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*ADMITTED TO PRACTICE IN
RHODE ISLAND & MASSACHUSETTS

September 14, 2011

Ms. Luly Massaro, Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: *United Water Rhode Island, Inc.*
Docket No. 4255

Dear Ms. Massaro:

Enclosed please find an original and nine (9) copies of the following:

1. United Water Rhode Island, Inc.'s response to the Division of Public Utilities and Carriers' Seventh Set of Data Requests.
2. United Water Rhode Island, Inc.'s response to the Division of Public Utilities and Carriers' Eighth Set of Data Requests.
3. United Water Rhode Island, Inc.'s supplemental response to the Division of Public Utilities and Carriers' Data Request, 4-6.

Please note that electronic versions of these documents have been sent to the service list.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact me.

Sincerely,



Joseph A. Keough, Jr.

Enclosures

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4255

Response of United Water Rhode Island, Inc.
To The Division of Public Utilities And Carriers'

Data Requests

Set 7

Div. 7-1: Please identify the system maximum day and peak hour demands for the period 2006 – 2011.

RESPONSE:

Please see the table below

Year	Date	Max Day (Gals)	Peak Hour (Gals)
2011	7/30/2011	5,711,000	570,350
2010	7/10/2010	6,547,000	650,690
2009	8/16/2009	5,232,000	460,360
2008	7/20/2008	6,763,000	671,300
2007	8/4/2007	5,911,000	578,540
2006	8/2/2006	5,612,000	652,300

Prepared by: Knox

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4255

Response of United Water Rhode Island, Inc.
To The Division of Public Utilities And Carriers'
Data Requests

Set 7

Div. 7-2: Please identify CIAC by service (i.e., resale, wholesale, private/public fire) and facility type (mains, services, hydrants).

RESPONSE: The Company does not keep CIAC records by service type (resale, wholesale, private/public fire, etc.) so it cannot provide an answer to the first part of the data request. As of 12/31/10 the entire CIAC amount of \$3,074,583 is for contributed mains (Plant Account 343).

Prepared by: Michaelson

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4255

Response of United Water Rhode Island, Inc.
To The Division of Public Utilities And Carriers'
Data Requests
Set 8

Div. 8-1: Please identify the amount included in budgeted rate year M&S Fees for STIP or other incentive compensation expense. (If other than STIP, please provide a detailed description similar to that provided in Div. 2-17 for the STIP.) Identify the portion of the total incentive compensation expense attributable to meeting financial goals.

RESPONSE: The amount included in the budgeted rate year M&S Fees for STIP, LTIP (Long Term Incentive Plan) and Nonexempt Bonus Plans total approximately \$26,000, of which approximately \$17,000 is attributable to meeting financial goals.

Please refer to attachments labeled "Schedule DIV 8-1 Attachment-LTIP" and "Schedule DIV 8-1 Attachment-Nonexempt Bonus" for detailed descriptions of each respective plan.

Prepared by: Lippai



Long Term Incentive Plan

PLAN DOCUMENT

AS AMENDED EFFECTIVE JANUARY 2011

LONG TERM INCENTIVE PLAN

1. OBJECTIVES

- 1.1. Provide a long-term incentive plan that will instill a strong corporate identity based on teamwork and entrepreneurial spirit among the participants, as well as to drive the achievement of United Water Inc.'s growth and financial objectives.
- 1.2. Provide a strong financial incentive to aid in retention of Key Management through capital accumulation.
- 1.3. Provide a balance with other short-term incentive plans though a longer term perspective (three year cycle).

2. DEFINITIONS

- 2.1. Base Salary: The fixed component of compensation that is in effect as of the end of the Plan Cycle (the salary in effect at the time of a qualifying termination) that is used to determine an award under the Plan.
- 2.2. Board: The Board of Directors of United Water Inc.
- 2.3. Change of Control: The consummation of any of the following events: a reorganization, merger, or consolidation of the Company with respect to which persons who were shareholders of the Company immediately prior to such reorganization, merger, or consolidation, do not immediately thereafter own, directly or indirectly, more than 50% of the combined voting power entitled to vote the Company's then outstanding voting securities; or a liquidation or dissolution of the Company or the sale of all or substantially all of the assets of the Company.
- 2.4. Chief Executive Officer or "CEO": The top officer of United Water Inc.
- 2.5. Code Section 409A: Section 409A of the Internal Revenue Code of 1986, as amended, and the Treasury regulations and other guidance issued thereunder.
- 2.6. EBITDA: Earnings Before Interest, Taxes, Depreciation, and Amortization.
- 2.7. Eligible Employee: Any employee of United Water Inc in salary grade 22 through 24 (excluding expatriates).
- 2.8. Final Performance Unit Value: The value of each Performance Unit once the Performance Score has been applied.
- 2.9. Participant: An eligible employee who has been selected to participate in the Plan and who is eligible to receive an award under the Plan.
- 2.10. Performance Factor: A multiplier applied to the overall level of achievement on all performance measures to result in the Performance Score; utilized to determine the value of a Performance Unit based on overall performance.
- 2.11. Performance Measures: Corporate financial measures as established by the CEO and Board of Directors, the attainment of which will be the basis for granting an award under the Plan.



