

October 30, 2014

BY HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
September 2014**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act monthly report for September 2014 in the above-referenced docket.

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically transmitted to the individuals listed below. Paper copies of this filing were hand delivered to the Rhode Island Public Utilities Commission and the RI Division of Public Utilities and Carriers.

Joanne M. Scanlon

October 30, 2014
Date

Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing Service List updated 10/8/13

Name/Address	E-mail Address	Phone
Marion S. Gold, Administrator RI Office of Energy Resources One Capitol Hill Providence, RI 02908-5850	Marion.Gold@energy.ri.gov	401-574-9119
	Joyce.discuillo@energy.ri.gov	
	Lewis.babbitt@energy.ri.gov	
Christopher Kearns RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov	
Frederick W. Stolle, Esq. John A. Langlois, Esq. Dept. of Administration Division of Legal Services One Capitol Hill, 4 th Floor Providence, RI 02908-5890	Fred.stolle@doa.ri.gov	401-222-1150
	John.Langlois@doa.ri.gov	401-222-4889
Thomas R. Teehan, Esq. National Grid 280 Melrose St. Providence, RI 02907	Thomas.teehan@nationalgrid.com	401-784-7667
	Celia.obrien@nationalgrid.com	
	Joanne.scanlon@nationalgrid.com	
Leo Wold, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Lwold@riag.ri.gov	401-222-2424
	Sscialabba@ripuc.state.ri.us	
	Jspirito@ripuc.state.ri.us	
	Jlanni@ripuc.state.ri.us	
	dmacrae@riag.ri.gov	
	Jmunoz@riag.ri.gov	
File an original & 10 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov	401-780-2107
	Cynthia.WilsonFrias@puc.ri.gov	
	Alan.nault@puc.ri.gov	
	Nicholas.ucci@puc.ri.gov	
	Dilip.shah@puc.ri.gov	
Kelly Mahoney, Governor's Office Policy Dir.	Kelly.Mahoney@governor.ri.gov	401-222-8135
Henry Shelton The George Wiley Center	debbiec@georgewileycenter.org	
	b.flambeau@juno.com	
	jrosiello@mgolaw.com	

Henry Shelton Act Monthly Report 2014

GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863	5,698	5,224	5,022	5,564	5,743	6,017	6,156	6,377				5,740
Customers Newly Added to HSA Agreement	168	163	258	414	1034	678	577	575	570				4437
Customers Removed - Complete	0	0	0	0	0	0	0	0	0				0
Customers Removed - Defaulted	381	243	545	601	440	399	240	306	442				3597
Customers Removed - Cancelled	34	44	62	45	62	50	49	60	74				480
Total Customer Payments	\$493,347.95	\$587,086.43	\$566,499.64	\$475,490.11	\$558,481.19	\$562,748.00	\$635,834.57	\$547,739.61	\$600,066.50				\$5,027,294.00
Agreement Amount For All Customers	\$294,744.54	\$311,235.26	\$494,329.75	\$709,085.72	\$1,814,078.15	\$1,198,961.96	\$985,429.44	\$970,674.99	\$873,779.63				\$850,257.72
Average Agreement Amount For All Customers	\$100.34	\$109.09	\$190.35	\$282.65	\$650.74	\$414.74	\$322.28	\$309.37	\$266.71				\$294.03
Total Installment Amount For All Customers	\$3,168.52	\$3,267.96	\$5,218.00	\$7,539.19	\$18,948.66	\$12,439.27	\$10,191.33	\$10,058.68	\$9,046.30				\$8,875.32
Average Installment Amount For All Customers	\$1.07	\$1.14	\$2.00	\$2.99	\$6.79	\$4.30	\$3.33	\$3.19	\$2.75				\$3.06
Average Arrearage Amount	\$58.26	\$61.86	\$108.54	\$162.36	\$367.24	\$232.47	\$180.05	\$173.14	\$149.12				\$165.89
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	56%				57%
Total Amount of Arrears Outstanding	\$171,097.65	\$176,467.99	\$281,768.26	\$407,115.50	\$1,023,224.47	\$671,716.58	\$550,336.47	\$543,165.23	\$488,500.81				\$479,265.88
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				\$0.00
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0				0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				\$0.00
Number of Participants Receiving LIHEAP	0	0	258	414	1034	678	577	575	0				3536
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.9%	16.5%	37.1%	23.4%	18.9%	18.4%	0.0%				0
Total LIHEAP Payments	\$0.00	\$0.00	\$34,396.38	\$10,972.40	\$33,586.00	\$8,120.82	\$10,676.00	\$240.00	\$0.00				\$97,991.60

ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101	3,013	2,746	2,610	2,887	3,015	3,193	3,330	3,517				3,046
Customers Newly Added to HSA Agreement	96	90	127	215	561	407	361	363	366				2586
Customers Removed - Complete	0	0	0	0	0	0	0	0	0				0
Customers Removed - Defaulted	195	134	289	341	266	236	142	153	242				1998
Customers Removed - Cancelled	18	26	35	28	31	27	39	37	47				288
Total Customer Payments	\$266,363.56	\$320,492.59	\$291,303.87	\$267,602.06	\$322,281.10	\$338,719.35	\$351,807.27	\$355,760.17	\$378,206.53				\$2,892,536.50
Agreement Amount For All Customers	\$160,975.02	\$168,221.44	\$231,876.07	\$360,050.22	\$990,024.70	\$709,345.01	\$651,294.82	\$636,688.98	\$593,929.24				\$500,267.28
Average Agreement Amount For All Customers	\$51.91	\$55.83	\$84.44	\$137.95	\$342.92	\$235.27	\$203.97	\$191.19	\$168.87				\$163.59
Total Installment Amount For All Customers	\$1,717.04	\$1,761.68	\$2,427.45	\$3,777.17	\$10,211.26	\$7,296.57	\$6,705.38	\$6,588.59	\$6,146.32				\$5,181.27
Average Installment Amount For All Customers	\$0.55	\$0.58	\$0.88	\$1.44	\$3.53	\$2.42	\$2.10	\$1.97	\$1.74				\$1.69
Average Arrearage Amount	\$29.89	\$31.57	\$47.73	\$78.14	\$190.99	\$130.68	\$113.40	\$106.84	\$94.37				\$91.51
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	56%				56%
Total Amount of Arrears Outstanding	\$92,718.02	\$95,127.98	\$131,079.55	\$203,966.76	\$551,402.99	\$394,011.72	\$362,094.42	\$355,781.84	\$331,902.67				\$279,787.33
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				\$0.00
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0				0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				\$0.00
Number of Participants Receiving LIHEAP	0	0	127	\$199.00	561	407	361	363	0				2018
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.6%	8.2%	19.4%	13.5%	11.3%	10.9%	0.0%				0

Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762	2,685	2,478	2,412	2,677	2,728	2,824	2,826	2,860				2,695
Customers Newly Added to HSA Agreement	72	73	131	199	473	271	216	212	204				1851
Customers Removed - Complete	0	0	0	0	0	0	0	0	0				0
Customers Removed - Defaulted	186	109	256	260	174	163	98	153	200				1599
Customers Removed - Cancelled	16	18	27	17	31	23	10	23	28				193
Total Customer Payments	\$266,984.39	\$266,593.84	\$275,195.77	\$207,888.05	\$236,200.09	\$224,028.65	\$284,027.30	\$191,979.44	\$221,859.97				\$2,174,757.50
Agreement Amount For All Customers	\$133,769.52	\$143,013.82	\$262,453.68	\$349,035.50	\$824,053.45	\$489,616.95	\$334,134.62	\$333,986.01	\$279,850.39				\$349,990.44
Average Agreement Amount For All Customers	\$48.43	\$53.26	\$105.91	\$144.70	\$307.82	\$179.47	\$118.31	\$118.18	\$97.84				\$130.44
Total Installment Amount For All Customers	\$1,451.48	\$1,506.28	\$2,790.55	\$3,762.02	\$8,737.40	\$5,142.70	\$3,485.95	\$3,470.09	\$2,899.98				\$3,694.05
Average Installment Amount For All Customers	\$0.52	\$0.56	\$1.12	\$1.55	\$3.26	\$1.88	\$1.23	\$1.22	\$1.01				\$1.37
Average Arrearage Amount	\$28.37	\$30.29	\$60.81	\$84.22	\$176.25	\$101.79	\$66.65	\$66.30	\$54.75				\$74.38
Average Arrearage Amount as a % of Total Balance	59%	57%	57%	58%	57%	57%	56%	56%	56%				57%
Total Amount of Arrears Outstanding	\$78,379.63	\$81,340.01	\$150,688.71	\$203,148.74	\$471,821.48	\$277,704.86	\$188,242.05	\$187,383.39	\$156,598.14				\$199,478.56
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				\$0.00
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0				0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				\$0.00
Number of Participants Receiving LIHEAP	0	0	131	215	473	271	216	212	0				1518
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.3%	8.3%	17.7%	9.9%	7.6%	7.5%	0.0%				0