

Response to request for additional information regarding the scope of Verizon's Rhode Island - Revisions for Tariff Nos. 15, 18, and 20:

In this filing, Verizon proposes to sunset outdated legacy services in its Tariff Nos. 15, 18 and 20. The sunset language states that the service "is no longer available to new customers" and that for existing customers "moves, changes, or modifications to this service will no longer be supported" but "for customers with existing contracts" moves and changes "are subject to the terms of their contracts." Verizon plans to make a new tariff filing at a later date to discontinue these services.

These services are obsolete because they rely on outdated technology that cannot meet modern speed, security, or scalability demands and are limited to low-bandwidth thresholds that are insufficient for contemporary cloud applications, video conferencing, and massive data transfers. Verizon does not expect new customers to order these services because modern alternatives such as SIP Trunking, SD-WAN, and Fiber Ethernet are available from Verizon and multiple competitors and offer vastly superior performance, reliability, and seamless integration with remote work tools at a much lower cost.

The small number of customers using these services in Rhode Island will be able to keep their existing circuits for now as stated in the new tariff language. Verizon will be able to provide Rhode Island customers services that are functionally equivalent to these legacy services including, Ethernet Service, Private Internet Protocol Service, Wireless or VoIP Services.