LONG TERM INCENTIVE PLAN

PLAN DOCUMENT

- 2.12. Performance Score: The total of the three weighted Corporate Performance Measures achieved at the end of each Plan Cycle.
- 2.13. Performance Unit or "Unit": A single Unit of award valued at \$100 at the beginning of the Plan Cycle.
- 2.14. Plan: The United Water Resources' Long-term Incentive Plan or the "Plan" as set forth herein and as it may be amended from time to time.
- 2.15. Plan Cycle: The three-year performance period that begins on January 1 of the first year and ends on December 31 of the third year.
- 2.16. ROCE: Return on Capital Employed.
- 2.17. Target Award: The value of Performance Units that a Participant qualifies to receive, assuming that a 100% performance level is achieved on each of the assigned Performance Measures.
- 2.18. United Water: United Water Inc. or the "Company".

3. PARTICIPATION

- 3.1. Participation is limited to Eligible Employees.
- 3.2. Additional Participants or management levels may be added in the future, at the discretion of the CEO and approved by the Board
- 3.3. Eligible Employees who are hired in the first six months of the Plan Cycle may participate in the cycle which began in the year in which they are hired.

4. PERFORMANCE MEASURES

- 4.1. The CEO, in conjunction with the Board of Directors, will establish the performance measures for each Plan Cycle .
- 4.2. Performance Measures will consist of Corporate EBITDA, ROCE and Net Result. The CEO may change the Performance Measures on an as-needed basis, consistent with the Company's Medium Term Plan.
- 4.3. Each of the Corporate Performance Measures will be weighted according to the following table:

EBITDA	ROCE	Net Result
40%	20%	40%

- 4.4. Threshold performance has been established at 80% of targeted results and equates to a Performance Factor of 30%. Maximum performance has been established at 120% of targeted results and equates to a Performance Factor of 200%.
- 4.5. In calculating performance for award determination, extraordinary expenses and/or financial gains may be excluded by the Board or it's designates, at its sole and final discretion.

5. PERFORMANCE UNIT VALUATION



LONG TERM INCENTIVE PLAN

PLAN DOCUMENT

- 5.1. Participants will be granted Performance Units at the beginning of each Plan Cycle with an initial value of \$100 per share.
- 5.2. Performance Units will be valued at the end of the Plan Cycle based on overall performance results.
- 5.3. The CEO may make further adjustment to the value of each Performance Unit based on extraordinary and unanticipated results, if warranted.

6. TARGET AWARDS

- 6.1. For purposes of determining the number of Performance Units each Participant is eligible to receive, Target Awards have been established as percentage of the Participant's LTIP Cycle-ending Base Salary based on Level/Grade.
- 6.2. Participants hired during the first six months of the Plan Cycle will be eligible to receive an award under the Plan at the full grant without proration.
- 6.3. Participants promoted into positions with a different LTIP level after the first six months of the cycle will receive a prorated target based on length of time in each position.
- 6.4. The threshold level of performance has been set at 80% achievement of each the Performance Measures. No awards will be earned if actual performance is below the threshold. At threshold, a participant would be eligible for 30% of the Target Award.
 - The maximum level of performance has been set at 120%. At maximum, a participant would be eligible for 200% of the Target Award.

7. AWARD CALCULATIONS

- 7.1. Each Performance Unit will be valued at \$100 as of the date of the grant.
- 7.2. A Performance Score will be calculated as the total of the three weighted Corporate performance measures and converted to Performance Factors according to the table below.



LONG TERM INCENTIVE PLAN

PLAN DOCUMENT

Performance Factor Table

Perf. Score	Perf. Factor
<80%	0.0%
80%	30.0%
81%	35.8%
82%	41.3%
83%	46.5%
84%	51.4%
85%	56.0%
86%	60.3%
87%	64.4%
88%	68.2%
89%	71.8%
90%	75.2%
91%	78.4%
92%	81.4%

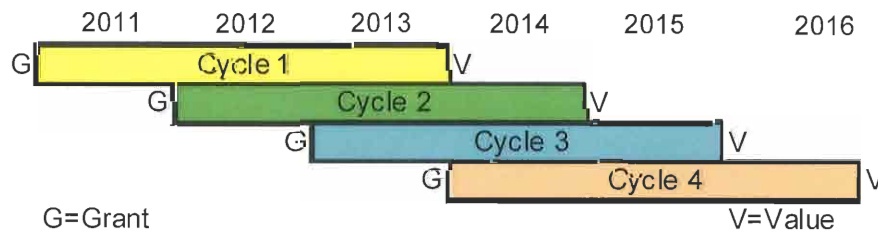
Perf. Score	Perf. Factor
93%	84.3%
94%	86.9%
95%	89.5%
96%	91.8%
97%	94.1%
98%	96.2%
99%	98.1%
100%	100.0%
101%	103.5%
102%	107.2%
103%	111.0%
104%	114.9%
105%	118.9%
106%	123.1%

Perf. Score	Perf. Factor
107%	127.5%
108%	132.0%
109%	136.6%
110%	141.4%
111%	146.4%
112%	151.6%
113%	156.9%
114%	162.5%
115%	168.2%
116%	174.1%
117%	180.3%
118%	186.6%
119%	193.2%
120% +	200.0%

- 7.3. The Performance Factor Table is based on a curvilinear schedule.
- 7.4. The Unit Value is then adjusted by the Performance Factor to result in a Final Unit Value
- 7.5. The CEO will approve a Segment Modifier to be applied to the Performance Unit Value based on overall Corporate performance, with the result being the Final Performance Unit Value.
- 7.6. The CEO will determine the final grants of awards under the Plan for each Plan Cycle.
- 7.7. An example of the award calculation is contained in *Attachment A*.

