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Rhode Island Energy™
a PPL company

September 3, 2026

VIA ELECTRONIC MAIL AND HAND DELIVERY

Stephanie De La Rosa, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket No. 4770 – The Narragansett Electric Company d/b/a Rhode Island Energy Application for Approval of a Change in Electric and Gas Base Distribution Rates <u>Low-Income Monthly Report – July 2026</u>

Dear Ms. De La Rosa:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Company"), enclosed please find an electronic copy of the Company's Low-Income Monthly Report ("Report") for data through July 2026 for filing in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-4263.

Sincerely,

Andrew S. Marcaccio

Enclosure

cc: Docket No. 4770 Service List

		Jul-25		Aug-25		Sep-25		Oct-25		Nov-25		Dec-25		Jan-26		Feb-26		Mar-26		Apr-26		May-26		Jun-26		Jul-26	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	General Residential																										
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	460,459	257,015	460,399	256,903	461,540	257,506	460,513	257,489	458,450	257,269	459,894	258,556	459,102	258,032	459,394	258,331	460,927	259,012	461,310	259,168	463,924	259,940	466,834	261,710	465,408	259,302
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	452,445	252,246	452,845	252,543	452,676	252,640	452,640	253,220	453,022	254,503	453,704	255,075	454,265	255,361	454,693	255,630	455,006	255,615	455,363	255,655	455,604	255,094	456,240	254,498	456,540	253,623
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts	8,014	4,769	7,554	4,360	8,864	4,866	7,873	4,269	5,428	2,766	6,190	3,481	4,837	2,671	4,701	2,701	5,921	3,397	5,947	3,513	8,320	4,846	10,594	7,212	8,868	5,679
2	Total Billed, does not include ESCO	$82,044,354	$15,198,457	$79,860,566	$14,946,312	$61,141,481	$14,966,196	$62,952,290	$19,741,440	$50,113,286	$25,860,481	$73,843,180	$55,388,787	$78,783,187	$66,509,595	$68,977,640	$63,461,033	$68,812,785	$62,430,355	$55,576,735	$37,671,539	$49,812,199	$24,108,936	$64,901,803	$17,587,390	$85,549,823	$15,804,063
3	Average active residential account bill (line 2 / line 1.a)	$181.34	$60.25	$176.35	$59.18	$135.07	$59.24	$139.08	$77.96	$110.62	$101.61	$162.76	$217.15	$173.43	$260.45	$151.70	$248.25	$151.23	$244.24	$122.05	$147.35	$109.33	$94.51	$142.25	$69.11	$187.39	$62.31
4	Total Receipts	$57,317,788	$19,020,281	$70,776,446	$16,441,140	$71,184,747	$17,208,126	$56,833,824	$17,782,187	$41,134,920	$16,283,810	$55,161,382	$34,038,084	$55,257,718	$48,174,636	$51,565,437	$54,847,053	$55,519,272	$63,215,381	$46,289,919	$45,066,335	$48,165,254	$35,358,247	$50,163,996	$25,270,543	$60,494,860	$19,266,108
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS	27,659	17,212	27,341	15,977	26,718	15,655	24,403	15,059	22,382	14,428	21,186	13,630	20,508	13,077	18,591	12,964	18,407	12,457	9,793	5,925	10,567	6,293	11,542	6,969	12,453	7,484
6	Number of Standard Accounts Protected	1,536	996	1,556	1,034	1,457	977	1,424	890	1,452	848	1,258	742	1,374	788	1,914	1,123	1,513	880	1,940	1,174	2,261	1,405	2,761	1,742	3,250	2,060
6.a	Elderly	782	526	795	529	743	505	724	442	711	404	624	371	812	454	1,385	807	837	482	1,102	666	1,250	783	1,365	865	1,491	938
6.b	Infant	46	29	53	36	63	40	62	45	85	63	94	62	92	66	106	70	126	82	128	86	148	100	233	157	304	226
6.c	Handicapped	701	435	702	464	645	428	627	399	643	377	527	305	456	263	408	241	535	312	695	418	850	517	1,150	714	1,437	888
6.d	Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6.e	Unemployed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6.f	Seriously ill	7	6	6	5	6	4	11	4	13	4	13	4	14	5	15	5	15	4	15	4	13	5	13	6	18	8
7	Number of Low-Income Accounts Protected	26,123	16,216	25,785	14,943	25,261	14,678	22,979	14,169	20,930	13,580	19,928	12,888	19,134	12,289	16,677	11,841	16,894	11,577	7,853	4,751	8,306	4,888	8,781	5,227	9,203	5,424
7.a	Elderly	497	272	487	200	526	223	478	177	448	178	414	196	562	315	541	369	585	390	717	469	856	533	909	563	982	594
7.b	Infant	106	74	132	88	150	102	182	123	174	124	173	134	166	123	145	112	144	116	152	121	166	136	252	203	352	258
7.c	Handicapped	776	503	762	468	669	390	534	324	416	274	361	229	313	199	248	168	326	215	487	325	620	391	785	505	962	609
7.d	Welfare	24,735	15,365	24,393	14,185	23,904	13,960	21,775	13,541	19,883	13,000	18,971	12,325	18,086	11,649	15,737	11,189	15,832	10,852	6,490	3,832	6,654	3,824	6,821	3,951	6,891	3,959
7.e	Unemployed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7.f	Seriously ill	9	2	11	2	12	3	10	4	9	4	9	4	7	3	6	3	7	4	7	4	10	4	14	5	16	4
	Delinquency (Includes Active and Pending final accounts)																										
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	31,929	15,144	34,703	14,994	32,793	14,910	35,067	16,699	36,981	20,183	30,914	18,450	29,308	20,428	32,171	24,302	29,149	22,190	33,543	20,356	33,527	19,521	34,554	17,785	33,724	14,207
