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March 26, 2026

**VIA ELECTRONIC MAIL AND HAND DELIVERY**

Stephanie De La Rosa, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket No. 2509 – Storm Contingency Fund  
December 19, 2025 Storm Summary Report**

Dear Ms. De La Rosa:

In accordance with Rhode Island Public Utilities Commission (“PUC”) Order No. 15360 (August 19, 1997) and paragraph 4(a) of the Joint Proposal and Settlement in Lieu of Comments Submitted by The Narragansett Electric Company<sup>1</sup> and the Division of Public Utilities and Carriers (the “Settlement”) approved by the PUC in Docket No. 2509, I have attached one original and seven copies of Rhode Island Energy’s summary report on the planning and restoration activities associated with the December 19, 2025 storm, which likely will qualify for inclusion in the Company’s Storm Contingency Fund. Paragraph 4(b) of the Settlement requires the Company to file with the PUC within 90 days after the storm a report providing a description of the storm along with a summary of the extent of the damage to the Company’s system, including the number of outages and length of outages. The PUC granted the Company’s request for an extension to file the attached report until March 26, 2026.

The Company will file with the PUC a supplemental report detailing the incremental restoration costs caused by the December 19, 2025 storm once the Company accumulates the total costs and completes a final accounting of storm costs.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-578-2700.

Very truly yours,

A handwritten signature in blue ink that reads "Celia B. O'Brien".

Celia B. O'Brien

Attachment

cc: Docket No. 2509 Service List

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<sup>1</sup> The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”).

# **Rhode Island Energy**

The Narragansett Electric Company

## **Report on December 19, 2025, Event Damage Assessment and Service Restoration Efforts**

March 26, 2026

Docket No. 2509

**Submitted to:**  
Rhode Island Public Utilities Commission

**Submitted by:**



**Rhode Island Energy™**

a PPL company

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**REPORT ON BEHALF OF  
THE NARRAGANSETT ELECTRIC COMPANY D/B/A RHODE ISLAND ENERGY ON  
DECEMBER 19, 2025, STORM DAMAGE, ASSESSMENT AND SERVICE  
RESTORATION EFFORTS**

**I. EXECUTIVE SUMMARY**

The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”) presents the following report on the planning and restoration activities associated with the December 19, 2025, storm response (the “Storm”), which impacted Rhode Island and other states in the Northeast. For pre-planning purposes, the Company classified the Storm as a Rhode Island Energy Type 3 emergency event, meaning that the Company estimated that restoration activities generally would be accomplished within a seventy-two-hour period and the event typically would result in up to 28 percent of customers interrupted at peak. The Storm was projected as a medium duration event of strong winds with heavy rain. These factors could potentially cause damage to the Company’s electric infrastructure. The Storm interrupted power to 48,434 (approximately 26,227 at peak) of the Company’s customers. Overall, 9.7 percent of the Company’s customers in Rhode Island experienced outages, with 36 of the 38 communities served in Rhode Island impacted.

The Company began monitoring the Storm on Friday, December 12, 2025, as initial weather forecasts identified a potential winter storm for the following weekend. Weather reports became clearer on Monday, December 15, 2025, predicting the storm could be arriving overnight Thursday, December 18, into Friday, December 19. The event was expected to impact much of southern New England as the storm was predicted to bring wind gusts to the state with common gusts between 25-40 mph and potential peak gusts between 40-50 mph and for the possibility that the Storm could damage the Company’s electric distribution system.

The Company began preparing for the Storm on Tuesday, December 16, 2025, during which Electric Operations reviewed the weather forecast and began preparing for the possibility that the Storm would impact the Company’s electric distribution system. The Company held six Operational Planning Meetings: one on the morning of December 16, 2025, at 7:30 a.m., the second in the morning of December 17, 2025, at 8:30 a.m., the third the morning of December 18, 2025, at 10:00 a.m., the fourth on the morning of December 19, 2025, at 7:30 a.m., the fifth on the morning of December 20, 2025, at 7:30 a.m., and the sixth on December 21, 2025 at 7:30 a.m. The Company held 3 Briefings Meetings; one the evening of December 19, 2025, at 5:00 p.m., the second on the morning of December 20, 2025, at 9:00 a.m. and the third on December 20, 2025 at 5:00 p.m. As part of its response to the Storm, the Company opened the Emergency Operation Center (“EOC”) in Providence at approximately 12:45 a.m. on Friday, December 19, 2025.

The Company followed its Emergency Response Plan and mobilized employees and contractors for the restoration using a damage forecast based on its experience in previous storms. As part of its response efforts, the Company also utilized contractors. Using its own crew and contractor resources, the Company restored power to 100 percent of its customers, impacted in approximately 60 hours from the time of the first customer outage. From the time of peak

customers impacted, the Company restored 95 percent of the outages in 23 hours and 30 minutes. Power was restored to the final customer impacted by the Storm on Sunday, December 21, 2025, at approximately 7:00 p.m.

The Company is grateful for the support of customers, employees, state and local officials, and public safety officials, who experienced the effects of the Storm and were an integral part of the Company’s restoration efforts.

## II. INCIDENT ANTICIPATION

### A. Determination of Incident Classification

As set forth in the Company’s Emergency Response Plan, factors considered in initially establishing or revising the expected incident classification level included the following:

- Expected number of customers without service;
- Expected duration of the restoration event;
- Recommendations of the Operations Section Chief, Transmission and Distribution Control Centers, and other key staff;
- Current operational situation (such as number of outages, resources, and supplies);
- Current weather conditions;
- Damage appraisals;
- Forecasted weather conditions;
- Restoration priorities;
- Forecasted resource requirements; and
- Forecasted scheduling and pace of restoration work crews.

The Incident Commander is primarily responsible for establishing the projected and actual incident classification level for the Storm. See Table 1 below for Incident Classification Actions.

**Table 1. Incident Classification Actions**

Action Performed	Date and Time
Incident Commander Named	December 19, 2025; approx. 8:00 a.m.
Initial Event Classification Type – 3	December 19, 2025; approx. 8:30 a.m.

### B. Activation of Incident Command System

The Company utilizes the Incident Command System (“ICS”), a component of the National Incident Management System, which is a comprehensive national approach to incident management applicable at all levels of the Company’s Emergency Response Organization (“ERO”) and addresses the operation of Company EOCs. The ERO required to implement the emergency procedures is activated employing a flexible and standardized management structure. Upon declaration of an emergency, the required EOCs are staffed accordingly. Briefings are conducted with the ERO to maintain situational awareness and relay the specifics of the emergency. See Table 2 below for the Storm ICS Actions.

