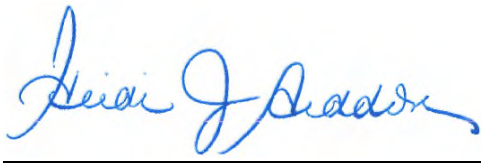
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

January 19, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

February 16, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
January 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for January 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

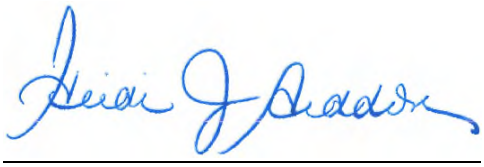
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

February 16, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363												1,363
Customers Newly Added to AMP Agreement	126												126
New Enrollments that were "transferred plans"	5												5
Customers Removed - Complete	8												8
Customers Removed - Defaulted	104												104
Customers Removed - Cancelled	27												27
Total Customer Payments	$ 77,265.85												$77,265.85
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88												$1,590,167.88
Average Amount to be forgiven for all participating cust	$ 1,166.66												$1,166.66
Total installment amount for all RI AMP customers	$ 85,960.77												$85,960.77
Average installment amount for all RI AMP customers	$ 63.06												$63.06
Average arrears balance not yet forgiven	$ 1,630.35												$ 1,630.35
Average arrearage balance as a percentage of the tota	79.24%												79.24%
Total Amount of Arrears Outstanding	$ 2,222,176.34												$2,222,176.34
Forgiveness Credits Applied during the reporting period	$ 120,653.03												$ 120,653.03
Total Forgiveness Credits (count)	1,099												1,099
Average Monthly Forgiveness Credit	$ 109.78												$ 109.78
Number of Participants Receiving LIHEAP	13												13
Percentage of Participants Receiving LIHEAP	0.95%												0.95%
Total Fuel Assistance Payments	$ 10,038.00												$10,038.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948												948
Customers Newly Added to AMP Agreement	69												69
New Enrollments that were "transferred plans"	4												4
Customers Removed - Complete	7												7
Customers Removed - Defaulted	48												48
Customers Removed - Cancelled	17												17
Total Customer Payments	$ 52,766.45												$52,766.45
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44												$1,141,867.44
Average Amount to be forgiven for all participating cust	$ 1,204.50												$1,204.50
Total installment amount for all RI AMP customers	$ 60,023.32												$60,023.32
Average installment amount for all RI AMP customers	$ 63.31												$63.31
Average arrears balance not yet forgiven	$ 1,759.55												$1,759.55
Average Arrearage balance as a percentage of the tota	79.50%												79.50%
Total Amount of Arrears Outstanding	$ 1,668,055.35												$1,668,055.35
Forgiveness Credits Applied during the reporting period	$ 92,902.26												$92,902.26
Total Forgiveness Credits (count)	833												833
Average Monthly Forgiveness Credit	$ 111.52												$111.52
Number of Participants Receiving LIHEAP	7												7
Percentage of Participants Receiving LIHEAP	0.73%												0.73%
Total Fuel Assistance Payments	$ 5,358.00												$5,358.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415												415
Customers Newly Added to AMP Agreement	57												57
New Enrollments that were "transferred plans"	1												1
Customers Removed - Complete	1												1
Customers Removed - Defaulted	56												56
Customers Removed - Cancelled	10												10
Total Customer Payments	$ 24,499.40												$24,499.40
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44												$448,300.44
Average Amount to be forgiven for all participating cust	$ 1,080.24												$1,080.24
Total installment amount for all RI AMP customers	$ 25,937.45												$25,937.45
Average installment amount for all RI AMP customers	$ 62.49												$62.49
Average arrears balance not yet forgiven	$ 1,335.23												$ 1,335.23
Average Arrearage balance as a percentage of the tota	78.49%												78.49%
Total Amount of Arrears Outstanding	$ 554,120.99												$554,120.99
Forgiveness Credits Applied during the reporting period	$ 27,750.77												$ 27,750.77
Total Forgiveness Credits (count)	266												266
Average Monthly Forgiveness Credit	$ 104.32												$ 104.32
Number of Participants Receiving LIHEAP	6												6
Percentage of Participants Receiving LIHEAP	1.44%												1.44%
Total Fuel Assistance Payments	$ 4,680.00												$ 4,680.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

March 16, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
February 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for February 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

March 16, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356											1,360
Customers Newly Added to AMP Agreement	126	110											236
New Enrollments that were "transferred plans"	5	3											8
Customers Removed - Complete	8	15											23
Customers Removed - Defaulted	104	76											180
Customers Removed - Cancelled	27	27											54
Total Customer Payments	$ 77,265.85	$ 74,570.37											$151,836.22
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92											$3,175,231.80
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92											$1,167.79
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58											$178,299.35
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09											$65.58
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87											$ 1,603.61
Average arrearage balance as a percentage of the tota	79.24%	76.59%											77.92%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86											$4,360,413.20
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48											$ 230,928.51
Total Forgiveness Credits (count)	1,099	1,069											2,168
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15											$ 106.47
Number of Participants Receiving LIHEAP	13	85											98
Percentage of Participants Receiving LIHEAP	0.95%	6.26%											3.61%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00											$77,911.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938											943
Customers Newly Added to AMP Agreement	69	51											120
New Enrollments that were "transferred plans"	4	3											7
Customers Removed - Complete	7	11											18
Customers Removed - Defaulted	48	34											82
Customers Removed - Cancelled	17	19											36
Total Customer Payments	$ 52,766.45	$ 49,972.92											$102,739.37
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80											$2,270,394.24
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12											$1,203.81
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71											$120,923.03
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92											$64.12
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80											$1,728.18
Average Arrearage balance as a percentage of the tota	79.50%	76.46%											77.98%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28											$3,259,658.63
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63											$173,275.89
Total Forgiveness Credits (count)	833	777											1,610
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44											$107.48
Number of Participants Receiving LIHEAP	7	31											38
Percentage of Participants Receiving LIHEAP	0.73%	3.30%											2.02%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00											$30,720.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418											417
Customers Newly Added to AMP Agreement	57	59											116
New Enrollments that were "transferred plans"	1	0											1
Customers Removed - Complete	1	4											5
Customers Removed - Defaulted	56	42											98
Customers Removed - Cancelled	10	8											18
Total Customer Payments	$ 24,499.40	$ 24,597.45											$49,096.85
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12											$904,837.56
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19											$1,086.22
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87											$57,376.32
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21											$68.85
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73											$ 1,321.48
Average Arrearage balance as a percentage of the tota	78.49%	76.96%											77.73%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58											$1,100,754.57
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85											$ 57,652.62
Total Forgiveness Credits (count)	266	292											558
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40											$ 103.36
Number of Participants Receiving LIHEAP	6	54											60
Percentage of Participants Receiving LIHEAP	1.44%	12.91%											7.18%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00											$ 47,191.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

April 20, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
March 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for March 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

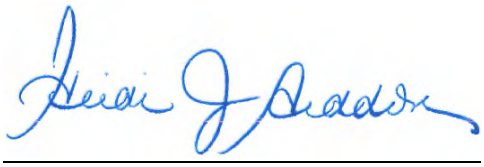
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

April 20, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393										1,371
Customers Newly Added to AMP Agreement	126	110	135										371
New Enrollments that were "transferred plans"	5	3	7										15
Customers Removed - Complete	8	15	17										40
Customers Removed - Defaulted	104	76	57										237
Customers Removed - Cancelled	27	27	28										82
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32										$238,546.54
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48										$4,806,917.28
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34										$1,168.97
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21										$288,074.56
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80										$69.98
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87										$ 1,581.36
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%										76.83%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70										$6,501,284.90
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14										$ 355,404.65
Total Forgiveness Credits (count)	1,099	1,069	1,220										3,388
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02										$ 104.98
Number of Participants Receiving LIHEAP	13	85	28										126
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%										3.07%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00										$102,095.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958										948
Customers Newly Added to AMP Agreement	69	51	83										203
New Enrollments that were "transferred plans"	4	3	4										11
Customers Removed - Complete	7	11	13										31
Customers Removed - Defaulted	48	34	32										114
Customers Removed - Cancelled	17	19	19										55
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20										$157,443.57
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92										$3,422,045.16
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14										$1,203.25
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03										$192,364.06
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57										$67.60
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42										$1,699.26
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%										76.77%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96										$4,832,146.59
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84										$265,175.73
Total Forgiveness Credits (count)	833	777	889										2,499
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37										$106.11
Number of Participants Receiving LIHEAP	7	31	9										47
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%										1.65%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00										$38,870.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435										423
Customers Newly Added to AMP Agreement	57	59	52										168
New Enrollments that were "transferred plans"	1	0	3										4
Customers Removed - Complete	1	4	4										9
Customers Removed - Defaulted	56	42	25										123
Customers Removed - Cancelled	10	8	9										27
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12										$81,102.97
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56										$1,384,872.12
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52										$1,091.98
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18										$95,710.50
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12										$75.27
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62										$ 1,316.53
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%										77.00%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74										$1,669,138.31
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30										$ 90,228.92
Total Forgiveness Credits (count)	266	292	331										889
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41										$ 101.71
Number of Participants Receiving LIHEAP	6	54	19										79
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%										6.24%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00										$ 63,225.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

May 15, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
April 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for April 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

May 15, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569									1,420
Customers Newly Added to AMP Agreement	126	110	135	224									595
New Enrollments that were "transferred plans"	5	3	7	5									20
Customers Removed - Complete	8	15	17	33									73
Customers Removed - Defaulted	104	76	57	43									280
Customers Removed - Cancelled	27	27	28	34									116
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04									$320,342.58
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24									$6,642,203.52
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71									$1,169.16
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12									$431,849.68
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63									$75.40
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10									$ 1,573.05
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%									76.75%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37									$8,930,260.27
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49									$ 453,236.14
Total Forgiveness Credits (count)	1,099	1,069	1,220	946									4,334
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41									$ 104.59
Number of Participants Receiving LIHEAP	13	85	28	57									183
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%									3.21%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00									$145,869.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051									974
Customers Newly Added to AMP Agreement	69	51	83	130									333
New Enrollments that were "transferred plans"	4	3	4	3									14
Customers Removed - Complete	7	11	13	27									58
Customers Removed - Defaulted	48	34	32	21									135
Customers Removed - Cancelled	17	19	19	28									83
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16									$207,581.73
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24									$4,684,214.40
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92									$1,202.67
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71									$287,828.77
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83									$73.41
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46									$1,688.06
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%									76.51%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92									$6,570,987.51
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14									$337,732.87
Total Forgiveness Credits (count)	833	777	889	694									3,193
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54									$105.72
Number of Participants Receiving LIHEAP	7	31	9	16									63
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%									1.62%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00									$50,929.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518									447
Customers Newly Added to AMP Agreement	57	59	52	94									262
New Enrollments that were "transferred plans"	1	0	3	2									6
Customers Removed - Complete	1	4	4	6									15
Customers Removed - Defaulted	56	42	25	22									145
Customers Removed - Cancelled	10	8	9	6									33
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88									$112,760.85
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00									$1,957,989.12
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40									$1,095.59
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41									$144,020.91
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26									$79.77
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30									$ 1,320.47
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%									77.37%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45									$2,359,272.76
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35									$ 115,503.27
Total Forgiveness Credits (count)	266	292	331	252									1,141
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29									$ 101.36
Number of Participants Receiving LIHEAP	6	54	19	41									120
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%									6.66%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00									$ 94,940.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

June 20, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
May 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for May 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

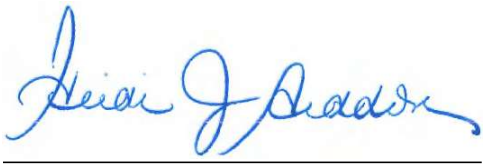
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

June 20, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805								1,497
Customers Newly Added to AMP Agreement	126	110	135	224	466								1,061
New Enrollments that were "transferred plans"	5	3	7	5	4								24
Customers Removed - Complete	8	15	17	33	134								207
Customers Removed - Defaulted	104	76	57	43	67								347
Customers Removed - Cancelled	27	27	28	34	72								188
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25								$440,686.83
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16								$8,748,922.68
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15								$1,168.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79								$620,469.47
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49								$81.21
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06								$ 1,582.65
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%								77.85%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44								$11,856,279.71
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15								$ 584,185.29
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270								5,604
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10								$ 104.29
Number of Participants Receiving LIHEAP	13	85	28	57	172								355
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%								4.47%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12								$288,353.12

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121								1,003
Customers Newly Added to AMP Agreement	69	51	83	130	217								550
New Enrollments that were "transferred plans"	4	3	4	3	4								18
Customers Removed - Complete	7	11	13	27	95								153
Customers Removed - Defaulted	48	34	32	21	27								162
Customers Removed - Cancelled	17	19	19	28	46								129
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25								$285,289.98
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16								$6,023,830.56
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01								$1,201.14
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57								$410,360.34
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30								$80.59
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23								$1,698.09
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%								77.15%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70								$8,519,549.21
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34								$429,109.21
Total Forgiveness Credits (count)	833	777	889	694	882								4,075
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60								$105.29
Number of Participants Receiving LIHEAP	7	31	9	16	24								87
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%								1.72%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00								$68,350.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684								494
Customers Newly Added to AMP Agreement	57	59	52	94	249								511
New Enrollments that were "transferred plans"	1	0	3	2	0								6
Customers Removed - Complete	1	4	4	6	39								54
Customers Removed - Defaulted	56	42	25	22	40								185
Customers Removed - Cancelled	10	8	9	6	26								59
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00								$155,396.85
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00								$2,725,092.12
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49								$1,100.77
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22								$210,109.13
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62								$83.14
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03								$ 1,342.18
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%								78.81%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74								$3,336,730.50
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81								$ 155,076.08
Total Forgiveness Credits (count)	266	292	331	252	388								1,529
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99								$ 101.48
Number of Participants Receiving LIHEAP	6	54	19	41	148								268
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%								9.65%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12								$ 220,003.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

July 18, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
June 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for June 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

July 18, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855							1,557
Customers Newly Added to AMP Agreement	126	110	135	224	466	311							1,372
New Enrollments that were "transferred plans"	5	3	7	5	4	7							31
Customers Removed - Complete	8	15	17	33	134	127							334
Customers Removed - Defaulted	104	76	57	43	67	66							413
Customers Removed - Cancelled	27	27	28	34	72	67							255
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91							$599,341.74
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40							$10,898,551.08
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82							$1,167.10
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02							$826,447.49
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03							$86.18
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16							$ 1,587.07
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%							78.80%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74							$14,841,275.45
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12							$ 709,622.41
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207							6,811
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92							$ 104.23
Number of Participants Receiving LIHEAP	13	85	28	57	172	141							496
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%							4.99%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25							$403,347.37

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118							1,022
Customers Newly Added to AMP Agreement	69	51	83	130	217	162							712
New Enrollments that were "transferred plans"	4	3	4	3	4	5							23
Customers Removed - Complete	7	11	13	27	95	96							249
Customers Removed - Defaulted	48	34	32	21	27	36							198
Customers Removed - Cancelled	17	19	19	28	46	35							164
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97							$392,217.95
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60							$7,355,039.16
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70							$1,199.40
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46							$545,024.80
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45							$87.23
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64							$1,705.02
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%							77.94%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61							$10,464,472.82
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76							$517,934.97
Total Forgiveness Credits (count)	833	777	889	694	882	855							4,930
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88							$105.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27							114
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%							1.84%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25							$90,039.25

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737							535
Customers Newly Added to AMP Agreement	57	59	52	94	249	149							660
New Enrollments that were "transferred plans"	1	0	3	2	0	2							8
Customers Removed - Complete	1	4	4	6	39	31							85
Customers Removed - Defaulted	56	42	25	22	40	30							215
Customers Removed - Cancelled	10	8	9	6	26	32							91
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94							$207,123.79
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80							$3,543,511.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47							$1,102.39
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56							$281,422.69
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76							$85.41
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22							$ 1,353.69
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%							80.14%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13							$4,376,802.63
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36							$ 191,687.44
Total Forgiveness Credits (count)	266	292	331	252	388	352							1,881
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00							$ 101.90
Number of Participants Receiving LIHEAP	6	54	19	41	148	114							382
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%							10.62%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00							$ 313,308.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

August 7, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
July 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for July 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

August 7, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859						1,600
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267						1,639
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3						34
Customers Removed - Complete	8	15	17	33	134	127	153						487
Customers Removed - Defaulted	104	76	57	43	67	66	100						513
Customers Removed - Cancelled	27	27	28	34	72	67	59						314
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21						$750,389.95
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52						$13,047,216.60
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81						$1,165.49
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91						$1,043,691.40
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86						$90.57
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46						$ 1,592.55
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%						79.79%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90						$17,863,006.35
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57						$ 840,177.98
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246						8,057
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77						$ 104.31
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89						585
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%						4.96%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00						$477,831.37

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073						1,030
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148						860
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3						26
Customers Removed - Complete	7	11	13	27	95	96	124						373
Customers Removed - Defaulted	48	34	32	21	27	36	59						257
Customers Removed - Cancelled	17	19	19	28	46	35	33						197
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33						$489,828.28
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84						$8,629,137.00
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41						$1,197.69
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93						$686,546.73
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89						$93.61
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61						$1,712.67
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%						78.91%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84						$12,351,466.66
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00						$603,101.97
Total Forgiveness Credits (count)	833	777	889	694	882	855	813						5,743
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75						$105.01
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10						124
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%						1.71%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00						$97,962.25

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786						570
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119						779
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0						8
Customers Removed - Complete	1	4	4	6	39	31	29						114
Customers Removed - Defaulted	56	42	25	22	40	30	41						256
Customers Removed - Cancelled	10	8	9	6	26	32	26						117
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88						$260,561.67
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68						$4,418,079.60
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68						$1,103.86
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98						$357,144.67
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33						$86.97
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68						$ 1,366.54
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%						81.20%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06						$5,511,539.69
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57						$ 237,076.01
Total Forgiveness Credits (count)	266	292	331	252	388	352	433						2,314
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82						$ 102.32
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79						461
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%						10.54%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00						$ 379,869.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

September 7, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
August 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for August 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

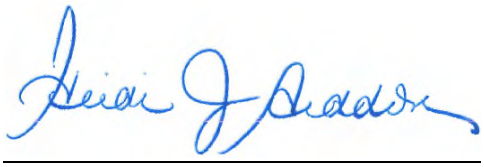
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

September 7, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771					1,621
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274					1,913
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13					47
Customers Removed - Complete	8	15	17	33	134	127	153	148					635
Customers Removed - Defaulted	104	76	57	43	67	66	100	171					684
Customers Removed - Cancelled	27	27	28	34	72	67	59	57					371
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67					$940,213.62
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00					$15,079,581.60
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58					$1,163.25
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53					$1,259,299.93
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74					$94.46
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64					$ 1,594.56
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%					80.75%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57					$20,711,909.92
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64					$ 976,036.62
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245					9,302
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12					$ 104.91
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49					634
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%					4.69%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00					$518,324.37

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017					1,028
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155					1,015
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8					34
Customers Removed - Complete	7	11	13	27	95	96	124	122					495
Customers Removed - Defaulted	48	34	32	21	27	36	59	73					330
Customers Removed - Cancelled	17	19	19	28	46	35	33	41					238
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76					$618,998.04
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76					$9,828,470.76
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28					$1,195.39
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51					$832,151.24
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17					$99.81
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92					$1,718.83
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%					80.01%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98					$14,143,348.64
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30					$688,898.27
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781					6,524
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85					$105.62
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8					132
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%					1.59%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00					$104,108.25

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754					593
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119					898
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5					13
Customers Removed - Complete	1	4	4	6	39	31	29	26					140
Customers Removed - Defaulted	56	42	25	22	40	30	41	98					354
Customers Removed - Cancelled	10	8	9	6	26	32	26	16					133
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91					$321,215.58
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76					$5,249,919.36
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23					$1,103.78
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02					$427,148.69
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84					$87.70
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88					$ 1,370.96
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%					81.93%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59					$6,568,561.28
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34					$ 287,138.35
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464					2,778
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89					$ 103.02
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41					502
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%					9.90%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00					$ 414,216.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

October 19, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
September 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for September 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

October 19, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723				1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220				2,133
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9				56
Customers Removed - Complete	8	15	17	33	134	127	153	148	85				720
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148				832
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46				417
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34				$1,104,217.96
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00				$17,047,509.60
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15				$1,160.90
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91				$1,475,136.84
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26				$97.88
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45				$ 1,591.22
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%				81.57%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78				$23,407,464.70
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63				$ 1,081,916.25
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971				10,273
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04				$ 105.37
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2				636
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%				4.18%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00				$520,230.37

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983				1,023
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134				1,149
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7				41
Customers Removed - Complete	7	11	13	27	95	96	124	122	71				566
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72				402
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27				265
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63				$732,840.67
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64				$10,980,923.40
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38				$1,192.83
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02				$979,041.26
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43				$105.32
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86				$1,718.17
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%				81.08%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69				$15,827,095.33
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53				$752,865.80
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597				7,121
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14				$105.79
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1				133
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%				1.43%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00				$105,091.25

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740				610
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86				984
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2				15
Customers Removed - Complete	1	4	4	6	39	31	29	26	14				154
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76				430
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19				152
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71				$371,377.29
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36				$6,065,394.72
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99				$1,103.58
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89				$496,095.58
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17				$88.31
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30				$ 1,370.55
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%				82.34%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09				$7,580,369.37
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10				$ 329,050.45
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374				3,152
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06				$ 104.02
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1				503
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%				8.81%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00				$ 415,139.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

November 16, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
October 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for October 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

November 16, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684			1,638
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211			2,344
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7			63
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69			789
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185			1,017
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39			456
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71			$1,282,845.67
Total Amount to be Forgiven For All Participating Customers	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40			$18,977,748.00
Average Amount to be forgiven for all participating customers	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22			$1,159.44
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21			$1,690,988.05
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17			$100.91
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46			$ 1,588.54
Average arrearage balance as a percentage of the total balance	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%			82.20%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17			$26,042,030.87
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57			$ 1,207,179.82
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143			11,416
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59			$ 105.79
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4			640
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%			3.78%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27			$524,496.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972			1,018
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138			1,287
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5			46
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58			624
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90			492
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22			287
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85			$859,336.52
Total Amount to be Forgiven For All Participating Customers	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16			$12,126,910.56
Average Amount to be forgiven for all participating customers	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99			$1,191.45
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43			$1,129,588.69
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88			$110.28
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48			$1,719.40
Average Arrearage balance as a percentage of the total balance	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%			82.03%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56			$17,509,121.89
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14			$828,135.94
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680			7,801
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69			$106.28
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2			135
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%			1.30%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27			$107,897.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712			620
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73			1,057
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2			17
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11			165
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95			525
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17			169
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86			$423,509.15
Total Amount to be Forgiven For All Participating Customers	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24			$6,849,645.96
Average Amount to be forgiven for all participating customers	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47			$1,103.37
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78			$561,399.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71			$88.65
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83			$ 1,367.28
Average Arrearage balance as a percentage of the total balance	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%			82.47%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61			$8,532,908.98
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43			$ 379,043.88
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463			3,615
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97			$ 104.42
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2			505
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%			7.96%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00			$ 416,599.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

December 20, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
November 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for November 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

December 20, 2023
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating custo	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating custo	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651		1,639
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208		2,552
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9		72
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16		805
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176		1,193
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39		495
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41		$1,480,660.08
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72		$20,883,834.72
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50		$1,158.99
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59		$1,903,470.64
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69		$103.44
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84		$ 1,588.30
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%		82.58%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13		$28,660,256.00
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13		$ 1,325,912.95
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064		12,480
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59		$ 106.32
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18		658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%		3.54%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00		$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988		1,015
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136		1,423
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5		51
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12		636
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90		582
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26		313
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36		$1,016,358.88
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68		$13,294,359.24
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62		$1,190.55
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44		$1,284,190.13
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47		$114.47
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90		$1,720.62
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%		82.67%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23		$19,221,229.12
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51		$902,377.45
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655		8,456
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34		$106.92
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2		137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%		1.20%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00		$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663		624
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72		1,129
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4		21
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4		169
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86		611
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13		182
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05		$464,301.20
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04		$7,588,284.00
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08		$1,104.34
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15		$619,280.51
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30		$88.53
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69		$ 1,367.23
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%		82.41%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90		$9,439,026.88
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62		$ 423,535.50
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409		4,024
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78		$ 104.81
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16		521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%		7.46%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00		$ 429,704.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

March 27, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
December 2023

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for December 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

