

May 23, 2012

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket Nos. 4251 & 4252 – Soft-Off Policy  
Response to Record Request**

Dear Ms. Massaro:

Enclosed are ten (10) copies National Grid's<sup>1</sup> response to a Record Request issued at the Commission's Evidentiary Hearing on May 4, 2012 in the above-captioned dockets.

Thank you for your attention to this transmittal. If you have any questions regarding this filing, please feel free to contact me at 401-784-7288.

Very truly yours,



Jennifer Brooks Hutchinson

Enclosures

cc: Dockets 4251 & 4252 Service Lists  
Leo Wold, Esq.  
Steve Scialabba, Division  
James Lanni, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

Record Request #1

Request:

Please indicate how many soft-off accounts have a protected customer status?

Response:

The Company matched a list of current gas and electric soft-off status meters (approximately 12,000) with a list of protected customers (approximately 81,000), and then matched these two lists by the building/premise at which both conditions exist. This analysis yielded a total of 26 active protected accounts in multi-unit buildings that also have a soft-off meter.

Prepared by or under the supervision of: Jeffrey P. Martin