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March 26, 2026

VIA ELECTRONIC MAIL AND HAND DELIVERY

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket No. 25-08-GE – The Narragansett Electric Company d/b/a Rhode Island Energy PUC’s Inquiry Into Rhode Island Energy’s Billing Systems Practices and Performance Billing Conversion and Stabilization Incremental Cost Tracking Report – February 28, 2026

Dear Ms. De La Rosa:

On behalf of Rhode Island Energy,¹ and pursuant to the Public Utilities Commission’s (“Commission”) Open Meeting held on May 14, 2025, and Order No. 25352 issued on May 16, 2025, I have attached one original and nine copies of the Company’s Billing Conversion and Stabilization Incremental Cost Tracking Report for February 2026 in the above-referenced matter.

The purpose of this filing is to confirm that the Company has been and will continue to account for and track the incremental costs it has incurred and may incur going forward relating to stabilizing billing and related operations commencing August 19, 2024. The attached Schedule NECO-1 provides an accounting of such costs for the period of August 19, 2024, through February 28, 2026.

The Company will continue to track these incremental costs monthly and will file periodic updates with the Commission on or around the 30th day of each month that show the incremental costs for the prior month and the aggregate costs calculated from August 19, 2024.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-316-7429.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Jennifer Brooks Hutchinson".

Jennifer Brooks Hutchinson

Enclosure

cc: Docket No. 25-08-GE Service List

¹ The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”).

| | (A) | (B) | (C) | (D) | (E) | (F) |
|------|--------------|-----------------------------------|---|-------------------------------------|--------------------------------------|----------------------|
| (1) | Month | Customer Operations Expense | Develop and Deploy Billing System | Fast Follow and Stabilization | Outside Legal Counsel Costs | Total Expenses |
| (2) | August 2024 | \$ 1,207,154 | \$ 1,775,614 | \$ 379,398 | \$ - | \$ 3,362,166 |
| (3) | September | \$ 3,233,982 | \$ 4,422,829 | \$ 2,117,341 | \$ - | \$ 9,774,152 |
| (4) | October | \$ 920,208 | \$ 3,114,653 | \$ 715,314 | \$ - | \$ 4,750,175 |
| (5) | November | \$ 1,104,232 | \$ 2,642,041 | \$ 337,913 | \$ - | \$ 4,084,185 |
| (6) | December | \$ 1,395,282 | \$ 2,100,430 | \$ 912,163 | \$ - | \$ 4,407,874 |
| (7) | January 2025 | \$ 1,631,582 | \$ (752,725) | \$ 3,110,172 | \$ - | \$ 3,989,030 |
| (8) | February | \$ 977,404 | \$ 371,910 | \$ 2,372,834 | \$ - | \$ 3,722,148 |
| (9) | March | \$ 979,090 | \$ 323,196 | \$ 2,387,931 | \$ - | \$ 3,690,217 |
| (10) | April | \$ 1,054,198 | \$ 28,894 | \$ 2,085,611 | \$ - | \$ 3,168,703 |
| (11) | May | \$ 1,000,042 | \$ (18,135) | \$ 3,182,014 | \$ 683 | \$ 4,164,604 |
| (12) | June | \$ 1,381,997 | \$ (9,376) | \$ 2,313,235 | \$ 13,578 | \$ 3,699,435 |
| (13) | July | \$ 988,195 | \$ 2,493 | \$ 2,289,994 | \$ 3,962 | \$ 3,284,644 |
| (14) | August | \$ 1,168,965 | \$ (3,324) | \$ 2,974,417 | \$ - | \$ 4,140,058 |
| (15) | September | \$ 1,262,396 | \$ 1,662 | \$ 2,419,525 | \$ 10,693 | \$ 3,694,276 |
| (16) | October | \$ 1,019,863 | \$ 2,493 | \$ 2,052,442 | \$ 455 | \$ 3,075,254 |
| (17) | November | \$ 759,468 | \$ (4,155) | \$ 957,555 | \$ 234 | \$ 1,713,103 |
| (18) | December | \$ 1,198,860 | \$ - | \$ 1,617,310 | \$ 91 | \$ 2,816,260 |
| (19) | January 2026 | \$ 881,607 | \$ 4,470 | \$ 532,791 | \$ - | \$ 1,418,868 |
| (20) | February | \$ 632,467 | \$ 301 | \$ 494,701 | \$ - | \$ 1,127,469 |
| (21) | Total | \$ 22,796,993 | \$ 14,003,271 | \$ 33,252,660 | \$ 29,696 | \$ 70,082,619 |

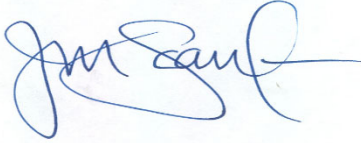
Notes: Data for August 19, 2024, through February 28, 2026 (Column A). Columns B, C, and D show expenses for Customer Operations, Develop and Deploy Billing System, and Fast Follow and Stabilization, respectively. As noted in Company's filed response to data request of PUC 6-9, the Company has now added Column E to include Outside Legal Counsel Costs* since cutover and has reflected in this table above back to the appropriate months. Entries B2, C2, and D2 are prorated based on number of days; total expenses for the month of August were multiplied by 13/31. Total expenses by month are shown in Column F, which sums data in Columns B, C, D and E by row. Total expenses from August 19, 2024, through February 28, 2026, are shown in Row 21.

*The outside legal counsel costs in the table above reflect the amounts booked to the general ledger through February 28, 2026, whereas the numbers included in the data request of PUC 6-9 were based on invoices billed to date (including partial August 2025).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

March 26, 2026
Date

Docket No. 25-08-GE – PUC’s Inquiry Into Rhode Island Energy’s Billing Systems Practices and Performance
Service list updated on 3/23/2026

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