**Table 2. ICS Actions**

<b>Actions Performed</b>	<b>Date and Time</b>
Operations Call #1	December 16, 2025: approx. 7:30 a.m.
Operations Call #2	December 17, 2025: approx. 8:30 a.m.
Operations Call #3	December 18, 2025: approx. 10:00 a.m.
Emergency Operation Center opened	December 19, 2025: approx. 12:45 a.m.
Operations Call #4	December 19, 2025: approx. 7:30 a.m.
Briefing Update #1	December 19, 2025: approx. 5:00 p.m.
Operations Call #5	December 20, 2025: approx. 7:30 a.m.
Briefing Update #2	December 20, 2025: approx. 9:00 a.m.
Briefing Update #3	December 20, 2025: approx. 5:00 p.m.
Operations Call #6	December 21, 2025: approx. 7:30 a.m.
Emergency Operations Center closes	December 21, 2025: approx. 8:00 a.m.

**C. Determination of Crew Needs and Pre-Staging**

Given the forecast for strong winds impacting most of the State, the Company prepared to utilize internal crews in advance to support any restoration efforts as part of its preparation for the Storm. During the event, we activated our outside resources to augment our response.

See Appendix B for daily accounting of resource staffing levels from pre-event through complete restoration. Appendix B indicates the number, type, and location of planned resources, and the number, type, and location of actual resources secured. Appendix B also specifies whether the resources are internal, external contractors, or resources acquired through a mutual assistance agreement.

**III. THE STORM AND ITS IMPACT**

**A. Forecast**

The Company began monitoring the Storm on Friday, December 12, 2025, as initial weather forecasts identified a winter storm approaching with the first arriving on Thursday, December 18, 2025. The event was expected to impact most of Southern New England.

On the morning of Thursday, December 18, 2025, the forecast pushed the start of the storm into Friday, December 19, 2025, early morning around 3:00 a.m. with rain, and damaging winds had the potential to impact both the northern and southern part of Rhode Island. Average wind gusts to the state were predicted to be between 25-35 mph with potential maximum localized gusts 50 to 60 mph. These gusts would reside for a short period in the late afternoon on December 19, 2025, and then pick up again in the evening and overnight into Saturday ending in the morning on December 20, 2025.

As a result of the predicted weather, the Company continued to monitor the region and completed the final efforts to prepare for the oncoming weather event with plans to respond to any internal incidents and be ready to support other utilities should the need arise.

## **B. Impact**

Ultimately, the Storm impacted areas across the entire state. The severity of the damage and customer impact escalated this into a Type 3 event. Peak wind gusts were generally in the 55-65 mph range, with Tiverton experiencing a peak gust of 76 mph. The Town of Portsmouth was affected most heavily with approximately 90.1 percent of customers impacted within the town by this event. See Table 3 below for the Storm impact.

**Table 3. Storm Impact**

Total Customers Impacted	48,434
Peak Customers Impacted	26,227
Date and Time of Peak	December 19, 2025, 1:00 p.m.
Date and Time Final Customer Was Restored	December 21, 2025, 7:00 p.m.
Number of Municipalities That Experienced Interruptions	36
Number of Distribution Feeders That Experienced Interruptions	110

Figure 1 below shows the number of customers interrupted and restored by hour for the period of December 19-21, 2025.

Figure 1

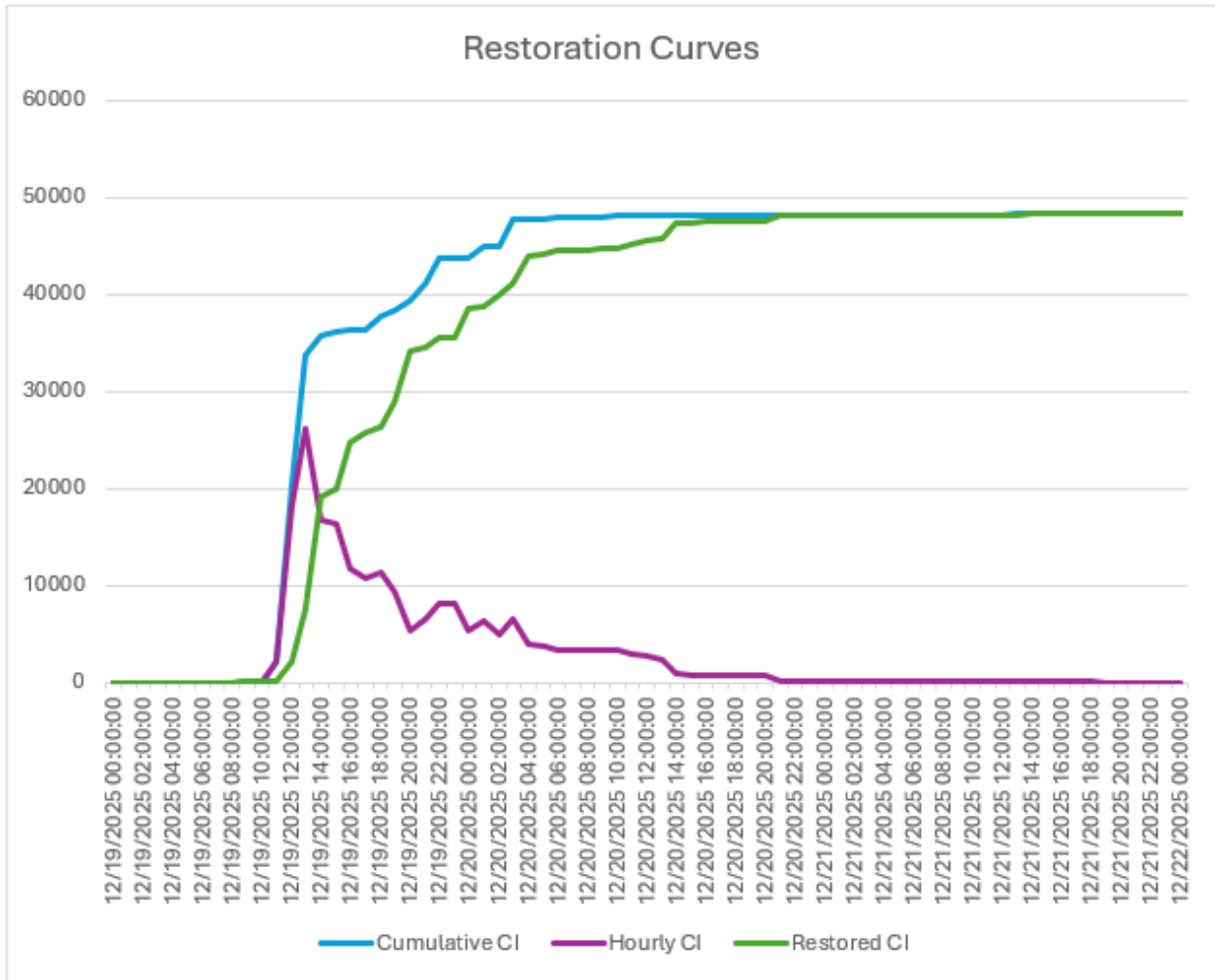


Figure 2 below shows all municipalities that experienced interruptions during the Storm.