8. VESTING OF AWARDS

- 8.1. Performance Units cliff vest on the final day of the third anniversary year of the grant date.



- 8.2. If a Change of Control results in the termination of the Plan, all unvested Units immediately vest.
- 8.3. The Board shall have the right to approve accelerated vesting for an individual Participant in any instances at its sole discretion.



LONG TERM INCENTIVE PLAN

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9. AWARD DISTRIBUTIONS

- 9.1. Distribution will occur following the end of the Plan Cycle once the performance results have been confirmed and the payments approved by the Board.
- 9.2. Payment of the value of vested Performance Units shall be made in a lump sum or deferred pursuant to Section 9.4, if applicable, on or about June 1 of the calendar year immediately following the end of the Plan Cycle; provided, however, that in no event shall such payments be made later than the last day of the calendar year immediately following the end of the Plan Cycle..
- 9.3. Except as provided in Section 10, Participants must be actively employed by the Company as of the last day of the Plan Cycle to receive a payment under the Plan.
- 9.4. Subject to the Board's sole discretion, awards otherwise payable under the Plan may be deferred under a nonqualified deferred compensation plan established in accordance with Code Section 409A.
- 9.5. Payment of Performance Unit awards will not be made with respect to awards in any Plan Cycle in which United Water does not meet the threshold level of Corporate financial performance.

10. SPECIAL DISTRIBUTIONS

- 10.1. Death: In the event of a Participant's death while actively employed by United Water, all of the Participant's Performance Units will automatically vest and a prorated payment, based on the number of completed months of active service in the cycle, will be made to the designate beneficiary(ies). The value of all vested Units within his/her account shall be paid out in a lump sum by March 15 of the calendar year immediately following the calendar year of the Participant's death.
- 10.2. Upon the termination of a Participant as a result of total disability (as determined by the Board in its sole discretion) while actively employed by United Water, or in the event of the Participant's retirement from the Company, all of the Participant's accrued Performance Units will automatically vest and a prorated payment, based on the number of completed months of active service in the cycle, will be made. The value of all vested Units within his/her account shall be paid out in a lump sum on the 90 day following the date of the Participant's termination or retirement, as applicable or, if earlier, March 15 of the calendar year immediately following the calendar year of such termination or retirement; provided that, in the case of a Participant who is a specified employee within the meaning of Code Section 409A, payment shall not be made before the first day of the seventh (7th) month following such Participant's termination or retirement or, if earlier, the date of the Participant's death.
- 10.3. Change of Control: If a Change of Control results in the termination of the Plan, all Units shall immediately vest. If the Change of Control constitutes a change in control within the meaning of Code Section 409A, and payment of the value of all Performance Units within a Participant's account shall be paid in a lump sum as soon as practicable, subject to the timing and other restrictions set forth in Code Section 409A (including, but not limited to Treas. Reg §1.409A-3(i)(4)(ix)(B)); otherwise, payment shall be made in accordance with the other provisions of the Plan.



LONG TERM INCENTIVE PLAN

PLAN DOCUMENT

- 10.4. Upon termination of a Participant for any other reason except for death, total disability, or retirement, all Units shall be forfeited, and the Participant will not be entitled to receive any award under this Plan.

Termination of the Plan: In the event of termination of the Plan by the Board, the value of each Participant's account will be established and payment shall be made in a lump sum as soon as practicable, subject to the timing and other restrictions set forth in Code Section 409A including but not limited to Treas. Reg. §1.409SA-3(a)(4)(ii)(A)(C) and (D).

11. GENERAL

- 11.1. The first grant of Performance Units was effective January 1, 2007. The Board will consider grants of awards under the Plan annually, and any future awards under the Plan will be at its sole and final discretion.
- 11.2. The Board has designated the Senior Vice President - Human Resources to be responsible for the implementation and on-going administration of the Plan.
- 11.3. Interpretation of all matters related to this Plan, including but not limited to eligibility, calculation and determination of Performance Unit awards, determination of Performance Unit value, as well as the resolution of any questions relating to the accounting procedures of the Plan, shall be at the sole and final determination of the Board.
- 11.4. The Plan may be amended or discontinued by the Board at any time. However, no amendment may adversely affect the value of vested Performance Units in a Participant's account on a retroactive basis without the Participant's consent.
- 11.5. The Plan may be funded through Company earnings, insurance or other methods as determined from time to time by the Board.
- 11.6. Nothing in this Plan shall be interpreted as giving any Participant the right to be retained as an employee of United Water, or of limiting United Water's rights to control or terminate the service of any Participant at any time in the course of its business.
- 11.7. This Plan shall be construed in accordance with all applicable Federal and State securities and regulatory laws. Except to the extent Federal law controls, the Plan shall be governed by and construed and administered in accordance with the laws of the State of Delaware without regard to its laws relation to the conflict of laws. In the event that any section, or portion of a section, of the Plan shall be held invalid, illegal, or unenforceable, that section, or portion of that section, shall not affect any other section hereof. This Plan shall be construed and enforced as if the invalid, illegal, or unenforceable section, or portion of the section, had never been contained herein. Notwithstanding the foregoing, this Plan is intended to comply with Code Section 409A and shall be interpreted accordingly. Moreover, and notwithstanding any other provision of the Plan to the contrary, the Company reserves the right to amend or modify the Plan prospectively or retroactively in order to comply with regulations or other guidance promulgated by the Department of Treasury or Internal Revenue Service under Code Section 409A.
- 11.8. The Company reserves the right to change or end this plan at any time, for any reason, with or without notice.



