



DIVISION OF PUBLIC UTILITIES & CARRIERS

89 Jefferson Boulevard
Warwick, Rhode Island 02888
(401) 941-4500

DATE: February 3, 2026

TO: Stephanie DeLaRosa
Clerk, Public Utilities Commission

FROM: Joel A. Munoz
Assistant to the Chief Accountant, Division of Public Utilities and Carriers

SUBJECT: RIPUC Docket No. 26-04-TL, Verizon New England Inc.
Filings to Revise and Sunset Tariff Nos. 15, 18, and 20 (1/13/26)

On January 13, 2026, Verizon New England Inc. (“Verizon”) filed proposed tariff changes aimed at sunsetting the following services to all new customers commencing on February 13, 2026: Foreign Exchange, Foreign Zone, and Foreign Central Office Services, Feature A and WATS Access services, Feature Group A, ISDN Basic Services with Digital Centrex, and Direct Inward Daling Services. The Division of Public Utilities and Carriers (the “Division”) reviewed the filings and acknowledges Verizon’s managerial prerogatives to update its technology and services and understands the desire to phase out the above-mentioned obsolete services to that end. At this point in the phasing out process, Phase 1, the Division is only commenting on Verizon’s intent to discontinue these services to new customers. The Division recommends that the Commission approve the proposed tariffs as filed on January 13, 2026, to take effect on February 13, 2026.

At some other point in the phasing out process, Phase 2, the Division will focus its attention to current customers, who presently take advantage of the services in question. The Division would want to review the number of customers affected, which based on confidential information already provided by Verizon would be minimal. The Division would also concern itself with proper notice including form and timing of notice. Based on the sample Services of Withdrawal letters included in the filings, the Division is satisfied so far with both the form and timing of notice, at least 90 days in advance. The Division would like to have the opportunity of following up with Verizon in a future filing to make sure that it has upheld its offer to current customers to migrate them to alternative Verizon product or another provider.