



**Theresa L. O'Brien**  
Vice President – Regulatory Affairs

234 Washington Street  
Providence, RI 02903

Phone 401 525-3060  
Fax 401 525-3064  
theresa.obrien@verizon.com

April 29, 2005

Ms. Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect May 29, 2005, tariff material consisting of:

**RI PUC No. 15**

<b>Part/Section</b>	<b>Revision of Page(s)</b>	<b>Original of Page(s)</b>
A/1	19	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) adds tariff language clarifying Verizon Rhode Island’s liability for damages or injuries as a result of customer-provided power supplies.

This filing is administrative in nature and has no effect on rates.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachment

**1. Tariff Information and General Regulations**

**1.4 Responsibility of the Telephone Company**

<b>1.4.3 Liability</b>	
<b>E.</b>	The Telephone Company is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.
<b>F.</b>	The Telephone Company is not responsible to the customer, authorized user, joint user, sharer of service, or patron of a reseller for injuries or damages to persons or property arising from the existence of a customer-provided power supply.

(N)  
(N)

<b>1.4.4 Failure of Service</b>	
<b>A.</b>	For any complete failure of local exchange service continued more 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.
<b>B.</b>	Allowance for interruptions of private line services involving tie lines (Private Line Type 2001B), extension line service (Private Line Type 2001A) or foreign exchange service (Private Line Type 2006) and other private line services is provided in accordance with the regulations in Part B.
<b>C.</b>	Allowance for interruptions of Dedicated Toll Free Service (DTFS) is specified in Section 11.

<b>1.4.5 Installation Warranty</b>	
<b>A. Residence Service—</b>	The Telephone Company assures that when a residence customer orders a network access line, service will be installed on the agreed upon scheduled date.
<b>1.</b>	If service has not been installed on that date due to Telephone Company reasons, the customer will receive a credit in the amount of the total of one month of recurring rates for any basic exchange, auxiliary exchange, Selective Calling and Rhode Island Statewide Call Plan services that the customer initially ordered.
<b>a.</b>	The customer can only receive one credit per installation

<b>1.4.6 Customer Satisfaction Guarantee</b>	
<b>A.</b>	This guarantee provides a credit on the Telephone Company bill to residence and business customers (including PBX) who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
<b>1.</b>	<b>Custom Calling—</b> Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line and Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling
<b>2.</b>	<b>Phonesmart—</b> Caller ID, Busy Redial
<b>3.</b>	<b>Distinctive Ring</b>

Effective: May 29, 2005

Vice-President Regulatory-RI