Figure 2

Town	Customers Served	Total Customers Interrupted	% Of Total
BARRINGTON	7,050	1	0.0%
BRISTOL	10,646	459	4.3%
BURRILLVILLE	2,701	5	0.2%
CENTRAL FALLS	7,809	1,280	16.4%
CHARLESTOWN	6,037	20	0.3%
COVENTRY	16,384	5,222	31.9%
CRANSTON	36,557	496	1.4%
CUMBERLAND	16,051	707	4.4%
EAST GREENWICH	6,584	39	0.6%
EAST PROVIDENCE	23,569	3	0.0%
EXETER	3,204	244	7.6%
FOSTER	2,128	1,647	77.4%
GLOCESTER	4,887	2,422	49.6%
HOPKINTON	4,101	511	12.5%
JOHNSTON	14,203	29	0.2%
LINCOLN	10,657	194	1.8%
MIDDLETOWN	8,569	959	11.2%
NARRAGANSETT	10,814	2,937	27.2%
NEWPORT	15,258	94	0.6%
NORTH KINGSTOWN	14,492	1,419	9.8%
NORTH PROVIDENCE	16,486	119	0.7%
NORTH SMITHFIELD	6,055	3,604	59.5%
PAWTUCKET	35,487	177	0.5%
PORTSMOUTH	9,514	8,572	90.1%
PROVIDENCE	79,517	3,664	4.6%
RICHMOND	3,724	358	9.6%
SCITUATE	4,816	2,992	62.1%
SMITHFIELD	9,243	2,023	21.9%
SOUTH KINGSTOWN	15,398	574	3.7%
TIVERTON	8,419	64	0.8%
WARREN	6,244	2,791	44.7%
WARWICK	41,472	91	0.2%
WEST GREENWICH	3,032	173	5.7%
WEST WARWICK	15,397	166	1.1%
WESTERLY	14,890	558	3.7%
WOONSOCKET	19,734	2,722	13.8%

The following sections contain additional details and context regarding the Company's Storm restoration efforts.

#### **IV. RESTORATION**

##### **A. Timing and Priority of Service**

The Company implemented the system of prioritization for restoration set forth in its Emergency Response Plan, focusing first on public safety and then on customer interruptions that maximized restoration when lines were energized. The Company gave priority and consideration to critical facilities and concentrated efforts to restore service to any life support customers the Company was aware of who were impacted by the Storm as quickly as conditions warranted.

See Appendix C for a timeline of the storm's progression, including the hour and date that constitutes the start of restoration and the hour and date that constitutes complete restoration. The hourly chronological restoration assessment in this appendix includes the number of customers out (in executable format) for the Company's Capital and Coastal regions, the total system, and each feeder affected.

See Appendix D for a summary of number of customer outages at peak and customer outage minutes, by cause, for the Company's Capital and Coastal regions.

See Appendix E for a specific list of all outages, in executable format, that includes detailed information for each outage. Also included in Appendix E is a listing of all outages caused by tree conditions (vegetation) as well as data regarding asset replacements for this event.

##### **B. Restoration Coordination**

The Company dispatched crews to respond to outages from the Storm Room in Providence as soon as it opened (see Table 2 above) through the end of the Storm. Consistent with the Emergency Response Plan, the Company activated Police and Fire Coordinators for the Storm.

These employees reported to the Storm Room Leads and were responsible for communicating the estimated times of arrival on all police and fire calls, with a standby condition noted. The Company did not deploy Task Force teams for this event. The Community College of Rhode Island in Warwick was used as a Staging Site for this event.

The Company also mobilized the Wires Down Room, with 24 wire-guard resources available to protect downed wires. These wire guards were deployed in twelve-hour shifts split between 11 during the day and 13 at night.

### **C. Personnel Resources**

As part of its planning process, the Company prepared for a Type 3 event in Rhode Island based on the weather forecasts, resources, and operational situation. The Company's initial restoration plan was developed during the Operations Planning Call #1 on December 16, 2025. The Company continued to refine its restoration strategy after evaluating the updated weather during Operational Planning Call #2 on December 17, 2025, and Operational Planning Call #3 on December 18, 2025. The final plan was put into place during the Operational Planning Call #4 on December 19, 2025, as well as the Situational Briefing held on December 19, 2025. The additional Operational Planning Call #5 and two Situational Briefing Updates held on December 20, 2025, were utilized to provide any adjustments needed for the plan and start the demobilization planning. Operational Planning Call #6 was to finalize demobilization for this event.

The Company secured a total of 318 internal and external field crews<sup>1</sup> to restore power to customers in Rhode Island, consisting of approximately 230 external crews and 88 internal crews. The internal and external field crew numbers included transmission and distribution overhead line, forestry, substation, and wire guards.

See Appendix B for daily accounting of resource staffing levels from pre-event through complete restoration.

The Incident Commander for Rhode Island Energy did not request mutual assistance from companies in the North Atlantic Mutual Assistance Group to support restoration for this event.

### **D. Safe Work Practices- Safety**

Safety is always at the forefront of Company operations, including and especially during activities associated with storm restoration. For each storm event, the Incident Command System structures designate a lead position for a Safety Officer, and an Environment Officer. Safety messages are delivered on all calls to heighten awareness during preparation and restoration.

As with any storm, the Company assembled a safety team with area responsibilities, established the reporting hierarchy, and prepared and communicated organization charts. The safety team prepared safety notices and delivered them to all Company employees through corporate communications. Safety personnel may be deployed to assist in specific geographic areas and deliver on-site safety orientations to Company workers. All contractors are required to attend a safety onboarding prior to starting any storm work for the Company. During the Storm, safety personnel may advise Company personnel and contractors of safety issues and best practices. In addition, prior to the start of each new job, the work was reviewed by assigned crews, with a focus on safe working conditions for the specific job. These safety efforts helped the Company experience no injuries during the Storm.

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<sup>1</sup> Crews typically include two or three people, although there may be some one-person crews in damage assessment, wires down, distribution line (troubleshooters), and substation personnel. Transmission crews typically include six to ten resources.

## **V. COMMUNICATIONS DURING AND AFTER THE EVENT**

### **A. Communication Regarding Estimated Times of Restoration**

The Company posted Estimated Times of Restoration (“ETRs”) on its website during the Storm using Outage Central, which provided real time ETR updates approximately every 15 minutes.

