

November 23, 2021

**VIA ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 2509 – Storm Contingency Fund**  
**August 22, 2021 Tropical Storm Henri Summary Report**

Dear Ms. Massaro:

Pursuant to Rhode Island Public Utilities Commission (“PUC”) Order No. 15360 (August 19, 1997) and paragraph 4(a) of the Joint Proposal and Settlement in Lieu of Comments Submitted by The Narragansett Electric Company<sup>1</sup> and the Division of Public Utilities and Carriers (the “Settlement”), which the PUC approved in Docket No. 2509, I have enclosed one original and eight copies of National Grid’s summary report on the planning and restoration activities associated with the August 22, 2021 Tropical Storm Elsa event (“August 22, 2021 Storm” or the “Storm”), which likely will qualify for inclusion in the Company’s Storm Contingency Fund. Paragraph 4(b) of the Settlement requires the Company to file with the PUC within 90 days after the storm a report that includes a description of the Storm and a summary of the extent of the damage to the Company’s system, including the number and length of outages.

The Company will file a supplemental report detailing the incremental restoration costs resulting from August 22, 2021 Storm once the Company accumulates the total costs and completes a final accounting of storm costs.

Thank you for your attention to this filing. If you have any questions, please contact me at 401-784-7263.

Very truly yours,



Andrew S. Maracaccio

Enclosure

cc: Docket 2509 Service List  
Docket D-11-94 Service List  
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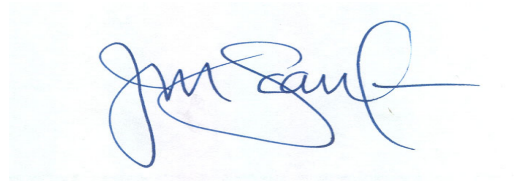
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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or Company).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

November 23, 2021  
Date

**Docket No. 2509 – National Grid – Storm Fund  
Service List as of 11/5/2020**

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**Docket D-11-94 Review of National Grid's Storm Reports**

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National Grid

The Narragansett Electric Company

**Report on  
Tropical Storm Henri,  
Damage Assessment and  
Service Restoration**

November 23, 2021

Docket No. 2509

**Submitted to:**  
Rhode Island Public Utilities Commission

Submitted by:

**nationalgrid**

# Table of Contents

<b>I.</b>	<b>EXECUTIVE SUMMARY .....</b>	<b>1</b>
<b>II.</b>	<b>INCIDENT ANTICIPATION.....</b>	<b>2</b>
<b>A.</b>	<b>Determination of Incident Classification .....</b>	<b>2</b>
<b>B.</b>	<b>Activation of Incident Command System .....</b>	<b>2</b>
<b>C.</b>	<b>Determination of Crew Needs and Pre-STAGING.....</b>	<b>3</b>
<b>III.</b>	<b>THE STORM AND ITS IMPACT .....</b>	<b>3</b>
<b>A.</b>	<b>Forecast.....</b>	<b>3</b>
<b>B.</b>	<b>Impact .....</b>	<b>4</b>
<b>IV.</b>	<b>RESTORATION .....</b>	<b>8</b>
<b>A.</b>	<b>Timing and Priority of Service .....</b>	<b>8</b>
<b>B.</b>	<b>Restoration Coordination.....</b>	<b>8</b>
<b>C.</b>	<b>Personnel Resources .....</b>	<b>9</b>
<b>D.</b>	<b>Safe Work Practices.....</b>	<b>9</b>
<b>V.</b>	<b>COMMUNICATIONS DURING AND AFTER THE EVENT .....</b>	<b>10</b>
<b>A.</b>	<b>Communication Regarding Estimated Times of Restoration .....</b>	<b>10</b>
<b>B.</b>	<b>Intra-Company.....</b>	<b>10</b>
<b>C.</b>	<b>Public Officials .....</b>	<b>10</b>
<b>D.</b>	<b>Customers .....</b>	<b>12</b>
<b>E.</b>	<b>Media.....</b>	<b>13</b>
<b>VI.</b>	<b>TECHNOLOGY ISSUES.....</b>	<b>14</b>
<b>VII.</b>	<b>CONCLUSION .....</b>	<b>14</b>

**REPORT ON BEHALF OF  
THE NARRAGANSETT ELECTRIC COMPANY d/b/a NATIONAL GRID  
ON THE AUGUST 22-25, 2021 STORM DAMAGE ASSESSMENT AND SERVICE  
RESTORATION EFFORTS**

**I. EXECUTIVE SUMMARY**

The Narragansett Electric Company d/b/a National Grid (the “Company”) presents the following report on the planning and restoration activities associated with the August 22, 2021 storm (“Tropical Storm Henri” or the “Storm”), which impacted Rhode Island and other states in the northeast. For pre-planning purposes, the Company classified the Storm as a National Grid Type 3 emergency event for Rhode Island, meaning that the Company estimated that restoration activities generally would be accomplished within a 72-hour period and the event typically would result in up to 28 percent of customers interrupted at peak. The Storm was projected to bring a mixture of strong sustained winds, heavy rain, and high wind gusts, which potentially could cause significant damage to the Company’s electric infrastructure. Ultimately, the Storm made landfall near Westerly, RI, with sustained winds of 60-mph, before it rapidly weakened to a tropical depression and traveled east-northeast. Maximum wind gusts were in the 60-mph range across the west and southern part of the state. The Storm interrupted power to 101,104 (approximately 76,867 at peak) of the Company’s customers. Overall, 20.32% percent of the Company’s customers in Rhode Island experienced outages, with 37 of the 38 communities served in Rhode Island impacted.

The Company began monitoring the Storm on Wednesday, August 18, 2021 as the Storm raced across the mid-Atlantic and was expected to head northeast to New England. Throughout the week the Company continued to review the weather forecasts and prepare for the possibility that the Storm would impact the Company’s electric distribution system in Rhode Island. The first Pre-Event Stage Briefing Call was conducted on Friday, August 20, 2021 at 2:30 p.m., to review the most current forecast and continue implementation of plans to respond to the event. As part of its preparation for the Storm, the Company opened a Branch Storm Room (for the Coastal and Capital districts) in Providence at approximately 7:00 a.m. on Sunday morning, August 22, 2021.

The Company conducted its first of six Restoration Stage Briefing Calls on Sunday, August 22 at 8:30 a.m. The Company followed its Emergency Response Plan and mobilized employees and contractors for the restoration using a damage forecast based on its experience in previous storms. As part of its preparation efforts, the Company also utilized contractors from outside the Company’s service territory to help with restoration. Using its own crews and contractor resources, the Company restored power to 100 percent of its customers impacted in approximately 92 hours from the time of the first customer impacted, and in just over 80.5 hours from the time of peak impact. Power was restored to the final customer impacted by the Storm on Wednesday, August 25, 2021 at approximately 10:46 p.m.

The Company is grateful for the support of customers, employees, state and local officials, and public safety officials, who experienced the effects of the Storm and were an integral part of the Company's restoration efforts.

## **II. INCIDENT ANTICIPATION**

### **A. Determination of Incident Classification**

As set forth in the Company's Emergency Response Plan, factors considered in initially establishing or revising the expected incident classification level included the following:

- Expected number of customers without service;
- Expected duration of the restoration event;
- Recommendations of the State Planning Section Chief, Transmission and Distribution Control Centers, and other key staff;
- Current operational situation (such as number of outages, resources, and supplies);
- Current weather conditions;
- Damage appraisals;
- Forecasted weather conditions;
- Restoration priorities;
- Forecasted resource requirements; and
- Forecasted scheduling and pace of restoration work crews.

The New England Incident Commander is primarily responsible for establishing the projected and actual incident classification level for the Storm. See Table 1 below for Incident Classification Actions.

**Table 1. Incident Classification Actions**

<u>Action Performed</u>	<u>Date and Time</u>
New England Incident Commander Named	August 20, 2021; approx. 2:30 p.m.
Initial Event Classification Type – 3	August 22, 2021; approx. 7:00 a.m.

### **B. Activation of Incident Command System**

The Company utilizes the Incident Command System ("ICS"), a component of the National Incident Management System, which is a comprehensive national approach to incident management applicable at all levels of the Company's Emergency Response Organization ("ERO") and addresses the operation of Company Emergency Operation Centers ("EOCs"). The ERO required to implement the emergency procedures is activated employing a flexible and standardized management structure. Upon declaration of an emergency, the required EOCs are staffed accordingly. Briefings are conducted with the ERO at the System, State, and Branch Level to maintain situational awareness and relay the specifics of the emergency. See Table 2 below for the Storm ICS Actions.

**Table 2. ICS Actions**

<u>Actions Performed</u>	<u>Date and Time</u>
#1 Pre-Event Stage Briefing Call	August 20, 2021; approx. 2:30 p.m.
#2 Pre-Event Stage Briefing Call	August 21, 2021; approx. 2:30 p.m.
Branch Storm Room opened in Providence for Capital district	August 22, 2021; approx. 7:00 a.m.
Branch Storm Room opened in Providence for Coastal district	August 22, 2021; approx. 7:00 a.m.
#1 Restoration Stage Briefing Call	August 22, 2021; approx. 8:30 a.m.
#2 Restoration Stage Briefing Call	August 22, 2021; approx. 7:00 p.m.
#3 Restoration Stage Briefing Call	August 23, 2021; approx. 7:00 a.m.
#4 Restoration Stage Briefing Call	August 23, 2021; approx. 7:00 p.m.
#5 Restoration Stage Briefing Call	August 24, 2021; approx. 7:00 a.m.
#6 Restoration Stage Briefing Call	August 24, 2021; approx. 7:00 p.m.

See Appendix A for a copy of the briefing minutes.

### **C. Determination of Crew Needs and Pre-STAGING**

Given the potential magnitude of the Storm and forecast of hazardous winds, the Company secured crews in advance from its contractors of choice and other outside contractors to support restoration efforts for all New England as part of its regional preparation for the Storm, consistent with its Emergency Response Plan.

See Appendix B for a daily accounting of resource staffing levels from pre-event through complete restoration. Appendix B indicates the number, type, and location of planned resources (in accordance with the Emergency Response Plan designated Event Type), and the number, type, and location of actual resources secured. Appendix B also specifies whether the resources are internal, external contractors, or resources acquired through a mutual assistance agreement.

## **III. THE STORM AND ITS IMPACT**

### **A. Forecast**

The Company monitors the weather forecast obtained from its weather provider, DTN, through detailed emails received three times daily. Throughout the day, the Company also monitors the forecast from various weather websites.

On Sunday, August 15, the National Hurricane Center began to monitor a defined system that would later become Hurricane Henri, forming off the coast of Bermuda. On August 18, the system intensified and continued a path towards the eastern US coast, then headed north along the outer coastline. By Friday, August 20, the forecasts predicted the system would continue north, where it would seek to make landfall between CT and MA, with a strong lean to the MA Cape and the Islands side. On Saturday, August 21, the system path shifted west with a more

consistent path to make landfall along the CT and RI boarder. The anticipated forecast described dangerous wind gusts between 60-70+ mph as it makes landfall and weakens as it heads northwest, along with 2-4 ft storm surge along the coast and up to 6-10 inches of rain in isolates areas over the duration of the storm.

## **B. Impact**

The Storm was a major weather event that resulted in significant damage to the Company's electrical system. The Storm brought heavy rain and strong wind gusts to the Company's service territory. Peak wind gusts were generally in the 50-60 mph range, with Point Judith experiencing a peak gust of 70 mph. The Towns of South Kingstown and Coventry were affected most heavily with approximately 76 and 56 percent of their customers impacted by the event, respectively. See Table 3 below for the Storm impact.

**Table 3. Storm Impact**

Total Customers Impacted	101,104
Peak Customers Impacted	76,867
Date and Time of Peak	August 22, 2021; 2:00 p.m.
Date and Time Final Customer Was Restored	August 25, 2021; 10:46 p.m.
Number of Municipalities That Experienced Interruptions	37
Number of Distribution Feeders That Experienced Interruptions	139

Figure 1 below shows the number of customers interrupted and restored, by hour, for the period of August 22-26, 2021.



Figure 1

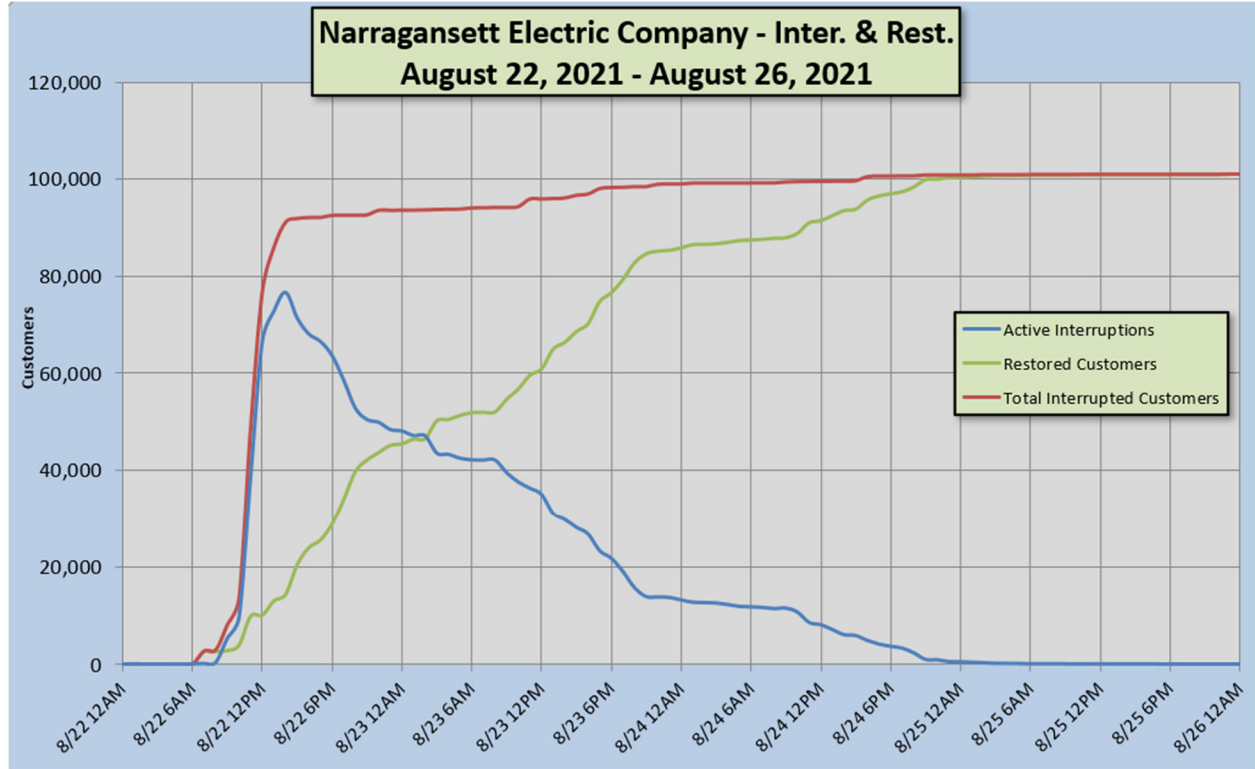


Figure 2 below shows all municipalities that experienced interruptions during the Storm.