LONG TERM INCENTIVE PLAN

PLAN DOCUMENT



LONG TERM INCENTIVE PLAN

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Attachment A: Example of Award Calculation

Participant Information

Grade: 22

Base Salary: \$150,000 at Plan Cycle end

Target Award Information

Target Award: 20% of Base Salary

Targeted Unit Grant:

$$\begin{aligned} & (\text{Base Salary} \times \text{Target Award \%}) \div \$100 \text{ Unit value} \\ & (\$150,000 \times 20\%) = \$30,000 \div \$100 = 300 \text{ Units} \end{aligned}$$

Performance Achieved

Performance Measure	Achievement	Weighting	Score
EBITDA	105.0%	40%	42.0%
ROCE	95.0%	20%	19.0%
Net Result	110%	40%	44.0%
		Total:	105.0%

Award Calculation

Performance Score	105.0%
Performance Factor	118.9%
Performance Unit Value	$(\$100 \times 118.9\%) = \mathbf{\$118.90}$
Corporate Award Earned	$(300 \text{ Units} \times \$118.90) = \mathbf{35,670}$





Non-Exempt Bonus Plan

Regulated Segment

2007



PURPOSE:

For the 2007 performance year, a bonus program has been designed for non-exempt employees in the Regulated Segment. The program supports United Water's business ideals by recognizing the efforts of non-exempt employees in contributing to the success of the Business Unit's financial results, customer service satisfaction, water quality/compliance and safety initiatives.

ELIGIBILITY:

All active non-exempt regular employees, part-time and full-time, are eligible to participate in the Bonus Program. Employees must be hired by the first pay period of the fourth quarter of the plan year, in order to be eligible for an award for that plan year.

AWARD OPPORTUNITY:

The target award for non-exempt employees is 3%. Based on the percentage achieved for each of the measurements, payout can be 0 – 125 percent of the target (as in attached Payout Scale). Payment is calculated based on bonus accomplishment multiplied by the employee's total productive earnings for the calendar year.

Productive Earnings are defined as: Earnings for all hours an employee is paid for (including regular time, overtime, rest time, stand-by, emergency, holidays (incl. floaters), vacation, bereavement, and jury duty) excluding sick time (paid/unpaid), STD, LTD, Worker's Compensation, personal time (unpaid) and FML time.

PERFORMANCE MEASURES:

Performance Measures are subject to change from one plan year to the next and are at the discretion of senior management and the plan administrator. All performance is to be measured against proposed business unit targets on a cumulative YTD basis for bonus purposes. The program is based on the following measurements for each Business Unit:

- EBITDA 50%
- SAFETY GOALS 25%
- CUSTOMER SERVICE GOALS 25%

Business Unit EBITDA – is the financial indicator used by United Water for all bonus programs. EBITDA = Earnings (Revenue – Expenses) before Interest, Taxes, Depreciation and Amortization. EBITDA is a commonly used metric to evaluate profitability.

Safety Goals: (Each weighted equally)

- Recordable and Frequency Rates
- Severity Rate
- Training Hours per Employee

Customer Service Goals: (Each weighted equally) For business units that cannot currently measure and report on ASA and abandoned call rate, the remaining two customer service metrics will be weighted equally.

- Average speed of answer calls
- Abandoned call rate
- Regulatory complaints 0.1 per 1,000 customers
- Actual read rate

COMPLIANCE MODIFIER:

Business Unit Modifier: This modifier can add or subtract up to 0.5% to the bonus target, based on the compliance results. Target is 0 or 100% Compliance in sampling and testing. The compliance performance measures are:

- Process / Permit violations under operational control
- Sampling Violations
- Reporting Violations
- Notification Violations

A violation in any of the compliance measurement criteria will affect the business compliance modifier as outlined below:

Compliance Violations	Bonus Target Modifier
0	+0.5%
1	-0.25%
2 or more	-0.5%

PAYOUTS:

Employees who are on the active payroll on December 31st of the performance year will be eligible to receive an award. Employees who are terminated for cause or gross misconduct will not receive an award regardless of when termination occurs. Employees who voluntarily resign prior to the end of the plan year will not receive an award. Payments will be made when normally paid in the 1st quarter of the year following the performance year. Awards are treated as ordinary income for tax purposes. Taxes will be withheld and are owed in the year awards are paid.

