

January 13, 2026  
**Via Overnight Delivery and Email**

Ms. Stephanie De La Rosa, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Blvd  
Warwick, RI 02888

Re: Verizon New England Inc. – State of Rhode Island  
PUC RI No. 18

Dear Ms. De La Rosa:

We are filing, herewith, for effect February 13, 2026, tariff material consisting of:

PUC RI No. 18

Part/Section	Revision of Pages
A/1	10
B/5	1
B/6	2 & 6

With this filing, Verizon New England Inc. is sunsetting Feature Group A, ISDN Basic Service with Digital Centrex, and Direct Inward Dialing (DID) services which will no longer be available to new customers effective February 13, 2026. Moves, changes, or modifications to these services will no longer be supported and service modifications for customers with existing contracts will be subject to the terms of their contracts.

A copy of the customer notice is enclosed.

*Also enclosed is a check for \$50.00 to cover the filing fee.*

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to the attention of Jacqueline M. McGirr at [Jacqueline.M.McGirr@verizon.com](mailto:Jacqueline.M.McGirr@verizon.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas  
Consultant

cc: J. McGirr – Verizon (via Email)  
Enclosures



October 14, 2025

Business Name  
Billing Address 1  
Billing Address 2  
City, State Zip

**Re: Services to be Withdrawn: Switched/Unswitched and Intra-LATA DS0 Services**

Dear Valued Customer,

Account Number: <BTN-Field2>  
Vision ID: <Vision\_Cust\_ID>  
Circuit ID: <CKT\_ID>

Verizon is engaged in a multi-year program to update to next generation equipment and services. As part of this initiative, Verizon will discontinue certain Intra-State switched and unswitched private line DS0 services as well as certain Intra-LATA DS0 services.

This notice applies only to services sold by Verizon Delaware LLC, Verizon Maryland LLC, Verizon New England Inc., Verizon New Jersey Inc., Verizon New York Inc., Verizon North LLC, Verizon Pennsylvania LLC, Verizon South Inc., Verizon Virginia LLC and Verizon Washington, DC Inc.

According to our records, you currently subscribe to one of these services. The state-specific names for these services are shown in the table of [Attachment 1](#).

Verizon will stop fulfilling new requests for these services effective February 13, 2026. Circuit moves or changes, including modifications to these existing DS0 services will no longer be supported as of that date. Verizon will begin a phased discontinuance of these services on or after May 13, 2026. The timeframe to discontinue (i.e. disconnect) is subject to regulatory approval where required. Verizon will provide you with subsequent notice at least 90 days in advance of the actual date that your services will be disconnected.

Modifications in service offerings for customers with existing contracts are subject to the terms of their contract, including any tariff or product-guide provisions incorporated into the contract.

At this time, please review your applications that use any of these services and determine whether you wish to migrate those applications to an alternative Verizon product or to another provider. We are happy to work with you to find alternative Verizon solutions such as Ethernet Service, Private Internet Protocol Service, Wireless or VoIP Services.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you. Should you have any questions or would like to discuss alternatives to the service being discontinued, please contact your Verizon Account Manager or call Customer Service at the toll-free number shown on your invoice.

For questions regarding this service withdrawal correspondence, please contact Kevin Organ at [631.206.7106](tel:631.206.7106) or email the program office at [VZProductWithdrawal@verizon.com](mailto:VZProductWithdrawal@verizon.com).

Sincerely,

Verizon

**Note:** Massachusetts customers can also contact the MA Department of Telecommunications and Cable Hotline, 800.392.6066.

