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Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect November 7, 2004, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
TOC	57 and 70	N/A
H/5	N/A	17 through 19
M/8	N/A	64

With this filing, Verizon RI introduces Centrex CallMAXsm Service to Rhode Island. CallMAX Service is designed to meet Centrex clients' growing requirements for mobility in the workplace and allow employees to be in communication with the office at all times. CallMAX Service combines the features and functionality of Centrex service with Advanced Intelligent Network (AIN) applications to allow individual subscribers to customize services to meet their unique requirements and needs. CallMAX Service is comprised of CallMAX Basic Service and two optional features - CallMAX Locator Service and CallMAX Cellular Service.

Verizon certifies that the rates for CallMAX Service are not less than the Long-run Incremental Cost of providing CallMAX Service.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Centrex CallMAXsm Service

VERIZON Rhode Island

TARIFF FILING SUPPORT PACKAGE

October 2004

**Centrex CallMAX Service
Verizon Rhode Island**

Tariff Filing Support Package

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Centrex CallMAXsm Service

SECTION 1: SERVICE DESCRIPTION

Centrex CallMAXsm Service is designed to meet Centrex clients' growing requirements for mobility in the workplace and allow employees to be in communication with the office at all times. CallMAX Service combines the features and functionality of Centrex service with Advanced Intelligent Network (AIN) applications to allow individual subscribers to customize services to meet their unique requirements and needs. Centrex CallMAX Service is currently available in Massachusetts, New York, New Jersey, Virginia, Pennsylvania, Delaware, Maryland and the District of Columbia.

CallMAX Basic Service

CallMAX Service includes CallMAX Basic Service, which provides Call Preview and Priority Screening. Call Preview sends all calls to the originally dialed Centrex number. The called party may receive Call Waiting tones, distinctive ringing and calling number displays to alert them to the pending call. Priority Call Screening provides subscribers with the ability to filter incoming calls based on a Priority Callers list that they establish. When activated, Priority Call Screening allows only callers on the Priority Caller list to be delivered to the called number. Other callers are routed to a voice mailbox. When the service is deactivated, all calls are delivered to the subscriber's Centrex number.

CallMAX Basic Service allows a subscriber to establish a Priority Caller list, change passwords, create priority PIN codes, and activate or deactivate the service. Customers manage their CallMAX Service by using either a touch-tone phone or a PC via a Web interface. Through the web interface, CallMAX subscribers gain access to the ICAS (Internet Customer Access Server).

Optional Services

CallMAX service has two optional services associated with it as follows:

CallMAX Locator Service allows end users to set up and activate network routing profiles that redirect calls (dialed to their Centrex line) to other locations. End users may direct their incoming calls to “follow them” to work, home or on the road. When Locator Service is activated, it will attempt to complete incoming calls to telephone numbers that the end user has specified. Locator Service may be activated for a specified period of time or until the user chooses to turn it off. Locator Service may be activated or deactivated using the touch-tone access option or the ICAS Web interface. Subscribers may also activate Priority Call Screening to manage Locator Service calls.

CallMAX Cellular Service forwards incoming calls directly to the subscriber’s cellular telephone number when the feature is activated. If the end user is on the phone, CallMAX Cellular Service forwards the call to the end user’s business voice mailbox. Cellular Service may be turned on or off from any touch-tone phone, including the subscriber’s cell phone, or by using the ICAS Web Interface. Cellular Service is activated until the user turns it off. Subscribers may also activate Priority Call Screening to manage CallMAX Cellular Service calls.

In order to subscribe to the CallMAX optional services, a customer must also subscribe to CallMAX Basic Service.

CallMAX Feature Package Discount

Subscribers to CallMAX Basic Service who also subscribe to the optional features are offered a discount if they subscribe to both features.

SECTION 2: RATE STRUCTURE

Service Item	Non Recurring Rate	Recurring Rate
CallMAX Basic Service	\$7.50	\$3.50
CallMAX Locator Service	\$7.50	\$1.00
CallMAX Cellular Service	\$7.50	\$.75
CallMAX Feature Package Discount (includes Basic, Locator, and Cellular Services)	\$7.50	\$4.50

Verizon certifies that the rates for CallMAX Service are not less than the Long-run Incremental Cost of providing CallMAX service.

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(N)

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5. Digital Centrex Services

5.3 CallMAXsm Service

(N)

5.3.1 General	
A.	CallMAX Service links the features and functionality of Centrex service with Advanced Intelligent Network (AIN) applications to allow each individual subscriber to customize services to fit their individual needs. Customers manage their CallMAX Services via either a touch-tone phone or their PC through a Web interface.

5.3.2 Definitions	
A.	Internet Customer Access Server (ICAS) – Verizon hosted Internet web site that allows subscribers to log in and manage their CallMAX Services.
B.	Call Preview – This function will send all calls to the original dialed number. The called party may receive call waiting tones, distinctive ringing, and calling number displays on their telephone to alert them to the pending call. Functionality varies, based on the type of Centrex and CPE utilized by the subscriber.
C.	Priority Call Screening – This function allows subscribers to filter incoming calls to their number based on a Priority Callers list that they establish. If the service is active, only callers on the list will be delivered to their desktop. All other callers will be sent to their voice mailbox.