**Figure 2**

Municipality Name	Customers Served	Total Customers Interrupted	Percent of Total
BARRINGTON	6,897	132	1.91%
BRISTOL	10,435	2,278	21.83%
BURRILLVILLE	1,694	194	11.45%
CHARLESTOWN	5,858	4,387	74.89%
COVENTRY	14,405	8,136	56.48%
CRANSTON	31,816	966	3.04%
CUMBERLAND	15,622	2,233	14.29%
EAST GREENWICH	6,192	1,565	25.27%
EAST PROVIDENCE	22,346	39	0.17%
EXETER	3,070	3,608	100.00%
FOSTER	2,058	2,188	100.00%
GLOCESTER	4,726	1,293	27.36%
HOPKINTON	3,996	3,195	79.95%
JAMESTOWN	3,362	3,377	100.00%
JOHNSTON	13,896	2,211	15.91%
LINCOLN	10,292	675	6.56%
LITTLE COMPTON	2,611	1,618	61.97%
MIDDLETOWN	8,442	2,774	32.86%

Municipality Name	Customers Served	Total Customers Interrupted	Percent of Total
NARRAGANSETT	10,575	7,371	69.70%
NEWPORT	14,921	3,358	22.51%
NORTH KINGSTOWN	13,912	6,601	47.45%
NORTH PROVIDENCE	16,110	61	0.38%
NORTH SMITHFIELD	3,930	102	2.60%
PAWTUCKET	34,165	163	0.48%
PORTSMOUTH	9,296	869	9.35%
PROVIDENCE	74,624	519	0.70%
RICHMOND	3,643	2,553	70.08%
SCITUATE	4,634	931	20.09%
SMITHFIELD	9,097	1,366	15.02%
SOUTH KINGSTOWN	15,020	11,530	76.76%
TIVERTON	8,334	3,020	36.24%
WARREN	5,986	2,227	37.20%
WARWICK	40,515	3,602	8.89%
WEST GREENWICH	2,819	1,188	42.14%
WEST WARWICK	14,551	377	2.59%
WESTERLY	14,570	7,932	54.44%
WOONSOCKET	18,861	30	0.16%

The following sections contain additional details and context regarding the Company's Storm restoration efforts.

#### **IV. RESTORATION**

##### **A. Timing and Priority of Service**

The Company implemented the system of prioritization for restoration found in its Emergency Response Plan, focusing first on public safety and then on customer restoration that maximized restoration when lines were energized. The Company gave priority and consideration to critical facilities and concentrated efforts to restore service to any life support customers the Company was aware of who were impacted by the Storm as quickly as conditions warranted.

See Appendix C for a timeline of the storm progression, including the hour and date that constitutes the start of restoration and the hour and date that constitutes complete restoration. Hourly chronological restoration assessment in this appendix includes number of customers out (in executable format) for the Company's Capital and Coastal regions, the total system, and each feeder affected.

See Appendix D for a summary of number of customer outages at peak and customer outage minutes, by cause, for the Company's Capital and Coastal regions.

See Appendix E for a specific list of all outages, in executable format, that includes detailed information for each outage. Also included in Appendix E is a listing of all outages caused by tree conditions as well as data regarding asset replacements for this event.

##### **B. Restoration Coordination**

The Company dispatched crews to respond to outages from the Capital and Coastal Branch Storm Rooms in Providence as soon as they opened (see Table 2 above) through the end of the Storm. Consistent with the Emergency Response Plan, the Company activated Police and Fire Coordinators for the Storm. These employees reported to the Storm Room Leads and were responsible for communicating the estimated times of arrival on all police and fire calls, with a standby condition noted.

The Company also established Staging Sites to support restoration across the state, as shown in Table 4 below.

**Table 4. Staging Sites**

<u>Staging Site Location</u>
CCRI, Warwick
Twin River, Lincoln
Ninigret Park, Charlestown

The Company did deploy 5 Task Force teams for this event.

### **C. Personnel Resources**

The Company secured a total of 1,022 internal and external field crews<sup>1</sup> to restore power to customers in Rhode Island, consisting of approximately 696 external crews and 326 internal crews. The internal and external field crew numbers included transmission and distribution overhead line, forestry, substation, underground, wires down, and damage assessment personnel.

See Appendix B for a daily accounting of resource staffing levels from pre-storm through complete restoration.

The State Incident Commander for National Grid’s Rhode Island and Massachusetts electric distribution operating companies requested mutual assistance from companies in the North Atlantic Mutual Assistance Group (“NAMAG”) to support restoration for this event. Resources requested through mutual assistance are based on anticipated needs across all the National Grid’s service territory in both Rhode Island and Massachusetts; total resources received then are allocated across the service territory and may be reallocated as restoration progresses depending on resource needs. In addition, mutual assistance resources allocated to one area may free up local or external contractor crews to be allocated to other areas. See Table 5 below for mutual assistance efforts and resulting resource allocations for this event. See Appendix B for mutual assistance resource allocations to the Company for this event.

**Table 5. Mutual Assistance Efforts and Acquisitions**

<u>Date and time of NAMAG Call</u>	<u>Resources Requested</u>		<u>Resources Acquired</u>	
	<u>Number</u>	<u>Type</u>	<u>Number</u>	<u>Type</u>
August 20, 2021; 6:00 p.m.	400	Overhead Line	192	Overhead Line
	200	Forestry	74	Forestry

### **D. Safe Work Practices**

Safety is always at the forefront of Company operations, including and especially during activities associated with storm restoration. For each storm event, the System and Regional Incident Command System structures designate a lead position for a Safety, Health, and Environment Officer. Safety messages are delivered on all calls to heighten awareness during preparation and restoration.

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<sup>1</sup> Crews typically include two or three people, although there may be some one-person crews in damage assessment, wires down, distribution line (troubleshooters), and substation personnel. Transmission crews typically include 6-10 resources.

As with any storm, the Company assembled a safety team with area responsibilities, established the reporting hierarchy, and prepared and communicated organization charts. The safety team prepared safety notices and delivered them to all Company employees through corporate communications. Safety personnel were deployed to assist in specific geographic areas and delivered on-site safety orientations to Company workers and contractors prior to the start of each day. During the Storm, safety personnel visited work sites to advise Company personnel and contractors of safety issues and best practices. In addition, prior to the start of each new job, the work was reviewed by assigned crews, with a focus on safe working conditions for the specific job. These safety efforts helped the Company experience no injuries during the Storm. The Company also notes that planning and response were performed taking into account COVID-19 safety protocols.

## **V. COMMUNICATIONS DURING AND AFTER THE EVENT**

### **A. Communication Regarding Estimated Times of Restoration**

The Company posted Estimated Times of Restoration (“ETRs”) on its website during the Storm using Outage Central, which provided real time ETR updates approximately every 15 minutes.

As crews were assigned and reported ETR updates based on their actual findings in the field, the Company uploaded the updated ETRs into Outage Central. The Company continued to update ETRs throughout the restoration process as information became available to the Company.

### **B. Intra-Company**

The Company began preparing for the Storm on Wednesday, August 18, closely monitoring weather forecasts as the storm approached the northeast region. See Table 2 above for details on the Briefing calls conducted for this event.

### **C. Public Officials**

#### **1. Governor’s Office**

During the Storm, the Company’s Jurisdictional President communicated with the Governor’s office. Additionally, the Company’s Director of Government Relations communicated with Rhode Island’s legislative leadership leading up to and during the Storm.

#### **2. Rhode Island Public Utilities Commission (“PUC”), Division of Public Utilities and Carriers (“Division”), Office of Energy Resources (“OER”), and Rhode Island Emergency Management Agency (“RIEMA”)**

The Company's Regulatory Liaison contacted the PUC, the Division, the Governor's office, and OER to provide updates throughout the Storm. See Table 6 below for a listing of updates along with a brief summary of the update provided.

**Table 6. Updates to the Division and OER**

Date and Time of Update	Summary of Update Content
August 19, 2021; approx. 9:10 a.m.	Initial notification of possible event; weather forecast, notice of external resource acquisition efforts to prepare
August 20, 2021; approx. 10:50 a.m.	Review of Company's plans and preparation; Storm Room opening plans; Resource counts; plan for Life Support and Critical Facility calls; Event type classification plans
August 20, 2021; approx. 6:15 p.m.	Weather forecast update; Event type classification, review of Company's plans and preparation; Storm Room opening plans; updated Resource counts; updated plan for Life Support and Critical Facility calls; Gas preparation and resourcing plans
August 21, 2021; approx. 4:55 p.m.	Update of electric and gas resourcing and preparation activities
August 22, 2021; approx. 10:00 a.m.	Event impact description of storm path and current outage counts
August 22, 2021; approx. 10:17 a.m.	Update on storm path and projected landfall; transition of Regulatory Liaison for the remainder of the event restoration
August 22, 2021; approx. 2:05 p.m.	Update on actual landfall in the state; weather conditions being experienced; updated forecast; update outage impacts
August 22, 2021; approx. 8:00 p.m.	Update on storm impact and remaining forecast; current outage levels; Damage Assessment progress; Gas oversight of the Westerly area flood risks and plan
August 23, 2021; approx. 9:00 a.m.	Weather conditions and forecast update; current outage levels; re-allocation of restoration resources to heavily impacted areas; Gas restoration progress update
August 23, 2021; approx. 7:45 p.m.	Restoration progress update; ETR updates
August 24, 2021; approx. 9:30 a.m.	Restoration progress update; ETR updates
August 24, 2021; approx. 7:20 p.m.	Restoration progress update; ETR updates
August 25, 2021; approx. 7:05 a.m.	Final update on restoration progress; Storm Room status

During the event, the Company's Jurisdictional President provided updates to RIEMA regarding the Company's storm preparations and restoration efforts. The Company also utilized its RIEMA Liaison to post outage number updates virtually on RIEMA's WebEOC and answer questions throughout the event.

### 3. Municipalities

Based on the impact from this event, the Company opened a virtual Municipal Room on August 22, at 8:00 a.m. The Company utilized its Area Community Liaison Coordinators to work with each Rhode Island city or town's emergency, Department of Public Works, and/or public officials as a dedicated liaison. The Company's Area Community Liaison Coordinators served as full-time resources supporting impacted communities and enabled direct communications back into the Company's public information coordinators and Branch operations personnel.

#### **D. Customers**

The Company communicated with customers during the Storm through its Customer Contact Center, email, website, and social media. The Company's Customer Contact Center secured additional staffing to respond to incoming life-support calls for those affected by outages, as well as additional staff to support the high call volume.

On Saturday, August 21, 2021, at approximately 1:00 p.m., the Company made an outbound call to all life-support customers to notify them of the upcoming weather and to recommend taking necessary precautions and preparations to ensure their well-being in the event of an outage. The outbound call also informed life-support customers to contact 911 or their local public safety officials in the event of an emergency.

See Table 6 below for a detailed listing of each method of communication utilized throughout the Storm.



**Table 6. Communication Details**

<b><u>Method of Communication</u></b>	<b><u>Purpose of Interaction</u></b>	<b><u>Level of Interaction</u></b>
<b><u>Report Outage/Outage Follow-up</u></b>		
Number of Customer Calls Received by Customer Service Rep	Customer reports outage or issue	9,493
Number of Customer Calls Received by Interactive Voice Response (IVR)	Customer reports outage or issue	10,983
Number of Customer Calls Received by 21 <sup>st</sup> Century	Customer reports outage or issue	4,058
Number of Outbound Calls to Life Support Customers, Type 3 Event or greater	Company notification and follow-up with Life Support Customers impacted by an outage	5,031
<b><u>Automated Outage Updates</u></b>		
Number of Inbound and Outbound Text Messages	Outage notification, update, or update request from customer	36,057
Number of emails sent	Outage notification, update, or update request from customer	41,492
Number of outbound calls made	Outage notification, update, or update request from customer	7
<b><u>Web and Social Media</u></b>		
Number of customer hits on Company website during preparation for, and response to, the event	Customers seeking information	101,782
Number of Facebook posts	Company preparation for the event, safety information, restoration updates	5
Number of tweets/re-tweets posted on Twitter	Company preparation for the event, safety information, restoration updates	42

#### **E. Media**

The Company activated its Public Information Officer (“PIO”), along with additional PIO support staff for the Storm. The Company engaged both traditional and social media channels to distribute Storm and safety-related information. The Company’s Strategic Communications Department received 38 media requests for information related to the Storm in Rhode Island, and four press releases were issued. Feedback and comments from media outlets and social media were received and monitored regularly, and overall sentiment was generally neutral.

## **VI. TECHNOLOGY ISSUES**

There were no technology issues experienced during this event that impacted restoration or communications.

## **VII. CONCLUSION**

Tropical Storm Henri impacted the Company's electrical system, resulting in power outages to 101,104 of the Company's customers. Damage was caused primarily by falling trees and limbs coming into contact with the Company's poles and wires. The Company followed its Emergency Response Plan and was fully prepared to respond to the Storm, having secured all necessary resources and outside contractors to aid in the restoration effort required for the forecast predicted, and maintained communications with stakeholders through a variety of channels throughout the Storm.

