

**STATE OF RHODE ISLAND  
PUBLIC UTILITIES COMMISSION**

**IN RE: THE NARRAGANSETT ELECTRIC COMPANY            :**  
**d/b/a RHODE ISLAND ENERGY APPLICATION FOR        :** **DOCKET NO. 25-45-GE**  
**APPROVAL OF A CHANGE IN ELECTRIC AND GAS         :**  
**BASE DISTRIBUTION RATES                                 :**

**DIVISION’S 14th SET OF DATA REQUESTS**  
**DIRECTED TO RHODE ISLAND ENERGY**  
**(Issued: March 6, 2026 Due: No later than March 27, 2026)**

**Tariffs**

**DIV 14-1**

Referring to *proposed* Sheet No. 1 of RIPUC No. 2282 (Bates page 6) at RIE 17- the Basic Residential Rate (A-16) at Section 3.1 which states:

Electric delivery service under this rate is available for all domestic purposes in an individual private dwelling, an individual private apartment or an individual private condominium.

And, referring to *proposed* Sheet No. 1 of RIPUC No. 2283 (Bates page 9) at RIE 17- the Low-Income Rate (A-60) at Section 3.1 which states in pertinent part:

Service under this rate is available only to currently qualified customers for all domestic purposes in an individual private dwelling unit or an individual apartment, providing such customer meets both of the following criteria:

3.1.1 Must be the head of a household or principal wage earner; and

3.1.2. Must be presently receiving Supplemental Security Income from the Social Security Administration, be eligible for the Low- Income Home Energy Assistance Program (“LIHEAP”), or one of the following from the appropriate Rhode Island agencies: Medicaid, Supplemental Nutrition Assistance Program (SNAP) Food Stamps, General Public Assistance or the Rhode Island Works Program (formerly known as Family Independence Program) or successor programs.

- a) Is there a reason that the word “condominium” is absent from Section 3.1 in the proposed A-60 rate?
- b) Please explain whether or not a customer must be actually *receiving* LIHEAP or only be *eligible* for LIHEAP to meet the qualification set forth under Section 3.1.2 in proposed Tariff 2283.
- c) Please explain whether or not a customer must be actually *receiving* Medicaid, Supplemental Nutrition Assistance Program (SNAP) Food Stamps, General Public

Assistance or the Rhode Island Works Program (formerly known as Family Independence Program) or successor programs, or only be *eligible for* these programs to meet the qualification set forth under Section 3.1.2 in proposed Tariff No. 2283.

**Response can be found at Book 1, Bates pages 1-2.**

#### **DIV 14-2**

Referring to proposed RIPUC 2283 at RIE 17- the Low-Income Rate (A-60)

- a) Would the Company agree that it might be more accurate to insert the word “qualified” before “residential customers” in section 1.1?
- b) Would the Company agree that it might be more accurate to insert the word “qualified” before “residential customers” in section 1.2?

**Response can be found at Book 1, Bates page 3.**

#### **DIV 14-3**

Referring to *proposed* RIPUC 2300 at Bates Page 52 of RIE 17, Section 3- Definitions:

- a) Please explain the reason to eliminate the definition of Seasonal Customer.
- b) Does the Company anticipate that a definition of Seasonal Customer might be necessary in the future when the Company implements time of use rates?
- c) Is there a reason the Company does not propose a definition for an inactive account?
- d) Is there a reason the Company does not propose a definition for “Use on Inactive”?
- e) Is there a reason that the Company does not propose a definition for a “Good Will Credit”?

**Response can be found at Book 1, Bates page 4.**

#### **DIV 14-4**

Referring to *proposed* Sheet No. 4 of RIPUC 2300 at Bates Page 55 of RIE 17, Section 4.5.1 as proposed, which states:

“The Company shall not be required to install service or meter for a garage, barn, or other out-building, so located that ~~it~~ **the out-building** may be supplied with electricity through a service and meter in the main building.”

- a) Please confirm that this section provides that it is the Company that decides if a meter is to be placed on a residential customer’s outbuilding when a residential customer requests electrical service to an outbuilding. If so, what criteria does the Company use in making this determination.
- b) How are residential Accessory Dwelling Units (ADUs) under this provision? Are they serviced through the meter in the main building? If the ADU is separately metered, does the Company make inquiry as to whether or not the structure is being used as an AirB&B?
- c) If an ADU is separately metered and is being used as an AirB&B, what is the appropriate rate for service?