8.a	Number of accounts reported above that have an active DPA	1,097	366	1,470	370	2,068	494	1,882	636	1,558	654	1,757	877	2,300	1,501	2,698	1,773	2,480	1,646	2,238	1,334	1,851	995	1,989	857	2,598	745
8.b	Number of accounts reported above without an active DPA	30,832	14,778	33,233	14,624	30,725	14,416	33,185	16,063	35,423	19,529	29,157	17,573	27,008	18,927	29,473	22,529	26,669	20,544	31,305	19,022	31,676	18,526	32,565	16,928	31,126	13,462
9	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	$10,213,202	$2,004,336	$12,859,907	$1,853,362	$10,378,576	$2,270,092	$10,240,640	$2,707,456	$9,175,124	$3,905,755	$10,157,613	$6,770,311	$10,630,508	$9,443,586	$11,753,292	$11,715,151	$9,884,962	$10,128,189	$9,470,694	$6,835,808	$8,644,600	$4,353,703	$9,739,499	$2,792,495	$13,945,739	$2,229,120
9.a	Dollar Value of accounts reported above that have an active DPA	$474,752	$118,772	$772,817	$129,831	$966,479	$202,427	$795,280	$246,419	$586,956	$257,340	$756,397	$414,299	$1,089,002	$724,684	$1,273,817	$864,350	$1,134,954	$784,209	$934,359	$544,917	$722,765	$301,215	$833,699	$252,494	$1,307,354	$245,385
9.b	Dollar Value of accounts reported above without an active DPA	$9,738,450	$1,885,564	$12,087,090	$1,723,531	$9,412,097	$2,067,665	$9,445,360	$2,461,037	$8,588,168	$3,648,415	$9,401,216	$6,356,012	$9,541,506	$8,718,902	$10,479,475	$10,850,801	$8,750,008	$9,343,980	$8,536,335	$6,290,891	$7,921,835	$4,052,488	$8,905,800	$2,540,001	$12,638,385	$1,983,735
10	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	13,663	7,293	16,062	7,589	15,465	6,265	17,137	7,269	18,366	8,310	14,665	7,595	13,056	8,554	13,746	10,115	13,925	12,057	14,489	12,352	17,023	11,159	15,313	9,664	17,733	9,122
10.a	Number of accounts reported above that have an active DPA	1,399	599	2,125	662	3,594	644	3,795	875	2,860	876	2,312	952	2,601	1,473	3,174	2,046	3,236	2,260	2,956	2,287	3,332	2,439	2,886	1,697	3,617	1,370
10.b	Number of accounts reported above without an active DPA	12,264	6,694	13,937	6,927	11,871	5,621	13,342	6,394	15,506	7,434	12,353	6,643	10,455	7,081	10,572	8,069	10,689	9,797	11,533	10,065	13,691	8,720	12,427	7,967	14,116	7,752
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	$6,210,125	$1,721,202	$7,656,654	$1,505,521	$7,179,751	$1,277,585	$7,309,079	$1,985,323	$7,246,298	$2,412,166	$6,134,612	$3,262,074	$6,833,859	$5,023,768	$7,489,476	$6,793,643	$7,469,513	$8,197,269	$6,809,188	$7,043,042	$6,605,242	$4,411,590	$6,311,163	$2,862,193	$8,483,233	$2,026,052
11.a	Dollar Value of accounts reported above that have an active DPA	$972,272	$322,645	$1,495,687	$304,108	$2,445,975	$308,535	$2,341,188	$514,408	$1,581,476	$454,971	$1,306,078	$524,153	$1,639,544	$1,007,064	$2,108,484	$1,479,688	$2,179,946	$1,575,567	$1,928,662	$1,421,925	$1,962,607	$1,194,898	$1,715,481	$722,859	$2,379,466	$564,178
11.b	Dollar Value of accounts reported above without an active DPA	$5,237,853	$1,398,557	$6,160,967	$1,201,413	$4,733,776	$969,050	$4,967,891	$1,470,915	$5,664,822	$1,957,195	$4,828,534	$2,737,921	$5,194,315	$4,016,704	$5,380,992	$5,313,955	$5,289,567	$6,621,702	$4,880,526	$5,621,117	$4,642,635	$3,216,692	$4,595,682	$2,139,334	$6,103,767	$1,461,874
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	75,126	52,616	72,702	51,199	67,676	48,005	65,894	44,561	69,696	44,317	70,412	43,275	67,459	41,173	62,939	39,505	60,117	39,818	60,898	41,518	60,879	42,830	60,794	43,778	57,994	43,937
12.a	Number of accounts reported above that have an active DPA	23,895	14,981	27,957	17,802	32,984	20,612	31,829	18,787	27,949	16,087	21,018	11,603	17,677	9,184	14,815	7,446	13,667	7,057	13,625	7,741	19,469	12,680	21,147	14,115	19,377	13,317
12.b	Number of accounts reported above without an active DPA	51,231	37,635	44,745	33,397	34,692	27,393	34,065	25,774	41,747	28,230	49,394	31,672	49,782	31,989	48,124	32,059	46,450	32,761	47,273	33,777	41,410	30,150	39,647	29,663	38,617	30,620
13	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	$138,631,608	$69,812,041	$137,321,497	$66,409,777	$130,336,029	$62,079,573	$125,128,376	$57,685,059	$126,887,798	$57,504,697	$127,928,487	$59,303,626	$128,462,489	$62,080,152	$128,367,169	$65,521,307	$128,033,636	$69,269,153	$129,766,900	$71,674,947	$123,976,620	$70,410,054	$115,645,696	$66,709,312	$108,170,611	$60,129,599
13.a	Dollar value of accounts reported on above that have an active DPA	$56,122,829	$24,880,166	$63,605,841	$27,757,731	$68,101,979	$29,073,175	$63,817,849	$25,859,557	$51,962,075	$21,633,341	$36,636,763	$15,697,476	$29,897,802	$12,583,697	$24,915,811	$10,479,477	$23,670,924	$10,192,533	$23,768,289	$10,841,511	$36,368,325	$17,672,376	$40,345,990	$19,241,287	$35,812,552	$16,186,598