As crews were assigned and reported ETR updates based on their actual findings in the field, the Company uploaded the updated ETRs into RIE Outage Center. The Company continued to update ETRs throughout the restoration process as information became available to the Company.

### **B. Intra-Company**

The Company began monitoring the weather on Friday, December 12, 2025, and preparing for the Storm on Friday, December 19, 2025, closely monitoring weather forecasts and system impacts to other utilities as the Storm approached from the west north. As the weather forecasts developed, the Company held six Operations Calls and three Briefing Updates to coordinate the needed response from staff and personnel. The Company Briefings Update notes for this Storm are included in Appendix A.

### **C. Public Officials**

During the Storm, the Company’s Regulatory and Government Affairs staff communicated with the Governor’s office, Public Utilities Commission, Division of Public Utilities and Carriers, Rhode Island Emergency Management Agency (“RIEMA”) and the Rhode Island Office of Energy Resources.

During the event, the Company’s Regulatory and Government Affairs staff provided updates to RIEMA regarding the Company’s storm restoration efforts. The Company also utilized its RIEMA Liaison to post updates on restoration progress by municipality on RIEMA’s WebEOC.

#### **1. Municipalities**

Based on the impact of this event, the Company utilized the Municipal Room and its Community Liaisons to work with each Rhode Island city or town’s emergency, Department of Public Works, and/or public officials as a dedicated liaison. The Company’s Community Liaisons serve as full-time resources supporting impacted communities and enabled direct communications back into the Company’s public information coordinators and operations personnel.

## D. Customers

The Company communicated with customers during the Storm through its Customer Contact Center, email, website, and social media. The Company's Customer Contact Center secured additional staffing to respond to incoming life-support calls for those affected by outages, as well as additional staff to support the high call volume.

See Table 5 below for a detailed listing of each method of communication utilized throughout the Storm.

**Table 5. Communication Details**

<b>Method of Communication</b>	<b>Purpose of Interaction</b>	<b>Level of Interaction</b>
<b>Report Outage/Outage Follow-up</b>		
Number of Customer Calls Received by Customer Service Rep	Customer reports outage or issue	1,541
Number of Customer Calls Received by Interactive Voice Response ("IVR")	Customer reports outage or issue	13,716
Number of Outbound Calls to Life Support Customers, Type 4 Event or greater	Company notification and follow-up with Life Support Customers impacted by an outage	78
<b>Automated Outage Updates</b>		
Number of Inbound and Outbound Text Messages	Outage notification, update, or update request from customer	29,299
Number of emails sent	Outage notification, update, or update request from customer	25,964
Number of outbound calls made	Outage notification, update, or update request from customer	432
<b>Web and Social Media</b>		
Number of customer hits on Company website during preparation for, and response to, the event	Customers seeking information	20,734
Number of Facebook posts	Company preparation for the event, safety information, restoration updates	6 posts
Number of Instagram posts	Company preparation for the event, safety information, restoration updates	6 posts

## **E. Media**

The Company activated its Public Information Officer, along with additional communication support staff for the Storm. The Company engaged in both traditional and social media channels to distribute Storm and safety-related information. The Company's Strategic Communications Department provided two press releases during the event. The Company provided continuous updates on social media throughout the event.

## **VI. TECHNOLOGY ISSUES**

The Company experienced a minor technical issue involving the Customer Outage Map. Specifically, estimated restoration times from the ADMS did not consistently synchronize with the Customer Outage Map, resulting in inaccurate information being displayed to customers. The Information Technology team quickly identified and resolved the issue and continued to monitor system performance for the remainder of the event to ensure no further problems occurred. This issue did not impact restoration efforts during the storm.

## **VII. CONCLUSION**

The Storm impacted the Company's electrical system, resulting in power outages to 48,434 of the Company's customers. The damage was caused primarily by strong winds causing tree failure and tree limbs to come in contact with the Company's wires and equipment. The Company followed its Emergency Response Plan and was prepared to respond to the Storm, having secured all necessary resources and outside contractors to aid in the restoration effort required for the forecast predicted, and maintained communications with stakeholders through a variety of channels throughout the Storm.

The Company utilized its own distribution line resources, contractor distribution and transmission line crews, and contractor tree crews to restore power to its customers. Power was restored to 95 percent of customers impacted in 23 hours and 30 minutes from the time of peak impact. The Company restored power to 100 percent of its customers impacted, in approximately 60 hours from the time the first customer impacted and in 54 hours from the time of peak impact. Power was restored to the final customer impacted by the Storm on Sunday, December 21, 2025, at approximately 7:00 p.m.

## Appendix A Briefing Minutes

<b>Event Name: Winter Weather Event Minutes: Briefing #1</b>			
<b>Date:</b>	12/19/25	<b>Time:</b>	5:00pm
<b>Call Details:</b>	Weather Event Briefing #1 (restoration briefing)		

<b>KEY MEETING PARTICIPANTS</b>			
D = Delegate X = in attendance			
Name	Present	Name	Present
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mikeljon Freitas	X	Logistics Section Chief/ Thomas Camara	X
Elect. Ops Section Chief/ Mike Santoro (D)	X	Public Information Officer/ Joanna Chokas (D)	X
Planning Section Chief/ Eric Wiesner	X	Customer Contact Section Chief/ Kristin DeSousa	X
Substation Lead/ Chris Araujo	X	Safety & Health Officer/ Ken Soares & Cathy StOnge	X
Transmission Line Liaison/ Carly Anderson (D)	X	Environmental Officer/ Amy Willoughby (D)	
External Resource Lead/ Jeff Cassel & Ben Golnik (D)	X	Security Officer/ Paul Gordon	
Forestry Lead/ Chris Rooney	X	Human Resource Officer/ Kathleen Moar	X
Storm Rooms/ Andrew McNaught & Chris Montalto		Finance Section Chief/ Brian Grzesiuk	X
Wires Down/ Doug Denomme (D)	X	Emergency Planning/ Joe Arsenault	X
Damage Assessment	N/A	Gas Representative/ Michele Leone & Joe Curley	X
Contractor Room/ Sean McGovern	X	Facilities Representative/ Andrew Pereria	X
IT Liaison Section Chief/ Todd Dierksheide	X	Fleet Representative / Rick Lima	
Meals and Lodging / Tyler Sousa	X	Stores Representative / Kyle Pacheco	