The Company utilized its own distribution line resources and transmission line crews, contractor distribution line crews, and contractor tree crews to restore power to its customers. Power was restored to 95 percent of customers impacted in 51 hours from the time of peak impact. The Company restored power to 100 percent of its customers impacted in approximately 92 hours from the time of the first customer impacted, and in just over 80.5 hours from the time of peak impact. Power was restored to the final customer impacted by the Storm on Tuesday, August 25, 2021 at approximately 11:46 p.m.

The Company understands the impact that electrical outages have on its customers. The Company is proud of the restoration work that it accomplished during the Storm and is grateful for the support of customers, employees, state and local officials, and public safety officials, who experienced the effects of the Storm and were an integral part of the Company's restoration efforts.

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

MEETING INFORMATION			
<b>Date:</b>	08/20/2021	<b>Time:</b>	1630
<b>Call Details:</b>	Microsoft Teams Meeting		

KEY MEETING PARTICIPANTS (limited report out for this call)			
D = Delegate X = in attendance			
Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/John Isberg	X
Control Center Lead/Mike Gallagher	X	Regulatory Liaisons, MA & RI/Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Ted Kresse	X
Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	Customer Engagement/	
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	X
SERP Lead, Damage Assessment/Emily Slack	X	State Finance Section Chief/Kris Swedberg	X
State Environmental Officer/Pete Harley	X	Emergency Planning Support/Steve Parenteau	X
SERP Lead = State Emergency Response Process Lead			

#	Agenda Item
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"> <li>➤ When heading out to work, please make sure you keep situational awareness in the front of your mind; consider what's the worst that could happen, make sure we and our crews are ready for it; if you see something that's not right, stop the job and say something</li> </ul>
2	<b>Weather Forecast – State Incident Commander/DTN Representative</b> <ul style="list-style-type: none"> <li>• DTN Representative, Tony; the storm has moved further west, will move through eastern and central CT, and set up for 10-12 hours over central and western MA; should make landfall early to mid afternoon Sunday, between 1 and 4 pm, at the southeast coast of CT; by mid to late afternoon it will be a Tropical Storm in northern CT and Springfield; it will stay a Tropical Storm in the CT River Valley late that day and into the evening hours; by late night Sunday into Monday AM, it will transition to a tropical low pressure system, and move into southern NH and southwest Maine by Mon pm, and exit the region late Monday; heavier impacts will be seen in RI and southeast MA, and also a significant amount of CT, and also include central and western MA as well; highest risk is for southern and eastern CT and RI, slightly less for central MA; north and south shore MA will get some winds, but may be less here as well; winds will ramp up from south to north, starting as soon as 5-6 am on Sunday, then on Sunday AM significant winds will move in and those winds move inland in the late morning into the early to mid evening; the event will somewhat fall apart mid to late evening, but the timing still a bit in question; outages should start to decrease after 10pm, but some gusts will linger into Mon, maybe a little less than previously anticipated; breezy on Monday, gusts around 25 – 35 mph</li> <li>• Expecting peak gusts of 70 mph along coastal RI; rest of RI will see 65 mph; north and south shore of MA will see 40 – 55 mph gusts, even into rest of MA, some areas could see isolated 50-55mph gusts; impacts will lessen further north and west, expect 45-50 mph gusts; Nantucket still remains in question, but may be trending downward</li> </ul>

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	<ul style="list-style-type: none"> <li>Rainfall will be a problem, expect 1-3" especially west of Boston to western MA; eastern MA may see closer to 1"; could have higher amounts as the system is slowing down, flooding will be an issue; RI expecting 1-3" as well</li> <li>Regarding Narragansett Bay and tides, expect some coastal flooding; storm surge in MA and RI, south coastal areas will see 3 – 5 ft above high tide, plus higher tides overall expected due to full moon phase; all of RI and southeast MA are in the area to see this coastal flooding</li> <li>Rest of the week - Monday could still see showers and t-storms, Tuesday will see pretty isolated pop up showers across western and southeast New England but not too widespread, Wednesday will be mostly quiet, another front possible Thursday into Friday and a slightly better chance for some storms then</li> <li>Possible tornados, starting Sunday 8 – 11 am in RI and southeast MA, starting 10-12 am across rest of MA, continuing through the day on Sunday</li> </ul>
3	<p><b>NE State Incident Commander</b></p> <ul style="list-style-type: none"> <li>➤ <b>Define the Operational Period</b> <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> OP, Sunday 0800 to Monday 0700</li> </ul> </li> <li>➤ <b>Provide overview of the Emergency activities; current size and complexity</b> <ul style="list-style-type: none"> <li>▪ High winds and Heavy rain</li> </ul> </li> <li>➤ <b>Declare Event Level for both MA and RI</b> <ul style="list-style-type: none"> <li>▪ <u>Preparing</u> for a TYPE 3 for MA and RI. 72-hour event.</li> <li>▪ We will evaluate as we are impacted by the event</li> </ul> </li> <li>➤ <b>Identify Branches affected</b> <ul style="list-style-type: none"> <li>▪ All</li> </ul> </li> <li>➤ <b>Identify State EOC status and position activation</b> <ul style="list-style-type: none"> <li>▪ State EOC opening at 0800 Sunday</li> <li>▪ Hybrid opening – in person and/or remote</li> </ul> </li> <li>➤ <b>Establish Emergency Objectives</b> <ol style="list-style-type: none"> <li>Zero Safety Incidents during the incident. <ul style="list-style-type: none"> <li>▪ Zero injuries, switching incidents and RTC's for all employees and contractors. Zero injuries to the Members of Public.</li> </ul> </li> <li>Successfully on-board all external resources by 2100, Sunday.</li> <li>Establish and maintain effective communications with all customers and regulators prior to, and during the incident.</li> <li>Ensure all Incident Management Team staffing is finalized by 1700, Saturday; consider bench strength and bringing in backups</li> <li>Ensure readiness of Emergency Response Information Systems prior to 1700, Saturday.</li> </ol> </li> </ul>
4	<p><b>State Safety &amp; Health Officer</b></p> <ul style="list-style-type: none"> <li>➤</li> </ul>
5	<p><b>Control Center Lead</b></p> <ul style="list-style-type: none"> <li>➤ Will continue dispatch for far western MA</li> <li>➤ Staffed for the event</li> <li>➤ Supporting the storm rooms</li> </ul>
6	<p><b>State Operations Section Chief</b></p> <ul style="list-style-type: none"> <li>➤ Safety protocols being followed</li> <li>➤ Cancelled vacations</li> <li>➤ Have 838 OH Line crews, 178 internal and 660 external</li> <li>➤ Fully engaged in prep mode</li> <li>➤ Disseminating safety info</li> <li>➤ Base camp established at CCRI with sleeper accommodations</li> </ul>
7	<p><b>Substation Lead</b></p> <ul style="list-style-type: none"> <li>➤ Will be monitoring substations for flooding issues as event gets closer</li> </ul>
8	<p><b>Transmission Restoration Lead</b></p> <ul style="list-style-type: none"> <li>➤ Have 10 TLS crews, 8 internal plus 2 off property crews</li> <li>➤ Will send an email with crew locations</li> </ul>



## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	➤ Wave (2) 38 crews for Mon am, geared toward MA West
11	<b>SERP Lead, Storm Rooms</b> <ul style="list-style-type: none"> <li>➤ Decentralize in RI to Providence and North Kingstown storm rooms at 7 am Sunday</li> <li>➤ Decentralize in MA to Brockton, Hopedale, Worcester storm rooms at 7 am Sunday, Malden and North Andover at 9am</li> <li>➤ All functionality within storm rooms has been tested</li> </ul>
12	<b>SERP Lead, Wires Down</b> <ul style="list-style-type: none"> <li>➤ Opening all WD rooms</li> <li>➤ Staffed for 24 hour coverage</li> <li>➤ Getting some external contractors</li> </ul>
13	<b>SERP Lead, Damage Assessment</b> <ul style="list-style-type: none"> <li>➤ Activating internal crews, getting 120 external DA crews</li> <li>➤ Plan to start DA on Monday AM with the exception of North Andover and Providence which will be available on Sunday for WD support as needed</li> </ul>
14	<b>State Environmental Officer</b> <ul style="list-style-type: none"> <li>➤ Activated Environmental Coordinators at each Branch</li> <li>➤ Have additional support staff for transmission and sub-transmission issues</li> <li>➤ Have reached out to cleanup contractors</li> </ul>
15	<b>State Planning Section Chief</b> <ul style="list-style-type: none"> <li>➤ Ready to go</li> <li>➤ Regulatory reporting for A &amp; B Reports will start at 8am on Sunday</li> </ul>
16	<b>State Liaison Officer</b> <ul style="list-style-type: none"> <li>➤ MEMA and RIEMA SEOCs are being staffed, Liaisons are being staffed</li> <li>➤ MEMA will open on Sat virtually at 7am</li> <li>➤ RIEMA will open on Sat in person at 7am and will be staffed</li> <li>➤ Muni rooms will open up along with storm rooms</li> <li>➤ All Community Liaisons are active or on stand by</li> </ul>
17	<b>Regulatory Liaison, MA &amp; RI</b> <ul style="list-style-type: none"> <li>➤ Will send an update for RI, and will also send the 5pm pre event report #1</li> </ul>
18	<b>State Public Information Officer</b> <ul style="list-style-type: none"> <li>➤ Very busy today with Communications</li> <li>➤ 14 media inquiries between MA and RI</li> <li>➤ Press release issued at 2pm for MA and RI</li> <li>➤ Just finished a presser with the RI Governor and RIEMA</li> <li>➤ Digital team getting social media messages out</li> <li>➤ Text messages will go out</li> <li>➤ Email out later tonight as well to our gas and electric customers</li> </ul>
19	<b>Customer Contact Center Lead</b> <ul style="list-style-type: none"> <li>➤ LS CC notifications will go out tomorrow am</li> <li>➤ Have significant resources for Sunday, in very good shape</li> </ul>
20	<b>Customer Engagement</b> <ul style="list-style-type: none"> <li>➤</li> </ul>
21	<b>State Logistics Section Chief</b> <ul style="list-style-type: none"> <li>➤ Lodging moving a bit slowly, COVID protocols are taking longer</li> </ul>

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	<ul style="list-style-type: none"> <li>➤ 200 rooms shy, but working on it</li> <li>➤ Meals are in good shape</li> <li>➤ 8 Staging sites <ul style="list-style-type: none"> <li>- CCRI Warwick, RI</li> <li>- Twin River Lincoln, RI</li> <li>- Ninigret Park Charlestown, RI</li> <li>- Best Western Royal Plaza Marlboro, MA</li> <li>- Double Tree Rockland, MA</li> <li>- Electric Insurance Co. Beverly MA</li> <li>- Stadium Plaza, 10 Main Street, Tewksbury @ 495 exit – permission to stage poles, electric equipment and up to 40 trucks.</li> <li>- Quincy Marriot, Quincy MA</li> </ul> </li> <li>➤ Base camp at Ninigret Park will provide ~ 1k meals per day, 500 beds, showers, tents, etc. – here by Monday, first meal will be Monday dinner</li> </ul>
22	<b>State Security Officer</b> <ul style="list-style-type: none"> <li>➤ Deploying security officers to all staging sites</li> <li>➤ Will arrive between 1 – 4 pm tomorrow</li> <li>➤ Bench strength will be ready to go if needed</li> </ul>
23	<b>IS Event Lead</b> <ul style="list-style-type: none"> <li>➤ CNI Team is ready, to proactively monitor OMS and Focal Point</li> <li>➤ Encourage testing of accounts ahead of time in the storm rooms</li> <li>➤ Sent note to all suppliers telling them we are activating our storm response</li> <li>➤ Working on providing desktop support in storm rooms, will be fully on site</li> <li>➤ Cancelled SAP change Sat night into Sun am</li> <li>➤ Reviewing what other system changes might be staged into next week</li> </ul>
24	<b>State HR Section Chief</b> <ul style="list-style-type: none"> <li>➤ There has been a lot of confusion around cancellation of vacation</li> <li>➤ Working with EP on an exception process for those without Storm assignments</li> <li>➤ Comms that went out today were for all NE Gas &amp; Electric employees</li> </ul>
25	<b>State Finance Section Chief</b> <ul style="list-style-type: none"> <li>➤ Accounting memo will be issued</li> <li>➤ If anyone becomes aware of a large expenditure that needs accrual (\$250k+), let Kris or Eric Gottlieb know</li> </ul>
26	<b>Emergency Planning Support</b> <ul style="list-style-type: none"> <li>➤ MA pre event report went out at 5pm, next one will be issued tomorrow am at 5 am</li> <li>➤ If anyone has significant changes in resource counts, let us know</li> <li>➤ Resource counts have been sent out, but will be updated</li> <li>➤ EP can provide Activation support, with any issues doing notifications, please use SEAL Analyst first if possible</li> <li>➤ EP will be receiving all vacation exception requests, may be looking for guidance from specific departments in the ERO</li> <li>➤ MA ERP Checklists WILL BE REQUIRED</li> <li>➤ Use Sharepoint for checklist submittal, all Key Positions will be required to submit checklists – if need help, ask Steve</li> <li>➤ Instructions on filing checklists will be issued with the meeting notes</li> <li>➤ Org charts will also be distributed, contact Gary Lataille with any edits</li> <li>➤ Mutual Assistance – could not secure any additional resources, next call at 6pm tonight, still requesting additional resources; NAMAG requests are 6500 total line FTEs and 2250 total tree FTEs</li> </ul>
27	<b>NE States Incident Commander</b> <ul style="list-style-type: none"> <li>➤ <b>Closing Remarks</b> <ul style="list-style-type: none"> <li>• Chris – this team has had a lot of practice and our response has been great; this may be a direct hit and our restoration may go longer, we all need to be prepared for a multi-day event; get rested, make sure your</li> </ul> </li> </ul>

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	<p>family is set, be prepared for a long haul</p> <ul style="list-style-type: none"> <li>5pm forecast has now shifted to the west even further</li> <li>Need to watch this very closely</li> <li>We are prepared, we have a great team to respond to this event</li> </ul>
28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"> <li>Saturday at 16:30.</li> </ul>