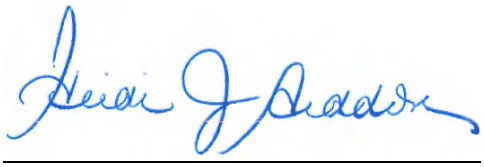
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

March 27, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Customers	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating customer	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the total bala	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Customers	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating customer	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the total bala	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Customers	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating customer	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the total bala	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

March 27, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
January 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for January 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

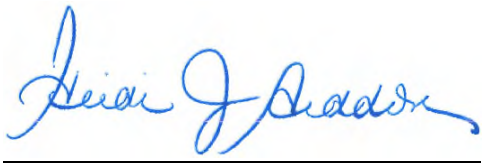
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

March 27, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amount for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	1,541												1,541
Customers Newly Added to AMP Agreement	179												179
New Enrollments that were "transferred plans"	8												8
Customers Removed - Complete	21												21
Customers Removed - Defaulted	173												173
Customers Removed - Cancelled	36												36
Total Customer Payments	$ 149,572.96												$149,572.96
Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28												$1,787,477.28
Average Amount to be forgiven for all participating customers	$ 1,159.94												$1,159.94
Total installment amount for all RI AMP customers	$ 191,112.62												$191,112.62
Average installment amount for all RI AMP customers	$ 124.01												$124.01
Average arrears balance not yet forgiven	$ 1,492.79												$ 1,492.79
Average arrearage balance as a percentage of the total balance	82.30%												82.30%
Total Amount of Arrears Outstanding	$ 2,300,404.27												$2,300,404.27
Forgiveness Credits Applied during the reporting period	$ 110,937.19												$ 110,937.19
Total Forgiveness Credits (count)	1,047												1,047
Average Monthly Forgiveness Credit	$ 105.95												$ 105.95
Number of Participants Receiving LIHEAP	67												67
Percentage of Participants Receiving LIHEAP	4.34%												4.34%
Total Fuel Assistance Payments	$ 52,960.00												$52,960.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	946												946
Customers Newly Added to AMP Agreement	106												106
New Enrollments that were "transferred plans"	4												4
Customers Removed - Complete	16												16
Customers Removed - Defaulted	90												90
Customers Removed - Cancelled	24												24
Total Customer Payments	$ 109,680.02												$109,680.02
Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36												$1,112,547.36
Average Amount to be forgiven for all participating customers	$ 1,176.05												$1,176.05
Total installment amount for all RI AMP customers	$ 139,329.01												$139,329.01
Average installment amount for all RI AMP customers	$ 147.28												$147.28
Average arrears balance not yet forgiven	$ 1,612.41												$1,612.41
Average Arrearage balance as a percentage of the total balance	85.15%												85.15%
Total Amount of Arrears Outstanding	$ 1,525,341.49												$1,525,341.49
Forgiveness Credits Applied during the reporting period	$ 69,510.30												$69,510.30
Total Forgiveness Credits (count)	649												649
Average Monthly Forgiveness Credit	$ 107.10												$107.10
Number of Participants Receiving LIHEAP	14												14
Percentage of Participants Receiving LIHEAP	1.47%												1.47%
Total Fuel Assistance Payments	$ 11,328.00												$11,328.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	595												595
Customers Newly Added to AMP Agreement	73												73
New Enrollments that were "transferred plans"	4												4
Customers Removed - Complete	5												5
Customers Removed - Defaulted	83												83
Customers Removed - Cancelled	12												12
Total Customer Payments	$ 39,892.94												$39,892.94
Total Amount to be Forgiven For All Participating Customers	$ 674,138.76												$674,138.76
Average Amount to be forgiven for all participating customers	$ 1,133.00												$1,133.00
Total installment amount for all RI AMP customers	$ 51,783.61												$51,783.61
Average installment amount for all RI AMP customers	$ 87.03												$87.03
Average arrears balance not yet forgiven	$ 1,302.62												$ 1,302.62
Average Arrearage balance as a percentage of the total balance	77.21%												77.21%
Total Amount of Arrears Outstanding	$ 775,062.78												$775,062.78
Forgiveness Credits Applied during the reporting period	$ 41,426.89												$ 41,426.89
Total Forgiveness Credits (count)	398												398
Average Monthly Forgiveness Credit	$ 104.08												$ 104.08
Number of Participants Receiving LIHEAP	53												53
Percentage of Participants Receiving LIHEAP	8.90%												8.90%
Total Fuel Assistance Payments	$ 41,632.00												$ 41,632.00

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

March 27, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
February 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for February 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

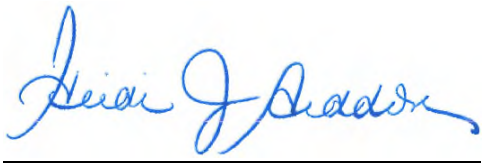
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

March 27, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	1,541	1,514											1,528
Customers Newly Added to AMP Agreement	179	195											374
New Enrollments that were "transferred plans"	8	5											13
Customers Removed - Complete	21	30											51
Customers Removed - Defaulted	173	155											328
Customers Removed - Cancelled	36	31											67
Total Customer Payments	$ 149,572.96	$ 148,106.88											$297,679.84
Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52											$3,553,474.80
Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44											$1,163.19
Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32											$381,923.94
Average installment amount for all RI AMP customers	$ 124.01	$ 126.03											$125.02
Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71											$ 1,494.75
Average arrearage balance as a percentage of the total balance	82.30%	81.17%											81.74%
Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26											$4,566,424.53
Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33											$ 224,545.52
Total Forgiveness Credits (count)	1,047	1,065											2,112
Average Monthly Forgiveness Credit	$ 105.95	$ 106.67											$ 106.31
Number of Participants Receiving LIHEAP	67	167											234
Percentage of Participants Receiving LIHEAP	4.34%	11.03%											7.69%
Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13											$188,070.13

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	946	936											941
Customers Newly Added to AMP Agreement	106	116											222
New Enrollments that were "transferred plans"	4	1											5
Customers Removed - Complete	16	17											33
Customers Removed - Defaulted	90	96											186
Customers Removed - Cancelled	24	20											44
Total Customer Payments	$ 109,680.02	$ 108,000.39											$217,680.41
Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84											$2,218,246.20
Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30											$1,178.68
Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94											$277,036.95
Average installment amount for all RI AMP customers	$ 147.28	$ 147.12											$147.20
Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08											$1,623.75
Average Arrearage balance as a percentage of the total balance	85.15%	84.03%											84.59%
Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80											$3,055,784.29
Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98											$139,992.28
Total Forgiveness Credits (count)	649	659											1,308
Average Monthly Forgiveness Credit	$ 107.10	$ 106.95											$107.03
Number of Participants Receiving LIHEAP	14	33											47
Percentage of Participants Receiving LIHEAP	1.47%	3.52%											2.50%
Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38											$38,670.38

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	595	578											587
Customers Newly Added to AMP Agreement	73	79											152
New Enrollments that were "transferred plans"	4	4											8
Customers Removed - Complete	5	13											18
Customers Removed - Defaulted	83	59											142
Customers Removed - Cancelled	12	11											23
Total Customer Payments	$ 39,892.94	$ 40,106.49											$79,999.43
Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68											$1,334,437.44
Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38											$1,137.69
Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38											$104,886.99
Average installment amount for all RI AMP customers	$ 87.03	$ 91.87											$89.45
Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62											$ 1,287.62
Average Arrearage balance as a percentage of the total balance	77.21%	75.81%											76.51%
Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46											$1,510,640.24
Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35											$ 84,553.24
Total Forgiveness Credits (count)	398	406											804
Average Monthly Forgiveness Credit	$ 104.08	$ 106.22											$ 105.15
Number of Participants Receiving LIHEAP	53	134											187
Percentage of Participants Receiving LIHEAP	8.90%	23.18%											16.04%
Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75											$ 149,399.75

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

April 18, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
March 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for March 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

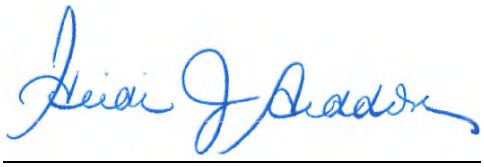
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

March 18, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

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GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating custo	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating custo	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	1,541	1,514	1,595										1,550
Customers Newly Added to AMP Agreement	179	195	232										606
New Enrollments that were "transferred plans"	8	5	3										16
Customers Removed - Complete	21	30	30										81
Customers Removed - Defaulted	173	155	102										430
Customers Removed - Cancelled	36	31	23										90
Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57										$447,662.41
Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24										$5,420,537.04
Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57										$1,165.65
Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90										$597,029.84
Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86										$128.30
Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00										$ 1,501.50
Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%										81.59%
Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02										$6,982,857.55
Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26										$ 325,489.78
Total Forgiveness Credits (count)	1,047	1,065	941										3,053
Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27										$ 106.63
Number of Participants Receiving LIHEAP	67	167	34										268
Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%										5.83%
Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00										$215,579.13

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	946	936	999										960
Customers Newly Added to AMP Agreement	106	116	137										359
New Enrollments that were "transferred plans"	4	1	1										6
Customers Removed - Complete	16	17	21										54
Customers Removed - Defaulted	90	96	53										239
Customers Removed - Cancelled	24	20	16										60
Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81										$325,094.22
Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16										$3,397,632.36
Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56										$1,179.30
Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64										$431,614.59
Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73										$149.71
Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57										$1,630.35
Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%										84.29%
Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13										$4,697,719.42
Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84										$206,132.12
Total Forgiveness Credits (count)	649	659	617										1,925
Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19										$107.08
Number of Participants Receiving LIHEAP	14	33	12										59
Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%										2.06%
Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00										$48,335.38

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	595	578	596										590
Customers Newly Added to AMP Agreement	73	79	95										247
New Enrollments that were "transferred plans"	4	4	2										10
Customers Removed - Complete	5	13	9										27
Customers Removed - Defaulted	83	59	49										191
Customers Removed - Cancelled	12	11	7										30
Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76										$122,568.19
Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08										$2,022,113.52
Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81										$1,143.06
Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26										$165,415.25
Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55										$93.48
Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49										$ 1,291.58
Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%										76.54%
Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89										$2,285,138.13
Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42										$ 119,357.66
Total Forgiveness Credits (count)	398	406	324										1,128
Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42										$ 105.91
Number of Participants Receiving LIHEAP	53	134	22										209
Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%										11.92%
Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00										$ 167,243.75

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

May 20, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
April 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for April 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

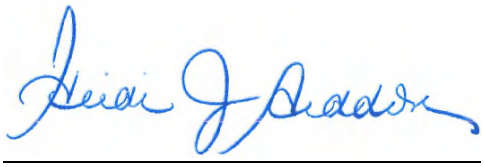
Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

May 20, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating custo	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating custo	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	1,541	1,514	1,595	1,890									1,635
Customers Newly Added to AMP Agreement	179	195	232	501									1,107
New Enrollments that were "transferred plans"	8	5	3	7									23
Customers Removed - Complete	21	30	30	80									161
Customers Removed - Defaulted	173	155	102	135									565
Customers Removed - Cancelled	36	31	23	43									133
Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19									$635,965.60
Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64									$7,641,466.68
Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09									$1,168.01
Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56									$867,635.40
Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17									$132.02
Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85									$ 1,535.84
Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%									82.57%
Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93									$10,080,299.48
Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87									$ 454,752.65
Total Forgiveness Credits (count)	1,047	1,065	941	1,231									4,284
Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00									$ 106.22
Number of Participants Receiving LIHEAP	67	167	34	135									403
Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%									6.16%
Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00									$326,980.13

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	946	936	999	1,194									1,019
Customers Newly Added to AMP Agreement	106	116	137	315									674
New Enrollments that were "transferred plans"	4	1	1	5									11
Customers Removed - Complete	16	17	21	42									96
Customers Removed - Defaulted	90	96	53	78									317
Customers Removed - Cancelled	24	20	16	31									91
Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75									$463,571.97
Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76									$4,803,999.12
Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86									$1,178.94
Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61									$625,876.20
Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69									$152.96
Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11									$1,654.04
Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%									84.87%
Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00									$6,757,505.42
Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80									$287,630.92
Total Forgiveness Credits (count)	649	659	617	769									2,694
Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98									$106.81
Number of Participants Receiving LIHEAP	14	33	12	33									92
Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%									2.24%
Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00									$76,819.38

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	595	578	596	696									616
Customers Newly Added to AMP Agreement	73	79	95	186									433
New Enrollments that were "transferred plans"	4	4	2	2									12
Customers Removed - Complete	5	13	9	38									65
Customers Removed - Defaulted	83	59	49	57									248
Customers Removed - Cancelled	12	11	7	12									42
Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44									$172,393.63
Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88									$2,836,676.40
Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34									$1,149.88
Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95									$241,759.20
Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68									$97.53
Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88									$ 1,341.40
Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%									78.27%
Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93									$3,322,794.06
Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07									$ 167,121.73
Total Forgiveness Credits (count)	398	406	324	462									1,590
Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38									$ 105.28
Number of Participants Receiving LIHEAP	53	134	22	102									311
Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%									12.61%
Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00									$ 250,160.75

Robinson+Cole

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

June 20, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report
May 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for May 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

June 20, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

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Heidi J. Seddon

June 20, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
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K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
													$0

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Cust	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cus	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tot	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting perio	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Cust	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cus	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tot	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting perio	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Cust	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cus	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tot	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting perio	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the total	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the total	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the total	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	1,541	1,514	1,595	1,890	2,412								1,790
Customers Newly Added to AMP Agreement	179	195	232	501	780								1,887
New Enrollments that were "transferred plans"	8	5	3	7	5								28
Customers Removed - Complete	21	30	30	80	93								254
Customers Removed - Defaulted	173	155	102	135	138								703
Customers Removed - Cancelled	36	31	23	43	53								186
Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18								$879,745.78
Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84								$10,496,354.52
Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61								$1,171.13
Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26								$1,219,734.66
Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97								$134.81
Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11								$ 1,582.29
Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%								83.95%
Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82								$14,344,989.30
Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75								$ 588,028.40
Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239								5,523
Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56								$ 106.49
Number of Participants Receiving LIHEAP	67	167	34	135	93								496
Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%								5.70%
Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00								$403,345.13

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	946	936	999	1,194	1,463								1,108
Customers Newly Added to AMP Agreement	106	116	137	315	414								1,088
New Enrollments that were "transferred plans"	4	1	1	5	2								13
Customers Removed - Complete	16	17	21	42	55								151
Customers Removed - Defaulted	90	96	53	78	79								396
Customers Removed - Cancelled	24	20	16	31	30								121
Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39								$640,695.36
Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64								$6,532,967.76
Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79								$1,179.51
Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40								$869,302.60
Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38								$155.64
Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52								$1,695.54
Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%								85.83%
Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54								$9,480,910.96
Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86								$374,130.78
Total Forgiveness Credits (count)	649	659	617	769	807								3,501
Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18								$106.88
Number of Participants Receiving LIHEAP	14	33	12	33	27								119
Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%								2.16%
Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00								$99,855.38

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	595	578	596	696	949								683
Customers Newly Added to AMP Agreement	73	79	95	186	366								799
New Enrollments that were "transferred plans"	4	4	2	2	3								15
Customers Removed - Complete	5	13	9	38	38								103
Customers Removed - Defaulted	83	59	49	57	59								307
Customers Removed - Cancelled	12	11	7	12	23								65
Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79								$239,050.42
Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20								$3,962,595.60
Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42								$1,157.19
Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86								$350,432.06
Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51								$100.93
Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11								$ 1,397.94
Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%								80.44%
Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28								$4,864,078.34
Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89								$ 213,897.62
Total Forgiveness Credits (count)	398	406	324	462	432								2,022
Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27								$ 105.87
Number of Participants Receiving LIHEAP	53	134	22	102	66								377
Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%								11.47%
Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00								$ 303,489.75

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

July 18, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
June 2024

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program monthly report for June 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

July 18, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2018**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
5	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
6	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
7	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
8	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
9	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
10	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
11	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
12	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
13	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
15	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
16	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
17	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
18	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
19	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
20	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
21	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
22	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
23	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
24	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
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27	**ELECTRIC ONLY**													
28		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
29	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
30	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
31	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
32	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
33	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
34	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
35	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
36	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
37	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
38	Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
39	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
40	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
41	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
42	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
43	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
44	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
45	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
46	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
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50	**GAS ONLY**													
51		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
52	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
53	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
54	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
55	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
56	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
57	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
58	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
59	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
60	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
62	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
63	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
64	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
65	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
66	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
67	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
68	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
69	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
70	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%
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	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2019**													
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3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
5	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
6	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
7	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
8	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
9	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
10	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
11	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
12	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
13	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
14	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
16	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
17	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
18	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
19	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
20	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
21	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
22	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
23	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
24	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
25	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
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28	**ELECTRIC ONLY**													
29		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
30	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
31	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
32	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
33	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
34	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
35	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
36	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
37	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
38	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
39	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
40	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
41	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
42	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
43	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
44	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
45	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
46	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
47	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
48	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
49	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
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52	**GAS ONLY**													
53		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
54	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
55	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
56	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
57	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
58	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
59	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
60	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
61	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
62	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
63	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
65	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
66	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
67	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
68	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
69	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
70	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
71	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
72	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
73	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
74	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307
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Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the total	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating custo	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating custo	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623							1,929
Customers Newly Added to AMP Agreement	179	195	232	501	780	430							2,317
New Enrollments that were "transferred plans"	8	5	3	7	5	9							37
Customers Removed - Complete	21	30	30	80	93	73							327
Customers Removed - Defaulted	173	155	102	135	138	102							805
Customers Removed - Cancelled	36	31	23	43	53	85							271
Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85							$1,144,155.63
Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96							$13,614,420.48
Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74							$1,174.07
Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66							$1,606,489.32
Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44							$136.91
Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63							$ 1,621.68
Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%							84.97%
Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93							$19,115,275.23
Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69							$ 721,619.09
Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241							6,764
Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64							$ 106.68
Number of Participants Receiving LIHEAP	67	167	34	135	93	135							631
Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%							5.61%
Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00							$511,213.13

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	946	936	999	1,194	1,463	1,586							1,187
Customers Newly Added to AMP Agreement	106	116	137	315	414	246							1,334
New Enrollments that were "transferred plans"	4	1	1	5	2	7							20
Customers Removed - Complete	16	17	21	42	55	40							191
Customers Removed - Defaulted	90	96	53	78	79	55							451
Customers Removed - Cancelled	24	20	16	31	30	58							179
Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85							$825,525.21
Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80							$8,409,022.56
Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88							$1,180.07
Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88							$1,134,693.48
Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33							$157.59
Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24							$1,728.66
Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%							86.49%
Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51							$12,485,178.47
Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61							$458,990.39
Total Forgiveness Credits (count)	649	659	617	769	807	810							4,311
Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76							$106.53
Number of Participants Receiving LIHEAP	14	33	12	33	27	17							136
Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%							1.98%
Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00							$113,208.38

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
Number of Customers Active	595	578	596	696	949	1,037							742
Customers Newly Added to AMP Agreement	73	79	95	186	366	184							983
New Enrollments that were "transferred plans"	4	4	2	2	3	2							17
Customers Removed - Complete	5	13	9	38	38	33							136
Customers Removed - Defaulted	83	59	49	57	59	47							354
Customers Removed - Cancelled	12	11	7	12	23	27							92
Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00							$318,630.42
Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16							$5,204,606.76
Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69							$1,163.94
Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78							$471,795.84
Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03							$103.61
Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00							$ 1,448.79
Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%							82.11%
Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42							$6,630,096.76
Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08							$ 262,628.70
Total Forgiveness Credits (count)	398	406	324	462	432	431							2,453
Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06							$ 107.07
Number of Participants Receiving LIHEAP	53	134	22	102	66	118							495
Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%							11.46%
Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00							$ 398,004.75

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

August 21, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
July 2024

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program monthly report for July 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

August 21, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2018**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
5	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
6	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
7	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
8	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
9	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
10	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
11	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
12	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
13	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
15	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
16	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
17	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
18	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
19	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
20	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
21	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
22	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
23	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
24	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
25														
26														
27	**ELECTRIC ONLY**													
28		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
29	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
30	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
31	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
32	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
33	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
34	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
35	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
36	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
37	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
38	Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
39	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
40	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
41	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
42	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
43	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
44	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
45	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
46	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
47														
48														
49														
50	**GAS ONLY**													
51		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
52	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
53	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
54	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
55	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
56	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
57	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
58	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
59	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
60	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
62	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
63	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
64	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
65	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
66	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
67	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
68	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
69	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
70	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%
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	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2019**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
5	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
6	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
7	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
8	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
9	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
10	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
11	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
12	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
13	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
14	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
16	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
17	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
18	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
19	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
20	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
21	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
22	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
23	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
24	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
25	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
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28	**ELECTRIC ONLY**													
29		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
30	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
31	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
32	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
33	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
34	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
35	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
36	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
37	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
38	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
39	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
40	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
41	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
42	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
43	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
44	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
45	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
46	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
47	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
48	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
49	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
50														$0
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52	**GAS ONLY**													
53		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
54	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
55	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
56	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
57	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
58	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
59	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
60	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
61	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
62	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
63	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
65	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
66	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
67	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
68	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
69	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
70	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
71	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
72	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
73	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
74	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307
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Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the total	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating custo	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating custo	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2024**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2024**
5	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748						2,046
6	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391						2,708
7	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
8	Customers Removed - Complete	21	30	30	80	93	73	65						392
9	Customers Removed - Defaulted	173	155	102	135	138	102	183						988
10	Customers Removed - Cancelled	36	31	23	43	53	85	48						319
11	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24						$1,489,349.87
12	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48						$16,894,020.96
13	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44						$1,176.83
14	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66						$2,005,126.98
16	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06						$138.08
17	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42						$ 1,653.50
18	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%						85.63%
19	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83						$24,183,756.06
20	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96						$ 909,960.05
21	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686						8,450
22	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70						$ 107.40
23	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54						685
24	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%						5.08%
25	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20						$554,920.33
26														
27														
28	**ELECTRIC ONLY**													
29		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2024**
30	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663						1,255
31	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239						1,573
32	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
33	Customers Removed - Complete	16	17	21	42	55	40	43						234
34	Customers Removed - Defaulted	90	96	53	78	79	55	107						558
35	Customers Removed - Cancelled	24	20	16	31	30	58	39						218
36	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73						$1,070,548.94
37	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84						$10,392,122.40
38	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48						$1,181.85
39	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61						$1,411,243.09
40	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29						$158.83
41	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21						$1,759.88
42	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%						86.93%
43	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69						$15,723,390.16
44	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55						$577,215.94
45	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063						5,374
46	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21						$107.20
47	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21						157
48	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%						1.87%
49	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20						$129,795.58
50														
51														
52	**GAS ONLY**													
53		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2024**
54	Number of Customers Active	595	578	596	696	949	1,037	1,085						791
55	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152						1,135
56	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
57	Customers Removed - Complete	5	13	9	38	38	33	22						158
58	Customers Removed - Defaulted	83	59	49	57	59	47	76						430
59	Customers Removed - Cancelled	12	11	7	12	23	27	9						101
60	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51						$418,800.93
61	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64						$6,501,107.40
62	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93						$1,168.37
63	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05						$593,883.89
65	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52						$104.88
66	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88						$ 1,482.80
67	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%						83.20%
68	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14						$8,460,365.90
69	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41						$ 332,744.11
70	Total Forgiveness Credits (count)	398	406	324	462	432	431	623						3,076
71	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54						$ 107.85
72	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33						528
73	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%						10.25%
74	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00						$ 425,124.75
75														

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

October 4, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
August 2024

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program monthly report for August 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

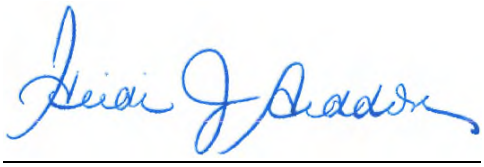
Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

October 4, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Stephanie.DeLaRosa@PUC.RI.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2018**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
5	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
6	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
7	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
8	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
9	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
10	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
11	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
12	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
13	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
15	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
16	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
17	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
18	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
19	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
20	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
21	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
22	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
23	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
24	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
25														
26														
27	**ELECTRIC ONLY**													
28		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
29	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
30	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
31	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
32	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
33	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
34	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
35	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
36	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
37	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
38	Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
39	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
40	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
41	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
42	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
43	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
44	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
45	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
46	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
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48														
49														
50	**GAS ONLY**													
51		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2018**
52	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
53	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
54	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
55	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
56	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
57	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
58	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
59	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
60	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
62	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
63	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
64	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
65	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
66	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
67	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
68	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
69	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
70	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%
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72														