# Attachment 1

PRODUCTS BY STATE TO BE RETIRED/DISCONTINUED										
PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	CT	DC	DE	MA	MD	NJ	NY	PA	RI	VA
Channel Series 1000 (Metallic/ Telegraph)		X	X	X	X	X		X	X	X
Channel Series 2000		X	X	X	X	X		X	X	X
Channel Series 3000		X	X	X	X	X		X	X	X
Channel Series 4000		X			X					X
Channel Series 5000 (Wideband)				X	X					X
Channel Series 6000 (Program Audio/ Program Transmission)		X	X	X	X	X		X	X	X
Channel Series 7000						X				
Channel Series 9000 (Metallic Local Area Data Service)			X			X		X		
Channel Series 10000 (Voice Grade Entrance Facilities for 1000, 2000 or 3000)		X		X	X	X			X	X
Channel Series 11000 (Metallic Local Area Data)		X			X					X
High-Capacity Digital Hand-off Service (DHO)			X		X	X				X
CONTROLINK Digital Channel Service (DHO)								X		
DOVPATH® Service				X					X	
Data Phone Select-a-Station				X						
Digital Connect Service/Digital Service			X			X				
Digital Data Service (DDS)/ Digital Service		X	X		X	X		X		X
DIGIPATH® Digital Service (DDS)				X			X			
DIGIPATH® Digital Service II (DDSII)	X			X			X		X	
Flexpath Digital PBX Service				X			X		X	
Foreign Central Office		X	X		X				X	
Foreign Central Office - Residence				X	X			X	X	X
Foreign Central Office - Business				X	X			X	X	X
Foreign Central Office District Service						X				
Foreign Exchange Service	X	X								
Foreign Exchange - Business			X	X	X	X	X	X	X	X
Foreign Exchange - Residence			X	X	X	X	X	X	X	X
Foreign Zone Service	X	X								
Foreign Zone Service - Business					X				X	X
Foreign Zone Service - Residence					X				X	X
Leased Channel Services that include							X			
Facsimile, Group Channel Service	X	X					X			
Local Area Data Channels, Loudspeaker Paging, Mobile Radio Telephone							X			
Remote Metering, Indicating and Supervisory Control, Alarm or Miscellaneous Signaling	X						X			
Teletypewriter or other Printer Communication and Telewriter	X	X					X			
Access Channels for Private Line Services 64 Kbps and below							X			
Channels for Data Communication, Data Transmission, or Data 3a/ Data 4 Channels	X						X			
Loudspeaker Paging, and Code Calling Communications, Remote Operations of Mobile Radio Telephone	X						X			
Voice Channels for use with Subscriber Intercommunicating equipment	X						X			
Turret Lines	X						X			
Off Premise PBX Station Lines	X						X			
Private Line Services between 2 terminals for Voice Communications, Tie Lines	X						X			
Voice Grade Data, Wire Pair, Control, and Telegraph Grade Facilities	X									
Metallic Service and/ or Telegraph Grade			X					X		
Program Audio/ Program Transmission and/ or Channels for Program Transmission		X	X				X	X		
NYNEX Enterprise Fractional DS1 Service							X			
Secretarial Service/ Secretarial Answering Service/ Secretarial Lines and Associated Answering Equipment			X			X		X		
Secretarial Concentrator Central Office Concentrator Service				X						
Secretarial Concentrator Identifier Service or Lines/ Concentrator Identifier Equipment	X	X		X					X	X
Select-A-Service/ Select-A-Station		X	X		X	X				X
Short Period Talking Service (Superseded)				X						
Short Period Telephone Service						X				
Superpath Fractional T1 Service				X						
Telemetry Alarm Bridging Service		X			X					
Special Services - Voice Grade/Voice Grade Services (including to provide such services as Private Line, Mobile Radio, Remote Metering, Select-a-Station, Off Premise Stations, Tie Lines, Concentrator Identifier Line, Private Line Data)			X					X		
ISDN Basic Rate Interface Service/ISDN Basic Exchange Service	X	X		X			X	X	X	
Residential IntelliLinQ®BRI/ Individual Line Business IntelliLinQ®BRI Service		X	X		X	X				X
ISDN Basic with Digital Centrex Service	X	X		X			X		X	
Centrex IntelliLinQ® - Basic Rate Interface (BRI)		X	X		X	X				X
ISDN BRI/ISDN Single Line		X								X
CENTRANET® DIGITAL (ISDN) CENTRANET® SERVICE								X		
Digital Electronic Telephone Set (DETS) with Basic ISDN Service includes P-Phones	X						X			
Intellipath Digital Centrex/ Digital Centrex Plus Service Proprietary Telephone Set Programmable Features				X					X	
Digital Centrex with Business Set Programmable Features/ Enhanced Station Line		X	X		X					
CENTREX Intelliling - Basic Rate Interface (BRI) Service with Business Set		X			X					
Electronic Telephone Set with Centrex Digital Features includes P-Phones						X				
Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic/ Deluxe/ 3000 Deluxe Package options								X		
CentraNet® with Business Proprietary Set; Electronic Key Telephone System (EKTS) Voice Feature of ISDN - Single Line		X								X
WATS-Inward WATS Terminations (ESS Optional Services)		X				X				
Toll Free Service access line/ Dedicated Inward WATS Toll Free Service Access Line	X	X	X		X					
Wide Area Telecommunications (WATS)/ WATS Access Lines	X	X			X		X			X
WATS Service		X						X		X



