

October 22, 2018

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 - Office of Energy Resources Proposed LIHEAP Enhancement
Charge for Calendar Year 2019
Responses to PUC Data Requests – Set 1**

Dear Ms. Massaro:

Enclosed please find 10 copies of National Grid's¹ responses to the First Set of Data Requests issued by the Public Utilities Commission in the above-referenced matter.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosure

cc: Docket 4290 Service List
John Bell
Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid.

The Narragansett Electric Company
d/b/a National Grid
RIPUC Docket No. 4290
In Re: Office of Energy Resources Proposed LIHEAP Enhancement
Charge for Calendar Year 2019
Responses to Commission's First Set of Data Requests
Issued on October 3, 2018

PUC 1-1

Request:

Please explain how/why \$943,000.00 in reversals of credits prior to September 2017 had not been previously included in prior reconciliation.

Response:

Since the implementation of the LIHEAP program in 2012, there have been customers who received LIHEAP Enhancement Credits, but did not fully utilize the credits (i.e., the credits exceeded a customer's account balance) prior to terminating service. In preparing the prior LIHEAP Enhancement Program reconciliation filings, the reconciliations were prepared using two reports: (1) revenue from the LIHEAP Enhancement Surcharge billed and (2) "Payments"/Enhancement Credits processed. During a review of its general ledger activity for the LIHEAP Enhancement Program, the Company confirmed that the remaining amounts of unused LIHEAP Enhancement Credits on customers' accounts were reversed at the time the accounts were closed, but the reversals were not reflected on the "Payments"/Enhancement Credits report. Upon further review, the Company identified that a third report had been created to capture the LIHEAP Enhancement Credits reversed; however, this report was never put into production. As a result, the LIHEAP Enhancement Credit reversals were not included in prior LIHEAP Enhancement Program reconciliation filings. For the purposes of this year's reconciliation, the Company quantified the amount of reversals from 2012 through the present, established a process to include the credit reversals into the reconciliation process, and instructed the appropriate department to put the reversal report into production.

The Narragansett Electric Company
d/b/a National Grid
RIPUC Docket No. 4290
In Re: Office of Energy Resources Proposed LIHEAP Enhancement
Charge for Calendar Year 2019
Responses to Commission's First Set of Data Requests
Issued on October 3, 2018

PUC 1-2

Request:

In both the 2015 and 2016 Plan Reconciliation Reports, the Company reported the number of customers that had received both fuel assistance and emergency payments for both gas and electric.

- a) Please provide the same information for the period September 1, 2016 through August 31, 2017.
- b) Please provide the same information for the period September 1, 2017 through August 31, 2018.

Response:

a)

September 1, 2016 through August 31, 2017		
Service	Payment type	Count
Electric	Both Fuel Assistance/Emergency	162
Gas	Both Fuel Assistance/Emergency	909

b)

September 1, 2017 through August 31, 2018		
Service	Payment type	Count
Electric	Both Fuel Assistance/Emergency	120
Gas	Both Fuel Assistance/Emergency	961

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

October 22, 2018
Date

**Docket No. 4290 – Department of Human Services – LIHEAP Enhancement
Charge Filing Service List updated 10/15/18**

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