13.b	Dollar value of accounts reported above without an active DPA	$82,508,779	$44,931,875	$73,715,656	$38,652,046	$62,234,050	$33,006,398	$61,310,527	$31,825,502	$74,925,723	$35,871,356	$91,291,724	$43,606,150	$98,564,687	$49,496,455	$103,451,358	$55,041,830	$104,362,712	$59,076,620	$105,998,611	$60,833,436	$87,608,295	$52,737,678	$75,299,706	$47,468,025	$72,358,059	$43,943,001
14	Total Number of delinquent accounts	120,718	75,053	123,467	73,782	115,934	69,180	118,098	68,529	125,043	72,810	115,991	69,320	109,823	70,155	108,856	73,922	103,191	74,065	108,930	74,226	111,429	73,510	110,661	71,227	109,451	67,266
14.a	Number of accounts reported above that have an active DPA	26,391	15,946	31,552	18,834	38,646	21,750	37,506	20,298	32,367	17,617	25,087	13,432	22,578	12,158	20,687	11,265	19,383	10,963	18,819	11,362	24,652	16,114	26,022	16,669	25,592	15,432
14.b	Number of accounts reported above without an active DPA	94,327	59,107	91,915	54,948	77,288	47,430	80,592	48,231	92,676	55,193	90,904	55,888	87,245	57,997	88,169	62,657	83,808	63,102	90,111	62,864	86,777	57,396	84,639	54,558	83,859	51,834
15	Total Dollar Value of delinquent accounts	$155,054,935	$73,537,579	$157,838,058	$69,768,660	$147,894,356	$65,627,250	$142,678,095	$62,377,838	$143,309,220	$63,822,618	$144,220,712	$69,336,011	$145,926,856	$76,547,506	$147,609,937	$84,030,101	$145,388,111	$87,594,611	$146,046,782	$85,553,797	$139,226,462	$79,175,347	$131,696,358	$72,364,000	$130,599,583	$64,384,771
15.a	Dollar Value of accounts reported above that have an active DPA	$57,569,853	$25,321,583	$65,874,345	$28,191,670	$71,514,433	$29,584,137	$66,954,317	$26,620,384	$54,130,507	$22,345,652	$38,699,238	$16,635,928	$32,626,348	$14,315,445	$28,298,112	$12,823,515	$26,985,824	$12,552,309	$26,631,310	$12,808,353	$39,053,697	$19,168,489	$42,895,170	$20,216,640	$39,499,372	$16,996,161
15.b	Dollar Value of accounts reported above without an active DPA	$97,485,082	$48,215,996	$91,963,713	$41,576,990	$76,379,923	$36,043,113	$75,723,778	$35,757,454	$89,178,713	$41,476,966	$105,521,474	$52,700,083	$113,300,508	$62,232,061	$119,311,825	$71,206,586	$118,402,287	$75,042,302	$119,415,472	$72,745,444	$100,172,765	$60,006,858	$88,801,188	$52,147,360	$91,100,211	$47,388,610
16	Total Dollar Value of current accounts	$46,506,490	$7,229,498	$44,984,603	$7,656,806	$32,803,172	$7,788,333	$32,915,337	$10,328,170	$31,989,060	$16,371,029	$39,201,314	$28,625,929	$41,327,201	$36,182,500	$38,755,755	$34,301,303	$34,375,471	$27,049,762	$31,797,968	$18,394,142	$29,632,612	$11,554,833	$37,175,231	$8,133,210	$53,407,251	$7,399,616
17	Total Active and Pending Final A/R	$201,561,425	$80,767,007	$202,822,661	$77,425,466	$180,697,528	$73,415,583	$175,593,432	$72,706,008	$175,298,280	$80,193,647	$183,422,026	$97,961,940	$187,254,057	$112,730,006	$186,365,692	$118,331,404	$179,763,582	$114,644,373	$177,844,750	$103,947,939	$168,859,074	$90,730,180	$168,871,589	$80,497,210	$184,006,834	$71,784,387
	Collection Agencies																										
18	Number of cases referred to collection agencies	2,064	1,243	2,020	1,395	2,577	1,477	2,224	1,336	1,851	1,081	2,314	1,307	1,825	1,066	1,441	992	1,474	1,044	1,341	1,106	1,870	1,361	1,725	1,288	2,823	1,599
	Payment Plans																										
19	Number of new payments plans, not including AMP	12,194	7,005	15,968	8,383	20,341	10,079	14,539	7,227	5,428	2,965	6,311	3,542	4,975	3,450	4,204	3,199	5,506	3,773	5,337	4,026	11,355	7,891	11,581	6,910	9,982	5,418
20	Number of payment plans defaulted	9,772	5,722	9,789	5,201	10,535	5,852	13,271	7,604	10,176	5,405	12,146	6,961	7,527	4,669	6,071	3,995	6,205	3,904	5,807	3,515	5,525	3,290	9,290	6,025	8,212	5,024
21	Number of active payment agreements	24,517	14,801	29,480	17,503	36,628	20,534	35,415	19,071	30,375	16,534	23,472	12,653	21,523	11,714	19,765	10,827	18,520	10,374	17,670	10,663	22,799	14,914	23,324	15,016	22,359	13,368
21.a	Number of Active Step-plan agreements	11,435	7,356	13,755	8,656	17,899	10,270	17,033	9,085	15,069	7,968	12,368	6,359	12,725	7,103	12,250	7,264	12,061	7,476	11,921	8,201	17,499	12,677	18,485	12,979	18,297	11,551
21.b	Number of Company issued non-Step plans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21.c	Number of regulatory order non-Step plans	13,082	7,445	15,725	8,847	18,729	10,264	18,382	9,986	15,306	8,566	11,104	6,294	8,798	4,611	7,515	3,563	6,459	2,898	5,749	2,462	5,300	2,237	4,839	2,037	4,062	1,817
21.d	Number of Commission sanctioned "October Rule" payment plans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	Number of new budget plans, not including AMP	828	467	912	434	1,193	639	1,030	502	485	232	665	318	810	528	574	442	802	570	676	531	1,490	1,032	1,403	959	2,296	1,248
	Shut-Offs																										