Verizon New England Inc.

**1. Tariff Information and General Regulations**

**1.3 Tariff Terminology**

<b>1.3.2</b>	<b>Definitions</b>
	<b>Strapping</b> —The act of installing a permanent connection between a POT bay and a collocated party's physical collocation node.
	<b>Switched Exchange Access Service</b> —The offering of transmission or switching services to TCs for the purpose of the origination or termination of telephone toll service. Switched exchange access services, which are offered under PUC RI No. 20 and FCC No. 11 tariffs, include Feature Group A*, Feature Group B, Feature Group D, 800/888 access, 900 access and their successors or similar switched exchange access services.
	<b>Tandem</b> —The customer designated location, in the same LATA as the Telephone Company STP, where SS7 signaling information is exchanged between the Telephone Company and the telecommunications carrier. Tandem switches are Class 4 switches which provide interconnection between other switches in the network. While the physical switch(es) may serve an end office function, the tandem functionality is strictly that which provides interconnection between end offices. It does so in cases where direct trunk groups are not economically justified, or when the network configuration indicates alternate routing is economically justified.
	<b>Technically Feasible Points</b> —Points at which it is technically or operationally feasible or possible to interconnect with or access the Telephone Company network without either creating a legitimate threat to the reliability or security of the Telephone Company's network or precluding the Telephone Company from maintaining responsibility for the management, control, and performance of its network.
	<b>Telecommunications</b> —As defined in the Telecommunications Act of 1996, the transmission between or among points specified by the user of information of the user's choosing, without change in the form or content of the information as sent and received.
	<b>Telecommunications Act</b> —The Telecommunications Act of 1996 and any rules and regulations promulgated thereunder.
	<b>Telecommunications Service</b> —As defined in the Telecommunications Act of 1996, the offering of telecommunications for a fee directly to the public, or to such classes of users and to be effectively available directly to the public, regardless of the facilities used to transmit the telecommunications service.
	<b>Telephone Company</b> —Verizon New England Inc. unless otherwise stated. Verizon New England Inc. also does business under the name Verizon Rhode Island. Advertising and billing of customers are done under the name Verizon New England Inc.
	<b>Telephone Exchange Service</b> —As defined in the Act means: (a) service within a telephone exchange, or within a connected system of telephone exchanges within the same exchange area operated to furnish to subscribers intercommunicating service of the character ordinarily furnished by a single exchange, and which is covered by the exchange service charge, or (b) comparable service provided through a system of switches, transmission equipment, or other facilities (or combination thereof) by which a subscriber can originate and terminate a telecommunications service.

\* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Part F, Section 1 of this Tariff.

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Verizon New England Inc.