#	Agenda Item
1	<p><b>Safety Message –</b>  Aware of slip trips falls, beware of potential eye injuries due to high winds and flying particles.</p>
2	<p><b>Weather Forecast &amp; Predicted Impacts –</b></p> <p>TODAY impacted with sustained winds with gust of 65 mph winds with roughly an inch of rain. Temperatures in the upper 40s to lower 50s.</p> <p>TONIGHT (FRIDAY 12/19): Gusty winds return into the overnight hours after a brief break.</p> <p>Capital- 8PM Friday to 6AM Saturday, Sustained winds 10-20mph, Common Gusts 25-35mph, Peak Gusts 35-40mph</p> <p>Coastal- 7PM Friday to 6AM Saturday, Sustained winds 25-35mph, Common Gusts 25-35mph, Peak Gusts 35-45mph</p> <p>TONIGHT (FRIDAY 12/19): A few rain showers may linger through the evening with some snow mix possible. Winds: See WIND IMPACT FRIDAY NIGHT above. Temperatures: Middle to upper 20s. Rainfall: Less than 0.10". Snowfall: Trace-0.25", if any.  TOMORROW (SATURDAY 12/20): Dry. Winds: West at 5-10 mph gusting to 20-25 mph. Temperatures: Middle to upper 30s.</p>
3	<p><b>Incident Commander Update</b></p> <ul style="list-style-type: none"> <li>▪ <b>Define the Operational Period</b> <ul style="list-style-type: none"> <li>○ Day ____ Period 6:00 am – 6:00 pm (12hrs)</li> </ul> </li> <li>▪ <b>Event Type Classification</b> <ul style="list-style-type: none"> <li>○ Type <b>3</b> Event – Up to 9% of all RI customers impacted (45k)</li> <li>○ 95% of all outages are expected to be restored within <u>72</u> hours from the time of peak</li> </ul> </li> <li>▪ <b>Emergency Response Objectives (Draft)</b> <ul style="list-style-type: none"> <li>○ #1 – Safe operations of the entire system for the duration of the event response: <ul style="list-style-type: none"> <li>▪ Zero injuries to employees, contractors, and all members of the public</li> <li>▪ Zero switching incidents</li> <li>▪ Zero roadway traffic collisions and damage</li> </ul> </li> <li>○ #2 – Establish and maintain effective communications with all <b>Customers, Regulators</b>, and external <b>Agencies</b> prior to and during the event.</li> <li>○ #3 – Complete safety onboarding for all external resources prior to any work being performed</li> <li>○ #4 – Respond to all Police &amp; Fire 911 emergency calls within the committed Estimated Times of Arrival</li> <li>○ #5 ETRs:</li> </ul> </li> </ul>

#	Agenda Item
	<ul style="list-style-type: none"> <li>▪ All breakers and reclosers by 10pm, Friday 12/19/2025</li> <li>▪ Fuses &gt;50 customers 6 PM Saturday 12/20/2025</li> <li>▪ All remaining fuses and transformers 12 PM Sunday 12/21/2025</li> <li>▪ Single no powers/Services Sunday 6PM 12/21/2025</li> </ul>
4	<p><b>Electric Operations Section Chief –</b></p> <p>44 internal crews  Crews went home at 2pm and will be back at 10pm  Getting all crews reassigned as needed  Working with IT to get map updating and ADMS app working</p>
5	<p><b>Forestry –</b></p> <p>69 crews in total</p> <p>Most damage northern part of the state</p> <p>38 Local tree crews</p> <p>31 Foreign Tree crews on property at beginning of the storm</p> <p>26 Foreign Tree crews acquired today, traveling here today and tomorrow morning.</p>
6	<p><b>External Resource Lead –</b></p> <p>104 crews and OCO.  18 crews arriving tomorrow Saturday.  11 external wire guards brought on at 7:30pm on Friday evening from Nooters.</p>
7	<p><b>Contractor Room –</b></p> <p>All crews engaged working till 10 pm tonight Friday.  14 nights crews arrived 2pm on Friday will start midnight to 4am Saturday.</p>
8	<p><b>Control Center Lead –</b></p> <p>Mainline outage still being worked.  Last hour has been determining ADMS issues working with ADMS Engineering both in RI and PA.  Issues logged for future discussion.</p>
9	<p><b>Planning Section Chief –</b></p> <p>ETRs:  All breakers and reclosers by 10pm, Friday 12/19/2025  Fuses &gt;50 customers 6 PM Saturday 12/20/2025  All remaining fuses and transformers 12 PM Sunday 12/21/2025  Single no powers/Services Sunday 6PM 12/21/2025</p>
10	<p><b>Logistics Section Chief -</b></p> <p>Staging site had trailer replacement this afternoon, outside lights are on for overnight operations and refuelled.</p> <p><b>Facilities and Fleet –</b></p>

#	Agenda Item
11	<b>Transmission Liaison –</b> L14 115kV line locked out but since been restored. Preparing to complete an emergent outage on the M13 115kV line in coordination with National Grid and local crews to remove rope within next two hours.
12	<b>Substation Lead –</b> Centre Street Substation in Pawtucket, J3 breaker didn't open for a fault. Mech didn't open trip coil burned. Low side main breaker opened. Removed J3 breaker from service. Put sub back in service on J1 and J7 feeders.
13	<b>Storm Rooms –</b> Priority today was addressing 911's night shift due at 6pm with 12 contractors' crews to dispatch from there
14	<b>Wires Down –</b> CMS & UG covering 911 calls with night shift coming in and gas is coming in to supports wires down 10 Gas CMS starting at 7:30pm to cover standby
15	<b>Damage Assessment –</b> No DA today
16	<b>External Liaison Officer –</b> Hand full of calls for muni-room today Friday 12/19 and will bring in nightshifts. RIEMA and other stakeholders have been briefed as appropriate (outage map has been working)
17	<b>Public Information Officer –</b> No media inquiries, no interviews pushing social post and send photos
18	<b>Customer Contact Center Lead –</b> <ul style="list-style-type: none"> <li>• <b>Call Center</b> <ul style="list-style-type: none"> <li>○ <b>Call volumes</b> peaked at approx. 205 calls waiting at 12:00 PM <ul style="list-style-type: none"> <li>▪ High wires down &amp; police/fire take priority over regulator outage calls</li> </ul> </li> <li>○ <b>Additional agents</b> put on the phones <ul style="list-style-type: none"> <li>▪ Vendor - 48</li> <li>▪ Field Support - 8</li> <li>▪ Back Office - 15</li> <li>▪ Electric Connections - 9</li> </ul> </li> <li>○ <b>Shut down select non-emergency queues</b> (Billing, Commercial, Electric Connections, New Construction (moves), Field Support) at 12:45 PM</li> <li>○ <b>Call Queues cleared to zero</b> at 1:57 PM</li> <li>○ <b>Outage Map</b> - Several Customer reports of <b>Outage Map issues</b>. Escalated to a P1 - server rebooted, performance improved 2:30</li> </ul> </li> <li>• <b>Staffing</b> <ul style="list-style-type: none"> <li>○ Additional agents staffed as overtime: <ul style="list-style-type: none"> <li>▪ Friday 12/19--- 10 agents 4:30-midnight</li> <li>▪ Friday 12/19 to Saturday 12/20—1130pm 12/19 to 8am 12/20---- 8 agents</li> <li>▪ Saturday 12/20—8am-430pm --- 5 agents k</li> <li>▪ Paul Franzese Supervisor on call Friday night</li> </ul> </li> </ul> </li> </ul>