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2019**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
5	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
6	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
7	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
8	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
9	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
10	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
11	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
12	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
13	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
14	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
16	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
17	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
18	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
19	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
20	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
21	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
22	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
23	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
24	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
25	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
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28	**ELECTRIC ONLY**													
29		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
30	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
31	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
32	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
33	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
34	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
35	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
36	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
37	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
38	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
39	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
40	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
41	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
42	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
43	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
44	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
45	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
46	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
47	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
48	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
49	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
50														$0
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52	**GAS ONLY**													
53		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
54	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
55	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
56	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
57	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
58	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
59	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
60	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
61	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
62	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
63	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
65	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
66	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
67	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
68	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
69	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
70	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
71	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
72	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
73	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
74	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307
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Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.18%	81.03%	79.17%	77.68%	76.67%	
Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499,739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Arrearage Management Program Report 2024**													
2														
3	**GAS AND ELECTRIC COMBINED**													
4		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2024**
5	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,585					2,114
6	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	216					2,924
7	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
8	Customers Removed - Complete	21	30	30	80	93	73	65	42					434
9	Customers Removed - Defaulted	173	155	102	135	138	102	183	108					1,096
10	Customers Removed - Cancelled	36	31	23	43	53	85	48	11					330
11	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 361,208.00					$1,850,557.87
12	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 4,800,133.72					$21,694,154.68
13	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,856.92					$1,261.84
14	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 391,751.77					$2,396,878.75
16	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 151.55					$139.76
17	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 1,907.01					$ 1,685.19
18	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	88.00%					85.93%
19	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 4,929,628.78					$29,113,384.84
20	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20					$ 1,084,808.25
21	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762					10,212
22	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23					$ 106.38
23	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	400					1,085
24	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	15.47%					6.38%
25	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 49,775.00					$604,695.33
26														
27										$ -				
28	**ELECTRIC ONLY**													
29		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2024**
30	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,603					1,299
31	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	140					1,713
32	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
33	Customers Removed - Complete	16	17	21	42	55	40	43	29					263
34	Customers Removed - Defaulted	90	96	53	78	79	55	107	52					610
35	Customers Removed - Cancelled	24	20	16	31	30	58	39	7					225
36	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 269,673.00					$1,340,221.94
37	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 3,401,199.09					$13,793,321.49
38	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 2,121.77					$1,299.34
39	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 277,351.24					$1,688,594.33
40	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 173.02					$160.61
41	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 2,138.21					$1,807.17
42	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	95.00%					87.94%
43	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 3,427,551.35					$19,150,941.51
44	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58					$697,303.52
45	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218					6,592
46	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59					$106.12
47	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	333					490
48	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	20.77%					4.24%
49	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 30,439.00					$160,234.58
50														
51										$ -				
52	**GAS ONLY**													
53		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2024**
54	Number of Customers Active	595	578	596	696	949	1,037	1,085	982					815
55	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76					1,211
56	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
57	Customers Removed - Complete	5	13	9	38	38	33	22	13					171
58	Customers Removed - Defaulted	83	59	49	57	59	47	76	56					486
59	Customers Removed - Cancelled	12	11	7	12	23	27	9	4					105
60	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 91,535.00					$510,335.93
61	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,398,934.63					$7,900,042.03
62	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,424.58					$1,200.39
63	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 114,400.53					$708,284.42
65	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 116.50					$106.34
66	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,529.61					$ 1,488.65
67	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	76.00%					82.30%
68	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,502,077.43					$9,962,443.33
69	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62					$ 387,504.73
70	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544					3,620
71	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.66					$ 106.95
72	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	67					595
73	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	6.82%					9.83%
74	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 19,336.00					$ 444,460.75
75														

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

October 24, 2024

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
September 2024

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program monthly report for September 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

October 24, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Company d/b/a **Rhode Island Energy** Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903	lpimentel@rc.com; hseddon@rc.com; jhutchinson@pplweb.com; cobrien@pplweb.com jscanlon@pplweb.com	401-709-3337
Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Tparenteau@riag.ri.gov; dmacrae@riag.ri.gov;	401-274-4400
Christy Hetherington, Esq. Division of Public Utilities and Carriers	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov; Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 3 copies w/: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Stephanie.DeLaRosa@PUC.RI.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Nicholas Ucci RI Office of Energy Resources	Nicholas.Ucci@energy.ri.gov; Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov;	

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
1	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
2	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
3	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
4	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
5	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
6	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
7	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
8	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
9	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
11	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
12	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
13	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
14	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
15	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079		$271,477	$205,466	$2,209,099
16	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
17	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
18	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
19	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
20	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
25	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
26	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
27	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
28	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
29	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
30	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
31	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
32	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
33	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
34	Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
35	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
36	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
37	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
38	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
39	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
40	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
41	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
42	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
43														
44														
45														
46	**GAS ONLY**													
47		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
48	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
49	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
50	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
51	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
52	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
53	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
54	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
55	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
56	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
58	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
59	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
60	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
61	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
62	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
63	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
64	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
65	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
66	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
	GAS AND ELECTRIC COMBINED	**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
1	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
2	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
3	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
4	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
5	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
6	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
7	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
8	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
9	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
10	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
12	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
13	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
14	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
15	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718		$4,573,639	$4,042,116	$55,130,268
16	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
17	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
18	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
19	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
20	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
21	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
22														
23														
24	**ELECTRIC ONLY**													
25		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
26	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
27	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
28	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
29	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
30	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
31	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
32	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
33	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
34	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
35	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
36	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
37	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
38	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
39	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
40	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
41	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
42	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
43	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
44	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
45	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
46														$0
47														
48	**GAS ONLY**													
49		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2019**
50	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
51	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
52	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
53	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
54	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
55	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
56	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
57	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
58	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
59	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
61	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
62	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
63	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
64	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
65	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
66	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
67	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
68	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
69	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
70	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
1	Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
2	Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
3	New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
4	Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
5	Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
6	Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
7	Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
8	Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
9	Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
10	Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
11	Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
12	Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
13	Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
14	Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94		$ 2,216,538.87	$ 2,076,358.30	$33,517,996.34
15	Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
16	Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
17	Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
18	Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
19	Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
20	Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87
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23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
25	Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
26	Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
27	New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
28	Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
29	Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
30	Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
31	Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
32	Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
33	Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
34	Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
35	Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
36	Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
37	Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
38	Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
39	Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
40	Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
41	Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
42	Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
43	Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
44	Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87
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47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
49	Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
50	Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
51	New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
52	Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
53	Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
54	Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
55	Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
56	Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
57	Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
58	Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
59	Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
60	Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
61	Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
62	Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
63	Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
64	Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
65	Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
66	Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
67	Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
68	Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00
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Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
1	Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
2	Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
3	New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
4	Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
5	Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
6	Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
7	Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
8	Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
9	Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
10	Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
11	Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
12	Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
13	Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
14	Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08		$ 4,123,286.99	$ 3,653,300.22	$36,850,269.27
15	Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
16	Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
17	Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
18	Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
19	Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
20	Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00
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23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
25	Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
26	Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
27	New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
28	Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
29	Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
30	Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
31	Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
32	Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
33	Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
34	Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
35	Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
36	Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
37	Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
38	Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
39	Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
40	Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
41	Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
42	Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
43	Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
44	Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00
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47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
49	Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
50	Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
51	New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
52	Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
53	Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
54	Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
55	Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
56	Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
57	Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
58	Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
59	Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
60	Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
61	Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
62	Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
63	Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
64	Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
65	Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
66	Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
67	Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
68	Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00
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Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
1	Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
2	Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
3	New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
4	Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
5	Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
6	Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
7	Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
8	Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
9	Average Amount to be forgiven for all participating cust	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
10	Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
12	Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
13	Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
14	Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
15	Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64		$ 2,558,701.06	$ 2,308,973.58	$37,626,579.60
16	Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
17	Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
18	Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
19	Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
20	Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
21	Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00
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24	**ELECTRIC ONLY**													
25		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
26	Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
27	Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
28	New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
29	Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
30	Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
31	Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
32	Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
33	Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
34	Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
35	Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
36	Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
37	Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
38	Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
39	Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
40	Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
41	Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
42	Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
43	Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
44	Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
45	Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00
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47														
48	**GAS ONLY**													
49		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
50	Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
51	Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
52	New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
53	Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
54	Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
55	Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
56	Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
57	Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
58	Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
59	Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
61	Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
62	Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
63	Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
64	Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
65	Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
66	Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
67	Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
68	Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
69	Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
70	Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	(a)	(b) January	(c) February	(d) March	(e) April	(f) May	(g) June	(h) July	(i) August	(j) September	(k) October	(l) November	(m) December	(n) YTD 2023
1	Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
2	Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
3	New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
4	Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
5	Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
6	Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
7	Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
8	Total Amount to be Forgiven For All Participating Cust	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
9	Average Amount to be forgiven for all participating cus	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
10	Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
12	Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
13	Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
14	Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
15	Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78		$ 2,618,225.13	$ 2,387,387.46	$28,413,077.29
16	Forgiveness Credits Applied during the reporting perio	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
17	Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
18	Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
19	Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
20	Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
21	Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
26	Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
27	Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
28	New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
29	Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
30	Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
31	Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
32	Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
33	Total Amount to be Forgiven For All Participating Cust	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
34	Average Amount to be forgiven for all participating cus	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
35	Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
36	Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
37	Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
38	Average arrearage balance as a percentage of the tot	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
39	Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
40	Forgiveness Credits Applied during the reporting perio	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
41	Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
42	Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
43	Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
44	Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
45	Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
50	Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
51	Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
52	New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
53	Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
54	Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
55	Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
56	Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
57	Total Amount to be Forgiven For All Participating Cust	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
58	Average Amount to be forgiven for all participating cus	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
59	Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
61	Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
62	Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
63	Average Arrearage Balance as a percentage of the tot	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
64	Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
65	Forgiveness Credits Applied during the reporting perio	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
66	Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
67	Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
68	Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
69	Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
70	Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,585	2,561				2,163
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	216	164				3,088
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	42	0				434
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	108	9				1,105
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	11	11				341
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 361,208.00	$ 279,464.75				$2,130,022.62
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 4,800,133.72	$ 5,015,226.71				$26,709,381.39
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,856.92	$ 1,958.31				$1,339.23
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 391,751.77	$ 379,783.03				$2,776,661.78
12	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 151.55	$ 148.29				$140.71
13	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 1,907.01	$ 1,771.20				$ 1,694.75
14	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	88.00%	90.00%				86.38%
15	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 4,929,628.78	$ 4,536,043.26				$33,649,428.10
16	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99				$ 1,299,901.24
17	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00				12,338
18	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17				$ 105.80
19	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	400	0				1,085
20	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	15.47%	0.00%				5.67%
21	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 49,775.00					$604,695.33
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
26	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,603	1,596				1,332
27	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	140	120				1,833
28	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
29	Customers Removed - Complete	16	17	21	42	55	40	43	29	0				263
30	Customers Removed - Defaulted	90	96	53	78	79	55	107	52	6				616
31	Customers Removed - Cancelled	24	20	16	31	30	58	39	7	9				234
32	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 269,673.00	$ 203,105.11				$1,543,327.05
33	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 3,401,199.09	$ 3,528,193.95				$17,321,515.44
34	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 2,121.77	$ 2,210.65				$1,400.59
35	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 277,351.24	$ 272,317.06				$1,960,911.39
36	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 173.02	$ 170.62				$161.72
37	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 2,138.21	$ 2,046.94				$1,833.81
38	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	95.00%	93.00%				88.50%
39	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 3,427,551.35	$ 3,266,922.28				$22,417,863.79
40	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86				$824,298.38
41	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283				7,875
42	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98				$105.33
43	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	333	0				490
44	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	20.77%	0.00%				3.77%
45	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 30,439.00					$160,234.58
46														
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
50	Number of Customers Active	595	578	596	696	949	1,037	1,085	982	965				831
51	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44				1,255
52	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
53	Customers Removed - Complete	5	13	9	38	38	33	22	13	0				171
54	Customers Removed - Defaulted	83	59	49	57	59	47	76	56	3				489
55	Customers Removed - Cancelled	12	11	7	12	23	27	9	4	2				107
56	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 91,535.00	$ 76,359.64				$586,695.57
57	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,398,934.63	$ 1,487,032.76				$9,387,074.79
58	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,424.58	$ 1,540.97				$1,238.24
59	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 114,400.53	$ 107,465.97				$815,750.39
61	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 116.50	$ 111.36				$106.89
62	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,529.61	$ 1,315.15				$ 1,469.37
63	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	76.00%	85.00%				82.60%
64	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,502,077.43	$ 1,269,120.98				$11,231,564.31
65	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13				$ 475,602.86
66	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843				4,463
67	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.66	$ 104.51				$ 106.68
68	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	67	0				595
69	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	6.82%	0.00%				8.73%
70	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 19,336.00					$ 444,460.75

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

December 6, 2024

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
October and November 2024

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for October and November 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Following the Information Technology ("IT") system cutover from the National Grid system to the PPL system that occurred on August 19, 2024, the Company has been working to reconcile certain information contained in the monthly AMP report for August, September, October and November 2024. The following information has been affected by the Company's updates:

- Rows 8, 33, 57 – Total Amount to be Forgiven For All Participating Customers. In this report, for the period of August through November 2024, the Company is providing the contracted amount of Active AMP customers regardless of how many forgiveness credits they have received during the contracted time. The updates to these rows also affect the figures provided in row 10, 35 and 59 as those figures are calculated by dividing the total amounts from rows 8, 33 and 57 by 12 months.

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- Rows 9, 34, 58 – Average Amount to be Forgiven For All Participating Customers. These rows have been updated for the period August through November 2024 as they are average amounts to be forgiven for all customers and those averages are affected by the updates to the total forgiveness amounts explained above.

- Rows 15, 39, 64 – Total Amount of Arrears Outstanding. These amounts have been updated for the period August through November 2024 and now capture the remaining amount of forgiveness due to customers which is calculated as the contracted amount of forgiveness less any forgiveness credits already made. Updates to these figures flow through to the information reported in rows 13, 14, 37, 38, 62, and 63 and the amounts in those rows are derived from the amounts in rows 15, 39 and 64.

- Rows 1, 26, and 50 – Number of Active Customers. These amounts have been updated for the period August through November 2024 to correct apparent discrepancies.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Leticia Pimentel

Leticia C. Pimentel

December 6, 2024
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119

Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	(a)	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
1	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
2	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
3	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
4	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
5	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
6	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
7	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
8	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
9	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
11	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
12	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
13	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
14	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
15	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
16	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
17	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
18	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
19	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
20	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
21														
22														

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
25	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
26	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
27	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
28	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
29	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
30	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
31	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
32	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
33	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
34	Average installment amouth for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
35	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
36	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
37	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
38	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
39	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
40	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
41	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
42	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
43														
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45														

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
48	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
49	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
50	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
51	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
52	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
53	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
54	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
55	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
56	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
58	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
59	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
60	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
61	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
62	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
63	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
64	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
65	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
66	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
1	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
2	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
3	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
4	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
5	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
6	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
7	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
8	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
9	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
10	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
12	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
13	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
14	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
15	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
16	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
17	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
18	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
19	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
20	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
21	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
26	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
27	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
28	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
29	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
30	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
31	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
32	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
33	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
34	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
35	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
36	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
37	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
38	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
39	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
40	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
41	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
42	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
43	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
44	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
45	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
50	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
51	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
52	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
53	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
54	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
55	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
56	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
57	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
58	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
59	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
61	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
62	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
63	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
64	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
65	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
66	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
67	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
68	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
69	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
70	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
1	Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
2	Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
3	New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
4	Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
5	Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
6	Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
7	Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
8	Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
9	Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
10	Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
12	Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
13	Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
14	Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
15	Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
16	Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
17	Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
18	Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
19	Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
20	Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
21	Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
26	Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
27	Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
28	New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
29	Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
30	Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
31	Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
32	Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
33	Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
34	Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
35	Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
36	Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
37	Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
38	Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
39	Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
40	Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
41	Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
42	Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
43	Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
44	Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
45	Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
50	Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
51	Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
52	New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
53	Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
54	Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
55	Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
56	Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
57	Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
58	Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
59	Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
61	Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
62	Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
63	Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
64	Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
65	Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
66	Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
67	Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
68	Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
69	Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
70	Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
1	Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
2	Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
3	New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
4	Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
5	Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
6	Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
7	Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
8	Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
9	Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
10	Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
12	Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
13	Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
14	Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
15	Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
16	Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
17	Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
18	Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
19	Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
20	Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
21	Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
26	Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
27	Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
28	New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
29	Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
30	Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
31	Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
32	Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
33	Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
34	Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
35	Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
36	Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
37	Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
38	Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
39	Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
40	Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
41	Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
42	Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
43	Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
44	Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
45	Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
50	Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
51	Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
52	New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
53	Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
54	Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
55	Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
56	Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
57	Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
58	Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
59	Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
61	Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
62	Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
63	Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
64	Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
65	Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
66	Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
67	Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
68	Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
69	Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
70	Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
1	Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
2	Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
3	New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
4	Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
5	Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
6	Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
7	Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
8	Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
9	Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
10	Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
12	Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
13	Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
14	Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
15	Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
16	Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
17	Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
18	Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
19	Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
20	Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
21	Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
26	Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
27	Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
28	New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
29	Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
30	Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
31	Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
32	Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
33	Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
34	Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
35	Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
36	Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
37	Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
38	Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
39	Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
40	Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
41	Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
42	Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
43	Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
44	Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
45	Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
50	Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
51	Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
52	New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
53	Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
54	Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
55	Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
56	Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
57	Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
58	Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
59	Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
61	Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
62	Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
63	Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
64	Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
65	Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
66	Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
67	Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
68	Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
69	Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
70	Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
1	Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
2	Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
3	New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
4	Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
5	Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
6	Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
7	Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
8	Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
9	Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
10	Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
12	Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
13	Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
14	Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
15	Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
16	Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
17	Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
18	Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
19	Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
20	Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
21	Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
26	Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
27	Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
28	New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
29	Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
30	Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
31	Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
32	Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
33	Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
34	Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
35	Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
36	Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
37	Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
38	Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
39	Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
40	Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
41	Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
42	Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
43	Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
44	Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
45	Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
50	Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
51	Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
52	New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
53	Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
54	Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
55	Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
56	Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
57	Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
58	Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
59	Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
61	Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
62	Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
63	Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
64	Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
65	Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
66	Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
67	Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
68	Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
69	Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
70	Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024	
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175		2,197	updated
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	216	164	144	152		3,384	
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52	
4	Customers Removed - Complete	21	30	30	80	93	73	65	42	0	0	0		434	
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	108	9	7	9		1,121	
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	11	11	14	11		366	
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 361,208.00	$ 279,464.75	$ 289,895.94	$ 224,196.16		$2,644,114.72	
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52		$28,631,561.48	updated
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46		$1,182.88	updated
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 268,043.88	$ 257,675.03	$ 234,463.43	$ 217,946.04		$2,983,255.36	updated
12	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 98.98	$ 98.99	$ 99.64	$ 100.21		$124.03	updated
13	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75		$ 1,376.42	updated
14	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	80.91%	75.68%	71.53%	70.75%		81.66%	updated
15	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24		$32,989,194.69	updated
16	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76		$ 1,568,011.62	
17	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975		14,983	
18	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26		$ 105.03	
19	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	400	0	0	164		1,249	
20	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	15.47%	0.00%	0.00%	8.00%		5.37%	
21	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 49,775.00			$ 14,432.00		$619,127.33	
22															
23															

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024	
26	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,657	1,622	1,501	1,402		1,361	updated
27	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	140	120	105	107		2,045	
28	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29	
29	Customers Removed - Complete	16	17	21	42	55	40	43	29	0	0	0		263	
30	Customers Removed - Defaulted	90	96	53	78	79	55	107	52	6	4	8		628	
31	Customers Removed - Cancelled	24	20	16	31	30	58	39	7	9	12	7		253	
32	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 269,673.00	$ 203,105.11	$ 214,740.60	$ 167,955.30		$1,926,022.95	
33	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39		$17,747,104.15	updated
34	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,183.51	$ 1,186.45	$ 1,191.55	$ 1,198.96		$1,184.85	updated
35	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 163,423.55	$ 160,369.11	$ 149,043.62	$ 140,078.87		$2,024,158.24	updated
36	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 98.63	$ 98.87	$ 99.30	$ 99.91		$137.14	updated
37	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.23	$ 886.59	$ 845.69	$ 850.24		$1,439.54	updated
38	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	78.85%	74.73%	70.97%	70.91%		82.18%	updated
39	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04		$21,169,210.97	updated
40	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14		$996,121.89	
41	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633		9,598	
42	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77		$104.35	
43	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	333	0	0	164		654	
44	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	20.77%	0.00%	0.00%	12.00%		4.17%	
45	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 30,439.00			$ 14,432.00		$174,666.58	
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024	
50	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773		836	updated
51	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45		1,339	
52	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23	
53	Customers Removed - Complete	5	13	9	38	38	33	22	13	0	0	0		171	
54	Customers Removed - Defaulted	83	59	49	57	59	47	76	56	3	3	1		493	
55	Customers Removed - Cancelled	12	11	7	12	23	27	9	4	2	2	4		113	
56	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 91,535.00	$ 76,359.64	$ 75,155.34	$ 56,240.86		$718,091.77	
57	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13		$10,883,666.17	updated
58	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80		$1,179.34	updated
59	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 104,620.33	$ 97,305.92	$ 85,419.81	$ 77,867.18		$959,097.13	updated
61	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 99.45	$ 99.19	$ 100.14	$ 100.73		$103.06	updated
62	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69		$ 1,275.08	updated
63	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.12%	77.25%	72.50%	70.46%		80.61%	updated
64	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20		$11,819,983.72	updated
65	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62		$ 571,889.73	
66	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342		5,385	
67	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.66	$ 104.51	$ 104.09	$ 105.02		$ 106.30	
68	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	67	0	0	0		595	
69	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	6.82%	0.00%	0.00%	0.00%		7.15%	
70	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 19,336.00			$ -		$ 444,460.75	

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

January 27, 2025

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
October and November 2024

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for December 2024. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

January 27, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
1	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
2	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
3	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
4	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
5	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
6	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
7	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
8	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
9	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
10	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
11	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
12	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
13	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
14	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
15	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
16	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
17	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
18	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
19	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
24	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
25	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
26	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
27	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
28	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
29	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
30	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
31	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
32	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
33	Average installment amouth for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
34	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
35	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
36	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
37	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
38	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
39	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
40	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
41	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
47	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
48	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
49	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
50	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
51	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
52	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
53	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
54	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
55	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
56	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
57	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
58	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
59	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
60	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
61	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
62	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
63	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
64	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
1	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
2	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
3	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
4	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
5	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
6	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
7	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
8	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
9	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
10	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
11	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
12	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
13	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
14	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
15	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
16	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
17	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
18	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
19	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
20	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
25	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
26	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
27	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
28	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
29	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
30	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
31	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
32	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
33	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
34	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
35	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
36	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
37	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
38	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
39	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
40	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
41	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
42	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
43	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
44	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
49	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
50	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
51	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
52	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
53	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
54	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
55	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
56	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
57	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
58	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
59	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
60	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
61	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
62	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
63	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
64	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
65	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
66	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
67	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
68	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
1	Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
2	Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
3	New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
4	Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
5	Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
6	Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
7	Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
8	Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
9	Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
10	Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
11	Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
12	Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
13	Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
14	Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
15	Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
16	Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
17	Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
18	Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
19	Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
20	Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87
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23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
25	Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
26	Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
27	New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
28	Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
29	Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
30	Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
31	Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
32	Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
33	Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
34	Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
35	Average installment amoutn for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
36	Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
37	Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
38	Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
39	Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
40	Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
41	Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
42	Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
43	Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
44	Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87
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47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
49	Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
50	Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
51	New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
52	Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
53	Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
54	Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
55	Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
56	Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
57	Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
58	Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
59	Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
60	Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
61	Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
62	Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
63	Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
64	Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
65	Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
66	Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
67	Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
68	Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
1	Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
2	Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
3	New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
4	Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
5	Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
6	Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
7	Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
8	Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
9	Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
10	Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
11	Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
12	Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
13	Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
14	Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
15	Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
16	Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
17	Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
18	Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
19	Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
20	Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
25	Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
26	Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
27	New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
28	Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
29	Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
30	Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
31	Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
32	Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
33	Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
34	Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
35	Average installment amoutn for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
36	Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
37	Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
38	Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
39	Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
40	Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
41	Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
42	Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
43	Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
44	Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
49	Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
50	Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
51	New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
52	Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
53	Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
54	Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
55	Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
56	Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
57	Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
58	Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
59	Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
60	Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
61	Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
62	Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
63	Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
64	Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
65	Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
66	Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
67	Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
68	Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
1	Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
2	Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
3	New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
4	Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
5	Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
6	Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
7	Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
8	Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
9	Average Amount to be forgiven for all participating custo	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
10	Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
11	Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
12	Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
13	Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
14	Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
15	Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
16	Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
17	Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
18	Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
19	Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
20	Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
25	Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
26	Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
27	New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
28	Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
29	Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
30	Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
31	Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
32	Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
33	Average Amount to be forgiven for all participating cust	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
34	Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
35	Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
36	Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
37	Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
38	Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
39	Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
40	Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
41	Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
42	Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
43	Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
44	Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
49	Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
50	Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
51	New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
52	Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
53	Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
54	Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
55	Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
56	Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
57	Average Amount to be forgiven for all participating cust	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
58	Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
59	Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
60	Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
61	Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
62	Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
63	Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
64	Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
65	Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
66	Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
67	Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
68	Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
1	Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
2	Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
3	New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
4	Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
5	Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
6	Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
7	Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
8	Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
9	Average Amount to be forgiven for all participating custo	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
10	Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
11	Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
12	Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
13	Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
14	Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
15	Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
16	Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
17	Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
18	Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
19	Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
20	Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
25	Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
26	Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
27	New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
28	Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
29	Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
30	Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
31	Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
32	Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
33	Average Amount to be forgiven for all participating custo	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
34	Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
35	Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
36	Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
37	Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
38	Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
39	Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
40	Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
41	Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
42	Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
43	Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
44	Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
49	Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
50	Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
51	New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
52	Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
53	Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
54	Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
55	Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
56	Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
57	Average Amount to be forgiven for all participating custo	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
58	Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
59	Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
60	Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
61	Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
62	Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
63	Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
64	Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
65	Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
66	Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
67	Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
68	Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,850	2,168
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	216	164	144	152	115	3,499
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	42	0	0	0	0	434
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	108	9	7	9	6	1,127
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	11	11	14	11	5	371
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 361,208.00	$ 279,464.75	$ 289,895.94	$ 224,196.16	$ 242,306.21	$2,886,420.93
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,264,715.36	$30,896,276.84
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,224.17	$1,186.32
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 268,043.88	$ 257,675.03	$ 234,463.43	$ 217,946.04	$ 296,992.66	$3,280,248.02
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 98.98	$ 98.99	$ 99.64	$ 100.21	$ 160.54	$127.08
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 826.49	$ 1,330.59
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	80.91%	75.68%	71.53%	70.75%	67.51%	80.48%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,529,001.52	$34,518,196.21
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	400	0	0	164	111	1,360
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	15.47%	0.00%	0.00%	8.00%	6.00%	5.42%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 49,775.00			$ 14,432.00	$ 11,965.00	$631,092.33
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,657	1,622	1,501	1,402	1,221	1,349
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	140	120	105	107	91	2,136
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	29	0	0	0	0	263
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	52	6	4	8	6	634
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	7	9	12	7	5	258
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 269,673.00	$ 203,105.11	$ 214,740.60	$ 167,955.30	$ 178,526.73	$2,104,549.68
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,492,260.31	$19,239,364.46
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,183.51	$ 1,186.45	$ 1,191.55	$ 1,198.96	$ 1,222.16	$1,187.96
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 163,423.55	$ 160,369.11	$ 149,043.62	$ 140,078.87	$ 218,542.29	$2,242,700.53
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 98.63	$ 98.87	$ 99.30	$ 99.91	$ 178.00	$140.54
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.23	$ 886.59	$ 845.69	$ 850.24	$ 840.45	$1,389.61
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	78.85%	74.73%	70.97%	70.91%	68.77%	81.06%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,026,192.36	$22,195,403.33
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	333	0	0	164	101	755
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	20.77%	0.00%	0.00%	12.00%	8.00%	4.49%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 30,439.00			$ 14,432.00	$ 9,110.00	$183,776.58
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	629	819
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	13	0	0	0	0	171
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	56	3	3	1	0	493
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	4	2	2	4	0	113
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 91,535.00	$ 76,359.64	$ 75,155.34	$ 56,240.86	$ 63,779.48	$781,871.25
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 772,455.05	$11,656,121.22
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,228.07	$1,183.40
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 104,620.33	$ 97,305.92	$ 85,419.81	$ 77,867.18	$ 78,450.37	$1,037,547.50
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 99.45	$ 99.19	$ 100.14	$ 100.73	$ 124.72	$104.87
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 799.38	$ 1,235.44
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.12%	77.25%	72.50%	70.46%	65.09%	79.32%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 502,809.16	$12,322,792.88
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.66	$ 104.51	$ 104.09	$ 105.02	$ 103.32	$ 106.05
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	67	0	0	0	10	605
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	6.82%	0.00%	0.00%	0.00%	2.00%	6.72%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 19,336.00			$ -	$ 2,855.00	$ 447,315.75