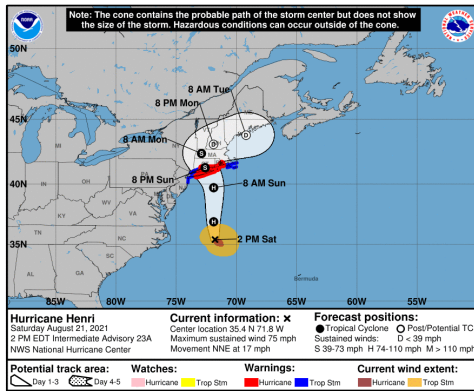
MEETING INFORMATION			
<b>Date:</b>	08/21/2021	<b>Time:</b>	1630
<b>Call Details:</b>	Microsoft Teams Meeting		

KEY MEETING PARTICIPANTS (limited report out for this call)			
D = Delegate X = in attendance			
Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/Sherri Givens	X
Control Center Lead/Mike Gallagher	X	Regulatory Liaisons, MA & RI/Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X
Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	Customer Engagement/	
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	X
SERP Lead, Damage Assessment/Emily Slack		State Finance Section Chief/Eric Gottlieb	X
State Environmental Officer/Pete Harley	X	Emergency Planning Support/Jane Becker, Steve Parenteau	X
SERP Lead = State Emergency Response Process Lead			

#	Agenda Item
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"> <li>Recent article in Incident Prevention magazine, study on the success of surgical teams; showed that the surgical team had significantly increased chance of success when before surgery, they introduced themselves, stated each member's role, and expressed their risks and concerns ; take this same message along to our teams, listen to everyone, make sure each team member has an opportunity to speak; this will help reduce the chance of incidents</li> </ul>
2	<b>Weather Forecast – State Incident Commander</b>



## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A



**SYNOPSIS:** Isolated thunderstorms possible this afternoon/evening with minimal chances for hazards. Henri will arrive on Sunday, with the center moving northwest across Long Island/coastal CT during the day, making landfall as either a strong tropical storm or Category 1 hurricane. Henri will then drift north-northeast later Sunday and Sunday night into central/western Mass and eventually east on Monday, likely becoming a remnant low by Monday evening and then moving off the northern New England Coastline Monday night. Heavy rain and strong winds will occur with Henri Sunday/Monday, along with a risk of coastal flooding. Strongest winds will be across Nantucket and RI, while heaviest rain will occur in western MA. In addition, **isolated tornadoes may develop within rain bands on Sunday.** There is medium to high confidence in Henri's track, although it could still shift slightly more to the west, in which case rain and wind impacts could be a bit lower. Quieter weather expected Tuesday/Wednesday.

### WIND IMPACT SUNDAY-MONDAY (HENRI):

REGION	TIMING	SUSTAINED WINDS	GUSTS	PEAK GUSTS	EEI GUST CHANCES	EEI SUSTAINED WIND CHANCE
Nantucket	2am Sun-2am Mon	SE-S 20-40 mph	40-50 mph	50-55 mph	EEI-2/3 80%/30%	EEI-2 50%
Coastal/S. Southeast	4am Sun-2am Mon	SE-SW 20-40 mph	45-55 mph	55-65 mph	EEI-2/3/4 100%/70%/10%	EEI-2 60%
Capital	8am Sun-2am Mon	ENE-S 20-35 mph	35-50 mph	50-60 mph	EEI-2/3 90%/50%	EEI-2 30%
North & South Shore	8am Sun-4am Mon	NE-SE 12-25 mph	35-40 mph	40-45 mph	EEI-2 60%	-
Central/North Southeast/Merr. Valley	12pm Sun-5am Mon	NE-SE 12-28 mph	35-40 mph	40-45 mph	EEI-2 60%	-
Western MA	1pm Sun-6am Mon	NNE-ESE 15-30 mph	35-45 mph	45-52 mph	EEI-2/3 80%/40%	EEI-2 30%
Lebanon/Charlestown	2pm Sun-6am Mon	NE-ESE 12-20 mph	30-35 mph	35-40 mph	EEI-2 40%	-

### THUNDERSTORM IMPACT TODAY:

REGION	TIMING	T-STORM CHANCE	LIGHTNING	T-STORM GUSTS	EEI-2 GUST CHANCE
Lebanon/Charlestown	1pm-9pm Sat	20%	Low	25-35 mph	10%
Western/Central	12pm-8pm Sat	40%	Low	30-40 mph	20%
Salem/Merr. Valley	12pm-6pm Sat	20%	Low	25-35 mph	10%


**PRECIPITATION IMPACT:** Heavy rain from Henri will impact western parts of the territory Sunday/Monday, see table below:

### RAIN TABLE SUN/MON/TUE:

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

REGION	TIMING OF HEAVIEST RAIN	RAIN TOTALS	CHANCE OF >2" RAIN
Lebanon	1am Mon-1am Tue	1.50-3.50"	50%
Charlestown	1am Mon-1am Tue	2.00-4.00"	70%
Western	9am Sun-9am Mon	4.00-7.00"	100%
Central	10am Sun-10am Mon	1.25-3.00"	50%

FLOOD IMPACT: Flash flooding is likely across Western Sunday into Monday with very heavy rain (70% chance). There is also a risk of flash flooding in Central, Lebanon, and Charlestown (40% chance). In addition, coastal flooding will occur during high tides on Sunday for coastal sections of Southeast, Capital, Coastal, and Nantucket. Peak storm surge: 3-5 feet for Narragansett Bay, Buzzards Bay, and Nantucket Sound.

3	<b>NE State Incident Commander</b> <ul style="list-style-type: none"> <li>➤ <b>Define the Operational Period</b> <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> OP, Sunday 0800 to Monday 0700</li> </ul> </li> <li>➤ <b>Provide overview of the Emergency activities; current size and complexity</b> <ul style="list-style-type: none"> <li>▪ High winds and Heavy rain</li> </ul> </li> <li>➤ <b>Declare Event Level for both MA and RI</b> <ul style="list-style-type: none"> <li>▪ TYPE 3 for MA and RI. 72-hour event. 140k customers for each state</li> </ul> </li> <li>➤ <b>Identify Branches affected</b> <ul style="list-style-type: none"> <li>▪ All</li> </ul> </li> <li>➤ <b>Identify State EOC status and position activation</b> <ul style="list-style-type: none"> <li>▪ State EOC opening at 0800 Sunday</li> <li>▪ Hybrid opening – in person and/or remote, Mike will be in Worcester on Sunday</li> </ul> </li> <li>➤ <b>Establish Emergency Objectives</b></li> </ul> <ol style="list-style-type: none"> <li>6. Zero Safety Incidents during the incident. <ul style="list-style-type: none"> <li>▪ Zero injuries, switching incidents and RTC's for all employees and contractors. Zero injuries to the Members of Public.</li> </ul> </li> <li>7. Successfully on-board all external resources by 2100, Saturday.</li> <li>8. Establish and maintain effective communications with all customers and regulators prior to, and during the incident.</li> <li>9. Ensure all Incident Management Team staffing is finalized by 1700, Saturday.</li> <li>10. Ensure readiness of Emergency Response Information Systems prior to 1700, Saturday.</li> </ol>
4	<b>State Safety &amp; Health Officer</b> <div style="text-align: center;">   FW_ Storm Brief_  Tropical Storm Henri </div> <ul style="list-style-type: none"> <li>➤ Attached storm brief is on High Winds, assessing hazards in the field</li> <li>➤ Safety has coordinated onboarding, will be going on into the evening</li> <li>➤ Sending out communications in advance regarding possibly needing to onboard more crews on Monday</li> </ul>
5	<b>Control Center Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
6	<b>State Operations Section Chief</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
7	<b>Substation Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
8	<b>Transmission Restoration Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> <li>➤ One change from yesterday, added 1 helicopter and one contractor transmission crew</li> </ul>

TS Henri August 22-25, 2021 Storm RI 90 Day Report  
Appendix A

9

External Line Resource Lead

a) Method of securing

Received From	Resources	Crews
On Property	86	37
Direct Contact	1433	614
Mutual Aid	297	96
Total:	1815	647

b) Mutual Aid breakdown

Utility	Resources	Crews
PPL Corporation	107	38
Dominion	77	24
Duke Energy	41	13
Clco	31	11
Alliant Energy Corporation	21	6
American Transmission Co	20	6
Total:	297	96

c) Division Allocation

Sealing Site	Resources	Crews	Buckets	Diggers
MA - Central	696	192	192	72
MA - NW	203	70	70	16
MA - HS	134	42	42	18
MA - SE	176	88	88	26
MA - SS	184	88	88	16
MA - West	96	22	22	11
Nantucket	2	6	6	1
Rhode Island	487	179	179	70
Total:	1815	647	647	215

➤ Just secured an additional 7 crews

10

SERP Lead, Forestry

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

<b>Forestry District Summary</b>						
		<b>Crew Counts</b>				
		<b>On-Property</b>	<b>Incremental</b>	<b>Total</b>	<b>Wave 2</b>	<b>Grand Total</b>
<b>NE South</b>	Capital	8	47	55	0	55
	Coastal	11	34	45	5	50
	South Shore	26	29	55	0	55
	Nantucket	2	0	2	0	2
	Southeast	25	28	53	0	53
	<b>NE SouthTotal</b>	<b>72</b>	<b>138</b>	<b>210</b>	<b>5</b>	<b>215</b>
<b>NE North</b>	Central	27	24	51	26	77
	Western	20	13	33	10	43
	Merrimack Valley	12	28	40	0	40
	North Shore	8	30	38	0	38
	<b>NE NorthTotal</b>	<b>67</b>	<b>95</b>	<b>162</b>	<b>36</b>	<b>198</b>
<b>NE Total</b>		<b>139</b>	<b>233</b>	<b>372</b>	<b>41</b>	<b>413</b>
➤ No exceptions						
11	<b>SERP Lead, Storm Rooms</b> ➤ No exceptions					
12	<b>SERP Lead, Wires Down</b> ➤ No exceptions					
13	<b>SERP Lead, Damage Assessment</b> ➤					
14	<b>State Environmental Officer</b> ➤ No exceptions					
15	<b>State Planning Section Chief</b> ➤ No exceptions					
16	<b>State Liaison Officer</b> ➤ MA Central and West Muni rooms opening Sunday 9am, not noon ➤ Communications went out to the South Shore Fire Chiefs ➤ Communicating with municipalities on muni room openings ➤ Sent update at 3:30 to MA regulator, RI will follow after this call					
17	<b>Regulatory Liaison, MA &amp; RI</b> ➤ 5 pm Pre-Event report will go out soon ➤ Coordinating with Emergency Planning on the 5am report ➤ A&B Reporting will take over after that					
18	<b>State Public Information Officer</b> ➤ Steady media interest today ➤ Have gotten 18 media requests in MA & RI ➤ In RI, had a joint presser with the Governor and RIEMA ➤ Steady stream of Social Media communications and text messages have gone out					
19	<b>Customer Contact Center Lead</b> ➤ No exceptions					
20	<b>Customer Engagement</b>					

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	➤
21	<b>State Logistics Section Chief</b> <ul style="list-style-type: none"> <li>➤ Some crews are lodged fairly far away, 50-60 miles from work locations, will work to bring them closer to work locations tomorrow</li> <li>➤ COVID protocols of 1 person per room is providing challenges</li> <li>➤ Storm Services is about 50% in place in Charlestown, remainder will arrive tonight, up and running Monday</li> </ul>
22	<b>State Security Officer</b> <ul style="list-style-type: none"> <li>➤ Still seeking to secure police detail for CCRI staging site in RI, do not expect any issues</li> </ul>
23	<b>IS Event Lead</b> <ul style="list-style-type: none"> <li>➤ AIMMS IVR Enhanced monitoring for contact center is in place</li> <li>➤ All systems changes are being cancelled as needed</li> <li>➤ Desktop staffing plan in place, on site in Northboro</li> </ul>
24	<b>State HR Section Chief</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
25	<b>State Finance Section Chief</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> <li>➤ The first pre restoration accounting memo has been issued</li> <li>➤ The first restoration accounting memo will be issued post time of peak outages</li> </ul>
26	<b>Emergency Planning Support</b> <ul style="list-style-type: none"> <li>➤ Please get resource count updates to Jane and Steve</li> <li>➤ Those with Key positions, required to submit post event checklists, will be listed in the chat and also included in the email with these notes</li> <li>➤ Mutual Assistance - PSEG LI and Eversource CT bracing for a lot of outages, their total ask is +4500 FTEs, latest arrival times between August 24<sup>th</sup> and 25<sup>th</sup>, they have already secured almost 4000 line FTEs</li> </ul>
27	<b>NE States Incident Commander</b> <ul style="list-style-type: none"> <li>➤ <b>Closing Remarks</b> <ul style="list-style-type: none"> <li>• Terry – great job preparing, this is a little bigger event than we have seen, we are prepared, focus on safety and stay present and focused</li> </ul> </li> </ul>
28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"> <li>• Sunday at 0830.</li> </ul>

### MEETING INFORMATION

<b>Date:</b>	08/22/2021	<b>Time:</b>	0830
<b>Call Details:</b>	Microsoft Teams Meeting		

### KEY MEETING PARTICIPANTS (limited report out for this call)

D = Delegate X = in attendance


Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/Sheri Givens	X
Control Center Lead/Mike Gallagher	X	Regulatory Liaisons, MA & RI/Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	Customer Engagement/	
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	D
SERP Lead, Damage Assessment/Emily Slack		State Finance Section Chief/Eric Gottlieb	X
State Environmental Officer/Pete Harley	D	Emergency Planning Support/Jane Becker, Steve Parenteau	X
<i>SERP Lead = State Emergency Response Process Lead</i>			