#	Agenda Item
	<ul style="list-style-type: none"> <li>• <b>Life Support</b> <ul style="list-style-type: none"> <li>○ Initial call went out yesterday at 11am</li> <li>○ Today's call went out at 3pm</li> </ul> </li> <li>• <b>Escalated regulatory complaints</b> - no activity</li> </ul>
19	<b>Human Resources Officer –</b> No report
20	<b>Finance Section Chief –</b> Brian – Storm Accounting is out. Please make sure you complete your timesheet appropriately by Monday 12/22 10am.
21	<b>Safety Officer –</b> Wires down safety brief will be happening at 7pm at the Crowne plaza
22	<b>Environmental Officer –</b> No report
23	<b>Security Officer –</b> Follow up with security
24	<b>Information Technology –</b> Outage Map is remaining monitored by team throughout the entire recovery.
25	<b>Gas Liaison-</b> Union 310 was sending wire guard support.
26	<b>Emergency Planning –</b> Supporting the external contracts resource coordinator Monitoring weather, supporting ERO, and Incident Command
27	<b>Closing Remarks –</b> Thank you and remain safe!
28	<b>Next Scheduled Briefing - Date &amp; Time 12/20/2025, 9:00am</b>

<b>MEETING INFORMATION</b>			
<b>Date:</b>	12/20/25	<b>Time:</b>	9:00am
<b>Call Details:</b>	Weather Event Briefing #2 (restoration briefing)		

<b>KEY MEETING PARTICIPANTS</b>			
D = Delegate X = in attendance			
<b>Name</b>	<b>Present</b>	<b>Name</b>	<b>Present</b>
Incident Commander/ Kathy Castro	X	Liaison Officer/ Brian Schuster	
Control Center Lead/ Mikeljon Freitas	X	Logistics Section Chief/ Thomas Camara	X
Elect. Ops Section Chief/ Mike Santoro (D)	X	Public Information Officer/ Joanna Chokas (D)	X
Planning Section Chief/ Eric Wiesner	X	Customer Contact Section Chief/ Kristin DeSousa	X
Substation Lead/ Chris Araujo	X	Safety & Health Officer/ Ken Soares & Cathy StOnge	X
Transmission Line Liaison/ Steve Buonomo	X	Environmental Officer/ Amy Willoughby (D)	X
External Resource Lead/ Jeff Cassel & Ben Golnik (D)	X	Security Officer/ Paul Gordon	X
Forestry Lead/ Chris Rooney	X	Human Resource Officer/ Kathleen Moar	X
Storm Rooms/ Andrew McNaught & Chris Montalto	X	Finance Section Chief/ Brian Grzesiuk	X
Wires Down/ Doug Denomme (D)	X	Emergency Planning/ Joe Arsenault	X
Damage Assessment	N/A	Gas Representative/ Michele Leone & Joe Curley	X
Contractor Room/ Sean McGovern	X	Facilities Representative/ Andrew Pereria	X
IT Liaison Section Chief/ Todd Dierksheide	X	Fleet Representative / Rick Lima	X
Meals and Lodging / Tyler Sousa		Stores Representative / Kyle Pacheco	X

#	Agenda Item
1	<p><b>Safety Message –Cathy or Ken</b>  Stay alert, stay safe, beware of drivers on the road, stay alert of fatigued crews!</p>
2	<p><b>Weather Forecast &amp; Predicted Impacts – Courtney</b></p> <p>TODAY: Dry. Winds: West at 5-10 mph with gusts to 15-25 mph. Temperatures: Middle to upper 30s.</p> <p>TONIGHT: Dry. Winds: Southwest at 10-15 mph with gusts to 20-30 mph. Temperatures: Around 30.</p> <p>TOMORROW: Dry. Winds: West at 10-15 mph with gusts to 20-25 mph. Temperatures: Lower to middle 40s.</p>
3	<p><b>Incident Commander Update</b></p> <ul style="list-style-type: none"> <li>▪ <b>Define the Operational Period</b> <ul style="list-style-type: none"> <li>○ Day 2 Period 6:00 am – 6:00 pm (12hrs)</li> </ul> </li> <li>▪ <b>Event Type Classification</b> <ul style="list-style-type: none"> <li>○ Type <b>3</b> Event – Up to 9% of all RI customers impacted (45k)</li> <li>○ 95% of all outages are expected to be restored within <u>72</u> hours from the time of peak</li> </ul> </li> <li>▪ <b>Emergency Response Objectives (Draft)</b> <ul style="list-style-type: none"> <li>○ #1 – Safe operations of the entire system for the duration of the event response: <ul style="list-style-type: none"> <li>▪ Zero injuries to employees, contractors, and all members of the public</li> <li>▪ Zero switching incidents</li> <li>▪ Zero roadway traffic collisions and damage</li> </ul> </li> <li>○ #2 – Establish and maintain effective communications with all <b>Customers, Regulators,</b> and external <b>Agencies</b> prior to and during the event.</li> <li>○ #3 – Complete safety onboarding for all external resources prior to any work being performed</li> <li>○ #4 – Respond to all Police &amp; Fire 911 emergency calls within the committed Estimated Times of Arrival</li> <li>○ #5 ETRs: <ul style="list-style-type: none"> <li>▪ All breakers and reclosers by 10pm, Friday 12/19/2025 (met) <ul style="list-style-type: none"> <li>• 1 recloser still out, came in during second wave ETR of 4pm</li> </ul> </li> <li>▪ Fuses &gt;50 customers 4 PM Saturday 12/20/2025</li> <li>▪ All remaining fuses and transformers 6 AM Sunday 12/21/2025</li> <li>▪ Single no powers/Services Sunday 4 PM 12/21/2025</li> </ul> </li> </ul> </li> </ul>
4	<p><b>Electric Operations Section Chief – Mike Santoro</b>  Local crews engaged  About 2,600 customers still out  2/3 jobs are currently covered  Retires &amp; engineers out scouting for damage &amp; critical customers still affected  Demob discussion at lunch time roughly Noon  Working to clean up storm assist site</p>