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

February 20, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
January 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program monthly report for January 2025. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

February 20, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
1	Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
2	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
3	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
4	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
5	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
6	Total Customer Payments	$145,072	$170,527	$87,284	$74,726	$221,913	$279,168	$348,853	$403,711	$344,804	$404,746	$354,806	$303,331	$3,138,941
7	Total Amount to be Forgiven For All Participating Customers	$4,678,998	$4,214,284	$4,168,577	$3,045,371	$3,482,562	$3,902,809	$4,337,004	$4,400,473	$4,447,677	$4,368,631	$3,925,653	$3,573,090	$48,565,131
8	Average Amount to be forgiven for all participating customers	$1,552	$1,398	$1,530	$1,454	$1,171	$1,143	$1,126	$1,107	$1,097	$1,088	$1,079	$1,072	$1,235
9	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$367,456	$422,847	481,556	473,705	482,651	489,371	438,081	397,866	$3,553,534
10	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$124	$124	$119	$119	$122	$120	$119	$121
11	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,632	$1,624	$1,605	$1,533	$1,475	$1,424	$1,352	$1,303	$1,494
12	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
13	Total Amount of Arrears Outstanding	$5,681,842	$5,155,910	$5,126,313	$3,950,048	$4,856,528	$5,548,427	$6,211,245	$6,094,054	$5,979,010	$5,720,409	$4,921,557	$4,344,614	$63,589,956
14	Forgiveness Credits Applied during the reporting period	$158,907	$227,533	$74,726	$221,488	$280,167	$120,388	$184,489	$279,380	$185,079	$299,842	$271,477	$205,466	$2,508,941
15	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
16	Average Monthly Forgiveness Credit	$98	$99	$97	$96	$99	$104	$108	$107	$107	$111	$105	$107	$103
17	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
18	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
19	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	$87,563	$126,604	$207,905	$0	$0	$4,445	$0	$426,517
20														
21														
22	**ELECTRIC ONLY**													
23		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
24	Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
25	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
26	Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
27	Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
28	Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
29	Total Customer Payments	$101,653	$109,672	$62,774	$51,876	$169,725	$192,223	$236,392	$276,443	$239,595	$293,785	$260,476	$225,482	$2,220,095
30	Total Amount to be Forgiven For All Participating Customers	$3,105,865	$2,813,123	$2,792,238	$2,029,074	$2,182,566	$2,403,872	$2,678,620	$2,758,119	$2,802,564	$2,782,032	$2,530,126	$2,327,123	$31,205,323
31	Average Amount to be forgiven for all participating customers	$1,573	$1,424	$1,552	$1,458	$1,162	$1,137	$1,123	$1,104	$1,090	$1,081	$1,072	$1,068	$1,237
32	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$240,909	$272,687	$310,498	$323,909	$337,938	$347,575	$319,617	$292,431	$2,445,563
33	Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$129	$130	$127	$131	$135	$135	$134	$132
34	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,661	$1,661	$1,656	$1,588	$1,524	$1,458	$1,387	$1,351	$1,536
35	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
36	Total Amount of Arrears Outstanding	$3,802,502	$3,487,055	$3,483,641	$2,689,419	$3,120,288	$3,514,004	$3,950,789	$3,969,359	$3,918,983	$3,752,597	$3,273,258	$2,943,086	$41,904,980
37	Forgiveness Credits Applied during the reporting period	$110,205	$153,422	$51,876	$154,308	$279,538	$81,237	$121,309	$175,992	$121,777	$187,830	$173,077	$134,324	$1,744,896
38	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
39	Average Monthly Forgiveness Credit	$99	$100	$97	$96	$106	$104	$107	$105	$108	$110	$104	$106	$103
40	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
41	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
42														
43														
44														
45	**GAS ONLY**													
46		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
47	Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
48	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
49	Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
50	Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
51	Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
52	Total Customer Payments	$43,419	$60,855	$24,510	$22,849	$52,188	$86,945	$112,461	$127,267	$105,209	$110,961	$94,330	$77,849	$918,845
53	Total Amount to be Forgiven For All Participating Customers	$1,573,133	$1,401,161	$1,376,339	$1,016,298	$1,299,996	$1,498,938	$1,678,383	$1,642,354	$1,645,113	$1,586,599	$1,395,527	$1,245,967	$17,359,808
54	Average Amount to be forgiven for all participating customers	$1,513	$1,347	$1,488	$1,448	$1,185	$1,152	$1,132	$1,112	$1,110	$1,099	$1,091	$1,078	$1,230
55	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	$126,547	$150,160	$171,059	$149,796	$144,714	$141,796	$118,464	$105,436	$1,107,971
56	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	$115	$115	$101	$98	$98	$93	$91	$102
57	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	$1,583	$1,564	$1,524	$1,439	$1,390	$1,363	$1,289	$1,212	$1,420
58	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
59	Total Amount of Arrears Outstanding	$1,879,340	$1,668,856	$1,642,671	$1,260,629	$1,736,240	$2,034,423	$2,260,456	$2,124,695	$2,060,027	$1,967,812	$1,648,299	$1,401,528	$21,684,976
60	Forgiveness Credits Applied during the reporting period	$48,702	$74,111	$22,849	$67,180	$129,024	$39,151	$63,140	$103,388	$63,302	$112,012	$98,400	$71,141	$892,400
61	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
62	Average Monthly Forgiveness Credit	$97	$98	$96	$95	$95	$105	$108	$110	$106	$115	$108	$108	$103
63	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
64	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
1	Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
2	Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
3	New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
4	Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
5	Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
6	Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
7	Total Customer Payments	$313,453	$296,568	$324,403	$334,048	$394,512	$386,637	$436,941	$402,613	$374,185	$363,475	$292,181	$297,639	$4,216,655
8	Total Amount to be Forgiven For All Participating Customers	$3,367,015	$3,319,790	$3,382,803	$3,729,772	$4,590,322	$4,759,787	$4,790,135	$4,726,112	$4,573,592	$4,213,028	$3,785,140	$3,460,132	$48,697,628
9	Average Amount to be forgiven for all participating customers	$1,073	$1,071	$1,072	$1,078	$1,072	$1,068	$1,066	$1,062	$1,057	$1,049	$1,049	$1,053	$1,064.17
10	Total installment amount for all RI AMP customers	$377,799	$371,416	$393,848	$421,907	$517,288	$510,340	$491,304	$468,514	$453,278	$416,040	$356,591	$313,598	$5,091,924
11	Average installment amount for all RI AMP customers	$120	$120	$125	$122	$121	$114	$103	$105	$105	$104	$99	$95	$111
12	Average arrears balance not yet forgiven	$1,250	$1,228	$1,194	$1,225	$1,337	$1,363	$1,379	$1,352	$1,332	$1,301	$1,268	$1,230	$1,288
13	Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
14	Total Amount of Arrears Outstanding	$3,923,761	$3,806,166	$3,766,438	$4,239,023	$5,725,051	$6,077,133	$6,197,829	$6,015,394	$6,763,718	$5,225,676	$4,573,639	$4,042,116	$60,355,944
15	Forgiveness Credits Applied during the reporting period	$211,516	$214,796	$222,834	$225,890	$233,601	$206,539	$299,484	$284,308	$254,523	$315,008	$225,329	$261,996	$2,955,822
16	Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	$28,996
17	Average Monthly Forgiveness Credit	$106	$106	$103	$99	$102	$99	$99	$103	$103	$103	$100	$102	$102
18	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
19	Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
20	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	$502,218	$192,065	$5,979	$2,298	$35,983	$3,709	$13,640	$1,270,997
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23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
25	Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
26	Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
27	New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
28	Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
29	Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
30	Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
31	Total Customer Payments	$230,339	$217,233	$229,161	$227,349	$280,657	$168,156	$303,196	$289,996	$276,876	$262,582	$219,383	$222,847	$2,927,773
32	Total Amount to be Forgiven For All Participating Customers	$2,189,542	$2,131,977	$2,137,203	$2,301,728	$2,781,204	$2,867,104	$2,906,198	$2,909,507	$2,876,706	$2,667,719	$2,423,575	$2,217,615	$30,410,078
33	Average Amount to be forgiven for all participating customers	$1,075	$1,075	$1,070	$1,077	$1,071	$1,063	$1,058	$1,053	$1,043	$1,033	$1,033	$1,037	$1,057
34	Total installment amount for all RI AMP customers	$272,313	$263,320	$269,552	$282,339	$337,401	$342,780	$336,191	$330,574	$326,088	$306,936	$269,527	$237,883	$3,574,903
35	Average installment amoutn for all RI AMP customers	$134	$133	$135	$132	$130	$127	$122	$120	$119	$119	$115	$111	$125
36	Average arrears balance not yet forgiven	$1,294	$1,279	$1,228	$1,267	$1,390	$1,397	$1,402	$1,371	$1,342	$1,310	$1,270	$1,236	$1,316
37	Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
38	Total Amount of Arrears Outstanding	$2,635,580	$2,537,999	$2,451,544	$2,708,570	$3,611,568	$3,768,012	$3,851,053	$3,790,822	$3,688,734	$3,384,070	$2,980,742	$2,642,828	$38,051,522
39	Forgiveness Credits Applied during the reporting period	$136,710	$138,519	$146,260	$143,639	$152,262	$134,050	$185,372	$182,914	$162,728	$1,196,441	$144,729	$163,329	$2,886,953
40	Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	$18,661
41	Average Monthly Forgiveness Credit	$105	$105	$102	$99	$103	$100	$97	$102	$101	$100	$99	$101	$101
42	Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
43	Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
44	Total Fuel Assistance Payments	$0	$50,261	$11,026	$32,047	$102,149	$37,028	$37,897	$3,569	$668	$6,934	$0	$2,110	$283,689
45														$0
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47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
49	Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
50	Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
51	New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
52	Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
53	Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
54	Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
55	Total Customer Payments	$83,114	$79,335	$95,243	$106,699	$113,855	$118,481	$133,745	$112,618	$97,309	$100,893	$72,799	$74,793	$1,188,881
56	Total Amount to be Forgiven For All Participating Customers	$1,177,474	$1,187,812	$1,245,600	$1,428,044	$1,809,119	$1,892,683	$1,884,937	$1,816,605	$1,706,486	$1,544,338	$1,361,565	$1,242,517	$18,297,180
57	Average Amount to be forgiven for all participating customers	$1,068	$1,065	$1,076	$1,080	$1,074	$1,075	$1,078	$1,077	$1,080	$1,078	$1,080	$1,083	$1,076
58	Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	$179,887	$167,560	$155,133	$137,941	$127,190	$109,104	$87,063	$75,715	$1,517,141
59	Average installment amount for all RI AMP customers	$96	$97	$107	$105	$107	$95,015	$89	$82	$90	$76	$69	$66	$8,000
60	Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	$1,254	$1,311	$1,343	$1,319	$1,313	$1,285	$1,263	$1,220	$1,241
61	Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
62	Total Amount of Arrears Outstanding	$1,288,181	$1,268,167	$1,315,893	$1,530,453	$2,113,483	$2,309,141	$2,346,776	$2,224,572	$2,074,985	$1,841,606	$1,592,897	$1,399,288	$21,305,443
63	Forgiveness Credits Applied during the reporting period	$74,805	$76,277	$76,574	$82,251	$81,339	$72,489	$114,112	$101,394	$91,796	$118,567	$80,599	$98,667	$1,068,869
64	Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
65	Average Monthly Forgiveness Credit	$106	$107	$103	$99	$102	$97	$101	$105	$107	$107	$103	$104	$103
66	Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
67	Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
68	Total Fuel Assistance Payments	$0	$86,674	$12,905	$133,191	$66,851	$463,190	$154,168	$2,410	$1,630	$29,049	$3,709	$11,530	$965,307

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
1	Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
2	Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
3	New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
4	Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
5	Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
6	Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
7	Total Customer Payments	$ 261,536.60	$ 239,871.00	$ 241,718.37	$ 227,193.48	$ 229,587.69	$ 219,808.80	$ 222,891.48	$ 205,985.99	$ 195,036.63	$ 163,483.87	$ 149,234.16	$ 150,254.67	$2,506,602.74
8	Total Amount to be Forgiven For All Participating Customers	$ 3,244,912.08	$ 3,035,013.36	$ 2,965,498.08	$ 2,911,957.56	$ 2,685,543.48	$ 2,552,818.92	$ 2,580,344.40	$ 2,242,787.40	$ 2,012,978.88	$ 1,728,987.24	$ 1,636,875.00	$ 1,546,626.24	$29,144,342.64
9	Average Amount to be forgiven for all participating customers	$ 1,050.47	$ 1,058.97	$ 1,054.96	$ 1,050.48	$ 1,042.52	$ 1,050.11	$ 1,041.72	$ 1,052.95	$ 1,065.06	$ 1,071.90	$ 1,081.87	$ 1,085.35	$1,058.86
10	Total installment amount for all RI AMP customers	$ 291,721.24	$ 275,633.26	$ 286,846.42	$ 291,061.56	$ 283,274.84	$ 264,621.68	$ 267,544.39	$ 231,781.77	$ 208,099.97	$ 183,684.82	$ 174,737.84	$ 162,095.55	$2,921,103.34
11	Average installment amount for all RI AMP customers	$ 94.43	$ 96.17	$ 102.04	$ 105.00	$ 109.96	$ 108.85	$ 108.01	$ 108.81	$ 110.10	$ 113.87	$ 115.49	$ 113.75	$107.21
12	Average arrears balance not yet forgiven	$ 1,193.51	$ 1,217.64	$ 1,202.40	$ 1,180.46	$ 1,208.16	$ 1,349.63	$ 1,345.99	$ 1,387.55	$ 1,435.80	$ 1,445.51	$ 1,464.99	$ 1,457.09	$ 1,324.06
13	Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
14	Total Amount of Arrears Outstanding	$ 3,686,780.76	$ 3,489,756.39	$ 3,379,972.96	$ 3,272,236.35	$ 3,112,230.51	$ 3,280,951.92	$ 3,334,022.73	$ 2,955,483.61	$ 2,713,663.94	$ 2,331,609.72	$ 2,216,538.87	$ 2,076,358.30	$35,849,606.06
15	Forgiveness Credits Applied during the reporting period	$ 230,961.67	$ 209,126.60	$ 216,512.36	$ 170,471.22	$ 155,736.07	$ 151,673.10	$ 148,129.19	$ 158,802.29	$ 121,742.34	$ 132,804.63	$ 115,802.66	$ 90,791.69	$ 1,902,553.82
16	Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
17	Average Monthly Forgiveness Credit	$ 103.29	$ 100.92	$ 97.30	$ 95.66	$ 97.27	$ 95.57	$ 95.69	$ 98.81	$ 100.44	$ 101.68	$ 101.67	$ 100.99	$ 99.11
18	Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
19	Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
20	Total Fuel Assistance Payments	$ 62,083.00	$ 327,906.02	$ 34,026.00	$ 32,769.00	$ 61,364.00	$ 7,290.00	$ 23,674.00	$ 11,133.85	$ 41,078.00	$ -	$ -	$ -	$601,323.87
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
25	Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
26	Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
27	New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
28	Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
29	Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
30	Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
31	Total Customer Payments	$ 200,069.93	$ 179,984.69	$ 182,036.23	$ 174,911.46	$ 176,445.85	$ 169,987.14	$ 175,765.96	$ 162,725.75	$ 156,984.88	$ 132,737.47	$ 124,408.67	$ 126,114.86	$1,962,172.89
32	Total Amount to be Forgiven For All Participating Customers	$ 2,065,996.80	$ 1,929,624.60	$ 1,900,239.12	$ 1,885,776.00	$ 1,757,125.92	$ 1,709,756.76	$ 1,748,503.68	$ 1,546,202.16	$ 1,381,086.84	$ 1,202,054.16	$ 1,163,444.16	$ 1,115,811.72	$19,405,621.92
33	Average Amount to be forgiven for all participating customers	$ 1,027.34	$ 1,033.54	$ 1,026.04	$ 1,022.65	$ 1,013.33	$ 1,021.36	$ 1,011.28	$ 1,021.94	$ 1,036.85	$ 1,046.17	$ 1,066.40	$ 1,075.99	$1,033.57
34	Total installment amount for all RI AMP customers	$ 217,878.34	$ 208,932.77	$ 217,114.72	$ 222,248.32	$ 217,050.36	$ 202,051.95	$ 205,953.24	$ 181,630.15	$ 165,421.06	$ 148,555.01	$ 142,840.72	$ 134,598.40	$2,264,275.04
35	Average installment amouth for all RI AMP customers	$ 108.34	$ 111.90	$ 117.23	$ 120.52	$ 125.17	$ 120.70	$ 119.11	$ 120.04	$ 124.18	$ 129.29	$ 130.92	$ 129.79	$121.43
36	Average arrears balance not yet forgiven	$ 1,186.26	$ 1,212.11	$ 1,195.67	$ 1,165.92	$ 1,182.69	$ 1,334.19	$ 1,333.68	$ 1,362.64	$ 1,426.88	$ 1,421.77	$ 1,475.68	$ 1,478.74	$1,314.69
37	Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
38	Total Amount of Arrears Outstanding	$ 2,385,580.88	$ 2,263,019.06	$ 2,214,381.43	$ 2,149,966.04	$ 2,050,795.71	$ 2,233,434.99	$ 2,305,945.92	$ 2,061,677.88	$ 1,900,609.93	$ 1,633,614.75	$ 1,609,968.21	$ 1,533,461.85	$24,342,456.65
39	Forgiveness Credits Applied during the reporting period	$ 146,310.11	$ 135,480.91	$ 137,127.83	$ 111,823.70	$ 101,973.57	$ 99,734.66	$ 98,644.12	$ 109,610.20	$ 85,519.22	$ 92,177.42	$ 80,373.35	$ 64,094.10	$1,262,869.19
40	Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
41	Average Monthly Forgiveness Credit	$ 102.60	$ 100.20	$ 94.96	$ 93.18	$ 94.68	$ 91.75	$ 92.01	$ 95.14	$ 97.62	$ 98.58	$ 98.98	$ -	$88.31
42	Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
43	Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
44	Total Fuel Assistance Payments	$ 36,213.00	$ 74,091.02	$ 7,121.00	$ 4,584.00	$ 10,793.00	$ 3,575.00	$ 11,284.00	$ 4,935.85	$ 11,458.00	$ -	$ -		$164,054.87
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
49	Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
50	Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
51	New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
52	Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
53	Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
54	Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
55	Total Customer Payments	$ 61,466.67	$ 59,886.31	$ 59,682.14	$ 52,282.02	$ 53,141.84	$ 49,821.66	$ 47,125.52	$ 43,260.24	$ 38,051.75	$ 30,746.40	$ 24,825.49	$ 24,139.81	$544,429.85
56	Total Amount to be Forgiven For All Participating Customers	$ 1,178,915.28	$ 1,105,388.76	$ 1,065,258.96	$ 1,026,181.56	$ 928,417.56	$ 843,062.16	$ 831,840.72	$ 696,585.24	$ 631,892.04	$ 526,933.08	$ 473,430.84	$ 430,814.52	$9,738,720.72
57	Average Amount to be forgiven for all participating customers	$ 1,093.61	$ 1,106.49	$ 1,110.80	$ 1,105.79	$ 1,102.63	$ 1,113.68	$ 1,112.08	$ 1,128.98	$ 1,132.42	$ 1,135.63	$ 1,121.87	$ 1,110.34	$1,114.53
58	Total installment amount for all RI AMP customers	$ 73,842.90	$ 66,700.49	$ 69,731.70	$ 68,813.24	$ 66,224.48	$ 62,569.73	$ 61,591.15	$ 50,151.62	$ 42,678.91	$ 35,129.81	$ 31,897.12	$ 27,497.15	$656,828.30
59	Average installment amount for all RI AMP customers	$ 68.49	$ 66.76	$ 72.71	$ 74.15	$ 78.65	$ 82.65	$ 82.34	$ 81.28	$ 76.48	$ 75.71	$ 75.58	$ 70.86	$75.47
60	Average arrears balance not yet forgiven	$ 1,207.04	$ 1,227.96	$ 1,215.42	$ 1,209.34	$ 1,260.61	$ 1,383.77	$ 1,374.43	$ 1,448.63	$ 1,457.08	$ 1,504.29	$ 1,437.37	$ 1,399.21	$ 1,343.76
61	Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
62	Total Amount of Arrears Outstanding	$ 1,301,199.88	$ 1,226,737.33	$ 1,165,591.53	$ 1,122,270.31	$ 1,061,434.80	$ 1,047,516.93	$ 1,028,076.81	$ 893,805.73	$ 813,054.01	$ 697,994.97	$ 606,570.66	$ 542,896.45	$11,507,149.41
63	Forgiveness Credits Applied during the reporting period	$ 84,651.56	$ 73,645.69	$ 79,384.53	$ 58,647.52	$ 53,762.50	$ 51,938.44	$ 49,485.07	$ 49,192.09	$ 36,223.12	$ 40,627.21	$ 35,429.31	$ 26,697.59	$ 639,684.63
64	Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
65	Average Monthly Forgiveness Credit	$ 104.50	$ 102.28	$ 101.64	$ 100.76	$ 102.60	$ 103.87	$ 103.96	$ 108.11	$ 107.80	$ 109.50	$ 108.34	$ 104.69	$ 104.84
66	Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
67	Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
68	Total Fuel Assistance Payments	$ 25,870.00	$ 253,815.00	$ 26,905.00	$ 28,185.00	$ 50,571.00	$ 3,715.00	$ 12,390.00	$ 6,198.00	$ 29,620.00	$ -	$ -	$ -	$ 437,269.00