PAYOUT SCALE:

% of Accomplishment	Payment %
90%	0%
95%	50%
100%	100%
105%	112.5%
110%	125%

AWARD EXAMPLES:

I. Productive Earnings				\$50,000
Target			3.0%	\$ 1,500
Modifier (+/-)	0 violations		+ .5%	+ \$ 250
Modified Target			3.5%	\$ 1,750

Performance Measure	Score	Payment% (A)	Weight (B)	Earned Award % (A x B)
EBITDA	110.0%	125.0%	50%	62.5%
Customer Service	110.0%	125.0%	25%	31.25%
Safety	110.0%	125.0%	25%	31.25%
Total Earned Award				125%
Total Payout \$ (Modified Target X Award %)				\$2,187.50

II. Productive Earnings				\$50,000
Target			3.0%	\$ 1,500
Modifier (+/-)	1 violation		- .25%	- \$ 125
Modified Target			2.75%	\$ 1,375

Performance Measure	Score	Payment% (A)	Weight (B)	Earned Award % (A x B)
EBITDA	100.0%	100.0%	50%	50.0%
Customer Service	100.0%	100.0%	25%	25.0%
Safety	100.0%	100.0%	25%	25.0%
Total Earned Award				100%
Total Payout \$ (Modified Target X Award %)				\$1,375

III. Productive Earnings				\$50,000
Target			3.0%	\$ 1,500
Modifier (+/-)	2 violations		- .5%	- \$ 250
Modified Target			2.5%	\$ 1,250

Performance Measure	Score	Payment% (A)	Weight (B)	Earned Award % (A x B)
EBITDA	95.0%	50.0%	50%	25.0%
Customer Service	95.0%	50.0%	25%	12.5%
Safety	95.0%	50.0%	25%	12.5%
Total Earned Award				50.0%
Total Payout \$ (Modified Target X Award %)				\$625

ADMINISTRATION:

United Water's Human Resources department with the Compensation department and the Executive Management Team will administer this program. The interpretation of the application of the plan document is at the sole discretion of the company and the Chief Operating Officer's decision will be binding. United Water's Human Resources department manages program administration.

Bonus payments are not considered eligible earnings for calculation of pension benefit or 401K deferrals and company match as per plans' provisions.

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4255

Response of United Water Rhode Island, Inc.

To The Division of Public Utilities And Carriers'

Data Requests

Set 4

Div. 4-6 Supplemental:

Please update the responses to the following Division requests through August 2011:

- (a) 1-18;
- (b) 1-19;
- (c) 1-20;
- (d) 1-21.

RESPONSE: Please see below and attached for updates to the above requests that now include August, 2011 data that was not available at the time the Company's response to Div 4-6 was filed.

- (a) Please see Schedule Div 4-6 Supplemental Attachment A.
- (b) Please see table below for number of Turn On / Turn Off by month

Month	Occurrences
Jan	14
Feb	5
Mar	40
Apr	41
May	26
Jun	24
Jul	12
Aug	10

- (c) Please see Schedule Div 4-6 Supplemental Attachment C.
- (d) There were no Pool Fills in the month of August, 2011

Prepared by:

- (a) Ugboaja
- (b) Ugboaja
- (c) Knox
- (d) Ugboaja

**United Water Rhode Island, Inc.
Billed Consumption by Customer Class (in '000 Gallons)**

Line #	Customer Class	2011												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
1	Residential	28,553	30,192	26,471	22,569	28,345	28,720	32,148	38,435	-	-	-	-	235,433
2	Commercial	7,608	13,774	15,861	6,723	13,479	19,662	11,231	16,399	-	-	-	-	104,737
3	Industrial	86	91	25	117	115	142	339	569	-	-	-	-	1,484
4	Public Authority	1,169	1,036	3,772	846	1,111	2,945	1,463	2,429	-	-	-	-	14,771
5	Resale	52,899	7,161	6,794	40,664	8,647	35,115	37,741	56,195	-	-	-	-	245,216
Line #	Customer Class	2010												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
6	Residential	28,929	29,787	24,862	22,736	29,279	31,787	34,872	43,371	61,779	43,448	37,061	36,065	423,976
7	Commercial	7,531	13,957	15,756	6,482	13,899	20,880	11,006	19,568	27,301	13,331	17,142	21,414	188,267
8	Industrial	80	136	38	135	79	150	340	496	175	134	155	34	1,952
9	Public Authority	1,099	1,124	2,437	940	1,168	2,835	1,919	2,192	4,288	2,829	2,860	2,865	26,556
10	Resale	3,017	8,152	8,554	53,370	9,931	13,273	121,252	27,188	26,217	17,249	118,972	8,619	415,797
Line #	Customer Class	2009												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
11	Residential	22,053	37,798	25,333	18,915	31,560	24,102	27,008	41,796	50,977	40,999	35,835	32,746	389,122
12	Commercial	6,996	14,330	16,236	6,297	13,113	18,490	8,321	15,355	33,252	12,676	13,454	18,429	176,949
13	Industrial	84	303	23	94	264	127	240	504	184	136	375	49	2,387
14	Public Authority	1,243	1,334	2,758	764	1,196	1,167	1,926	1,167	4,776	2,400	2,836	3,577	23,977
15	Resale	55,499	8,419	6,533	52,594	8,299	11,838	83,223	18,233	17,260	95,117	9,927	16,716	383,658
Line #	Customer Class	2008												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
16	Residential	35,036	30,991	23,945	23,950	28,583	28,066	36,310	45,471	62,381	41,731	41,495	33,508	431,467
17	Commercial	18,359	13,745	11,290	10,548	13,869	19,421	11,138	18,400	27,375	14,012	18,431	19,454	196,042
18	Industrial	271	327	120	456	545	336	262	858	138	501	290	26	4,130
19	Public Authority	2,183	1,241	2,682	1,304	1,185	2,578	2,229	2,460	4,604	3,259	2,465	3,024	29,214
20	Resale	64,865	4,726	7,432	51,099	9,281	14,035	98,408	26,771	22,067	88,547	11,459	7,783	406,473
Line #	Customer Class	2007												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
21	Residential	28,975	32,613	22,908	23,351	33,214	26,453	34,118	58,776	61,680	43,286	30,222	53,673	449,269
22	Commercial	8,403	13,808	12,390	11,423	12,644	11,080	17,955	19,082	24,751	13,364	14,682	13,131	172,713
23	Industrial	531	468	379	556	609	361	386	736	309	391	781	229	5,736
24	Public Authority	1,265	1,439	1,633	1,287	1,652	2,634	2,347	4,023	3,781	2,899	1,488	4,856	29,304
25	Resale	52,841	9,354	7,409	50,079	9,255	16,468	102,137	8,149	18,374	110,100	8,155	8,246	400,567
Line #	Customer Class	2006												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
26	Residential	24,667	28,938	32,585	15,757	45,074	23,817	42,002	27,325	75,028	38,095	34,469	28,063	415,820
27	Commercial	15,764	12,724	9,929	16,550	16,138	7,230	21,130	14,821	25,886	14,041	14,178	16,649	185,040
28	Industrial	449	970	536	898	918	714	964	1,368	593	646	893	434	9,383
29	Public Authority	1,426	1,372	2,781	1,110	2,060	3,302	1,873	1,113	6,861	2,076	1,556	3,134	28,664
30	Resale	61,009	6,367	5,756	62,263	10,144	14,173	80,340	12,168	15,952	109,372	8,090	5,983	391,617