23	Number of Accounts Sent Notice of Disconnection for non-payment	15,914	9,778	27,519	14,235	39,192	14,589	23,158	8,495	7,172	1,885	10,610	3,717	11,118	8,066	10,543	6,304	11,208	3,423	13,780	10,077	27,270	23,413	15,532	10,946	19,000	10,473
24	Number of Service Disconnections for non-payment	807	535	1,765	1,142	3,003	1,373	2,480	1,249	0	52	0	35	0	30	0	2	0	0	1	175	2,210	544	3,458	1,511	3,283	1,542
24.a	Number of Service Disconnections for non-payment on accounts with NO special protection	795	530	1,741	1,118	2,990	1,369	2,331	1,215	0	51	0	35	0	29	0	2	0	0	1	173	2,145	523	3,238	1,438	3,122	1,490
24.b	Number of Service Disconnections for non-payment on accounts WITH a special protection	12	5	24	24	13	4	149	34	0	1	0	0	0	1	0	0	0	0	0	2	65	21	220	73	161	52
24.c	Number of Service Disconnections for non-payment in excess of $1000	747	519	1,652	1,019	2,417	1,048	1,381	578	0	36	0	18	0	22	0	1	0	0	1	154	1,587	480	3,055	1,426	1,782	998
24.d	Ratio of service disconnections for nonpayment to total Residential Customers	0.2%	0.2%	0.4%	0.5%	0.7%	0.5%	0.5%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.5%	0.2%	0.8%	0.6%	0.7%	0.6%
25	Average balance of Service Disconnections for non-payment	$4,088	$3,130	$3,643	$2,419	$2,443	$2,014	$2,424	$1,556	$0	$2,009	$0	$1,839	$0	$2,498	$0	$1,781	$0	$0	$1,551	$2,848	$3,250	$3,835	$4,181	$4,029	$1,814	$1,744
25.a	Average balance of Service Disconnections for non-payment on accounts with NO special protection	$4,100	$3,128	$3,599	$2,382	$2,437	$2,010	$2,141	$1,469	$0	$1,985	$0	$1,839	$0	$2,528	$0	$1,781	$0	$0	$1,551	$2,825	$3,195	$3,820	$4,077	$3,987	$1,741	$1,705
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection	$3,291	$3,339	$6,655	$4,137	$3,699	$3,346	$6,858	$4,650	$0	$3,257	$0	$0	$0	$1,640	$0	$0	$0	$0	$0	$4,821	$5,052	$4,229	$5,711	$4,870	$3,222	$2,863
	Restorations																										
26	Number of Service Restorations within 7 days of termination	636	258	1,322	505	2,230	649	2,039	766	0	33	0	21	0	12	0	1	0	0	1	47	1,319	141	1,781	253	2,125	398
26.a	Number of Service Restorations within 7 days of termination on accounts with NO special protection	628	255	1,302	496	2,218	646	1,919	743	0	32	0	21	0	11	0	1	0	0	1	46	1,271	132	1,624	228	2,001	381
26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	8	3	20	9	12	3	120	23	0	1	0	0	0	1	0	0	0	0	0	1	48	9	157	25	124	17
27	Average balance of of service restorations	$3,929	$2,999	$3,592	$2,398	$2,442	$2,024	$2,225	$1,510	$0	$2,165	$0	$1,617	$0	$1,640	$0	$439	$0	$0	$1,551	$2,038	$2,366	$2,362	$3,183	$2,840	$1,325	$951
27.a	Average balance of of service restorations on accounts with NO special protection	$3,933	$2,994	$3,560	$2,366	$2,435	$2,019	$1,949	$1,410	$0	$2,131	$0	$1,617	$0	$1,640	$0	$439	$0	$0	$1,551	$1,990	$2,284	$2,247	$2,980	$2,593	$1,232	$889
27.b	Average balance of of service restorations on accounts WITH a special protection	$3,580	$3,444	$5,718	$4,151	$3,759	$3,099	$6,641	$4,735	$0	$3,257	$0	$0	$0	$1,640	$0	$0	$0	$0	$0	$4,242	$4,522	$4,038	$5,279	$5,089	$2,823	$2,354
28	Average duration of service disconnection for Service Restorations within 7 days of termination	0.9	2.0	0.9	2.1	0.8	2.0	0.9	2.2	0.0	1.8	0.0	1.8	0.0	1.8	0.0	0.0	0.0	0.0	0.0	1.9	0.8	1.9	1.0	2.4	0.7	2.5
	Write-Offs																										
29	Number of Accounts Classified as Written-Off	14,006	8,142	2,006	1,245	2,050	1,201	2,359	1,660	2,067	1,370	2,494	1,536	2,195	1,400	2,357	1,264	2,470	1,426	1,939	1,153	1,482	943	1,610	1,084	1,925	1,231
29.a	Number of Residential Accounts Classified as Written-Off	13,679	7,984	1,729	1,123	1,857	1,096	2,217	1,548	1,904	1,295	2,302	1,455	2,027	1,344	2,182	1,190	2,244	1,356	1,726	1,090	1,325	867	1,482	1,024	1,727	1,151
29.b	Number of Commercial and Industrial Classified as Written-Off	327	158	277	122	193	105	142	112	163	75	192	81	168	56	175	74	226	70	213	63	157	76	128	60	198	80
30	Dollar Value of Accounts Classified as Written-Off	$16,841,803	$8,377,328	$2,929,162	$1,350,949	$5,880,495	$1,536,416	$4,379,270	$2,406,440	$3,346,097	$2,112,638	$3,851,028	$2,051,008	$3,294,596	$1,897,517	$3,526,031	$1,455,224	$3,467,810	$1,601,867	$2,747,556	$1,142,498	$4,591,240	$1,875,310	$2,501,939	$1,260,354	$3,593,629	$1,563,736
30.a	Dollar Value of Residential Accounts Classified as Written-Off	$16,053,649	$8,153,403	$1,819,001	$1,070,808	$2,717,581	$1,261,715	$3,903,962	$2,256,450	$2,809,506	$1,826,315	$3,428,129	$1,932,411	$3,028,113	$1,807,248	$3,129,287	$1,357,495	$2,996,932	$1,496,550	$2,014,977	$1,079,780	$1,697,088	$835,073	$2,090,746	$1,177,072	$2,331,637	$1,460,597
30.b	Dollar Value of Commercial and Industrial Classified as Written-Off	$788,154	$223,925	$1,110,162	$280,141	$3,162,913	$274,701	$475,308	$149,990	$536,591	$286,323	$422,899	$118,597	$266,483	$90,269	$396,743	$97,729	$470,879	$105,316	$732,580	$62,718	$2,894,152	$1,040,237	$411,193	$83,282	$1,261,992	$103,139