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
1	Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
2	Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
3	New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
4	Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
5	Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
6	Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
7	Total Customer Payments	$ 130,974.56	$ 134,886.40	$ 159,644.88	$ 149,813.98	$ 143,251.69	$ 228,129.04	$ 342,424.28	$ 469,024.25	$ 400,772.69	$ 242,466.72	$ 279,210.58	$ 195,083.74	$2,875,682.81
8	Total Amount to be Forgiven For All Participating Customers	$ 1,549,565.88	$ 1,513,656.12	$ 1,590,911.40	$ 1,614,967.44	$ 1,909,829.16	$ 2,534,855.64	$ 2,770,354.92	$ 2,977,308.60	$ 3,066,796.56	$ 2,951,789.88	$ 2,781,421.32	$ 2,557,140.48	$27,818,597.40
9	Average Amount to be forgiven for all participating customers	$ 1,100.54	$ 1,122.05	$ 1,138.80	$ 1,151.90	$ 1,172.39	$ 1,191.75	$ 1,206.07	$ 1,221.71	$ 1,223.29	$ 1,229.40	$ 1,235.08	$ 1,234.14	$1,185.59
10	Total installment amount for all RI AMP customers	$ 160,990.20	$ 159,232.41	$ 171,376.87	$ 180,700.58	$ 210,163.43	$ 267,706.66	$ 273,888.33	$ 275,284.57	$ 253,621.65	$ 226,181.48	$ 199,079.83	$ 171,138.16	$2,549,364.17
11	Average installment amount for all RI AMP customers	$ 114.33	$ 118.03	$ 122.67	$ 128.88	$ 129.01	$ 125.86	$ 119.23	$ 112.96	$ 101.16	$ 94.20	$ 88.40	$ 82.59	$111.44
12	Average arrears balance not yet forgiven	$ 1,491.11	$ 1,530.96	$ 1,585.29	$ 1,601.97	$ 1,679.74	$ 1,807.74	$ 1,886.47	$ 1,932.11	$ 1,924.67	$ 1,891.87	$ 1,830.94	$ 1,763.17	$ 1,743.84
13	Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
14	Total Amount of Arrears Outstanding	$ 2,099,488.97	$ 2,065,265.06	$ 2,214,656.79	$ 2,245,963.72	$ 2,736,298.68	$ 3,845,063.32	$ 4,333,235.66	$ 4,708,560.78	$ 4,825,149.08	$ 4,542,393.62	$ 4,123,286.99	$ 3,653,300.22	$41,392,662.89
15	Forgiveness Credits Applied during the reporting period	$ 85,870.30	$ 102,182.00	$ 115,671.78	$ 100,029.29	$ 91,153.25	$ 120,478.28	$ 137,860.98	$ 218,948.94	$ 201,815.58	$ 214,992.41	$ 219,097.89	$ 176,713.17	$ 1,784,813.87
16	Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
17	Average Monthly Forgiveness Credit	$ 106.53	$ 104.80	$ 102.81	$ 102.38	$ 104.41	$ 105.40	$ 109.32	$ 115.35	$ 113.69	$ 107.22	$ 109.00	$ 109.75	$ 107.56
18	Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
19	Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
20	Total Fuel Assistance Payments	$ 39,262.00	$ 14,461.00	$ 36,015.00	$ 39,941.00	$ 44,302.00	$ 8,614.00	$ 33,025.00	$ 92,059.00	$ 27,335.00	$ -	$ 1,942.00	$ -	$336,956.00
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
25	Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
26	Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
27	New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
28	Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
29	Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
30	Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
31	Total Customer Payments	$ 107,257.55	$ 112,465.28	$ 131,439.15	$ 120,460.10	$ 114,770.21	$ 188,470.39	$ 294,065.22	$ 403,796.60	$ 339,564.88	$ 184,427.72	$ 201,061.59	$ 144,015.29	$2,341,793.98
32	Total Amount to be Forgiven For All Participating Customers	$ 1,143,335.16	$ 1,126,663.44	$ 1,193,490.84	$ 1,208,828.88	$ 1,401,614.28	$ 1,796,581.56	$ 1,912,111.68	$ 2,041,515.72	$ 2,105,980.44	$ 2,053,258.08	$ 1,974,253.20	$ 1,838,530.32	$19,796,163.60
33	Average Amount to be forgiven for all participating customers	$ 1,096.19	$ 1,122.17	$ 1,139.91	$ 1,158.99	$ 1,178.81	$ 1,203.33	$ 1,220.23	$ 1,235.78	$ 1,237.35	$ 1,240.63	$ 1,246.37	$ 1,246.46	$1,193.85
34	Total installment amount for all RI AMP customers	$ 134,552.14	$ 131,072.15	$ 139,031.90	$ 143,528.19	$ 163,716.27	$ 202,516.80	$ 204,052.67	$ 205,712.14	$ 188,620.56	$ 170,729.02	$ 153,494.48	$ 135,566.75	$1,972,593.07
35	Average installment amouth for all RI AMP customers	$ 129.00	$ 130.54	$ 132.79	$ 137.61	$ 137.69	$ 135.64	$ 130.21	$ 124.52	$ 110.82	$ 103.15	$ 96.90	$ 91.90	$121.73
36	Average arrears balance not yet forgiven	$ 1,515.03	$ 1,567.81	$ 1,637.93	$ 1,643.43	$ 1,702.69	$ 1,881.25	$ 1,991.31	$ 2,037.14	$ 2,017.57	$ 1,964.82	$ 1,893.17	$ 1,838.52	$1,807.56
37	Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
38	Total Amount of Arrears Outstanding	$ 1,580,178.20	$ 1,574,089.83	$ 1,714,916.96	$ 1,718,274.89	$ 2,024,508.20	$ 2,808,714.33	$ 3,120,387.95	$ 3,365,370.25	$ 3,433,912.85	$ 3,251,784.83	$ 2,998,794.60	$ 2,711,821.79	$30,302,754.68
39	Forgiveness Credits Applied during the reporting period	$ 52,759.16	$ 75,758.84	$ 85,642.79	$ 75,745.20	$ 69,636.21	$ 90,701.43	$ 104,773.06	$ 162,865.79	$ 151,102.60	$ 156,498.14	$ 157,239.04	$ 128,506.13	$1,311,228.39
40	Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
41	Average Monthly Forgiveness Credit	$ 105.47	$ 104.06	$ 101.47	$ 102.22	$ 105.66	$ 106.33	$ 111.46	$ 117.84	$ 113.61	$ 104.40	$ 105.95	$ 106.99	$107.12
42	Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
43	Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
44	Total Fuel Assistance Payments	$ 15,769.00	$ 4,686.00	$ 17,719.00	$ 10,682.00	$ 14,900.00	$ 936.00	$ 7,763.00	$ 26,396.00	$ 8,241.00	$ -	$ 1,059.00	$ -	$108,151.00
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
49	Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
50	Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
51	New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
52	Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
53	Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
54	Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
55	Total Customer Payments	$ 23,717.01	$ 22,421.12	$ 28,205.73	$ 29,353.88	$ 28,481.48	$ 39,658.65	$ 48,359.60	$ 65,047.65	$ 61,207.81	$ 58,039.00	$ 78,148.99	$ 51,068.45	$533,709.37
56	Total Amount to be Forgiven For All Participating Customers	$ 406,230.72	$ 386,992.68	$ 396,756.96	$ 406,138.56	$ 508,214.88	$ 738,274.08	$ 858,243.24	$ 935,792.88	$ 960,095.64	$ 898,531.80	$ 807,168.12	$ 718,610.16	$8,021,049.72
57	Average Amount to be forgiven for all participating customers	$ 1,112.96	$ 1,121.71	$ 1,133.59	$ 1,131.30	$ 1,155.03	$ 1,164.47	$ 1,175.67	$ 1,192.09	$ 1,192.66	$ 1,204.46	$ 1,208.33	$ 1,203.70	$1,166.33
58	Total installment amount for all RI AMP customers	$ 26,438.06	$ 28,160.26	$ 32,344.97	$ 37,172.39	$ 46,447.16	$ 65,189.86	$ 69,835.66	$ 69,572.43	$ 65,001.09	$ 55,452.46	$ 45,585.35	$ 35,571.41	$576,771.10
59	Average installment amount for all RI AMP customers	$ 72.43	$ 81.62	$ 92.41	$ 103.54	$ 105.56	$ 102.82	$ 95.66	$ 88.62	$ 80.74	$ 74.33	$ 68.24	$ 59.58	$85.46
60	Average arrears balance not yet forgiven	$ 1,422.76	$ 1,423.69	$ 1,427.82	$ 1,469.88	$ 1,617.70	$ 1,634.61	$ 1,661.43	$ 1,711.07	$ 1,728.24	$ 1,730.03	$ 1,683.37	$ 1,577.01	$ 1,590.63
61	Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
62	Total Amount of Arrears Outstanding	$ 519,310.77	$ 491,175.23	499.739.83	$ 527,688.83	$ 711,790.48	$ 1,036,348.99	$ 1,212,847.71	$ 1,343,190.53	$ 1,391,236.23	$ 1,290,608.79	$ 1,124,492.39	$ 941,478.43	$10,590,168.38
63	Forgiveness Credits Applied during the reporting period	$ 23,111.14	$ 26,423.16	$ 30,028.99	$ 24,284.09	$ 21,517.04	$ 29,776.85	$ 33,087.92	$ 56,083.15	$ 50,712.98	$ 58,494.27	$ 61,858.85	$ 48,207.04	$ 463,585.48
64	Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
65	Average Monthly Forgiveness Credit	$ 109.53	$ 106.97	$ 106.86	$ 102.89	$ 100.54	$ 102.67	$ 103.07	$ 108.68	$ 113.96	$ 115.60	$ 117.60	$ 117.86	$ 108.85
66	Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
67	Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
68	Total Fuel Assistance Payments	$ 23,493.00	$ 9,775.00	$ 18,296.00	$ 29,259.00	$ 29,402.00	$ 7,678.00	$ 25,262.00	$ 65,663.00	$ 19,094.00	$ -	$ 883.00	$ -	$ 228,805.00

Arrearage Management Program Report 2022

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
	GAS AND ELECTRIC COMBINED	**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2022**
1	Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
2	Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
3	New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	9	5	4	5	83
4	Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	15	9	1,203
5	Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
6	Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
7	Total Customer Payments	$ 203,337.63	$ 166,753.52	$ 202,559.79	$ 142,176.20	$ 221,396.70	$ 244,976.14	$ 228,965.63	$ 279,431.66	$ 429,808.62	$ 391,796.47	$ 194,454.70	$ 181,493.03	$2,887,150.09
8	Total Amount to be Forgiven For All Participating Custo	$ 2,371,048.80	$ 2,240,939.04	$ 2,072,976.00	$ 2,209,100.16	$ 2,562,118.08	$ 2,601,880.68	$ 2,694,274.68	$ 2,646,699.36	$ 2,601,571.44	$ 1,754,951.40	$ 1,658,763.00	$ 1,575,092.88	$26,989,415.52
9	Average Amount to be forgiven for all participating cus	$ 1,238.14	$ 1,235.35	$ 1,243.53	$ 1,244.56	$ 1,236.54	$ 1,226.72	$ 1,229.13	$ 1,221.36	$ 1,213.41	$ 1,174.66	$ 1,169.79	$ 1,174.56	$1,217.31
10	Total installment amount for all RI AMP customers	$ 153,134.38	$ 145,610.96	$ 148,334.75	$ 170,412.13	$ 214,362.16	$ 232,003.92	$ 244,209.52	$ 240,176.64	$ 231,650.77	$ 153,688.86	$ 117,072.69	$ 83,914.74	$2,134,571.52
11	Average installment amount for all RI AMP customers	$ 79.96	$ 80.27	$ 88.98	$ 96.00	$ 103.45	$ 109.38	$ 111.40	$ 110.83	$ 108.04	$ 102.87	$ 82.56	$ 62.57	$94.69
12	Average arrears balance not yet forgiven	$ 1,693.75	$ 1,629.58	$ 1,641.57	$ 1,716.12	$ 1,807.35	$ 1,914.45	$ 1,982.50	$ 2,006.37	$ 1,953.27	$ 1,904.50	$ 1,804.44	$ 1,721.82	$ 1,814.64
13	Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	88.65%	85.59%	81.72%	81.46%
14	Total Amount of Arrears Outstanding	$ 3,243,546.81	$ 2,956,071.87	$ 2,736,506.83	$ 3,046,116.15	$ 3,744,832.55	$ 4,060,556.47	$ 4,345,642.26	$ 4,437,819.38	$ 4,187,812.64	$ 2,845,325.47	$ 2,558,701.06	$ 2,308,973.58	$40,471,905.07
15	Forgiveness Credits Applied during the reporting period	$ 197,371.49	$ 151,427.36	$ 178,165.30	$ 137,557.46	$ 136,102.28	$ 175,307.93	$ 147,647.50	$ 192,464.40	$ 158,452.73	$ 153,599.50	$ 110,901.84	$ 108,462.28	$ 1,847,460.07
16	Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
17	Average Monthly Forgiveness Credit	$ 110.51	$ 109.57	$ 110.18	$ 110.22	$ 109.58	$ 109.91	$ 111.93	$ 115.04	$ 116.42	$ 115.74	$ 113.51	$ 109.89	$ 111.88
18	Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
19	Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
20	Total Fuel Assistance Payments	$ 52,700.00	$ 29,373.00	$ 19,752.00	$ 43,412.00	$ 55,661.00	$ 30,119.00	$ 59,996.00	$ 3,050.00	$ -	$ -	$ -	$ -	$294,063.00
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23	**ELECTRIC ONLY**													
24		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2022**
25	Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
26	Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
27	New Enrollments that were "transferred plans"	8	4	4	5	1	8	5	5	6	4	2	5	57
28	Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
29	Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	822
30	Customers Removed - Cancelled	28	28	44	52	73	31	44	64	62	390	33	19	868
31	Total Customer Payments	$ 159,146.26	$ 125,613.66	$ 153,249.89	$ 108,108.28	$ 155,059.92	$ 164,514.38	$ 165,988.96	$ 194,038.31	$ 352,906.41	$ 341,351.94	$ 159,406.79	$ 158,368.66	$2,237,753.46
32	Total Amount to be Forgiven For All Participating Custo	$ 1,727,430.60	$ 1,609,399.32	$ 1,482,229.08	$ 1,541,323.08	$ 1,745,364.84	$ 1,731,198.12	$ 1,796,836.56	$ 1,764,056.76	$ 1,754,404.92	$ 1,225,631.88	$ 1,163,264.28	$ 1,135,509.48	$18,676,648.92
33	Average Amount to be forgiven for all participating cus	$ 1,249.04	$ 1,245.66	$ 1,254.00	$ 1,263.37	$ 1,272.13	$ 1,268.27	$ 1,270.74	$ 1,254.66	$ 1,246.91	$ 1,217.11	$ 1,209.21	$ 1,209.27	$1,246.70
34	Total installment amount for all RI AMP customers	$ 123,223.34	$ 113,958.74	$ 111,495.36	$ 125,700.46	$ 152,378.76	$ 162,996.58	$ 172,791.65	$ 172,486.27	$ 170,807.04	$ 114,376.00	$ 86,385.59	$ 61,505.61	$1,568,105.40
35	Average installment amoutn for all RI AMP customers	$ 89.09	$ 88.20	$ 94.32	$ 103.03	$ 111.06	$ 119.41	$ 122.20	$ 122.67	$ 121.39	$ 113.58	$ 89.79	$ 65.50	$103.35
36	Average arrears balance not yet forgiven	$ 1,782.86	$ 1,707.55	$ 1,723.67	$ 1,807.47	$ 1,937.35	$ 2,106.17	$ 2,170.21	$ 2,194.93	$ 2,136.70	$ 2,081.12	$ 1,968.42	$ 1,860.66	$1,956.43
37	Average Arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
38	Total Amount of Arrears Outstanding	$ 2,465,706.69	$ 2,206,163.92	$ 2,037,383.59	$ 2,205,120.97	$ 2,658,049.15	$ 2,874,933.48	$ 3,068,685.36	$ 3,086,075.61	$ 3,006,337.66	$ 2,095,689.44	$ 1,893,626.51	$ 1,747,162.71	$29,344,935.09
39	Forgiveness Credits Applied during the reporting period	$ 141,010.11	$ 111,587.01	$ 128,252.07	$ 100,375.93	$ 98,342.45	$ 122,798.56	$ 101,559.05	$ 127,150.84	$ 106,466.04	$ 110,959.29	$ 83,053.74	$ 79,206.63	$1,310,761.72
40	Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	910	715	710	11,618
41	Average Monthly Forgiveness Credit	$ 107.88	$ 108.75	$ 108.78	$ 109.82	$ 109.63	$ 110.72	$ 115.53	$ 117.08	$ 120.16	$ 121.93	$ 116.15	$ 111.55	$113.17
42	Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
43	Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
44	Total Fuel Assistance Payments	$ 25,970.00	$ 7,235.00	$ 3,826.00	$ 4,187.00	$ 31,375.00	$ 7,382.00	$ 13,607.00	$ -	$ -	$ -	$ -	$ -	$93,582.00
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46														
47	**GAS ONLY**													
48		**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**	**YTD 2022**
49	Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
50	Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
51	New Enrollments that were "transferred plans"	1	1	3	4	3	3	1	4	3	1	2	0	26
52	Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
53	Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
54	Customers Removed - Cancelled	11	14	16	22	39	17	17	19	20	217	14	6	412
55	Total Customer Payments	$ 44,191.37	$ 41,139.86	$ 49,309.90	$ 34,067.92	$ 66,336.78	$ 80,461.76	$ 62,976.67	$ 85,393.35	$ 76,902.21	$ 50,444.53	$ 35,047.91	$ 23,124.37	$649,396.63
56	Total Amount to be Forgiven For All Participating Custo	$ 643,618.20	$ 631,539.72	$ 590,746.92	$ 667,777.08	$ 816,753.24	$ 868,833.84	$ 897,438.12	$ 882,642.60	$ 847,166.52	$ 528,849.24	$ 495,498.72	$ 439,583.40	$8,310,447.60
57	Average Amount to be forgiven for all participating cus	$ 1,209.80	$ 1,209.84	$ 1,218.03	$ 1,203.20	$ 1,166.79	$ 1,149.25	$ 1,153.51	$ 1,159.84	$ 1,149.47	$ 1,085.93	$ 1,086.62	$ 1,093.49	$1,157.15
58	Total installment amount for all RI AMP customers	$ 29,911.04	$ 31,652.22	$ 36,839.39	$ 44,711.67	$ 61,983.40	$ 69,007.34	$ 71,417.87	$ 67,690.37	$ 60,843.73	$ 39,312.86	$ 30,687.10	$ 22,409.13	$566,466.12
59	Average installment amount for all RI AMP customers	$ 56.22	$ 60.63	$ 75.95	$ 80.56	$ 88.54	$ 91.27	$ 91.79	$ 88.94	$ 82.55	$ 80.72	$ 67.29	$ 55.74	$76.68
60	Average arrears balance not yet forgiven	$ 1,462.10	$ 1,436.60	$ 1,441.49	$ 1,515.30	$ 1,552.54	$ 1,568.28	$ 1,641.33	$ 1,658.00	$ 1,603.08	$ 1,539.29	$ 1,458.49	$ 1,397.53	$ 1,522.84
61	Average Arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.88%	80.76%
62	Total Amount of Arrears Outstanding	$ 777,840.12	$ 749,907.95	$ 699,123.24	$ 840,995.18	$ 1,086,783.40	$ 1,185,622.99	$ 1,276,956.90	$ 1,261,743.77	$ 1,181,474.98	$ 749,636.03	$ 665,074.55	$ 561,810.87	$11,036,969.98
63	Forgiveness Credits Applied during the reporting period	$ 56,361.38	$ 39,840.35	$ 49,913.23	$ 37,181.53	$ 37,759.83	$ 52,509.37	$ 46,088.45	$ 65,313.56	$ 51,986.69	$ 42,640.21	$ 27,848.10	$ 29,255.65	$ 536,698.35
64	Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
65	Average Monthly Forgiveness Credit	$ 117.66	$ 111.91	$ 113.95	$ 111.32	$ 109.44	$ 108.04	$ 104.74	$ 111.26	$ 109.44	$ 102.25	$ 106.29	$ 105.61	$ 109.33
66	Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68	5	0	0	0	0	293
67	Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
68	Total Fuel Assistance Payments	$ 26,730.00	$ 22,138.00	$ 15,926.00	$ 39,225.00	$ 24,286.00	$ 22,737.00	$ 46,389.00	$ 3,050.00	$ -	$ -	$ -	$ -	$ 200,481.00