#	Agenda Item
5	<b>Forestry – Chris Rooney</b> 92 Forestry currently assigned
6	<b>External Resource Lead – Ben Golnik and Jeff Cassel</b> <ul style="list-style-type: none"> <li>• Vision Crews are on their way and expected at the Crown Plaza for 1:45pm and a 2pm Safety Brief.</li> <li>• Bringing in 3 additional RCSs to cover additional Vision crews that are coming in</li> <li>• Haugland worked over night and asked about if they are going to be released so they can pick up other work in other territories</li> <li>• 12 contractor wire guards (split into 2 shifts) on property as of Friday 7pm.</li> </ul> <b>Tyler Sousa –Movement of some contractors due to hotel capacity issues.</b>
7	<b>Contractor Room – Sean McGovern</b> Michels is working the Pascoag right away All other contractors are working on these 3 feeders: 34F1, 34F2, & 54F1 Additional crews arriving this afternoon – 14 @ 12:00 & 18 @ 14:00
8	<b>Control Center Lead – Mike Freitas</b> Main line tagged out on right ways in 2 separate locations 1 breaker tagged out Gathered a list of devices that experienced Trips and Recloses with no know fault and provided them to Operations for further Patrols.
9	<b>Planning Section Chief – Eric Wiesner</b> -ETRs are bring updated to reflect the ETRs mentioned above. -ETRs will also be updated once they are dispatched and crews provide more accurate information.
10	<b>Logistics Section Chief – Tom Camara</b>  CCRI Staging site: Open and operational. The storm trailer was inventoried by stores at 7:30am. Facilities: Continued storm room support, all operations sites were treated for ice this morning at 6am Fleet: Continued support. No issues.
11	<b>Transmission Liaison – Steven Buonomo</b> L14 115kV line restored to normal service yesterday afternoon (12/19) Emergent outage on the M13 115kV line was completed yesterday evening (12/18) in coordination with local field crews and National Grid to remove construction rope found on the energized phase of this 115kV line. No further exceptions.
12	<b>Substation Lead – Chris Araujo</b> No issues
13	<b>Storm Rooms – Andrew McNaught and Chris Montalto</b> No issues
14	<b>Wires Down – Doug Denomme</b> No issues at currently all 911 covered
15	<b>Damage Assessment – N/A</b>

#	Agenda Item
16	<b>External Liaison Officer – Brian Schuster</b> Maintaining notifications to the Division and RIEMA
17	<b>Public Information Officer – Jonna Chokas</b> <ul style="list-style-type: none"> <li>• No media inquiries from the second press release on 12/19</li> <li>• Deploying 2-3 more social posts on 12/19 <ul style="list-style-type: none"> <li>○ Morning update</li> <li>○ Restoration process</li> <li>○ Possible 6:00 pm status post</li> </ul> </li> </ul>
18	<b>Customer Contact Center Lead – Kristin DeSousa</b> <b>Call Center Operations:</b> <ul style="list-style-type: none"> <li>• <b>Surge of calls last night</b> as people returned home and still without power (9:20-9:55) coincided with a feeder lockout at 9:30</li> <li>• <b>Lack of ETRs</b> caused significant customer frustration <ul style="list-style-type: none"> <li>○ Escalated to P1 at 10pm</li> <li>○ Web banner went up at 11pm regarding ETR issues</li> <li>○ Resolved at 4:15am</li> <li>○ Web banner reverted back to storm at 5am</li> </ul> </li> <li>• <b>Additional staffing overnight</b></li> <li>• <b>Additional staffing today</b>, assessing <b>tonight</b> and <b>overnight</b> needs</li> <li>• We will <b>remain emergency only today</b> (no Saturday pay assist) and pivot vendor Saturday support to emergencies</li> <li>• <b>Current state:</b> general Sunday ETRs being displayed causing customer frustration and call volumes.</li> <li>• <b>Working with comms to tailor messaging</b> to align with what we are hearing are customer concerns and <b>leveraging</b> provide agents with talking points</li> <li>• Seeing an <b>increase in Social Media posts</b> - staffed resources today to respond</li> </ul> <b>Life Support</b> - Next life support call going out at 11:30 to keep on the 24h cycle (if needed) <b>Escalated Complaints</b> - no regulatory escalated complaints, and no managed customer complaints
19	<b>Human Resources Officer – Kathleen Moar</b> No issues
20	<b>Finance Section Chief – Brian Grzesiuk</b> Declared Major Event by Incident Command- Storm Accounting Type, Description, WO#, Activity Distribution, Narragansett Electric - Expense, 14752542, 593 Distribution, Narragansett Electric - Capital, 14752494, EAM Transmission, Narragansett Electric - Expense, 14752576, 573
21	<b>Safety Officer – Cathy St. Onge or Ken Soares:</b> Onboarded the wire guard crew last night and early this morning. One MVA incident was reported, no injuries. Resulted in damage to member of the public’s parked vehicle. Confirm 2pm onboarding today at Crowne Plaza, Warwick

#	Agenda Item
22	<b>Environmental Officer – Amy Willoughby</b> 3 Non-PCB Transformer Spills
23	<b>Security Officer – Paul Gordon</b> No incidents reported
24	<b>Information Technology – Todd Dierkeshiede</b> Issue with synching ETRs from ADMS to Outage map was resolved around 0400 Issue with West Kingston Transmission Istar and protected switches down resolved through system reset.
25	<b>Gas Liaison- Michelle Leone and Joe Curley</b> No issues
26	<b>Emergency Planning – Joe Arsenaault</b> We will most likely be doing a 90 day report for PUC please make sure you are tracking staffing Support demob when needed
27	<b>Closing Remarks – Kathy or Al or Greg</b> Thank you and good work crews!
28	<b>Next Scheduled Briefing - Date &amp; Time</b>  Tentative 12/20/2025 5:00 pm

**MEETING INFORMATION**

<b>Date:</b>	12/20/25	<b>Time:</b>	5:00pm
<b>Call Details:</b>	Weather Event Briefing #3 (restoration briefing)		