31	Dollar Value of write-off recoveries	$372,228	$156,752	$444,530	$270,485	$1,644,591	$256,997	$657,964	$371,168	$455,375	$465,232	$522,142	$354,153	$539,903	$219,367	$370,941	$239,318	$532,471	$256,096	$828,396	$325,575	$698,645	$236,356	$895,765	$313,282	$986,336	$308,445
31.a	Dollar Value of Residential write-off recoveries	$316,419	$148,569	$348,116	$229,995	$429,698	$229,479	$613,314	$334,731	$366,971	$346,903	$421,417	$294,685	$491,820	$187,675	$343,387	$225,924	$455,579	$244,369	$687,607	$288,185	$566,068	$227,603	$797,058	$309,817	$912,853	$303,912
31.b	Dollar Value of Commercial and Industrial write-off recoveries	$55,809	$8,183	$96,414	$40,490	$1,214,894	$27,518	$44,649	$36,437	$88,403	$118,329	$100,725	$59,468	$48,083	$31,692	$27,554	$13,394	$76,892	$11,726	$140,789	$37,390	$132,577	$8,753	$98,707	$3,466	$73,482	$4,533
32	Dollar value of NET A/R Write-Offs	$16,469,575	$8,220,576	$2,484,633	$1,080,464	$4,235,903	$1,279,418	$3,721,306	$2,035,272	$2,890,722	$1,647,406	$3,328,886	$1,696,855	$2,754,693	$1,678,150	$3,155,090	$1,215,905	$2,935,340	$1,345,771	$1,919,161	$816,923	$3,892,596	$1,638,954	$1,606,174	$947,071	$2,607,293	$1,255,291
32.a	Dollar Value of Residential NET A/R Write-Offs	$15,737,230	$8,004,833	$1,470,885	$840,813	$2,287,884	$1,032,236	$3,290,648	$1,921,719	$2,442,534	$1,479,412	$3,006,711	$1,637,726	$2,536,293	$1,619,573	$2,785,900	$1,131,570	$2,541,353	$1,252,181	$1,327,370	$791,594	$1,131,020	$607,470	$1,293,688	$867,255	$1,418,784	$1,156,685
32.b	Dollar Value of Commercial and Industrial NET A/R Write-Offs	$732,345	$215,742	$1,013,748	$239,652	$1,948,020	$247,183	$430,658	$113,553	$448,188	$167,994	$322,174	$59,128	$218,400	$58,577	$369,189	$84,335	$393,986	$93,590	$591,791	$25,329	$2,761,575	$1,031,484	$312,486	$79,816	$1,188,509	$98,606
	Low Income Discount Rate																										
33	Number of Low-Income Accounts	36,162	23,237	35,890	21,974	35,210	21,596	32,984	21,150	28,696	19,389	28,005	18,802	27,241	18,351	25,429	18,145	25,915	18,097	27,535	19,002	29,029	18,873	29,027	18,703	29,670	18,787
33.a	Number of Accounts (no rider)	19,644	14,108	19,418	13,285	18,961	13,046	17,437	12,868	14,862	11,834	14,517	11,498	14,096	11,274	13,311	11,299	13,744	11,389	14,705	12,020	15,330	11,904	15,390	11,774	15,659	11,786
33.b	Number of Accounts (with rider)	16,518	9,129	16,472	8,689	16,249	8,550	15,547	8,282	13,834	7,555	13,488	7,304	13,145	7,077	12,118	6,846	12,171	6,708	12,830	6,982	13,699	6,969	13,637	6,929	14,011	7,001
34	Percent of customers on the low-income discount	8.0%	9.2%	7.9%	8.7%	7.8%	8.5%	7.3%	8.4%	6.3%	7.6%	6.2%	7.4%	6.0%	7.2%	5.6%	7.1%	5.7%	7.1%	6.0%	7.4%	6.4%	7.4%	6.4%	7.3%	6.5%	7.4%
35	Total receipts	$3,618,844	$1,232,873	$4,039,305	$980,941	$4,097,847	$1,053,064	$3,521,847	$1,388,965	$2,191,189	$783,865	$2,373,226	$1,262,521	$2,191,262	$2,252,289	$1,961,081	$1,993,821	$2,184,589	$1,808,443	$2,333,386	$2,078,408	$3,197,420	$1,638,713	$3,860,797	$1,455,403	$3,776,172	$1,658,323
36	Total receipts paid by LIHEAP	$13,240	$46,489	$2,285	$1,541	$0	$3,467	$123	$136	$7,727	$33,197	$7,818	$11,209	$287,293	$889,025	$238,172	$573,208	$87,072	$258,278	$135,820	$680,899	$83,094	$230,656	$33,692	$111,797	$1,679	$465,480
36.a	Total receipts paid by Regular LIHEAP	$13,240	$44,946	$2,285	$1,541	$0	$102	$123	$136	$7,727	$33,197	$7,818	$10,566	$259,500	$856,161	$234,750	$569,117	$84,424	$256,298	$129,203	$669,277	$81,965	$224,962	$27,599	$106,508	$1,318	$5,480
36.b	Total receipts paid by Crisis LIHEAP	$0	$1,543	$0	$0	$0	$3,365	$0	$0	$0	$0	$0	$643	$27,793	$32,864	$3,422	$4,091	$2,648	$1,980	$6,617	$11,622	$1,129	$5,694	$6,093	$5,289	$361	$460,000
37	Total number of customers receiving a LIHEAP payment for the month	99	400	16	15	0	14	2	1	68	181	39	58	1,592	4,830	1,337	3,171	438	1,428	719	3,705	459	1,251	185	591	12	202
38	Total billed	$4,279,624	$1,102,864	$4,173,866	$1,030,597	$3,300,625	$1,007,375	$3,141,720	$1,291,492	$2,488,789	$1,579,871	$3,214,743	$2,956,341	$3,351,568	$3,602,738	$2,846,597	$3,568,333	$2,956,070	$3,195,660	$2,609,217	$2,288,623	$2,461,024	$1,476,681	$2,868,222	$1,082,342	$3,909,457	$1,030,580
	Delinquency																										
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,361	983	2,575	799	2,588	824	2,168	926	1,890	1,084	1,514	1,150	1,421	1,384	1,362	1,521	1,457	1,563	1,823	1,434	1,857	1,059	1,724	787	1,982	686
39.a	Number of accounts reported above that have an active DPA	240	67	252	54	283	64	225	71	197	91	219	134	332	286	364	321	357	308	340	278	278	161	248	111	318	90
39.b	Number of accounts reported above without an active DPA	2,121	916	2,323	745	2,305	760	1,943	855	1,693	993	1,295	1,016	1,089	1,098	998	1,200	1,100	1,255	1,483	1,156	1,579	898	1,476	676	1,664	596