Arrearage Management Program Report 2023

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
1	Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684	1,651	1,562	1,633
2	Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211	208	116	2,668
3	New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7	9	6	78
4	Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69	16	30	835
5	Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185	176	176	1,369
6	Customers Removed - Cancelled	27	27	28	34	72	67	59	57	46	39	39	27	522
7	Total Customer Payments	$ 77,265.85	$ 74,570.37	$ 86,710.32	$ 81,796.04	$ 120,344.25	$ 158,654.91	$ 151,048.21	$ 189,823.67	$ 164,004.34	$ 178,627.71	$ 197,814.41	$ 152,816.53	$1,633,476.61
8	Total Amount to be Forgiven For All Participating Custo	$ 1,590,167.88	$ 1,585,063.92	$ 1,631,685.48	$ 1,835,286.24	$ 2,106,719.16	$ 2,149,628.40	$ 2,148,665.52	$ 2,032,365.00	$ 1,967,928.00	$ 1,930,238.40	$ 1,906,086.72	$ 1,805,999.04	$22,689,833.76
9	Average Amount to be forgiven for all participating cust	$ 1,166.66	$ 1,168.92	$ 1,171.34	$ 1,169.71	$ 1,167.15	$ 1,158.82	$ 1,155.81	$ 1,147.58	$ 1,142.15	$ 1,146.22	$ 1,154.50	$ 1,156.20	$1,158.76
10	Total installment amount for all RI AMP customers	$ 85,960.77	$ 92,338.58	$ 109,775.21	$ 143,775.12	$ 188,619.79	$ 205,978.02	$ 217,243.91	$ 215,608.53	$ 215,836.91	$ 215,851.21	$ 212,482.59	$ 197,111.87	$2,100,582.51
11	Average installment amount for all RI AMP customers	$ 63.06	$ 68.09	$ 78.80	$ 91.63	$ 104.49	$ 111.03	$ 116.86	$ 121.74	$ 125.26	$ 128.17	$ 128.69	$ 126.19	$105.33
12	Average arrears balance not yet forgiven	$ 1,630.35	$ 1,576.87	$ 1,536.87	$ 1,548.10	$ 1,621.06	$ 1,609.16	$ 1,625.46	$ 1,608.64	$ 1,564.45	$ 1,564.46	$ 1,585.84	$ 1,528.41	$ 1,583.31
13	Average arrearage balance as a percentage of the tota	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%	86.41%	83.75%	82.68%
14	Total Amount of Arrears Outstanding	$ 2,222,176.34	$ 2,138,236.86	$ 2,140,871.70	$ 2,428,975.37	$ 2,926,019.44	$ 2,984,995.74	$ 3,021,730.90	$ 2,848,903.57	$ 2,695,554.78	$ 2,634,566.17	$ 2,618,225.13	$ 2,387,387.46	$31,047,643.46
15	Forgiveness Credits Applied during the reporting period	$ 120,653.03	$ 110,275.48	$ 124,476.14	$ 97,831.49	$ 130,949.15	$ 125,437.12	$ 130,555.57	$ 135,858.64	$ 105,879.63	$ 125,263.57	$ 118,733.13	$ 107,674.53	$ 1,433,587.48
16	Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143	1,064	997	13,477
17	Average Monthly Forgiveness Credit	$ 109.78	$ 103.15	$ 102.02	$ 103.41	$ 103.10	$ 103.92	$ 104.77	$ 109.12	$ 109.04	$ 109.59	$ 111.59	$ 107.99	$ 106.46
18	Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4	18	0	658
19	Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%	1.09%	0.00%	3.24%
20	Total Fuel Assistance Payments	$ 10,038.00	$ 67,873.00	$ 24,184.00	$ 43,774.00	$ 142,484.12	$ 114,994.25	$ 74,484.00	$ 40,493.00	$ 1,906.00	$ 4,266.27	$ 14,848.00	$ -	$539,344.64
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
25	Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972	988	954	1,010
26	Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138	136	73	1,496
27	New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5	5	3	54
28	Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58	12	23	659
29	Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90	90	77	659
30	Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22	26	19	332
31	Total Customer Payments	$ 52,766.45	$ 49,972.92	$ 54,704.20	$ 50,138.16	$ 77,708.25	$ 106,927.97	$ 97,610.33	$ 129,169.76	$ 113,842.63	$ 126,495.85	$ 157,022.36	$ 118,628.08	$1,134,986.96
32	Total Amount to be Forgiven For All Participating Custo	$ 1,141,867.44	$ 1,128,526.80	$ 1,151,650.92	$ 1,262,169.24	$ 1,339,616.16	$ 1,331,208.60	$ 1,274,097.84	$ 1,199,333.76	$ 1,152,452.64	$ 1,145,987.16	$ 1,167,448.68	$ 1,125,060.12	$14,419,419.36
33	Average Amount to be forgiven for all participating cust	$ 1,204.50	$ 1,203.12	$ 1,202.14	$ 1,200.92	$ 1,195.01	$ 1,190.70	$ 1,187.41	$ 1,179.28	$ 1,172.38	$ 1,178.99	$ 1,181.62	$ 1,179.30	$1,189.61
34	Total installment amount for all RI AMP customers	$ 60,023.32	$ 60,899.71	$ 71,441.03	$ 95,464.71	$ 122,531.57	$ 134,664.46	$ 141,521.93	$ 145,604.51	$ 146,890.02	$ 150,547.43	$ 154,601.44	$ 145,682.02	$1,429,872.15
35	Average installment amount for all RI AMP customers	$ 63.31	$ 64.92	$ 74.57	$ 90.83	$ 109.30	$ 120.45	$ 131.89	$ 143.17	$ 149.43	$ 154.88	$ 156.47	$ 152.70	$117.66
36	Average arrears balance not yet forgiven	$ 1,759.55	$ 1,696.80	$ 1,641.42	$ 1,654.46	$ 1,738.23	$ 1,739.64	$ 1,758.61	$ 1,761.92	$ 1,712.86	$ 1,730.48	$ 1,732.90	$ 1,661.59	$1,715.71
37	Average Arrearage balance as a percentage of the tota	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%	89.08%	86.50%	82.99%
38	Total Amount of Arrears Outstanding	$ 1,668,055.35	$ 1,591,603.28	$ 1,572,487.96	$ 1,738,840.92	$ 1,948,561.70	$ 1,944,923.61	$ 1,886,993.84	$ 1,791,881.98	$ 1,683,746.69	$ 1,682,026.56	$ 1,712,107.23	$ 1,585,165.12	$20,806,394.24
39	Forgiveness Credits Applied during the reporting period	$ 92,902.26	$ 80,373.63	$ 91,899.84	$ 72,557.14	$ 91,376.34	$ 88,825.76	$ 85,167.00	$ 85,796.30	$ 63,967.53	$ 75,270.14	$ 74,241.51	$ 69,689.27	$972,066.72
40	Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680	655	642	9,098
41	Average Monthly Forgiveness Credit	$ 111.52	$ 103.44	$ 103.37	$ 104.54	$ 103.60	$ 103.88	$ 104.75	$ 109.85	$ 107.14	$ 110.69	$ 113.34	$ 108.55	$107.06
42	Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2	2	0	137
43	Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%	0.20%	0.00%	1.10%
44	Total Fuel Assistance Payments	$ 5,358.00	$ 25,362.00	$ 8,150.00	$ 12,059.00	$ 17,421.00	$ 21,689.25	$ 7,923.00	$ 6,146.00	$ 983.00	$ 2,806.27	$ 1,743.00	$ -	$109,640.52
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
49	Number of Customers Active	415	418	435	518	684	737	786	754	740	712	663	608	623
50	Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73	72	43	1,172
51	New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	5	2	2	4	3	24
52	Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11	4	7	176
53	Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95	86	99	710
54	Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17	13	8	190
55	Total Customer Payments	$ 24,499.40	$ 24,597.45	$ 32,006.12	$ 31,657.88	$ 42,636.00	$ 51,726.94	$ 53,437.88	$ 60,653.91	$ 50,161.71	$ 52,131.86	$ 40,792.05	$ 34,188.45	$498,489.65
56	Total Amount to be Forgiven For All Participating Custo	$ 448,300.44	$ 456,537.12	$ 480,034.56	$ 573,117.00	$ 767,103.00	$ 818,419.80	$ 874,567.68	$ 831,839.76	$ 815,475.36	$ 784,251.24	$ 738,638.04	$ 680,938.92	$8,269,222.92
57	Average Amount to be forgiven for all participating cust	$ 1,080.24	$ 1,092.19	$ 1,103.52	$ 1,106.40	$ 1,121.49	$ 1,110.47	$ 1,112.68	$ 1,103.23	$ 1,101.99	$ 1,101.47	$ 1,114.08	$ 1,119.96	$1,105.64
58	Total installment amount for all RI AMP customers	$ 25,937.45	$ 31,438.87	$ 38,334.18	$ 48,310.41	$ 66,088.22	$ 71,313.56	$ 75,721.98	$ 70,004.02	$ 68,946.89	$ 65,303.78	$ 57,881.15	$ 51,429.85	$670,710.36
59	Average installment amount for all RI AMP customers	$ 62.49	$ 75.21	$ 88.12	$ 93.26	$ 96.62	$ 96.76	$ 96.33	$ 92.84	$ 93.17	$ 91.71	$ 87.30	$ 84.58	$88.20
60	Average arrears balance not yet forgiven	$ 1,335.23	$ 1,307.73	$ 1,306.62	$ 1,332.30	$ 1,429.03	$ 1,411.22	$ 1,443.68	$ 1,401.88	$ 1,367.30	$ 1,337.83	$ 1,366.69	$ 1,319.44	$ 1,363.25
61	Average Arrearage balance as a percentage of the tota	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%	81.78%	78.80%	82.11%
62	Total Amount of Arrears Outstanding	$ 554,120.99	$ 546,633.58	$ 568,383.74	$ 690,134.45	$ 977,457.74	$ 1,040,072.13	$ 1,134,737.06	$ 1,057,021.59	$ 1,011,808.09	$ 952,539.61	$ 906,117.90	$ 802,222.34	$10,241,249.22
63	Forgiveness Credits Applied during the reporting period	$ 27,750.77	$ 29,901.85	$ 32,576.30	$ 25,274.35	$ 39,572.81	$ 36,611.36	$ 45,388.57	$ 50,062.34	$ 41,912.10	$ 49,993.43	$ 44,491.62	$ 37,985.26	$ 461,520.76
64	Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463	409	355	4,379
65	Average Monthly Forgiveness Credit	$ 104.32	$ 102.40	$ 98.41	$ 100.29	$ 101.99	$ 104.00	$ 104.82	$ 107.89	$ 112.06	$ 107.97	$ 108.78	$ 107.00	$ 104.99
66	Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2	16	0	521
67	Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%	2.41%	0.00%	6.83%
68	Total Fuel Assistance Payments	$ 4,680.00	$ 42,511.00	$ 16,034.00	$ 31,715.00	$ 125,063.12	$ 93,305.00	$ 66,561.00	$ 34,347.00	$ 923.00	$ 1,460.00	$ 13,105.00	$ -	$ 429,704.12

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,850	2,168
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	216	164	144	152	115	3,499
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	42	0	0	0	0	434
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	108	9	7	9	6	1,127
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	11	11	14	11	5	371
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 361,208.00	$ 279,464.75	$ 289,895.94	$ 224,196.16	$ 242,306.21	$2,886,420.93
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,264,715.36	$30,896,276.84
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,224.17	$1,186.32
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 268,043.88	$ 257,675.03	$ 234,463.43	$ 217,946.04	$ 296,992.66	$3,280,248.02
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 98.98	$ 98.99	$ 99.64	$ 100.21	$ 160.54	$127.08
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 826.49	$ 1,330.59
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	80.91%	75.68%	71.53%	70.75%	67.51%	80.48%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,529,001.52	$34,518,196.21
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	400	0	0	164	111	1,360
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	15.47%	0.00%	0.00%	8.00%	6.00%	5.42%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 49,775.00			$ 14,432.00	$ 11,965.00	$631,092.33
21														
22														

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,657	1,622	1,501	1,402	1,221	1,349
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	140	120	105	107	91	2,136
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	29	0	0	0	0	263
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	52	6	4	8	6	634
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	7	9	12	7	5	258
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 269,673.00	$ 203,105.11	$ 214,740.60	$ 167,955.30	$ 178,526.73	$2,104,549.68
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,492,260.31	$19,239,364.46
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,183.51	$ 1,186.45	$ 1,191.55	$ 1,198.96	$ 1,222.16	$1,187.96
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 163,423.55	$ 160,369.11	$ 149,043.62	$ 140,078.87	$ 218,542.29	$2,242,700.53
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 98.63	$ 98.87	$ 99.30	$ 99.91	$ 178.00	$140.54
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.23	$ 886.59	$ 845.69	$ 850.24	$ 840.45	$1,389.61
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	78.85%	74.73%	70.97%	70.91%	68.77%	81.06%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,026,192.36	$22,195,403.33
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	333	0	0	164	101	755
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	20.77%	0.00%	0.00%	12.00%	8.00%	4.49%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 30,439.00			$ 14,432.00	$ 9,110.00	$183,776.58
45														
46														

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	629	819
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	13	0	0	0	0	171
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	56	3	3	1	0	493
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	4	2	2	4	0	113
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 91,535.00	$ 76,359.64	$ 75,155.34	$ 56,240.86	$ 63,779.48	$781,871.25
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 772,455.05	$11,656,121.22
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,228.07	$1,183.40
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 104,620.33	$ 97,305.92	$ 85,419.81	$ 77,867.18	$ 78,450.37	$1,037,547.50
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 99.45	$ 99.19	$ 100.14	$ 100.73	$ 124.72	$104.87
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 799.38	$ 1,235.44
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.12%	77.25%	72.50%	70.46%	65.09%	79.32%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 502,809.16	$12,322,792.88
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.66	$ 104.51	$ 104.09	$ 105.02	$ 103.32	$ 106.05
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	67	0	0	0	10	605
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	6.82%	0.00%	0.00%	0.00%	2.00%	6.72%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 19,336.00			$ -	$ 2,855.00	$ 447,315.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,703												1,703
2	Customers Newly Added to AMP Agreement	153												153
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0												0
5	Customers Removed - Defaulted	1												1
6	Customers Removed - Cancelled	3												3
7	Total Customer Payments	$221,478.07												$221,478.07
8	Total Amount to be Forgiven For All Participating Customers	$2,093,726.92												$2,093,726.92
9	Average Amount to be forgiven for all participating customers	$1,229.43												$1,229.43
10	Total installment amount for all RI AMP customers	$281,356.43												$281,356.43
11	Average installment amount for all RI AMP customers	$165.21												$165.21
12	Average arrears balance not yet forgiven	$809.72												$809.72
13	Average arrearage balance as a percentage of the total balance	65.86%												65.86%
14	Total Amount of Arrears Outstanding	$1,378,950.42												$1,378,950.42
15	Forgiveness Credits Applied during the reporting period	$113,615.16												$113,615.16
16	Total Forgiveness Credits (count)	1,097												1,097
17	Average Monthly Forgiveness Credit	$103.57												$103.57
18	Number of Participants Receiving LIHEAP	21												21
19	Percentage of Participants Receiving LIHEAP	1.23%												1.23%
20	Total Fuel Assistance Payments	$6,937.00												$6,937.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,141												1,141
26	Customers Newly Added to AMP Agreement	111												111
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0												0
29	Customers Removed - Defaulted	1												1
30	Customers Removed - Cancelled	3												3
31	Total Customer Payments	$164,841.84												$164,841.84
32	Total Amount to be Forgiven For All Participating Customers	$1,409,905.35												$1,409,905.35
33	Average Amount to be forgiven for all participating customers	$1,235.68												$1,235.68
34	Total installment amount for all RI AMP customers	$209,776.18												$209,776.18
35	Average installment amount for all RI AMP customers	$183.85												$183.85
36	Average arrears balance not yet forgiven	$840.45												$840.45
37	Average Arrearage balance as a percentage of the total balance	68.02%												68.02%
38	Total Amount of Arrears Outstanding	$958,955.21												$958,955.21
39	Forgiveness Credits Applied during the reporting period	$70,765.61												$70,765.61
40	Total Forgiveness Credits (count)	677												677
41	Average Monthly Forgiveness Credit	$104.53												$104.53
42	Number of Participants Receiving LIHEAP	5												5
43	Percentage of Participants Receiving LIHEAP	0.44%												0.44%
44	Total Fuel Assistance Payments	$1,991.00												$1,991.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	562												562
50	Customers Newly Added to AMP Agreement	42												42
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0												0
53	Customers Removed - Defaulted	0												0
54	Customers Removed - Cancelled	0												0
55	Total Customer Payments	$56,636.23												$56,636.23
56	Total Amount to be Forgiven For All Participating Customers	$683,821.57												$683,821.57
57	Average Amount to be forgiven for all participating customers	$1,216.76												$1,216.76
58	Total installment amount for all RI AMP customers	$71,580.25												$71,580.25
59	Average installment amount for all RI AMP customers	$127.37												$127.37
60	Average arrears balance not yet forgiven	$747.32												$747.32
61	Average Arrearage balance as a percentage of the total balance	61.42%												61.42%
62	Total Amount of Arrears Outstanding	$419,995.21												$419,995.21
63	Forgiveness Credits Applied during the reporting period	$42,849.55												$42,849.55
64	Total Forgiveness Credits (count)	420												420
65	Average Monthly Forgiveness Credit	$102.02												$102.02
66	Number of Participants Receiving LIHEAP	$16.00												16
67	Percentage of Participants Receiving LIHEAP	2.85%												2.85%
68	Total Fuel Assistance Payments	$4,946.00												$4,946.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

May 27, 2025

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
February, March and April 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for February, March and April 2025. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

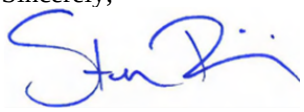
Following the Information Technology system cutover from the National Grid system that occurred on August 19, 2024, the Company has been continually working to reconcile certain information contained in the AMP monthly reports from August 2024 to the present. In its December 6, 2024 report, the Company identified several categories of information that had been updated for the months of August through November 2024 as a result of the Company's data quality assurance efforts.

Since that report, the Company has continued to refine the formulae used to generate monthly AMP reporting data, and these refinements have led to changes in data reported in the Company's AMP monthly report for January 2025 filed on February 20, 2025. Changes occurred in almost all of the reporting categories for the months of August 2024 through January 2025, and, therefore, the changes have not been highlighted in this report. At this time, the Company does not anticipate additional updates to the formulae or data used to generate AMP monthly reports.

Robinson+Cole

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,



Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

May 27, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827									1,776
2	Customers Newly Added to AMP Agreement	153	170	224	371									918
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0	0	1	0									1
5	Customers Removed - Defaulted	1	5	12	17									35
6	Customers Removed - Cancelled	3	8	9	17									37
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24									$886,783.53
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59									$8,772,757.19
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43									$1,234.55
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54									$1,208,378.30
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43									$170.05
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33									$850.27
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%									69%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33									$6,044,363.45
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99									$470,396.45
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379									4,517
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10									$104.16
18	Number of Participants Receiving LIHEAP	22	108	93	42									265
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%									4%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00									$69,093.00
21														
22														

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196									1,173
26	Customers Newly Added to AMP Agreement	111	110	140	235									596
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0	0	0	0									0
29	Customers Removed - Defaulted	1	5	6	11									23
30	Customers Removed - Cancelled	3	5	5	10									23
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71									$655,294.36
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99									$5,826,433.69
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66									$1,242.19
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05									$882,662.27
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12									$188.20
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14									$877.83
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%									71%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45									$4,117,802.04
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36									$304,717.93
40	Total Forgiveness Credits (count)	677	617	692	904									2,890
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11									$105.37
42	Number of Participants Receiving LIHEAP	5	46	16	10									77
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%									2%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00									$20,774.00
45														
46														

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631									604
50	Customers Newly Added to AMP Agreement	42	60	84	136									322
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0	0	1	0									1
53	Customers Removed - Defaulted	0	0	6	6									12
54	Customers Removed - Cancelled	0	3	4	7									14
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53									$231,489.17
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60									$2,946,323.50
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44									$1,219.83
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49									$325,716.03
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89									$134.76
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29									$796.66
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%									65%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88									$1,926,561.41
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63									$165,678.52
64	Total Forgiveness Credits (count)	420	330	402	475									1,627
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28									$101.98
66	Number of Participants Receiving LIHEAP	17	62	77	32									188
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%									8%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00									$48,319.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

June 2, 2025

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
February, March and April 2025 (Amended)

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Amended Arrearage Management Program ("AMP") monthly report for February, March and April 2025. This amended filing is being submitted in order to include 2024 data. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Following the Information Technology system cutover from the National Grid system that occurred on August 19, 2024, the Company has been continually working to reconcile certain information contained in the AMP monthly reports from August 2024 to the present. In its December 6, 2024 report, the Company identified several categories of information that had been updated for the months of August through November 2024 as a result of the Company's data quality assurance efforts.

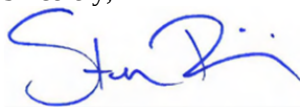
Since that report, the Company has continued to refine the formulae used to generate monthly AMP reporting data, and these refinements have led to changes in data reported in the Company's AMP monthly report for January 2025 filed on February 20, 2025. Changes occurred in almost all of the reporting categories for the months of August 2024 through January 2025, and, therefore, the changes have not been highlighted in this report. At this time, the

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Company does not anticipate additional updates to the formulae or data used to generate AMP monthly reports.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,



Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

June 2, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	0	0	0	0	0	392
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	0	9	7	9	6	1,019
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	7	11	14	11	5	367
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customer	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customer	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	0	0	0	0	0	234
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	0	6	4	8	6	582
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	6	9	12	7	5	257
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customer	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customer	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting perio	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	0	0	0	0	0	158
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	0	3	3	1	0	437
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	1	2	2	4	0	110
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customer	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customer	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827									1,776
2	Customers Newly Added to AMP Agreement	153	170	224	371									918
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0	0	1	0									1
5	Customers Removed - Defaulted	1	5	12	17									35
6	Customers Removed - Cancelled	3	8	9	17									37
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24									$886,783.53
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59									$8,772,757.19
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43									$1,234.55
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54									$1,208,378.30
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43									$170.05
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33									$850.27
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%									69%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33									$6,044,363.45
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99									$470,396.45
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379									4,517
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10									$104.16
18	Number of Participants Receiving LIHEAP	22	108	93	42									265
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%									4%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00									$69,093.00
21														
22														

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196									1,173
26	Customers Newly Added to AMP Agreement	111	110	140	235									596
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0	0	0	0									0
29	Customers Removed - Defaulted	1	5	6	11									23
30	Customers Removed - Cancelled	3	5	5	10									23
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71									$655,294.36
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99									$5,826,433.69
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66									$1,242.19
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05									$882,662.27
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12									$188.20
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14									$877.83
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%									71%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45									$4,117,802.04
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36									$304,717.93
40	Total Forgiveness Credits (count)	677	617	692	904									2,890
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11									$105.37
42	Number of Participants Receiving LIHEAP	5	46	16	10									77
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%									2%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00									$20,774.00
45														
46														

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631									604
50	Customers Newly Added to AMP Agreement	42	60	84	136									322
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0	0	1	0									1
53	Customers Removed - Defaulted	0	0	6	6									12
54	Customers Removed - Cancelled	0	3	4	7									14
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53									$231,489.17
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60									$2,946,323.50
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44									$1,219.83
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49									$325,716.03
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89									$134.76
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29									$796.66
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%									65%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88									$1,926,561.41
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63									$165,678.52
64	Total Forgiveness Credits (count)	420	330	402	475									1,627
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28									$101.98
66	Number of Participants Receiving LIHEAP	17	62	77	32									188
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%									8%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00									$48,319.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

June 23, 2025

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
May 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for May 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

June 23, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	0	0	0	0	0	392
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	0	9	7	9	6	1,019
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	7	11	14	11	5	367
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	0	0	0	0	0	234
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	0	6	4	8	6	582
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	6	9	12	7	5	257
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	0	0	0	0	0	158
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	0	3	3	1	0	437
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	1	2	2	4	0	110
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935								2,008
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305								2,223
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0	0	1	0	0								1
5	Customers Removed - Defaulted	1	5	12	17	188								223
6	Customers Removed - Cancelled	3	8	9	17	13								50
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16								$1,185,902.69
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10								$12,683,849.29
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57								$1,254.15
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12								$1,729,117.42
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42								$171.52
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92								$905.80
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%								72%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79								$9,354,809.24
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50								$598,234.95
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176								5,693
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71								$105.07
18	Number of Participants Receiving LIHEAP	22	108	93	42	275								540
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%								5%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00								$123,441.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833								1,305
26	Customers Newly Added to AMP Agreement	111	110	140	235	763								1,359
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0	0	0	0	0								0
29	Customers Removed - Defaulted	1	5	6	11	142								165
30	Customers Removed - Cancelled	3	5	5	10	12								35
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77								$871,231.13
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05								$8,291,875.74
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03								$1,262.76
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41								$1,246,172.68
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31								$190.22
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38								$928.54
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%								73%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22								$6,191,620.26
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81								$389,019.74
40	Total Forgiveness Credits (count)	677	617	692	904	764								3,654
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34								$106.37
42	Number of Participants Receiving LIHEAP	5	46	16	10	41								118
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%								2%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00								$28,423.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102								703
50	Customers Newly Added to AMP Agreement	42	60	84	136	542								864
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0	0	1	0	0								1
53	Customers Removed - Defaulted	0	0	6	6	46								58
54	Customers Removed - Cancelled	0	3	4	7	1								15
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39								$314,671.56
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05								$4,391,973.55
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84								$1,238.23
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71								$482,944.74
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68								$136.34
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17								$861.76
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%								69%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57								$3,163,188.98
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69								$209,215.21
64	Total Forgiveness Credits (count)	420	330	402	475	412								2,039
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67								$102.72
66	Number of Participants Receiving LIHEAP	17	62	77	32	234								422
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%								11%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00								$95,018.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

July 23, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
June 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for June 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

July 23, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	0	0	0	0	0	392
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	0	9	7	9	6	1,019
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	7	11	14	11	5	367
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	0	0	0	0	0	234
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	0	6	4	8	6	582
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	6	9	12	7	5	257
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	0	0	0	0	0	158
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	0	3	3	1	0	437
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	1	2	2	4	0	110
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332							2,229
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560							2,783
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0	0	1	0	0	0							1
5	Customers Removed - Defaulted	1	5	12	17	188	8							231
6	Customers Removed - Cancelled	3	8	9	17	13	23							73
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57							$1,595,204.26
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47							$17,153,344.76
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39							$1,268.69
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59							$2,320,646.01
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53							$172.52
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46							$946.07
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%							74%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91							$13,178,142.15
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52							$766,169.47
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493							7,186
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48							$106.30
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58							598
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	2%							4%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00							$130,368.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092							1,436
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360							1,719
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0	0	0	0	0	0							0
29	Customers Removed - Defaulted	1	5	6	11	142	6							171
30	Customers Removed - Cancelled	3	5	5	10	12	17							52
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25							$1,167,737.38
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08							$11,123,329.82
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47							$1,277.87
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88							$1,660,419.56
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01							$191.52
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74							$964.74
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%							75%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23							$8,588,512.49
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94							$501,094.68
40	Total Forgiveness Credits (count)	677	617	692	904	764	982							4,636
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13							$107.66
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15							133
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%							2%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00							$30,163.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102	1,240							793
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200							1,064
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0	0	1	0	0	0							1
53	Customers Removed - Defaulted	0	0	6	6	46	2							60
54	Customers Removed - Cancelled	0	3	4	7	1	6							21
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32							$427,466.88
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39							$6,030,014.94
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00							$1,252.03
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71							$660,226.45
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97							$137.45
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36							$909.86
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%							72%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68							$4,589,629.66
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58							$265,074.79
64	Total Forgiveness Credits (count)	420	330	402	475	412	511							2,550
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31							$103.82
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43							465
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%							9%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00							$100,205.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

August 21, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
July 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for July 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