**5. Local Loops**  
**5.1 Two Wire Links**

5.1.1	Description
A.	Links provide a transmission facility between a distribution frame, or its equivalent, in the Telephone Company's central office, and the network interface device at the end user's premises. Links are always provisioned with a Telephone Company provided NID.
B.	<p><b>Two Wire Links</b>— Available for the transmission of analog or digital signals between the Telephone Company's central office and the network interface device at the end user's premises.</p> <p>1. <b>Analog (Basic Link)</b>— Provides a channel for the transmission of analog signals with an approximate bandwidth of 300-3000 Hz from an end user's premises to a point of interconnection at a collocation arrangement in the Telephone Company's central office.</p> <p>2. <b>Digital (ISDN Capable Link)</b>— Provides an enhanced channel, equivalent to a two-wire loop less than 18,000 feet with total bridge tap less than 6,000 feet, from an end user's premises to a point of interconnection at a collocation arrangement in the Telephone Company's central office. The Telephone Company maintains the option to choose to provision these loops using either copper or fiber facilities. Digital two wire link facilities are equivalent to those used by the Telephone Company to support the Telephone Company's ISDN Basic Service<sup>1, 2</sup> which operates digital signals at 160 kbps.</p>
C.	<p>Implementation of UNE Analog Loop Provisions of the Loop-Resale Forbearance Order</p> <p>1. This paragraph 5.1.1.C implements the actions taken by the FCC in WC Docket 18-141, Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, Memorandum Opinion and Order (rel. August 2, 2019), with respect to UNE Analog Loops. For purposes of this paragraph and of paragraph 5.1.1.D, "UNE Analog Loops" means unbundled two-wire or four-wire analog voice-grade copper loops, by whatever name such loops may be referred to in this Tariff or elsewhere, including, but not limited to, where the term "link" is used in lieu of "loop": (a) whether provided or utilized as stand-alone UNEs, in combination with another UNEs, or commingled with non-UNE services or other arrangements; and (b) whether originally ordered as UNEs or created through the conversion of private line or special access circuits or other services or arrangements.</p> <p>2. Notwithstanding any other provisions in this Tariff, including the preceding provisions of section 5.1.1C, but subject to the transitional provisions set forth in subparagraphs 3 and 4, below, UNE Analog Loops are not available from Verizon.</p> <p>3. New purchases of or conversions to UNE Analog Loops that would be precluded under subparagraph (2), above, but that would otherwise be available under this Tariff, may be made for installations occurring through February 2, 2020, but may not be made for installations occurring after such date.</p> <p>4. Any UNE Analog Loops purchased as such or created by conversion at any time up to and including February 2, 2020 will continue to be provisioned through August 2, 2022 at the rates set forth in this Tariff, unless discontinued by the customer or terminated by Verizon for any reason authorized by this Tariff or by general regulations applicable to this Tariff (such as non-payment). After such date, Verizon will no longer provide or maintain any UNE Analog Loop.</p> <p>5. Nothing in this paragraph 5.1.1C is intended to expand the availability of UNE Analog Loops or to make such loops available if they would not be available but for this paragraph.</p>

<sup>1</sup> Please refer to Part F, Section 1.1.1A for additional limitations on the availability of ISDN Basic Service.

<sup>2</sup> Effective February 13, 2026, ISDN Basic Service with Digital Centrex is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Part F, Section 1 of this tariff.

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**6. Local Switching**  
**6.1 Line Ports**