40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	$545,574	$96,506	$710,596	$91,448	$563,349	$84,879	$468,175	$112,098	$389,723	$149,091	$451,508	$333,997	$506,991	$537,699
40.a	Dollar value of accounts reported above that have an active DPA	$72,113	$14,289	$96,923	$22,722	$86,518	$11,092	$76,584	$16,104	$48,636	$17,811	$71,522	$56,765	$120,725	$118,411
40.b	Dollar value of accounts reported above without an active DPA	$473,461	$82,217	$613,673	$68,726	$476,831	$73,787	$391,591	$95,994	$341,087	$131,280	$379,986	$277,232	$386,266	$419,288
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,139	660	1,493	612	1,518	507	1,638	556	1,303	609	945	591	836	734
41.a	Number of accounts reported above that have an active DPA	223	112	323	92	457	89	498	122	347	98	298	119	337	200
41.b	Number of accounts reported above without an active DPA	916	548	1,170	520	1,061	418	1,140	434	956	511	647	472	499	534
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	$426,574	$153,921	$546,408	$94,726	$606,544	$93,880	$591,378	$143,102	$430,955	$143,778	$366,344	$189,613	$488,312	$396,570
42.a	Dollar value of accounts reported above that have an active DPA	$111,294	$51,444	$158,335	$24,590	$247,470	$27,587	$247,430	$51,289	$158,667	$29,489	$129,069	$47,108	$160,234	$116,125
42.b	Dollar value of accounts reported above without an active DPA	$315,280	$102,477	$388,073	$70,136	$359,074	$66,293	$343,948	$91,813	$272,288	$114,289	$237,275	$142,505	$328,078	$280,445
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	14,440	10,194	14,218	9,640	13,938	9,356	13,610	8,953	12,311	8,064	11,614	7,705	10,572	6,918
43.a	Number of accounts reported above that have an active DPA	5,796	3,553	7,173	4,271	8,009	4,764	7,815	4,449	6,017	3,516	4,514	2,460	3,769	1,905
43.b	Number of accounts reported above without an active DPA	8,644	6,641	7,045	5,369	5,929	4,592	5,795	4,504	6,294	4,548	7,100	5,245	6,803	5,013
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	$30,465,451	$14,852,340	$30,742,144	$13,748,032	$30,384,428	$13,321,162	$29,378,089	$12,676,644	$25,608,108	$11,455,830	$24,262,628	$11,574,597	$23,492,314	$11,634,590
44.a	Dollar value of accounts reported above that have an active DPA	$13,245,769	$5,583,194	$16,083,846	$6,554,900	$16,234,960	$6,494,606	$16,021,543	$6,023,856	$11,628,994	$4,680,897	$8,120,960	$3,287,355	$6,643,915	$2,725,278
44.b	Dollar value of accounts reported above without an active DPA	$17,219,682	$9,269,146	$14,658,298	$7,193,132	$14,149,468	$6,826,556	$13,356,546	$6,652,788	$13,979,114	$6,774,933	$16,141,668	$8,287,242	$16,848,399	$8,909,312
45	Total Number of low-income delinquent accounts	17,940	11,837	18,286	11,051	18,044	10,687	17,416	10,435	15,504	9,757	14,073	9,446	12,829	9,036
45.a	Number of accounts reported above that have an active DPA	6,259	3,732	7,748	4,417	8,749	4,917	8,538	4,642	6,561	3,705	5,031	2,713	4,438	2,391
45.b	Number of accounts reported above without an active DPA	11,681	8,105	10,538	6,634	9,295	5,770	8,878	5,793	8,943	6,052	9,042	6,733	8,391	6,645
46	Total Dollar Value of low-income delinquent accounts	$31,437,599	$15,102,767	$31,999,148	$13,934,206	$31,554,321	$13,499,921	$30,437,642	$12,931,844	$26,428,786	$11,748,699	$25,080,480	$12,098,207	$24,487,617	$12,568,859
46.a	Dollar value of accounts reported above that have an active DPA	$13,429,176	$5,648,927	$16,339,104	$6,602,212	$16,568,948	$6,533,285	$16,345,557	$6,091,249	$11,836,297	$4,728,197	$8,321,551	$3,391,228	$6,924,874	$2,959,814
46.b	Dollar value of accounts reported above without an active DPA	$18,008,423	$9,453,840	$15,660,044	$7,331,994	$14,985,373	$6,966,636	$14,092,085	$6,840,595	$14,592,489	$7,020,502	$16,758,929	$8,706,979	$17,562,743	$9,609,045
	Shut-Offs														
47	Number of low-income Accounts Sent Notice of Disconnection	3,290	1,973	4,615	2,610	4,770	2,318	2,834	1,326	25	16	24	18	41	50
48	Number of low-income Service Disconnections for Non-Payment	5	13	24	35	2	2	218	57	0	0	0	0	0	1
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0%	0.1%	0.1%	0.2%	0.0%	0.0%	0.7%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Restorations														
50	Number of low-income Service Restorations for non-payment	10	0	29	0	11	0	198	1	0	0	0	0	0	0
51	Average duration of low-income service disconnection for restored accounts	0.6	2.7	0.9	1.7	0.8	0.0	1.2	2.9	0.0	1.0	0.0	1.0	0.0	0.0
	Write-Off														
52	Number of low-income accounts Classified as Written-Off	862	606	74	41	64	52	84	60	97	88	108	78	83	73
53	Dollar Value of low income accounts classified as written-off	$1,303,145	$744,524	$106,509	$56,974	$100,388	$81,808	$223,552	$104,501	$205,527	$174,208	$190,182	$126,104	$120,426	$117,547
