

February 14, 2014

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
January 2014**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the monthly report for January 2014 regarding the Arrearage Forgiveness plan implemented in compliance with R.I.G.L § 39-2-1(d)(2).

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically transmitted to the individuals listed below.

Copies of this filing were hand delivered to the RI Public Utilities Commission and to the RI Division of Public Utilities Carriers.



Joanne M. Scanlon

February 14, 2014

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 1/15/14**

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Henry Shelton Act Monthly Report 2014

GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863												5,863
Customers Newly Added to HSA Agreement	168												168
Customers Removed - Complete	0												0
Customers Removed - Defaulted	381												381
Customers Removed - Cancelled	34												34
Total Customer Payments	\$493,347.95												\$493,347.95
Agreement Amount For All Customers	\$294,744.54												\$294,744.54
Average Agreement Amount For All Customers	\$100.34												\$100.34
Total Installment Amount For All Customers	\$3,168.52												\$3,168.52
Average Installment Amount For All Customers	\$1.07												\$1.07
Average Arrearage Amount	\$58.26												\$58.26
Average Arrearage Amount as a % of Total Balance	58%												58%
Total Amount of Arrears Outstanding	\$171,097.65												\$171,097.65
Forgiveness Credits Applied in Current Month	\$0.00												\$0.00
Total Forgiveness Credits (count)	0												0
Average Forgiveness Credit	\$0.00												\$0.00
Number of Participants Receiving LIHEAP	0												0
Percentage of Participants Receiving LIHEAP	0.0%												0
Total LIHEAP Payments	\$0.00												\$0.00

ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101												3,101
Customers Newly Added to HSA Agreement	96												96
Customers Removed - Complete	0												0
Customers Removed - Defaulted	195												195
Customers Removed - Cancelled	18												18
Total Customer Payments	\$266,363.56												\$266,363.56
Agreement Amount For All Customers	\$160,975.02												\$160,975.02
Average Agreement Amount For All Customers	\$51.91												\$51.91
Total Installment Amount For All Customers	\$1,717.04												\$1,717.04
Average Installment Amount For All Customers	\$0.55												\$0.55
Average Arrearage Amount	\$29.89												\$29.89
Average Arrearage Amount as a % of Total Balance	58%												58%
Total Amount of Arrears Outstanding	\$92,718.02												\$92,718.02
Forgiveness Credits Applied in Current Month	\$0.00												\$0.00
Total Forgiveness Credits (count)	0												0
Average Forgiveness Credit	\$0.00												\$0.00
Number of Participants Receiving LIHEAP	0												0
Percentage of Participants Receiving LIHEAP	0.0%												0
Total LIHEAP Payments	\$0.00												\$0.00

Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762												2,762
Customers Newly Added to HSA Agreement	72												72
Customers Removed - Complete	0												0
Customers Removed - Defaulted	186												186
Customers Removed - Cancelled	16												16
Total Customer Payments	\$266,984.39												\$266,984.39
Agreement Amount For All Customers	\$133,769.52												\$133,769.52
Average Agreement Amount For All Customers	\$48.43												\$48.43
Total Installment Amount For All Customers	\$1,451.48												\$1,451.48
Average Installment Amount For All Customers	\$0.52												\$0.52
Average Arrearage Amount	\$28.37												\$28.37
Average Arrearage Amount as a % of Total Balance	59%												59%
Total Amount of Arrears Outstanding	\$78,379.63												\$78,379.63
Forgiveness Credits Applied in Current Month	\$0.00												\$0.00
Total Forgiveness Credits (count)	0												0
Average Forgiveness Credit	\$0.00												\$0.00
Number of Participants Receiving LIHEAP	0												0
Percentage of Participants Receiving LIHEAP	0.0%												0
Total LIHEAP Payments	\$0.00												\$0.00