August 21, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	0	0	0	0	0	392
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	0	9	7	9	6	1,019
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	7	11	14	11	5	367
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	0	0	0	0	0	234
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	0	6	4	8	6	582
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	6	9	12	7	5	257
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	0	0	0	0	0	158
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	0	3	3	1	0	437
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	1	2	2	4	0	110
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332	3,779						2,450
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560	625						3,408
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0	0	1	0	0	0	0						1
5	Customers Removed - Defaulted	1	5	12	17	188	8	9						240
6	Customers Removed - Cancelled	3	8	9	17	13	23	18						91
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57	$465,542.24						$2,060,746.50
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47	$5,107,810.45						$22,261,155.21
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39	$1,351.63						$1,280.54
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59	$666,260.85						$2,986,906.86
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53	$176.31						$173.06
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46	$1,147.89						$974.90
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%	84.93%						76%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91	$4,337,891.31						$17,516,033.46
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52	$242,050.99						$1,008,220.46
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493	2,138						9,324
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48	$113.21						$107.29
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58	55						653
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	1.74%	1.46%						4%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00	$7,333.00						$137,701.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092	2,384						1,571
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360	405						2,124
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0	0	0	0	0	0	0						0
29	Customers Removed - Defaulted	1	5	6	11	142	6	7						178
30	Customers Removed - Cancelled	3	5	5	10	12	17	10						62
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25	$333,818.09						$1,501,555.47
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08	$3,255,819.58						$14,379,149.40
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47	$1,365.70						$1,290.42
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88	$466,422.14						$2,126,841.70
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01	$195.65						$192.11
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74	$1,148.88						$991.04
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%	84.12%						77%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23	$2,738,936.13						$11,327,448.62
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94	$157,736.18						$658,830.86
40	Total Forgiveness Credits (count)	677	617	692	904	764	982	1,382						6,018
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13	$114.14						$108.59
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15	12						145
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%	0.50%						1%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00	$2,434.00						$32,597.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102	1,240	1,395						879
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200	220						1,284
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0	0	1	0	0	0	0						1
53	Customers Removed - Defaulted	0	0	6	6	46	2	2						62
54	Customers Removed - Cancelled	0	3	4	7	1	6	8						29
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32	$131,724.15						$559,191.03
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39	$1,851,990.87						$7,882,005.81
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00	$1,327.59						$1,262.82
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71	$199,838.71						$860,065.16
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97	$143.25						$138.28
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36	$1,146.20						$943.62
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%	86.34%						74%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68	$1,598,955.18						$6,188,584.84
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58	$84,314.81						$349,389.60
64	Total Forgiveness Credits (count)	420	330	402	475	412	511	756						3,306
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31	$111.53						$104.92
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43	43						508
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%	3.08%						9%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00	$4,899.00						$105,104.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

September 22, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
August 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for August 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

September 22, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	0	0	0	0	0	392
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	0	9	7	9	6	1,019
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	7	11	14	11	5	367
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	0	0	0	0	0	234
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	0	6	4	8	6	582
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	6	9	12	7	5	257
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	0	0	0	0	0	158
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	0	3	3	1	0	437
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	1	2	2	4	0	110
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332	3,779	4,321					2,684
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560	625	758					4,166
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	0	0	1	0	0	0	0	0					1
5	Customers Removed - Defaulted	1	5	12	17	188	8	9	5					245
6	Customers Removed - Cancelled	3	8	9	17	13	23	18	26					117
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57	$465,542.24	$478,148.66					$2,538,895.16
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47	$5,107,810.45	$5,812,744.44					$28,073,899.65
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39	$1,351.63	$1,345.23					$1,288.63
10	Total installment amount for all RI AMP customer	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59	$666,260.85	$741,798.85					$3,728,705.71
11	Average installment amount for all RI AMP customer	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53	$176.31	$171.67					$172.89
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46	$1,147.89	$1,129.43					$994.22
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%	84.93%	83.96%					76.85%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91	$4,337,891.31	$4,880,254.73					$22,396,288.19
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52	$242,050.99	$231,682.91					$1,239,903.37
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493	2,138	2,031					11,355
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48	$113.21	$114.07					$108.14
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58	55	4					657
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	1.74%	1.46%	0.09%					3.40%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00	$7,333.00	$485.00					$138,186.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092	2,384	2,723					1,715
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360	405	469					2,593
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	0	0	0	0	0	0	0	0					0
29	Customers Removed - Defaulted	1	5	6	11	142	6	7	4					182
30	Customers Removed - Cancelled	3	5	5	10	12	17	10	17					79
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25	$333,818.09	$351,070.35					$1,852,625.82
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08	$3,255,819.58	$3,708,647.26					$18,087,796.66
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47	$1,365.70	$1,361.97					$1,299.36
34	Total installment amount for all RI AMP customer	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88	$466,422.14	$515,965.14					$2,642,806.84
35	Average installment amount for all RI AMP customer	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01	$195.65	$189.48					$191.78
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74	$1,148.88	$1,131.48					$1,008.60
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%	84.12%	83.08%					77.35%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23	$2,738,936.13	$3,081,013.10					$14,408,461.72
39	Forgiveness Credits Applied during the reporting perio	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94	$157,736.18	$156,115.58					$814,946.44
40	Total Forgiveness Credits (count)	677	617	692	904	764	982	1,382	1,366					7,384
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13	$114.14	$114.29					$109.30
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15	12	2					147
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%	0.50%	0.07%					1.23%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00	$2,434.00	$270.00					$32,867.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102	1,240	1,395	1,598					969
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200	220	289					1,573
51	New Enrollments that were "transferred plans"													0
52	Customers Removed - Complete	0	0	1	0	0	0	0	0					1
53	Customers Removed - Defaulted	0	0	6	6	46	2	2	1					63
54	Customers Removed - Cancelled	0	3	4	7	1	6	8	9					38
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32	$131,724.15	$127,078.31					$686,269.34
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39	$1,851,990.87	$2,104,097.18					$9,986,102.99
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00	$1,327.59	$1,316.71					$1,269.56
58	Total installment amount for all RI AMP customer	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71	$199,838.71	$225,833.71					$1,085,898.87
59	Average installment amount for all RI AMP customer	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97	$143.25	$141.32					$138.66
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36	$1,146.20	$1,125.93					$966.41
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%	86.34%	85.51%					75.74%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68	$1,598,955.18	$1,799,241.63					$7,987,826.47
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58	$84,314.81	$75,567.33					$424,956.93
64	Total Forgiveness Credits (count)	420	330	402	475	412	511	756	665					3,971
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31	$111.53	$113.64					$106.01
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43	43	2					510
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%	3.08%	0.13%					7.50%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00	$4,899.00	$215.00					$105,319.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

November 20, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
October 2025

Dear Ms. De La Rosa:

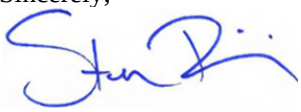
On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for October 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Please note that there are several changes to previously reported data shown in the highlighted cells in the accompanying report. These changes resulted from a correction to the data queries used to generate the Company's AMP reports. The updated queries were tested and the resulting data verified leading to the corrections shown. In prior AMP reports there were no completed AMPs reported. The updated queries have rectified that issue. Additionally, the field used to determine when a customer started an AMP did not update in a regular manner. The updated queries have rectified that issue resulting in a nominal impact on the default and cancelled counts as well.

Robinson+Cole

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,



Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

November 20, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	41	22	33	30	13	531
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	723	243	350	288	317	2,909
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	36	11	18	12	2	398
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														

ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	30	21	21	20	10	336
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	343	128	196	176	192	1,593
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	24	9	13	9	2	275
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														

GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	11	1	12	10	3	195
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	380	115	154	112	125	1,316
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	12	2	5	3	0	123
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332	3,779	4,321	4,667	4,866			3,101
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560	625	758	703	579			5,448
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	16	36	35	54	79	46	40	19	32	16			373
5	Customers Removed - Defaulted	274	212	182	212	289	101	128	187	315	354			2,254
6	Customers Removed - Cancelled	6	5	13	13	24	16	19	26	9	12			143
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57	$465,542.24	$478,148.66	$565,798.59	$597,068.53			$3,701,762.28
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47	$5,107,810.45	$5,812,744.44	$6,159,097.66	$6,376,796.74			$40,609,794.05
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39	$1,351.63	$1,345.23	$1,319.71	$1,310.48			$1,293.92
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59	$666,260.85	$741,798.85	$783,050.85	$804,544.70			$5,316,301.26
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53	$176.31	$171.67	$167.78	$165.34			$171.62
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46	$1,147.89	$1,129.43	$1,085.37	$1,036.75			$1,007.59
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%	84.93%	83.96%	82.24%	79.11%			77.61%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91	$4,337,891.31	$4,880,254.73	$5,065,402.83	$5,044,833.34			$32,506,524.36
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52	$242,050.99	$231,682.91	$279,672.00	$355,423.81			$1,874,999.18
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493	2,138	2,031	2,457	3,185			16,997
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48	$113.21	$114.07	$113.83	$111.59			$109.05
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58	55	4	3	0			660
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	1.74%	1.46%	0.09%	0.06%	0.00%			2.73%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00	$7,333.00	$485.00	$524.00	$0.00			$138,710.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092	2,384	2,723	2,983	3,117			1,982
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360	405	469	467	368			3,428
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	9	22	21	35	47	24	27	11	26	13			235
29	Customers Removed - Defaulted	174	147	127	133	210	66	80	112	173	212			1,434
30	Customers Removed - Cancelled	4	4	7	8	18	14	11	18	6	10			100
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25	$333,818.09	$351,070.35	$408,368.50	$432,199.37			$2,693,193.69
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08	$3,255,819.58	$3,708,647.26	$3,985,119.33	$4,142,857.83			$26,215,773.82
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47	$1,365.70	$1,361.97	$1,335.94	$1,329.12			$1,306.00
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88	$466,422.14	$515,965.14	$550,294.14	$564,541.92			$3,757,642.90
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01	$195.65	$189.48	$184.48	$181.12			$189.98
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74	$1,148.88	$1,131.48	$1,090.54	$1,043.32			$1,020.27
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%	84.12%	83.08%	81.63%	78.50%			77.89%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23	$2,738,936.13	$3,081,013.10	$3,253,088.83	$3,252,018.54			$20,913,569.09
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94	$157,736.18	$156,115.58	$188,196.98	$240,016.95			$1,243,160.37
40	Total Forgiveness Credits (count)	677	617	692	904	764	982	1,382	1,366	1,640	2,135			11,159
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13	$114.14	$114.29	$114.75	$112.42			$110.16
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15	12	2	0	0			147
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%	0.50%	0.07%	0.00%	0.00%			0.98%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00	$2,434.00	$270.00	$0.00	$0.00			$32,867.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102	1,240	1,395	1,598	1,684	1,749			1,118
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200	220	289	236	211			2,020
51	New Enrollments that were "transferred plans"										0			0
52	Customers Removed - Complete	7	14	14	19	32	22	13	8	6	3			138
53	Customers Removed - Defaulted	100	65	55	79	79	35	48	75	142	142			820
54	Customers Removed - Cancelled	2	1	6	5	6	2	8	8	3	2			43
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32	$131,724.15	$127,078.31	$157,430.09	$164,869.16			$1,008,568.59
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39	$1,851,990.87	$2,104,097.18	$2,173,978.33	$2,233,938.91			$14,394,020.23
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00	$1,327.59	$1,316.71	$1,290.96	$1,277.27			$1,272.47
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71	$199,838.71	$225,833.71	$232,756.71	$240,002.78			$1,558,658.36
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97	$143.25	$141.32	$138.22	$137.22			$138.47
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36	$1,146.20	$1,125.93	$1,076.20	$1,025.05			$983.25
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%	86.34%	85.51%	83.36%	80.25%			76.95%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68	$1,598,955.18	$1,799,241.63	$1,812,314.00	$1,792,814.80			$11,592,955.27
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58	$84,314.81	$75,567.33	$91,475.02	$115,406.86			$631,838.81
64	Total Forgiveness Credits (count)	420	330	402	475	412	511	756	665	817	1,050			5,838
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31	$111.53	$113.64	$111.96	$109.91			$106.99
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43	43	2	3	0			513
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%	3.08%	0.13%	0.18%	0.00%			6.02%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00	$4,899.00	$215.00	$524.00	$0.00			$105,843.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

November 20, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
October 2025

Dear Ms. De La Rosa:

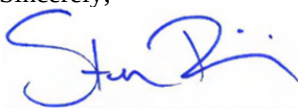
On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy"), enclosed are six copies of the Arrearage Management Program ("AMP") monthly report for October 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Please note that there are several changes to previously reported data shown in the highlighted cells in the accompanying report. These changes resulted from a correction to the data queries used to generate the Company's AMP reports. The updated queries were tested and the resulting data verified leading to the corrections shown. In prior AMP reports there were no completed AMPs reported. The updated queries have rectified that issue. Additionally, the field used to determine when a customer started an AMP did not update in a regular manner. The updated queries have rectified that issue resulting in a nominal impact on the default and cancelled counts as well.

Robinson+Cole

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,



Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

November 20, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	41	22	33	30	13	531
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	723	243	350	288	317	2,909
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	36	11	18	12	2	398
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
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ELECTRIC ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	30	21	21	20	10	336
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	343	128	196	176	192	1,593
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	24	9	13	9	2	275
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
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GAS ONLY

		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	11	1	12	10	3	195
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	380	115	154	112	125	1,316
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	12	2	5	3	0	123
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332	3,779	4,321	4,667	4,866			3,101
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560	625	758	703	579			5,448
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	16	36	35	54	79	46	40	19	32	16			373
5	Customers Removed - Defaulted	274	212	182	212	289	101	128	187	315	354			2,254
6	Customers Removed - Cancelled	6	5	13	13	24	16	19	26	9	12			143
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57	$465,542.24	$478,148.66	$565,798.59	$597,068.53			$3,701,762.28
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47	$5,107,810.45	$5,812,744.44	$6,159,097.66	$6,376,796.74			$40,609,794.05
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39	$1,351.63	$1,345.23	$1,319.71	$1,310.48			$1,293.92
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59	$666,260.85	$741,798.85	$783,050.85	$804,544.70			$5,316,301.26
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53	$176.31	$171.67	$167.78	$165.34			$171.62
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46	$1,147.89	$1,129.43	$1,085.37	$1,036.75			$1,007.59
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%	84.93%	83.96%	82.24%	79.11%			77.61%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91	$4,337,891.31	$4,880,254.73	$5,065,402.83	$5,044,833.34			$32,506,524.36
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52	$242,050.99	$231,682.91	$279,672.00	$355,423.81			$1,874,999.18
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493	2,138	2,031	2,457	3,185			16,997
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48	$113.21	$114.07	$113.83	$111.59			$109.05
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58	55	4	3	0			660
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	1.74%	1.46%	0.09%	0.06%	0.00%			2.73%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00	$7,333.00	$485.00	$524.00	$0.00			$138,710.00
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23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092	2,384	2,723	2,983	3,117			1,982
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360	405	469	467	368			3,428
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	9	22	21	35	47	24	27	11	26	13			235
29	Customers Removed - Defaulted	174	147	127	133	210	66	80	112	173	212			1,434
30	Customers Removed - Cancelled	4	4	7	8	18	14	11	18	6	10			100
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25	$333,818.09	$351,070.35	$408,368.50	$432,199.37			$2,693,193.69
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08	$3,255,819.58	$3,708,647.26	$3,985,119.33	$4,142,857.83			$26,215,773.82
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47	$1,365.70	$1,361.97	$1,335.94	$1,329.12			$1,306.00
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88	$466,422.14	$515,965.14	$550,294.14	$564,541.92			$3,757,642.90
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01	$195.65	$189.48	$184.48	$181.12			$189.98
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74	$1,148.88	$1,131.48	$1,090.54	$1,043.32			$1,020.27
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%	84.12%	83.08%	81.63%	78.50%			77.89%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23	$2,738,936.13	$3,081,013.10	$3,253,088.83	$3,252,018.54			$20,913,569.09
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94	$157,736.18	$156,115.58	$188,196.98	$240,016.95			$1,243,160.37
40	Total Forgiveness Credits (count)	677	617	692	904	764	982	1,382	1,366	1,640	2,135			11,159
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13	$114.14	$114.29	$114.75	$112.42			$110.16
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15	12	2	0	0			147
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%	0.50%	0.07%	0.00%	0.00%			0.98%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00	$2,434.00	$270.00	$0.00	$0.00			$32,867.00
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47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102	1,240	1,395	1,598	1,684	1,749			1,118
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200	220	289	236	211			2,020
51	New Enrollments that were "transferred plans"										0			0
52	Customers Removed - Complete	7	14	14	19	32	22	13	8	6	3			138
53	Customers Removed - Defaulted	100	65	55	79	79	35	48	75	142	142			820
54	Customers Removed - Cancelled	2	1	6	5	6	2	8	8	3	2			43
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32	$131,724.15	$127,078.31	$157,430.09	$164,869.16			$1,008,568.59
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39	$1,851,990.87	$2,104,097.18	$2,173,978.33	$2,233,938.91			$14,394,020.23
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00	$1,327.59	$1,316.71	$1,290.96	$1,277.27			$1,272.47
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71	$199,838.71	$225,833.71	$232,756.71	$240,002.78			$1,558,658.36
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97	$143.25	$141.32	$138.22	$137.22			$138.47
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36	$1,146.20	$1,125.93	$1,076.20	$1,025.05			$983.25
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%	86.34%	85.51%	83.36%	80.25%			76.95%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68	$1,598,955.18	$1,799,241.63	$1,812,314.00	$1,792,814.80			$11,592,955.27
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58	$84,314.81	$75,567.33	$91,475.02	$115,406.86			$631,838.81
64	Total Forgiveness Credits (count)	420	330	402	475	412	511	756	665	817	1,050			5,838
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31	$111.53	$113.64	$111.96	$109.91			$106.99
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43	43	2	3	0			513
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%	3.08%	0.13%	0.18%	0.00%			6.02%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00	$4,899.00	$215.00	$524.00	$0.00			$105,843.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

December 31, 2025

VIA HAND DELIVERY AND ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
November 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy, enclosed are six copies of the Arrearage Management Program monthly report for November 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651 Service List
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

December 31, 2025
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017

Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2024

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
1	Number of Customers Active	1,541	1,514	1,595	1,890	2,412	2,623	2,748	2,708	2,603	2,353	2,175	1,954	2,176
2	Customers Newly Added to AMP Agreement	179	195	232	501	780	430	391	220	164	144	152	115	3,503
3	New Enrollments that were "transferred plans"	8	5	3	7	5	9	15						52
4	Customers Removed - Complete	21	30	30	80	93	73	65	41	22	33	30	13	531
5	Customers Removed - Defaulted	173	155	102	135	138	102	183	723	243	350	288	317	2,909
6	Customers Removed - Cancelled	36	31	23	43	53	85	48	36	11	18	12	2	398
7	Total Customer Payments	$ 149,572.96	$ 148,106.88	$ 149,982.57	$ 188,303.19	$ 243,780.18	$ 264,409.85	$ 345,194.24	$ 315,066.73	$ 280,601.35	$ 291,249.31	$ 226,348.47	$ 245,307.01	$2,847,922.74
8	Total Amount to be Forgiven For All Participating Customers	$ 1,787,477.28	$ 1,765,997.52	$ 1,867,062.24	$ 2,220,929.64	$ 2,854,887.84	$ 3,118,065.96	$ 3,279,600.48	$ 3,216,526.50	$ 3,092,100.35	$ 2,813,561.15	$ 2,615,352.52	$ 2,385,098.23	$31,016,659.71
9	Average Amount to be forgiven for all participating customers	$ 1,159.94	$ 1,166.44	$ 1,170.57	$ 1,175.09	$ 1,183.61	$ 1,188.74	$ 1,193.44	$ 1,187.79	$ 1,187.90	$ 1,195.73	$ 1,202.46	$ 1,220.62	$1,186.03
10	Total installment amount for all RI AMP customers	$ 191,112.62	$ 190,811.32	$ 215,105.90	$ 270,605.56	$ 352,099.26	$ 386,754.66	$ 398,637.66	$ 407,282.40	$ 396,774.07	$ 367,771.40	$ 345,703.15	$ 315,153.94	$3,837,811.94
11	Average installment amount for all RI AMP customers	$ 124.01	$ 126.03	$ 134.86	$ 143.17	$ 145.97	$ 147.44	$ 145.06	$ 150.40	$ 152.43	$ 156.30	$ 158.94	$ 161.29	$145.49
12	Average arrears balance not yet forgiven	$ 1,492.79	$ 1,496.71	$ 1,515.00	$ 1,638.85	$ 1,768.11	$ 1,818.63	$ 1,844.42	$ 961.02	$ 899.00	$ 855.30	$ 850.75	$ 832.03	$ 1,331.05
13	Average arrearage balance as a percentage of the total balance	82.30%	81.17%	81.29%	85.50%	89.48%	90.05%	89.62%	81%	76.00%	72.00%	71.00%	68.00%	80.61%
14	Total Amount of Arrears Outstanding	$ 2,300,404.27	$ 2,266,020.26	$ 2,416,433.02	$ 3,097,441.93	$ 4,264,689.82	$ 4,770,285.93	$ 5,068,480.83	$ 2,602,433.79	$ 2,340,099.63	$ 2,012,514.97	$ 1,850,390.24	$ 1,625,779.33	$34,614,974.02
15	Forgiveness Credits Applied during the reporting period	$ 110,937.19	$ 113,608.33	$ 100,944.26	$ 129,262.87	$ 133,275.75	$ 133,590.69	$ 188,340.96	$ 174,848.20	$ 215,092.99	$ 168,405.62	$ 99,704.76	$ 131,320.85	$ 1,699,332.47
16	Total Forgiveness Credits (count)	1,047	1,065	941	1,231	1,239	1,241	1,686	1,762	$ 2,126.00	1,670	975	1,284	16,267
17	Average Monthly Forgiveness Credit	$ 105.95	$ 106.67	$ 107.27	$ 105.00	$ 107.56	$ 107.64	$ 111.70	$ 99.23	$ 101.17	$ 100.84	$ 102.26	$ 102.27	$ 104.80
18	Number of Participants Receiving LIHEAP	67	167	34	135	93	135	54	422	0	0	169	115	1,391
19	Percentage of Participants Receiving LIHEAP	4.34%	11.03%	2.13%	7.14%	3.85%	5.14%	1.96%	16%	0.00%	0.00%	8.00%	6.00%	5.47%
20	Total Fuel Assistance Payments	$ 52,960.00	$ 135,110.13	$ 27,509.00	$ 111,401.00	$ 76,365.00	$ 107,868.00	$ 43,707.20	$ 50,809.00			$ 14,432.00	$ 11,965.00	$632,126.33
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
25	Number of Customers Active	946	936	999	1,194	1,463	1,586	1,663	1,656	1,622	1,500	1,402	1,285	1,354
26	Customers Newly Added to AMP Agreement	106	116	137	315	414	246	239	144	120	105	107	91	2,140
27	New Enrollments that were "transferred plans"	4	1	1	5	2	7	9						29
28	Customers Removed - Complete	16	17	21	42	55	40	43	30	21	21	20	10	336
29	Customers Removed - Defaulted	90	96	53	78	79	55	107	343	128	196	176	192	1,593
30	Customers Removed - Cancelled	24	20	16	31	30	58	39	24	9	13	9	2	275
31	Total Customer Payments	$ 109,680.02	$ 108,000.39	$ 107,413.81	$ 138,477.75	$ 177,123.39	$ 184,829.85	$ 245,023.73	$ 241,673.38	$ 204,144.71	$ 215,917.60	$ 169,803.93	$ 180,744.97	$2,082,833.53
32	Total Amount to be Forgiven For All Participating Customers	$ 1,112,547.36	$ 1,105,698.84	$ 1,179,386.16	$ 1,406,366.76	$ 1,728,968.64	$ 1,876,054.80	$ 1,983,099.84	$ 1,961,082.59	$ 1,924,429.32	$ 1,788,523.45	$ 1,680,946.39	$ 1,564,485.69	$19,311,589.84
33	Average Amount to be forgiven for all participating customers	$ 1,176.05	$ 1,181.30	$ 1,180.56	$ 1,177.86	$ 1,181.79	$ 1,182.88	$ 1,192.48	$ 1,184.23	$ 1,186.45	$ 1,192.35	$ 1,198.96	$ 1,217.50	$1,187.70
34	Total installment amount for all RI AMP customers	$ 139,329.01	$ 137,707.94	$ 154,577.64	$ 194,261.61	$ 243,426.40	$ 265,390.88	$ 276,549.61	$ 283,969.18	$ 280,888.75	$ 264,423.00	$ 250,342.08	$ 241,495.46	$2,732,361.56
35	Average installment amount for all RI AMP customers	$ 147.28	$ 147.12	$ 154.73	$ 162.69	$ 166.38	$ 167.33	$ 166.29	$ 171.48	$ 173.17	$ 176.28	$ 178.56	$ 187.93	$166.60
36	Average arrears balance not yet forgiven	$ 1,612.41	$ 1,635.08	$ 1,643.57	$ 1,725.11	$ 1,861.52	$ 1,894.24	$ 1,947.21	$ 933.79	$ 886.59	$ 846.25	$ 850.24	$ 844.07	$1,390.01
37	Average Arrearage balance as a percentage of the total balance	85.15%	84.03%	83.70%	86.58%	89.69%	89.80%	89.53%	79%	75.00%	71.00%	71.00%	69.00%	81.12%
38	Total Amount of Arrears Outstanding	$ 1,525,341.49	$ 1,530,442.80	$ 1,641,935.13	$ 2,059,786.00	$ 2,723,405.54	$ 3,004,267.51	$ 3,238,211.69	$ 1,546,363.23	$ 1,438,046.19	$ 1,269,374.35	$ 1,192,037.04	$ 1,084,627.48	$22,253,838.45
39	Forgiveness Credits Applied during the reporting period	$ 69,510.30	$ 70,481.98	$ 66,139.84	$ 81,498.80	$ 86,499.86	$ 84,859.61	$ 118,225.55	$ 120,087.58	$ 126,994.86	$ 108,035.37	$ 63,788.14	$ 86,198.44	$1,082,320.33
40	Total Forgiveness Credits (count)	649	659	617	769	807	810	1,063	1,218	1,283	1,090	633	843	10,441
41	Average Monthly Forgiveness Credit	$ 107.10	$ 106.95	$ 107.19	$ 105.98	$ 107.18	$ 104.76	$ 111.21	$ 98.59	$ 98.98	$ 99.12	$ 100.77	$ 102.25	$104.17
42	Number of Participants Receiving LIHEAP	14	33	12	33	27	17	21	352	0	0	169	105	783
43	Percentage of Participants Receiving LIHEAP	1.47%	3.52%	1.20%	2.76%	1.84%	1.07%	1.26%	21%	0.00%	0.00%	12.00%	8.00%	4.51%
44	Total Fuel Assistance Payments	$ 11,328.00	$ 27,342.38	$ 9,665.00	$ 28,484.00	$ 23,036.00	$ 13,353.00	$ 16,587.20	$ 31,847.00			$ 14,432.00	$ 9,110.00	$185,184.58
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2024
49	Number of Customers Active	595	578	596	696	949	1,037	1,085	1,052	981	853	773	669	822
50	Customers Newly Added to AMP Agreement	73	79	95	186	366	184	152	76	44	39	45	24	1,363
51	New Enrollments that were "transferred plans"	4	4	2	2	3	2	6						23
52	Customers Removed - Complete	5	13	9	38	38	33	22	11	1	12	10	3	195
53	Customers Removed - Defaulted	83	59	49	57	59	47	76	380	115	154	112	125	1,316
54	Customers Removed - Cancelled	12	11	7	12	23	27	9	12	2	5	3	0	123
55	Total Customer Payments	$ 39,892.94	$ 40,106.49	$ 42,568.76	$ 49,825.44	$ 66,656.79	$ 79,580.00	$ 100,170.51	$ 73,393.35	$ 76,456.64	$ 75,331.71	$ 56,544.54	$ 64,562.04	$765,089.21
56	Total Amount to be Forgiven For All Participating Customers	$ 674,138.76	$ 660,298.68	$ 687,676.08	$ 814,562.88	$ 1,125,919.20	$ 1,242,011.16	$ 1,296,500.64	$ 1,255,443.91	$ 1,167,671.03	$ 1,025,037.70	$ 934,406.13	$ 820,612.54	$11,704,278.71
57	Average Amount to be forgiven for all participating customers	$ 1,133.00	$ 1,142.38	$ 1,153.81	$ 1,170.34	$ 1,186.42	$ 1,197.69	$ 1,194.93	$ 1,193.39	$ 1,190.29	$ 1,201.69	$ 1,208.80	$ 1,226.63	$1,183.28
58	Total installment amount for all RI AMP customers	$ 51,783.61	$ 53,103.38	$ 60,528.26	$ 76,343.95	$ 108,672.86	$ 121,363.78	$ 122,088.05	$ 123,313.22	$ 115,885.32	$ 103,348.40	$ 95,361.07	$ 83,658.48	$1,115,450.38
59	Average installment amount for all RI AMP customers	$ 87.03	$ 91.87	$ 101.55	$ 109.68	$ 114.51	$ 117.03	$ 112.52	$ 117.22	$ 118.13	$ 121.16	$ 123.36	$ 125.05	$111.59
60	Average arrears balance not yet forgiven	$ 1,302.62	$ 1,272.62	$ 1,299.49	$ 1,490.88	$ 1,624.11	$ 1,703.00	$ 1,686.88	$ 1,003.87	$ 919.52	$ 871.21	$ 851.69	$ 808.90	$ 1,236.23
61	Average Arrearage balance as a percentage of the total balance	77.21%	75.81%	76.61%	83.43%	89.12%	90.48%	89.77%	84.00%	77.00%	72.00%	70.00%	66.00%	79.29%
62	Total Amount of Arrears Outstanding	$ 775,062.78	$ 735,577.46	$ 774,497.89	$ 1,037,655.93	$ 1,541,284.28	$ 1,766,018.42	$ 1,830,269.14	$ 1,056,070.56	$ 902,053.44	$ 743,140.62	$ 658,353.20	$ 541,151.85	$12,361,135.57
63	Forgiveness Credits Applied during the reporting period	$ 41,426.89	$ 43,126.35	$ 34,804.42	$ 47,764.07	$ 46,775.89	$ 48,731.08	$ 70,115.41	$ 54,760.62	$ 88,098.13	$ 60,370.25	$ 35,916.62	$ 45,122.41	$ 617,012.14
64	Total Forgiveness Credits (count)	398	406	324	462	432	431	623	544	843	580	342	441	5,826
65	Average Monthly Forgiveness Credit	$ 104.08	$ 106.22	$ 107.42	$ 103.38	$ 108.27	$ 113.06	$ 112.54	$ 100.26	$ 104.51	$ 104.09	$ 105.02	$ 102.32	$ 105.93
66	Number of Participants Receiving LIHEAP	53	134	22	102	66	118	33	70	0	0	0	10	608
67	Percentage of Participants Receiving LIHEAP	8.90%	23.18%	3.69%	14.65%	6.95%	11.37%	3.04%	7.00%	0.00%	0.00%	0.00%	1.00%	6.65%
68	Total Fuel Assistance Payments	$ 41,632.00	$ 107,767.75	$ 17,844.00	$ 82,917.00	$ 53,329.00	$ 94,515.00	$ 27,120.00	$ 18,962.00			$ -	$ 2,855.00	$ 446,941.75