**United Water Rhode Island, Inc.
Billed Consumption by Customer Class (in '000 Gallons)**

	2005												Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
31 Residential	25,280	41,742	26,031	26,901	29,977	27,766	30,994	55,905	70,212	44,574	34,386	44,819	458,587
32 Commercial	17,168	15,559	9,348	17,960	12,950	9,890	21,679	20,380	22,324	20,202	15,234	16,315	199,009
33 Industrial	751	1,170	1,025	1,014	1,334	967	817	1,605	767	773	1,039	797	12,059
34 Public Authority	1,333	1,802	2,965	1,363	1,143	2,784	1,797	2,764	6,531	3,550	2,089	4,677	32,798
35 Resale	77,164	1,299	1,270	73,143	1,050	1,503	95,214	2,220	1,863	147,332	8,512	9,831	420,401
	2004												Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
36 Residential	30,268	31,323	28,492	25,384	29,852	32,877	37,390	44,510	53,575	43,481	35,631	31,107	423,890
37 Commercial	10,624	14,483	13,556	8,810	13,773	15,935	13,970	16,636	21,522	16,571	15,083	9,599	170,562
38 Industrial	1,082	1,084	650	926	1,179	1,516	1,136	1,593	1,255	1,435	1,130	683	13,669
39 Public Authority	2,482	1,486	2,188	1,891	1,515	1,608	3,665	2,465	5,204	2,630	2,114	2,955	30,203
40 Resale	78,766	1,325	1,018	81,326	1,327	2,336	118,067	1,514	67,664	128,433	842	1,185	483,803
	2003												Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
41 Residential	30,581	30,296	29,554	25,783	29,788	29,437	33,679	39,042	49,997	45,164	35,849	33,329	412,499
42 Commercial	10,795	14,122	15,006	9,411	13,669	15,480	12,663	17,230	20,371	16,662	15,907	15,270	176,586
43 Industrial	833	934	744	952	1,043	785	1,098	1,599	1,672	1,593	1,043	727	13,023
44 Public Authority	1,757	1,473	3,101	1,600	1,563	3,081	1,462	3,568	5,106	3,331	4,906	3,911	34,859
45 Resale	53,974	9,234	1,075	78,548	1,221	1,442	96,461	42,062	1,640	134,497	1,036	1,069	422,259
	2002												Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
46 Residential	31,139	29,171	26,195	24,699	29,477	30,775	37,578	46,935	59,423	49,185	38,666	32,002	435,245
47 Commercial	10,373	24,456	12,641	8,684	13,042	14,698	21,624	17,234	20,298	15,817	16,275	14,726	189,868
48 Industrial	842	1,262	806	1,035	1,274	1,199	1,229	1,315	1,041	1,247	941	823	13,014
49 Public Authority	1,788	1,501	3,894	1,265	1,876	3,966	1,757	2,069	6,080	4,288	2,632	4,087	35,203
50 Resale	52,596	1,011	926	48,811	1,166	1,391	75,643	2,746	1,640	88,674	1,037	1,070	276,711
	2001												Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
51 Residential	27,880	27,880	31,373	23,854	31,633	31,348	38,508	43,874	60,149	46,584	37,247	33,950	434,280
52 Commercial	15,920	12,546	12,386	12,513	13,875	16,585	14,407	18,393	23,940	16,852	18,918	15,350	191,685
53 Industrial	1,677	1,896	1,291	1,173	1,127	903	1,353	1,102	1,682	1,419	1,395	947	15,965
54 Public Authority	1,334	1,569	4,149	1,330	1,268	3,624	1,896	2,006	6,409	3,425	1,916	4,299	33,225
55 Resale	80,650	10,561	1,169	47,468	14,945	18,198	73,849	20,495	16,575	91,779	26,337	13,852	415,878