#	Agenda Item																																																								
1	<p><b>Safety Message – State Safety &amp; Health Officer</b></p> <ul style="list-style-type: none"><li>➤ Very bad driving weather, hydroplaning can be very dangerous; need to get to work safely and home safely; hydroplaning can occur during speeds of 35 mph, in as little rain as mist, due to oil on the ground; there are 3 keys to prevent hydroplaning – speed and slowing down when roads are wet, staying away from puddles and standing water, and avoiding driving in outer lanes as water accumulates there; if you find yourself hydroplaning, take your foot off the accelerator and turn the steering wheel into the skid; remember situational awareness and slow down when driving in this kind of weather</li></ul>																																																								
2	<p><b>Weather Forecast – State Incident Commander/DTN Representative</b></p> <p>SYNOPSIS: Hurricane Henri is now expected to make landfall in Rhode Island this afternoon as a category 1 hurricane, then weaken and head north tonight into Monday morning, with the center crossing central MA into southern NH. Henri will then turn northeast and move offshore by Monday night. Rain and wind impacts will start this morning in southern areas and gradually spread north today/tonight. With this eastward shift in track, wind impacts have been increased a bit for RI and parts of eastern MA, and decreased a bit for western MA and western NH. Forecast confidence is medium to high. The track could still shift slightly east or west, but significant shifts are not expected. On Monday, the rain will be reduced to scattered showers for most areas. There could also be a few thunderstorms Monday afternoon/night. Winds will decrease on Monday, though a second period of breezy winds may develop across parts of eastern MA Monday afternoon/night. Quieter weather expected Tuesday and Wednesday. Thunderstorm chances could return on Thursday.</p> <p>WIND IMPACT TODAY-MONDAY (HENRI):</p> <table><tr><th>REGION</th><th>TIMING</th><th>SUSTAINED WINDS</th><th>GUSTS</th><th>PEAK GUSTS</th><th>EEI GUST CHANCES</th><th>EEI SUSTAINED WIND CHANCE</th></tr><tr><td>Nantucket</td><td>Now-2am Mon</td><td>SE-S 20-43 mph</td><td>45-55 mph</td><td>55-65 mph</td><td>EEI-2/3/4 90%/50%/10%</td><td>EEI-2 60%</td></tr><tr><td>Coastal/S. Southeast</td><td>Now-12am Mon</td><td>SE-SW 30-50 mph</td><td>45-60 mph</td><td>60-70 mph</td><td>EEI-2/3/4 100%/80%/50%</td><td>EEI-2/3 80%/50%</td></tr><tr><td>Capital</td><td>8am Sun-12am Mon</td><td>ENE-S 20-40 mph</td><td>40-50 mph</td><td>50-60 mph</td><td>EEI-2/3 90%/50%</td><td>EEI-2 50%</td></tr><tr><td>North &amp; South Shore</td><td>8am Sun-5am Mon</td><td>NE-SE 20-35 mph</td><td>35-45 mph</td><td>45-55 mph</td><td>EEI-2/3 80%/50%</td><td>EEI-2 50%</td></tr><tr><td>Central/North Southeast/Merr. Valley</td><td>12pm Sun-4am Mon</td><td>NE-SE 20-30 mph</td><td>35-40 mph</td><td>40-50 mph</td><td>EEI-2/3 60%/10%</td><td>EEI-2 20%</td></tr><tr><td>Western MA</td><td>3pm Sun-12am Mon</td><td>NNE-ESE 12-22 mph</td><td>30-40 mph</td><td>40-45 mph</td><td>EEI-2 50%</td><td>-</td></tr><tr><td>Lebanon/Charlestown</td><td>2pm Sun-6am Mon</td><td>NE-ESE 12-20 mph</td><td>30-35 mph</td><td>35-40 mph</td><td>EEI-2 40%</td><td>-</td></tr></table>	REGION	TIMING	SUSTAINED WINDS	GUSTS	PEAK GUSTS	EEI GUST CHANCES	EEI SUSTAINED WIND CHANCE	Nantucket	Now-2am Mon	SE-S 20-43 mph	45-55 mph	55-65 mph	EEI-2/3/4 90%/50%/10%	EEI-2 60%	Coastal/S. Southeast	Now-12am Mon	SE-SW 30-50 mph	45-60 mph	60-70 mph	EEI-2/3/4 100%/80%/50%	EEI-2/3 80%/50%	Capital	8am Sun-12am Mon	ENE-S 20-40 mph	40-50 mph	50-60 mph	EEI-2/3 90%/50%	EEI-2 50%	North & South Shore	8am Sun-5am Mon	NE-SE 20-35 mph	35-45 mph	45-55 mph	EEI-2/3 80%/50%	EEI-2 50%	Central/North Southeast/Merr. Valley	12pm Sun-4am Mon	NE-SE 20-30 mph	35-40 mph	40-50 mph	EEI-2/3 60%/10%	EEI-2 20%	Western MA	3pm Sun-12am Mon	NNE-ESE 12-22 mph	30-40 mph	40-45 mph	EEI-2 50%	-	Lebanon/Charlestown	2pm Sun-6am Mon	NE-ESE 12-20 mph	30-35 mph	35-40 mph	EEI-2 40%	-
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## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

3	<b>NE State Incident Commander</b> <ul style="list-style-type: none"> <li>➤ Define the Operational Period <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> OP, Sunday 0800 to Monday 0700</li> </ul> </li> <li>➤ Provide overview of the Emergency activities; current size and complexity <ul style="list-style-type: none"> <li>▪ High winds and Heavy rain</li> </ul> </li> <li>➤ Declare Event Level for both MA and RI <ul style="list-style-type: none"> <li>▪ TYPE 3 for MA and RI. 72-hour event.</li> <li>▪ If we go to a Type 2 event, duration will go to 120 hours for restoration of 95% of customers impacted at peak, we have the resources needed if we change our event type based on the level of damage we may experience</li> </ul> </li> <li>➤ Identify Branches affected <ul style="list-style-type: none"> <li>▪ All.</li> </ul> </li> <li>➤ Identify State EOC status and position activation <ul style="list-style-type: none"> <li>▪ State EOC opening at 0800 Sunday</li> <li>▪ Hybrid opening – in person and/or remote</li> </ul> </li> <li>➤ Establish Emergency Objectives</li> <li>➤ Zero Safety Incidents during the event. <ul style="list-style-type: none"> <li>▪ Zero injuries, switching incidents and RTC's for all employees and contractors.</li> <li>▪ Zero injuries to the Members of Public.</li> </ul> </li> <li>➤ Respond to all Wires Down with Police and Fire Standing by the required timeframes.</li> <li>➤ Monitor critical facility lists.</li> <li>➤ Establish and maintain effective communications with all customers and regulators during the event.</li> </ul>
4	<b>State Safety &amp; Health Officer</b> <div style="text-align: center;">  <p>FW_ Storm Brief_ Tropical Storm Henri</p> </div> <ul style="list-style-type: none"> <li>➤ Continue to onboard crews, also getting lodging closer to work locations</li> <li>➤ Visiting staging sites</li> <li>➤ Safety brief out will go out today at 3pm on situational awareness</li> </ul>
5	<b>Control Center Lead</b> <ul style="list-style-type: none"> <li>➤ ETRs set to blue sky, will turn that off as activity picks up</li> </ul>
6	<b>State Operations Section Chief</b> <ul style="list-style-type: none"> <li>➤ Teams are in place, ready to respond</li> <li>➤ Partnered with safety for field safety messages</li> <li>➤ Conducted outreach with cities and towns</li> <li>➤ Storm rooms have been activated</li> <li>➤ 835 OH crews, total external crews acquired</li> </ul>
7	<b>Substation Lead</b> <ul style="list-style-type: none"> <li>➤ Monitoring storm surge and flooding</li> </ul>
8	<b>Transmission Restoration Lead</b> <ul style="list-style-type: none"> <li>➤ Storm Room is open</li> <li>➤ 8 internal crews and 3 contractor crews</li> </ul>
	<b>External Line Resource Lead</b> <p>d) Method of securing</p>

TS Henri August 22-25, 2021 Storm RI 90 Day Report  
Appendix A

Received From	Resources	Crews
On Property	86	37
Direct Contact	1480	622
Mutual Aid	304	98
<b>Total:</b>	<b>1870</b>	<b>757</b>

e) Mutual Aid breakdown

Utility	Resources	Crews
Alliant Energy Corporation	21	6
American Transmission Co	20	6
Cisco	31	11
Dominion	76	26
Duke Energy	60	14
PPL Corporation	107	38
<b>Total:</b>	<b>304</b>	<b>98</b>

f) Division Allocation

Staging Site	Resources	Crews	Buckets	Diggers
MA - Central	697	201	201	82
MA - MV	230	79	79	17
MA - NS	107	33	33	18
MA - SE	176	88	88	26
MA - SS	194	88	88	16
MA - West	86	22	22	11
Hartucket	12	6	6	1
Rhode Island	489	180	180	78
<b>Total:</b>	<b>1849</b>	<b>657</b>	<b>657</b>	<b>245</b>

- 547 crews on standby
- 88 crews are mobilizing today, ready to work Monday
- 22 crews will arrive Monday, ready to work Tuesday
- Processed all COVID forms
- Reminder from Mike – need to continue COVID awareness, variant is very much still out there, remind everyone of the protocols



## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

		Crew Counts			Wave 2	Grand Total
		On-Property	Incremental	Total		
<b>NE South</b>	Capital	8	47	55	0	55
	Coastal	11	34	45	5	50
	South Shore	26	29	55	0	55
	Nantucket	2	0	2	0	2
	Southeast	25	28	53	0	53
	<b>NE SouthTotal</b>	<b>72</b>	<b>138</b>	<b>210</b>	<b>5</b>	<b>215</b>
<b>NE North</b>	Central	27	24	51	26	77
	Western	20	13	33	10	43
	Merrimack Valley	12	28	40	0	40
	North Shore	8	30	38	0	38
	<b>NE NorthTotal</b>	<b>67</b>	<b>95</b>	<b>162</b>	<b>36</b>	<b>198</b>
<b>NE Total</b>		<b>139</b>	<b>233</b>	<b>372</b>	<b>41</b>	<b>413</b>
➤ Expect another 41 crews today, available tomorrow – total 413 crews						
11	<b>SERP Lead, Storm Rooms</b> <ul style="list-style-type: none"> <li>➤ Reminded all to follow COVID protocols</li> <li>➤ Storm rooms are open as of 7am, and some opening at 9am, per yesterday's plans</li> </ul>					
12	<b>SERP Lead, Wires Down</b> <ul style="list-style-type: none"> <li>➤ All WD Rooms are open except Central and West, opening at 3pm today</li> <li>➤ COVID protocols are being followed</li> </ul>					
13	<b>SERP Lead, Damage Assessment</b> <ul style="list-style-type: none"> <li>➤ All DA crews and support staff are in place and ready to respond</li> <li>➤ Internal and External DA resource counts have been provided to Emergency Planning this morning</li> <li>➤ RI DA is expected to be deployed later today when it is safe to do so, SE and SS MA will shortly follow as the event moves north</li> <li>➤ MA North DA teams are ready to also support Wire Down needs as they arise</li> </ul>					
14	<b>State Environmental Officer</b> <ul style="list-style-type: none"> <li>➤ No exceptions, all required resources are in place</li> </ul>					
15	<b>State Planning Section Chief</b> <ul style="list-style-type: none"> <li>➤ Regulatory Reporting started at 8am and will continue per usual timing</li> <li>➤ Please get crew updates to branch planners</li> <li>➤ Will stay at blue sky ETRs as long as we can</li> <li>➤ Will go to assessing conditions later today</li> <li>➤ Forward any ETR questions to Ryan</li> </ul>					
16	<b>State Liaison Officer</b> <ul style="list-style-type: none"> <li>➤ RI - Brian Schuster will be covering 3 briefing calls this morning/later today – RIEMA, munis, and Gov/legislature</li> <li>➤ MEMA – no updates</li> <li>➤ MA Muni Rooms – Both Joanne DeRose &amp; Joe Carroll will be holding 2 liaison and muni calls this morning to review planning for the day and external communications</li> <li>➤ Regulatory Liaisons will be providing updates when we start seeing action, unless something significant comes up in our calls this morning</li> </ul>					
17	<b>Regulatory Liaison, MA &amp; RI</b> <ul style="list-style-type: none"> <li>➤ Getting outage updates to the regulators later this morning</li> </ul>					
18	<b>State Public Information Officer</b>					

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	<ul style="list-style-type: none"> <li>➤ Just under 20 media inquiries so far</li> <li>➤ Updating key messages</li> <li>➤ Steady drumbeat to customers on social media, focus on safety, will get into restoration stage messaging as appropriate</li> </ul>
19	<b>Customer Contact Center Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
20	<b>Customer Engagement</b> <ul style="list-style-type: none"> <li>➤</li> </ul>
21	<b>State Logistics Section Chief</b> <ul style="list-style-type: none"> <li>➤ All crews were lodged last night, getting lodging closer to the work today</li> <li>➤ Storm Services continues to set up base camp in RI, making good progress</li> </ul>
22	<b>State Security Officer</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
23	<b>IS Event Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
24	<b>State HR Section Chief</b> <ul style="list-style-type: none"> <li>➤ Tom Mulligan until 10 am</li> <li>➤ No exceptions</li> </ul>
25	<b>State Finance Section Chief</b> <ul style="list-style-type: none"> <li>➤ Second accounting memo will come out after peak outages occur</li> </ul>
26	<b>Emergency Planning Support</b> <ul style="list-style-type: none"> <li>➤ Can now begin using the restoration stage of your checklists</li> <li>➤ Review the org chart that will be included with these notes and get any updates to Gary Lataille</li> <li>➤ 3pm NAMAG call scheduled</li> <li>➤ 5pm NREC National Response Executive Committee call scheduled</li> <li>➤ Will conduct an AAR after the event, capture items for that review</li> </ul>
27	<b>NE States Incident Commander</b> <ul style="list-style-type: none"> <li>➤ <b>Closing Remarks</b> <ul style="list-style-type: none"> <li>• Chris, at Ninigret staging site; everyone's ready, we have a good plan, ready to go</li> <li>• We have put a lot of planning in place to respond, safety is number one, we will take this as it comes, we will be impacted heavily and adjust as needed, reallocate crews as needed, likely more than 3 days to restore 95%</li> </ul> </li> </ul>
28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"> <li>• 1900 tonight, Sunday.</li> </ul>

### MEETING INFORMATION

<b>Date:</b>	08/22/2021	<b>Time:</b>	19:00
<b>Call Details:</b>	Microsoft Teams Meeting		

### KEY MEETING PARTICIPANTS (limited report out for this call)

D = Delegate X = in attendance

Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/Fouad Dagher	X
Control Center Lead/ Mike Gallagher	X	Regulatory Liaisons/ MA Lynne Nadeau & RI Kate Grant	XX
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X
Substation Lead/ Bob Brawley	X	Customer Contact Center Lead/ Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	Customer Engagement/	-
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/ Fran Di Leonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/ Maria Marotta	X
SERP Lead, Damage Assessment/ Emily Slack	X	State Finance Section Chief/Eric Gottlieb	X
State Environmental Officer/Peter Harley	X	Emergency Planning Support/Steve Parenteau	X
<i>SERP Lead = State Emergency Response Process Lead</i>			