6.1.1	Description
C.	The line port represents the physical interface to the switch that terminates the loop from the customer premises.
1.	<b>Analog Line Port</b> — Provides a 2-wire electrical interface to the local switch. The analog line port provides access to the functions and capabilities of the local switch, including line supervision, dial tone, ringing, digit reception and interpretation, a network address (the local directory number) message recording, the ability to pre-subscribe to a primary carrier of interLATA and, where available, intraLATA toll calls.
a.	Analog line ports can be interconnected to a collocation arrangement in the Telephone Company's central office and are subject to service access charges.
2.	<b>Basic Rate ISDN Port</b> <sup>1,2</sup> — Provides a 2-wire electrical interface to the local switch for the provision of basic rate ISDN capabilities. The basic rate ISDN interface will support a digital subscriber line comprised of two 64 kbps bearer channels and a single 16 kbps out-of-band signaling channel (2B + D). The basic rate ISDN port provides access to the functions and capabilities of the local switch, including ISDN voice, and circuit switched data.
a.	Basic rate ISDN line ports can be interconnected to a collocation arrangement in the Telephone Company's central office and are subject to service access charges.
3.	<b>Primary Rate ISDN Port</b> — Provides a DS1 level electrical interface to the local switch for the provision of primary rate ISDN which supports 64 kbps bearer channels (B-channels) and standardized out-of-band signaling (on the D-channel). The primary rate ISDN is configured to provide either 23 B-channels and 1 D-channel or 24 B-channels under control of a D-channel in another primary rate ISDN. The primary rate ISDN port provides access to the functions and capabilities of the local switch, including ISDN voice and circuit switched data functions.
a.	Primary rate ISDN line ports can be interconnected to a collocation arrangement in the Telephone Company's central office subject to the DS1 SAC.
b.	Telephone numbers will be assigned at the customer's request to primary ISDN ports in sequential blocks of 20 or 100 numbers.
4.	<b>Integrated Digital Loop Carrier Port (TR-08 interface)</b> — Provides the capability to terminate compatible integrated digital loop carrier remote terminal equipment on the local switch for the provision of POTS. The integrated digital loop carrier port adheres to Technical Reference TR-NWT-008. The integrated digital carrier port supports the termination of an interface group comprised of four DS1 electrical interfaces. Individual line capabilities will be provisioned and/or rearranged on the associated dedicated DS0 channels within the integrated digital loop carrier interface group.
a.	TR-08 line ports can be interconnected to a collocation arrangement in the Telephone Company's central office subject to the DS1 SAC.
5.	<b>Electronic Key Telephone Port (EKTP)</b> — EKTP provides a two-wire electrical interface to support the unique in-band signaling requirements of customer provided electronic keysets. EKTP is only available from a DMS switch, and is available on compatible switching systems.
a.	EKTP (analog) ports can be interconnected to a collocation arrangement in the Telephone Company's central office subject to the DS0 SAC.
b.	EKTP is provided on a negotiated interval.

<sup>1</sup> Please refer to Part F, Section 1.1.1A for additional limitations on the availability of ISDN Basic Service.

<sup>2</sup> Effective February 13, 2026, ISDN Basic Service with Digital Centrex is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Part F, Section 1 of this Tariff.

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**6. Local Switching**  
**6.1 Line Ports**

6.1.2 Line Port Features	
<b>J.</b>	<b>Centrex Intercom Dialing</b> — Provides the basic switch capability to allow four digit dialing between line port members of a TC defined centrex group.
<b>K.</b>	<b>Customized Ringing</b> — Allows a distinctive ring on calls routed to an alternate telephone number on a line.
<b>L.</b>	<b>Direct Inward Dialing (DID)*</b> — Allows an incoming exchange call to be dialed directly to a station associated with a switching system located on the subscriber's premises. The ports equipped with DID outpulse dial-pulse, multifrequency or dual tone multifrequency type digits to the switching equipment on the subscriber's premises. The number of digits out-pulsed will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.
1.	DID is only available with a DS1 DID/DOD/PBX line port.
<b>M.</b>	<b>Hunting Groups</b> — Provides the ability to sequentially access two or more line side connections in the originating direction, when the access code of the line group is dialed. This feature is provided in all Telephone Company end offices. All lines in the hunt group must be provided in the same manner.
1.	<b>Uniform Call Distribution Arrangement</b> — Provides a type of multiline hunting arrangement which provides for an even distribution of calls among the available lines in a hunt group. Where available this feature is provided in Telephone Company electronic end offices only. All lines in the multiline hunting arrangement must be provided in the same manner.
2.	<b>Nonhunting Number for Use with Hung Group or Uniform Call Distribution Arrangements</b> — Provides an arrangement for an individual line within a multi-line hunt or uniform call distribution group that provides access to that line within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. Where available this feature is provided in Telephone Company electronic end offices only.
<b>N.</b>	<b>Originating Call Usage Recordings</b> — Makes available the provision of call usage recording information as pertaining to originating call traffic on a particular line port.
<b>O.</b>	<b>Per Call Blocking</b> — Prevents display for a single call of the calling number to another line equipped with Caller ID – Number Only, Call Waiting ID, or Call Waiting ID Deluxe – Number Only, and of the calling name and number to another line equipped with Caller ID, Call Waiting ID with Name, or Call Waiting ID Deluxe. In order to activate the feature for a particular call a special code must be dialed on the line port.

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