**United Water Rhode Island, Inc.
Water Use Per Customer by Class**

2011

Line #	Customer Class	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Residential	3.89	4.11	3.60	3.07	3.85	3.90	4.37	5.22	-	-	-	-
2	Commercial	10.64	19.26	22.18	9.40	18.85	27.50	15.71	22.94	-	-	-	-
3	Industrial	8.60	9.10	2.50	11.70	11.50	14.20	33.90	56.90	-	-	-	-
4	Public Authority	12.05	10.68	38.89	8.72	11.45	30.36	15.08	25.04	-	-	-	-
5	Resale	26,449.50	3,580.50	3,397.00	20,332.00	4,323.50	17,557.50	18,870.50	28,097.50	-	-	-	-

2010

Line #	Customer Class	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
6	Residential	3.97	4.09	3.41	3.12	4.01	4.35	4.77	5.93	8.44	5.93	5.06	4.91
7	Commercial	10.58	19.60	22.13	9.10	19.52	29.33	15.46	27.48	38.18	18.64	23.97	29.95
8	Industrial	8.00	13.60	3.80	13.50	7.90	15.00	34.00	49.60	17.50	13.40	15.50	3.40
9	Public Authority	11.33	11.59	25.12	9.69	12.04	29.23	19.78	22.60	44.21	29.16	29.48	29.54
10	Resale	1,508.70	4,076.14	4,277.14	26,685.20	4,965.64	6,636.64	60,626.23	13,593.86	13,108.67	8,624.75	59,486.05	4,309.49

2009

Line #	Customer Class	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
11	Residential	3.05	5.23	3.50	2.61	4.36	3.32	3.72	5.76	7.02	5.64	4.93	4.50
12	Commercial	9.83	20.13	22.80	8.84	18.42	25.97	11.69	21.57	46.70	17.80	18.90	25.88
13	Industrial	8.40	30.30	2.30	9.40	26.40	12.70	24.00	50.40	18.40	13.60	37.50	4.90
14	Public Authority	12.81	13.75	28.43	7.88	12.33	-	19.86	12.03	49.24	24.74	29.24	36.88
15	Resale	27,749.50	4,209.50	3,266.50	26,297.00	4,149.50	5,919.00	41,611.50	9,116.50	8,630.00	47,558.50	4,963.50	8,358.00

2008

Line #	Customer Class	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
16	Residential	4.90	4.33	3.33	3.33	3.97	3.90	5.04	6.31	8.65	5.79	5.75	4.64
17	Commercial	26.00	19.47	15.99	14.94	19.64	27.39	15.71	25.95	38.50	19.68	25.89	27.32
18	Industrial	27.10	32.70	12.00	45.60	54.50	33.60	26.20	85.80	13.80	50.10	29.00	2.60
19	Public Authority	22.51	12.79	27.65	13.44	12.22	26.58	22.98	25.36	47.46	33.60	25.41	31.18
20	Resale	32,432.50	2,363.00	3,716.00	25,549.50	4,640.50	7,017.50	49,204.00	13,385.50	11,033.50	44,273.50	5,729.50	3,891.50

2007

Line #	Customer Class	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
21	Residential	4.06	4.57	3.21	3.27	4.65	3.70	4.77	8.21	8.61	6.04	4.21	7.48
22	Commercial	11.94	19.61	17.60	16.23	17.93	15.69	25.40	26.99	35.01	18.88	20.74	18.60
23	Industrial	53.10	46.80	37.90	55.60	60.90	36.10	38.60	73.60	30.90	39.10	78.10	22.90
24	Public Authority	13.04	14.84	16.84	13.27	17.03	27.15	24.20	41.47	38.98	29.89	15.34	50.06
25	Resale	26,420.50	4,677.00	3,704.50	25,039.50	4,627.50	8,234.00	51,068.50	4,074.50	9,187.00	55,050.00	4,077.50	4,123.00

2006

Line #	Customer Class	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
26	Residential	3.53	4.13	4.65	2.24	6.41	3.38	5.96	3.86	10.58	5.37	4.85	3.94
27	Commercial	22.39	18.07	14.10	23.51	22.92	10.27	30.01	21.05	36.77	19.94	20.14	23.65
28	Industrial	44.90	97.00	53.60	89.80	91.80	71.40	96.40	136.80	59.30	64.60	89.30	43.40
29	Public Authority	14.70	14.14	28.67	11.44	21.24	34.04	19.31	11.47	70.73	21.40	16.04	32.31
30	Resale	30,504.50	3,183.50	2,878.00	31,131.50	5,072.00	7,086.50	40,170.00	6,084.00	7,976.00	54,686.00	4,045.00	2,991.50

**United Water Rhode Island, Inc.
Water Use Per Customer by Class**

2005

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
31 Residential	3.62	5.98	3.73	3.85	4.28	3.96	4.41	7.96	9.98	6.33	4.88	6.34
32 Commercial	24.39	22.10	13.28	25.51	18.39	14.05	30.79	28.95	31.71	28.70	21.64	23.17
33 Industrial	75.10	117.00	102.50	101.40	133.40	96.70	81.70	160.50	76.70	77.30	103.90	79.70
34 Public Authority	13.74	18.58	30.57	14.05	11.78	28.70	18.53	28.49	67.33	36.60	21.54	48.22
35 Resale	38,582.00	649.50	635.00	36,571.50	525.00	751.50	47,607.00	1,110.00	931.50	73,666.00	4,256.00	4,915.50