- d) Please state whether electricity consumed by a residential customer's outbuilding that has a separate meter is billed at the residential A-16 rate (or A-60) or at a commercial rate. What criteria does the Company use to make this determination.
- e) Please confirm that an outbuilding without a separate meter which runs through the residential customer's main building will be billed at the residential customer's rate, whether that be A-60- or A-16.

**Response can be found at Book 1, Bates pages 5-6.**

#### **DIV. 14-5**

Referring to Sheet No. 5 of RIPUC 2300 at Bates Page 55 of RIE 17, Section 4.7.3 (existing & proposed) which states:

“Upon the reading of the Company's meter, all bills shall be computed. If more than one meter is installed, unless it is installed at the Company's option, the monthly charge for local distribution service delivered through each meter shall be computed separately under the applicable rates.”

- a) For a residential customer who has requested electrical service to an outbuilding and the Company has decided to install a separate meter for this service, at what rate shall the service to the outbuilding be computed? Why?
- b) For a residential customer who has requested electrical service to an outbuilding and wants a separate meter, and the Company agrees, what is the cost, if any, to the Customer for the second meter and the line to the meter?
- c) What factors does the Company evaluate in its decision as to whether it will install a second meter to a customer outbuilding?
- d) Does the Company have records to determine how many residences have separately billed meters to outbuildings on residential properties? If so, please provide by municipality or billing zip code, the number of residential customers (whether A-6- or A-16) that have separately metered outbuildings.

**Response can be found at Book 1, Bates pages 7-8.**

#### **DIV. 14-6**

Referring to Sheet No. 7 of RIPUC 2300 at Bates Page 58 of RIE 17, Section 5.3:

- a) How did the Company determine that the paperless customer credit should be \$0.67 per account?
- b) Isn't the savings to the Company at least the cost of a first-class stamp when the customer chooses paperless billing delivery? If not, why not?
- c) For a customer with paperless delivery, does that customer also receive any additional notices or inserts that would be included in a paper bill?
- d) If the savings to the Company is the cost of a first-class stamp, would the Company agree that it makes sense to use first class stamp as the reference in this section of the tariff? If **not, why not?**

**Response can be found at Book 1, Bates page 9.**

#### **DIV. 14-7**

Referring to Sheet No. 8 of RIPUC 2300 at Bates Page 59 of RIE 17, Section 8.2:

- a) Please explain how the Company settled on/calculated the amount of the proposed restoration charge of \$52.00?
- b) Is this fee only applicable when a meter has been previously removed and now must be replaced? If not, why not?
- c) Please describe each of the underlying components of the restoration charge with the monetary amount associated with each underlying component.
- d) Once the Company concludes its installation of the AMF meters, will the underlying rationale for a restoration charge of \$52.00 still be applicable? If so, why? If not, Why not?

**Response can be found at Book 1, Bates pages 10-12.**

#### **DIV. 14-8**

Referring to Sheet No. 10 of RIPUC 2300 at Bates Page 58 of RIE 17, Section 9.5.1 (existing):

This section provides for a suspension of a demand charge, upon customer request, during a period of two days or more of the Company's inability to supply electrical service.

- a) Does the Company track instances of suspension of the demand charges? If so, please provide the total amount of suspended demand charges for each year since 2020.
- b) If suspension of demand charges has occurred since 2020, please identify/opine whether the Company's vegetation management program has impacted the occurrence of suspensions.
- c) Please confirm that the suspension of demand charges is prorated on a per diem basis.
- d) Please indicate whether the availability of suspension of demand charges is advertised to customers in any way or whether this right is simply found within the Terms and Conditions for Distribution Service.

**Response can be found at Book 1, Bates page 13.**

#### **DIV. 14-9**

Referring to Sheet No. 11 of RIPUC 2300 at Bates Page 62 of RIE 17, Section 10.3.1:

- a) Please explain how the Company settled on/calculated the amount of the proposed Lighting Service Charge of \$240.70.
- b) Please explain how the Company settled on/calculated the amount of the proposed Lighting Service Charge with Police detail of \$491.66.

**Response can be found at Book 1, Bates pages 14-15.**

#### **DIV. 14-10**

Referring to Sheet No. 11 of RIPUC 2300 at Bates Page 62 of RIE 17, Section 10.7 (existing):

- a) Please identify what the Company accepts as “other collateral” for security in this section.
- b) In a table format for each month since the cutover in August 2024, please identify how many electric and gas customers have been required to provide a cash deposit or other collateral for security. For each, please indicate whether the security was a cash deposit or other collateral.
- c) Please explain how the Company calculates the amount of the required cash security or other collateral.
- d) Please indicate how and when the security is applied or credited to the account.
- e) If the security is not applied or credited to the account within the customer’s first year of service, please indicate whether the Company is crediting the customer’s account with any interest on the security deposit.