54	Dollar Value of low-income write-off recoveries	$33,929	$16,481	$23,692	$46,338	$33,916	$38,406	$71,331	$41,053	$48,123	$45,024	$66,178	$35,114	$46,061	$23,149
55	Dollar value of NET low-income A/R Write-Offs	$1,269,216	$728,043	$82,817	$10,637	$66,472	$43,402	$152,221	$63,448	$157,404	$129,184	$124,003	$90,990	$74,364	$94,398
	Arrearage Management Program														
56	Number of Accounts (total enrollees in the program)	2,384	1,395	2,723	1,598	2,983	1,684	3,117	1,749	2,779	1,523	2,533	1,359	2,272	1,267
57	Percent of low-income customers enrolled on the AMP	6.6%	6.0%	7.6%	7.3%	8.5%	7.8%	9.5%	8.3%	9.7%	7.9%	9.0%	7.2%	8.3%	6.9%
58	Total receipts paid by enrollees	$333,818	$131,724	$351,070	$127,078	$408,369	$157,430	$432,199	$164,869	$345,512	$123,471	$395,480	$157,487	$314,264	$135,279
59	Total receipts paid by LIHEAP	$2,434	$4,899	$270	$215	$0	$524	$0	$0	$340	$1,849	$1,128	$835	$22,007	$39,298
60	Total billed to program participants, includes both arrears payment and current bill	$1,318,945	$570,499	$1,444,534	$639,739	$1,221,076	$503,220	$1,357,360	$603,005	$772,555	$312,088	$864,573	$315,398	$814,364	$358,958
61	Number of newly enrolled customers	405	220	469	289	467	236	368	211	82	47	98	39	101	75
61.a	Number of newly enrolled customers: not associated with service restoration	384	217	456	279	449	223	348	191	77	46	91	33	94	72
61.b	Number of newly enrolled customers: associated with service restoration	21	3	13	10	18	13	20	20	5	1	7	6	7	3
62	Number of customers exited the program	91	56	130	83	179	45	222	144	399	264	320	198	342	162
62.a	Number of customers exited the program by default	80	48	112	75	173	42	212	142	182	123	319	196	338	161
62.b	Number of customers exited the program by cancellation	11	8	18	8	6	3	10	2	217	141	1	2	4	1
63	Number of customers successfully completing a 12-month program	27	13	11	8	26	6	13	3	16	9	19	2	15	4
63.a	Number of customers successfully completing a 12-month program with remaining arrears	27	13	11	8	26	6	13	3	16	9	19	2	15	4
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	2,229	1,299	2,555	1,499	2,785	1,557	2,909	1,576	2,659	1,379	2,363	1,169	2,035	1,013
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	$6,010,022	$2,671,552	$6,802,215	$2,985,272	$7,105,960	$2,852,349	$7,321,274	$2,739,140	$6,500,059	$2,318,008	$5,474,626	$1,848,889	$4,470,647	$1,503,685
66	Number of AMP program participants receiving LIHEAP	12	43	2	2	0	3	0	0	5	10	4	2	92	204
67	Percent of AMP customers receiving LIHEAP payments	0.5%	3.1%	0.1%	0.1%	0.0%	0.2%	0.0%	0.0%	0.2%	0.7%	0.2%	0.1%	4.0%	16.1%

40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	$404,612	$586,849	$427,708	$532,705	$406,587	$372,967	$361,414	$188,300	$352,496	$104,939	$603,863	$111,666
40.a	Dollar value of accounts reported above that have an active DPA	$116,773	$119,951	$118,736	$109,597	$98,921	$79,334	$65,918	$32,972	$60,590	$21,184	$111,971	$26,878
40.b	Dollar value of accounts reported above without an active DPA	$287,839	$466,898	$308,972	$423,108	$307,666	$293,633	$295,496	$155,328	$291,906	$83,755	$491,892	$84,788
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	996	965	1,076	1,154	1,158	1,259	1,331	1,173	1,087	756	1,108	550
41.a	Number of accounts reported above that have an active DPA	468	322	458	345	408	363	419	371	329	182	366	152
41.b	Number of accounts reported above without an active DPA	528	643	618	809	750	896	912	802	758	574	742	398
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	$528,141	$615,620	$542,666	$692,084	$529,247	$607,691	$479,227	$393,192	$385,240	$192,485	$485,948	$144,027
42.a	Dollar value of accounts reported above that have an active DPA	$259,768	$206,715	$246,390	$213,387	$232,658	$201,711	$195,386	$141,818	$158,461	$65,070	$202,150	$64,335
42.b	Dollar value of accounts reported above without an active DPA	$268,373	$408,905	$296,276	$478,697	$296,589	$405,980	$283,841	$251,374	$226,779	$127,415	$283,798	$79,692
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	8,824	6,273	8,840	6,361	9,557	6,687	10,512	7,187	11,185	7,857	11,839	8,398
43.a	Number of accounts reported above that have an active DPA	2,885	1,499	2,770	1,489	3,117	1,697	5,075	3,066	6,249	3,872	6,984	4,318
43.b	Number of accounts reported above without an active DPA	5,939	4,774	6,070	4,872	6,440	4,990	5,437	4,121	4,936	3,985	4,855	4,080
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	$20,461,438	$11,682,230	$21,241,282	$12,428,391	$22,963,554	$13,137,353	$24,962,945	$13,564,670	$26,910,277	$14,150,473	$28,809,026	$14,160,634
44.a	Dollar value of accounts reported above that have an active DPA	$5,006,944	$2,237,155	$5,226,483	$2,367,374	$6,169,602	$2,688,368	$11,463,999	$5,199,578	$15,255,062	$6,803,463	$16,789,685	$6,968,852