2004

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
36 Residential	4.40	4.55	4.14	3.68	4.32	4.75	5.40	6.41	7.72	6.25	5.11	4.46
37 Commercial	15.20	20.72	19.34	12.51	19.56	22.63	19.84	23.63	30.57	23.54	21.42	13.63
38 Industrial	108.20	108.40	65.00	92.60	117.90	151.60	113.60	159.30	125.50	143.50	113.00	68.30
39 Public Authority	25.59	15.32	22.56	19.49	15.62	16.58	37.78	25.41	53.65	27.11	21.79	30.46
40 Resale	39,383.00	662.50	509.00	40,663.00	663.50	1,168.00	59,033.50	757.00	33,832.00	64,216.50	421.00	592.50

2003

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
41 Residential	4.50	4.45	4.34	3.79	4.37	4.31	4.93	5.71	7.30	6.59	5.23	4.86
42 Commercial	15.49	20.26	21.53	13.46	19.56	22.15	18.12	24.65	29.14	23.84	22.76	21.85
43 Industrial	83.30	93.40	74.40	95.20	104.30	78.50	109.80	159.90	167.20	159.30	104.30	72.70
44 Public Authority	18.30	15.34	32.30	16.67	16.11	31.76	15.07	36.78	52.64	34.34	50.58	40.32
45 Resale	26,987.00	4,617.00	537.50	39,274.00	610.50	721.00	48,230.50	21,031.00	820.00	67,248.50	518.00	534.50

2002

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
46 Residential	4.65	4.36	3.90	3.67	4.37	4.56	5.56	6.94	8.77	7.25	5.70	4.71
47 Commercial	15.06	35.49	18.37	12.57	18.82	21.18	31.02	24.73	29.12	22.69	23.35	21.13
48 Industrial	84.20	126.20	80.60	103.50	127.40	119.90	122.90	131.50	104.10	124.70	94.10	82.30
49 Public Authority	18.63	15.64	40.99	13.32	19.54	41.31	18.30	21.55	63.33	44.67	27.42	42.57
50 Resale	8,766.00	168.50	154.33	8,135.17	194.33	231.83	12,607.17	457.67	546.67	29,558.00	345.67	178.33

2001

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
51 Residential	4.24	4.23	4.76	3.62	4.78	4.74	5.81	6.60	9.05	6.99	5.58	5.08
52 Commercial	23.34	18.40	18.13	18.32	20.31	24.21	21.03	26.85	34.95	24.93	27.54	22.34
53 Industrial	167.70	189.60	129.10	117.30	112.70	90.30	135.30	110.20	168.20	141.90	139.50	94.70
54 Public Authority	14.19	16.69	43.22	13.85	13.21	37.75	19.75	20.90	66.76	35.68	19.96	44.78
55 Resale	13,441.67	1,760.17	194.83	7,911.33	2,490.83	3,033.00	12,308.17	3,415.83	2,762.50	15,296.50	4,389.50	2,308.67

Response to Part A: Actual cooling degree days:

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
2006	0.0	0.0	0.0	0.0	28.5	138.4	334.8	223.4	98.1	0.0	0.0	0.0
2007	0.0	0.0	0.0	0.0	45.7	132.0	257.4	229.9	67.7	26.6	0.0	0.0
2008	0.0	0.0	0.0	0.0	1.3	197.4	332.9	159.1	767.0	0.4	0.0	0.0
2009	0.0	0.0	0.0	7.5	10.4	75.6	197.2	301.8	38.8	0.0	0.0	0.0
2010	0.0	0.0	0.0	1.4	53.8	196.8	375.9	248.2	96.2	2.3	0.0	0.0
2011	0.0	0.0	0.0	0.0	38.3	107.8	319.0	232.7				

Response to Part B: NOAA Cooling degree days 30 year average:

0	0	0	0	3	25	122	265	223	71	5	0	0
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Response to Part C: Actual Rainfall:

2006	6.35	2.00	0.40	3.11	6.78	8.90	4.79	4.22	3.89	5.64	3.88	2.43	52.39
2007	4.68	2.60	4.10	7.60	1.95	1.91	3.06	2.21	2.25	2.27	3.36	4.27	40.26
2008	2.20	5.11	5.39	3.45	2.57	2.59	3.97	2.61	1.33	2.14	3.55	5.95	40.86
2009	3.79	1.75	2.34	5.67	3.26	4.63	11.70	1.99	1.82	5.83	2.58	5.01	50.37
2010	2.89	4.67	16.13	2.01	2.18	1.59	0.64	2.25	0.20	3.71	4.09	3.44	43.80
2011	2.97	5.36	2.48	5.98	3.17	5.21	2.75	6.62					

Response to Part D: NOAA 30 year average rainfall:

4.37	3.45	4.43	4.16	3.16	3.38	3.17	3.90	3.90	3.70	3.69	4.40	4.14	45.95
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CERTIFICATION

I hereby certify that on September 14, 2011, I sent a copy of the within to all parties set forth on the attached Service List by electronic mail and copies to Luly Massaro, Commission Clerk, by electronic mail and regular mail.

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Carole Mezzola