**Response can be found at Book 1, Bates pages 16-17.**

#### **DIV. 14-11**

Referring to Sheet No. 1 of RIPUC 2295 at Bates Page 64 of RIE 17, Section 2.1 proposed:

- a) Shouldn’t this section also include gas customers?

**Response can be found at Book 1, Bates page 18.**

#### **DIV. 14-12**

Referring to Sheet No. 1 of RIPUC 2295 at Bates Page 64 of RIE 17, Section 5.1.1 existing:

- a) Do the Company Customer Service representatives inquire of customers as to whether they might qualify for the AMP? If not, why not? If so, please provide any Company scripts provided to its Customer Service Representatives on this subject.
- b) How does a Customer apply to be in the AMP? Is this with the Company or a CAP agency?
- c) Once a Customer has applied, how long does it take for a Customer to receive an answer as to whether the Customer has been admitted to the program?
- d) Does the Company have a Customer Service Representative dedicated solely to the AMP?
- e) Assuming a Customer qualifies for the AMP and makes a qualifying payment, how quickly does the AMP credit show on the Customer’s bill?
- f) Upon the successful completion of one year on the AMP, does the Company affirmatively notify the Customer of his/her potential eligibility for a second year in the program? If so, how is this accomplished? If not, why not?

**Response can be found at Book 1, Bates pages 19-26.**

#### **DIV. 14-13**

Referring to Sheet No. 2 of RIPUC 2239 at Bates Page 79 of RIE 17, Sections 4.2.1.1 and 4.2.1.2:

How does the Company's proposed low-income discount rate schedule affect the amounts set forth in sections 4.2.1.1 and 4.2.1.2?

**Response can be found at Book 1, Bates page 27.**

#### **DIV. 14-14**

Referring to Sheet No. 1 of RIPUC 2285 at Bates Page 82 of RIE 17, Sections 1.1 and 2.1:

Section 1.1 indicates that the tariff is for commercial and industrial customers but Section 2.1 indicates that the tariff is for commercial customers and does not include industrial customers.

Please confirm that the tariff is applicable to *both* commercial and industrial customers.

**Response can be found at Book 1, Bates page 28.**

#### **DIV. 14-15**

Referring to Sheet No. 1 of RIPUC 2228 at Bates Page 86 of RIE 17, Sections 1.1 and 2.1:

Section 1.1 indicates that the tariff is for commercial and industrial customers but Section 2.1 indicates that the tariff is for commercial customers and does not include industrial customers.

Please confirm that the tariff is applicable to *both* commercial and industrial customers.

**Response can be found at Book 1, Bates page 29.**

#### **DIV. 14-16**

In Division Docket D-24-01, the Division addressed a complaint filed by a real estate developer concerning its application for a electric line extension to serve multiple new individual residential properties which would be owned under the condominium form of ownership (land held in common with each residential unit as a separate residence). The Complainant sought the line extension under Line Extension Policy No. 2, Line Extension for Residential Developments (RIPUC Tariff No. 2243). The Company instead provided the costs for a line extension under Policy No 3, Line Extension and Construction Advance Policy for Commercial, Industrial, and Existing Residential Customers. The cost difference between the two policies was substantial. After an evidentiary hearing, the Division found that the Company had incorrectly applied its policies and that the Complainant was entitled to service under line Extension Policy No. 2, not Policy No. 3.

- a) Please provide the total number of line extensions that have been provided to residential condominium developments for each year of 2022 through 2025.
- b) Please provide the number of line extensions that have been provided to residential condominium developments for each year of 2022 through 2025 that were charged under Policy No. 3.

- c) Please state whether the Company has changed its practices as far as Line Extension policies to condominium developments since the Division issued its order in D-24-01.
- d) In light of D-24-01, please explain why the Company has not proposed any changes in this proceeding to its line extension policies.
- e) Please explain if and why the Company believes it is appropriate to charge a higher rate for line extensions for new residential developments that will have dwellings located on separate individually owned lots versus dwellings that are located on a common parcel, when the residences qualify for residential service rates.

**Response can be found at Book 1, Bates pages 30-31.**