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)
		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332	3,779	4,321	4,667	4,866	4,302		3,210
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560	625	758	703	579	129		5,577
3	New Enrollments that were "transferred plans"													0
4	Customers Removed - Complete	16	36	35	54	79	46	40	19	32	16	25		398
5	Customers Removed - Defaulted	274	212	182	212	289	101	128	187	315	354	305		2,559
6	Customers Removed - Cancelled	6	5	13	13	24	16	19	26	9	12	358		501
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57	$465,542.24	$478,148.66	$565,798.59	$597,068.53	$468,982.82		$4,170,745.10
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47	$5,107,810.45	$5,812,744.44	$6,159,097.66	$6,376,796.74	$5,623,531.40		$46,233,325.45
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39	$1,351.63	$1,345.23	$1,319.71	$1,310.48	$1,307.19		$1,295.13
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59	$666,260.85	$741,798.85	$783,050.85	$804,544.70	$709,433.94		$6,025,735.20
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53	$176.31	$171.67	$167.78	$165.34	$164.91		$171.01
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46	$1,147.89	$1,129.43	$1,085.37	$1,036.75	$982.50		$1,005.31
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%	84.93%	83.96%	82.24%	79.11%	75.16%		77.39%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91	$4,337,891.31	$4,880,254.73	$5,065,402.83	$5,044,833.34	$4,226,730.67		$36,733,255.03
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52	$242,050.99	$231,682.91	$279,672.00	$355,423.81	$256,962.10		$2,131,961.28
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493	2,138	2,031	2,457	3,185	2,341		19,338
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48	$113.21	$114.07	$113.83	$111.59	$109.77		$109.12
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58	55	4	3	0	15		675
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	1.74%	1.46%	0.09%	0.06%	0.00%	0.35%		2.51%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00	$7,333.00	$485.00	$524.00	$0.00	$2,189.00		$140,899.00
21														
22														
23	**ELECTRIC ONLY**													
24		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092	2,384	2,723	2,983	3,117	2,779		2,055
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360	405	469	467	368	82		3,510
27	New Enrollments that were "transferred plans"													0
28	Customers Removed - Complete	9	22	21	35	47	24	27	11	26	13	16		251
29	Customers Removed - Defaulted	174	147	127	133	210	66	80	112	173	212	182		1,616
30	Customers Removed - Cancelled	4	4	7	8	18	14	11	18	6	10	217		317
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25	$333,818.09	$351,070.35	$408,368.50	$432,199.37	$345,512.14		$3,038,705.83
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08	$3,255,819.58	$3,708,647.26	$3,985,119.33	$4,142,857.83	$3,692,735.78		$29,908,509.60
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47	$1,365.70	$1,361.97	$1,335.94	$1,329.12	$1,328.80		$1,308.07
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88	$466,422.14	$515,965.14	$550,294.14	$564,541.92	$501,279.16		$4,258,922.06
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01	$195.65	$189.48	$184.48	$181.12	$180.38		$189.11
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74	$1,148.88	$1,131.48	$1,090.54	$1,043.32	$987.17		$1,017.26
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%	84.12%	83.08%	81.63%	78.50%	74.28%		77.56%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23	$2,738,936.13	$3,081,013.10	$3,253,088.83	$3,252,018.54	$2,743,355.57		$23,656,924.66
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94	$157,736.18	$156,115.58	$188,196.98	$240,016.95	$178,875.95		$1,422,036.32
40	Total Forgiveness Credits (count)	677	617	692	904	764	982	1,382	1,366	1,640	2,135	1,622		12,781
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13	$114.14	$114.29	$114.75	$112.42	$110.28		$110.17
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15	12	2	0	0	5		152
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%	0.50%	0.07%	0.00%	0.00%	0.18%		0.91%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00	$2,434.00	$270.00	$0.00	$0.00	$340.00		$33,207.00
45														
46														
47	**GAS ONLY**													
48		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2025
49	Number of Customers Active	604	583	597	631	1,102	1,240	1,395	1,598	1,684	1,749	1,523		1,155
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200	220	289	236	211	47		2,067
51	New Enrollments that were "transferred plans"										0			0
52	Customers Removed - Complete	7	14	14	19	32	22	13	8	6	3	9		147
53	Customers Removed - Defaulted	100	65	55	79	79	35	48	75	142	142	123		943
54	Customers Removed - Cancelled	2	1	6	5	6	2	8	8	3	2	141		184
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32	$131,724.15	$127,078.31	$157,430.09	$164,869.16	$123,470.68		$1,132,039.27
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39	$1,851,990.87	$2,104,097.18	$2,173,978.33	$2,233,938.91	$1,930,795.62		$16,324,815.85
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00	$1,327.59	$1,316.71	$1,290.96	$1,277.27	$1,267.76		$1,272.04
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71	$199,838.71	$225,833.71	$232,756.71	$240,002.78	$208,154.78		$1,766,813.14
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97	$143.25	$141.32	$138.22	$137.22	$136.67		$138.31
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36	$1,146.20	$1,125.93	$1,076.20	$1,025.05	$973.98		$982.41
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%	86.34%	85.51%	83.36%	80.25%	76.83%		76.94%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68	$1,598,955.18	$1,799,241.63	$1,812,314.00	$1,792,814.80	$1,483,375.10		$13,076,330.37
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58	$84,314.81	$75,567.33	$91,475.02	$115,406.86	$78,086.15		$709,924.96
64	Total Forgiveness Credits (count)	420	330	402	475	412	511	756	665	817	1,050	719		6,557
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31	$111.53	$113.64	$111.96	$109.91	$108.60		$107.14
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43	43	2	3	0	10		523
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%	3.08%	0.13%	0.18%	0.00%	0.66%		5.53%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00	$4,899.00	$215.00	$524.00	$0.00	$1,849.00		$107,692.00

Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3399
sboyajian@rc.com
Direct (401) 709-3359

Also admitted in Massachusetts

February 11, 2026

VIA ELECTRONIC MAIL AND HAND DELIVERY

Stephanie De La Rosa, Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: Docket No. 4651 – Arrearage Management Program Monthly Report
December 2025

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy, enclosed are six copies of the Arrearage Management Program monthly report for December 2025 along with the associated excel file. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket No. 4651
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Elaina M. Weir

February 11, 2026
Date

Docket No. 4651 – Rhode Island Energy – Arrearage Management Program (AMP)
Service List updated 7/24/2024

Name/Address	E-mail Distribution	Phone
The Narragansett Electric Co. d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	pimentel@rc.com; HSeddon@rc.com; Jhutchinson@pplweb.com; Cobrien@pplweb.com; Jscanlon@pplweb.com;	401-709-3337
Division of Public Utilities and Carriers Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov; thomas.kogut@dpuc.ri.gov; Margaret.L.Hogan@dpuc.ri.gov; John.bell@dpuc.ri.gov;	
Center for Justice John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org;	401-941-1101
File an original & 5 copies w/ PUC: Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	stephanie.delarosa@puc.ri.gov; Alan.nault@puc.ri.gov; Todd.bianco@puc.ri.gov; Kristen.L.Masse@puc.ri.gov; Cynthia.WilsonFrias@puc.ri.gov;	401-780-2017
Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;	
The George Wiley Center	georgewileycenterri@gmail.com; camiloviveiros@gmail.com;	401-728-5555

Arrearage Management Program Report 2025

GAS AND ELECTRIC COMBINED

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)
		January	February	March	April	May	June	July	August	September	October	November	December
1	Number of Customers Active	1,815	1,730	1,733	1,827	2,935	3,332	3,779	4,321	4,667	4,866	4,302	3,892
2	Customers Newly Added to AMP Agreement	153	170	224	371	1,305	560	625	758	703	579	129	137
3	New Enrollments that were "transferred plans"												
4	Customers Removed - Complete	16	36	35	54	79	46	40	19	32	16	25	21
5	Customers Removed - Defaulted	274	212	182	212	289	101	128	187	315	354	305	515
6	Customers Removed - Cancelled	6	5	13	13	24	16	19	26	9	12	358	3
7	Total Customer Payments	$223,094.13	$207,398.58	$232,508.58	$223,782.24	$299,119.16	$409,301.57	$465,542.24	$478,148.66	$565,798.59	$597,068.53	$468,982.82	$552,967.09
8	Total Amount to be Forgiven For All Participating Customers	$2,223,299.33	$2,113,871.60	$2,140,094.67	$2,295,491.59	$3,911,092.10	$4,469,495.47	$5,107,810.45	$5,812,744.44	$6,159,097.66	$6,376,796.74	$5,623,531.40	$5,055,335.40
9	Average Amount to be forgiven for all participating customers	$1,224.96	$1,221.89	$1,234.91	$1,256.43	$1,332.57	$1,341.39	$1,351.63	$1,345.23	$1,319.71	$1,310.48	$1,307.19	$1,298.90
10	Total installment amount for all RI AMP customers	$299,842.84	$289,264.97	$296,939.95	$322,330.54	$520,739.12	$591,528.59	$666,260.85	$741,798.85	$783,050.85	$804,544.70	$709,433.94	$634,530.43
11	Average installment amount for all RI AMP customers	$165.20	$167.21	$171.34	$176.43	$177.42	$177.53	$176.31	$171.67	$167.78	$165.34	$164.91	$163.03
12	Average arrears balance not yet forgiven	$816.31	$820.37	$851.05	$913.33	$1,127.92	$1,147.46	$1,147.89	$1,129.43	$1,085.37	$1,036.75	$982.50	$909.16
13	Average arrearage balance as a percentage of the total balance	67%	67%	69%	72.69%	84.64%	85.54%	84.93%	83.96%	82.24%	79.11%	75.16%	69.99%
14	Total Amount of Arrears Outstanding	$1,481,599.75	$1,419,239.76	$1,474,876.61	$1,668,647.33	$3,310,445.79	$3,823,332.91	$4,337,891.31	$4,880,254.73	$5,065,402.83	$5,044,833.34	$4,226,730.67	$3,538,456.98
15	Forgiveness Credits Applied during the reporting period	$113,615.16	$99,020.04	$114,205.26	$143,555.99	$127,838.50	$167,934.52	$242,050.99	$231,682.91	$279,672.00	$355,423.81	$256,962.10	$319,525.64
16	Total Forgiveness Credits (count)	1,097	947	1,094	1,379	1,176	1,493	2,138	2,031	2,457	3,185	2,341	2,920
17	Average Monthly Forgiveness Credit	$103.57	$104.56	$104.39	$104.10	$108.71	$112.48	$113.21	$114.07	$113.83	$111.59	$109.77	$109.43
18	Number of Participants Receiving LIHEAP	22	108	93	42	275	58	55	4	3	0	15	6
19	Percentage of Participants Receiving LIHEAP	1%	6%	5%	2.30%	9.37%	1.74%	1.46%	0.09%	0.06%	0.00%	0.35%	0.15%
20	Total Fuel Assistance Payments	$6,937.00	$30,790.00	$23,290.00	$8,076.00	$54,348.00	$6,927.00	$7,333.00	$485.00	$524.00	$0.00	$2,189.00	$1,963.00
21													
22													
23	**ELECTRIC ONLY**												
24		January	February	March	April	May	June	July	August	September	October	November	December
25	Number of Customers Active	1,211	1,147	1,136	1,196	1,833	2,092	2,384	2,723	2,983	3,117	2,779	2,533
26	Customers Newly Added to AMP Agreement	111	110	140	235	763	360	405	469	467	368	82	98
27	New Enrollments that were "transferred plans"												
28	Customers Removed - Complete	9	22	21	35	47	24	27	11	26	13	16	19
29	Customers Removed - Defaulted	174	147	127	133	210	66	80	112	173	212	182	319
30	Customers Removed - Cancelled	4	4	7	8	18	14	11	18	6	10	217	1
31	Total Customer Payments	$165,720.25	$155,024.55	$169,522.85	$165,026.71	$215,936.77	$296,506.25	$333,818.09	$351,070.35	$408,368.50	$432,199.37	$345,512.14	$395,479.74
32	Total Amount to be Forgiven For All Participating Customers	$1,488,604.59	$1,407,798.38	$1,410,318.73	$1,519,711.99	$2,465,442.05	$2,831,454.08	$3,255,819.58	$3,708,647.26	$3,985,119.33	$4,142,857.83	$3,692,735.78	$3,338,064.52
33	Average Amount to be forgiven for all participating customers	$1,229.24	$1,227.37	$1,241.48	$1,270.66	$1,345.03	$1,353.47	$1,365.70	$1,361.97	$1,335.94	$1,329.12	$1,328.80	$1,317.83
34	Total installment amount for all RI AMP customers	$222,947.56	$212,625.43	$214,923.23	$232,166.05	$363,510.41	$414,246.88	$466,422.14	$515,965.14	$550,294.14	$564,541.92	$501,279.16	$450,022.16
35	Average installment amount for all RI AMP customers	$184.10	$185.38	$189.19	$194.12	$198.31	$198.01	$195.65	$189.48	$184.48	$181.12	$180.38	$177.66
36	Average arrears balance not yet forgiven	$844.00	$851.09	$878.08	$938.14	$1,131.38	$1,145.74	$1,148.88	$1,131.48	$1,090.54	$1,043.32	$987.17	$915.11
37	Average Arrearage balance as a percentage of the total balance	69%	69%	71%	73.83%	84.12%	84.65%	84.12%	83.08%	81.63%	78.50%	74.28%	69.44%
38	Total Amount of Arrears Outstanding	$1,022,081.80	$976,199.22	$997,503.57	$1,122,017.45	$2,073,818.22	$2,396,892.23	$2,738,936.13	$3,081,013.10	$3,253,088.83	$3,252,018.54	$2,743,355.57	$2,317,971.27
39	Forgiveness Credits Applied during the reporting period	$70,765.61	$64,822.90	$73,205.06	$95,924.36	$84,301.81	$112,074.94	$157,736.18	$156,115.58	$188,196.98	$240,016.95	$178,875.95	$213,431.24
40	Total Forgiveness Credits (count)	677	617	692	904	764	982	1,382	1,366	1,640	2,135	1,622	1,928
41	Average Monthly Forgiveness Credit	$104.53	$105.06	$105.79	$106.11	$110.34	$114.13	$114.14	$114.29	$114.75	$112.42	$110.28	$110.70
42	Number of Participants Receiving LIHEAP	5	46	16	10	41	15	12	2	0	0	5	4
43	Percentage of Participants Receiving LIHEAP	0%	4%	1%	0.84%	2.24%	0.72%	0.50%	0.07%	0.00%	0.00%	0.18%	0.16%
44	Total Fuel Assistance Payments	$1,991.00	$13,055.00	$4,193.00	$1,535.00	$7,649.00	$1,740.00	$2,434.00	$270.00	$0.00	$0.00	$340.00	$1,128.00
45													
46													
47	**GAS ONLY**												
48		January	February	March	April	May	June	July	August	September	October	November	December
49	Number of Customers Active	604	583	597	631	1,102	1,240	1,395	1,598	1,684	1,749	1,523	1,359
50	Customers Newly Added to AMP Agreement	42	60	84	136	542	200	220	289	236	211	47	39
51	New Enrollments that were "transferred plans"										0		
52	Customers Removed - Complete	7	14	14	19	32	22	13	8	6	3	9	2
53	Customers Removed - Defaulted	100	65	55	79	79	35	48	75	142	142	123	196
54	Customers Removed - Cancelled	2	1	6	5	6	2	8	8	3	2	141	2
55	Total Customer Payments	$57,373.88	$52,374.03	$62,985.73	$58,755.53	$83,182.39	$112,795.32	$131,724.15	$127,078.31	$157,430.09	$164,869.16	$123,470.68	$157,487.35
56	Total Amount to be Forgiven For All Participating Customers	$734,694.74	$706,073.22	$729,775.94	$775,779.60	$1,445,650.05	$1,638,041.39	$1,851,990.87	$2,104,097.18	$2,173,978.33	$2,233,938.91	$1,930,795.62	$1,717,270.88
57	Average Amount to be forgiven for all participating customers	$1,216.38	$1,211.10	$1,222.41	$1,229.44	$1,311.84	$1,321.00	$1,327.59	$1,316.71	$1,290.96	$1,277.27	$1,267.76	$1,263.63
58	Total installment amount for all RI AMP customers	$76,895.28	$76,639.54	$82,016.72	$90,164.49	$157,228.71	$177,281.71	$199,838.71	$225,833.71	$232,756.71	$240,002.78	$208,154.78	$184,508.27
59	Average installment amount for all RI AMP customers	$127.31	$131.46	$137.38	$142.89	$142.68	$142.97	$143.25	$141.32	$138.22	$137.22	$136.67	$135.77
60	Average arrears balance not yet forgiven	$760.79	$759.93	$799.62	$866.29	$1,122.17	$1,150.36	$1,146.20	$1,125.93	$1,076.20	$1,025.05	$973.98	$898.08
61	Average Arrearage balance as a percentage of the total balance	63%	63%	65%	70.46%	85.54%	87.08%	86.34%	85.51%	83.36%	80.25%	76.83%	71.07%
62	Total Amount of Arrears Outstanding	$459,517.95	$443,040.54	$477,373.04	$546,629.88	$1,236,627.57	$1,426,440.68	$1,598,955.18	$1,799,241.63	$1,812,314.00	$1,792,814.80	$1,483,375.10	$1,220,485.71
63	Forgiveness Credits Applied during the reporting period	$42,849.55	$34,197.14	$41,000.20	$47,631.63	$43,536.69	$55,859.58	$84,314.81	$75,567.33	$91,475.02	$115,406.86	$78,086.15	$106,094.40
64	Total Forgiveness Credits (count)	420	330	402	475	412	511	756	665	817	1,050	719	992
65	Average Monthly Forgiveness Credit	$102.02	$103.63	$101.99	$100.28	$105.67	$109.31	$111.53	$113.64	$111.96	$109.91	$108.60	$106.95
66	Number of Participants Receiving LIHEAP	17	62	77	32	234	43	43	2	3	0	10	2
67	Percentage of Participants Receiving LIHEAP	3%	11%	13%	5.07%	21.23%	3.47%	3.08%	0.13%	0.18%	0.00%	0.66%	0.15%
68	Total Fuel Assistance Payments	$4,946.00	$17,735.00	$19,097.00	$6,541.00	$46,699.00	$5,187.00	$4,899.00	$215.00	$524.00	$0.00	$1,849.00	$835.00