#	Agenda Item
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"> <li>➤ Practice <b>3-way communication</b> strategy, not just in the field, but also when communicating critical information in the office or over the phone. <ul style="list-style-type: none"> <li>1. State message to receiver</li> <li>2. Receiver repeats the message</li> <li>3. Message owner acknowledges the message was received and accurate</li> </ul> </li> </ul>
2	<b>Weather Forecast – State Incident Commander/DTN Representative</b> <p><b>SYNOPSIS:</b> Tropical Storm Henri continues to drift west-northwest across northern CT this evening and will drift across western Mass through the overnight and into Monday morning, but its impacts continue to lessen across the region. On Monday Henri will head eastward as a tropical depression but is expected to bring more heavy rains and some storms across the operations Monday and Monday night. Some minor wind concerns with the storms and background winds in southeast areas through the day/evening. Quieter weather expected Tuesday and Wednesday. Thunderstorm chances could return on Thursday.</p>
3	<b>NE State Incident Commander</b> <ul style="list-style-type: none"> <li>➤ <b>Define the Operational Period</b> <ul style="list-style-type: none"> <li>• 1<sup>st</sup> OP, Sunday 0700 to Monday 0700</li> </ul> </li> <li>➤ <b>Provide overview of the Emergency activities; current size and complexity</b> <ul style="list-style-type: none"> <li>• High winds and Heavy rain</li> </ul> </li> <li>➤ <b>Declare Event Level for both MA and RI</b> <ul style="list-style-type: none"> <li>• TYPE 3 for MA and RI. 72-hour event</li> </ul> </li> <li>➤ <b>Identify Branches affected</b> <ul style="list-style-type: none"> <li>• All</li> </ul> </li> <li>➤ <b>Identify State EOC status and position activation</b> <ul style="list-style-type: none"> <li>• State EOC Opened at 0800 Sunday</li> <li>• Hybrid opening – in person and/or remote</li> </ul> </li> <li>➤ <b>Current Status</b></li> </ul>



## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	➤ Reaching out to MA Damage Assessment to help with the NS/IS calls in RI
12	<b>SERP Lead, Wires Down</b> ➤ Closing WD in Worcester, North Shore, North Andover - sending to support RI
13	<b>SERP Lead, Damage Assessment</b> ➤ Coordinating with Storm Room Leads in RI to assist with single NS/IS calls
14	<b>State Environmental Officer</b> ➤ Outreach to environmental agencies in MA and RI; securing approves for cleanup efforts as needed
15	<b>State Planning Section Chief</b> ➤ Ongoing regulatory reporting for MA overnight and into tomorrow (A&B Reports) ➤ ETRs: ○ Blue Sky status in MA, don't let them expire ○ Assess Conditions in RI, plan in the AM to be rolled out to Storm Rooms, will coordinate with the Incident Commander prior to roll out
16	<b>State Liaison Officer</b> ➤ Updates being sent tonight after this call to MA and RI regulating agencies ➤ MEMA no exceptions ➤ RIEMA busy but able to support any needs as they are communicated, RIEMA thankful for the coordination ➤ RI activated Community Liaisons in the southern areas ➤ Strike Force activated today with 5 teams; Branch Director will determine the level for tomorrow ➤ Community Liaisons still active in MA for those more impacted communities
17	<b>Regulatory Liaison, MA &amp; RI</b> ➤ N/E
18	<b>State Public Information Officer</b> ➤ Key messaged were sent out today ➤ 27 media inquiries were received between MA and RI ➤ Press Release was issues at 530pm
19	<b>Customer Contact Center Lead</b> ➤ Very low call volume, Outage reporting was 1/3 <sup>rd</sup> of normal volume for an event this size, due to the digital enhancements employed ➤ 85% customers calls were executed by self-service channels ➤ The team is eager to continue to see this positive trend and milestone for the Center
20	<b>Customer Engagement</b> ➤ N/A
21	<b>State Logistics Section Chief</b> ➤ Mobile fueling setup at CCRI Staging Site and Ninigret Park Base Camp ➤ At all hotels will fuel onsite ➤ 9pm-6am Kathy Fujita will as State Logistic Section Chief
22	<b>State Security Officer</b> ➤ N/E
23	<b>IS Event Lead</b> ➤ Monitoring the network in N. Kingstown, RI for any possible disruptions
24	<b>State HR Section Chief</b> ➤ N/E
25	<b>State Finance Section Chief</b> ➤ Accounting memo will be sent out following this briefing
26	<b>Emergency Planning Support</b> ➤ Both MA and RI experienced Peak Outage levels between 1:30-2:00pm today ➤ Reminder to get the NE destination address and point of contact provided to the NY team to make sure the RCSs know here they are headed and who to coordinate with - name and cell number for NE POC ➤ All Key-Positions will be required to submit a completed Checklist for this event
27	<b>NE States Incident Commander</b> ➤ <b>Closing Remarks</b> • Thank you for all the preparation and planning you have done for our customers - Badar • Very proud of this team: safe, deliberate, efficient operations at all levels, thank you - Terry

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"> <li>07:00 tomorrow Monday 8/23</li> </ul>
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MEETING INFORMATION			
<b>Date:</b>	08/23/2021	<b>Time:</b>	0700
<b>Call Details:</b>	Microsoft Teams Meeting		

KEY MEETING PARTICIPANTS (limited report out for this call)			
D = Delegate X = in attendance			
Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/John Isberg	X
Control Center Lead/Mike Freitas	X	Regulatory Liaisons, MA & RI/Kate Grant, Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X
Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	<b>Customer Engagement/</b>	
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/Brad Newman	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	X
SERP Lead, Damage Assessment/Emily Slack	X	State Finance Section Chief/Eric Gottlieb	X
State Environmental Officer/Pete Harley	X	Emergency Planning Support/Jane Becker	X
<i>SERP Lead = State Emergency Response Process Lead</i>			

#	Agenda Item
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"> <li>Avoid slips, trips, falls; today is going to be a wet day, wear the proper footwear, shoes with good traction; slow down, be mindful of what you are doing, mistakes happen when we rush; choose the best walking path, walking surfaces can be rough and uneven</li> </ul>
2	<b>Weather Forecast – State Incident Commander/DTN Representative</b> <p>SYNOPSIS: Henri has weakened into a tropical depression and will move east across New England today/tonight. No further wind issues expected, other than a few low-end EEL-2 gusts possible on Nantucket tonight. However, heavy rain will be a concern, especially in western NH and western/central MA where flash flooding is possible. Thunderstorms are also possible today/tonight, but chances for hazards are low. Quiet weather expected on Tuesday and Wednesday, with some thunderstorms possible Thursday.</p>

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

3

NE State Incident Commander

➤ Define the Operational Period

▪ Monday 0700 to Tuesday 0700

➤ Provide overview of the Emergency activities; current size and complexity

[6:46] Municipal Storm Summary By Town

Drag a column header here to group by that column

Area	Peak Customers Affected	Current Customers Affected	Total Customers Restored	Total Customers Affected
Massachusetts	13,557	567	32,483	33,050
Rhode Island	74,748	43,186	64,236	107,422
		43,753	96,719	140,472

▪

➤ Declare Event Level for both MA and RI

▪ TYPE 3 for MA and RI. 72-hour event. We will evaluate the Mass Event level later this morning,

➤ Identify Branches affected

▪ All.

➤ Identify State EOC status and position activation

▪ State EOC Opened at 0800 Sunday

➤ Establish Emergency Objectives

▪ Zero Safety Incidents during the event.

▪ Zero injuries, switching incidents and RTC's for all employees and contractors.

▪ Zero injuries to the Members of Public.

▪ Respond to all Wires Down with Police and Fire Standing by the required timeframes.

▪ Restore Tier 1 and 2 critical facilities by 1400.

▪ Continue effective communications with all customers and regulators during the event.

▪ Update RI ETR's by 1100, Monday.

▪ Feeders/Breakers – Monday, 1500.

▪ Recloser's/Switches – Monday, 2300.

▪ Fuses – Tuesday, 1330.

▪ Transformers – Tuesday, 2300.

▪ Single – Wednesday, 1100.

\*RI Peak Customer Outages – Sunday @ 1330 (95% of the customers restored by Tuesday @ 1330. 48 hours from the peak)

4

State Safety & Health Officer

➤ No incidents overnight

➤ Conducting additional onboarding as needed today

➤ Focusing on RI

5

Control Center Lead

➤ With the radio outage on Aquidneck Island, would like some assistance with communications for the Control Room

6

State Operations Section Chief

➤ Great progress made

➤ Some Critical Customers and Life Support Customers still out, only 3 > 17 hours

➤ Group of 216 external crews – released 165, holding the rest

➤ Reevaluate crew distribution later this am

7

Substation Lead

➤ PTO worked through the night with Verizon to restore the tower for Aquidneck Island

➤ Repair was not successful, continue to work on it

➤ Will reach out to the Control Room to talk through a solution

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

8	<b>Transmission Restoration Lead</b> <ul style="list-style-type: none"> <li>➤ Released contractor crews at 8pm</li> <li>➤ No transmission outages</li> <li>➤ 3 crews working in RI on Sub Transmission</li> </ul>
9	<b>External Line Resource Lead</b> <ul style="list-style-type: none"> <li>➤ Securing NG NY and Avangrid crews</li> <li>➤ Reallocation of crews to RI taking place</li> <li>➤ A total of 856 external crews as of late last night – 623 are on property, rest are mobilizing</li> <li>➤ Released 125 contractor crews</li> <li>➤ Allocated 260 crews to RI last night</li> <li>➤ NY crews arriving in Sturbridge with RCSs</li> <li>➤ Preparing a release plan for rest of crews</li> </ul>
10	<b>SERP Lead, Forestry</b> <ul style="list-style-type: none"> <li>➤ Plans in place to support RI</li> <li>➤ Scaling back MA as appropriate</li> </ul>
11	<b>SERP Lead, Storm Rooms</b> <ul style="list-style-type: none"> <li>➤ Working through demobilization for MA Storm Rooms</li> <li>➤ Transitioning those folks to remote repair to support contractors working in RI</li> </ul>
12	<b>SERP Lead, Wires Down</b> <ul style="list-style-type: none"> <li>➤ Released internal gas resources from the NS and MV</li> <li>➤ Working with Branch Directors during the day on support needs</li> </ul>
13	<b>SERP Lead, Damage Assessment</b> <ul style="list-style-type: none"> <li>➤ Reallocated resources to RI from MA</li> </ul>
14	<b>State Environmental Officer</b> <ul style="list-style-type: none"> <li>➤ One additional transformer spill</li> </ul>
15	<b>State Planning Section Chief</b> <ul style="list-style-type: none"> <li>➤ Regulatory reporting will continue until Event Type changes for MA</li> <li>➤ Working on ETRs for RI, will implement plan today</li> <li>➤ Manage MA ETRs, Blue Sky Day ETR rules</li> </ul>
16	<b>State Liaison Officer</b> <ul style="list-style-type: none"> <li>➤ Big communications day today</li> <li>➤ No issues from MEMA or RIEMA</li> <li>➤ Reaching out to communities today in MA, will release Community Liaisons if no issues</li> <li>➤ Closing muni rooms in MA</li> <li>➤ RIEMA will drop to level 2, partial activation, today</li> <li>➤ Community Liaisons dispatched to Washington County in RI</li> <li>➤ 5 Task Force teams in RI</li> <li>➤ RIEMA call at 12:30, Brian Schuster will attend</li> <li>➤ MA Community Liaisons on stand by to support RI if needed</li> </ul>
17	<b>Regulatory Liaison, MA &amp; RI</b> <ul style="list-style-type: none"> <li>➤ Will provide RI update mid-morning</li> <li>➤ MA, will get type change email out later and also send a final update</li> </ul>
18	<b>State Public Information Officer</b> <ul style="list-style-type: none"> <li>➤ 28 media inquiries so far for MA &amp; RI</li> <li>➤ Refreshing restoration messages</li> </ul>



## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	➤ Updating Social Media messaging as well
19	<b>Customer Contact Center Lead</b> ➤ Staff is in place, all set
20	<b>Customer Engagement</b> ➤
21	<b>State Logistics Section Chief</b> ➤ Some food and hotel issues addressed last night ➤ All set otherwise
22	<b>State Security Officer</b> ➤ No exceptions
23	<b>IS Event Lead</b> ➤ Coverage is in place for RI support
24	<b>State HR Section Chief</b> ➤ No exceptions
25	<b>State Finance Section Chief</b> ➤ Second accounting memo has been issued
26	<b>Emergency Planning Support</b> ➤ Reminder for Key Roles to submit checklists, let Jane know if you have ANY questions on checklists
27	<b>NE States Incident Commander</b> ➤ <b>Closing Remarks</b> <ul style="list-style-type: none"> <li>We still have a lot of work to do; RI Team is fully involved and engaged; safety is key as always; want to restore all of our customers as safely and as efficiently as possible</li> </ul>
28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"> <li>1900, Monday.</li> </ul>

MEETING INFORMATION			
<b>Date:</b>	08/23/2021	<b>Time:</b>	1900
<b>Call Details:</b>	Microsoft Teams Meeting		

KEY MEETING PARTICIPANTS (limited report out for this call)			
D = Delegate X = in attendance			
Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/Chris Porter	X
Control Center Lead/Mike Gallagher	X	Regulatory Liaisons, MA & RI/Kate Grant, Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X
Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	Customer Engagement/	

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	X
SERP Lead, Damage Assessment/Emily Slack	X	State Finance Section Chief/Eric Gottlieb	X
State Environmental Officer/Pete Harley	X	Emergency Planning Support/Jane Becker	X
<i>SERP Lead = State Emergency Response Process Lead</i>			

