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Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect March 10, 2004, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
TOC	24	N/A
A/15	7 and 13	N/A
M/1	59	N/A

Verizon is introducing two new feature packages for business customers who purchase the Unlimited Local and Toll Usage for Business plan (marketed as "Freedom"). Customers purchasing the plan will be able to choose one of two feature packages as follows:

- Feature Package 1 includes Call Forwarding, Call Waiting and Three-Way Calling. The customer can select any single feature, any combination of two features, or all three features in this package.
- Feature Package 2 includes Caller ID or Call Waiting ID with Name and Voice Messaging Service.

In addition, WorkSmart customers will have the option to remove the WorkSmart Package and subscribe to the Unlimited Local and Toll Usage for Business Plan and Feature Package 1

or Feature Package 2 prior to the expiration of the WorkSmart commitment period without incurring termination liability charges.

Verizon certifies that the rates for Unlimited Local and Toll Usage for Business Feature Packages 1 and 2 are not less than the Long-run Incremental Cost of providing the packages.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Verizon Rhode Island

Verizon Unlimited Local and Toll Usage For Business Feature Package 1
Verizon Unlimited Local and Toll Usage for Business Feature Package 2

Tariff Filing Support Package

February 9, 2004

Unlimited Local and Toll Usage for Business Feature Package 1 and Unlimited Local and Toll Usage for Business Feature Package 2

Tariff Filing Support Package

Service Description:

Verizon Rhode Island (“Verizon RI”) is introducing two new service offerings: Unlimited Local and Toll Usage for Business Feature Package 1 and Unlimited Local and Toll Usage for Business Feature Package 2. Unlimited Local and Toll Usage for Business Feature Package 1 includes Call Forwarding, Call Waiting and 3-Way Calling. A customer may choose any single feature, a combination of any two of the features or all three features in the package.

Unlimited Local and Toll Usage for Business Feature Package 2 includes Caller ID, Call Waiting ID with Name and Voice Messaging Service (VMS). The customer can choose either of the Caller ID Features and/or VMS.

No Service and Equipment (connection) Charges apply for these packaged offerings, and the packages are available only to one-party Business Basic Exchange and Centrex Plus customers who subscribe to Unlimited Local and Toll Usage for Business. The packages must be provided on the same telephone lines as the Unlimited Local and Toll Usage for Business plan.

WorkSmart termination liability charges will be waived for customers who disconnect their existing WorkSmart package prior to the expiration of their WorkSmart term agreement and purchase Unlimited Local and Toll Usage for Business Feature Package 1 or Unlimited Local and Toll Usage for Business Feature Package 2.

Unlimited Local and Toll Usage for Business Feature Package 1 and Unlimited Local and Toll Usage for Business Feature Package 2 are available for resale.

Rate Development:

The target market for these offerings are new and existing business Unlimited Local and Toll Usage for Business customers with 2-10 lines.

The Unlimited Local and Toll Usage for Business Feature Packages are offered on a month-to-month basis and no termination charges apply when a customer removes the package. The proposed monthly rates are:

	FP 1 Proposed Rate	FP 2 Proposed Rate
Unlimited Local and Toll Usage for Business Feature Package Monthly Rate	\$7.00	\$8.00

Verizon certifies that the rates for Unlimited Local and Toll Usage for Business Feature Packages 1 and 2 are not less than the Long-run Incremental Cost of providing the packages.

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15. Service Packages
15.5 WorkSmart Packagessm

15.5.1 Description	
A.	WorkSmart, which is offered subject to the availability of suitable facilities, provides business customers with the option to subscribe to one of the following feature packages and provides discounts to subscribers who commit to a 12, 24, or 36-month commitment period. <ol style="list-style-type: none"> 1. Feature Pkg. 1— Call Waiting, Call Forwarding, Caller ID 2. Feature Pkg. 2— Call Waiting, Call Forwarding, Three-way Calling, Caller ID 3. Feature Pkg. 3— Call Forwarding, Three-way Calling, Caller ID 4. Feature Pkg. 4— Call Forwarding, Call Waiting, Three-way Calling, Call Waiting ID with Name 5. Feature Pkg. 5— Call Waiting, Three-way Calling, Call Waiting ID with Name 6. Feature Pkg. 6— Call Forwarding, Call Waiting, Call Waiting ID with Name
B.	WorkSmart is offered subject to the following conditions. <ol style="list-style-type: none"> 1. WorkSmart is not available to customers who have analog or digital Centrex, ISDN, or PBX trunks. 2. WorkSmart is not available with temporary suspension of service. 3. WorkSmart is available only with touch-tone service.
C.	WorkSmart is available only to customers who utilize the Telephone Company as their local service provider, and whose basic service is provided over the Telephone Company's access lines.