44.b	Dollar value of accounts reported above without an active DPA	$15,454,494	$9,445,075	$16,014,799	$10,061,017	$16,793,952	$10,448,985	$13,498,946	$8,365,092	$11,655,215	$7,347,010	$12,019,341	$7,191,782
45	Total Number of low-income delinquent accounts	11,182	8,759	11,373	9,078	12,538	9,380	13,700	9,419	13,996	9,400	14,929	9,634
45.a	Number of accounts reported above that have an active DPA	3,717	2,142	3,585	2,142	3,865	2,338	5,772	3,598	6,826	4,165	7,668	4,560
45.b	Number of accounts reported above without an active DPA	7,465	6,617	7,788	6,936	8,673	7,042	7,928	5,821	7,170	5,235	7,261	5,074
46	Total Dollar Value of low-income delinquent accounts	$21,394,191	$12,884,699	$22,211,656	$13,653,180	$23,899,388	$14,118,011	$25,803,586	$14,146,162	$27,648,013	$14,447,897	$29,898,837	$14,416,327
46.a	Dollar value of accounts reported above that have an active DPA	$5,383,485	$2,563,821	$5,591,609	$2,690,358	$6,501,181	$2,969,413	$11,725,303	$5,374,368	$15,474,113	$6,889,717	$17,103,806	$7,060,065
46.b	Dollar value of accounts reported above without an active DPA	$16,010,706	$10,320,878	$16,620,047	$10,962,822	$17,398,207	$11,148,598	$14,078,283	$8,771,794	$12,173,900	$7,558,180	$12,795,031	$7,356,262
	Shut-Offs												
47	Number of low-income Accounts Sent Notice of Disconnection	35	37	77	59	974	905	3,546	3,134	1,850	1,266	2,247	1,624
48	Number of low-income Service Disconnections for Non-Payment	0	0	0	0	1	1	264	96	515	230	375	208
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%	1.8%	1.2%	1.3%	1.1%
	Restorations												
50	Number of low-income Service Restorations for non-payment	0	0	0	0	1	0	263	0	528	2	463	1
51	Average duration of low-income service disconnection for restored accounts	0.0	0.0	0.0	0.0	0.0	3.7	0.9	1.8	1.1	2.5	0.9	2.5
	Write-Off												
52	Number of low-income accounts Classified as Written-Off	98	63	99	58	91	66	46	56	93	67	85	66
53	Dollar Value of low income accounts classified as written-off	$182,390	$95,795	$230,349	$81,256	$206,392	$96,597	$89,674	$93,462	$178,402	$87,379	$177,554	$108,360
54	Dollar Value of low-income write-off recoveries	$21,172	$20,170	$46,220	$25,709	$72,147	$56,764	$60,195	$37,722	$101,606	$72,516	$93,785	$65,325
55	Dollar value of NET low-income A/R Write-Offs	$161,219	$75,626	$184,129	$55,547	$134,245	$39,833	$29,479	$55,741	$76,797	$14,863	$83,769	$43,036
	Arrearage Management Program												
56	Number of Accounts (total enrollees in the program)	2,065	1,200	2,019	1,245	2,158	1,320	2,782	1,724	3,629	2,208	4,155	2,513
57	Percent of low-income customers enrolled on the AMP	8.1%	6.6%	7.8%	6.9%	7.8%	6.9%	9.6%	9.1%	12.5%	11.8%	14.0%	13.4%
58	Total receipts paid by enrollees	$293,741	$118,919	$323,708	$137,508	$298,130	$134,627	$374,687	$160,183	$677,997	$231,540	$638,248	$266,686
59	Total receipts paid by LIHEAP	$12,933	$22,082	$7,717	$11,982	$15,802	$47,430	$14,785	$27,114	$5,972	$22,617	$425	$28,886
60	Total billed to program participants, includes both arrears payment and current bill	$783,005	$304,264	$1,134,537	$454,626	$1,251,175	$585,714	$1,997,422	$986,439	$2,932,557	$1,260,109	$1,960,239	$849,137
61	Number of newly enrolled customers	146	84	297	172	383	240	844	581	1,081	638	695	389
61.a	Number of newly enrolled customers: not associated with service restoration	135	80	277	159	351	222	764	534	908	514	554	307
61.b	Number of newly enrolled customers: associated with service restoration	11	4	20	13	32	18	80	47	173	124	140	80
62	Number of customers exited the program	346	145	300	113	192	138	120	98	160	109	109	56
62.a	Number of customers exited the program by default	343	141	298	111	180	131	113	92	147	97	102	53
62.b	Number of customers exited the program by cancellation	3	4	2	2	12	7	7	6	13	12	7	3
63	Number of customers successfully completing a 12-month program	4	5	34	13	50	32	100	81	81	50	60	24
63.a	Number of customers successfully completing a 12-month program with remaining arrears	4	5	34	13	50	32	100	81	81	50	60	24
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	1,791	928	1,710	1,001	1,826	1,094	2,462	1,559	3,292	2,043	4,123	2,446
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	$3,742,002	$1,339,203	$3,848,115	$1,457,348	$4,359,730	$1,728,580	$6,823,887	$3,048,596	$9,751,303	$4,402,273	$11,503,123	$5,055,170
66	Number of AMP program participants receiving LIHEAP	53	112	30	63	64	243	56	143	41	122	3	21
67	Percent of AMP customers receiving LIHEAP payments	2.6%	9.3%	1.5%	5.1%	3.0%	18.4%	2.0%	8.3%	1.1%	5.5%	0.1%	0.8%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

September 3, 2026
Date

Narragansett Electric Co. d/b/a RI Energy - Docket No. 4770 & Docket No. 4780 (PST) Combined Service list updated 6/2/2026

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