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July 15, 2026

VIA ELECTRONIC MAIL AND HAND DELIVERY

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket No. 25-19-EL - The Narragansett Electric Company d/b/a Rhode Island Energy
Proposed Green Button Connect, Home Area Network, and Grid Edge Computing
Supplemental Response to PUC Post-Hearing 1-1**

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (the "Company"), I have enclosed the Company's supplemental response to PUC Post-Hearing 1-1 in the above-referenced matter.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-316-7429.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Jennifer Brooks Hutchinson", with a long horizontal flourish extending to the right.

Jennifer Brooks Hutchinson

Enclosures

cc: Docket No. 25-19-EL Service List

The Narragansett Electric Company
d/b/a Rhode Island Energy
RIPUC Docket No. 25-19-EL

In Re: Proposed Green Button Connect, Home Area Network and
Grid Edge Computing
Responses to the Commission's First Set of Post-Hearing Data Requests
Issued June 4, 2026

PUC Post-Hearing 1-1-Supplemental¹

Request:

This Data Request is intended to clarify the timeline of relevant events related to the Company's planning and development of the proposed GBC functionality, based in part on the Company's prior responses to Data Requests and testimony in the record. The Commission understands the timeline as reflected below:

- June 30, 2023 – Louisville Gas & Electric (LG&E) deploys GBC in Kentucky, using VertexOne as the GBC implementation vendor.
- September 27, 2023 – the Commission makes Open Meeting decisions on the Company's AMF Business Case in Docket No. 22-49-EL.
- December 22, 2023 – the Company certifies its commitment to implementing AMF in accordance with the Commission's decisions.
- February of 2025 – the Company begins developing GBC in Rhode Island, using VertexOne as the GBC implementation vendor.
- May of 2025 – the Company holds discussions with LG&E regarding GBC marketing strategy.
- May 12, 2025 – the Company files its GBC plan with the Commission.
- June 27, 2025 – the Green Button Alliance certifies the Company's GBC.
- Fall of 2025 – the Company becomes aware of technical issues relating to LG&E's GBC, either through LG&E or through Mission:data Coalition's filings in this docket. These issues include but may not be limited to Kentucky customers' inability to use GBC with the same login credentials that they use to log into "My Account." As of May 13, 2026, the technical issue relating to login credentials has not been resolved in Kentucky.

¹ The Company's response begins on page 5.

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- October of 2025 – the Company performs system integration testing. During system integration testing, a technical issue regarding third party vendor forms was identified, and which was resolved in November of 2025.
- February of 2026 – the Company opens registration for third party vendors who wish to participate in GBC in Rhode Island.
- March of 2026 – the Company identifies a technical issue related to Rhode Island customers' inability to use GBC with the same login credentials that they use to log into "My Account." As of May 13, 2026, the technical issue relating to login credentials has not been resolved in Rhode Island.
- May of 2026 – the Company performs end-to-end testing using an IT vendor as a substitute for a third-party vendor.
 - a. Please restate the timeline above (with any necessary corrections or clarifications), incorporating the following milestones or events below:
 - i. When the Company began preparing the GBC plan that was filed with the Commission on May 12, 2025. Please explain when internal resources were assigned and who at the Company was involved in preparing the filing.
 - ii. When the Company first reviewed LG&E's GBC offering and what VertexOne's capabilities were.
 - iii. When the Company contracted with VertexOne.
 - iv. When the Company first learned of the retail function block schema.
 - v. When the Company first learned that VertexOne was unable to implement the retail function block schema.

Original Response:

Please see the timeline below with additional events included. To clarify Part v, the retail function block schema could be implemented by VertexOne with additional development, as outlined in RR-5. However, the Company's GBC function block implementation is identical to LG&E's platform, which only includes function blocks in the usage schema.

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- January of 2023 – the Company reviewed LG&E's AMF Customer Portal offering. LG&E uses Accelerated Innovations² as its AMF Customer Portal vendor.
- May of 2023 – the Company began researching the different GBC function blocks, which included function blocks within the retail and usage schemas. The Company also reviewed LG&E's GBC offering and the function blocks that are sent from its AMF Customer Portal.
- June 30, 2023 – Louisville Gas & Electric (LG&E) deploys GBC in Kentucky, using Accelerated Innovations as the GBC implementation vendor.
- September 27, 2023 – the Commission makes Open Meeting decisions on the Company's AMF Business Case in Docket No. 22-49-EL, which included the Motion 13 requirement of filing a Green Button Connect Plan "within two months of the start of meter installation."
- December 22, 2023 – the Company certifies its commitment to implementing AMF in accordance with the Commission's decisions.
- May of 2024 – the Company signed its contract with Accelerated Innovations, which included implementation of both the AMF Customer Portal and Green Button Connect. Work commenced on the AMF Customer Portal.
- February of 2025 – the Company begins developing GBC in Rhode Island, using VertexOne as the GBC implementation vendor. The Company's internal resources also began drafting Motion 13 Reports, including the GBC Plan that was filed with the Commission on May 12, 2025. These were the Lead Change Management Specialist and Manager of AMI Business Integration. Additional team members who worked on the GBC Plan included the Company's external IT and project management consultants supporting the AMF project.
- March 7, 2025 – the Company went live with the AMF Customer Portal.
- March 10, 2025 – AMF meter installation began.

²Accelerated Innovations was acquired by VertexOne in December 2024.

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- March 20, 2025 – the Company holds discussions with LG&E regarding GBC marketing strategy.
- May 12, 2025 – the Company files its GBC plan with the Commission.
- June 27, 2025 – the Green Button Alliance certifies the Company's GBC.
- October of 2025 – the Company performs system integration testing. During system integration testing, a technical issue regarding the third-party vendor form was identified, and which was resolved in November of 2025.
- November of 2025 – the Company becomes aware of technical issues relating to LG&E's GBC through Mission:data Coalition's filings in this docket. This included issues related to Mission:data's application submission and the authorization link provided to Mission Data.
- February of 2026 – the Company's GBC functionality is live on the AMF Customer Portal. Training on GBC was completed for both the GBC Administrator and the contact call center.
- March of 2026 – the Company identifies a technical issue related to Rhode Island customers' inability to use GBC with the same login credentials that they use to log into "My Account." This was identified through learning that LG&E was also experiencing this issue. As of May 13, 2026, the technical issue relating to login credentials has not been resolved in Rhode Island or Kentucky. Customers can create separate login credentials in the meantime to enable third-party vendors.
- May of 2026 – the Company performs end-to-end testing using an IT vendor as a substitute for a third-party vendor. The Green Button Connect webpage on the Company's website went live, providing additional information for both customers and third parties.

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Supplemental Response:

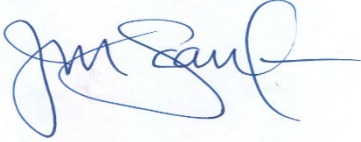
Please see the following additional clarifying information to the timeline provided with the Company's original response to Part v of the request:

- May of 2023 – the Company began researching the different GBC function blocks, which included function blocks within the retail and usage schemas. The Company also reviewed LG&E's GBC offering and the function blocks that are sent from its AMF Customer Portal. These included only function blocks within the usage schema, as these are the only function blocks Accelerated Innovations supported. From this review, the Company determined that the usage function block information sent via GBC for LG&E would be sufficient for the solution to be implemented in Rhode Island.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

July 15, 2026
Date

The Narragansett Electric Company d/b/a Rhode Island Energy
Docket No. 25-19-EL Proposed Green Button Connect, Home Area Network and Grid
Edge Computing
Service list updated 7/15/2026

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