#	Agenda Item																																				
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"><li>➤ Topic is visibility for yourself and those working in the workzone; make sure you are using the proper PPE and/or Hi Visibility clothing; for vehicles, use lights and hazard lights, and any other devices you might have; have had many workzone incidents this year, the public is distracted, set up your vehicle to protect workers, use cones and reflective devices</li></ul>																																				
2	<b>Weather Forecast – State Incident Commander/DTN Representative</b> <p>SYNOPSIS: The remnants of Henri will move east across New England this afternoon and tonight. However, heavy rain will be a concern as band of heavy rain and storms occur this afternoon into tonight. This could lead to more flash flooding, mainly in central/western MA where some heavy rainfall amounts have already occurred. Thunderstorms are also possible into tonight, but chances for hazards are low. Quiet weather expected on Tuesday and Wednesday, with some thunderstorms possible Thursday.</p>																																				
3	<b>NE State Incident Commander</b> <ul style="list-style-type: none"><li>➤ <b>Define the Operational Period</b><ul style="list-style-type: none"><li>▪ Monday 0700 to Tuesday 0700</li></ul></li><li>➤ <b>Provide overview of the Emergency activities; current size and complexity</b><p>RI is 73% restored from peak.</p><table><tr><th colspan="6">[6:36] Municipal Storm Summary By Town</th></tr><tr><th colspan="6">Drag a column header here to group by that column</th></tr><tr><th>Area</th><th>Peak Customers Affected</th><th>Current Customers Affected</th><th>Total Customers Restored</th><th>Total Customers Affected</th><th>Total Outages Restored</th></tr><tr><td>Massachusetts</td><td>13,346</td><td>977</td><td>38,731</td><td>39,708</td><td>463</td></tr><tr><td>Rhode Island</td><td>75,548</td><td>21,547</td><td>94,779</td><td>116,326</td><td>454</td></tr><tr><td></td><td></td><td>22,524</td><td>133,510</td><td>156,034</td><td>917</td></tr></table></li><li>➤ <b>Declare Event Level for both MA and RI</b><ul style="list-style-type: none"><li>▪ TYPE 4 for MA and TYPE 3 RI (72-hour event).</li></ul></li><li>➤ <b>Identify Branches affected</b><ul style="list-style-type: none"><li>▪ All. MA Storm Rooms are closed except Central; RI remains open.</li></ul></li><li>➤ <b>Identify State EOC status and position activation</b><ul style="list-style-type: none"><li>▪ State EOC Opened at 0800 Sunday</li></ul></li><li>➤ <b>Establish Emergency Objectives</b><ul style="list-style-type: none"><li>▪ Zero Safety Incidents during the event.<ul style="list-style-type: none"><li>▪ Zero injuries, switching incidents and RTC’s for all employees and contractors.</li><li>▪ Zero injuries to the Members of Public.</li></ul></li><li>▪ Respond to all Wires Down with Police and Fire Standing by the required timeframes.</li><li>▪ Restore Tier 1 and 2 critical facilities by 1400.</li><li>▪ Continue effective communications with all customers and regulators during the event.</li><li>▪ Update RI ETR’s by 1100, Monday.<ul style="list-style-type: none"><li>▪ Feeders/Breakers – Monday, 1500.</li></ul></li></ul></li></ul>	[6:36] Municipal Storm Summary By Town						Drag a column header here to group by that column						Area	Peak Customers Affected	Current Customers Affected	Total Customers Restored	Total Customers Affected	Total Outages Restored	Massachusetts	13,346	977	38,731	39,708	463	Rhode Island	75,548	21,547	94,779	116,326	454			22,524	133,510	156,034	917
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## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	<ul style="list-style-type: none"><li>▪ Recloser's/Switches – Monday, 2300.</li><li>▪ Fuses – Tuesday, 1330.</li><li>▪ Transformers – Tuesday, 2300.</li><li>▪ Single – Wednesday, 1100.</li></ul> <p>*RI Peak Customer Outages – Sunday @ 1330 (95% of the customers restored by Tuesday @ 1330. 48 hours from the peak)</p>																																			
4	<b>State Safety &amp; Health Officer</b> <ul style="list-style-type: none"><li>➤ Onboarding completed</li><li>➤ Visiting jobsites</li><li>➤ No incidents reported</li></ul>																																			
5	<b>Control Center Lead</b> <ul style="list-style-type: none"><li>➤ Switching to restore mainline</li><li>➤ 14 feeders with mainline still out</li><li>➤ 2 sub transmission lines out</li></ul>																																			
6	<b>State Operations Section Chief</b> <ul style="list-style-type: none"><li>➤ Safety messages, mindful of fatigue</li><li>➤ 134 critical customers out, 2 life support customers, 163 outages &gt;24 hours</li><li>➤ 816 OH crews, 437 are in RI</li><li>➤ 324 Forestry crews, 321 are in RI</li><li>➤ No expired ETRs, 2 expire in the next hour</li></ul>																																			
7	<b>Substation Lead</b> <ul style="list-style-type: none"><li>➤ Radios are back, thank you to all who helped</li></ul>																																			
8	<b>Transmission Restoration Lead</b> <ul style="list-style-type: none"><li>➤ 3 crews still working on sub transmission</li><li>➤ Flying Southeast and South Shore tomorrow with helicopters</li><li>➤ Will fly RI circuits later this week</li></ul>																																			
9	<b>External Line Resource Lead</b> <p>g) Method of securing</p> <table><thead><tr><th>Received From</th><th>Resources</th><th>Crews</th></tr></thead><tbody><tr><td>On Property</td><td>83</td><td>35</td></tr><tr><td>Direct Contact</td><td>1896</td><td>753</td></tr><tr><td>Mutual Aid</td><td>376</td><td>117</td></tr><tr><td><b>Total:</b></td><td><b>2423</b></td><td><b>845</b></td></tr></tbody></table> <p>h) Division Allocation</p> <table><thead><tr><th>Staging Site</th><th>Resources</th><th>Crews</th><th>Buckers</th><th>Diggers</th></tr></thead><tbody><tr><td>MA - Central</td><td>687</td><td>249</td><td>249</td><td>67</td></tr><tr><td>Rhode Island</td><td>1114</td><td>392</td><td>392</td><td>167</td></tr><tr><td><b>Total:</b></td><td><b>1801</b></td><td><b>641</b></td><td><b>641</b></td><td><b>224</b></td></tr></tbody></table> <p>i) Released</p>	Received From	Resources	Crews	On Property	83	35	Direct Contact	1896	753	Mutual Aid	376	117	<b>Total:</b>	<b>2423</b>	<b>845</b>	Staging Site	Resources	Crews	Buckers	Diggers	MA - Central	687	249	249	67	Rhode Island	1114	392	392	167	<b>Total:</b>	<b>1801</b>	<b>641</b>	<b>641</b>	<b>224</b>
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## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	<table><tr><th>Status</th><th>Resources</th><th>Crews</th><th>Budget</th><th>Disaster</th></tr><tr><td>Released</td><td>623</td><td>214</td><td>214</td><td>72</td></tr></table>	Status	Resources	Crews	Budget	Disaster	Released	623	214	214	72
Status	Resources	Crews	Budget	Disaster							
Released	623	214	214	72							
	<ul style="list-style-type: none"><li>➤ Released 214 crews, 641 remain on property</li><li>➤ Continue to support operations</li></ul>										
10	<b>SERP Lead, Forestry</b> Forestry update: 8/23 2:30PM  RI has 221 active tree crews.  MA – BSW / MV has tornado warnings and we have the districts covered with local resources. <ul style="list-style-type: none"><li>➤ Scaled back forestry coverage in MA</li></ul>										
11	<b>SERP Lead, Storm Rooms</b> <ul style="list-style-type: none"><li>➤ Central storm room scheduled to close between 10 and 11 pm</li><li>➤ MA storm room resources are conducting repairs for RCS crew restorations</li><li>➤ DA is supporting single no power and in service calls in OMS</li></ul>										
12	<b>SERP Lead, Wires Down</b> <ul style="list-style-type: none"><li>➤ Closed Central and West WD Rooms</li><li>➤ Done in MA</li><li>➤ Moved MA supervisors to provide support in Providence</li></ul>										
13	<b>SERP Lead, Damage Assessment</b> <ul style="list-style-type: none"><li>➤ Helping with single no power and in-service calls</li></ul>										
14	<b>State Environmental Officer</b> <ul style="list-style-type: none"><li>➤ 9 oil spills, 6 in RI and 3 in MA</li><li>➤ All addressed or scheduled to be addressed</li><li>➤ 4 incidents coordinating with TLS for sensitive environmental areas, all were non issues</li></ul>										
15	<b>State Planning Section Chief</b> <ul style="list-style-type: none"><li>➤ Regulatory Reporting was complete in MA at 12:00 noon today</li><li>➤ RI ETR Plan has been implemented</li><li>➤ Continue to manage ETRs</li></ul>										
16	<b>State Liaison Officer</b> <ul style="list-style-type: none"><li>➤ No exceptions in MA, moving to on call support for MEMA</li><li>➤ No exceptions in RI, working Tier 3 critical customer list</li></ul>										
17	<b>Regulatory Liaison, MA &amp; RI</b> <ul style="list-style-type: none"><li>➤ One inquiry in RI on impact of storm and number of customers impacted with recent events</li><li>➤ MA, sent final update out</li></ul>										
18	<b>State Public Information Officer</b> <ul style="list-style-type: none"><li>➤ 44 media inquiries, most of today's were from RI</li><li>➤ Sent employee email today</li><li>➤ Managing messaging on Social Media and web, focus is on restoration efforts</li></ul>										
19	<b>Customer Contact Center Lead</b> <ul style="list-style-type: none"><li>➤ No exceptions</li><li>➤ Staffed through the night</li></ul>										
20	<b>Customer Engagement</b> <ul style="list-style-type: none"><li>➤</li></ul>										

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

21	<b>State Logistics Section Chief</b> <ul style="list-style-type: none"> <li>➤ A few concerns around social distancing in the lodging in base camp, at 50% capacity, working to alleviate those concerns</li> <li>➤ In good shape</li> </ul>
22	<b>State Security Officer</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
23	<b>IS Event Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
24	<b>State HR Section Chief</b> <ul style="list-style-type: none"> <li>➤ Shout out to comms team on internal comms today</li> </ul>
25	<b>State Finance Section Chief</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
26	<b>Emergency Planning Support</b> <ul style="list-style-type: none"> <li>➤ Nothing to report</li> </ul>
27	<b>NE States Incident Commander</b> <ul style="list-style-type: none"> <li>➤ <b>Closing Remarks</b> <ul style="list-style-type: none"> <li>• Terry – received a note from Col. James Manni, head of RI State Police, said crews did a great job, best response he has ever seen, thanks for the hard work – Terry echoes this; finish strong without injury; appreciate all the hard work</li> <li>• Thank you to Chris, Terry, and the whole team</li> </ul> </li> </ul>
28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"> <li>• 0700, Tuesday.</li> </ul>

### MEETING INFORMATION

<b>Date:</b>	08/24/2021	<b>Time:</b>	0700
<b>Call Details:</b>	Microsoft Teams Meeting		

### KEY MEETING PARTICIPANTS (limited report out for this call)

D = Delegate X = in attendance

Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/John Isberg	X
Control Center Lead/Mike Gallagher	X	Regulatory Liaisons, MA & RI/Kate Grant, Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X
Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller	X	Customer Engagement/	
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X


## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	X
SERP Lead, Damage Assessment/Emily Slack	X	State Finance Section Chief/Chris Porter	X
State Environmental Officer/Pete Harley	X	Emergency Planning Support/Jane Becker	X
<i>SERP Lead = State Emergency Response Process Lead</i>			

#	Agenda Item																				
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"><li>➤ The team has been working this event for many days, the impact of fatigue is real; monitor each other, take micro breaks, be aware of the effects that fatigue can have</li></ul>																				
2	<b>Weather Forecast – State Incident Commander/DTN Representative</b> <ul style="list-style-type: none"><li>➤ Quiet weather expected on Tuesday and Wednesday, with some thunderstorms possible Thursday. Quiet weather returns Friday and Saturday</li><li>➤ Oppressive heat and humidity return today with heat index values in the 90s, peaking Thursday with heat indices 95-99F</li></ul>																				
3	<b>NE State Incident Commander</b> <ul style="list-style-type: none"><li>➤ <b>Define the Operational Period</b><ul style="list-style-type: none"><li>▪ Tuesday 0700 to Wednesday 0700</li></ul></li><li>➤ <b>Provide overview of the Emergency activities; current size and complexity</b><ul style="list-style-type: none"><li>▪ RI is at 85% restored (95% restored will be 4,025 customers out)</li></ul></li></ul> <div><div>[6:43] Municipal Storm Summary By Town</div><div>Drag a column header here to group by that column</div><table><tr><th>Area</th><th>Peak Customers Affected</th><th>Current Customers Affected</th><th>Total Customers Restored</th><th>Total Customers Affected</th></tr><tr><td><a href="#">Massachusetts</a></td><td>13,557</td><td>104</td><td>41,512</td><td>41,616</td></tr><tr><td><a href="#">Rhode Island</a></td><td>73,477</td><td>11,993</td><td>104,664</td><td>116,657</td></tr><tr><td></td><td></td><td>12,097</td><td>146,176</td><td>158,273</td></tr></table></div>	Area	Peak Customers Affected	Current Customers Affected	Total Customers Restored	Total Customers Affected	<a href="#">Massachusetts</a>	13,557	104	41,512	41,616	<a href="#">Rhode Island</a>	73,477	11,993	104,664	116,657			12,097	146,176	158,273
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[6:29] Customers Out By Locality - Results [▶▶]				
Drag a column header here to group by that column				
Tax District	Town	Customers Served	Customers Out	Percent of Customers Out
0637	South Kingstown	15,039	3,205	21.31%
0635	Hopkinton	4,010	3,023	75.39%
0633	Charlestown	5,953	2,319	38.96%
0632	Richmond	3,636	1,405	38.64%
0634	Exeter	3,080	612	19.87%
0612	Coventry	16,012	480	3.00%
0613	North Kingstown	14,011	406	2.90%
0636	Narragansett	10,580	267	2.52%
0639	West Greenwich	2,949	97	3.29%
0631	Westerly	14,570	53	0.36%
0614	Glocester	4,740	46	0.97%
0610	Sdtuate	4,716	18	0.38%
0605	Warwik	40,876	16	0.04%
0611	Foster	2,070	10	0.48%
0621	Warren	6,121	7	0.11%
0647	Pawtucket	34,181	1	0.00%
0625	Little Compton	2,617	1	0.04%
0604	Cranston	35,824	1	0.00%
		220,985	11,967	