5.3.3 Description	
A.	CallMAX Service includes CallMAX Basic Service which provides Call Preview and Priority Call Screening as well as access to the Internet Customer Access Server (ICAS) and the Touch-Tone service management systems. CallMAX Basic Service is a prerequisite to subscription to CallMAX optional services (CallMAX Locator Service and CallMAX Cellular Service).
B.	CallMAX Basic Service allows a subscriber to establish a Priority Caller list, change passwords, create priority PIN codes, and activate or deactivate the service. When the service is activated, only the callers on the Priority Callers list will be delivered directly to the subscriber's Centrex line. Callers who are not on the Priority Caller list will be routed to the subscriber's voice mailbox. When the service is deactivated, all calls are delivered to the subscriber's Centrex number.

5.3.4 Optional Services	
A.	CallMAX Locator Service allows end users to set up and activate network routing profiles that redirect calls (dialed to their Centrex line) to other locations.
1.	When Locator Service is activated, the service will attempt to complete incoming calls to multiple telephone numbers that the end user has specified.
2.	Locator Service may be activated for a specified period of time or until the user chooses to turn it off. Locator Service may be activated or deactivated using either the ICAS site or touch-tone access options.

(N)

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5. Digital Centrex Services

5.3 CallMAXsm Service

(N)

5.3.4 Optional Services	
A.	Continued
3.	Subscribers may also activate Priority Call Screening when CallMAX Locator Service is activated.
B.	CallMAX Cellular Service forwards incoming calls directly to the subscriber's cellular telephone number when the feature is activated. If the end user is on the cellular phone, CallMAX Cellular Service forwards the call to the end user's business voice mailbox. Cellular service may be turned on or off from any Touch-Tone phone, including the subscriber's cell phone, or by using the ICAS Web Interface. Cellular service is activated until the user turns it off.
1.	Subscribers may also activate Priority Call Screening with CallMAX Cellular Service.

5.3.5 Regulations	
A.	CallMAX Basic Service is available only to Telephone Company business customers with a Verizon Centrex system. The term "Centrex" is used generically to include tariffed and custom Centrex, Intellipath, Centrex Plus and any other compatible forms of engineered Centrex service.
B.	The CallMAX subscriber must provide a centralized voice mailbox for final destination routing of calls handled by CallMAX Services. The voice mailbox may be company-provided or subscriber-provided. The subscriber is responsible for any charges associated with call delivery to the selected voice mail system.
C.	CallMAX is furnished subject to the availability of suitable facilities.
D.	CallMAX Basic Service is a prerequisite to subscription to CallMAX optional services (CallMAX Locator Service and CallMAX Cellular Service).
E.	Subscribers are responsible for updating and administering their CallMAX Service profile and the activation/deactivation of the services.
F.	Calls forwarded on the telephone network will be charged in accordance with the normal local and toll rates established by the subscriber's carriers. This applies to calls carried by both landline and cellular carriers.
G.	CallMAX subscribers using the ICAS must have access to the Internet via a standard Web browser.
H.	Subscribers are responsible to notify their selected local and interexchange carriers of initiation or changes in their CallMAX Services to insure proper billing.
I.	CallMAX Basic Service includes CallMAX Call Preview/Priority Call Screening as well as access to the ICAS and touch tone systems for service management.
J.	Caller ID, Call Waiting ID With Name and Distinctive Ringing services, as described elsewhere in this tariff, are included in the CallMAX Basic Service rate. The subscriber is responsible for the purchase of compatible customer premises equipment where required.
K.	When CallMAX Locator Service is activated, incoming calls to the Centrex station will be forwarded in accordance with the user's active profile.

(N)

Effective: November 7, 2004

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Verizon New England Inc.

5. Digital Centrex Services

5.3 CallMAXsm Service

5.3.6 Application of Rates and Charges	
A.	Rates and charges for CallMAX Service apply in addition to all other applicable Centrex rates and charges.
1.	Service & Equipment charges apply to establish CALLMAX Basic and when optional feature packages are subscribed to separately from the initial order.
2.	Monthly Rates apply on a per line basis.
B.	The CallMAX Feature Package Discount is a discounted rate which applies to customers who subscribe to CallMAX Basic Service, and both of the CallMAX optional features (Locator Service and Cellular Service).

(N)

(N)

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8. Centrex Service
8.5 Digital Centrex Services

(N)

8.5.3 CallMAXsm Service				
ID	Service Category	Rate Element	Rate	USOC
	CallMAX Basic Service	S&E – Per Line	7.50	3DF
		Monthly – Per Line	3.50	3DF
	CallMAX Optional Features	Locator Service – S&E – Per Line	7.50	FM9CX
		Locator Service – Monthly – Per Line	1.00	FM9CX
		Cellular Service – S&E – Per Line	7.50	F9WCX
		Cellular Service – Monthly – Per Line	0.75	F9WCX
	CallMAX Feature Package Discount	S&E – Per Line	7.50	MUM3P
		Monthly – Per Line	4.50	MUM3P

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