15.5.2 Regulations	
A.	Termination Liability — For a customer who terminates service prior to the expiration of the commitment period and does not reconnect service at another business location prior to the end of the commitment period the following termination liability applies. <ol style="list-style-type: none"> 1. Up to 2 months—None. 2. Between 2 months and the end of the contract period a termination fee will be applied. 3. Termination liability will not apply when the customer subscribes to Digital Centrex Service prior to the expiration of his WorkSmart commitment period. 4. Termination liability will not apply when a customer changes to a different WorkSmart package. 5. The termination liability does not apply when a WorkSmart customer removes the WorkSmart Package and subscribes to the Unlimited Local and Toll Usage for Business plan and Feature Package 1 or Feature Package 2 prior to the expiration of his WorkSmart commitment period.

(N)
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 (N)

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Theresa L. O'Brien
Vice President Regulatory-RI

Verizon New England Inc.

15. Service Packages

15.8 Unlimited Local and Toll Usage for Business

15.8.2 Regulations	
J.	Customers may discontinue the package at any time upon request to the Company.
K.	Unlimited Local and Toll Usage for Business applies to voice traffic only.

15.8.3 Optional Feature Packages	
A.	The following optional feature packages are available to customers that subscribe to the Unlimited Local and Toll Usage for Business plan.
B.	Customers that subscribe to the Unlimited Local and Toll Usage for Business plan may order Feature Package 1 and Feature Package 2 subject to the availability of facilities.
C.	Feature Package 1 includes Call Forwarding, Call Waiting and Three-Way Calling. The customer can select any single feature, any combination of two features, or all three features in this package. All existing restrictions and regulations for the individual features will apply.
D.	Feature Package 2 includes Caller ID or Call Waiting ID with Name. All existing restrictions and regulations for the individual features will apply.
E.	The optional feature packages must be on the same line as the Unlimited Local and Toll Usage for Business plan.

(N)
 (N)
 (N)

15.8.4 Application of Rates and Charges	
A.	The Unlimited Local and Toll Usage for Business monthly rate applies in addition to and does not include a Basic Exchange Dial Tone Line or Digital Centrex Plus line.
B.	Service and Equipment Charges do not apply to an existing customer who chooses to add Unlimited Local and Toll Usage for Business to their line or changes the class of service from Basic Exchange Business 1-Party Unlimited usage service (Part A, Section 5.1) to enroll in Unlimited Local and Toll Usage for Business.
C.	The monthly rates for the optional Feature Packages 1 and 2 are in addition to the monthly rates for the Unlimited Local and Toll Usage for Business plan.

(T)
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1. Exchange and Network Services
1.15 Service Packages

1.15.6 Package Bonus Discount				
ID	Service Category	Rate Element	Rate	USOC
	Package Bonus Discount	Discount – Residence – Monthly – Per eligible service	20%	

1.15.7 Unlimited Local Usage for Business				
ID	Service Category	Rate Element	Rate	USOC
	Unlimited local usage for business	Per Exchange Access Line – Monthly	18.50	
		Per Digital Centrex Plus Access Line – Monthly	18.50	

1.15.8 Unlimited Local and Toll Usage for Business				
ID	Service Category	Rate Element	Rate	USOC
	Unlimited local and toll usage for Business	Per Exchange Access Line – Monthly	25.00	
		Per Digital Centrex Plus Access Line – Monthly	25.00	
	Optional Feature Packages	Feature Package 1 – Per Line – Monthly	7.00	(N)
		Feature Package 2 – Per Line – Monthly	8.00	(N)

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