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	 <ul style="list-style-type: none"> <li>➤ <ul style="list-style-type: none"> <li>▪ <i>*RI Peak Customer Outages – Sunday @ 1330 (95% of the customers restored by Tuesday @ 1330. 48 hours from the peak)</i></li> </ul> </li> <li>➤ <b>Declare Event Level for both MA and RI</b> <ul style="list-style-type: none"> <li>▪ TYPE 3 RI (72-hour event) and back to normal operations in MA.</li> </ul> </li> <li>➤ <b>Identify Branches affected</b> <ul style="list-style-type: none"> <li>▪ RI Branches activated</li> </ul> </li> <li>➤ <b>Identify State EOC status and position activation</b> <ul style="list-style-type: none"> <li>▪ State EOC will remain activated.</li> </ul> </li> <li>➤ <b>Establish Emergency Objectives</b> <ul style="list-style-type: none"> <li>▪ Zero Safety Incidents during the event. <ul style="list-style-type: none"> <li>▪ Zero injuries, switching incidents and RTC's for all employees and contractors.</li> <li>▪ Zero injuries to the Members of Public.</li> </ul> </li> <li>▪ Continue effective communications with all customers and regulators during the event.</li> <li>▪ Refine and Update ETR's throughout the Operational period.</li> </ul> </li> </ul>
4	<b>State Safety &amp; Health Officer</b> <ul style="list-style-type: none"> <li>➤ One incident, member of the public hydroplaned into one of our contractors while both were driving, no injuries</li> </ul>
5	<b>Control Center Lead</b> <ul style="list-style-type: none"> <li>➤ 6 feeders with mainline outages</li> <li>➤ 84T3 still has 2 sections out</li> </ul>
6	<b>State Operations Section Chief</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> <li>➤ Should be down to all single customer outages by tomorrow</li> </ul>
7	<b>Substation Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
8	<b>Transmission Restoration Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
9	<b>External Line Resource Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
10	<b>SERP Lead, Forestry</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
11	<b>SERP Lead, Storm Rooms</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
12	<b>SERP Lead, Wires Down</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
13	<b>SERP Lead, Damage Assessment</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

14	<b>State Environmental Officer</b> ➤ No exceptions
15	<b>State Planning Section Chief</b> ➤ No exceptions
16	<b>State Liaison Officer</b> ➤ No exceptions
17	<b>Regulatory Liaison, MA &amp; RI</b> ➤ Will send RI update out later this morning
18	<b>State Public Information Officer</b> ➤ No exceptions
19	<b>Customer Contact Center Lead</b> ➤ No exceptions
20	<b>Customer Engagement</b> ➤
21	<b>State Logistics Section Chief</b> ➤ Issue with delivery of food in the west, Hotel Ambassadors taking over to deliver the food ➤ Staging sites in MA are being closed ➤ Last night's issue related to social distancing concerns in the base camp have been addressed with all who expressed concerns, provided alternate lodging
22	<b>State Security Officer</b> ➤ No exceptions
23	<b>IS Event Lead</b> ➤ No exceptions
24	<b>State HR Section Chief</b> ➤ No exceptions
25	<b>State Finance Section Chief</b> ➤ No exceptions
26	<b>Emergency Planning Support</b> ➤ No exceptions
27	<b>NE States Incident Commander</b> ➤ <b>Closing Remarks</b> • Terry sent a note from the RI governor - please thank the crews and the teams, thanks for all your help
28	<b>Next Scheduled Call - Date &amp; Time</b> • 1900, Tuesday.

MEETING INFORMATION			
<b>Date:</b>	08/24/2021	<b>Time:</b>	1900
<b>Call Details:</b>	Microsoft Teams Meeting		

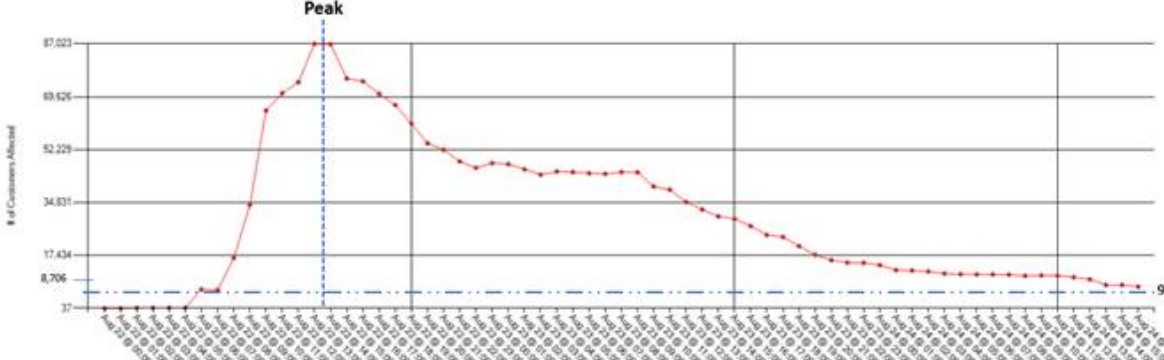


## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

KEY MEETING PARTICIPANTS (limited report out for this call)			
D = Delegate X = in attendance			
Name	Present	Name	Present
State Incident Commander/Mike McCallan	X	State Planning Section Chief/Ryan Constable	X
State Safety & Health Officer/Bob Preshong	X	State Liaison Officer/Sheri Givens	X
Control Center Lead/Mike Gallagher	X	Regulatory Liaisons, MA & RI/Kate Grant, Lynne Nadeau	X
State Operations Section Chief/Tanya Moniz-Witten	X	State Public Information Officer/Justin Drake	X
Substation Lead/Bob Brawley	X	Customer Contact Center Lead/Nancy Concemi	X
Transmission Restoration Lead/Andrew Schneller		Customer Engagement/	
External Line Resource Lead/Manjola Cronstrom	X	State Logistics Section Chief/Jorge Sousa	X
SERP Lead, Forestry/Seth Bernatchez	X	State Security Officer/John Jackson	X
SERP Lead, Storm Rooms/Kevin Hellmuth	X	IS Event Lead/Fran DiLeonardo	X
SERP Lead, Wires Down/Alex Bright	X	State HR Section Chief/Maria Marotta	X
SERP Lead, Damage Assessment/Emily Slack	X	State Finance Section Chief/Eric Gottlieb	X
State Environmental Officer/Pete Harley	X	Emergency Planning Support/Jane Becker	X
SERP Lead = State Emergency Response Process Lead			

#	Agenda Item																																			
1	<b>Safety Message – State Safety &amp; Health Officer</b> <ul style="list-style-type: none"><li>➤ Next few days will be very hot; tips to beat the heat; make sure we drink plenty of water; wear appropriate clothing; take micro breaks to make sure we’re not over exerting ourselves; signs of being affected by the heat can be the same as the signs of fatigue, confusion, being slow to react, slurring your words</li></ul>																																			
2	<b>Weather Forecast – State Incident Commander/DTN Representative</b> <p>SYNOPSIS: Quiet weather expected today and Wednesday, with some thunderstorms possible Thursday. Quiet weather returns Friday and Saturday.</p>																																			
3	<b>NE State Incident Commander</b> <ul style="list-style-type: none"><li>➤ <b>Define the Operational Period</b><ul style="list-style-type: none"><li>▪ Tuesday 0700 to Wednesday 0700</li></ul></li><li>➤ <b>Provide overview of the Emergency activities; current size and complexity</b><ul style="list-style-type: none"><li>▪ (95% restored will be 4,025 customers out)</li></ul></li></ul> <div><div><div>⌵ [6:37] Municipal Storm Summary By Town</div><div>Drag a column header here to group by that column</div><table><tr><th>Area</th><th>Peak Customers Affected</th><th>Current Customers Affected</th><th>Total Customers Restored</th><th>Total Customers Affected</th></tr><tr><td>Massachusetts</td><td>13,579</td><td>266</td><td>43,564</td><td>43,830</td></tr><tr><td>Rhode Island</td><td>73,605</td><td>5,550</td><td>114,447</td><td>119,997</td></tr><tr><td></td><td></td><td>5,816</td><td>158,011</td><td>163,827</td></tr></table></div><div><table><tr><th>Location</th><th>Peak</th><th>% of Peak Restored</th></tr><tr><td>Upstate NY</td><td>N/A</td><td>N/A</td></tr><tr><td>NE</td><td>93,653</td><td>93%</td></tr><tr><td>MA</td><td>13,505</td><td>100%</td></tr><tr><td>RI</td><td>80,516</td><td>92%</td></tr></table></div></div>	Area	Peak Customers Affected	Current Customers Affected	Total Customers Restored	Total Customers Affected	Massachusetts	13,579	266	43,564	43,830	Rhode Island	73,605	5,550	114,447	119,997			5,816	158,011	163,827	Location	Peak	% of Peak Restored	Upstate NY	N/A	N/A	NE	93,653	93%	MA	13,505	100%	RI	80,516	92%
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## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

	 <ul style="list-style-type: none"> <li>▪ *RI Peak Customer Outages – Sunday @ 1330 (95% of the customers restored by Tuesday @ 1330. 48 hours from the peak)</li> <li>➤ <b>Declare Event Level for both MA and RI</b> <ul style="list-style-type: none"> <li>▪ TYPE 3 RI (72-hour event) and back to normal operations in MA.</li> </ul> </li> <li>➤ <b>Identify Branches affected</b> <ul style="list-style-type: none"> <li>▪ RI Branches activated</li> </ul> </li> <li>➤ <b>Identify State EOC status and position activation</b> <ul style="list-style-type: none"> <li>▪ State EOC will remain activated.</li> </ul> </li> <li>➤ <b>Establish Emergency Objectives</b> <ul style="list-style-type: none"> <li>▪ Zero Safety Incidents during the event. <ul style="list-style-type: none"> <li>▪ Zero injuries, switching incidents and RTC's for all employees and contractors.</li> <li>▪ Zero injuries to the Members of Public.</li> </ul> </li> <li>▪ Continue effective communications with all customers and regulators during the event.</li> <li>▪ Refine and Update ETR's throughout the Operational period.</li> </ul> </li> </ul>
4	<b>State Safety &amp; Health Officer</b> <ul style="list-style-type: none"> <li>➤ No incidents today</li> </ul>
5	<b>Control Center Lead</b> <ul style="list-style-type: none"> <li>➤ All Sub transmission restored</li> <li>➤ 2 feeders left with mainline out of service</li> </ul>
6	<b>State Operations Section Chief</b> <ul style="list-style-type: none"> <li>➤ One non preventable RTC; parked company vehicle, employee was outside the vehicle, vehicle was hit by member of the public</li> <li>➤ Hope to hit 95% restored in RI in the next 1-2 hours</li> <li>➤ Expect to be almost fully restored by the morning</li> <li>➤ 13 critical customers out of service</li> <li>➤ 52 outages &gt;24 hrs duration</li> <li>➤</li> </ul>
7	<b>Substation Lead</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>
8	<b>Transmission Restoration Lead</b> <ul style="list-style-type: none"> <li>➤</li> </ul>
9	<b>External Line Resource Lead</b> <ul style="list-style-type: none"> <li>➤ No further crew movement</li> <li>➤ Team is on standby to support</li> </ul>
10	<b>SERP Lead, Forestry</b> <ul style="list-style-type: none"> <li>➤ No exceptions</li> </ul>

## TS Henri August 22-25, 2021 Storm RI 90 Day Report Appendix A

11	<b>SERP Lead, Storm Rooms</b> ➤ No exceptions
12	<b>SERP Lead, Wires Down</b> ➤ No exceptions
13	<b>SERP Lead, Damage Assessment</b> ➤ Completed work on single no power and in-service calls ➤ All DA resources released
14	<b>State Environmental Officer</b> ➤ 2 new transformer oil spills ➤ 11 total transformer oil spills
15	<b>State Planning Section Chief</b> ➤ No exceptions
16	<b>State Liaison Officer</b> ➤ No exceptions
17	<b>Regulatory Liaison, MA &amp; RI</b> ➤ No exceptions for MA or RI
18	<b>State Public Information Officer</b> ➤ Total of 49 media inquiries ➤ Press release ready for when RI hits 95% restored ➤ Worked with social media team on restoration messaging rest efforts
19	<b>Customer Contact Center Lead</b> ➤ No exceptions
20	<b>Customer Engagement</b> ➤
21	<b>State Logistics Section Chief</b> ➤ All base camp crews are now in hotels ➤ Twin River staging site is shutting down ➤ Campers being removed from base camp ➤ Still providing meals at base camp ➤ Getting lot of good press on the staging site, link to article, a lot of good press ➤ <a href="https://gridhome.nationalgrid.com/news/109173/national-grid-s-ninigret-base-camp-elevates-restoration-services">https://gridhome.nationalgrid.com/news/109173/national-grid-s-ninigret-base-camp-elevates-restoration-services</a>
22	<b>State Security Officer</b> ➤ No exceptions
23	<b>IS Event Lead</b> ➤ No exceptions
24	<b>State HR Section Chief</b> ➤ No exceptions
25	<b>State Finance Section Chief</b> ➤ No exceptions

TS Henri August 22-25, 2021 Storm RI 90 Day Report  
Appendix A

26	<b>Emergency Planning Support</b> <ul style="list-style-type: none"><li>➤ Thank you to those who have submitted checklists already</li><li>➤ Any questions on submitting checklists, let Jane know</li></ul>
27	<b>NE States Incident Commander</b> <ul style="list-style-type: none"><li>➤ <b>Closing Remarks</b><ul style="list-style-type: none"><li>• Thank you so much to all</li><li>• We started Wednesday night, the days have gone by very quickly; a lot of effort has gone into this restoration; confident we will soon pass 95% and move to cleanup</li></ul></li></ul>
28	<b>Next Scheduled Call - Date &amp; Time</b> <ul style="list-style-type: none"><li>• Last Scheduled Call</li></ul>

## **Appendix B**

Please see the Excel version of Appendix B.

## **Appendix C**

Please see the Excel version of Appendix C.

## **Appendix D**

Please see the Excel version of Appendix D.

## **Appendix E**

Please see the Excel version of Appendix E.