**KEY MEETING PARTICIPANTS**

D = Delegate X = in attendance

<b>Name</b>	<b>Present</b>	<b>Name</b>	<b>Present</b>
Incident Commander/ Michael Hrycin (D)	X	Liaison Officer/ Brian Schuster	X
Control Center Lead/ Mikeljon Freitas	X	Logistics Section Chief/ Thomas Camara	X
Elect. Ops Section Chief/ Mike Santoro (D)	X	Public Information Officer/ Joanna Chokas (D)	
Planning Section Chief/ Eric Wiesner		Customer Contact Section Chief/ Kristin DeSousa	X
Substation Lead/ Chris Araujo	X	Safety & Health Officer/ Ken Soares & Cathy StOnge	X
Transmission Line Liaison/ Steve Buonomo	X	Environmental Officer/ Amy Willoughby (D)	X
External Resource Lead/ Jeff Cassel & Ben Golnik (D)	X	Security Officer/ Paul Gordon	X
Forestry Lead/ Chris Rooney		Human Resource Officer/ Kathleen Moar	
Storm Rooms/ Andrew McNaught & Chris Montalto		Finance Section Chief/ Brian Grzesiuk	X
Wires Down/ Doug Denomme (D)		Emergency Planning/ Joe Arsenault	X
Damage Assessment		Gas Representative/ Michele Leone & Joe Curley	X
Contractor Room/ Sean McGovern		Facilities Representative/ Andrew Pereria	
IT Liaison Section Chief/ Todd Dierksheide		Fleet Representative / Rick Lima	X
Meals and Lodging / Tyler Sousa	X	Stores Representative / Kyle Pacheco	X

#	Agenda Item
1	<p><b>Safety Message –Cathy</b>  Fatigued teams beware, do a check in with yourself and teams, remain hydrated &amp; eat, get up and stretch, rest when required</p>
2	<p><b>Weather Forecast &amp; Predicted Impacts – Courtney</b></p> <p>TONIGHT: Dry. Winds: Southwest at 10-15 mph with gusts to 20-30 mph. Temperatures: Middle to upper 30s.</p> <p>TOMORROW: Dry. Winds: West-northwest at 10-15 mph with gusts to 20-30 mph. Temperatures: Lower to middle 40s.</p>
3	<p><b>Incident Commander Update</b></p> <ul style="list-style-type: none"> <li>▪ <b>Define the Operational Period</b> <ul style="list-style-type: none"> <li>○ Day 2 Period 6:00 pm – 6:00 am (12hrs)</li> </ul> </li> <li>▪ <b>Event Type Classification</b> <ul style="list-style-type: none"> <li>○ Type <b>3</b> Event – Up to 9% of all RI customers impacted (<u>45k</u>)</li> <li>○ 95% of all outages are expected to be restored within <u>72</u> hours from the time of peak</li> </ul> </li> <li>▪ <b>Emergency Response Objectives (Draft)</b> <ul style="list-style-type: none"> <li>○ #1 – Safe operations of the entire system for the duration of the event response: <ul style="list-style-type: none"> <li>▪ Zero injuries to employees, contractors, and all members of the public</li> <li>▪ Zero switching incidents</li> <li>▪ Zero roadway traffic collisions and damage</li> </ul> </li> <li>○ #2 – Establish and maintain effective communications with all <b>Customers, Regulators,</b> and external <b>Agencies</b> prior to and during the event.</li> <li>○ #3 – Complete safety onboarding for all external resources prior to any work being performed</li> <li>○ #4 – Respond to all Police &amp; Fire 911 emergency calls within the committed Estimated Times of Arrival</li> <li>○ #5 ETRs: <ul style="list-style-type: none"> <li>▪ Any outage &gt; 1 customer - 12/20/2025 22:00, 14 orders, 111 customers</li> <li>▪ Single customer outages – 12/21/2025 9:00, 107 orders, 107 customers</li> <li>▪ Total - 121 orders, 218 customers</li> </ul> </li> </ul> </li> </ul>
4	<p><b>Electric Operations Section Chief – Mike Hycin</b>  4,500 customers restore  Little over 200 left without power  Hoping for a 9:00am restoration time  Demod plans in place forestry &amp; line crews if needed  Contractors to work throughout the night</p>

#	Agenda Item
5	<b>Forestry – Chris Rooney</b> No exceptions
6	<b>External Resource Lead – Ben Golnik and Jeff Cassel</b> Starting to demob teams as needed  <b>Tyler Sousa –</b>
7	<b>Contractor Room – Sean McGovern</b> No exceptions
8	<b>Control Center Lead – Mike Freitas</b> No exceptions
9	<b>Planning Section Chief – Eric Wiesner</b> No exceptions
10	<b>Logistics Section Chief – Tom Camara</b> No exceptions
11	<b>Transmission Liaison – Steven Buonomo</b> No exceptions
12	<b>Substation Lead – Chris Araujo</b> No exceptions
13	<b>Storm Rooms – Andrew McNaught and Chris Montalto</b> No exceptions
14	<b>Wires Down – Doug Denomme</b> No exceptions
15	<b>Damage Assessment – N/A</b> No exceptions
16	<b>External Liaison Officer – Brian Schuster</b> No exceptions
17	<b>Public Information Officer – Jonna Chokas</b> No exceptions
18	<b>Customer Contact Center Lead – Kristin DeSousa</b> No exceptions
19	<b>Human Resources Officer – Kathleen Moar</b> No exceptions
20	<b>Finance Section Chief – Brian Grzesiuk</b> No exceptions

#	Agenda Item
21	<b>Safety Officer – Cathy St. Onge or Ken Soares:</b> On boarded 15 vision crews at 2pm already out on site Rolled ankle for a troubleman last night will be placed in the system
22	<b>Environmental Officer – Amy Willoughby</b> No exceptions
23	<b>Security Officer – Paul Gordon</b> No exceptions
24	<b>Information Technology – Todd Dierkeshiede</b> No exceptions
25	<b>Gas Liaison- Michelle Leone and Joe Curley</b> No exceptions
26	<b>Emergency Planning – Joe Arsenault</b> Suggested last IC meeting
27	<b>Closing Remarks – Kathy or Al or Greg</b> Thank you and stay safe and fantastic response
28	<b>Next Scheduled Briefing - Date &amp; Time</b>  Last meeting for this incident

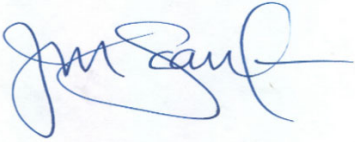
## **Appendices B-E**

Please see the Excel version of Appendices B-E.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

March 26, 2026  
Date

**Docket No. 2509 – The Narragansett Electric Company d/b/a Rhode Island Energy Storm Fund – Service List as of 3/26/2026**

<b>Name/Address</b>	<b>E-mail</b>	<b>Phone</b>
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	<a href="mailto:John.R.Harrington@dpuc.ri.gov">John.R.Harrington@dpuc.ri.gov</a> ;	
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	<a href="mailto:Ellen.golde@dpuc.ri.gov">Ellen.golde@dpuc.ri.gov</a> ;	
<b>File an original &amp; 7 copies w/:</b> Stephanie De La Rosa, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:stephanie.delarosa@puc.ri.gov">stephanie.delarosa@puc.ri.gov</a> ;	401-780-2107
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